

**Chapter 0 Introduction** 

**Front Cover** 

# OKIDATA Service Guide

### OKIFAX 5050 / 5300 / 5600 FACSIMILE PRODUCTS

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# Service Manual for OF5300/5600 Chapter 0 Introduction

### **Kit Contents**

This Read Me First Sheet Quick Start Guide
Certification Manual Hardware Handbook
Service Manual PC Interface Kit

### Missing Items

If any items are missing, please contact OKIDATA Order Processing at the appropriate number listed below.

United States / Latin America

Facsimile: 609-222-5022 Voice: 800-727-8654

Canada

Facsimile: 905-238-4421 Voice: 905-238-4250

You must provide the information listed below.

- OKIDATA Authorization Number (Dealer Number)
- OKIDATA Customer Number
- Order Acknowledgment Number (on the invoice)
- Part Number of Kit

### **Completing the Course**

Refer to the Certification Manual for information on completing the course.



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First Release P/N 59278301 September, 1997

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# **OKIDATA®**

# Service Manual for OF5300/5600 Chapter 0 Introduction

May, 1998

RE: OKIFAX 5050 Service Authorization

Dear Okidata Facsimile Dealer:

Okidata is proud to announce the addition of the OKIFAX 5050 to our facsimile product line.

Enclosed is the OKIFAX 5050 Service Information Addendum, which will assist you in your efforts to support this product. This addendum is to be used with the OKIFAX 5300/5600 Service Manual.

There is no need to complete a Certification Test for the OKIFAX 5050. All OKIFAX 5300/5600 Authorized Service Providers will automatically be authorized to perform warranty repairs on the OKIFAX 5050.

If you haven't already, please visit Okidata's Web Site at www.okidata.com. The Business Partner Exchange (BPX) is your best link for current service and support information. Documentation (both user and service) is available on-line.

Recommended Spare Parts Lists, Product Specifications, and Product Service Bulletins are just a few of the many things available through the BPX. Check it out!

Sincerely,

Patrick J. Giacobbe Manager, Training and Publications



### Chapter 0 Introduction

### **Functionality**

The OKIFAX 5050 is technically similar to the OKIFAX 5300. The physical appearance is identical to the OKIFAX 5300; however, the OKIFAX 5050 is strictly a stand-alone facsimile product. Although there is a PC Interface connection socket on the OKIFAX 5050's Main Control Board, this socket is not functional, and the PC Interface cannot be used on this product. This socket will only be used to update Flash ROM using the High Speed Loading System.

In addition, the OKIFAX 5050 will only accept the 1.5 MB Memory Option (with battery back-up), and the 1 MB Memory Option (without battery back-up). Other than the lack of PC Interface and optional memory capability, there are no other functional or operational differences between the OKIFAX 5050 and the OKIFAX 5300.

#### **Hardware**

There are two hardware (spare part) differences between the OKIFAX 5050 and OKIFAX 5300. The following parts are unique to the OKIFAX 5050:

| 1. Main Control PCB (E17-3 PCB)                            | P/N 55083101 |
|--|--------------|
| 2. Operator Panel Assembly (Contains the OKIFAX 5050 logo) | P/N 55083210 |

#### **Firmware**

For First Production Release Firmware Information, refer to Product Bulletin # E708 (on the back of this sheet).

### **Standard Memory**

The OKIFAX 5050 has 256kb of standard document storage memory.

#### **Documentation**

| OF5050 User Guide        | P/N 59286401 |
|--------------------------|--------------|
| OF5050 Quick Start Guide | P/N 59286501 |

### **Options**

| 1.5 MB Expansion Memory with Battery Back-up    | P/N 70031501 |
|---|--------------|
| 1.0 MB Expansion Memory without Battery Back-up | P/N 70029101 |
| 500 Sheet Letter/Legal Paper Tray               | P/N 70029401 |
| Telephone Handset                               | P/N 70031801 |

#### Consumables

| Drum and toner  | same as the OKIFAX 5300/5600 |
|-----------------|------------------------------|
| Toner Cartridge | P/N 52106701                 |
| Image Drum Kit  | P/N 56116901                 |

### **Service Procedures**

When servicing the OKIFAX 5050, refer to the maintenance procedures for the OKIFAX 5300 in the OKIFAX 5300/5600 Service Manual. The OKIFAX 5300 procedures apply to the OKIFAX 5050.

### **Service Authorization**

All OKIFAX 5300/5600 Authorized Service Providers will automatically be authorized to perform warranty repairs on the OKIFAX 5050.

### **PACKAGING**

| Box, w/ graphics   | P/N 53593002 |
|--------------------|--------------|
| Foam Endcap: Left  | P/N 53591101 |
| Foam Endcap: Right | P/N 53591102 |

| Level:                        | First Production Release:      | Version:  | FC11                        |
|-------------------------------|--------------------------------|-----------|-----------------------------|
| Firmware:                     | Flash ROM 1                    | Location: | E17-3 PCB                   |
| Serial Number<br>Effectivity: | OF 5050: All Serial<br>Numbers | Size:     | 4 MB                        |
| Okidata P/N:                  | N/A (not socketed firmware)    | Oki-J PN: | N/A (not socketed firmware) |
| Self Test Rev:                | B39B                           |           |                             |

| Level:                        | First Production Release:      | Version:  | GC11                        |
|-------------------------------|--------------------------------|-----------|-----------------------------|
| Firmware:                     | Flash ROM 2                    | Location: | E17-3 PCB                   |
| Serial Number<br>Effectivity: | OF 5050: All Serial<br>Numbers | Size:     | 4 MB                        |
| Okidata P/N:                  | N/A (not socketed firmware)    | Oki-J PN: | N/A (not socketed firmware) |
| Self Test Rev:                | A0C9                           |           |                             |

### **Application**

This Flash firmware version is incorporated in first production release of the OKIFAX 5050.

### Changes:

None (First Production Release)

**Note:** The OKIFAX 5050 uses Flash ROM to store firmware and configuration changes. These ROMS are not socketed, and cannot be physically replaced. The Flash ROM version is field upgradable using two methods:

- **1.** Replace the OKIFAX 5050 Main Control PCB (E17-3 PCB, part number 55083101). Replacement boards should always contain the current version firmware.
- 2. Use the Remote Management Center System (RMCS) to upgrade Flash ROM remotely via the telephone. The "RMCS" is a remote diagnostic system, that may be purchased by authorized OKIDATA dealers that allows remote programming and diagnosis of OKIFAX machines via telephone. The OKIFAX 5050's Flash Firmware can also be updated remotely using this tool. For more information regarding the availability and/or purchase of an OKIFAX RMCS system, please contact your OKIDATA Sales Representative.



### **Chapter 1 General Information**

### (01) Type of appearance

Desktop type

### (02) Applicable lines

- Public switched telephone network (PSTN)
- Private branch exchange (PBX)

### (03) Compatibility

 ITU-T Group 3 facsimile transceiver

### (04) Document width

- Max. 216 mm (8.5 inches [North American Letter])
- Min. 148 mm (5.83 inches [ISO A5 size])

### (05) Effective reading width

• Max. 215 mm (8.46 inches)

### (06) Scanning length

 128 mm to 356 mm (5.06 inches to 14 inches)

(Length setting: Infinite is also available.)

### (07) Automatic document feeder (ADF)

- 30 sheets (Letter/A4-size: 20-1b bond.)
- 15 sheets (Letter/A4-size: 13 to 28-1b bond

### (08) Recording paper or sheet

• First cassette: NA Letter/NA Legal/A4-size plain paper cut 250 sheets capacity (20-1b bond\*)

 Second cassette (Option):
 NA Letter/NA Legal/A4-size plain paper cut 500 sheets capacity (20-1b bond\*)

Manual loading feeder:
 (Single Sheet Feeder)
 Manual loading feeder:
 Transparency for overhead projector, applicable.
 Sheet size: NA Letter/NA Legal/A4-size

\*: Oki Data recommended paper

### (09) Printable width

North American Letter: 211.3 mm (8.32 inches) / 203.2 mm (8 inches) for assured quality

North American Legal: 211.3 mm (8.32 inches) / 203.2 mm (8 inches) for assured quality

• ISO A4: 206 mm ( 8.11 inches) / 197.3 mm (7.77 inches) for assured quality

### (10) Printable length

Letter: 273.4 mm (10.76 inches) / 266.7 mm (10.49 inches) for

Legal: assured quality

ISO A4: 349.6 mm (13.76 inches) / 342.9 mm (13.49 inches) for

assured quality

291 mm (11.46 inches) / 284.3 mm (11.19 inches) for

assured quality

### Copy stacker

(11)

 Max. 100 sheets (20-lb bond, Oki Data recommended paper)

### (12) Scanning resolution

a) Horizontal

• 300 dots/inch

b) Vertical

Transmission mode: 3.85 line/mm (STD)

7.7 line/mm (FINE)

300 dot/inch (EX.FINE)

COPY mode: 7.7 line/ mm (FINE 300 dot/inch (EX.FINE

### (13) Scanning method

2592 bits contact image sensor

### (14) Recording resolution

a) Horizontal:300 dots/inchb) Vertical

Variable: Automatically adjusted to the paper length.

(300 to 395 dot/inch),

STD mode (3.85 to 5.06 line/mm) FINE mode (7.7 to 10.13 line/mm) EX-FINE mode (15.4 to 20.24 line/mm)

Fixed: STD mode: 3.85 line/mm
FINE mode: 7.7 line/mm

EX-FINE mode : 15.4 line/mm

: 300 dot/inch

### (15) Recording method

 211.3 mm (8.32 inches / 2496 bit) or 216.7 mm (8.53 inches / 2560 bit) LED Head

### (16) Minimum scan line time for

reception

When receiving from OKIFAX or 0 ms

ECM:

 When receiving from non-OKIFAX and non ECM:
 10 ms at 3.85 line/mm
 5 ms at 7.7 line/mm

### (17) Print speed

• Max. 8 sheets per minute

### (18) Preheating time

 Approx. 20 sec. (Standby to Print)

### (19) Coding scheme

- Modified Huffman (MH)
- Modified READ (MR)
- Modified Modified READ (MMR)

### (20) (20) Modem

- ITU-T Rec. V.29: 9600/7200 bps
- ITU-T Rec. V.27 ter: 4800/2400

bps

- ITU-T Rec. V.21 channel 2: 300 bps
- ITU-T Rec. V.17: 14400/12000 hps
- ITU-T Rec. V.33: 14400/12000
- ITU-T Rec. V.34: 28800 bps (OKIFAX 5600 only)

Note: 33600 bps (V.34) is available (OKIFAX 5600) when Tech Func 32 is set to 3429.

### (21) Transmission speed

- 6 sec. per sheet of ITU-T No. 1 sample document (OKIFAX 5300)
- 3 sec. per sheet of ITU-T No. 1 sample document (OKIFAX 5600)

Note: This is Phase C time at 3.85 line/mm and 28800 bps for 3 sec. and 14400 bps for 6 sec. in MMR code transmission.

### (22) Protocol

- ITU-T Rec. T.30
- OKI special protocols: High-speed protocol

### (23) Error correction mode (ECM)

### (24) Communication mode

Half duplex

### (25) Memory capacity

Basic model: 256k byte (OKIFAX 5300)
 512k byte (OKIFAX 5600)

Optional memory:
 1M byte memory board can be added. (OKIFAX 5300)
 One of either 1M byte or 2M byte memory board can be

added. (OKIFAX 5600)

### (26) Liquid crystal display (LCD)

 Two rows of 20 characters for operation guidance, check and various kinds of information

### (27) Power source

- Nominal input voltage 120 VAC for ODA version
- Nominal input voltage 230 VAC for INT'L version

## (28) MFP (Multi- Function Peripheral) function (Option)

 The CTR board provides the MFP function

PC Printer Function
PC Scanner Function
PC Fax Modem Function

**Location Programming Function** 

# **OKIDATA®**

### Service Manual for OF5300/5600

### **Chapter 1 General Information**

| 1 | 01 | ı١ | Transmit | mode |
|---|----|----|----------|------|
|   |    |    |          |      |

- Automatic transmit mode
- Manual transmit mode

### (02) Receive mode

- Automatic receive mode
- Manual receive mode
- TEL/FAX automatic switchover mode
- TAD mode
- PC mode
- (03) Dual access
- (04) Voice request
- (05) Automatic redial
- (06) Last number redial (Manual redial)
- (07) Local copy including multiple copies
  - Max. 99 copies of document
- (08) Sender identification (Sender ID)
- (09) Personal identification (Personal ID)
- (10) Polling transmission
- (11) Polling reception
- (12) Acoustic line monitor
- (13) Telephone handset (option)
- (14) Automatic alternate selecting call

(FAX No. + FAX No. can be registered in one-touch keys).

### (15) Delayed transmission

Maximum length of delay: 3 days

- Delayed broadcast
- Delayed transmission

OKIFAX 5300: 5 specified times

OKIFAX 5600: 20 specified times

- (16) Relay broadcast initiate
- (17) Confidential message transmission (Hopper 1 station)
- (18) Confidential message reception
  - OKIFAX 5300: 8 mail boxes
  - OKIFAX 5600: 16 mail boxes
- (19) PHOTO mode
  - 64 scale gradations (Error Diffusion Method)

### (20) G3 sequential broadcast (Memory)

Broadcast mode

OKIFAX 5300: 84 stations at maximum

OKIFAX 5600: 134 stations at maximum

- Delayed broadcast mode
- (21) No paper/no toner reception
- (22) Memory-only reception

Memory reception even if paper does not run out

(23) Distinguishing Text from picture

### (24) Page retransmission

Only in memory TX mode

Retransmits in page units

### (25) Reduction printing

Reduction rate is from 100% to 75% (Legal to Letter)

### (26) Smoothing printing

In case of 3.85 L/mm to 7.7 L/mm

### (27) Programmed key operation

"F" key + "OT" key

### (28) Auto dialing

- One-touch dialing OKIFAX 5300: 15 locations (Maximum of 32 digits each)
- OKIFAX 5600: 30 locations (Maximum of 32 digits each)

Two-digit automatic dialing OKIFAX 5300: 64 locations (Maximum of 32 digits each)

OKIFAX 5600: 99 locations (Maximum of 32 digits each)

- Keypad dialing
- Chain dialing
- Mixed dialing
- Group dialing OKIFAX 5300: 10 dialing groups (Maximum of 79 locations each)
   OKIFAX 5600: 20 dialing groups (Maximum of 129 locations each)

### (29) Real-time dialing

In case of optional handset is installed or Hook key

- (30) Automatic pause signal insertion
- (31) Manual feeder local copy
- (32) Telephone directory (Alpha search) dialing
- (33) TEL/FAX automatic switching
- (34) Time and date printing
- (35) Closed users group (Direct mail rejection)
- (36) Transmission contrast and resolution control
- (37) Key touch tone
- (38) Printer counter display (For drum, toner, total print)
- (39) Total page counter (Scan)
- (40) Quick scanning

6 second minimum for A4 size 3.85 Lines per mm for OKIFAX 5300 3 second minimum for A4 size 3.85 Lines per mm for OKIFAX 5600

- (41) Date and clock adjustment
- (42) PC interface
  - Standard

### (43) Language selection

Available

English / Spanish

English / French

### (44) Fax forwarding

OKIFAX 5600 only

(45) Reports

- Activity report
- Protocol report (Service man setting)
- Message confirmation report (Single address or multiple addresses)
- Broad cast entry report (Broadcast)
- Transmission error report
- Confidential reception report
- Configuration report
- Telephone directory
- Power outage report

# **OKIDATA®**

### Service Manual for OF5300/5600

### **Chapter 1 General Information**

### (01) Self-diagnosis

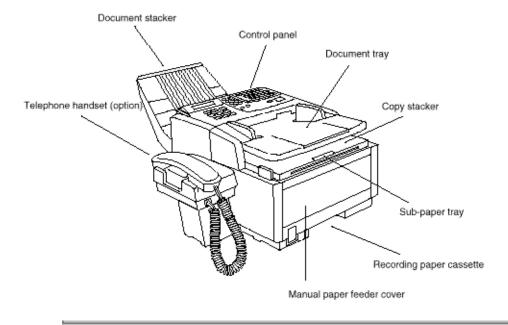
- CPU ROM/RAM check
- FLASH (/MASK) memory check (Program, Language, Default)
- RAM check
- RAM check (MEMORY board: option)
- PC-IF board (parallel) check
- Print test
- (02) Sensor calibration (Adjustment of scanning level)
- (03) LED test
- (04) Tone send test
- (05) Multi-frequency (MF) send test
- (06) High-speed modem send test
- (07) High-speed modem receive test
- (08) Tone (TEL/FAX) test
- (09) Remote diagnosis
- (10) System reset
- (11) Service default report (Machine setting for service engineer)



**Chapter 1 General Information** 

Figure 1.4.2 shows the general appearance of the OKIFAX 5300/5600

### General Appearance of OKIFAX 5300/5600 (Figure 1.4.2)





### **Chapter 1 General Information**

### Table 1.5.1 shows basic performance specifications.

### Note:

TF: Technical function setting FP: Function program setting OT: One-touch key pressed

F: SELECT FUNCTION key pressed

| No. | Item   | Specifications   |
|-----|--|--|
| 01  | Applicable line                              | Public switched telephone network (PSTN)     Private branch exchange (PBX) (OT9+2)   |
| 02  | Line interface 1) Impedance                  | 600Ω balanced  |
|     | Sending power level                          | 0 dBm to15 dBm range<br>(Adjustable in 1 dB steps. TF + 22)  |
|     | Receiving power level                        | 0 dBm to40 dBm range   |
| 03  | Type of document to be transmitted  1) Width | Max. 216 mm [8.5 inches] (Letter) Min. 148 mm [5.83 inches] (ISO A5 size)  Note: Effective reading width is Letter (215 mm [8.46 inches]).   |
|     | 2) Length                                    | Min. 128 mm (5.04 inches)  Max. 356 mm (14 inches)  Long document detection: 356 mm (14 inches), or 60 minutes  * TF + 11 (To enable or disable the long document scanning)  |
|     | 3) Thickness                                 | An operator can turn the long document scanning feature on or off for each call in the operating sequence.  Based on common bond paper, a) Multiple page feeding 0.08 to 0.13 mm (.003 to .005 inches) b) Single page feeding 0.06 to 0.15 mm (.002 to .006 inches |
|     | 4) Shape                                     | Rectangular  |
|     | 5) Opacity                                   | Documents allowing less than 40% of the scanner source light to pass through them.   |

| No. | Item   |                                   | Specifications                      |   |   |      |
|-----|--|-----------------------------------|-------------------------------------|---|---|------|
| 04  | Effective reading                                | width                             |                                     |   |   |      |
|     | Document width                                   | Communication<br>Mode/Paper width |                                     | Effective reading width   | Copy size                                     |      |
|     | ISO A4<br>210 mm<br>(8.23 inches)<br>[INT'L/FTZ] | GO A4 G3/A4 G3/A4 G3/A4 G3/A4     |                                     | 208 mm for TX<br>(8.19 inches)<br>202.8 mm for local copy<br>(7.98 inches)  | A4  |      |
|     | Letter<br>216 mm<br>(8.5 inches)<br>[US/CANADA]  | G3/A4                             |                                     | 215.1 mm for TX<br>(8.47 inches)<br>211.2 mm for local copy<br>(8.31 inches)  | Letter  |      |
|     | Legal<br>216 mm<br>(8.5 inches))<br>[US/CANADA]  | G3/A4                             |                                     | 215.1 mm for TX<br>(8.49 inches)<br>211.2 mm for local copy<br>(8.31 inches)  | Legal   |      |
|     | Note Local                                       | copy: Printable readin            |                                     | width in local copy mode  |   |      |
| 05  | Automatic document feeder (ADF)                  |                                   | Max. 3<br>Max. 1<br>Docum<br>The fi | 297 mm (11.69 inches) in lengt<br>30 documents Letter or A4 (2)<br>15 documents: Letter or A4 (1)<br>15 documents: Letter or A4 (1)<br>15 documents shall be placed facedowr<br>17 rst sheet will be fed first in th<br>17 own in the document stacker. | 0-1b)<br>3-28lb bond pape<br>n on ADF stacker | , ´  |
| 06  | Document skew                                    |                                   | For a                               | 2.6 mm (.10 inches) skew over a<br>document longer than A4 lengt<br>ding 2.6 mm (.10 inches) over a   | h, occurrence of                              | skew |

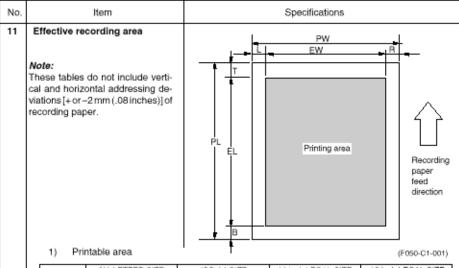
| No. | ltem                   | Specifications  |
|-----|------------------------|---|
| 07  | Document jam detection | 1) Transmission will stop and line disconnection will occur when the end of a document is not detected within 356 mm (14.02 inches) after scanning begins (except for the long document scanning. TF + 11)  2) A jam will also be declared if the document does not reach the scanning position within 5.5 seconds after the start of a document feed.  Note: When a jam is detected during message transmission from the feeder, the machine will stop scanning and disconnect the line, but its receiving capability will remain valid. |
| 08  | Document jam removal   | Manual release  |

| No. | Item                            |    |            | 5           | Specifications  |
|-----|---------------------------------|----|------------|-------------|---|
| 09  | Recording paper or sheet        | NO | OTE:       |             |   |
|     |                                 | Fo | r best res | sults use ( | Oki Data recommended papers   |
|     |                                 |    | 1) Xero    | ox 4200 (2  | 0 - lb/base weight paper)   |
|     |                                 |    | 2) Xero    | ographic (  | Laser) paper for photo-printer  |
|     | First or Second Recording Paper | 1) | Type:      | Plain pa    | per cut (Bond paper)  |
|     | Cassette                        | 2) | Size:      | ISO A4      | (210 mm x 297 mm)<br>(8,27 x 11,69 inches)  |
|     |                                 |    |            | Letter      | ,,  |
|     |                                 |    |            | Legal       | (215.9 mm x 355.6 mm)<br>(8.5 inch x 14 inch)   |
|     |                                 | 3) | Weight:    | Base we     | 24 lbs/base weight<br>ight is defined as the weight of 50<br>f 431.8 mm (17 inch) by 558.8 mi<br>i. |
|     |                                 | 4) | Thickne    |             | nm to 0.12 mm<br>005 inches   |
|     |                                 | 5) | Conditio   | n: New p    | aper  |
|     | Manual Feeding                  | 1) | Type:      |             | per, transparency for overhead pro<br>plored paper, printed paper                                   |
|     |                                 | 2) | Size:      | A4/Letter   | /Legal  |
|     |                                 | 3) | Weight, t  | thickness a | and condition: Same as above  |
|     |                                 | No |            |             | le sheet should be loaded on th<br>feeder at any one occasion.                                      |
|     |                                 |    |            |             |   |
|     |                                 |    |            |             |   |

| No. | Item                   | Specifications  |
|-----|------------------------|---|
| 07  | Document jam detection | 1) Transmission will stop and line disconnection will occur when the end of a document is not detected within 356 mm (14.02 inches) after scanning begins (except for the long document scanning. TF + 11)  2) A jam will also be declared if the document does not reach the scanning position within 5.5 seconds after the start of a document feed.  Note: When a jam is detected during message transmission from the feeder, the machine will stop scanning and disconnect the line, but its receiving capability will remain valid. |
| 08  | Document jam removal   | Manual release  |

| No. | Item  | Specifications  |
|-----|---|---|
| 09  | Recording paper or sheet                    | NOTE:   |
|     |   | For best results use Oki Data recommended papers  |
|     |   | 1) Xerox 4200 (20 - lb/base weight paper)   |
|     |   | Xerographic (Laser) paper for photo-printers  |
|     | First or Second Recording Paper<br>Cassette | Type: Plain paper cut (Bond paper)  |
|     | Cassette                                    | 2) Size: ISO A4 (210 mm x 297 mm)<br>(8.27 x 11.69 inches)<br>Letter (215.9 mm x 279.4 mm)<br>(8.5 inch x 11 inch)<br>Legal (215.9 mm x 355.6 mm)<br>(8.5 inch x 14 inch) |
|     |   | Weight: 16 lbs to 24 lbs/base weight     Base weight is defined as the weight of 500 sheets of 431.8 mm (17 inch) by 558.8 mm (22 inch).                                  |
|     |   | Thickness: 0.08 mm to 0.12 mm     .003 to .005 inches   |
|     |   | 5) Condition: New paper   |
|     | Manual Feeding                              | Type: Plain paper, transparency for overhead projector, colored paper, printed paper  |
|     |   | 2) Size: A4/Letter/Legal  |
|     |   | Weight, thickness and condition: Same as above  |
|     |   | Note: ONLY one single sheet should be loaded on the manual loading feeder at any one occasion.  |

| No. | Item                        | Specifications                     |
|-----|-----------------------------|------------------------------------|
| 10  | Recording paper cassette    |                                    |
|     | 1) First cassette           | 250 sheets/cassette (20 lb. paper) |
|     | 2) Second cassette (Option) | 500 sheets/cassette (20 lb. paper) |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
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|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |
|     |                             |                                    |



|    | NA LETT | ER SIZE | ISO A4 SIZE |     | 14 inch LEGAL SIZE |       | 13 inch LEGAL SIZE |       |
|----|---------|---------|-------------|-----|--------------------|-------|--------------------|-------|
|    | inch    | mm      | inch        | mm  | inch               | mm    | inch               | mm    |
| PL | 11      | 279.4   | 11.7        | 297 | 14                 | 355.6 | 13                 | 330.2 |
| PW | 8.5     | 216     | 8.27        | 210 | 8.5                | 216   | 8.5                | 216   |
| EL | 10.76   | 273.4   | 11.46       | 291 | 13.76              | 349.6 | 12.76              | 324.2 |
| EW | 8.32    | 211.3   | 8.11        | 206 | 8.32               | 211.3 | 8.32               | 211.3 |
| Т  | 0.12    | 3       | 0.12        | 3   | 0.12               | 3     | 0.12               | 3     |
| В  | 0.12    | 3       | 0.12        | 3   | 0.12               | 3     | 0.12               | 3     |
| L  | 0.09    | 2.3     | 0.08        | 2   | 0.09               | 2.3   | 0.09               | 2.3   |
| R  | 0.09    | 2.3     | 80.0        | 2   | 0.09               | 2.3   | 0.09               | 2.3   |

