

Date 17.07.98	Ref. No. IP00398	Model CMD-Z1, CMD-Z1Plus	TD
Subject Incorrect Antenna			IRIS

Please be aware that non-Sony antennas for CMD-Z1 and/or CMD-Z1Plus can be found on the market. These antennas do not correspond to Sony specifications, and under certain conditions – when used in the antenna-down position – their performance is totally inferior compared to the original **Sony Antenna (1-501-782-11)**.

The difference in performance can obviously lead to confusion; e.g.: sets of which a customer thinks they are defective since the reception is very weak, but in fact it is the weak performance of the antenna which causes the problem.

- The European Guarantee cards clearly mention that guarantee will not be covered for repair done by non-authorized service stations or dealers, or the customer himself (replacement of an antenna can be considered as a repair).
- The CMD-Z1 user instruction manual clearly mentions that:
 - * Only the original or a specified antenna should be used (the only specified antenna so far is the original antenna).
 - * The antenna should be in the upper position when a telephone call is performed.

In view of the above points, replacement of non-specified antennas cannot be performed under warranty, and depending on the symptoms, possible repair related to such an antenna can also not be considered as warranty repair.

It is therefore highly advisable that whenever such an antenna is seen, the user should be informed about possible problems, and should be convinced that the replacement of this non-Sony antenna by an original Sony antenna is the only correct solution.

A number of differences have been noted between the original Sony antenna and the non-Sony antenna:

- The Sony antenna is slightly longer (the total length of the Sony antenna is 12.2 cm whereas that of the non-Sony antenna is 12.05 cm). See fig. 1 and 4.
- The lower plastic part of the Sony antenna is a brilliant type of plastic, the non-Sony antenna not (see fig. 2).
- The top part of the Sony antenna is a non-brilliant rubber, the non-Sony antenna is a semi-brilliant grained rubber type (see fig. 3).
- The metal bottom part of the Sony antenna is slotted (there is a groove in the bottom part), the non-Sony antenna is not (see fig. 1 and 4).

NOTE

On the pictures shown below, the Sony antenna is always on the right side, the non-Sony antenna on the left side.



Fig. 1



Fig. 2



Fig. 3



Fig. 4