

SERVICE MANUAL



Rheem-Roberts 400X



Rheem-Roberts 5000 series







Rheem-Califone 3190 series



INTRODUCTION

The purpose of this manual is to assist the technician in adjusting and repairing the Rheem 400X, 3190, and 5000 series recorders. The manual is not intended as a basic handbook on magnetic tape recorders, as several texts which are very comprehensive are readily available. Consequently, a working knowledge of basic recording theory and practice is assumed and only items peculiar to these machines are discussed.

The 400X, 5000, and 3190 are three motor (including dual speed hysteresis-synchronous capstan motor), fully transistorized professional tape recorders, designed to be used in the studio or out in the field, as their features make them capable of competing with the highest price console units, yet their size and weight permit them to be readily carried to a remote location for on-the-spot broadcast quality recordings. The self-contained power amplifiers in the 400X and 5000X drive the high-quality monitor speakers and provide 34 watts peak power per channel to the external speaker jacks.

The Rheem 3190 series is the studio configuration of the 5000 series. The 3190 series features the tape transport and electronics used in the 5000 series, but without the portable case. The 3190 series may be console or rack mounted. The Rheem 3190 and 5000 series are available as quarter track stereo, half track mono, and full track mono units, designated by the suffix letter of the series number. "S" indicates quarter track; "H" indicates half track; and "F" indicates full track heads.

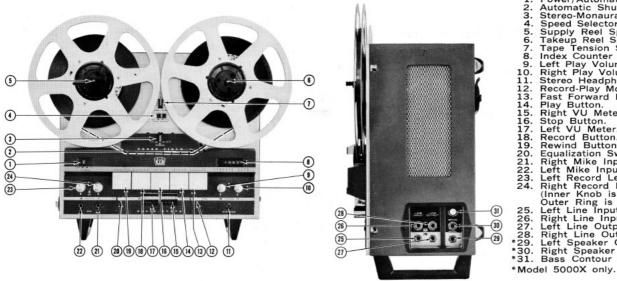
The 400X, 5000, and 3190 make use of the Crossfield bias system. This new system of supplying the bias to the tape permits the recording of high frequencies at tape speeds heretofore considered too slow for suitable reproduction. The bias is supplied by a separate head from the back of the tape and slightly before the tape passes the trailing edge of the record head gap. Consequently, the higher frequencies, which are more subject to partial erasure from the bias than the lower frequencies, are retained as they are recorded, yet sufficient bias is applied over the rest of the record head gap area to permit undistorted recording of lower frequencies and a low noise level. The results are impressive, as the units are capable of recording and reproducing from 30 cps to 17,000 cps, \pm 3 db at 3¾ ips, with a signal-to-noise ratio of 50 db.

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CONTROLS AND FEATURES OF THE 5000 AND 3190 SERIES

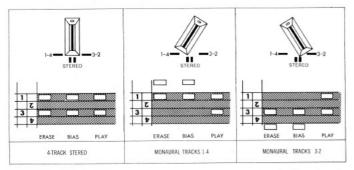
(5000X Shown Below)



Power/Automatic Shut-off Switch. Automatic Shut-off Lever. Stereo-Monaural Selector Switch. Speed Selector Switch. Supply Reel Spindle and Lock. Takeup Reel Spindle and Lock. Tape Tension Switch. Index Counter and Reset Button. Left Play Volume Control. Right Play Volume Control. Stereo Headphone Jack. Record-Play Monitor Switch. Fast Forward Button. Play Button. Record-Play Monitor Switch.
Fast Forward Button.
Play Button.
Right VU Meter.
Stop Button.
Left VU Meter.
Record Button.
Rewind Button.
Rewind Button.
Rejation Switch.
Right Mike Input Jack.
Left Mike Input Jack.
Left Record Level Controls.
Right Record Level Controls.
Right Record Level Controls.
(Inner Knob is Mike Level,
Outer Ring is Line Level.)
Left Line Input Jack.
Right Line Input Jack.
Left Line Output Jack.
Right Line Output Jack.
Right Speaker Output Jack.
Right Speaker Output Jack.
Right Speaker Output Jack.
Bass Contour Switch.
del 5000X only.

Note: paragraph numbers refer to identification numbers on photo.

- 1 & 2. The Power Switch is combined with the Automatic Shutoff. To turn the unit on, the power switch must be placed in the "on" position. For normal operation it will remain on while the machine is in use. Should the operator desire that the electronics, as well as the deck, be automatically shut off following completion of the tape, the power switch is placed in the "off" position after the tape has been placed in motion. The tape will continue normally until the automatic shutoff lever drops, or until the stop button is pressed, at which time the entire machine will be shut off. Regardless of the position of the power switch, the deck will enter the Stop mode whenever the automatic shut-off lever drops or the Stop button is pressed.
- The Stereo-Mono Selector Switch is combined with a Bias and Erase Head positioning cam.



Turning of the knob selects the correct Record and Play heads electrically and positions the Bias and Erase heads on the tape to correspond with the track being recorded. Note: To minimize the possibility of magnetizing the Record head, the Stereo-Mono Switch should not be changed while the unit is in the Record mode.

- 4 & 20. The Speed Selector Switch electrically switches the direct drive hysteresis-synchronous capstan motor from 71/2 ips to 334 ips. The Equalization Switch should be used in conjunction with the speed selector to properly match the Record and the Play electronics to the selected tape speed for correct high frequency response.
- 5 & 6. The Reel Locks are utilized by pulling the end of the spindle out to clear the reels in use, then rotating one-third turn and releasing. They are unlocked by rotating one-third turn and allowing the fins to snap into the slots in the reel.
- The Tape Tension Switch is used to select the voltage applied 7. to the torque motors in Play and Record modes. For large diameter reels more torque is required to produce the correct tape tension across the heads. The switch is calibrated by reel size, and is set accordingly.

- 8. The Index Counter is of the precision four-digit type with push-button reset. Care should be taken to insure that the counter, when reset, is always reset to "0000" and that the button is re-leased rapidly, to insure that the counter will re-engage with the drive gear. Note: When the counter is directly on the digit "five" it may be necessary to gently press the button more than once or to rotate the take-up spindle to move the counter slightly off the "5" in order to reset it.
- 9 & 10. The Volume Controls are used to regulate the internal or external loudspeaker levels only on the 5000X. The line outputs are preset. On the other models, the volume controls regulate the line output levels.
- The Stereo Headphone Jack is a low-impedance outlet for monitoring or listening without the use of loudspeakers. The headphone level is pre-set.
- 12. The Record-Play Monitor Switch is used to select whether the output will be either playback from the tape or a monitor of the incoming signal. The monitor levels are pre-set to be within 1 db of each other so that when recording one may monitor either the input or the recorded program with no apparent difference in tone or level.
- The Fast Forward Button is used to rapidly advance the tape to a desired selection, easily located by use of the counter. The Fast Forward Button may be activated only from Stop or Rewind modes.
- 14. The Play Button is used to start the tape in motion in either Play or Record modes. The Play Button may be activated only from the Stop mode.
- 15 & 17. The VU Meters are used to correctly balance the recording level for minimum noise and distortion. The meters should indicate around mid-scale for average program material. Only on extremely loud passages should the needles be permitted to pass above the center of the red portion of the scale for more than an instant. The amplifiers are calibrated to record within 1 db of the NAB standard operating level when the needle is indicating zero VU. When the monitor switch is changed from Record to Playback, the meters will indicate the recorded level on the tape.
- 16. The Stop Button is used to bring the tape to a halt from any mode.
- 18. The Record Button is pressed at the same time as the Play button to place the unit into the Record mode. The Record button is interlocked in such a fashion as to prevent its remaining in unless it is held in while the Play button is pressed.
- 19. The Rewind Button is used to rapidly rewind the tape. The Rewind Button may be activated only from the Stop or Fast Forward modes.
- 21 & 22, 23 & 24, 25 & 26. The Mike Inputs are of the medium to high impedance type, suitable for use with high-quality

microphones of the dynamic type. The mike levels are controlled by the inner knob on each channel.