### 2) Guaranteed printing area

|     | LETTE | R SIZE | ISO A4 SIZE |       | 14 inch LEGAL SIZE |       | 13 inch LEGAL SIZE |       |
|-----|-------|--------|-------------|-------|--------------------|-------|--------------------|-------|
|     | inch  | mm     | inch        | mm    | inch               | mm    | inch               | mm    |
| PL. | 11    | 279.4  | 11.7        | 297   | 14                 | 355.6 | 13                 | 330.2 |
| ₽W  | 8.5   | 216    | 8.27        | 210   | 8.5                | 216   | 8.5                | 216   |
| EL. | 10.5  | 266.7  | 11.2        | 284.3 | 13.5               | 342.9 | 12.5               | 317.5 |
| EW  | 8.0   | 203.2  | 7.77        | 197.3 | 8.0                | 203.2 | 8                  | 203.2 |
| Т   | 0.25  | 6.35   | 0.25        | 6.35  | 0.25               | 6.35  | 0.25               | 6.35  |
| 8   | 0.25  | 6.35   | 0.25        | 6.35  | 0.25               | 6.35  | 0.25               | 6.35  |
| Ł   | 0.25  | 6.35   | 0.25        | 6.35  | 0.25               | 6.35  | 0.25               | 6.35  |
| P   | 0.25  | 6.35   | 0.25        | 6.35  | 0.25               | 6.35  | 0.25               | 6.35  |

| The fax can discharge printed copies and stack them facedown.  Maximum sheets on the copy stacker: 100*  Note*: 20 lb. paper  Horizontal: 300 dot/inch  Vertical:     Transmission mode:  |
|---|
| Vertical: Transmission mode: • 3.85 line/mm (STD) 7.7 line/mm (FINE) 300 dot/inch (EX. FINE)  COPY mode: 7.7 line/ mm(FINE) 300 dot/inch (EX. FINE)  Letter size (2592-bit) contact image sensor  15 Contrast control 1) Automatic background sensing A continuous document background of 0.3 OD (optical density) or less will be transmitted as white.  2) The LIGHT and DARK contrasts will automatically be adjusted to improve image quality.  Horizontal: • 300 dot/inch  Vertical: • 3.85 line/mm (STD) 7.7 line/mm (FINE) 300 dot/inch (EX-FINE)  17 Recording system Electrophotographic printing 1) 211.3 mm [8.32 inches] (2496 bit) or 216.7 mm [8.53 inches] (2560 bit) LED print head  Maximum allowable skew is + or - 1 mm (0.394 inches) over an |
| 15 Contrast control  1 Automatic background sensing A continuous document background of 0.3 OD (optical density) or less will be transmitted as white.  2 The LIGHT and DARK contrasts will automatically be adjusted to improve image quality.  Horizontal: 300 dot/inch  Vertical: 3.85 line/mm (STD) 7.7 line/mm (FINE) 300 dot/inch (EX-FINE)  17 Recording system  Electrophotographic printing 1) 211.3 mm [8.32 inches] (2496 bit) or 216.7 mm [8.53 inches] (2560 bit) LED print head  18 Skew of recording paper  Maximum allowable skew is + or -1 mm (0.394 inches) over an  |
| A continuous document background of 0.3 OD (optical density) or less will be transmitted as white.  2) The LIGHT and DARK contrasts will automatically be adjusted to improve image quality.  Horizontal:  300 dot/inch  Vertical:  3.85 line/mm (STD)  7.7 line/mm (FINE)  300 dot/inch (EX-FINE)  17 Recording system  Electrophotographic printing 1) 211.3 mm [8.32 inches] (2496 bit) or 216.7 mm [8.53 inches] (2560 bit) LED print head  18 Skew of recording paper  Maximum allowable skew is + or - 1 mm (0.394 inches) over an  |
| • 300 dot/inch      Vertical:     • 3.85 line/mm (STD)     7.7 line/mm (FINE)     300 dot/inch (EX-FINE)  17 Recording system  Electrophotographic printing 1) 211.3 mm [8.32 inches] (2496 bit) or 216.7 mm [8.53 inches] (2560 bit) LED print head  18 Skew of recording paper  Maximum allowable skew is + or - 1 mm (0.394 inches) over an  |
| 1) 211.3 mm [8.32 inches] (2496 bit) or 216.7 mm [8.53 inches] (2560 bit) LED print head      18 Skew of recording paper Maximum allowable skew is + or - 1 mm (0.394 inches) over an   |
|   |
|   |

| No. | Item                                 | Specifications  |
|-----|--------------------------------------|---|
| 19  | Copy darkness                        | Black image: Greater than 1.0 OD (Optical density)     White background: Not greater than 0.2 OD (Optical density)  |
| 20  | Copy uniformity                      | Printed copies will exhibit a uniform density of the printed and background area:   |
|     |                                      | From edge to edge: 25% unit     From copy to the next copy: 30% unit  |
| 21  | Recording paper runs out             | The fax can detect the no-paper condition by a photosensor. When the paper has run out in the local copy operation, the scanning will stop with "NO PAPER REPLACE PAPER" on the LCD, and an ALARM LED turns on without an alarm tone. When the paper has run out while a message is being received and the no-paper reception is activated, the LCD display will show "MSG. IN MEMORY", and the ALARM LED turns on. |
| 22  | Minimum scan line time for receiving | 0 ms, when receiving from an Oki Data facsimile.<br>5 ms at 7.7 line/mm and 10 ms at 3.85 line/mm when receiving<br>from a non-Oki Data facsimile.  |
| 23  | Coding scheme                        | One-dimensional coding scheme:     Modified Huffman (MH)  |
|     |                                      | Two-dimensional coding scheme:     Modified READ (MR)     Modified modified READ (MMR)  |
| 24  | MODEM  1) High-speed MODEM           | a) ITU-T Rec. V.29 (9600/7200 bps) b) ITU-T Rec. V.27 ter (4800/2400 bps) c) ITU-T Rec. V.17 (14400/12000/9600/7200 bps) d) ITU-T Rec. V.33 (14400/12000 bps) e) ITU-T Rec. V.34 (28800 bps); for OKIFAX 5500/5600  |
|     | 2) Low-speed MODEM                   | ITU-T Rec. V.21 channel 2 (300 bps)   |

| No. | Item     | Specifications  |  |  |  |  |
|-----|----------|---|--|--|--|--|
| 25  | Fallback | Automatic fallback will occur according to the following sequence by FTT, RTN or PPR. |  |  |  |  |
|     |          |   |  |  |  |  |

| Fallback<br>rank | Transmission<br>speed | Activated by FTT (Times) | Activated by<br>RTN (Times) | Activated by<br>PPR (Times) | Protocol          |
|------------------|-----------------------|--------------------------|-----------------------------|-----------------------------|-------------------|
| 1st              | 14400 bps             | 1                        | 93                          | 4 (Note 1)                  | ITU-T V.17 (V.33) |
| 2nd              | 12000 bps             | 1                        | · ·                         | 4 (Note 1)                  | ITU-T V.17 (V.33) |
| 3rd              | 9600 bps              | 1                        | ***                         | 4 (Note 1)                  | ITU-T V.17 (V.29) |
| 4th              | 7200 bps              | 1                        | · Pos                       | 4 (Note 1)                  | ITU-T V.17 (V.29) |
| 5th              | 4800 bps              | 2                        | · pre                       | 4 (Note 1)                  | ITU-T V.27 ter.   |
| 6th              | 2400 bps              | 2                        | Yes                         | 4 (Note 1)                  | ITU-T V.27 ter.   |

When the last trial fails, the transmitting station sends out a DCN signal to the remote station for disconnection.

Note 1: Continuous PPRs for the same partial page within each fallback rank.

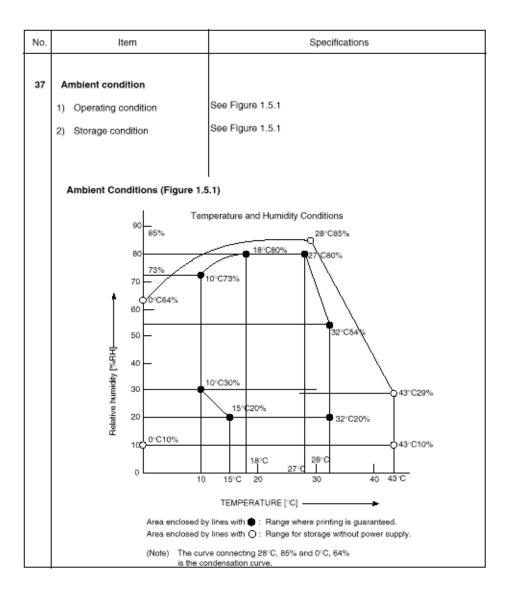
| Fallback rank | Transmission speed | Activated by PPR (Times) | Protocol   |
|---------------|--------------------|--------------------------|------------|
| 1st           | 28800 bps          | 1 (Note 1)               | ITU-T V.34 |
| 2nd           | 26400 bps          | 1 (Note 1)               | ITU-T V.34 |
| 3rd           | 24000 bps          | 1 (Note 1)               | ITU-T V.34 |
| 4th           | 21600 bps          | 1 (Note 1)               | ITU-T V.34 |
| 5th           | 19200 bps          | 1 (Note 1)               | ITU-T V.34 |
| 6th           | 16800 bps          | 1 (Note 1)               | ITU-T V.34 |
| 7th           | 14400 bps          | 1 (Note 1)               | ITU-T V.34 |
| 8th           | 12000 bps          | 1 (Note 1)               | ITU-T V.34 |
| 9th           | 9600 bps           | 1 (Note 1)               | ITU-T V.34 |
| 10th          | 7200 bps           | 1 (Note 1)               | ITU-T V.34 |
| 11th          | 4800 bps           | 1 (Note 1)               | ITU-T V.34 |
| 12th          | 2400 bps           | 1 (Note 1)               | ITU-T V.34 |

Note 2: V.34 modern performs the fall-back depending upon the line condition automatically protocol

| No. | Item                                 | Specifications  |
|-----|--------------------------------------|---|
| 26  | Protocol                             | 1) ITU-T Rec. T.30 2) Oki Data special protocol High-speed protocol The T.30 protocol signal from the transmitting station is sent at message transmission speed instead of 300 bps.                                  |
| 27  | Transmission time                    | Note: In high-speed protocol, 28.8 K-bps are not supported.  OKIFAX 5300 6 sec. (approx 6.9 sec) /ITU-T No. 1 sample document   |
| 28  | Error correction                     | 3 sec. (approx 3.5 sec) /ITU-T No. 1 sample document  Note: This is Phase C time at 3.85 line/mm and 28800 bps for 3 seconds and 14400 bps for 6 seconds in MMR code transmission.  ITU-T Error correction mode (ECM) |
| 29  | Communication mode                   | Oki Data ITU-T ECM Half-duplex  |
| 30  | Ringing signal detection sensitivity |   |
|     | Voltage range                        | 25 to 150 V r.m.s.<br>Inoperative below 10 V  |
|     | 2) Frequency range                   | 20 to 68 Hz   |
|     | 3) Ring response time                | One-ringing signal or 5 to 30 seconds. (Selectable in 5 sec. steps. F + OT9 + ← + 11)   |
|     |                                      |   |

| No. | Item   |                               |   | Spe  | cificatio | ons                                |   |       |
|-----|--|-------------------------------|---|--|-----------|------------------------------------|---|-------|
| 31  | Image memory   |                               |   |  |           |                                    |   | _     |
|     |  |                               |   | Basic  | model     | Option                             | nal memory                              | ]     |
|     |  | OKIFA                         | XX 5300   | 256K-  | byte      | 1M-by                              | rte                                     |       |
|     |  | OKIFAX 5600                   |   | 512K-  | byte      | 1M-by                              | rte/2M-byte                             |       |
|     |  |                               |   |  |           |                                    |   | J     |
|     |  |                               | Memory<br>condition   |  | 50        | FAX<br>300<br>ges]                 | OKIFAX<br>5600<br>A4 Setting<br>[pages] |       |
|     |  | With                          | Standard<br>(without option)  |  | 1         | 7                                  | 35                                      |       |
|     |  | option<br>board               | 1M-byte   |  | 10        | 00                                 | 120                                     |       |
|     |  |                               | 2M-byte   |  |           |                                    | 200                                     |       |
|     | Note: ITU-T No.1 sample number of sheets.  Back-up time on electrical in |                               |   |  | interru   | ption:                             | used to coun                            | t the |
|     |  |                               | Minimum one   | hour (with o   | ption m   | emory)                             |   |       |
|     |  | not ba                        |   |  |           | alled, the unite<br>d in memory di |   |       |
| 32  | Telephone handset (d   | option)                       | General telepi  | General telephone function is available while the power is on.                                       |           |                                    |   |       |
|     |  |                               |   | <b>Note:</b> In the fax special versions, general telephone is available even when the power is off. |           |                                    |   |       |
| 34  | Overheat protection  | mined temper<br>ture of the h | The heater of the fuser unit is controlled within the predeter-<br>mined temperature range by the thermistor. If the tempera-<br>ture of the heater exceeds the range, the LCD displays<br>"PRINTER ALARM 4". |  |           |                                    | oera-                                   |       |
|     |  |                               | Furthermore, the built-in thermostat in the fuser unit preven<br>the heater from being overheated even in the event of the<br>failures in the above temperature control circuit.                              |  |           |                                    |   |       |
|     |  |                               |   |  |           |                                    |   |       |

| No. |          | Item                                    |  | Spec  | cifications                          |                                 |
|-----|----------|---|--|---|--------------------------------------|---------------------------------|
| 35  | (Option) | e Applications                          | PC local     PC scan     PC Fax 1     Location | The following four modes are supported:  1) PC local printer function 2) PC scanner function 3) PC Fax Modem function 4) Location Programing function For, details, see product specification for MFF |                                      |                                 |
| 36  |          | ply unit and power<br>on of the machine |  |   |                                      |                                 |
|     |          | Power consumption<br>(Typical power)    | of the machine                                 |   |                                      |                                 |
|     |          |   |  |   |                                      | OKIFAX<br>5300/5600             |
|     |          | Transmit                                |  |   |                                      | 60W                             |
|     |          | Receive                                 |  |   |                                      | 160W                            |
|     |          | Local copy                              |  |   |                                      | 210W                            |
|     |          | Standby                                 |  |   |                                      | 16.6W                           |
|     |          |   |  |   |                                      |                                 |
|     |          |   |  |   | is automatic for<br>ed or disabled b | the OKIFAX 5600<br>by the user. |



| No. | Item                                      | Specifications   |
|-----|---|--|
| 38  | Dimensions<br>(Main body)                 | Width: Approx. 330 mm (12.99 inches)     Depth: Approx. 420 mm (16.54 inches)     Height: Approx. 245 mm (9.65 inches)   |
| 39  | Weight<br>(Main body)                     | Approx. 13 kg (5.9 pounds) Excluding optional units, recording paper and packing materials.  |
| 40  | Attachments (included with a new product) | 1) AC power cord x 1 2) I/D unit x 1 (Already installed) 3) Toner cartridge x 1 4) Telephone handset x 1 (option) 5) Curled cord and Telephone cord for (4) x 1 (option) 6) Document stacker x 1 7) Line cord x 1 8) One touch sheet x 1 (Already installed) 9) User's guide x 1 10) Quick Start Guide x 1 |



#### **Chapter 1 General Information**

Table 1.6.1 shows Reports and Lists Specifications.

#### Note:

F +OT: Press FUNCTION and One-touch key

FP: Function program setting TF: Technical function setting

| No. | Item                          | Specifications   |
|-----|-------------------------------|--|
| 01  | Call-back message             | The transmitter sends a call-back message to the receiver only       |
|     |                               | when the receiver does not respond to voice request of the           |
|     |                               | transmitter.   |
| 02  | Sender ID                     | The fax can transmit a programmed alphanumeric message,              |
|     |                               | such as company's name, consisting of up to 32 characters.           |
|     |                               | This is an FCC Requirement in the United States.                     |
|     |                               | * (Outside only)   |
| 03  | Transmitting subscriber       | Received TSI can be printed at the top of the received page.         |
|     | identification (TSI) printing | * TF + 05 (To enable or disable this function)                       |
| 04  | Cancel report (Power          | The fax can automatically print out a power-outage report when       |
|     | outage report)                | the power off condition occurs.                                      |
| 05  | Activity report               | The fax can print out an activity report manually, or automatically, |
|     |                               | when 30 communications are recorded.                                 |
|     |                               | * REPORT PRINTOUT+1(Manual printout)                                 |
| 06  | Message confirmation          | The fax can print out a message confirmation report manually         |
|     | report                        | or automatically in the following cases.                             |
|     |                               | (1) When COPY key is pressed after a single location call, this      |
|     |                               | report can be printed.   |
|     |                               | (Manual printout)  |
|     |                               | * FP + 01 (To enable or disable automatic printing)                  |
| 07  | Broadcast entry report        | The fax can print out a broadcast entry report if specified          |
|     |                               | during operating sequence of a broadcast.                            |
| 80  | Broadcast confirmation        | The fax can print out a broadcast confirmation report manually       |
|     | report                        | or automatically.  |
|     |                               | * COPY key (Manual printout): Pressed after a broadcast.             |
|     |                               | * REPORT PRINTOUT + 2 (Manual printout)                              |
|     |                               | * FP +02 (To enable or disable automatic printing)                   |
| 09  | Confidential reception        | The fax can print out this report automatically on completion of     |
|     | report                        | a confidential reception.  |
| 10  | Telephone directory           | This directory is printed manually.                                  |
|     |                               | (REPORT PRINTING +3)   |
| 11  | Configuration report          | This report is printed manually.                                     |
|     |                               | (REPORT PRINTING +4)   |

# **OKIDATA®**

# **Service Manual for OF5300/5600**

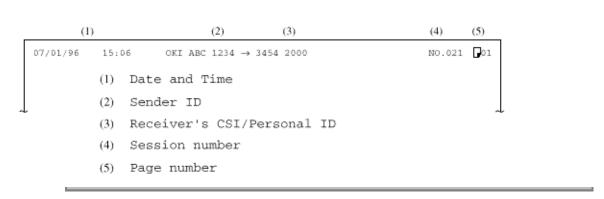
#### **Chapter 1 General Information**

| (        | 1)             |       | (2)         | (3)      |        |
|----------|----------------|-------|-------------|----------|--------|
| 07/01/96 | 09:24          | OKI S | HIBAURA Æ O | KI HONJO | NO.002 |
|          |                |       |             |          |        |
| (4)      | PLEASE         | CALL  | BACK        |          |        |
| 400      |                |       |             |          |        |
| (5)      | OKI SHIBAURA   |       |             |          |        |
| (6)      | =103 5476 1234 |       |             |          |        |
|          |                |       |             |          |        |

- (1) Date and time
- (2) Sender ID
- (3) CSI/Personal ID
- (4) Letters "PLEASE CALL BACK"
- (5) Sender ID
- (6) Sender's call back telephone number



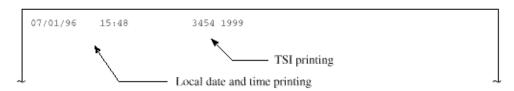
#### **Chapter 1 General Information**





**Chapter 1 General Information** 

#### **Local Date and Time Printing (Example)**



Note: TSI printing (TF+05)

Local date and time printing (TF+04)



**Chapter 1 General Information** 

#### POWER OUTAGE REPORT

05/19/96 17:05

| DATE  | TIME  | S,R-TIME | DISTANT STATION ID | MODE   | PAGES | RESULT |      |
|-------|-------|----------|--------------------|--------|-------|--------|------|
| 05/17 | 10:10 |          | 0485-88-3385       |        |       |        | 9080 |
| 05/17 | 10:30 |          | ODS TAKASAKI       |        | 03    |        | 0000 |
| 05/17 | 12:05 | 01'20"   | OKI FAX            | BOX=01 | 03    | OK     | 0000 |
| 05/17 | 13:00 | 00'20"   | 03-5476-4300       | CALLED | 01    | OK     | 0000 |
| 05/17 | 15:40 |          | 034567092222       | FWD-T  | 05    |        |      |
| 05/18 | 10:50 | 01'20"   | 0495-22-5400       | CALLED | 03    | OK     | 0000 |
| 05/18 | 15:00 |          |                    | B.C.   | 01    |        |      |

**Note:** Memory reception only is printed on the mode in the report as called.



#### **Service Manual for OF5300/5600 Chapter 1 General Information**

#### **ACTIVITY REPORT**

(2) 05/19/96 17:05 (3) ID=OKI

| (4) TOTAL | TIME  | CALLING=08: | 22' CALLED=17:30'  |         |       |        |         |
|-----------|-------|-------------|--------------------|---------|-------|--------|---------|
| DATE      | TIME  | S,R-TIME    | DISTANT STATION ID | MODE    | PAGES | RESULT |         |
| (5)       | (6)   | (7)         | (8)                |         | (9)   | (10)   | (11)    |
| (12)17    | 10:00 | 01.20-      | OKI FAX            | CALLING | 02    | OK     | 0000    |
| 05/17     | 10:10 | 01'00"      | 0485 88 3385       | CALLING | 00    | STOP   | 9080    |
| 05/17     | 10:30 | 00'20"      | ODS TAKASAKI       | CALLING | 00    | NO     | 90C1    |
| 05/17     | 12:05 | 01.50.      | OKI FAX            | CALLING | 03    | OK     | 0000    |
| 05/17     | 13:00 | 00'20"      | 03 5476 4300       | CALLING | 01    | OK     | 0000    |
| 05/17     | 15:40 | 03'25"      | ODS TAKASAKI       | BOX=01  | 03    | OK     | 0000 *1 |
| 05/17     | 19:00 | 00.00*      | OKI FAX            |         | 01    | OK     | 0000 *2 |
| 05/18     | 10:10 | 02:00-      | OKI SHIBAURA       | CALLED  | 05    | NO     | 908E    |
| 05/18     | 10:22 | 00'12"      | 0495 22 5400       | CALLING | 00    | STOP   | 9080    |
| 05/18     | 10:50 | 01'20"      | 0495 22 5400       | CALLED  | 03    | NO     | 9090    |
| 05/18     | 12:05 | 00.50-      | OKI PAX            | CALLING | 01    | STOP   | 9080    |
| 05/18     | 15:00 | 01'30"      |                    | CALLED  | 03    | OK     | 0000 *3 |
| 05/18     | 15:30 | 00'20"      |                    | CALLING | 01    | OK     | 0000    |
| 05/18     | 17:05 | 05:20*      |                    | B.C.    |       | COMP.  | 60A0 *4 |
| 05/18     | 19:04 | 00'20"      | 03 5476 4300       | CALLING | 00    | STOP   | 9080    |
| 05/19     | 09:00 | 01'11"      |                    | CALLING | 02    | OK     | 0000    |
| 05/19     | 10:20 | 00'20"      | 03 5476 4300       | CALLING | 02    | STOP   | 9080    |
| 05/19     | 10:35 | 02'23"      |                    | BOX=01  | 02    | OK     | 0000 *1 |
| 05/19     | 10:50 | 00.50.      | ODS TAKASAKI       | CALLED  | 01    |        | 0000    |
| 05/19     | 11:03 | 00.00-      | OKI FAX            | CALLING | 00    | STOP   | 9080    |
| 05/19     | 13:00 | 00'24"      | 03 5476 4300       |         | 01    | NO     | 0000 *5 |
| 05/19     | 16:00 | 03'25"      | ODS TAKASAKI       | FWD-R   | 03    | OK     | 0000 *6 |
| 05/19     | 16:04 | 03:30*      | OKIPAX             | FWD-T   | 03    | OK     | 0000 *7 |

<sup>\*1:</sup> Confidential reception

#### **Explanation of Example**

- (1) Title of the report
- (2) Date and time when the report was printed
- (3) Sender ID
- (4) Total CALLING and CALLED time
- (5) Date of transmission or reception
- (6) Time when the communication started
- (7) Time span of the fax communication.
- (8) Identification of the remote station

Personal ID/Location ID/TSI/CSI/Dial number or space

(9) Communication mode:

**CALLING** (Transmission)

<sup>\*2:</sup> Manual TX

<sup>\*3:</sup> Memory reception

<sup>\*4:</sup> Broadcast TX

<sup>\*5:</sup> Manual reception \*6: Reception for forwarding

<sup>\*7:</sup> Forwarding

CALLED (Reception NG or MEMORY RX)

B. C. (Broadcast)

BOX=XX (Confidential reception)

FWD-R (Fax Forwarding RX)

FWD-T (Fax Forwarding TX)

(10) Number of transmitted pages or received pages

(11) Result code

OK (Note1)/NO/STOP (Note 2)/BUSY/PAPER (Out of recording paper)/S\_JAM (Document jam)/R\_JAM (Recording paper jam)/COVER/COMP (Completion of a broadcast)/PUNIT (Printer Alarm)/CANCL (Confidential reception T.O.)

