

# SERVICE BULLETIN COMP. SYSTEMS

Issued by Canon Europa N.V.

MODEL: \$600, \$6300, \$500, \$630, \$520,

S520X, S530D, i6100, i6500, S750

No.: PRNT-1267

(QX-12E-0033)

Date: 24.10.03

LOCATION: PRINT HEAD

SUBJECT: SERVICE PART PRINT HEAD PART NUMBER CHANGE

#### **DETAILS**

The part numbers of service part print heads have been changed.

#### **REASON**

If a paper jam occurs during printing, the paper may contact the print head, and the corner of the TAB flexible cable around the nozzles may detach and curl.

Detachment and curling of the TAB flexible cable will cause breakage of the wires inside the flexible cable, resulting in the following problems:

- 1. Print head error
- 2. Black non-ejection of ink in even- or odd-nozzles
- 3. Complete non-ejection of ink in all colors

<Sample photo of the detached and curled TAB flexible cable in the corner>



#### **COUNTERMEASURE**

Sealant has been applied between the TAB flexible cable and the chip plate (white part) around the edges of the flexible cable.

### **SERVICE PARTS**

NO.		DESCRIPTION	PART NUMBER	Q'TY	IC	P.C.
1	0	PRINT HEAD	QY6-0034-000	1 – 0	YY	
	Ν	PRINT HEAD	QY6-0034-010	0 – 1		
2	0	PRINT HEAD	QY6-0041-000	1 – 0	YY	
	Ν	PRINT HEAD	QY6-0041-010	0 – 1		

## **REVISION NUMBER**

The product revision number of the lot number (the first digit) has been changed from 4 to 5.

<print head=""> 10 digits □ □ □ □ □ □ □ □ □ □ □ □ (1) (2) (3) (4)</print>	<ul><li>(1) Revision number</li><li>(2) Year (The last 2 digits of the year)</li><li>(3) Month (A for January to L for December)</li><li>(4) Day (01 to 31)</li></ul>
<pillow bag,="" box,="" carton="" packing=""> 7 digits <math display="block">\frac{\Box}{(1)}  \frac{\Box}{(2)}  \frac{\Box}{(3)}  \frac{\Box}{(4)}</math></pillow>	<ul><li>(1) Revision number</li><li>(2) Year (The last 2 digits of the year)</li><li>(3) Month (A for January to L for December)</li><li>(4) Day (01 to 31)</li></ul>

## **IMPLEMENTATION DATE**

From shipment of service part print heads in October, 2003.