The Line Inputs are sensitive, high impedance types capable of handling any signal normally encountered down to 50 millivolts. The line levels are controlled by the outer ring on each channel.

Note: For monaural recording on either track, only left channel inputs are used.

27 & 28. The Line Outputs provide up to 1.5 volts into a high-impedance load.

*29 & 30. The Speaker Outputs will provide adequate power (34 watts peak per channel) to drive any external 8

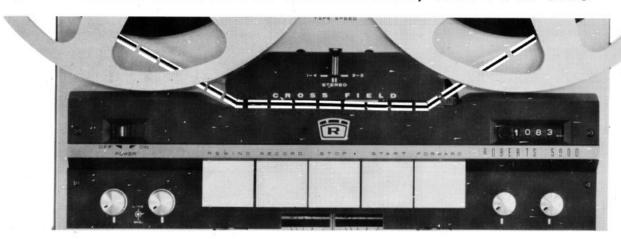
impedance loudspeaker. The internal speakers are automatically disconnected when external speakers are plugged in.

*31. The Bass Contour Switch in the normal (out) position gives flat frequency response from the power amplifier. In many cases it may be desirable to boost the bass to compensate for external factors or low listening levels. This is accomplished by pressing the Bass Contour Switch in.

Note: This switch is effective only with the internal and external speakers, not with the line outputs, nor does it affect the record amplifiers.

*Model 5000X.

BASIC RECORDING PROCEDURES, 5000 AND 3190



Turn power on after plugging power cord into 110-120V 60 cycle AC. Thread tape as shown. Attach tape to take-up reel and drop into slot. Select track(s) to be used. Select tape speed and suitable equalization. Reset counter to "0000". Select input sources, plug into appropriate jacks, place Record-Play monitor switch in Record position, turn up appropriate level controls to obtain suitable mid-scale reading on appropriate meter, press Record and Play buttons simultaneously. Turning up the appro-

priate Play volume control(s) will allow the recording to be monitored. To monitor the tape the Record-Play monitor switch may be switched to the Play position. The meters on the recording channel(s) should not change their reading significantly and the sound should be the same in either position of the monitor switch. To play back recording: rewind tape, stop, and press Play button. Adjust Play volume controls to suit.

11. 12. 13.

14. 15. 16. 17. 18.

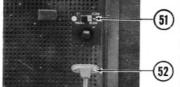
22. 23. 24.

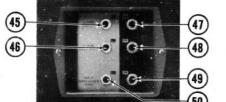
50.

CONTROLS AND FEATURES OF THE ROBERTS 400X Automatic Replay Dial Supply Reel Holder Supply Reel Left Speaker Speed Selector Track Selector Tape Guide Roller Dynamic Flutter Suppressor Mute Control/Head Access Remote Control Receptacle Power On-Off Switch VU Meters Record Control & Safety Right Mike Volume Left Mike Volume Left Mike Jack Right Mike Jack Left Line Volume Record Indicator



Right Mike Jack
Left Line Volume
Record Indicator
Right Line Volume
Stereo Phone Jack
Automatic Replay Dial Defeat
Take-up Reel Holder
Right Speaker
Capstan
Automatic Tape Shut-Off
Counter
Tape Sensor
Pinch Wheel
Repeat Control
Reverse Control
Reverse Control
Fast Forward Control
Play/Start Control
Stop Control
Stop Control
Bass Contour Selector
Speaker Mute 28. 29. Stop Control
Bass Contour Selector
Speaker Mute
Stereo-Mono Output Selector
Playback/Record Equalization
Output/Record Button
Output/Playback Button
Right Channel Play Loudness
Left Channel Play Loudness
Line Input Left
Pre-amp/Line Output Left
Line Input Right
Pre-amp/Line Output Right
Right Speaker Output
Left Speaker Output
Reel Size Selector
Power Cord
Brake Adjustments 40 41. 45





BASIC RECORDING PROCEDURES, 400X

As operation of the 5000, 3190, and 400X is basically similar, only use of the dissimilar controls of the 400X will be covered below.

- 1. Auto Dial consists of three parts: The Stationary Marker, the pointer of which is the forward starting point for all automatic operations. The Rotating Pointer, the red arrow of which determines the stop and reverse position. The Moving Dial, the red line of which rotates during operation between the stationary pointer and the preset position of the red arrow on the Rotating Pointer.
- EXAMPLE: Set the red line of the Moving Dial directly opposite the pointer of the Stationary Marker. Move the red arrow of the Rotating Pointer to any position around the dial. Press the Auto Control Button marked "Reverse", then press the "Play" Control Button. While the tape is playing in the forward direction, the red line of the moving dial will move until it reaches the red arrow of the Pointer. The tape will then stop and begin playing in reverse until the red line of the moving dial is back to the pointer of the Stationary Marker where, once again, the tape will stop and begin playing forward. This playing forward and playing in reverse will continue indefinitely until manually stopped.

Center Chrome Button will immediately activate the "Repeat" or "Reverse" action, depending upon which button has been depressed, without waiting for the red line of the moving dial to reach the rotating pointer.

- **9.** Mute Control is used to remove the tape from the erase, record and play heads during fast forward or rewind. This eliminates wear which would result from fast motion of the tape across the heads.
- 13. Record Button. This control is inset in order to avoid unintentional operation which could erase a pre-recorded tape. The tape recorder must be in "play" mode before this button becomes operative. In order to prevent accidental record activation Button (13) is equipped with a safety lock. When you have established a recording condition the "RECORD" light (19) will be on.

NOTE: The 400X will not record if either the Repeat or Reverse is in.

28. The Foil Tape Sensor may be used in conjunction with the Automatic Replay Dial advantageously. The Auto Dial normally needs to be set at both starting and reversing points, usually requiring running the tape quickly through to the end and back again. If the tapes have previously been equipped with one-inch strips of metal-foil tape, on the reverse (shiny) side at the desired point of reversal, the only setting of the Auto Dial necessary is the zeroing of the outer ring to the black pointer and placing the red arrow sufficiently far counter-clockwise that it does not activate the Reverse Play or Repeat functions. (The red arrow must not be left on or near the black arrow, as this may cause erratic action of the Reverse Play and Repeat functions. Preferably place the red arrow to the white bar or Dial Off lettering.) Should 10½" reels of ½ mil tape be in use the Auto Dial will

Thread tape on the 400X as shown in the diagram at right. (Lower Mute Control/Head Access before threading)

not be able to be partially defeated by placement of the red arrow. In this case the Dial Defeat must be placed in the Dial Off position. The Foil Tape Sensor will still be able to activate Reverse Play at the end of the tape, or Rewind, and Auto Shutoff. However, there will be only one Reverse Play, as the tape will run off the end of the reel, as there is no provision for reversing directions and going into forward play again.