**Note 1:** The following cases are included:

- Unmatched handshaking to the received NSF.
- Unmatched password to the received NSC in the polling transmission mode.

**Note 2:** The following cases are included:

The STOP key is pressed.

• The memory cancellation operation removes the message from the active memory files.

(12) Service code



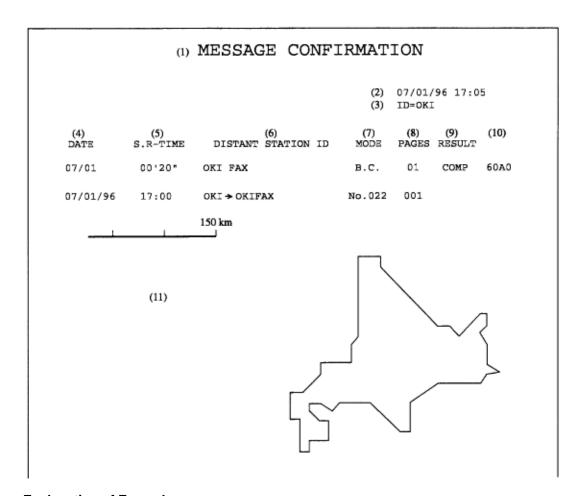
**Chapter 1 General Information** 

# Message Confirmation Report

# Example 1 of 2

|             | (1)             | MESSAGE CONF              | IRMAT:      | ION              |               |      |
|-------------|-----------------|---------------------------|-------------|------------------|---------------|------|
|             |                 |                           | (2)<br>(3)  | 07/01/<br>ID=0KI | /96 08:0      | 5    |
| (4)<br>DATE | (5)<br>S.R-TIME | (6)<br>DISTANT STATION ID | (7)<br>MODE | (8)<br>PAGES     | (9)<br>RESULT | (10) |
| 07/01       | 00.20*          | OKI FAX                   | CALLING     | 02               | ok            | 0000 |

Example 2 of 2



#### **Explanation of Example**

- (1) Title of the report
- (2) Date and time when the report was printed
- (3) Sender ID
- (4) Date of transmission or reception
- (5) Length of time for which the fax was connected to the line
- (6) Identification of the remote station

Personal ID/Location ID/TSI/CSI/Dial number

(7) Communication mode

Reference to ACTIVITY REPORT

- (8) Number of transmitted pages or received pages
- (9) Result of the communication

Reference to ACTIVITY REPORT

- (10) Service code
- (11) Message



**Chapter 1 General Information** 

#### **BROADCAST ENTRY REPORT**

07/01/96 17:05 ID=OKI

| LOCATION ID            | LOCATION ID            | LOCATION ID            |
|------------------------|------------------------|------------------------|
| ONE TOUCH              |                        |                        |
| 1 = OT1                | 2 = OT2                | 3 = OT3                |
| 4 = OT4                | 5 = OT5                | 6 = OT6                |
| 7 = OT7                | 8 = OT8                | 9 = 0T9                |
| 10 = OT10 *1           | 11 = OT11              | 12 = OT12              |
| 13 = OT13              | 14 = OT14              | 15 = OT15 *2           |
| 16 = OT16              | 17 = OT17              | 18 = OT18              |
| 19 = OT19              | 20 = OT20              | 21 = OT21              |
| 22 = OT22              | 23 = OT23              | 24 = OT24              |
| 25 = OT25              | 26 = OT26              | 27 = 0T27              |
| 28 = OT28              | 29 = OT29              | 30 = OT30 *3           |
| AUTO DIAL              |                        |                        |
| 01 = AD1               | 02 = AD2               | 03 = AD3               |
| 04 = AD4               | 05 = AD5               | 06 = AD6               |
| 07 = AD7               | 08 = AD8               | 09 = AD9               |
| 10 = AD10              | 11 = AD11              | 12 = AD12              |
| 13 = AD13              | 14 = AD14              | 15 = AD15              |
| 16 = AD16              | 17 = AD17              | 18 = AD18              |
| 19 = AD19              | 20 = AD20              | 21 = AD21<br>24 = AD24 |
| 22 = AD22<br>25 = AD25 | 23 = AD23<br>26 = AD26 | 27 = AD27              |
| 25 = AD25<br>28 = AD28 | 29 = AD29              | 30 = AD30              |
| 31 = 31                | 32 = 32                | 33 = 33                |
| 34 = 34                | 35 = 35                | 36 = 36                |
| 37 = 37                | 38 = 38                | 39 = 39                |
| 40 = 40                | 41 = 41                | 42 - 42                |
| 43 = 43                | 44 = 44                | 45 = 45 *1             |
| 46 = 46                | 47 = 47                | 48 = 48                |
| 49 = 49                | 50 = 50                | 51 = 51                |
| 52 = 52                | 53 = 53                | 54 = 54                |
| 55 = 55                | 56 = 56                | 57 = 57<br>60 = 60     |
| 58 = 58                | 59 = 59<br>62 = 62     | 63 = 63                |
| 61 - 61<br>64 = 64 *2  | 65 = 65                | 66 = 66                |
| 67 = 67                | 68 = 68                | 69 = 69                |
| 70 = 70                | 71 = 71                | 72 = 72                |
| 73 = 73                | 74 = 74                | 75 = 75                |
| 76 = 76                | 77 = 77                | 78 = 78                |
| 79 = 79                | 80 = 80                | 81 = 81                |
| 82 = 82                | 83 = 83                | 84 = 84                |
| 85 = 85                | 86 = 86                | 87 = 87                |
| 88 = 88                | 89 = 89                | 90 = 90                |
| 91 = 91                | 92 = 92                | 93 = 93                |
| 94 = 94                | 95 = 95                | 96 = 96                |
| 97 = 97                | 98 = 98                | 99 = 99                |
| KEYPAD                 |                        | MAX.<br>OT AD KEYPAD   |
| 1234                   |                        | *1 FX-480 : 10 45 1    |
| 2345                   |                        | *2 FX-050VP:15 64 5    |
| 3456                   |                        | *3 FX-175VP: 30 99 5   |
| 4567                   |                        |                        |
|                        |                        |                        |



# Service Manual for OF5300/5600 Chapter 1 General Information

# **CONFIDENTIAL RX REPORT**

07/01/96 17:05 ID=OKI

| DATE  | TIME  | S,R-TIME | DIST | ANT STATION | ID | MODE   | PAGES | RESULT |      |
|-------|-------|----------|------|-------------|----|--------|-------|--------|------|
| 07/01 | 00:20 | 00.00    | OKI  | FAX         |    | BOX=01 | 02    | OK     | 0000 |



#### **Chapter 1 General Information**

| I            | BROADCA   | AST CO | ONFIRMA | TION REPORT        |       |        |
|--------------|-----------|--------|---------|--------------------|-------|--------|
| PAGES =      | 01        |        |         | 07/01/96<br>ID=OKI | 17:05 |        |
| TOTAL TIME = | 00:02'30" |        |         |                    |       |        |
| LOCA         | TION ID   | PAGES  | RESULT  | LOCATION ID        | PAGES | RESULT |
| ONE TOUCH    |           |        |         |                    |       |        |
| 1 = OT1      |           | 01     | OK      | 2 = OT2            | 01    | OK     |
| 3 = OT3      |           | 01     | OK      | 4 = OT4            | 01    | OK     |
| 5 = OT5      |           | 01     | OK      |                    |       |        |
| AUTO DIL     |           |        |         |                    |       |        |
| 01 = AD1     |           | 01     | OK      | 02 = AD2           | 01    | OK     |
| 03 = AD3     |           | 01     | OK      | 04 = GERMAN        | 01    | OK     |
| 05 = AD5     |           | 01     | OK      |                    |       |        |
| KEYPAD       |           |        |         |                    |       |        |
| 123          | 4         | 01     | OK      |                    |       |        |
| 3450         | 6         | 01     | OK      |                    |       |        |
| 5671         | 8         | 01     | OK      |                    |       |        |



# Service Manual for OF5300/5600 Chapter 1 General Information

# **CONFIDENTIAL RX REPORT**

07/01/96 17:05 ID=OKI

DATE TIME S,R-TIME DISTANT STATION ID MODE PAGES RESULT

07/01 00:20 00:00\* OKI FAX BOX=01 02 OK 0000



**Chapter 1 General Information** 

Example 1 of 4

#### **TELEPHONE DIRECTORY P1**

07/01/96 18:31 ID=0KI

|           | LOCATION ID |                                   | TEL NO. | PRM. ECHO |
|-----------|-------------|-----------------------------------|---------|-----------|
| ONE TOUCH | OKI SERVICE | D 123 123 456<br>OR D 111 222 333 |         | (OFF)     |
| 2         |             | מ                                 |         | (OFF)     |
| 3         |             | OR B                              |         | (OFF)     |
| 4         |             | or B                              |         | . (OFF)   |
| 5         |             | OR B                              |         | (OFF)     |
| 6         |             | or B                              |         | (OFF)     |
| 7         |             | or B                              |         | (OFF)     |
| 8         | ,           | OR OR                             |         | (OFF)     |
| 9         |             | OR B                              |         | (OFF)     |
|           |             | OR <b>É</b>                       |         |           |
| 10        |             | or 💆                              |         | (OFF)     |
| 11        |             | OR C                              |         | (OFF)     |
| 12        |             | 0R <b>B</b>                       |         | (OFF)     |
| 13        |             | or <b>B</b>                       |         | (OFF)     |
| 14        |             | OR                                |         | (OFF)     |
| 15        |             | OR D                              |         | (OFF)     |
|           |             | OIL D                             |         |           |

Example 2 of 4

|   | TELE         | PHONE DI           | RECTOR'   |                          |  |
|---|--------------|--------------------|-----------|--------------------------|--|
|   |              |                    |           | 07/01/96 18:31<br>ID=OKI |  |
|   | LOCATION ID  |                    | TEL NO.   |                          |  |
| AUTO DIAL 012 034 005 007 008 010 01112 134 155 167 188 120 222 234 225 227 228 230 332 245 444 445 447 449 551 553 554 555 578 559 661 663 | ODC TAKASAKI | 1234 56<br>1234 56 | 7890 7780 |                          |  |

Example 3 of 4

07/01/96 18:32 ID=OKI

| GROUP      | GROUP NUMBER = #1 #2 #3 #4 #5 #6 #7   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|------------|---|--|--|--|--|--|--|--|--|--|--|--|--|--|
| #1         | ONE TOUCH 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL<br>01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25<br>26 27 28 29 30 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| #2         | ONE TOUCH<br>1 5 10 15  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL<br>07 3D 4D   |  |  |  |  |  |  |  |  |  |  |  |  |  |
| #3         | ONE TOUCH   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL   |  |  |  |  |  |  |  |  |  |  |  |  |  |
| #4         | ONE TOUCH   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL   |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>#</b> 5 | ONE TOUCH   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL   |  |  |  |  |  |  |  |  |  |  |  |  |  |
| #6         | ONE TOUCH   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL   |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>‡</b> 7 | ONE TOUCH   |  |  |  |  |  |  |  |  |  |  |  |  |  |
|            | AUTO DIAL   |  |  |  |  |  |  |  |  |  |  |  |  |  |

# TELEPHONE DIRECTORY P4 07/01/96 18:32 ID=ORI GROUP NUMBER = \*8 \*9 \*10 \*8 ONE TOUCH AUTO DIAL \*10 ONE TOUCH AUTO DIAL



**Chapter 1 General Information** 

#### Example 1 of 6

#### **TELEPHONE DIRECTORY P1**

07/01/96 17:05 ID=OKI

| ONE TOUCH | LOCATION ID | TEL NO.                            | PRM. BCHC |
|-----------|-------------|------------------------------------|-----------|
| 1         | OKI SERVICE | 0001 123 345<br>OR 00101 123 567   | (ON)      |
| 2         | ODC         | D 0002<br>OR D 0102                | (OFF)     |
| 3         | NEW YORK    | D 0003<br>08 D 0103                | (OFF)     |
| 4         | OT4 ABC     | D 0004                             | (OFF)     |
| 5         | XYZ CO.     | OR D 0104<br>0005<br>0R D 0105 111 | (OFF)     |
| 6         | UK PLANT    | 0006 222<br>0R 0 0106              | (OFF)     |
| 7         | GERMANY     | 0007<br>OR 00107                   | (OFF)     |
| 8         | BT          | 0008<br>OR 0108                    | (OFF)     |
| 9         | FRANCE      | 0009<br>OR 0109                    | (OFF)     |
| 10        | TOKYO       | 0010<br>08 (2 0011                 | (OFF)     |
| 11        |             | OR (7                              | (OFF)     |
| 12        |             | OR D                               | (OFF)     |
| 13        |             | OR B                               | (OFF)     |
| 14        |             | OR D                               | (OFF)     |
| 15        |             | OR D                               | (OFF)     |
| 16        |             | OR P                               | (OFF)     |
| 17        |             | OR D                               | (OFF)     |
| 18        |             | or 5                               | (OFF)     |
| 19        |             | or D                               | (OFF)     |
| 20        |             | OR B                               | (OFF)     |
| 21        |             | or 🗜                               | (OFF)     |
| 22        |             | or 🗗                               | (OFF)     |
| 23        |             | or É                               | (OFF)     |
| 24        |             | on E                               | (OFF)     |
| 25        |             | OR 💆                               | (OFF)     |
| 26        |             | OR E                               | (OFF)     |
| 27        |             | or E                               | (OFF)     |
| 28        |             | or 2                               | (OFF)     |
| 29        |             | OR E                               | (OFF)     |
| 30        |             | OR D                               | (022)     |

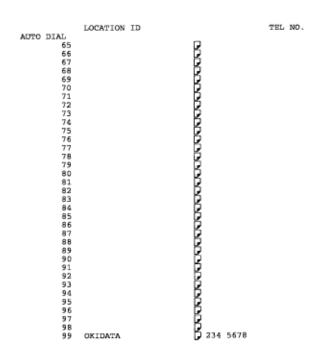
Example 2 of 6

07/01/96 17:05 ID=OKI

|   | LOCATION ID   | TEL NO.  |
|---|---|--|
| AUTO DIAL<br>01<br>03<br>04<br>05<br>06<br>07<br>08 | TOKYO OFFICE<br>PARIS<br>AMERICA<br>TOKYO 3<br>TOKYO 5<br>UK<br>BT<br>FRANCE<br>GERMANY | D 1001 111 222<br>1002 111 333<br>D 1003<br>D 1005<br>D 1005<br>D 1007<br>D 1009<br>D 1009 |
| 10<br>11<br>12<br>13                                | ITALY<br>SPAIN<br>DENMARK<br>FINLAND  | D 1011 567 890<br>D 1012 571 123<br>D 1013   |
| 12  | DENMARK   | 1012 571 123   |
| 46<br>47<br>48<br>49                                |   | 99   |
| 50<br>51<br>52<br>53<br>54<br>55                    |   | 20000  |
| 56<br>57<br>58                                      |   | 90   |
| 59<br>60<br>61<br>62                                |   | 2000   |
| 63<br>64  |   | 8  |

Example 3 of 6

07/01/96 17:05 ID=0KI



Example 4 of 6

07/01/96 17:05 ID=OKI

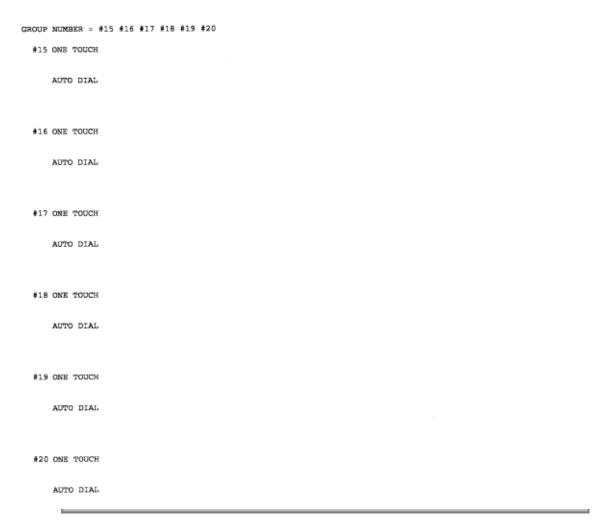
| GROUE   | NUM      | BER      | = +1     | +2 | <b>*</b> 3 <b>*</b> 4 | 4 +5 | <b>†</b> 6 | <b>+</b> 7 |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|---------|----------|----------|----------|----|-----------------------|------|------------|------------|----|----|----|----------|----|----|----|-----|-----|----|----|----|----|----|----|----|
| #1<br>1 | ONE<br>2 |          | UCH<br>4 | -  | 6                     | 7    | 8          | 9          | 10 | 11 | 12 | 13       | 14 | 15 | 16 | 12  | 1.8 | 19 | 20 | 21 | 22 | 23 | 24 | 25 |
|         | 27       | 28       | 29       |    | ۰                     | ,    | ۰          | ,          |    | ** |    |          |    |    | 10 |     | 1.0 |    | 20 |    |    |    |    |    |
| 0.1     | AU1      | 03<br>03 |          | 05 | 06                    | 07   | 08         | 09         | 10 | 11 | 12 | 13       | 14 | 15 | 16 | 17  | 18  | 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26      | 27       | 28       | 29       | 30 | 31                    | 32   | 33         | 34         | 35 | 36 | 37 | 38       | 39 | 40 | 41 | 4.2 | 43  | 44 | 45 | 46 | 47 | 48 | 49 | 50 |
|         | 52<br>77 |          |          |    |                       |      |            |            |    |    |    | 63<br>88 |    |    |    |     |     |    |    |    |    |    |    | 75 |
|         | ONE      |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | AUT      | 00 D     | IAL      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| #3      | ONE      | 3 700    | UCH      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | AUT      | ro D:    | IAL      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| 84      | ONE      | 8 900    | псн      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | -        |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | AUT      | 10 D     | IAL      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| 4.0     | ONE      |          | 10712    |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| ***     | Olaz     | 3 10     | Pur.     |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | ALP      | ro D:    | TAT.     |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| ***     | ONE      | s TO     | UCH      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          | го п     |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | AUT      | io u     | LAL      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
| +7      | ONI      | R TO     | DCH      |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         |          |          |          |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |
|         | Atte     | 70 D     | TAT.     |    |                       |      |            |            |    |    |    |          |    |    |    |     |     |    |    |    |    |    |    |    |

Example 5 of 6

07/01/96 17:05 ID=OKI

| GROUP       | NUMBER =  | #8 | #9 # | 10 ( | #11 | #12 | #13 | <b>†</b> 14 |  |  |  |
|-------------|-----------|----|------|------|-----|-----|-----|-------------|--|--|--|
| #8          | ONE TOUCH | f  |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI | e. |      |      |     |     |     |             |  |  |  |
| <b>#</b> 9  | ONE TOUCH | H  |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI | L  |      |      |     |     |     |             |  |  |  |
| *10         | ONE TOUCH |    |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI |    |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAL |    |      |      |     |     |     |             |  |  |  |
| #11         | ONE TOUCH | Ŧ  |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI |    |      |      |     |     |     |             |  |  |  |
| <b>#</b> 12 | ONE TOUCH | H  |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI | i. |      |      |     |     |     |             |  |  |  |
| #13         | ONE TOUCH | £  |      |      |     |     |     |             |  |  |  |
|             | AUTO DIAI | և  |      |      |     |     |     |             |  |  |  |
| ***         |           |    |      |      |     |     |     |             |  |  |  |
| #14         | ONE TOUCH |    |      |      |     |     |     |             |  |  |  |
| Fxam        | ple 6 of  |    |      |      |     |     |     |             |  |  |  |
| LAGII       | ipic o oi | J  |      |      |     |     |     |             |  |  |  |

07/01/96 17:05 ID=OKI





#### **Chapter 1 General Information**

#### CONFIGURATION

07/01/96 17:05 ID=OKI

FUNCTION LIST

01:MCF (SINGLE-LOC.)

02:MCF (MULTI-LOC.) ON

03:ERR.REPORT (MCF)

ON

04:MESSAGE IN MCF

05:SENDER ID. ON

06:MONITOR VOLUME

07:BUZZER VOLUME

08:CLOSED NETWORK

09:TX MODE DEFAULT

MIDDLE

OFF

FINE/NORMAL

11:RING RESPONSE

10:T/F TIMER PRG.

12:DISTINCTIVE RING

35SEC

1RING

OFF

13:1'ST PAPER SIZE

14:2'ND PAPER SIZE \*1

15:USER LANGUAGE ENGLISH

16:INCOMING RING

17:REMOTE RECEIVE

18:MEM./FEEDER SWITCH

21:REMOTE DIAGNOSIS

19: POWER SAVE MODE 20:ECM FUNCTION

22:PC/FAX SWITCH \*2

= 12345678901234567890 CALL BACK NO. = 12345678901234567890 FORWARD TEL NO. = 12345678901234567890

REDIAL TRIES 3TRY DIAL TONE DETECT OFF MF (TONE) / DP (PULSE) MF PALUSE MAKE RATIO 39% MF (TONE) DURATION 100MSEC NORMAL PBX TYPE DIAL PREFIX OFF

REDIAL INTERVAL 3MIN BUSY TONE DETECT ON PULSE DIAL RATE 10PPS PULSE DIAL TYPE NORMAL PBX LINE OFF AUTO START ON IT2 DETECT ON \*3

<sup>\*1</sup> Function 14 is printed when 2'nd Tray is installed.

<sup>\*2</sup> Function No. 22 is printed when CTR board is installed.

<sup>\*3</sup> In case of country code=FRE



#### **Chapter 1 General Information**

#### CONFIGURATION

07/01/96 17:05 ID=0KI

FUNCTION LIST

01:SERVICE BIT ON

04:TIME/DATE PRINT OFF

07:TAD MODE TYPE2 10:MDY/DMY.

13:MH ONLY OFF

16:T1 (RX) TIMER VALUE 35 SEC

19:ERR. CRITERION VALUE 10

10DB 25:RING DURA. \* 10MS

25:RING DURA. \* 10MS 12

28:LED HEAD WIDTH TYPE1

31:SYMBOL RATE 3200

22:ATTENUATOR

02:MONITOR CONT.

05:TSI PRINT OFF

08:REAL TIME DIAL TYPE2

11:LONG DOC. SCAN OFF 14:H/MODEM RATE

17:T2 TIMER VALUE

14.4K

20:OFF HOOK BYPASS OFF 23:T/F TONE ATT.

10DB 26:CML TIMING \* 100MS

29:MEDIA TYPE

29:MEDIA TYPE MEDIUM 03:COUNTRY CODE

06:NO TONER MEM. RX

09:TEL/FAX SWITCH

12:TONE FOR ECHO OFF

15:T1 (TX) TIMER VALUE 59SEC

18:DIS BIT32

21:NL EQUALIZER

24:MF ATT.

6DB

27:LED HEAD STROBE 10100

30:TR LATCH CURRENT

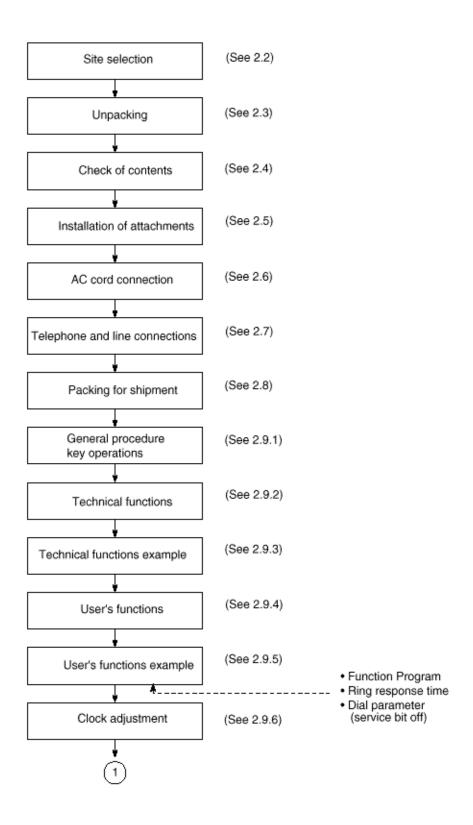
Note: No. 30 is only for the OKIOFFICE 44. No. 31 is only for OKIPAX 5600.

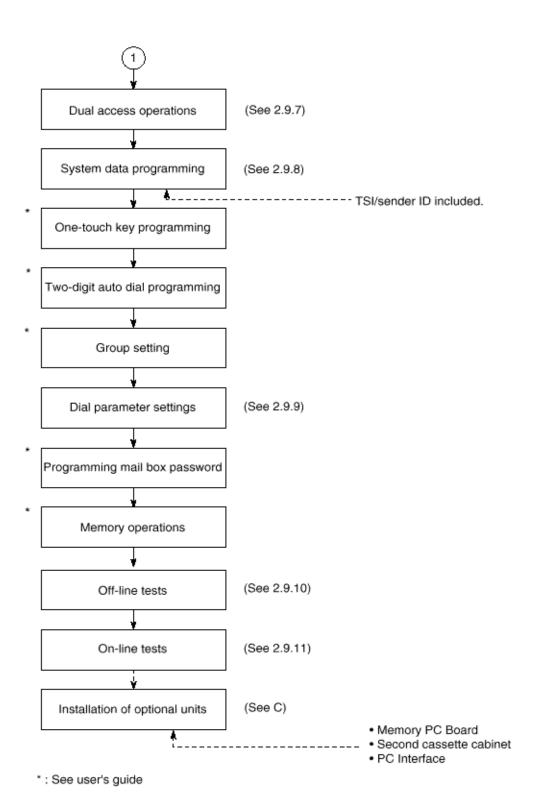
# **OKIDATA®**

### Service Manual for OF5300/5600

**Chapter 2 Installation Procedures** 

This sectionThe following flowchart outlines the installation procedure.





# **OKIDATA®**

#### Service Manual for OF5300/5600

#### **Chapter 2 Installation Procedures**

#### **Precautions for Installation**

- (01) Fluctuation in line voltage
  - 120VAC (102V to 127V)
  - 230VAC (198V to 264V)
- (02) Room temperature 50 to 90°F (10 to 32°C)
- (03) Humidity 20 to 80% RH
- (04) Operating environment
  - Pressure:
  - Equivalent to altitude of 2500 m (8,203 feet) and below.
- (05) Exposure
  - Do not expose the image drum unit to direct light for more than five minutes.
- (06) Levelness of installation surface
  - 1 degree max.
- (07) Other requirements

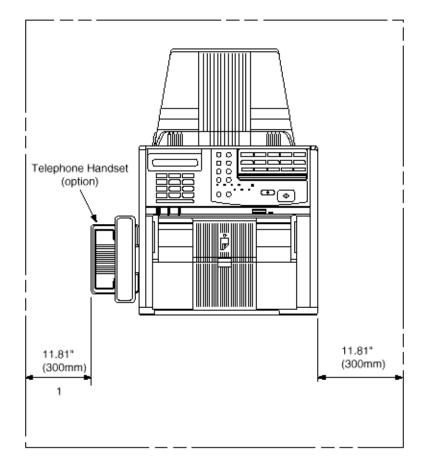
Avoid installing in any of the following places:

- A place exposed to direct sunlight
- A place near a heat source or exposed to vibration
- A dusty place
- A place in the atmosphere of acid gas, or steam etc.,
- A place exposed to quick temperature changes
- (08) Required space for installation

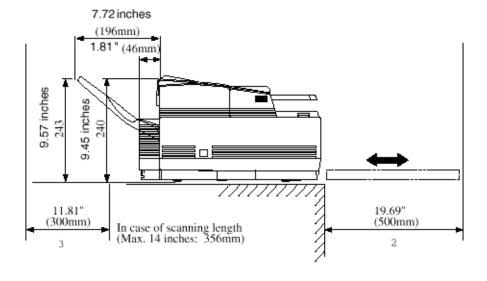
The facsimile requires the space (as shown) for safety and good operability.

Note: 1 This space is necessary for handling the handset. (option)

- 2 This space is necessary for removing the recording paper cassette.
- 3 This space is necessary for installing the document stacker and to allow space for the fan exhaust.



FX-050VP-C2-001



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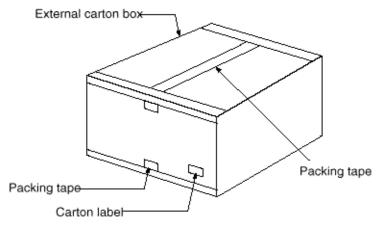


## **Chapter 2 Installation Procedures**

## 2.3.1 Procedure

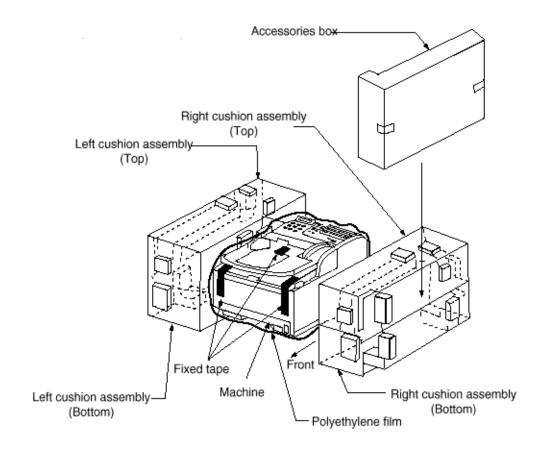
(01) Remove tape on the top of the carton box and open its cover.

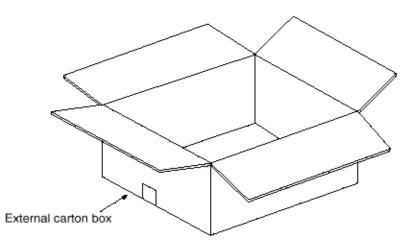
## **Unpacking Procedure 1 (Figure 2.3.1.1)**



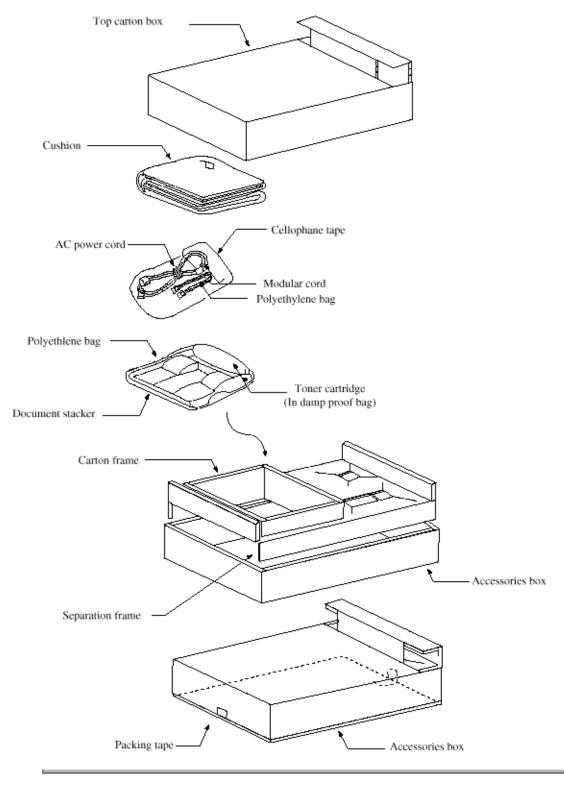
(02) Take out the accessory box from the carton box. (See Figure 2.3.2.1)

(03) Take out the machine with plastic wrapper from the box. Unpacking Procedure 2 (Figure 2.3.2.1)





Unpacking Procedure 3 (Figure 2.3.2.2)



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**Chapter 2 Installation Procedures** 

After having taken out the machine and accompanied accessories from the carton box, check the contents according to the following list:

## **Contents List (Table 2.4.2)**

| Item No. | Name                       | Q'ty | Remarks            |
|----------|----------------------------|------|--------------------|
| 1        | OKIFAX 5300 or OKIFAX 5600 | 1    |                    |
| 2        | AC power cord              | 1    |                    |
| 3        | Image Drum                 | 1    | Already installed. |
| 4        | Toner cartridge            | 1    |                    |
| 5        | Document stacker           | 1    |                    |
| 6        | Line cord                  | 1    |                    |
| 7        | One touch sheet            | 1    | Already installed. |
| 8        | User's Documentation       |      |                    |
| 9        | Quick Start Guide          | 1    |                    |



## **Chapter 2 Installation Procedures**

## (01) Items

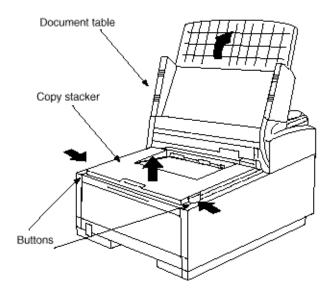
- Image Drum (ID) Unit (already installed)
- Toner cartridge
- Recording paper
- Document stacker

## (02) Procedure

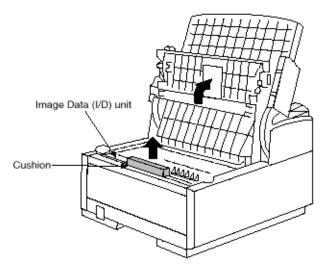
## 1) Toner cartridge

- Peel off the fixed tape attached to the copy stacker.
- Open the document table and copy stacker.
- Take the cushion out of the ID unit.

## **Toner Cartridge Installation (Figure 2.5.2.1)**

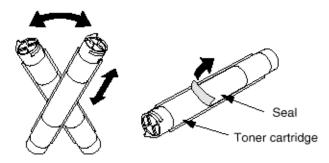


**Toner Cartridge Installation 2 (Figure 2.5.2.2)** 



## **Toner Cartridge Installation 3 (Figure 2.5.2.3)**

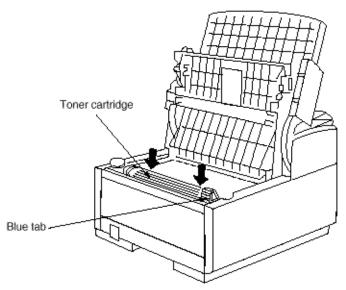
• Take out the toner cartridge from the damp proof bag, shake it five or six times as shown in the illustration to eliminate the toner deflection, and peel off the seal gently.



- Ensure that the plastic tab on the right-hand side of the toner cartridge recess lines up with the groove on the toner cartridge.
- Press down on both ends to make sure the cartridge is fully seated.

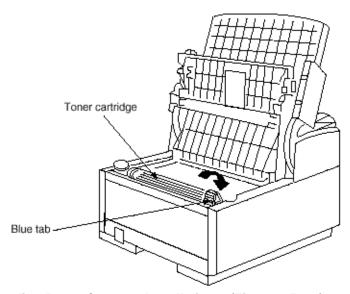
## **Toner Cartridge Installation 4 (Figure 2.5.2.4)**

Push the blue tab forward until it stops.



## **Toner Cartridge Installation 5 (Figure 2.5.2.5)**

- Clean the toner scattered in the vicinity of the toner cartridge using a cloth moistened with cold water.
   Do not use hot water since it makes the toner stick there.
- Close the copy stacker until the buttons have been locked completely.

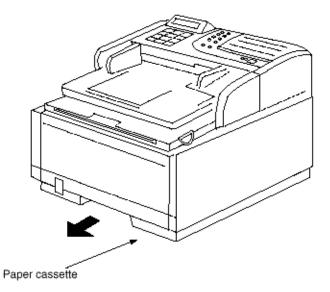


**Recording Paper Cassette Installation 1 (Figure 2.5.2.6)** 

## (3) Recording paper

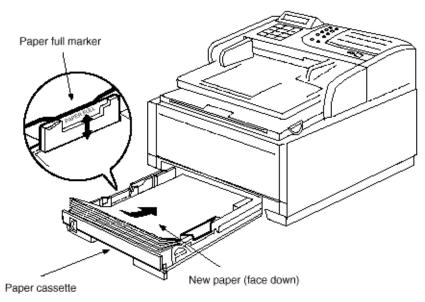
**Note:** About 250 sheets of the new paper can be set in the recording paper cassette.

Remove the paper cassette from the facsimile by pulling the cassette tab.



- Sheets must not exceed the paper full marker of the new paper limit indication. If excessive sheets are set, it will cause paper jams.
- After loading the new paper, push it forward into the slot at the front of the facsimile until it locks.

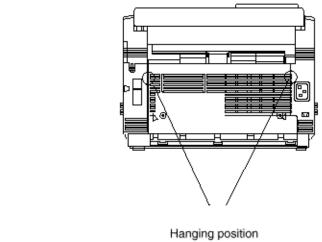
## **Recording Paper Cassette Installation 2 (Figure 2.5.2.7)**

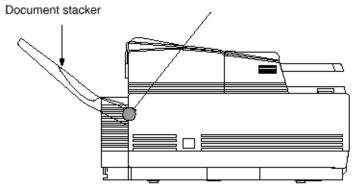


## **Document Stacker Installation Figure 2.5.2.8**

## (4) Document stacker

Place the document stacker into the hanging position.







## **Chapter 2 Installation Procedures**

The power supply is provided as follows.

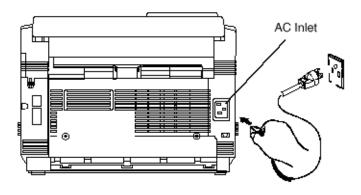
Nominal input voltage 120VAC (Voltage range 102 to 127VAC) Nominal input voltage 230VAC (Voltage range 198 to 250VAC)

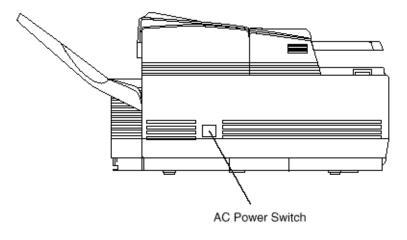
Check whether the AC voltage of your input is within the above-mentioned voltage range. If so, check that the power switch is turned OFF.

After turning off the power switch, connect the female plug of the AC cord to the machine. Insert the male plug of the AC cord to the inlet receptacle.

Turn the power switch ON.

Verify that the display shows the "(Time)" message indicating the standby mode.





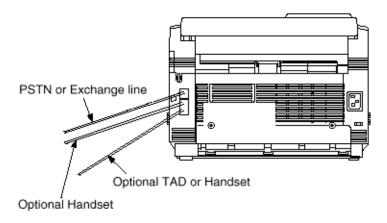


**Chapter 2 Installation Procedures** 

## (1) Procedure

Connect the lines.

## **Telephone and Line Connections (Figure 2.7.1)**



Page: 33

## **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter 2 Installation Procedures** 

**CAUTION:** When packing the unit for shipment, REMOVE THE IMAGE DRUM AND TONER FROM THE UNIT AND SHIP SEPARATELY!

Failure to do so will result in damage to the machine.

# **OKIDATA®**

## Service Manual for OF5300/5600

## **Chapter 2 Installation Procedures**

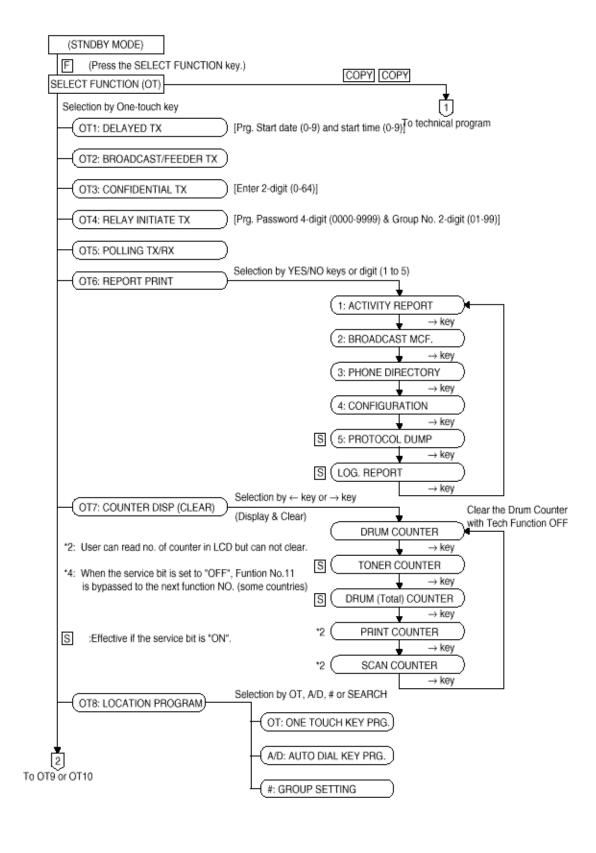
- 2.9.1 Key Operation Flowchart (Figure 2.9.1)
- 2.9.2 Technical Functions
- 2.9.3 Technical Functions Example
- 2.9.4 User's Functions
- 2.9.5 User's Functions Examples
- 2.9.6 Clock Adjustment
- 2.9.7 Dual Access Operation
- 2.9.8 System Data Programming
- 2.9.9 Dial Parameter Settings
- 2.9.10 Off-line Tests
- 2.9.11 On-line Tests

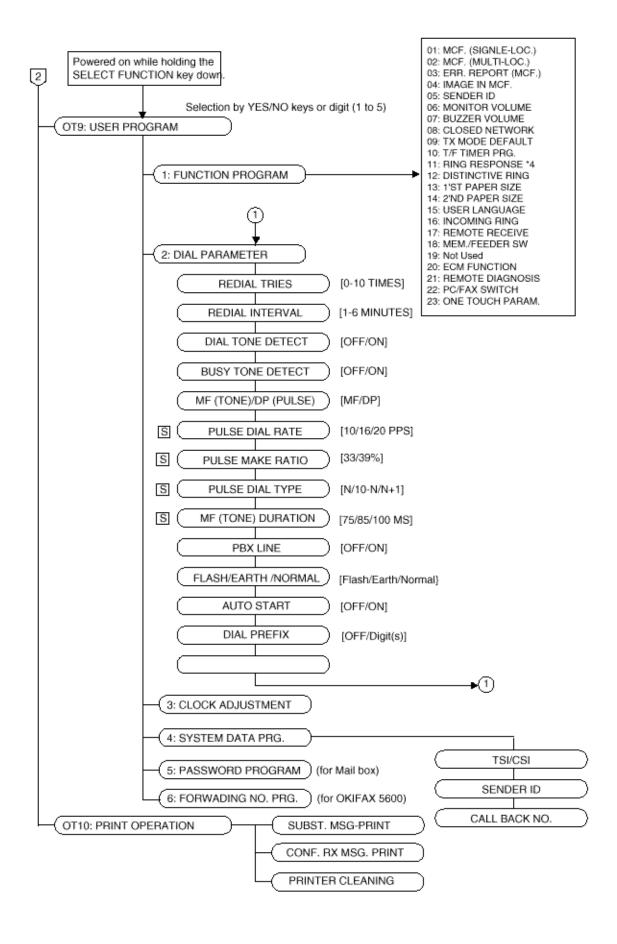
# **OKIDATA®**

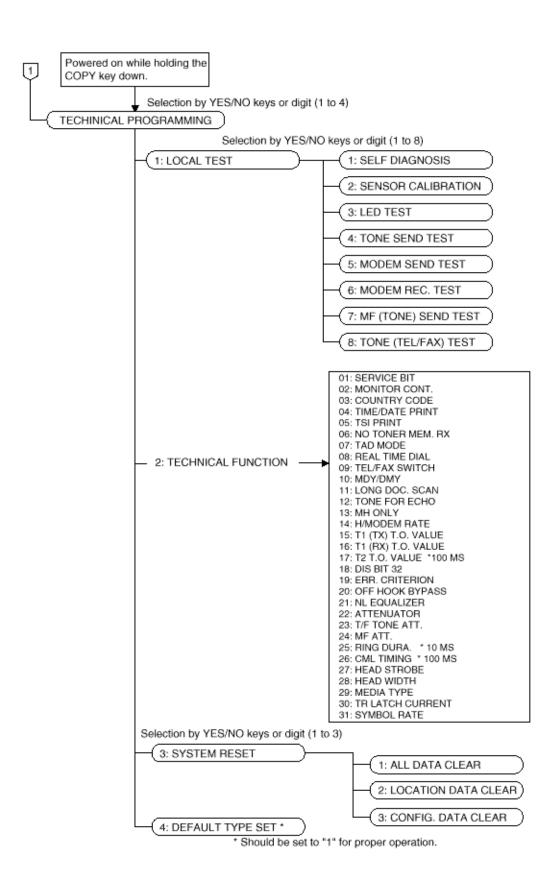
## Service Manual for OF5300/5600

**Chapter 2 Installation Procedures** 

The Key Operation Flowchart is shown on the following pages.









## **Chapter 2 Installation Procedures**

This section explains setting items generally conducted by service personnel, not by users.

Table 2.9.1 shows the initial setting items and their purposes. (The default settings differ by country.) Each item can be accessed by entering the corresponding service number on Technical Function.

The detailed procedures of the initial setting items will be explained on the following pages.

#### Note 1:

S-ON: Effective if the service bit has been set to ON.

FP: Function program setting TF: Technical function setting

#### Note 2:

The fonts displayed on the LCD operation panel may differ from fonts written this manual.



## **Chapter 2 Installation Procedures**

This table shows the initial setting items and their purposes. The default settings may differ by country. Each item can be accessed by entering the corresponding service number on Technical Function.

#### Note:

S-ON: Effective if the service bit has been set to ON.