- **30. Repeat Control.** The "Repeat" Button causes the tape to play forward, stop, fast rewind and play again, repeating the forward play over and over until manually stopped. The stop/rewind position is determined by the setting of the Auto Dial.
- 31. The Reverse Control causes the tape to play forward, stop, play in reverse, stop, play forward, etc., until manually stopped. The stop/reverse functions are controlled by the settings of the Auto Dial.

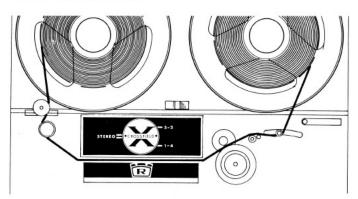
NOTE: Repeat button must be out for proper operation.

- NOTE: When playing forward, the recorder is playing tracks #1 and #3. When playing in reverse, it is playing tracks #4 and #2. By using the reverse, it is not necessary to turn a reel of tape over to hear all four tracks.
- 32. The Shut-Off Control cancels the repeat or second reverse. Thus, if the Shut-Off Button is pressed at the same time as either the Repeat or Reverse, the tape will play forward, stop, and either play in reverse or rewind until the tape has run out causing the Auto Stop Lever to fall, shutting of the unit. If neither the Repeat nor the Reverse Button is in, the shutoff occurs at the end of the first pass when the tape runs off the reel.
- 39. The Stereo-Mono Selector disconnects the right channel input and output in Mono.
- **41-42. Output.** When the Output "REC." button is pushed in the VU meters and the speakers are indicating what is going onto the tape. When the Output "P.B." button is in the VU meters and the speakers are indicating what is coming from the tape. When both buttons are out, channel transfer is possible. When both buttons are in, electrical echo is possible.

For channel transfer connect the microphone to the Left Mike input (16). Use the Left Mike volume control (15) to regulate the mike volume. The Left Line volume control (18) is used to regulate the transfer volume, and the Right Loudness Control (43) is used to regulate the monitor level. For echo, connect microphone(s). Use Line controls to regulate the amount of echo. There must be no plugs in the Line Input jacks when using either the transfer or echo functions.

BASIC RECORDING PROCEDURES, 400X

Follow instructions given for the 5000 and 3190 series. In addition, be sure to raise the Mute Control/Head Access to place the tape in contact with the heads. Select either Stereo or Mono with the amplifier switch as well as with the Track Selector. Place Speaker switch in the On position in order to monitor or play back the recording.



TECHNICAL SPECIFICATIONS, 400X, 5000 AND 3190

Power Requirement:

110-120V 60 cycle AC (standard).

110-120V 50 cycle AC (optional).

220-240V 60 cycle AC (optional).

220-240V 50 cycle AC (optional).

Power Consumption:

200 watts at maximum audio output;

75 watts at normal listening levels. (400X and 5000X only.)

90 watts maximum for all models without power amplifiers.

Power Output:

34 watts peak power per channel, or over 10 volts RMS into an eight ohm resistive load, taken at 700 or 1,000 cps and before clipping. A test tape recorded at NARTB standard operating level of "0" db will drive amplifiers well beyond the clipping point at full volume. (400X and 5000X only)

Preamp Output:

1-1½ volts into 15 K ohm load from "0" db. 700 or 1,000 cps reference tape. (Output meter indicates "0" db. \pm 1 db.)

Headphone Output:

8 ohm Z, pre-set level.

Equalization:

NAB @ 71/2 ips; EIA @ 33/4 ips.

Bass Contour:

Power amplifiers flat or +5 to 10 db @ 100 cps.

Record-Play Response:

 \pm 3 db 25-22,000 cps @ 7½ ips; \pm 3 db 30-17,000 cps @ 3¾ ips.

(Taken at -10 db from NARTB std. operating level)

Bias Oscillator Frequency:

85 to 100 KC, all models except full track.

60 KC, full track models.

Erase Efficiency:

60 db.

Signal-to-Noise Ratio:

50 db

Crosstalk @ 1KC, Stereo:

-50 db

Input Sensitivity:

Mike, 0.5 millivolt.

Line, 50 millivolts.

Timing Accuracy:

 \pm 0.5%.

Speed Regulation:

 \pm 0.05% beginning to end of reel.

Wow and Flutter:

0.12% @ 71/2 ips.

0.18% @ 334 ips.

Operating Positions:

Vertical or horizontal.

Quarter-track Head Impedances:

Bias and Erase, 750 ohms @ 90 KC.

Record, 135 ohms @ 1 KC.

Play, 1 K ohms @ 1 KC.

Erase Voltage:

60-80 V.

Bias Voltage:

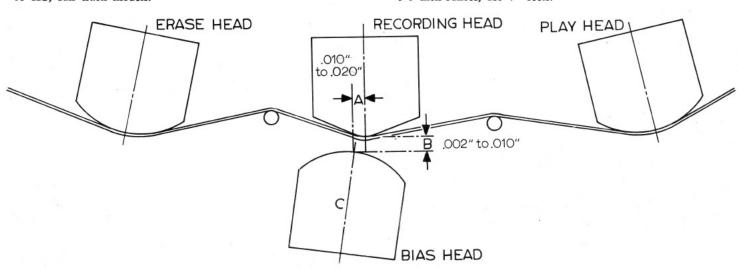
30-50 V.

Holdback Torque:

13/4-31/2 inch-ounces, for 7" reels.

Takeup Torque:

3-6 inch-ounces, for 7" reels.



HEAD ALIGNMENT

The positions of the heads relative to the tape are even more critical on the 400X, 5000 and 3190 than with regular machines due to the very small play head gap and the fact that these machines will record and playback at extremely high audio frequencies. Head alignment should be checked whenever there is a reduction in performance or whenever the head assembly has been disturbed.

The heads must be perpendicular with respect to the deck, as must all guides and posts. The tape must travel through the guides and over the heads without being subjected to forces which could cause the tape to travel irregularly and not contact the gap areas of each head completely. Thus, the tape should

enter the guide from the reel at the correct height. It should pass through each succeeding guide, whether in the record or play mode, without pressing against the top or bottom of any guide enough to cause the tape to buckle.

The quarter-track and half-track mono heads should be adjusted such that the edge of the upper channel gap area is just concealed by the upper edge of the tape. The half-track stereo and full-track heads should be centered on the tape. The gap area should be positioned well within the area of the head face which is contacted by the tape.