FP: Function program setting TF: Technical function setting

| T.F.          | Item                 | Specifications  | Default |
|---------------|----------------------|---|---------|
| <b>No.</b> 01 | Service bit          | Switching serviceman/user operation. ON: Service personnel's features are available.  OFF: Service personnel's features are not available.  To enable or disable the following functions:  • Drum (Total) and toner counter clear  • Protocol dump  • Dial parameters   | OFF     |
| 02            | Line monitor control | <ul> <li>etc.</li> <li>To enable continuous monitoring of phone line for technical troubleshooting.</li> <li>FP +06 (To select the loudness of monitoring)</li> <li>ON: Enable</li> <li>OFF: Disable</li> <li>Example:</li> <li>In case of transmission mode, the monitor will be available during dialing, but the monitor will be switched off automatically after the elapse of specified time (about 5 sec.). However, when TF02 is set to ON, the monitor is available during communication also.</li> </ul> | OFF     |
| 03            | Country code         | Selecting the following country code: USA, INT'L,<br>GBR, IRL, NOR, SWE, FIN, DEN, GER, HUN, TCH,<br>POL, SUI, AUT, BEL, HOL, FRE, ESP, ITA, GRE,<br>AUS, NZL, SIN, HNG   | USA     |
| 04            | Time and date print  | Enables or disables the function of printing local date and time at the top of the received page.  OFF/ ONCE/ALL selectable.  Note:  Set at receiver.   | OFF     |

| 05 | TSI print         | Switches the function of printing TSI data from remote                                | ON     |
|----|-------------------|---|--------|
|    | ·                 | fax onto the received pages. TSI is printed at the                                    |        |
|    |                   | leading edge of first reproduced copy. (Set at  |        |
|    |                   | receiver.)  |        |
|    |                   | When TF04 is set to "ALL", TSI is printed for the all                                 |        |
|    |                   | received pages.   |        |
|    |                   | ON : Enable   |        |
|    |                   | OFF : Disable   |        |
|    |                   | (Reference)   |        |
|    |                   | TSI; Transmitting Subscriber Identification   |        |
| 06 | No-toner memory   | Enables or disables the memory reception when the                                     | OFF    |
|    | reception         | fax is in no toner condition.   |        |
|    | ·                 | ON: The messages are printed when toner   |        |
|    |                   | has been newly supplied or an operator performs the                                   |        |
|    |                   | memory operation (OT10).  |        |
|    |                   | OFF: The messages are printed in the print mode.                                      |        |
|    |                   | But print quality is not guaranteed.  |        |
| 07 | TAD mode          | For an external telephone answering device. Allows                                    | TYPE2  |
|    |                   | the OKIFAX to share a telephone line with an  |        |
|    |                   | answering device.   |        |
|    |                   | If the REMOTE RX Function is set to a value other                                     |        |
|    |                   | than OFF, that conde can be used to force FAX RX                                      |        |
|    |                   | during TAD MODE.  |        |
|    |                   | TAD mode is of two types (TYPE1/TYPE2).   |        |
|    |                   | OFF/TYPE1/TYPE2 selectable.   |        |
|    |                   | TYPE1   |        |
|    |                   | 1. RING comes.  |        |
|    |                   | 2. The TAD answers, returns the recorded voice  |        |
|    |                   | message in TAD to calling party.  3. The FAX machine will continue to detect CNG      |        |
|    |                   |   |        |
|    |                   | signal while TAD works.   |        |
|    |                   | 4. If the FAX machine detects CNG signal, the fax will go into normal receiving mode. |        |
|    |                   | 5. Even though the fax does not detect CNG signal,                                    |        |
|    |                   | -   |        |
|    |                   | the fax will go to receiving mode in hook-on condition.  TYPE2                        |        |
|    |                   | The function from No. 1 to No. 4 of upper TYPE2                                       |        |
|    |                   | are the same as TYPE1.  |        |
|    |                   | 5. If the fax does not detect CNG signal during                                       |        |
|    |                   | working of TAD, the machine will go to standby mode.                                  |        |
| 80 | Real time dialing | Enables or disables the real time dialing. 3 types                                    | TYPE 2 |
|    |                   | selectable. (OFF/TYPE1/TYPE2)   |        |
|    |                   | TYPE1: Real-time dialing is available when the  |        |
|    |                   | optional telephone handset is OFF-HOOK.   |        |
|    |                   | TYPE2: Real-time dialing is available when the  |        |
|    |                   | optional telephone handset is OFF-HOOK or HOOK  |        |
|    |                   | key is pressed.   |        |
| 09 | TEL/FAX switching | Enables or disables the TEI/FAX automatic switching.                                  | ON     |
|    |                   | ON : Enable   |        |
|    |                   | OFF : Disable   |        |
|    | 1                 | (Related item: FP10, TF23)  | 1      |

| 10 | MDY/DMY                     | Switches LCD display and report print from   | MDY      |  |  |  |  |  |
|----|-----------------------------|--|----------|--|--|--|--|--|
|    |                             | month/day/year to day/month/year or vice versa. MDY/DMY selectable.  |          |  |  |  |  |  |
| 11 | Long document SCAN          | Switches the function of transmitting long-size  | OFF      |  |  |  |  |  |
|    | Long document COAIN         | document (more than 380 mm).   | 011      |  |  |  |  |  |
|    |                             | ON : Unlimited (1 Hour)  |          |  |  |  |  |  |
|    |                             | OFF: 380 mm. (14.96 inches)  |          |  |  |  |  |  |
| 12 | Echo Protection             | Enables Echo Suppression for poor lines with echo,   | OFF      |  |  |  |  |  |
|    |                             | usually during overseas transmissions.   |          |  |  |  |  |  |
|    |                             | This bit setting controls the following features.  |          |  |  |  |  |  |
|    |                             | ON: Enables  |          |  |  |  |  |  |
|    |                             | OFF: Disables  |          |  |  |  |  |  |
|    |                             |  |          |  |  |  |  |  |
|    |                             | Echo Protection OFF ON   |          |  |  |  |  |  |
|    |                             | Ignore 1st DIS OFF ON  |          |  |  |  |  |  |
|    |                             | CED-DIS timer 75 ms 1.5 sec Tone for echo OFF ON   |          |  |  |  |  |  |
|    |                             | Tone for echo OPP ON   |          |  |  |  |  |  |
|    |                             | (TF-12 table)  |          |  |  |  |  |  |
| 13 | MH only                     | Switches the function of limiting image compression  | OFF      |  |  |  |  |  |
|    |                             | only to the MH codes.  |          |  |  |  |  |  |
|    |                             | This affects all communications, and should only be  |          |  |  |  |  |  |
|    |                             | used as a last resort.   |          |  |  |  |  |  |
|    |                             | ON: Coding scheme is MH only. When the receiving image data is affected by noise on the telephone line.      |          |  |  |  |  |  |
|    |                             | OFF: Any of MH, MR and MMR.  |          |  |  |  |  |  |
| 14 | High-speed modem            | Specifies the modem's starting speed, 33.6K, 28.8K,  | 28.8     |  |  |  |  |  |
|    | rate                        | 14.4k, 9.6k, or 4.8kbps.   |          |  |  |  |  |  |
|    |                             | Note: The following protocol is added to OKIFAX  |          |  |  |  |  |  |
|    |                             | 5600:  |          |  |  |  |  |  |
| 15 | T1 (TX), timeout value      | ITU-T standard V.34 for 33.6K or 28.8 kbps operation. Registers the time duration (in seconds) for which the | 059 sec. |  |  |  |  |  |
| 13 | (   \times ), timeout value | fax waits for the remote station's answer.   | 009 866. |  |  |  |  |  |
|    |                             | This timer starts when the last dialed digit has been  |          |  |  |  |  |  |
|    |                             | sent in the automatic transmission mode.   |          |  |  |  |  |  |
|    |                             | * Selects the 3 digit timer 010 to 255 sec (in one   |          |  |  |  |  |  |
|    |                             | second steps)  |          |  |  |  |  |  |
| 16 | T1 (RX), timeout value      | T1 (RX), timeout value (later) Registers the time  | 035 sec  |  |  |  |  |  |
|    |                             | duration (in seconds) for which the fax waits for the  |          |  |  |  |  |  |
|    |                             | remote station's answer. This timer starts after the   |          |  |  |  |  |  |
|    |                             | DIS is transmitted, and checked this timer by the  |          |  |  |  |  |  |
|    |                             | transmission timing signal. If T1 times out, the fax disconnects the line.                                   |          |  |  |  |  |  |
|    |                             | * Selects the 3 digit timer 010 to 255 sec (in one   |          |  |  |  |  |  |
|    |                             | second steps)  |          |  |  |  |  |  |
| 17 | T2, timeout value           | T2, timeout value (layer) Registers the time duration  | 130 sec  |  |  |  |  |  |
|    |                             | (in seconds) for which the fax detects the EOL interval  |          |  |  |  |  |  |
|    |                             | during reception of phase  |          |  |  |  |  |  |
|    |                             | C. The fax disconnects the line when EOL can not   |          |  |  |  |  |  |
|    |                             | detect within T2 timer.  |          |  |  |  |  |  |
|    |                             | * Selects the 3 digit timer 001 to 255 selectable. (in 100ms steps)  |          |  |  |  |  |  |
|    |                             | For example: 060 x 100 ms =6 s   |          |  |  |  |  |  |
|    |                             | 1 or oxampic. 000 x 100 ms =0 3  | L        |  |  |  |  |  |

| 18 | DIS bit 32               | Specifies whether to transmit a bit 32 in DIS. ON:         | ON    |
|----|--------------------------|--|-------|
|    |                          | Transmits a bit 32   |       |
|    |                          | OFF: Disable   |       |
|    |                          | <b>Note:</b> Disable only if communication / compatibility |       |
|    |                          | problems occur with an older remote machine.               |       |
| 19 | Error criterion          | Registers the threshold value whether to transmit          | 10 %  |
|    |                          | RTN or MCF signal when the error occurs in received        |       |
|    |                          | data.  |       |
|    |                          | 00% to 99% selectable. (in one percent steps)              |       |
| 20 | Off-hook bypass          | Allows two OKIFAX machines to be connected                 | OFF   |
|    |                          | back-to-back for testing purposes.                         |       |
|    |                          | ON : Enable  |       |
|    |                          | OFF: Disable   |       |
| 21 | NL equalizer             | Selects equalization for the following cable lengths:      | 0 km  |
|    |                          | 0 km/1.8 km/3.6 km/ 7.2 km selectable.                     |       |
|    |                          | Note: Relative to 1700Hz for length of 0.4mm               |       |
|    |                          | diameter cable.  |       |
| 22 | Modem attenuator         | Adjusts the attenuation (dB) for the transmit signal       | 10 dB |
|    |                          | power level.   |       |
|    |                          | Adjusting value is 0 to 15 dB in one dB steps.             |       |
|    |                          | Since the maximum send signal power level (dB)             |       |
|    |                          | of the fax is at 0 dB, you can select 0 dB to -15 dB       |       |
|    |                          | in one dB steps for the send signal power level.           |       |
|    |                          | 0 to 15 dB. selectable                                     |       |
| 23 | T/F tone attenuator (for | Adjusts the attenuation (dB) for the quasi-ring back       | 10 dB |
|    | TEL/ FAX SW)             | tone send signal of TEL/FAX switching.                     |       |
|    |                          | Adjusting value is 0 to 15 dB in one dB steps.             |       |
| 24 | MF attenuator            | Adjusts the attenuation (dB) for the send MF tone          | 3 dB  |
|    |                          | power level.   |       |
|    |                          | Adjusting value is 0 to 15 dB in one dB steps.             |       |
| 25 | Ring duration detection  | Selects the minimum ring detection time Adjusting          | 12    |
|    | time                     | time is 100 MS to 990 MS in 10 MS steps.                   |       |
|    |                          | 10 to 99 selectable.                                       |       |
|    |                          | For example: (120 ms)                                      |       |
|    |                          | 12 x 10 ms = 120 ms  |       |
| 26 | CML timing               | Selects the time from end of ring to CML-ON.               | 03    |
|    |                          | Adjusting time is 100 MS to 1900 MS in 100 MS              |       |
|    |                          | steps.   |       |
|    |                          | 0 to 19 selectable.  |       |
|    |                          | For example: (300 ms)                                      |       |
|    |                          | 03 x 100 ms = 300 ms                                       |       |

| 27 | Strobe for LED head | Setting of LED print head strobe signals                | 10100 |
|----|---------------------|---|-------|
|    |                     | (00000-11111).  |       |
|    |                     | Selection of strobe width in LED head.                  |       |
|    |                     | "00000" is darkest and "11111" is lightest.             |       |
|    |                     | This setting should be verified upon initial install of |       |
|    |                     | machine, or replacement of main control board or        |       |
|    |                     | LED Head.   |       |
|    |                     | Note 1: When the rank marking of the new replaced       |       |
|    |                     | LED print head (new part) is same as that of the old    |       |
|    |                     | used LED print head (old part), you do not always       |       |
|    |                     | have to set the LED print head strobe signal.           |       |
|    |                     | Note 2: Intensity ranking is determined by the 1st,     |       |
|    |                     | 2nd and 3rd digits from the right on the LED print      |       |
|    |                     | head serial number.                                     |       |
|    |                     | (i.e.: 212, 212 is the intensity ranking.)              |       |

Setting of Technical Function No. 27

| <u> </u> |          |   | _    | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _   | _ | _ | _ | _ | _   | _ | _ | _ | _ | _ | _ |   | $\overline{}$ |
|----------|----------|---|------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|-----|---|---|---|---|-----|---|---|---|---|---|---|---|---------------|
| Setting  | MSB      | 0 | 0    | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 400 | 1 | 1 | 1 | 1 | *   | 1 | 1 | 1 | 1 | 1 | † | 1 | 1             |
| Johns    | <b>†</b> | 0 | 0    | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | † | 0 | 0 | 0   | 0 | 0 | 0 | 0 | 0   | 1 | 1 | 1 | 1 | 1 | † | 1 | 1             |
| \        |          | 0 | 0    | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | † | 0 | 0 | 0   | 0 | 1 | 1 | 1 | ŧ,  | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1             |
| Rank     |          | 0 | 0    | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 0 | 0 | ą.  | 1 | 0 | 0 | 1 | 4   | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1             |
| Marking  | LSB      | 0 | que. | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | + | 0 | 1 | 0   | 1 | 0 | 1 | 0 | 411 | 0 | 1 | 0 | 1 | 0 | + | 0 | 1             |
| 291-31   | 3        | Г | П    |   | Г | Г | Г | Г |   |   | * |   |   |   |   |   |   |   |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 26929    | 0        |   | П    |   | Г | Г | Г | Г |   | Г |   | * | Г |   |   |   |   | Г |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 248-26   | 8        |   | П    |   | Г |   |   |   |   | Г |   |   | * |   |   |   |   | Г |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 229-24   | 7        | Г | П    |   | Г | Г | Г | Г |   | Г |   |   |   | * |   |   |   |   |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 212-22   | 8        |   |      |   |   |   |   |   |   |   |   |   |   |   | * |   |   |   |   |     |   |   |   |   |     |   |   |   |   |   |   |   | П             |
| 196-21   | 1        |   | П    |   |   |   |   |   |   |   |   |   |   |   |   | ٠ |   |   |   |     |   |   |   |   |     |   |   |   |   |   |   |   | П             |
| 181-19   | 5        |   | П    |   | Г | Г | Г | Г |   | Г |   |   |   |   |   |   | * | Г |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 168-18   | 0        | Г | П    |   | Г | Г | Г | Г |   |   |   |   |   |   |   |   |   | - |   |     |   |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 15516    | 7        |   | П    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   | , |     |   |   |   |   |     |   |   |   |   |   |   |   | П             |
| 14315    | 4        | Г | П    |   | Г | Г | Г | Г | Г | Г |   | Г | Г |   | Г | П |   | Г | Г | *   |   |   | Г | Г | Г   | Г |   |   | Г |   |   |   | П             |
| 132-14   | 2        | Г | П    |   | Г | Г | Г | Г |   |   |   |   |   |   |   |   |   |   |   |     | * |   |   |   | Г   | Г |   |   |   |   |   |   | П             |
| 122-13   | 1        |   | П    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |     |   | * |   |   |     |   |   |   |   |   |   |   | П             |
| 113-12   | 1        |   |      |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |     |   |   | * |   |     |   |   |   |   |   |   |   |               |
| 10511    | 2        |   |      |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |     |   |   |   | × |     |   |   |   |   |   |   |   |               |
| 100-10   | 14       |   | П    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |     |   |   |   |   | *   |   |   |   |   |   |   |   | П             |

| T.F.<br>No. | Item       | Specifications   | Default              |
|-------------|------------|--|----------------------|
| 28          | Head width | Head width (later) You should confirm the head the following table, and then select it by this set (Refer to 4.2.1)  Head width is two types (TYPE1/TYPE2).                                    | -                    |
|             |            | Setting  |                      |
| 29          | Media type | This setting can effect minor changes in fusing temperatures to compensate for different paper Selects the recording paper according to its quality Medium, Medium-heavy and Heavy selectable. | r weights.<br>ality. |
| 30          | Not used   |  |                      |

| 31 | Symbol rate | Symbol rate (later) Selects the V.34 modem symbol rate for | 2800 |
|----|-------------|--|------|
|    |             | OKIFAX 5600.   |      |
|    |             | 2400, 2800, 3200, 3429 selectable.                         |      |



## **Chapter 2 Installation Procedures**

TAD: Telephone Answering Device

TAD can be connected to external telephone terminal to record your messages.

TAD records your speech and switches an automatic voice message response to the calling station.

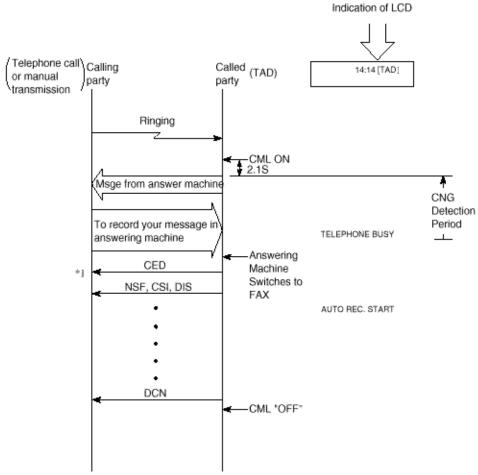
Note 1: A choice of TAD mode is available by Technical Function No. 07.

**Note 2:** The predetermined time is selectable between 20 or 35 sec.

**Note 3:** Choice of message sending level. The level is selectable from 0 to 15 dB in one dB step. (Technical function No. 23)

## **TAD Mode Flowchart (Type 1)**

Even though the fax does not detect CNG signal, the fax will go to receiving mode



\*1 To enable the manual TX mode.

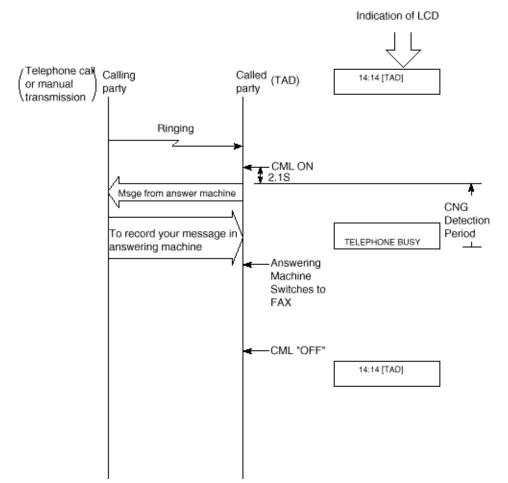
Load document ---> Press START button ---> Manual transmission

#### NOTE:

If REMOTE RX Function is set to a value other than OFF, that code can be used to force FAX RX during TAD Mode Operation.

## **TAD Mode Flowchart (Type 2)**

If the fax does not detect CNG signal during working of TAD, the machine will go to standby mode.



## NOTE:

If REMOTE RX Function is set to a value other than OFF, that code can be used to force FAX RX during TAD Mode Operation.



## **Chapter 2 Installation Procedures**

This function is used for the purpose of TEL/FAX automatic switching as discussed below.

It assumes that an optional handset is connected to the machine.

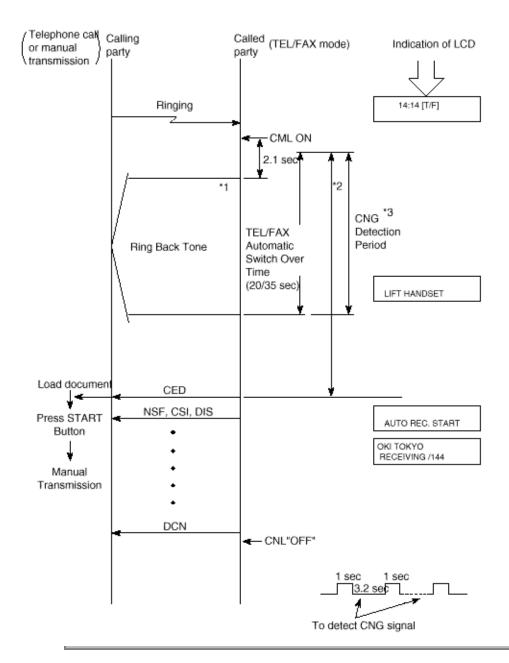
- (1) If the machine detects a call with a CNG signal indicating an auto send facsimile call, it starts an automatic document receiving operation.
- (2) If machine detects a call without a CNG signal, machine generates the buzzer sounds as a telephone call. The calling person can hear a "ring back" tone within a predetermined time.

If the operator at the called side does not lift the handset within the predetermined time, the machine automatically starts a document receiving operation. Voice conversation will automatically be available through the internal handset by lifting up the handset while the call buzzer is sounding.

**Note:** In this mode, following four settings are required.

- 1: The predetermined time is selectable between 20 or 35 sec. (Function program No. 10)
- 2: No ringing signal is sent to the external telephone handset.

TEL/FAX Mode Flowchart



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## **Chapter 2 Installation Procedures**

Note: The fonts displayed on the LCD operation panel may differ from the fonts written this manual.

#### **Setting the Service Bit**

#### 1) Purpose

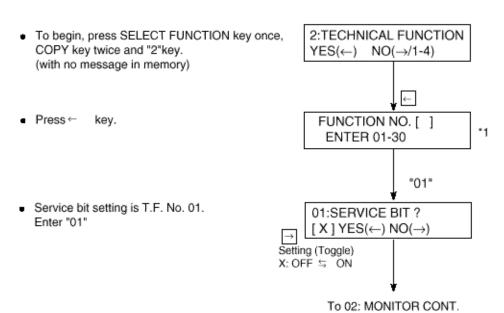
To enable or disable the following functions:

- Drum and toner counter display (clear)
- Service default report printing
- Protocol dump report printing
- Ring response time setting
- Dial parameters setting
- Printer counters clearing

#### 2) Procedure

Operations:

The display shows:



\*1: 01-29 for OKIFAX 5300 01-30 for OKIFAX 5600

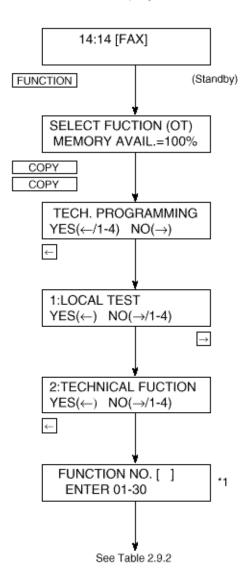
Refer to "Accessing the Technical Functions" below in this section for the general operation flow.

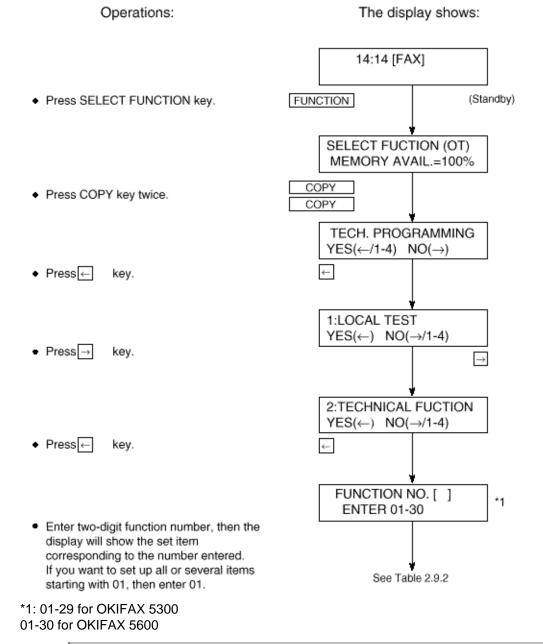
#### **Accessing the Technical Functions**

## Operations:

## The display shows:

- · Press SELECT FUNCTION key.
- · Press COPY key twice.
- Press ← key.
- Press → key.
- ◆ Press ← key.
- Enter two-digit function number, then the display will show the set item corresponding to the number entered.
   If you want to set up all or several items starting with 01, then enter 01.







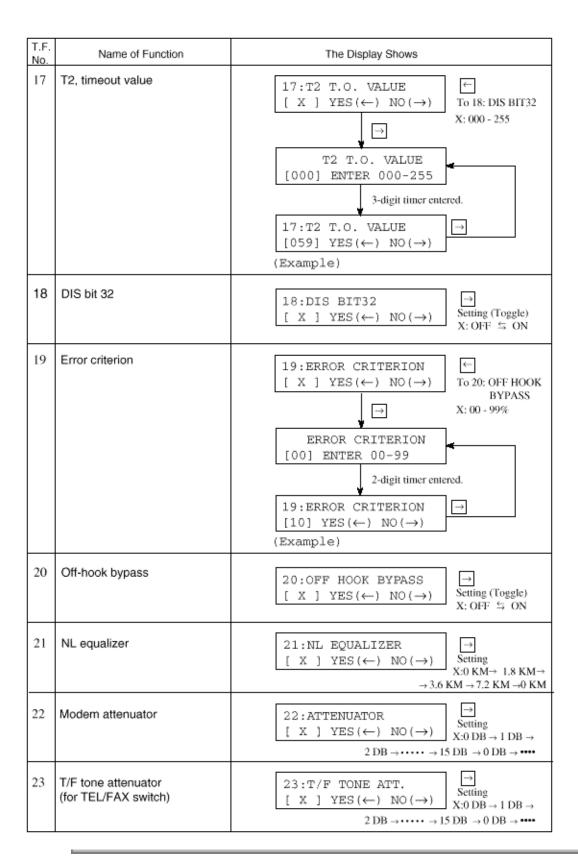
**Chapter 2 Installation Procedures** 

| T.F.<br>No. | Name of Function  | The Display Shows  |
|-------------|---|--|
| 01          | Service bit   | 01:SERVICE BIT $[X]$ YES $(\leftarrow)$ NO $(\rightarrow)$ Setting (Toggle) X: OFF $\leftrightarrows$ ON |
| 02          | Line monitor control                                      | 02:MONITOR CONT. $\rightarrow$ Setting (Toggle) X: OFF $\leftrightarrows$ ON                             |
| 03          | Country code  | 03:COUNTRY CODE<br>[ X ] YES(←) NO(→)  Setting<br>X:INTL→ GBR →<br>USA                                   |
| 04          | Time and date print                                       | 04:TIME/DATE PRINT [ X ] YES(←) NO(→)  Setting X: OFF → ONCE → → ALL                                     |
| 05          | TSI print   |  |
| 06          | No toner memory reception                                 | 06:NO TONER MEM. RX [ X ] YES(←) NO(→)  Setting (Toggle) X: OFF ≒ ON                                     |
| 07          | TAD mode<br>(For external telephone<br>answering device.) |  |
| 08          | Real-time dialling  | 08:REAL TIME DIAL [X] YES(←) NO(→)  Setting X: OFF → TYPE1 → TYPE2                                       |
| 09          | TEL/FAX switching   | 09:TEL/FAX SWITCH  [ X ] YES(←) NO(→)  Setting (Toggle)  X: OFF ≒ ON                                     |
| 10          | MDY/DMY format  |  |
| 11          | Long document transmission                                |  |



| T.F.<br>No. | Name of Function                       | The Display Shows  |
|-------------|--|--|
| 12          | Tone for echo<br>(echo protection)     | 12: TONE FOR ECHO  [ X ] YES $(\leftarrow)$ NO $(\rightarrow)$ Setting (Toggle)  X: OFF $\leftrightarrows$ ON  |
| 13          | MH only                                | $ \begin{array}{c ccccccccccccccccccccccccccccccccccc$   |
| 14          | High-speed modem rate                  |  |
| 15          | T1 (TX), timeout value<br>(XTTO value) | 15:T1(TX)T.O. VALUE  [ X ] YES(←) NO(→)  To 16:T1(RX)T.O. VALUE  X: 010 - 255 sec  T1(TX)T.O. VALUE  [060] ENTER 010-255  3-digit timer entered.  15:T1(TX)T.O. VALUE  [059] YES(←) NO(→)  (Example) |
| 16          | T1 (RX), timeout value                 | 16:T1(RX)T.O. VALUE  [X] YES(←) NO(→)  To 17:T2 T.O. VALUE  X: 010 - 255 sec  T1(RX)T.O. VALUE  [035] ENTER 010-255  3-digit timer entered.  16:T1(RX)T.O. VALUE  [059] YES(←) NO(→)  (Example)      |





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| T.F.<br>No. | Name of Function             | The Display Shows  |
|-------------|------------------------------|--|
| 24          | MF attenuator                |  |
| 25          | Ring duration detection time | 25:RING DURA. *10 MS [X] YES(←) NO(→) To 26: CML TIMING X: 10-99  RING DURA. *10 MS [10] ENTER 2DIGITS  2-digit timer entered.  24:RING DURA. *10 MS [11] YES(←) NO(→)  (Example)            |
| 26          | CML timing                   | 26:CML TIMING *100MS  [ X ] YES(←) NO(→)  To 27: HEAD  STROBE  X: 01 - 19  CML TIMING *100MS  [01] ENTER 2DIGITS  2-digit timer entered.  26:CML TIMING *100MS  [03] YES(←) NO(→)  (Example) |
| 27          | Head strobe                  | 27: HEAD STROBE  [ X ] YES(←) NO(→)  To 28: HEAD WIDTH X:5digits (0/1)  27: HEAD STROBE [01100] ENTER 0/1  0/1 entered.  26: CML TIMING *100MS [01101] YES(←) NO(→) (Example)                |



| T.F. | Name of Function                 | The Display Shows  |
|------|----------------------------------|--|
| No.  |                                  | тне израу эпомэ  |
| 28   | Head Width                       | 28: HEAD WIDTH ?  [ X ] YES(←) NO(→)  Setting (Toggle)  X: TYPE1 ≒ TYPE2   |
| 29   | Media type                       | 29:MEDIA TYPE $\rightarrow$ Setting $X: M \rightarrow MH \rightarrow H$  |
| 30   | Transfer roller clatch current   | 30:TR LATCH CURRENT $[X] YES (\leftarrow) NO (\rightarrow)$ Setting $X:-1 \rightarrow 0 \rightarrow +1$ $\rightarrow +2$ |
| 31   | Symbol rate<br>(for OKIFAX 5600) | 31:SYMBOL RATE ? $\rightarrow$ Setting $X:3429 \rightarrow 2400 \rightarrow 2800 \rightarrow 3200 \rightarrow 3429$      |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |
|      |                                  |  |

## **OKIDATA®**

#### Service Manual for OF5300/5600

#### **Chapter 2 Installation Procedures**

This section explains the items usually set up by general users.

Table 2.9.3 shows the initial setting items and their purposes.

Each function program setting (FP) can be accessed by entering the corresponding function number on Function Programming.

The detailed procedure of the initial setting items will be explained on the following pages.

#### Note:

S-ON: Effective if the service bit has been set on.

FP: Function program setting TF: Technical function setting



#### **Chapter 2 Installation Procedures**

Note:

S-ON: Effective if the service bit has been set on.

FP: Function program setting TF: Technical function setting

| No. | Item              | Specifications  |  |  |  |  |  |
|-----|-------------------|---|--|--|--|--|--|
| 01  | Auto dial         |   |  |  |  |  |  |
|     | 1) One-touch dial | 1) One-touch dial 15 one-touch keys are provided. (OKIFAX 5300) 30 one-touch keys are provided. (OKIFAX 5600) Max. 32 digits for each location number. In addition to an ordinary location number, another alternate location number can be registered in to each one-touch key. Purposes of this alternate location number:  1) Fax dial A fax number is registered as an alternate location number. When a call to the first location number is not answered, the alternate location number will be automatically dialed. |  |  |  |  |  |
|     |                   | 64 different codes are provided. (OKIFAX 5300) 99 different codes are provided. (OKIFAX 5600) * Two- digit location code: 01 to 64 (OKIFAX 5300) 01 to 99 (OKIFAX 5600) Max. 32 digits for each location number.  |  |  |  |  |  |
|     | 2) Two-digit dial | 15 one-touch keys are provided. (OKIFAX 5300)<br>30 one-touch keys are provided. (OKIFAX 5600)<br>Max. 32 digits for each location number.  |  |  |  |  |  |
|     | 3) Keypad dial    | With ten-key pad.<br>Max. 40 digits for one operation   |  |  |  |  |  |
|     | 4) Chain dial     | The number of dialing digits can be expanded by chaining any combination of items 1), 2) and 3).  |  |  |  |  |  |
|     | 5) Mixed dial     | Type of dialing can be changed from pulse dial to tone dial halfway in dialing process. The changing point is specified by using the * key.   |  |  |  |  |  |
| 02  | Manual dial       | With the optional telephone handset.  |  |  |  |  |  |

| 03 | Receive mode                                       | Automatic redial   |
|----|--|--|
|    | 1) Auto receive mode                               | Selectable by key operation.   |
|    | 2) Manual receive mode                             | Selectable by key operation.   |
|    | 3) Telephone/fax automatic switchover              | Selectable by key operation. The fax recognizes a fax call from a verbal call as follows: If the fax detects a call with a CNG signal, it starts an automatic document receive operation. If it detects a call without a CNG signal, it sounds the buzzer to indicate a voice call. Operator can answer the call by lifting the telephone handset. If he or she does not lift the handset within predetermined time (20 sec. or 35 sec.), the fax automatically starts a document receive operation. * FP + 10 (To determine the timer.)  Note: Refer to "Tel/Fax Mode Flowchart" in this section. |
| 04 | Automatic redial                                   | PTT parameter setting disables or enables this feature, and specifies redial times and redial intervals.   |
| 05 | Last No. redial                                    | <ul> <li>"REDIAL" key is provided. There is no limit on<br/>number of repeat attempts.</li> </ul>  |
| 06 | Group dial   | <ul> <li>10 dialing groups (OKIFAX 5300)         Max. 79 locations.</li> <li>20 dialing groups (OKIFAX 5600)         Max. 129 locations.</li> <li>Grouping some one-touch keys and some two-digit auto dial codes to which telephone numbers have been assigned. This group setting makes broadcast operation simple.</li> </ul>   |
| 07 | Telephone directory and Location ID (Alpha Search) | In addition to fax numbers, an alpha/ numeric name can be assigned to each of one-touch keys and two-digit dial codes, 01 to 64 for OKIFAX 5300 and 01 to 99 for OKIFAX 5600. This name is called a location ID.  Any location ID can be searched and displayed on LCD.  Then direct dialing to the ID's station can be performed.  There are two methods of searching:  (1) Search based on the first character specified.  (2) Searching by displaying all registered location IDs one after another in the lexicographical order. Location ID: Max. 15 characters                               |

| 00  | Matter and   | A stress of the distance of the stress of th |
|-----|--|--|
| 80  | Voice request  | A voice request from the transmitter is available  |
|     |  | only upon completion of the total message  |
|     |  | transmission.  |
|     |  | A voice request from the receiver is available at  |
|     |  | the end of each page being received.   |
| 09  | Local copy   | Printing resolution:   |
|     |  | Horizontal: 8 PEL/mm   |
|     |  | Horizontal: 300 dpi  |
|     |  | Vertical: 7.7 or 15.4 line/mm or variable  |
| 10  | Multiple local copy  | Up to 99 copies OKIFAX 5000 series.  |
| 11  | Manual loading feeder  | One single sheet from the feeder above the first   |
|     |  | recording  |
|     |  | paper cassette can be copied.  |
|     |  | Example of sheets:   |
|     |  | Transparency for an overhead projector   |
| 12  | Broadcast (Memory transmission)  | Maximum 84 (OKIFAX 5300) and Maximum 134   |
|     | , , ,  | (OKIFAX 5600) remote locations can be specified  |
|     |  | by the following means:  |
|     |  | One-touch keys (with of without a group list).   |
|     |  | Two-digit auto dial codes.   |
|     |  | 5 keypad dial number   |
|     |  |  |
|     |  | One delayed time of calling for this feature can be  |
|     |  | specified unless any other delayed calling feature   |
|     |  | has been specified.  |
|     |  | 5 delayed broadcasts for OKIFAX 5300, 20   |
|     |  | delayed broadcasts for OKIFAX 5600, and one  |
|     |  | immediate calling of broadcast is possible.  |
|     |  | For example, using an OKIFAX 5300 (5 specified   |
|     |  | times):  |
|     |  | 2 specified time of delayed broadcast and 3  |
|     |  | specified time of delayed transmission.  |
|     |  | When multiple locations are specified for one  |
|     |  | broadcast  |
|     |  | (1) The unit prints a broadcast entry report, if   |
|     |  | specified in operating sequence.   |
|     |  | (2) The unit can print a broadcast confirmation  |
|     |  | report. (FP + 02 to enable or disable this printout)   |
| 13  | Delayed transmission from the memory   | The fax can automatically transmit documents at  |
| 13  | Delayed transmission from the memory   |  |
|     |  | five specified times from the memory. Can be   |
| 4.4 | Delling transmission (To be malled)  | programmed up to three days in advance.  |
| 14  | Polling transmission (To be polled)  | Document(s) placed on the feeder can be collected  |
| 4.5 | Delling recentles  | by a remote station.   |
| 15  | Polling reception  | The fax can collect documents from one remote  |
| 10  | To a control of the c | station.   |
| 16  | Transmission preparation (Hopper)  | An operator can prepare documents for  |
|     |  | transmission even while the fax is engaged in  |
|     |  | message reception. They will be automatically  |
|     |  | transmitted upon completion of the reception.  |
|     |  | An operator can also prepare documents for   |
|     |  | transmission during transmission from memory.  |

| 17 | No toner reception | The fax can temporarily store received messages in memory when toner has run out. The messages are printed when toner has been newly supplied or an operator presses the SELECT FUNCTION key followed by the one-touch key No. 10 under the LCD message "MSG. IN MEMORY/REPLACE TONER CART." in the standby mode.  * TF + 06 (To enable or disable this function)  |
|----|--------------------|--|
| 18 | Smooth printing    | The documents received in the STD mode can be printed at the FINE resolution by means of generating one line based on the two consecutive original lines and printing it between them.   |
| 19 | Dual Access        | The documents for transmission can be read into the memory even while the fax is engaged in another memory transmission, reception in the ECM or non-ECM mode.  1) Operation of memory transmission while the fax is engaged in a communication (memory TX, memory RX or print mode RX).  2) Copy while the fax is engaged in a communication (memory TX or memory RX).  Note: Condition for operation a) Copy is invalid when the machine is already engaged in an operation which is using or could use the printer. 3) Call reception while the fax is engaged in scanning documents for memory transmission when the auto receive mode is in "FAX" or "T/F" mode, although "TEL" mode is not valid. Refer to sub-section 2.9.7 for dual access operation. For the patterns of dual access refer to the following, Dual Access Combination Table (chart 1 of 2. For Dual Access Combination Table (chart 2 of 2). |



#### **Chapter 2 Installation Procedures**

| Machine Status     |              |                       | TX from Scanning to TX from Memory |                        |                           |                         |                   | none                       | RX (non-ECM/ECM)                       |         |                                |  |  |                                |
|--------------------|--------------|-----------------------|------------------------------------|------------------------|---------------------------|-------------------------|-------------------|----------------------------|--|---------|--------------------------------|--|--|--------------------------------|
|                    |              |                       |                                    | der                    | Memory                    |                         | 1X TOIS MEITORY   |                            |  | Paper   |                                | Memory                                 |  |                                |
| Dual Acc           | ness         | Pro-<br>gram-<br>ming | During<br>Scan-<br>ning            | After<br>Scan-<br>ning | During<br>Pre-<br>feeding | During<br>Scan-<br>ning | During<br>Dialing | During<br>Hand-<br>shaking | During<br>Trans-<br>mitting<br>Message | shaking | During<br>Receiving<br>Message | During<br>Hand-<br>shaking<br>(-1st C) | During<br>Hand-<br>shaking<br>(~1st C) | During<br>Receiving<br>Message |
| Program            | ming         | \                     | N/A                                | N/A                    | N/A                       | N/A                     | N/A               | N/A                        | N/A                                    | N/A     | N/A                            | N/A                                    | N/A                                    | N/A                            |
| TX from            | Setting      | N/A                   | ١                                  | Х                      | \                         | ١                       | Х                 | X                          | Х                                      | Х       | Х                              | Х                                      | Х                                      | Х                              |
| Feeder             | Dial & TX    | N/A                   | \                                  | \                      | \                         | \                       | \                 | ١                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
| Polling            | Setting      | N/A                   | N/A                                | N/A                    | N/A                       | N/A                     | N/A               | N/A                        | N/A                                    | N/A     | N/A                            | N/A                                    | N/A                                    | N/A                            |
| RX                 | Dial & RX    | N/A                   | \                                  | \                      | N/A                       | N/A                     | \                 | ١                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
| Scanning to Memory |              | N/A                   | \                                  | Х                      | \                         | \                       | Х                 | Х                          | Х                                      | Х       | Х                              | Х                                      | Х                                      | Х                              |
| TX from            | Memory       | N/A                   | \                                  | ١                      | N/A                       | N/A                     | \                 | ١                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
|                    | RX to Paper  | N/A                   | \                                  | ١.                     | Х                         | х                       | \                 | ١                          | \                                      | \       | \                              | \                                      | ١                                      | \                              |
| Auto<br>Answer     | RX to Memory | N/A                   | \                                  | \                      | Х                         | Х                       | \                 | \                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
|                    | Poll TX      | N/A                   | \                                  | ١                      | \                         | 1                       | \                 | \                          | \                                      | \       | \                              | \                                      | \                                      | -\                             |
|                    | RX to Paper  | N/A                   | \                                  | -\                     | N/A                       | N/A                     | ١                 | \                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
| Manual<br>Answer   | RX to Memory | N/A                   | \                                  | \                      | N/A                       | N/A                     | \                 | \                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
|                    | Poll TX      | N/A                   | \                                  | \                      | N/A                       | N/A                     | \                 | \                          | \                                      | \       | \                              | \                                      | \                                      | \                              |
| Сору               | Page by Page | N/A                   | \                                  | N/A                    | \                         | \                       | N/A               | N/A                        | N/A                                    | N/A     | N/A                            | Х                                      | Х                                      | Х                              |
| Manual             | Auto         | N/A                   | N/A                                | N/A                    | Х                         | Х                       | Х                 | Х                          | Х                                      | \       | \                              | Х                                      | Х                                      | Х                              |
| Message<br>Print   | Manual       | N/A                   | N/A                                | N/A                    | N/A                       | N/A                     | N/A               | N/A                        | N/A                                    | \       | \                              | N/A                                    | N/A                                    | N/A                            |
| Manual             | Auto         | N/A                   | N/A                                | N/A                    | Х                         | Х                       | Х                 | х                          | Х                                      | \       | \                              | Х                                      | Х                                      | Х                              |
| Report<br>Print    | Manual       | N/A                   | N/A                                | N/A                    | N/A                       | N/A                     | N/A               | N/A                        | N/A                                    | \       | \                              | N/A                                    | N/A                                    | N/A                            |

<Note> x: Available N/A: Not available \: Available with limitation



#### **Chapter 2 Installation Procedures**

|                            | Machine Status |                 | Сору               |                    | Memory Reception Print |                    |                   |                    | Report Printing   |                    |                   |                    |
|----------------------------|----------------|-----------------|--------------------|--------------------|------------------------|--------------------|-------------------|--------------------|-------------------|--------------------|-------------------|--------------------|
|                            | \              |                 | Multi-S            | Sorting            | Auto Matic             |                    | Manual            |                    | Auto Matic        |                    | Manual            |                    |
| Dual Acc                   | ess            | Page by<br>Page | During<br>Scanning | During<br>Printing | During<br>Hopping      | During<br>Printing | During<br>Hopping | During<br>Printing | During<br>Hopping | During<br>Printing | During<br>Hopping | During<br>Printing |
| Program                    | ming           | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| TX from                    | Setting        | \               | \                  | \                  | Х                      | Х                  | N/A               | N/A                | Х                 | Х                  | N/A               | N/A                |
| Feeder                     | Dial & TX      | \               | \                  | \                  | Х                      | Х                  | N/A               | N/A                | Х                 | X                  | N/A               | N/A                |
| Polling                    | Setting        | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| RX                         | Dial & RX      | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| Scanning to Memory         |                | \               | \                  | \                  | Х                      | Х                  | N/A               | N/A                | Х                 | Х                  | N/A               | N/A                |
| TX from                    | Memory         | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
|                            | RX to Paper    | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| Auto<br>Answer             | RX to Memory   | Х               | Х                  | Х                  | Х                      | Х                  | N/A               | N/A                | Х                 | Х                  | N/A               | N/A                |
|                            | Poll TX        | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
|                            | RX to Paper    | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| Manual<br>Answer           | RX to Memory   | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
|                            | Poli TX        | N/A             | N/A                | N/A                | N/A                    | N/A                | N/A               | N/A                | N/A               | N/A                | N/A               | N/A                |
| Сору                       | Page by Page   | \               | \                  | \                  | \                      | \                  | \                 | \                  | \                 | \                  | \                 | \                  |
| Manual<br>Message<br>Print | Auto           | ١               | ١                  | \                  | \                      | \                  | \                 | \                  | \                 | \                  | \                 | \                  |
|                            | Manual         | ١               | \                  | \                  | \                      | \                  | \                 | \                  | \                 | \                  | \                 | \                  |
| Manual<br>Report<br>Print  | Auto           | \               | \                  | \                  | \                      | \                  | \                 | \                  | 1                 | \                  | \                 | \                  |
|                            | Manual         | ١               | \                  | \                  | \                      | \                  | \                 | \                  | \                 | \                  | \                 | \                  |

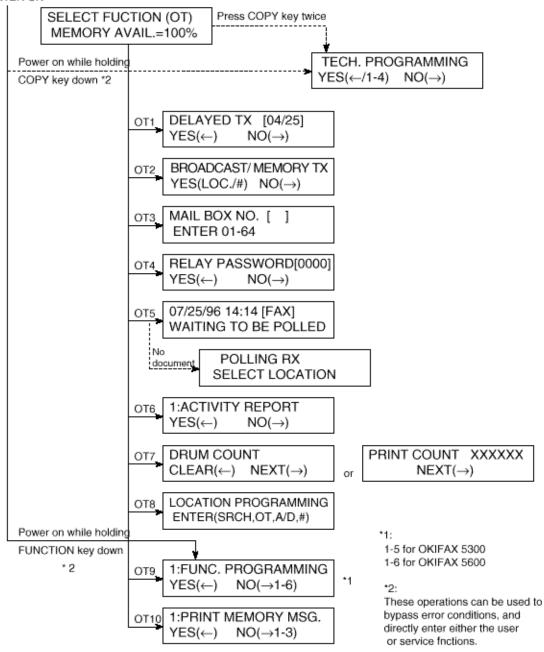
<Note> x: Available N/A: Not available \: Available with limitation



**Chapter 2 Installation Procedures** 

#### Flowchart







| F+OT | Specifications                              | No.  |
|------|---|--|
| Item |   |  |
| 01   | Delayed transmission (Tx)                   | This function enters a message transmission time(s) and location(s) for execution at a specified time.   |
| 02   | Broadcast/memory transmission               | To make a one-time selection of the memory transmission mode.  |
|      |   | Maximum 84 (OKIFAX 5300)  Max. 134 (OKIFAX 5600) remote locations can be specified by the following means:  One-touch key (with of without a group list)  Two-digit auto dial code  Keypad dial number   |
|      |   | When multiple locations are specified for one broadcast,  1) The fax can print a broadcast confirmation report, if specified in operating sequence.  |
| 03   | Confidential transmission                   | To program the mail box number 01 to 64. Available remote station's mail box numbers: OKIFAX 2400/2600: 01 to 40 OKIFAX 1000: 01 to 16 OKIFAX 2300: 01 to 16 OKIFAX 2350/OKIFAX 1050: 01 to 08 OKIFAX 2450: 01 to 16 OKIFAX 5300: 01 to 08 OKIFAX 5600: 01 to 16 |
| 04   | Relay broadcast initiate relay transmission | This function automatically originates a message call via relay key station (which must be equipped with OKIFAX 2600, or equivalent) up to 99 locations. To program relay password. To enable or disable the relay report.                                       |
| 05   | Polling transmission/reception              | Polling TX: The documents placed on the feeder can be collected by a remote station.  Polling RX: The fax can collect documents from one remote station.   |

| 06 Report printing             | 1. Activity report  |
|--------------------------------|---|
|                                | Broadcast message confirmation report                         |
|                                | (Multi location)  |
|                                | 3. Phone directory report                                     |
|                                | 4. Configuration report                                       |
|                                | (Serviceman report if service bit sets to ON.)                |
|                                | 5. Protocol dump report                                       |
|                                | * TF + 01 (Sets to on Service bit)                            |
|                                | Log. report   |
|                                | * TF + 01 (Sets to on Service bit)                            |
| 07 Counter display (clear)     | One-touch keys allow registering:                             |
|                                | (1) Telephone number (numeral, -, P and space) in 32 digits.  |
|                                | (2) Alternate fax telephone number in 32 digits. (additional  |
|                                | registration)   |
|                                | (3) ID for the telephone directory function in 15 characters  |
|                                | (alphabetic, numeric and symbolic). (One ID can be            |
|                                | registered for one key).                                      |
|                                | (4) 15 one-touch keys are provided (OKIFAX 5300).             |
|                                | 30 one-touch keys are provided (OKIFAX 5600).                 |
| 08 Location program            |   |
| 1. One-touch key               | (1) Telephone number (numeral, -, P and space) in 32 digits.  |
|                                | (2) Alternate fax telephone number in 32 digits.              |
|                                | (additional registration)                                     |
|                                | (3) ID for the telephone directory function in 15 characters  |
|                                | (alphabetic, numeric and symbolic).                           |
|                                | (One ID can be registered for one key).                       |
|                                | (4) 15 one-touch keys are provided (OKIFAX 5300).             |
|                                | 30 one-touch keys are provided (OKIFAX 5600).                 |
| 2. Two-digit auto dial program | Auto-dial   |
| 2. Two-digit auto diai program | No. 01 to 64 for OKIFAX 5300 and                              |
|                                | No. 01 to 99 for OKIFAX 5600                                  |
|                                | Allows registering telephone number in 32 digits (numeral, -, |
|                                | P and space) and ID for the telephone directory function 15   |
|                                | characters (alphabetic, numeric and symbolic).                |
|                                | character (alphabotic, harriend and dyribolic).               |
| 3. Group setting               | Grouping some one-touch keys and some two-digit auto dial     |
|                                | codes to which telephone numbers have been assigned.          |
|                                | This group setting makes broadcast operation simple.          |
|                                | 10 dialing groups for the OKIFAX 5300                         |
|                                | 20 dialing groups for OKIFAX 5600.                            |

| 09 | User's programs        |  |
|----|------------------------|--|
|    | 1. Function program    | Function program   |
|    | The anomon program     | 01: MCF (SINGLE-LOC.)  |
|    |                        | 02: MCF (MULTI-LOC.)   |
|    |                        | 03: ERR. REPORT (MCF.)   |
|    |                        | 04: IMAGE IN MCF.  |
|    |                        | 05: SENDER ID  |
|    |                        | 06: MONITOR VOLUME   |
|    |                        | 07: BUZZER VOLUME  |
|    |                        | 08: CLOSED NETWORK   |
|    |                        | 09: TX MODE DEFAULT  |
|    |                        | 10: T/F TIMER PRG.   |
|    |                        | 11: RING RESPONSE  |
|    |                        | 12: DISTINCTIVE RING   |
|    |                        | 13: 1'ST PAPER SIZE  |
|    |                        | 14: 2'ND PAPER SIZE  |
|    |                        | 15: USER LANGUAGE  |
|    |                        | 16: INCOMING RING  |
|    |                        | 17: REMOTE RECEIVE   |
|    |                        | 18: MEM./FEEDER SW   |
|    |                        | 19:<br>20: ECM FUNCTION  |
| 1  |                        | 21: REMOTE DIAGNOSIS   |
| 1  |                        | 22: PC/FAX SWITCH  |
|    |                        | 23: ONE TOUCH PARAM.   |
|    |                        | Refer to Table 2.9.4 for Specification of the function         |
|    |                        | programs   |
|    |                        | No. 01 through 23  |
|    | 2. Dial parameters     |  |
|    |                        | Dial parameters  |
|    |                        | 1. REDIAL TRIES  |
|    |                        | 2. REDIAL INTERVAL   |
|    |                        | 3. DIAL TONE DETECT  |
|    |                        | 4. BUSY TONE DETECT  |
|    |                        | 5. MF (TONE)/DP (PULSE)  |
|    |                        | 6. PULSE DIAL RATE   |
|    |                        | 7. PULSE MAKE RATIO  |
|    |                        | 8. PULSE DIAL TYPE   |
|    |                        | 9. MF(TONE) DURATION   |
|    |                        | 10. PBX LINE   |
|    |                        | 11. FLASH/EARTH/NORMAL   |
|    |                        | 12. AUTO START<br>13. DIAL PREFIX                              |
|    |                        | 14. Not Used   |
|    |                        | Refer to Table 2.9.9 for specification of dial parameter       |
|    |                        | settings.  |
|    | 3. Clock adjustment    | ootango.   |
|    | o. G.G. aajaomion      | Date and time adjustment.                                      |
|    | 4. System data program |  |
|    | ,,                     | (1) TSI/CSI  |
| 1  |                        | Registration of TSI/CSI/CIG (numbers, + and space) in 20       |
| 1  |                        | digits.  |
| 1  |                        | TSI: Transmitting Subscriber Identification                    |
| 1  |                        | CSI:Called Subscriber Identification                           |
|    |                        | CIG: Calling Subscriber Identification                         |
|    |                        | (2) SENDER ID  |
|    |                        | Registration of sender ID (alphabetic, numeric and symbolic)   |
|    |                        | in 32 digits.  |
|    |                        | (3) CALL BACK NO.  |
| 1  | 1                      | Registration of telephone number for cover letter (alphabetic, |

| 10 | Print operation                         |  |
|----|---|--|
|    | Substitutive message print              | Used to print messages stored in memory during toner low condition.  |
|    |   | Also used to print messages received in memory when RX Mode is set to MEM RX.  |
|    |   | The messages are printed when toner has been newly supplied or an operator performs the substitutive operation.  |
|    |   | When memory reception data exists in the memory and the MEMORY RX MODE is indicated by AUTO REC key operation, the machine will print out the memory reception data.   |
|    | 2. Confidential reception message print | Confidential RX message print Printing is enabled for received message in the personal box in memory only when the password entered by the operator matches that already registered to the box.  • 8 mailboxes for OKIFAX 5300  • 16 mailboxes for OKIFAX 5600 |
|    | 3. Printer cleaning                     | This drum cleaning function removes the residual toner on the image drum surface when print quality becomes questionable.  |
|    |   | This operation should be performed before any hardware replacements are considered.  |