The play head azimuth should be checked after thoroughly demagnetizing and cleaning the heads and guides. Place a 15 KC

Ampex or Rheem alignment tape on the machine and adjust the play head azimuth for maximum output relative to 700 or 1,000 cps. Remove the reference tape and thread a blank tape. The record head azimuth and bias head position are checked while recording at 7½ ips a tone at -10 db from the NAB while recording at 1/22 lps a tone at —10 db from the IAB standard operating level. Monitor the playback with an AC VTVM. Record (while playing back) a 1,000 cps tone and set the level. Switch to 20 KC and adjust the record head azimuth for maximum output relative to the 1 KC level. Run a sweep from 30 cps to 22 KC. Response should be \pm 3 db over the range. Allow \pm 5 below 100 cps if necessary. If the frequency sweep is not satisfactory, the bias level should be checked. While recording and playing back 1 KC, adjust the bias head gap to within .001" from the tape and .010" (approximately) toward the supply side from the record head gap. Then adjust the head laterally along the tape to the point where the 1 KC signal is recorded at maximum amplitude. Adjust the record equalization pots for minimum 1 KC output (fully clockwise). Run another frequency sweep upward from 1 KC to 22 KC. A lack of high frequencies would indicate an over-biased condition or a defective component in the electronics, as the heads have already been cleaned and demagnetized and positioned correctly. While recording at 1 KC, reduce the bias by sliding the bias head further toward the supply side, away from the record gap. Do not reduce the bias enough to cause the 1 KC signal to decrease more than 2 db below its peak, as excessive noise and distortion will result. If the response does not meet specifications, check each step again. Head alignment is critical, as are clean heads and a good tape. Be sure that the response check is not being run at "0" db recorded level, as the high frequencies will suffer.

On machines with reverse play, adjust the right hand tape guide post (in reverse play) so that the tape enters the guide just to the right of the play head without distorting. Re-adjust takeup reel height in forward play if necessary. Adjust head height in reverse play to place the lower edge of the lower gap area just above or flush with the lower edge of the tape.

When removing either head assembly, unplug all cables and, on the 5000 and 3190, disconnect the red lead soldered to pin 4 of the oscillator jack coming from the record switch. Remove the plate mounting screws and withdraw the assembly from the deck.

REMOVAL OF UNITS FROM CASE

When removing the 400X amplifier from the case, be sure to remove the screws in the bottom of the case. The amplifier will slide out easily. When removing the 400X deck, disconnect all cables to the deck before loosening the four screws in each corner of the deck plate (2 screws are under the lower deck cover), and the rear deck support. Support the deck securely as it is lifted from the case. Place deck upright on bench.

Before removing 5000 and 3190 deck, disconnect all cables accessible through rear access plate. When removing the 5000 and 3190 deck, lift only on the function buttons, headplate, reel tables, or frame. Place deck upside down (vertically) on bench.

REMOVAL OF GLUED NUTS AND SCREWS

When replacing speakers, use a solvent such as methyl-ethyl-keytone or tricloroethane to dissolve the compound holding the nuts in place if the nuts will not back off without causing the screws to twist in the case. The same solvent may be used wherever a screw or nut has been cemented in place, if necessary.

LUBRICATION OF DECKS

Lubricate bearing surfaces sparingly and only when necessary, to avoid the possibility of excess oil coming in contact with the tape. Use a high-quality lightweight machine oil.

ADJUSTMENT OF CALIBRATION POTENTIOMETERS

The calibration pots (record equalization, record monitor/meter level, play monitor/meter level) are reached on the 400X by opening the lower access door. The pots are identified in the photos on page 11. The calibration pots on the 5000 and 3190 are reached through access holes in the amplifier chassis. Remove the power transistor (rear) vent panel to reach the holes.

The play level pots are set while playing a 700 or 1,000 cps tape recorded at "0" db. (NAB standard operating level.) Be sure that the equalization switch is in the correct speed before "zeroing" the meters to the lower end of the red line.

The record equalization pots are set, as mentioned in the head alignment section, for the flattest record-play frequency response. They affect the record level around and below 1 KC.

The record monitor/meter level pots must be set to within 1 db of the play monitor/meter level. Do this by recording 1 KC or 700 cps and monitoring the level in playback. Adjust the input to give a meter reading (in playback) of "0" db. Change the monitor switch to record and adjust the calibration pots for a "0" db or red line indication. This should be a final adjustment, as any other adjustments, except play level calibration, will change the calibration of the record monitor/meter.

BRAKE ADJUSTMENT, 400X

The bands should be adjusted so that they just clear the drums with the solenoid energized. The springs should be tightened (counter-clockwise rotation) evenly and not beyond the point where the solenoid will not release the brakes when the line voltage drops to 90% of the minimum in the locality where the machine is to be used (usually 100 volts). If the brakes apply unevenly with equal spring tension, lightly buff the drums with fine sandpaper (#280 or finer) if cleaning the drums and bands with alcohol doesn't correct the situation.

BRAKE ADJUSTMENT, 5000-3190

The rubber pads should be adjusted with an unworn portion rotated to contact the serrated disc edges. If the brakes apply unevenly, clean all friction surfaces with alcohol. If necessary, replace clutch springs and/or felt pads. Check linkage for binding. Brake clutch torque should be 15-30 inch-ounces.

MOTOR SERVICE

It should be noted that the 5000 and 3190 motors are equipped with 220-240 volt windings, whereas the 400X has the standard 110-120 volt motors. The capstan motors run at full voltage. The reel torque motors run at full voltage only for rewind or fast forward. In the play mode, the reel torque motors run at reduced voltage, as shown on the schematics.

Removal of the 400X capstan motor is straightforward, requiring only the removal of the deck from the case and removal of the capstan motor and shaft casting assembly.

Removal of the 400X reel torque motor also requires the removal of the deck from the case. After removing the reel tables and reel table rings the motor mounting screws are accessible.

Removal of the 5000 and 3190 reel torque motors requires that the deck be removed from the case and that the reel tables and brake clutch assemblies be removed to gain access to the motor mounting screws.

Removal of the 5000 and 3190 capstan assembly requires that the deck be out of the case and the head assembly be removed, in order to gain access to the mounting bolts. The 5000 and 3190 capstan assembly need not be removed to change capstan shafts. (See note on page 12.)

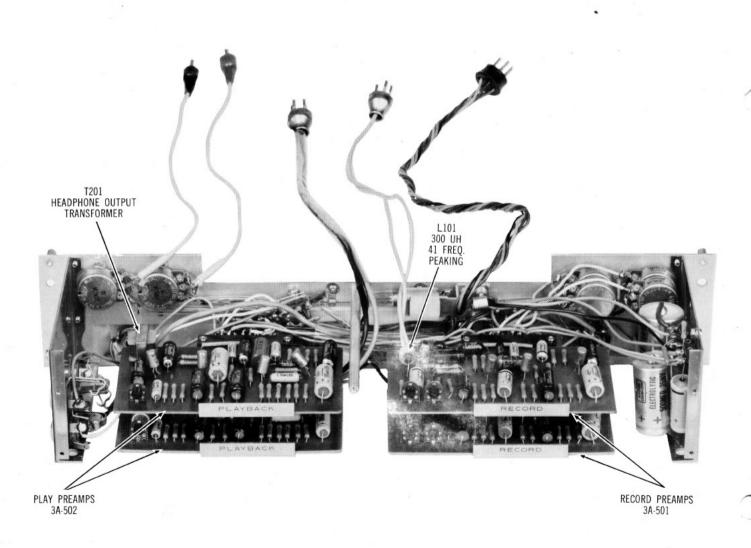
VOLTAGE CHART FOR MODELS 400X - 5000 - 3190

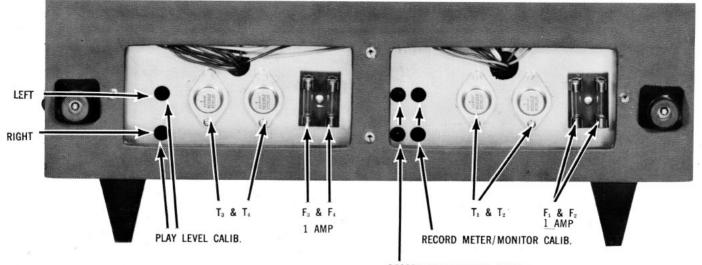
Caution: As with all solid-state equipment, the old-fashioned troubleshooting method known as "Probing with a Screwdriver for Sparks and Noise" is not recommended. A brief overload can permanently damage a transistor or diode. Use care and a meter or scope when obtaining first-hand information as to the performance of a circuit.

Amplifier Voltage Chart: \pm 10% tolerance; 117 V 60 cycle line; machine in record mode; no signal. Reference to chassis ground. (Other important voltages are given on the schematics.)

Transistor	Collector	Emitter	Doord	Dim.	Voltage Post Mode	DD Mada
Q101	-5.60 Volts	-0.60 Volts	Board	Pin	Rec. Mode	P.B. Mode
102	-3.80	-0.55	Rec Preamp	3	-18.0	-19.0
103	-11.5	-3.60	Rec Preamp	4	-12.5	0.00
104	-7.30	-3.30	Play Preamp	8	-19.0	-20.0
201	-6.50	-0.80				
202	-8.50	-1.00	Power Amp, 400X only	10, 11, 15	-19.0	-20.0
203	-4.00	-0.60	Power Amp, 5000X only	15	20.0	-21.0
204	-12.5	-3.70				
401	-12.0	-1.60	Bias head voltage: 30 to 50	V@ OO KC		
402	-17.5	-2.50	bias nead voltage: 30 to 30	V W 90 KC		
403	-20.0	0.00 ± 0.10	Erase head voltage: 60 to 8	0 V @ 00 V	_	
404	0.00 ± 0.10	+20.0	Erase nead voltage: 60 to 6	50 V @ 90 K	-	
601	-20.0	-4.00				
602	-20.0	-4.00				

COMPONENT IDENTIFICATION PHOTOS





RECORD EQUALIZATION CALIB.

JC 303
BLACK & BLUE &
GRAY YELLOW
CABLE JACK CABLE JACK
(PLAY HEADS) (RECORD HEADS)

BIAS
OSCILLATOR
3A-506

3R VAC
BIAS
ADJUST.

SW 302
SPDT

LOCATION OF FUSES, POWER TRANSISTORS, AND CALIBRATION POTENTIOMETERS, 5000-3190

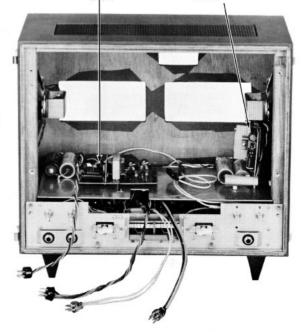


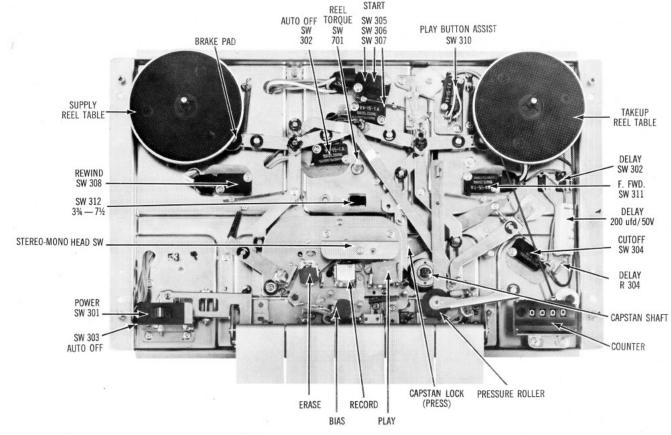
REPLUM NOTES

LEFT POWER AMPLIFIER RIGHT POWER AMPLIFIER 3A:504 3A:504

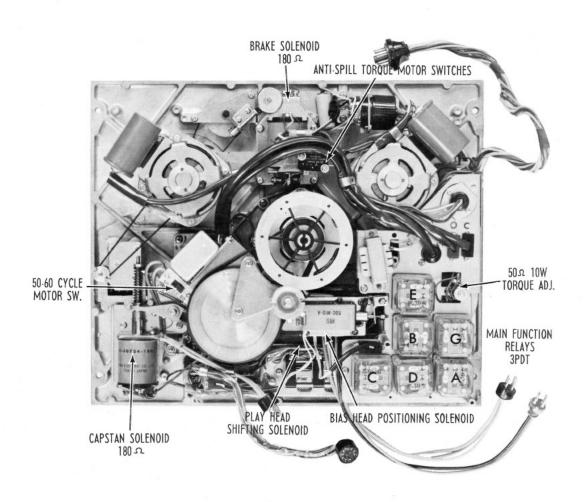
LOCATION OF POWER AMPLIFIERS, 5000X

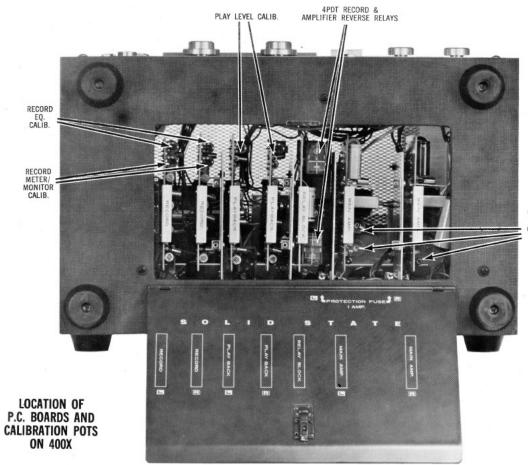
Delay Relay





LOCATIONS OF COMPONENTS ON FRONT OF DECK, 5000-3190





OUTPUT TRANSISTOR BALANCING POTS (ADJ. FOR 0.0 VOLTS ACROSS SPEAKER OUTPUT WITH NO AUDIO SIGNAL)

LOCATION OF 400X POWER SUPPLY IN TOP OF CASE



CONVERSION TO 220-240 V

The 400X and 5000-3190 may be converted to operate from 220-240 V 60 cycle AC by changing the taps on the power transformer primary windings.

CONVERSION TO 50 CYCLES

Conversion to 50 cycle operation is accomplished on the 400X by moving the drive belt to the larger diameter motor pulley and the smaller diameter capstan pulley. Reposition the belt guide so that when the motor is running, the belt is centered on the pulleys and in the slot in the guide. Slide both cycle switches to the 50 cycle position. (One on power supply, one on capstan assembly.)