## **Chapter 2 Installation Procedures**

#### **User Function Program Settings (Table 2.9.4)**

#### Part 1 of 4

| P.F.<br>No. | Item   | Specifications  | Default |
|-------------|--|---|---------|
| 01          | Message confirmation report (Single location)    | Enables or disables the automatic message confirmation report printing after a single location call.  ON: Printing the MCF report.  OFF: Disables this function.  | OFF     |
| 02          | Message confirmation report (Multiple locations) | Enables or disables the automatic message confirmation report printing after a multiple polling or broadcast.  ON: Prints the MCF report.  OFF: Disables this function.   | ON      |
| 03          | Error report (MCF)                               | Enables or disables the automatic error report printing when transmission error occurs. (Excepts for service bit "0".) ON: Printing the error report. OFF: Disables this function.                                | ON      |
| 04          | Image in MCF                                     | Enables or disables the automatic printing of the image on the first sheet below the message confirmation report.  ON: Printing the image in MCF report. (Memory transmission only)  OFF: Disables this function. |         |
| 05          | Sender ID  | The fax can transmit programmed alphanumeric message, such as company's name consisting of up to 32 characters.  Enables or disables the sender ID function.  * (Outside only) ON: Enables OFF: Disables          | ON      |
| 06          | Line monitor volume                              | Controls the volume. OFF/Low/High selectable.   | LOW     |

| 07 | Buzzer volume  | Selects the sound volume of each buzzer (end of communication buzzer, voice request buzzer and off-hook alarm) and software ringer from high, low and middle levels.  Low/Mid/High selectable.  Note: Fixed a low level for key touch tone.  | MID             |
|----|--|--|-----------------|
| 08 | Closed network   | The fax compares lower four digits of TSI/CSI received from remote station with fax numbers registered locally for one-touch dial and two-digits autodial.  If unmatched, the communication will be automatically disconnected.  OFF/RX only/TX and RX selectable.  * Prevention of direct mail or wrong number calls. (Reference) TSI: Transmitting subscriber identification CSI: Called subscriber identification | OFF             |
| 09 | TX mode default  | Selects automatically the mode set up when a document is loaded on the feeder. The following combinations are selectable. STD/NORMAL→STD/DARK→STD/LIGHT→ FINE/NORMAL→FINE/DARK→FINE/LIGHT→ EX.FINE/NORMAL→EX.FINE/DARK→ EX.FINE/LIGHT→PHOTO/NORMAL→ PHOTO/DARK→PHOTO/LIGHT→ STD/NORMAL→•••   | STD /<br>NORMAL |
| 10 | Telephone/fax automatic switchover time  | Specifies the time for which the fax alerts an operator on reception of a call in the telephone/fax automatic swichover mode.  20 sec./35 sec. selectable Refer to the "Tel/Fax Mode Flowchart" in this section  | 35 sec          |
| 11 | Ring response time   |  |                 |
| 12 | Distinct ring  | Specifies the detected distinct ring. OFF/ON/SET selectable.   | OFF             |
| 13 | 1'st cassette paper size  Selects A4, LETTER or LEGAL 13 <sup>-</sup> , LEGAL 14 <sup>-</sup> / OTHER (when installing Bi-Centro board) by this function.  The operator must select the preferable paper size as the machine cannot detect the paper size automatically. |  | LETTER          |

| 14 | 2'nd cassette paper size (option) | Selects A4, LETTER or LEGAL 13", LEGAL 14"/<br>OTHER (when installing Bi-Centro board) by this<br>function.  | LETTER       |
|----|-----------------------------------|--|--------------|
|    |                                   | The operator must select the preferable paper size as the machine cannot detect the paper size automatically.  |              |
| 15 | User language                     | A choice of 2 languages for LCD and print message are available. ENG (English), SPANISH/FRENCH, PORTU-GUESE  | ENG          |
| 16 | Incoming ring                     | Instead of ringer circuit, software can control built-in speaker to ring sound.  To enable (ON) or disable (OFF) or distinctive ring (DRC) a software generated ring sound to indicate arrival of an incoming bell.  | ON           |
| 17 | Remote receive                    | This function is used to transfer the call received by external telephone (connected to fax) by entering preset two-digits. This function is also used for TAD Mode. The following combinations are selectable. 00/11/22/33/44/55/66/77/88/99/**/##/OFF select-able. | OFF          |
| 18 | Memory and feeder switch          | Switches the transmission mode between the memory and feeder.  MEM. TX/FEEDER TX selectable.  Note: Memory or feeder setting can register as the default by operating the "F + OT 2".  | FEEDER<br>TX |
| 19 | Power save mode                   | The power save mode is automatic. It cannot be enabled or disabled by either the end user or the service technician.   | N/A          |
| 20 | ECM function                      | Enables or disables ECM (error correction mode) communication. ON: Enables OFF: Disables   | ON           |
| 21 | Remote diagnosis                  | Enables or disables the remote diagnosis func-tion when the machine can allow remote diagno-sis from remote center.  ON: Enables OFF: Disables   | OFF          |
|    |                                   |  | l            |

| 22 |                          | When the host side does not respond at the time of incoming call to PC, specifies whether to starts forcibly as fax reception or not.  ON: Enables OFF: Disables  Note: When the Bi-Centro board is installed on the fax, PC/FAX switching mode appears in the LCD display. | ON  |
|----|--------------------------|---|-----|
| 23 | One-touch key parameters | To assign the following features to each one-touch key.  1) Echo protection (ON/OFF)  | OFF |



#### **Chapter 2 Installation Procedures**

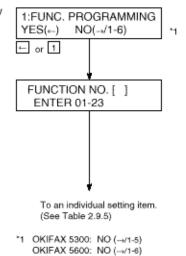
#### 1) Accessing the User's Functions

#### Operations:

 To begin, press SELECT FUNCTION key once and one-touch key No. 9 in the standby mode.
 (with no message in memory)

Press ← key.

 Enter two-digit function number, then the display will show the set item corresponding to the number entered.
 If you want to set up all or several items starting with 01, then enter 01. The display shows:



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Page: 54

# **OKIDATA®**

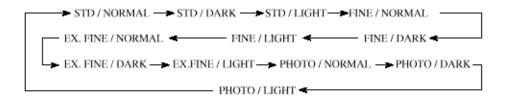
## Service Manual for OF5300/5600

| Tap No. | Name of Function                                       | The Display Shor                          | ws  |
|---------|--|---|---|
| 0 1     | Message confirmation report (Single location)          | 01:MCF(SINGLE-LOC.)<br>[ X ] YES(←) NO(→) | Setting (Toggle) X: OFF \$\Infty\$ ON             |
| 0 2     | Message confirmation<br>report (Multiple<br>locations) | 02:MCF (MULTI-LOC.)<br>[ X ] YES(←) NO(→) | Setting (Toggle) X: OFF \$\( \Sigma \) ON         |
| 0 3     | Error report   | 03:ERR. REPORT(MCF.) [ X ] YES(←) NO(→)   | Setting (Toggle) X: OFF \$\leftrightarrow\$ ON    |
| 0 4     | Image in MCF.  | 04:IMAGE IN MCF.<br>[ X ] YES(←) NO(→)    | Setting (Toggle) X: OFF \( \sigma \) ON           |
| 0 5     | Sender ID  | 05:SENDER ID<br>[ X ] YES(←) NO(→)        | Setting (Toggle) X: OFF \$\Infty\$ ON             |
| 0 6     | Line monitor volume                                    | 06:MONITOR VOLUME<br>[ X ] YES(←) NO(→)   | Setting<br>X: OFF → LOW → HIGH                    |
| 0 7     | Buzzer volume  | 07:BUZZER VOLUME<br>[ X ] YES(←) NO(→)    | → Setting (Toggle) X: MID → HIGH → LOW            |
| 0 8     | Closed network   | 08:CLOSED NETWORK<br>[ X ] YES(←) NO(→)   | Setting X: T/R → RX → OFF                         |
| 0 9     | TX mode default  | 09:TX MODE DEFAULT<br>YES(←) NO(→)        | NOTE 1:<br>Setting<br>RESOLUTION &<br>ORIGINAL    |
| 1 0     | Telephone/fax<br>automatic switchove<br>timer          | 10:T/F TIMER PRG.<br>[ X ] YES(←) NO(→)   | → Setting (Toggle) X: 20SEC ≒ 35SEC               |
| 1 1     | Ring response time                                     | 11:RING RESPONSE<br>[ X ] YES(←) NO(→)    | → NOTE 2:<br>Setting                              |
|         |  | X: 1RING → 05SEC → 10SEC → 15SI<br>20SE   |   |
| 1 2     | Distinct ring  | 12:DISTINCTIVE RING<br>[ X ] YES(←) NO(→) | → NOTE 2:<br>Setting (Toggle)<br>X:OFF → ON → SET |

| Tap No. | Name of Function                   | The Display Shows                                  |                                     |
|---------|------------------------------------|--|-------------------------------------|
| партно. |                                    |  | ,<br>                               |
| 1 3     | 1st cassette paper<br>size         | 13:1'ST PAPER SIZE                                 | Setting                             |
|         |                                    | [ X ] YES (←) NO (→)                               | 101.44                              |
|         |                                    | X: A4 - LGL 13                                     | OTHER                               |
|         | Ondenceatte names                  |  | → NOTE 3:                           |
| 1 4     | 2ndcassette paper<br>size          | 14:2'ND PAPER SIZE<br>[ X ] YES(←) NO(→)           | Setting                             |
|         | (option for OKIFAX<br>5000 series) | X: A4 + ET - GL 13                                 | →LGL 14 ——                          |
|         |                                    | l  | OTHER                               |
| 1 5     | User language                      | 15:USER LANGUAGE                                   | →<br>Setting                        |
|         |                                    | [ X ] YES(←) NO(→)                                 | X: ENG. ≒ (Other)                   |
|         |                                    |  |                                     |
| 1 6     | Incoming ring                      | 16:INCOMING RING                                   | →<br>Setting (Toggle)               |
|         |                                    | [ X ] YES(←) NO(→)                                 | X: OFF → ON → DRC                   |
|         | Remote receive                     |  |                                     |
| 1 7     | Tremote receive                    | 17:REMOTE RECEIVE                                  |                                     |
|         |                                    | [ X ] YES (←) NO (→)<br>OFF → 11 → 22 → 33 → 44 55 | <b>→</b> 77 <b>→</b> 88 <b>→</b> 99 |
|         |                                    | 1 11 122 133 144 33                                | ## +**                              |
| 1 8     | Memory and feeder                  | 18:MEM/FEEDER SW.                                  | <b>→</b>                            |
|         | selection                          | [ X ] YES $(\leftarrow)$ NO $(\rightarrow)$        | Setting<br>X: MEM. ≒ FEED.          |
|         |                                    |  |                                     |
| 1 9     |                                    |  |                                     |
|         |                                    |  |                                     |
| 2 0     | ECM function                       | 20:ECM FUNCTION                                    | Setting (Toggle)                    |
|         |                                    | [ X ] YES(←) NO(→)                                 | X: OFF ≒ ON                         |
|         | Remote diagnosis                   | 01   | $\rightarrow$                       |
| 2 1     |                                    | 21:REMOTE DIAGNOSIS<br>[ X ] YES(←) NO(→)          | Setting (Toggle) X: OFF ≒ ON        |
|         |                                    |  | → NOTE 4:                           |
| 2 2     | PC/FAX switch                      | 22:PC/FAX SWITCH                                   | Setting (Toggle)                    |
|         |                                    | [ X ] YES(←) NO(→)                                 | X: OFF \( \Sigma \) ON              |
| 2 3     | One-touch key                      | 23:ONE TOUCH PARAM.                                | → To: FUNCTION NO.                  |
|         | parameters                         | YES(OT) NO(→)                                      | TO, FONCTION NO.                    |
|         |                                    | One-touch key pressed.                             |                                     |
|         |                                    | ECHO PROTECTION                                    | Setting (Toggle)                    |
|         |                                    | [ X ] YES(←) NO(→)                                 | X: OFF 5 ON                         |
|         |                                    | ←  |                                     |
|         |                                    |  |                                     |
|         |                                    |  |                                     |

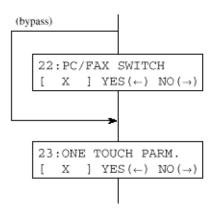
#### Note 1:

RESOLUTION & ORIGINAL of Tx mode default setting can be selected by using ---> key, while documents are loaded in the ADF.



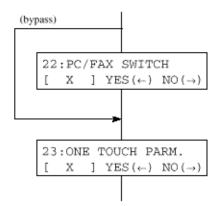
#### Note 2:

When 2'nd tray is not mounted, 2'nd paper size is bypassed as follows:



#### Note 3:

When CTR board is not mounted, PC/FAX switch is bypassed as follows:



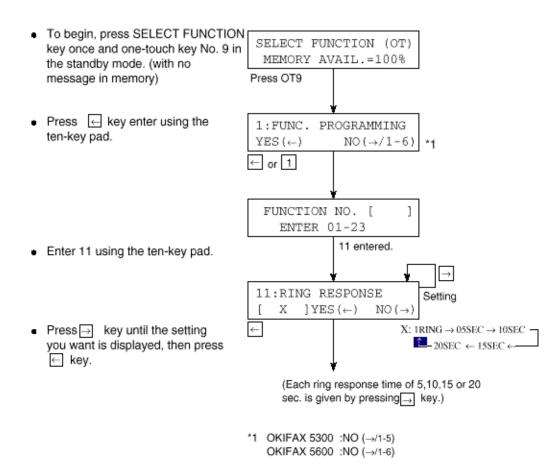
#### 2) Ring response time

Before specifying the ring response time, set the service bit on following the operations shown in 2.9.3 (1). (Service Bit Setting).

\_

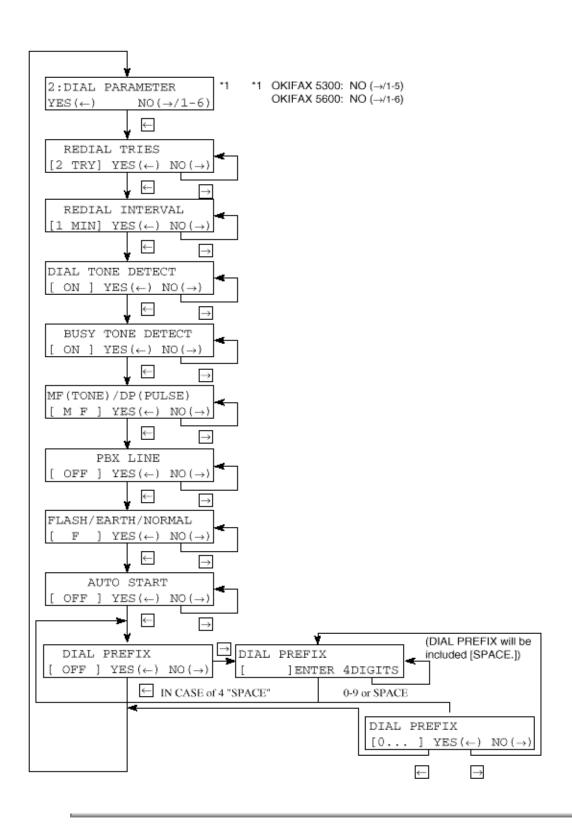
#### Operations:

#### The display shows:



#### 3) Dial parameters (Service Bit "OFF")

To get the "DIAL PARAMETER" message on the display, perform the same operation as Table 2.9.9. (Dial parameters settings).



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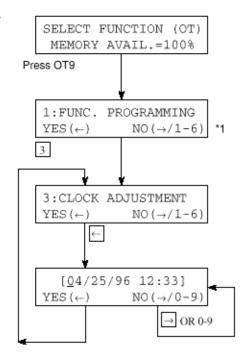
#### **Chapter 2 Installation Procedures**

#### Operations:

- To begin, press SELECT FUNCTION key once and one-touch key No. 9 in the standby mode.
   (with no message in memory)
- · Enter 3 using the ten-key pad.

- Press ← key.
- Enter date and time by using the ten-key pad (0 to 9 keys).

#### The display shows:

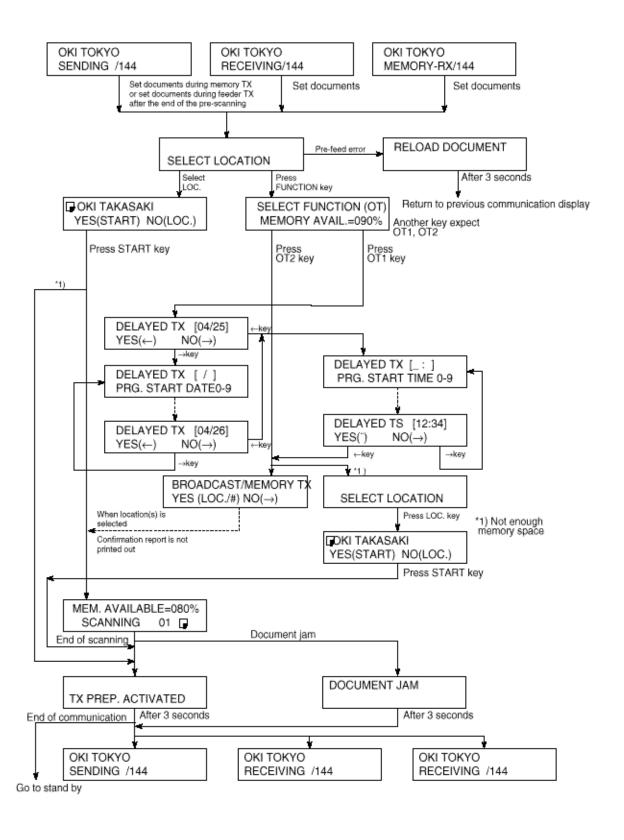


\*1 OKIFAX 5300: NO (→/1-5) OKIFAX 5600: NO (→/1-6)

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## Service Manual for OF5300/5600



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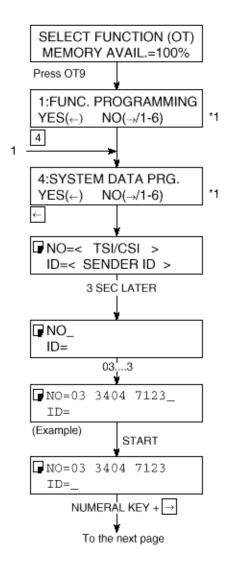
#### **Chapter 2 Installation Procedures**

- TSI/CSI (Default: Blank)
- Registration of sender ID (Default: Blank)
- Registration of telephone number for the call-back message (Default: Blank)

#### Operations:

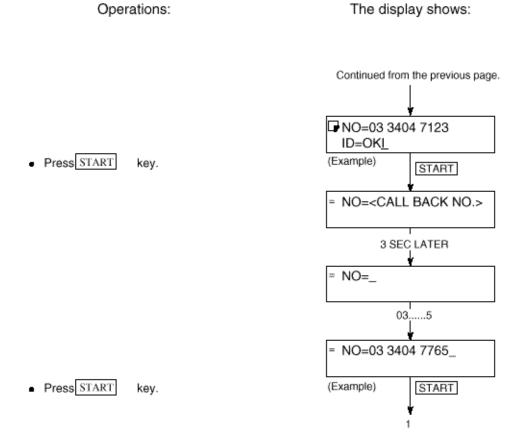
- To begin, press SELECT FUNCTION key once and one-touch key No. 9 in the standby mode. (with no message in memory)
- · Enter 4 using the ten-key pad.
- Press ← key.

#### The display shows:



\*1 OKIFAX 5300: NO (→/1-5) OKIFAX 5600: NO (→/1-6)

Note: Use the UNIQUE key to input special symbols.





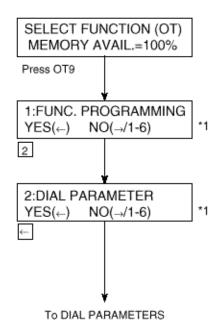
## **Chapter 2 Installation Procedures**

## (1) Procedure (Service Bit "ON")

Operations:

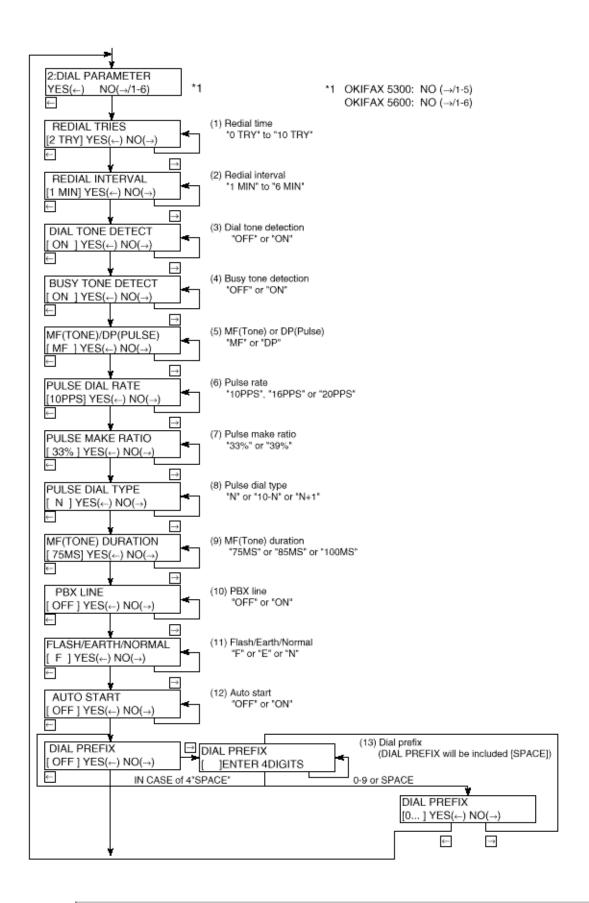
- To begin, press SELECT FUNCTION key once and one-touch key No. 9 in the standby mode. (with no message in memory)
- · Enter 2 using the ten-key pad.
- Press← key.