Conversion to 50 cycle operation is accomplished on the 5000-3190 by replacing the standard capstan shaft with one having a larger diameter capstan. To replace shafts remove the upper head cover, press down on the flat bronze spring to lock the flywheel, and unscrew the shaft. Do this in the horizontal position to prevent the flywheel from falling out of alignment when the shaft is withdrawn. The new shaft must be clean, free of burrs, and lightly lubricated before inserting. Install the "C" washer and thrust washer, taken from the old shaft, onto the new shaft. Tighten gently while holding flywheel lock down. Motor should coast slowly to stop from full speed when shut off. If not, the bearings are binding.

CONVERSION TO 71/2 - 15 ips

Conversion to 71/2-15 ips operation is accomplished by changing the capstan diameter. A bushing is available for the 400X, which must be used with a smaller diameter pressure roller, Kit #63-99. A larger shaft must be installed on the 5000-3190 for the faster speeds. Specify if for 50 or 60 cycle operation when ordering. The use of 15 ips is recommended only for tape duplication or the playing of old tapes recorded at 15 ips, as the performance of these machines at 71/2 ips is well in excess of professional audio studio requirements. See parts list for part numbers of capstan shafts.

TROUBLESHOOTING THE RECORDER

(Unless noted otherwise, all symptoms and probable causes are applicable to all units.)

SYMPTOMS AND PROBABLE CAUSE(S):

Nothing goes -

Blown fuse. Open transformer. Loose plug, wire, or cold solder joint. Defective switch.

Motor doesn't go -

Open transformer or resistor. Loose plug, wire, or cold solder joint. Defective motor capacitor. Defective relay or switch. Shaft not free to turn. Open motor winding.

Reel motors don't go -

Tape tension (reel torque) selector switch between positions.

Motor overheats -

Shaft binding. Unit not wired for correct voltage.

Transformer overheats -

Unit not wired for correct voltage.

Blows fuses -

Shorted winding in transformer. Shorted winding in motor. Shorted motor capacitor. Shorted diode. Shorted filter capacitor. Unit not wired for correct voltage. Line-to-chassis short.

Slow or No F. Fwd. or Rewind -

Brakes not releasing completely. Defective relay or switch. Loose plug, wire, or cold solder joint. Switch linkage not adjusted.

Brakes do not apply quickly from F. Fwd. or Rewind, 400X —

Switches on brake solenoid not adjusted to open just before lever reaches bottom stop as solenoid is de-energized.

Brakes uneven, too slow, or too sudden, 400X —

Dirty or excessively polished brake drums. Dirty or excessively worn brake bands. (Clean surfaces with alcohol, buff drums lightly with fine sandpaper. Touch drums with extremely small quantity of silicon grease if grabby.)

Brakes uneven, too slow, or too sudden, 5000 and 3190 —

Dirty or excessively worn brake clutch pad and disc. Weak clutch pressure spring. Rubber pads worn excessively. Linkage binding. (Clean surfaces with alcohol, rotate rubber pads to unused portion and re-tighten.)

Brakes don't release -

Linkage binding. Solenoid not actuating, 400X. Bands too tight, 400X.

No Repeat or Reverse, 400X -

Defective relay or switch. Loose wire, plug, or cold solder joint. Foil tape sensor post not contacting foil. Defective diode on Auto Function switch board. Broken dial drive belt.

No delay when entering or leaving reverse play or when entering forward play automatically, 400X —

Defective relay or delay capacitor. Defective diode on relay board in amplifier. Loose wire, plug, or cold solder joint.

Start button hard to press, 5000 and 3190 -

Open solenoid winding.

Loose plug, wire, or cold solder joint.

Defective power supply.

Gear switch not adjusted to close when start button is about ½ way down and open when button is fully down.

TROUBLESHOOTING (Continued)

SYMPTOMS AND PROBABLE CAUSE(S):

Counter doesn't go, or sticks -

Belt broken or off pulleys. Grease on belt or pulleys. Counter shaft binding.

Pulley ioose.

Defective gear rack in counter (caused by operator not resetting to "0000" when pushing button and not insuring that button returns fully).

Deck functions erratically -

Switch not adjusted.
Loose plug, wire, or cold solder joint.
Defective relay or switch.
455 type remote control attached to 400X.

Will not remain in play mode, 5000 and 3190 -

200 mfd delay capacitor defective. Reel torque insufficient.

Will not remain in any mode, 5000 and 3190 -

Open solenoid.
Defective power supply.
Bent or broken spring on cutoff arm.
Defective relay.
Linkage not adjusted.

Will not enter any mode, 400X -

Defective cutoff switch or lever. Defective relay or power supply.

Transport clicks in play, tape doesn't move at all or moves very short distance, 400X —

Auto Function button in and red arrow and zero both at or near bottom pointer. (Re-locate dials.)

Excessive wow and flutter -

Dirty or excessively worn heads, tape guides, capstan, pressure roller.
Stretched tape.
Bearing rough or binding.
Bent shaft.
Brakes dragging.
Excessive holdback torque.
Oil on drive surfaces.
Flywheel loose.
Drive belt rubbing guide, stretched, dirty, cracked, or twisted, 400X.

Tape squeals in play or record -

Dirty or excessively worn heads. Excessive holdback torque. Low-quality or worn-out tape.

Heads wear rapidly and/or become coated with oxide rapidly —

Excessive holdback torque. Low quality non-lubricated tape.

Sound is backwards, 400X -

Playhead not dropping into or out of reverse play position properly.

No output -

Monitor switch incorrectly positioned.
Defective power supply or amplifier.
Loose plug, wire, or cold solder joint.
Mute switches not opening (on pressure roller arm), 400X.
Head cover not pushed fully closed, 400X.

Distorted and/or low output -

Dirty or excessively worn heads. Head alignment incorrect. Magnetized heads. Oxide (dull) side of tape not facing play head. Insufficient holdback torque. Excessively worn tape. Defective amplifier or power supply.

Distorted or No output from speaker(s) only, line output OK —

Amplifier fuse(s) open in one or more power supply leads to output transistor(s).

Defective speaker or series resistor.

Defective amplifier or power supply

Defective amplifier or power supply. Loose plug, wire, or cold solder joint.

Distorted and/or low record —

Bias level not optimum.
Bias head not moving completely into position in record mode.
Magnetized, excessively worn, or dirty heads.
Defective amplifier or power supply.
Excessively worn tape.
Head alignment incorrect.
Insufficient holdback torque.
Bias waveshape not symmetrical.

No record -

No bias. Defective relay or switch. Loose plug, wire, or cold solder joint. Defective amplifier or power supply. Record button lock not released, 400X. Repeat or Reverse button in, 400X.

Erase noisy or insufficient —

Magnetized, excessively worn or dirty heads. Head alignment incorrect. Excessively worn tape. Bias level too low. Bias waveshape not symmetrical.

No channel transfer, 400X -

Plug in left line input jack.
Amplifier Stereo-Mono switch not in Stereo.
Head switch not in Mono.
Both Monitor buttons not out.
Left Line Input control down.
Defective switch or left line input jack.

No echo, 400X -

Plugs in line input jacks. Both monitor buttons not in. Line input control down. Defective switch or line input jack.

No record in mono -

Defective head switch or cam. Heads interchanged left for right. Not using left inputs and controls.

Hum or crackly noises in record and/or play -

Loose plug, wire, or cold solder joint. Wires rubbing motor, flywheel, or belt.

Oscillation at high level settings -

Loose plug, wire, or cold solder joint. Leads need dressing away from amplifiers.

Meter doesn't indicate, record and play normal -

Loose wire or cold solder joint.
Defective meter rectifier or resistor.
Open meter winding.

Meter level not same in record as in play when recording —

Dirty heads.
Excessively worn tape.
Equalization switch not set correctly.
Record meter/monitor pot not calibrated after readjusting bias or record E Q pot.

No input from mike and/or no output to headphones -

Phone plugs have large diameter shells. Use newer, smaller, shell plugs which do not hit panel before snapping into jacks, 5000, 3190.

Defective jack or amplifier. Loose plug, wire, or cold solder joint.

PARTS LIST FOR THE ROBERTS 400X, CALIFONE 3190, ROBERTS 5000.

Description	Part Number 400X	Part Number 5000 3190	Description	Part Number 400X	Part Number 5000 3190
Assemblies: Head, complete, ¼ tr. stereo Oscillator 3A-506	88-942 88-757 88-758	88-941 88-757 88-758	Screw, deck cover 4 X 4 mm Screw, head cover, 3 X 36 mm Screw, amp panel, 2 X 6 mm	88-785	88-894 88-893
Power Amplifier 3A-504 Play Preamp 3A-502 Record Preamp 3A-501	88-759 88-760	88-759 88-760	Shroud, case foot Spring, coil, brake clutch pressure Spring, flat, gate positioning	88-786	3-342-1 88-896
Relay Board, Function Relay Board, Record & Amp. Rev. 3A-503 Replay Mechanism Roller, Impedance (flutter suppressor)	88-761 88-762 88-768 88-763		Spring, flat, shutoff sw. actuating Spring, flat, motor speed sw. actuating Standoff, deck plate spacing	88-787	88-897 88-898 88-899
Switches, Auto Function 3AF Switches, Monitor 3A-505	88-764 88-765		Washer, "C", brake clutch retaining Washer, plastic, brake clutch spacing		88-900 88-901
Bands, Brake Bearings: Capstan end thrust (ball) Capstan (sleeves in casting) Tape guide (ball & race)	88-108 88-585 40-15N	62-87-3	Heads: ½ track stereo bias ½ track stereo erase ½ track stereo play ½ track stereo record	88-788 88-792 88-796 88-800	88-788 88-792 88-796 88-800
Torque motor (ball & race) Belts: Auto dial (replay) Counter	88-740 88-584 88-111 63-009	88-740 88-878	1/2 track stereo bias 1/2 track stereo erase 1/2 track stereo play 1/2 track stereo record		88-789 88-793 88-797 88-801
Main drive (capstan) Buttons: Auto Function Auto Replay dial defeat	88-766 88-767	99 599	1/2 track mono bias 1/2 track mono erase 1/2 track mono play 1/2 track mono record		88-790 88-794 88-798 88-802
Bass Contour Function Power Monitor Record	88-769 88-770 88-771 88-535	88-588 88-939 88-909	Full track bias Full track erase Full track play Full track record		88-791 88-795 88-799 88-803
Cap, pressure roller Cap, reel Case, less speakers Case, 5000 Mono	88-754 88-518 88-772	88-881 88-881-1	Inductors — See Transformers and Inductors Jacks: 2 cond, phone w/N.C. contact 2 cond, phono pin, line type	29-7260 88-804	29-7260 88-804
Cord, power Counter, 4 digit P.B. reset Cover, head, upper Cover, head, lower	27-335 88-94 88-774 88-773	27-335 88-94 88-883 88-882	2 pin, motor and solenoid 3 cond, phone (stereophone) 3 pin, one large 4 pin, one large, square	88-086 29-7315 88-680	88-086 29-7315 88-902 88-680
Cover, head, lower, 3190 Drum, brake, supply Drum, brake, takeup (with pulleys)	88-617 88-618	88-882-1	4 pin, one long space 4 pin, one large, radius 5 pin, two long spaces 6 pin, two large (std. tube)	29-7351 88-805 88-806	29-7351 88-903 88-806
Escutcheon, jack panel Escutcheon, meter	88-778 88-775	88-887 88-888 (2 pcs.) 88-888-1 (2 pcs.)	8 pin, keyway (octal) 8 pin, rect. (remote) 8 pin, rect. (relay) 9 pin, keyway 9 pin, miniature (P.C. type)	88-678 63-68 88-675 29-7334	88-904
Fan, plastic Flywheel, capstan	88-776 88-830	88-884	10 pin, P.C.B. 11 pin, keyway (relay) 14 pin, rect. (relay)	88-807 88-106 88-112	88-807
Fuse, 1 amp Fuse, 2 amp Fuse, 3 amp	88-777 25-103-4	88-777 25-103-1	18 pin, P.C.B. 22 pin, P.C.B. Fuse clip, dual	88-808 88-809 88-810	88-808 88-810
Gear, plastic, sw. actuating		88-885	Fuse post Pilot lamp socket	29-7349 88-562	29-7349 88-562
Hardware: Bushing, 15 ips Catch, lid, 2 pcs.	63-97 88-734-1	88-886	Jewel, record indicator Kit, 15 ips conversion	88-343-1 63-99	
Can, felt pad Foot, rubber post Foot, case	88-779	88-717 88-940 3-316	Knobs: Amplifier, inner dual Amplifier, outer dual	88-811 88-812	88-905 88-906
Handle, case Hinge, case, 2 pcs. Ramp, power sw. actuating Ring, reel table Screen, speaker	88-297 88-780 88-782	88-889 88-891 88-892 88-890	Amplifier, single Auto Replay, inner plastic Auto Replay, outer dial Head switch	88-811 88-813 88-814	88-907 88-908
Screen, vent Screw, 15 ips bushing Screw, reel table	88-783 63-98 88-707	88-895	Power switch Record lock/shield Reel torque	88-770 88-816 88-817	88-909 88-910 88-911
Screw, reel table Screw, amp mounting 4 X 25 mm Screw, deck mounting 4 X 20 mm	88-784 88-671	00-033	Speed Lamp, pilot	88-509	88-509

PARTS LIST (Continued)

Description	Part Number 400X	Part Number 5000 3190	Description	Part Number 400X	Part Number 5000 3190
Levers (Arms): Felt pad Pressure roller	88-706	88-913	Switches: SPST, micro, MLA-20 (shutoff only) SPST, power SPST, leaf (mute)	13-998 88-841	88-935
Shutoff, front Shutoff, rear Tape guide, supply Lock, reel	88-818 88-819 88-820 88-518	88-912 88-914	SPST, record SPDT, micro, rectang. actuator SPDT, micro, round actuator, VV-15 DPDT, pushbutton	88-688 88-71 88-842	88-842 840-121
Meter, VU Motor, capstan Motor, takeup	88-821 88-822 88-643-1	88-915 88-916 88-918	DPDT, slide DPDT, rocker DP4 pos, rotary 4PST, rocker, special grounding	13-965 88-843 88-844	88-843 88-936 88-844
Motor, supply Pad, felt, tape cleaning Pad, felt, brake	88-642-1	88-917 88-718 88-880	4PDT, pushbutton — See Assemblies 6PDT, slide Table, reel	88-687 88-781	88-687 88-937
Plates: AC/Fuse cover Amplifier front panel Amplifier front panel, 3190 Mono Deck cover Jack panel, line	88-823 88-825 88-824	88-919 88-920 88-920-1 88-921 88-923	Semiconductors: Diodes: SL-150 avalanche SPN-01, full wave, encapsulated SW-05, power diode 12GZ, dual (separate) encapsulated 1N34A, meter diode	88-831 88-832 88-125 88-833	88-831 88-832 88-125 88-833 66-6029
Jack panel, speaker Rear access Rear vent Speaker cover	88-091 88-826	88-922 88-924 88-925	Thermistors: 13D27	88-834	88-834
Plugs: 2 pin, AC interlock 2 pin, motor and solenoid 2 cond, phono pin 3 pin, one large	29-7347 88-085 40-5021	29-7347 88-085 40-5021 88-902-01	Transistors: 2SB75(A) 2SB75(B) 2SB338(A) 2SB370(A) 2SB370(B)	88-835 88-540 88-536 88-836 88-837	88-835 88-540 88-536 88-836 88-837
4 pin, one large, square 4 pin, one large, radius 4 pin, one long space 5 pin, two long spaces	29-7345 88-805-01 29-7247	29-7345 29-7247 88-903-01	2SB443(A) Transformers and Inductors: Autotransformer, reel motors Choke, 0.3 hy, 0.1 amp	88-838 88-845 88-846	88-838
6 pin, two large 8 pin, keyed 8 pin, remote 9 pin, keyed 9 pin, miniature 22 pin P.C.B.	88-806-1 88-652 63-06 88-651 88-650 88-809-01	88-806-1	Cloke, 0.3 aly. 0.1 alip Coil, bias adjust. (L601) Coil, peaking, 300 uh (L101) Transformer, bias oscillator (T601) Transformer, driver (T301) Transformer, headphone output (T201)	88-847 88-848 88-849 88-850 88-851	88-847 88-848 88-849 88-850 88-851
Posts: Foil tape sensor Tape guide, right Pressure roller, standard Pressure roller, 15 ips	88-828 88-829 88-148 63-96	66-6002	Transformer, power Capacitors: 1000 mfd @ 25 V 500 mfd @ 50 V can 500 mfd @ 50 V, wire leads	88-852	Part Number 14-783 88-702 14-782
Printed circuits — See Assemblies Pulleys: Capstan Counter Reel motor Drive motor	88-830 88-656 40-14N	88-927 88-926	500 mfd @ 25 V 500 mfd @ 6 V 200 mfd @ 50 V 200 mfd @ 25 V 100 mfd @ 10 V 100 mfd @ 3 V		14-790 14-721 88-853 14-800 14-773 14-788
Relays: SPDT miniature 3PDT function 4PDT miniature	88-096 88-097	88-928	50 mfd @ 50 V 50 mfd @ 25 V 50 mfd @ 10 V 30 mfd @ 3 V		14-770- 14-784 14-774 88-407
Shafts: Capstan, 3¾-7½ ips 60 cps (std) Capstan, 3¾-7½ ips 50 cps Capstan, 7½-15 ips 60 cps Capstan, 7½-15 ips 50 cps Pressure roller	88-839 88-840	88-929 88-930 88-931 88-932 88-933	10 mfd @ 25 V 10 mfd @ 10 V 3 mfd @ 300 VAC 1.8 mfd @ 350 VAC 1.5+1.5+1.0+1.0 mfd @ 300 VAC		88-856 88-569 88-854 88-855 88-601
Sockets — See Jacks Solenoids: 60 ohm, play button assist 180 ohm, general purpose	88-528	88-934 88-528	0.5 mfd @350 V 0.22 mfd @ 50 V 0.1 mfd @ 350 V 0.1 mfd @ 50 V 0.068 mfd @ 100 V		14-795 14-778 14-743 14-764 88-857
Head positioning Speaker	88-543 88-526	88-46-1	0.047 mfd @ 50 V 0.033 mfd @ 50 V		14-765 14-746

PARTS LIST (Continued)

Description	17 N	Part Number	Description	Part Number
0.02 mfd @ 400 V 0.015 mfd @ 50 V 0.01 mfd @ 400 V		14-741 88-858 14-720	300 ohm ½ w 470 ohm ½ w 560 ohm ½ w	5-536 5-604 5-587
0.001 mfd @ 350 V 470 pfd	*	14-719 14-713	680 ohm ½ w 820 ohm ½ w	5-617 88-862
330 pfd Resistors:		14-711	1.0 K ohm ½ w 1.2 K ohm ½ w 1.5 K ohm ½ w	5-550 5-590 5-623 5-557
0.2 ohm 2 w 0.5 ohm 1 w 8 ohm 5 w 8 ohm 15 w 12 ohm ½ w		88-665 5-631 5-534 88-870 88-859	1.8 K ohm ½ w 3.0 K ohm ½ w 3.3 K ohm ½ w 5.6 K ohm ½ w 6.8 K ohm ½ w	5-588 5-540 5-607 5-509
24 ohm 10 w 36 ohm 1 w 47 ohm ½ w 50 ohm 5 w 50 ohm 10 w adj.		88-869 88-865 5-608 88-867 88-868	10 K ohm ½ w 15 K ohm ½ w 18 K ohm ½ w 20 K ohm ½ w 22 K ohm ½ w	5-567 5-616 88-864 5-526 5-526
68 ohm ½ w 82 ohm ½ w 100 ohm ½ w 100 ohm 2 w 100 ohm 5 w	· ·	5-524 88-860 5-530-1 5-511 5-576	30 K ohm ½ w 39 K ohm ½ w 47 K ohm ½ w 100 K ohm ½ w 10 K ohm dual pot	5-541 5-508 5-560 5-517 88-871
120 ohm 2 w 150 ohm ½ w 200 ohm ½ w 220 ohm ½ w 270 ohm ½ w		88-862 5-625 5-577 5-577 5-619	10 K ohm single pot 300 ohm wafer pot 500 ohm wafer pot 10 K ohm wafer pot 20 K ohm wafer pot	88-872 88-876 88-875 88-873 88-874

WHEN CORRESPONDING WITH THE FACTORY REGARDING PARTS, INCLUDE THE RECORDER MODEL, THE PART NAME, THE PART NUMBER, AND A DESCRIPTION OF APPLICATION WHENEVER POSSIBLE IN ORDER TO INSURE RAPID AND ACCURATE FILLING OF YOUR ORDER. ADDRESS PARTS ORDERS TO:

CALIFONE-ROBERTS, Parts Dept.

5922 Bowcroft Street

Los Angeles, Calif. 90016

CALIFONE-ROBERTS ELECTRONICS DIVISION RHEEM MANUFACTURING CO., LOS ANGELES, CALIFORNIA 90016



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