The display shows:



\*1 OKIFAX 5300: NO (→/1-5) OKIFAX 5600: NO (→/1-6)

The display shows:





## **Chapter 2 Installation Procedures**

| No. | Item                    | Specifications  | Default       |
|-----|-------------------------|---|---------------|
| 01  | Redial tries            | Switches on the re-dial times to meet the regulations of the installed country. 0 to 10 tries (in one-try steps)  1 to 5 tries for FRE.       | 3             |
| 02  | Redial interval         | Switches on the re-dial intervals to meet the regulations of installed country. 1 to 6 minutes (in one-minute steps) 1 to 12 minutes for FRE. | 3             |
| 03  | Dial tone detect        | Selects the dial tone detection. ON/OFF selectable. ON: Enable OFF: Disable   | OFF           |
| 04  | Busy tone detect        | Selects the busy tone detection. ON/OFF selectable. ON: Enable OFF: Disable   | ON            |
| 05  | MF (TONE) or DP (Pulse) | Selects dialing by multi-frequency or dial pulse.   | MF<br>(TONE)  |
| 06  | Pulse dial rate         | Selects the dialing pulse rates for the line. 10 pps/16 pps/20 pps selectable.  | 10 pps        |
| 07  | Pulse make ratio        | Selects pulse dial rate.<br>33%/39%   | 39%           |
| 80  | Pulse dial type         | Selects pulse dial type. Normal (N/10-N/N+1   | Normal<br>(N) |
| 09  | MF (Tone) duration      | Selects MF (Tone) duration.<br>75/85/100 ms selectable.   | 100 ms        |
| 10  | PBX line                | Selects PBX line. ON/OFF selectable. ON: PBX line OFF: PSTN   | OFF           |
| 11  | Flash/Earth/Normal      | Selects the PBX type to meet the exchange requirements.  NORMAL/EARTH/FLASH selectable.  (PBX line origination types)                         | NORMAL        |

| 12 | Auto start   | Enables or disables the function of dialing without pressing the START key in one-touch dial and 2-digit auto dial modes. ON: Enable OFF: Disable | ON  |
|----|--------------|---|-----|
| 13 | Access digit | Prefix dialing digits with which PBX connects the fax to the public line.  OFF/max. 4digit(s) selectable.  Digit: Enable OFF: Disable             | OFF |

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## Service Manual for OF5300/5600

## **Chapter 2 Installation Procedures**

## (1) Purpose

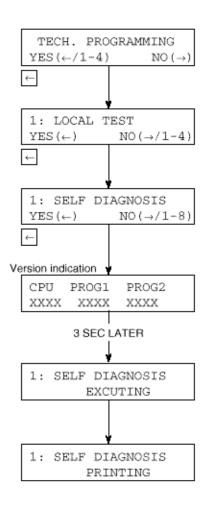
Activate self-diagnosis which includes:

- Print test
- CPU-ROM version printing
- CPU-RAM check
- PROG version printing
- LANGUAGE version printing
- DEFAULT version printing
- RAM check
- RAM check (memory board: optional)
- PC-I/F version printing (optional)
- (2) Procedure

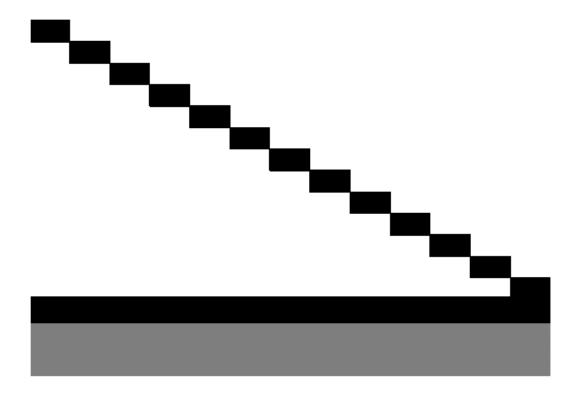
#### Operations:

- To begin, press SELECT FUNCTION key once and COPY key twice in the standby mode. (with no message in memory)
- Press ← key.
- Press← key.
- Press key for cheking and test printing. (An example of printed data is shown in Figure 2.9.4)

#### The display shows:



Self-Diagnosis Print Test (Example) Fig. 2.9.4



CPU-ROM VERSION AA00 HASH OK DACD CPU-RAM OK PROG1 VERSION AA00 HASH OK 3142 PROG2 VERSION AA00 HASH OK 1234 LANGUAGE VERSION LL10 HASH OK 3F06 DEFAULT VERSION DD10 HASH OK A683 \*1 RAM1 1M OK \*2 RAM2 OK \*3 OPT-RAM1 1M OK \*3 OPT-I/F PARALLEL DEFAULT TYPE 01 07/01/96

<sup>\*1</sup> marked item is shown for condition of all RAM except EXCEED RAM.

<sup>\*2</sup> marked item is shown to SRAM for EXCEED.

<sup>\*3</sup> marked items are option.

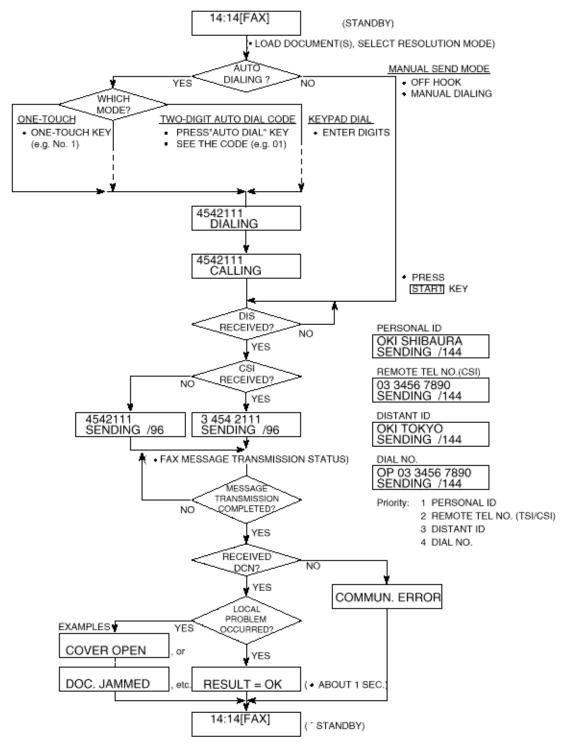
## **OKIDATA®**

## Service Manual for OF5300/5600

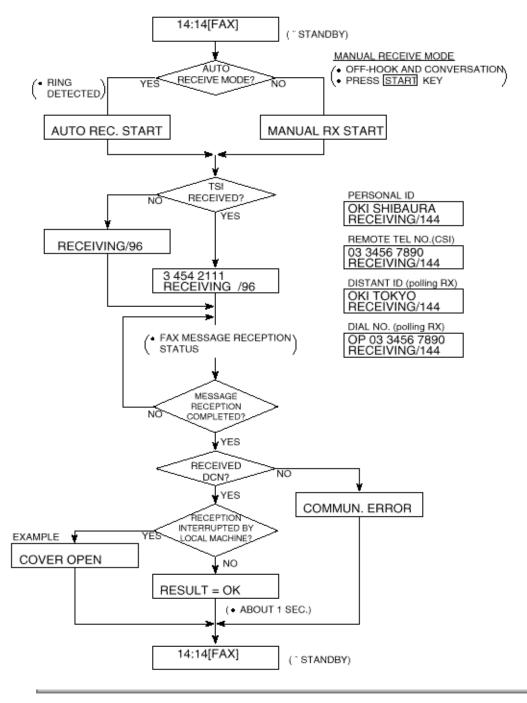
#### **Chapter 2 Installation Procedures**

- 1. Transmission
- (1) Load documents
- (2) Make sure that
- The loaded documents are fed in automatically.
- The STD and NORMAL lamps light.
- The display shows SELECT LOCATION.
- (3) Dial the telephone number of the remote machine by the ten-key pad.
- (4) Make sure that the telephone number of the remote machine is shown on the display.
- (5) Press the START button.
- (6) Typical message transmission flow is described in Figure 2.9.5 below.
- 2. Reception
- (1) Use another machine for dialing.
- (2) Make sure that
- The display shows AUTO REC. START.
- The message is automatically received.
- (3) Typical message reception flow is described in Figure 2.9.6 below.

**Typical Transmission Flow (Fig. 2.9.5)** 



Typical Reception Flow (Fig. 2.9.6)



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## **OKIDATA®**

## Service Manual for OF5300/5600

## **Chapter 2 Installation Procedures**

#### (1) Items

- Memory board
- PC interface board
- Telephone handset
- Second paper cassette unit

#### (2) Procedure

Turn the facsimile power switch OFF and remove the AC power cord.

#### Note:

Unplug the AC power cord from the wall outlet first and then from the facsimile.

- Do not remove unnecessary parts.
- Since screws and small parts are likely to be lost, they should temporarily be attached to their original positions.



**Chapter 2 Installation Procedures** 

• MEM, 1 or 2MB memory board, can be mounted on to the connector CN13 of M17 board.

Remove Rear Cover.

Remove the rear cover by removing the two screws S1 and S2.

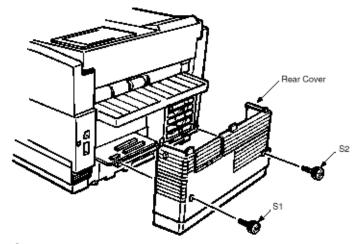


Fig. C.1.3

Install Memory Board: First, install the memory board on to the connector CN13 of R17 board, and then tighten the screw to the separation plate.

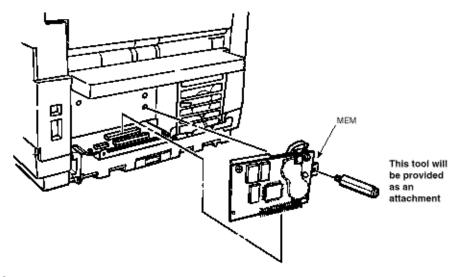


Fig. C.1.4

Note:

| Fit the fixing hooks at anchor | positions on the casset | te guide, after that | , lift the rear cove | r slightly and pusl |
|--------------------------------|-------------------------|----------------------|----------------------|---------------------|
| it inward.                     |                         |                      |                      |                     |

Tighten the two screws S1 and S2.

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## Service Manual for OF5300/5600

**Chapter 2 Installation Procedures** 

Rear Cover Remove Rear Cover. Remove the rear cover by removing the two screws S1 and S2.

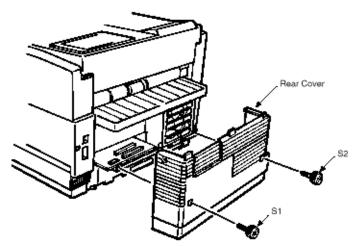


Fig. C.2.3 Install CTR board. First, install CTR board on to the connector CN12, CN17 of M17 board, and then tighten the two screws to the separa-tion plate.

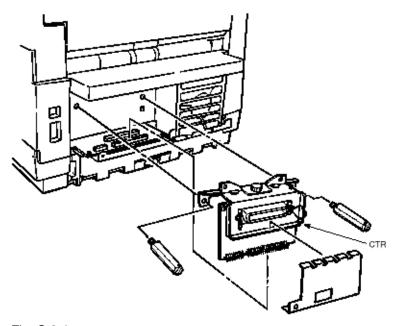
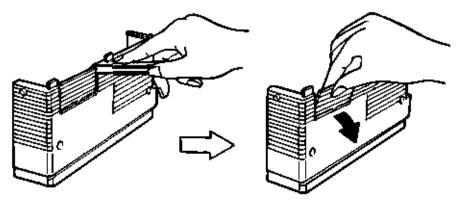


Fig. C.2.4



a) Insert the tip of a cutter or nipper between the mold of Rear Cover and detach the cut-out from the larger cover piece.

Note: Be careful not to scratch the rear cover.

b) Work the cut-out free and remove it.

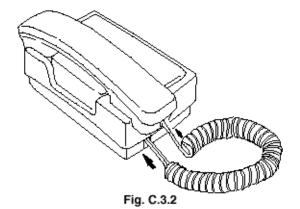
# **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter 2 Installation Procedures** 

(1) After having taken out the telephone set, telephone handset and curled cord from the carton box, connect

them as show in Fig. C.3.2 below.



(2) After installing the connection cable to the telephone set, extend the connection cable (Fig. C.3.3.)

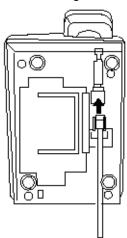


Fig. C.3.3

(3) After installing the cradle assembly to the telephone set, fix the screw (Fig. C.3.4.)

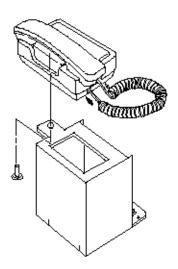
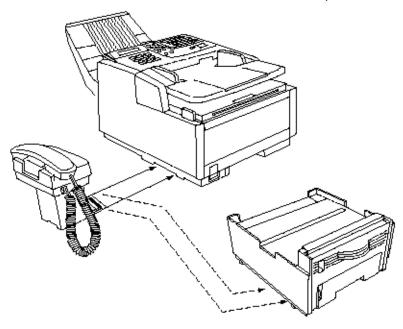


Fig. C.3.4

(4) Install the telephone assembly on the facsimile transceiver unit. In this case, cram the telephone assembly into the position of Fig. C.3.5 by lifting the facsimile transceiver unit slightly. When 2'nd tray is mounted on the facsimile transceiver unit, install the telephone assembly in the position of Fig. C.3.5.



(5) Connect the terminal on the other side of the connection cable formed on the rear side of the equipment, like Fig. C.3.6, to the telephone set.

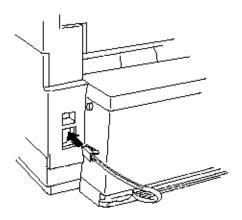


Fig. C.3.6



## **Chapter 2 Installation Procedures**

This item explains how to install the Second Paper Cassette Unit option.

This Second Paper Cassette Unit comes with a Second Front and Facsimile Connector Cable.

#### Installation

1. Turn the facsimile power switch off and remove the AC power cord.

Note: Unplug the AC power cord from the wall outlet first and then from the facsimile.

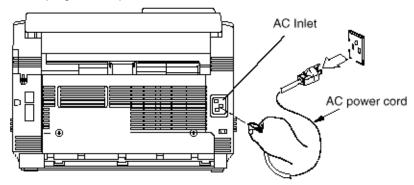


Figure C.2.1

2. Open the Manual Feed Guide.

#### NOTE:

The manual feed guide must remain open when the unit is mounted on a second paper cassette unit.

If the manual feed guide is closed, input paper jams will result.

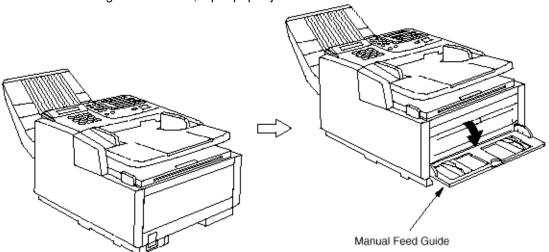
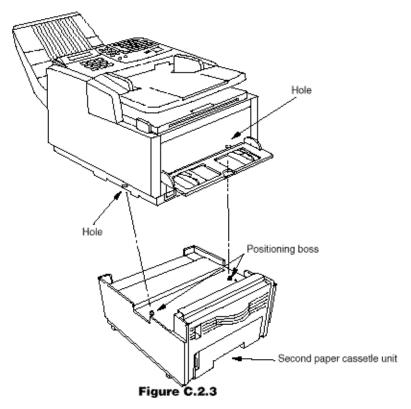


Figure C.2.2

3. Gently lower the facsimile on the Second Paper Cassette Unit.

**Note:** Make sure that the positioning boss of the Second Paper Cassette Unit fits into the 2 holes at the bottom of the facsimile transceiver main unit.



4. Peel off the tape attached on the Second Paper Cassette Unit.

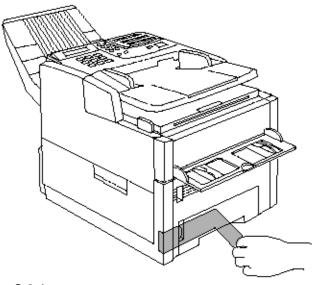


Figure C.2.4

5. Install the Second Paper Cassette. Approximately 500 sheets of recording paper (20-lb bond) can be loaded.

6. Reconnect the power cord to the wall and the facsimile, and turn the facsimile power on.

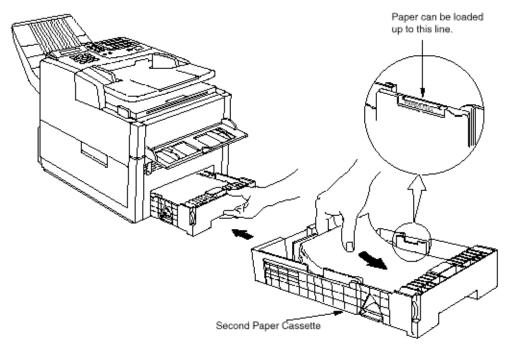


Figure C.2.5

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# **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter 3 Brief Technical Description** 

The electro-photographic process involves six sub-processes:

(1) Charging (2) Exposure (3) Development (4) Transfer (5) Fusing (6) Cleaning

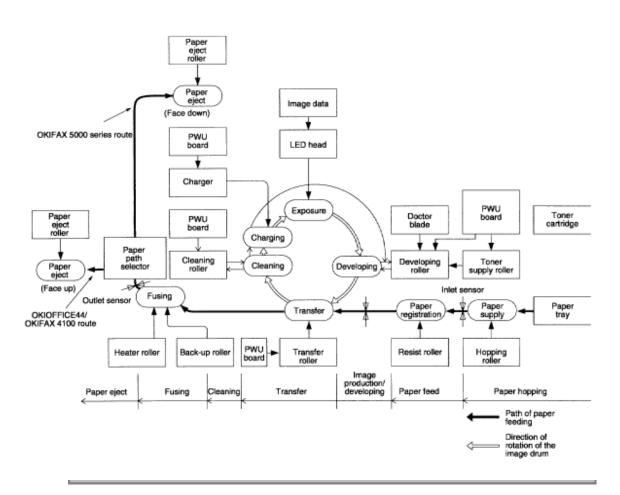
The outline of each process is explained below.

| Process     | Illustration               | Description   |
|-------------|----------------------------|---|
| Charging    | Power Supply Charge roller | The surface of the electro-photographic Image drum is uniformly charged with negative charges by applying a negative voltage to the charge roller.  When the applied DC voltage exceeds a threshold value, charging of the drum begins.   |
| 2           |                            |   |
| Exposure    | Power Supply +             | Light emitted from the LED head irradiates the negatively charged surface. The potential of the irradiated part of the Image drum surface is raised, so that an electrostatic latent image associated with the print image is formed.   |
| 3           |                            |   |
| Development | Developing roller EP drum  | Toner is attracted to the exposed part (high-potential part) of the Image drum at the contact between the Image drum and the developing roller, making the electrostatic latent image visible.  At the same time, the residual toner on the Image drum is attracted to the developing roller by static electricity. |

| Process  | Illustration                                   | Description  |
|----------|--|--|
| Transfer | Paper  Transfer roller  Power supply           | The recording paper is placed over the Image drum surface and a positive charge, opposite in polarity to the toner, is applied to the reverse side of the paper from the transfer roller. The toner is attracted by the positive charge and is transferred to the paper. The toner charged negative that is attracted to the Image drum surface is transferred to the upper side of the recording paper by the positive charge on the lower side of the paper. |
| Fusing   | Heater Heater roller Paper Back-up roller      | The unfused toner image is fused on the paper under heat and pressure as it passes between the heater roller and the back-up roller.   |
| Cleaning | Cleaning roller  Power supply  Transfer roller | Residual toner on the Image drum is attracted to the cleaning roller temporarily by static electricity on the Image drum surface.  |



#### **Chapter 3 Brief Technical Description**

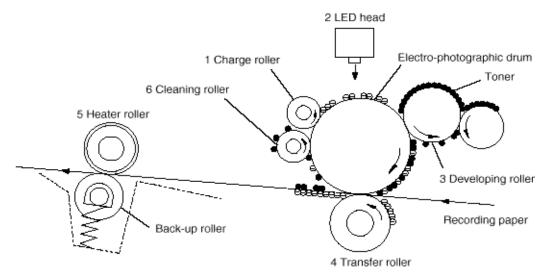




## **Chapter 3 Brief Technical Description**

The electro-photographic process consists of six essential processes.

The following Figure 3.2.1 provides a general description.



- \* Process:
- 1: Charging
- 2: Exposure
- 3: Developing
- 4: Transfer
- 5 : Fusing
- 6: Cleaning

Figure 3.2.1 Actual EP Process



## **Chapter 3 Brief Technical Description**

The following three boards, Memory board (option), Telephone interface board (option), PC interface board (option) and three units constitute the OKIFAX 5300/5600 units.

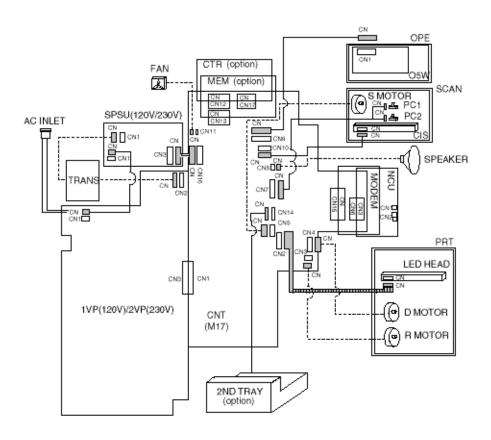
| Main control board                 | MCNT:     | (M17; OKIFAX 5000 series)           |
|------------------------------------|-----------|-------------------------------------|
| Modem board                        | MODEM:    | (MODE; 28.8kbps)                    |
| (for OKIFAX 5500/5600)             |           |                                     |
| Network control unit board         | NCU:      | (UNC)                               |
| Memory board (option)              | MEM:      | (MEM; 1/2MB for OKIFAX 5000 series) |
| Telephone interface board (option) | TEL:      | (TEL-U, NTIF, HOOK, 10 KEY)         |
| PC interface board (option)        | Bi-Centro | (CTR)                               |
|                                    | I/F:      |                                     |
| 2nd tray interface board (option)  | 2ND TRAY  | (TQSB)                              |
|                                    | I/F:      |                                     |
| Operation panel assembly unit      | OPE:      | (O5W)                               |
| Power supply unit                  | POW UNIT: | (120/230, SPSU;120V/230V)           |
| Printer unit                       |           |                                     |

Figure 3.3.2 shows the related drawing of OKIFAX 5300/5600 series facsimile transceiver.

Note: The contact image sensor and electromagnetically driven parts compose the so-called Scan Unit.

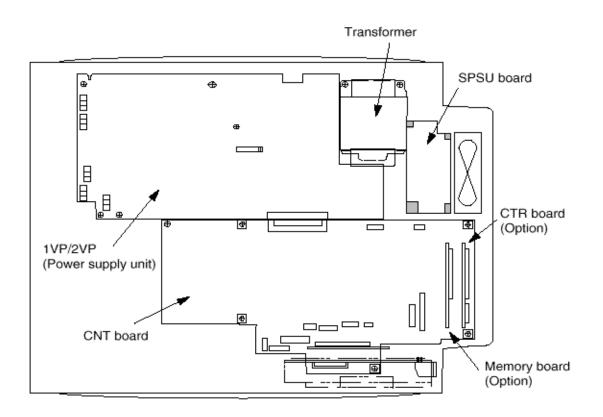


**Chapter 3 Brief Technical Description** 





**Chapter 3 Brief Technical Description** 



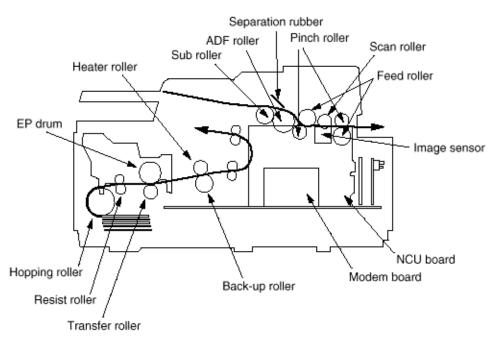


Figure 3.5.1 Overall Dimension and Mechanical Structure

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# **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter 4 Disassembly** 

| This chapter explains the procedures for replacement of assemblies and units in the field. |  |
|--|--|
|  |  |

## **OKIDATA®**

## Service Manual for OF5300/5600 Chapter 4 Disassembly

(1) Before starting disassembly and reassembly, always turn the AC power switch OFF, and pull out the AC plug.

Note: Unplug the AC power cord from the wall outlet first and then from the facsimile.

- (2) Do not try to disassemble as long as the facsimile is operating normally.
- (3) Do not remove unnecessary parts: Try to keep disassembly to a minimum.
- (4) When disassembling, follow the prescribed sequence. Otherwise, parts may be damaged.
- (5) Since screws and small parts are likely to be lost, they should temporarily be attached to their original positions.
- (6) When handling items such as printed circuit boards, do not wear gloves that are likely to generate static electricity.
- (7) Using a wrist band connected to the ground will protect semiconductors on printed circuit boards from damage by the static electricity.
- (8) Do not place printed circuit boards directly on the equipment or on the floor.

#### **Board or Part Adjustment**

| (a) | NCU board         | DIP switches to be placed in the same position as on the removed board. Refer to Chapter 8.  |
|-----|-------------------|--|
|     | Note:             | The DIP switches setting is subject to change by PTT parameters. WN5, DN5 and FN5 board (Except for USA/Canada version)  |
| (b) | LED print<br>head | When the rank marking of the replaced LED print head (new part) is the same as that of the used LED print head (old part), you do not always have to set the LED print head strobe time by the technical function No. 27. (Refer to Chapter 5) |



**Chapter 4 Disassembly** 

Table 4.2.1 shows the tools required for the replacement of parts such as circuit boards and mechanical units.

Table 4.2.1 Tools

| No. | Service tools  |                          | Q'ty | Remarks            |
|-----|----------------|--------------------------|------|--------------------|
| 1   |                | Philips screw driver (L) | 1    |                    |
| 2   |                | Philips screw driver (M) | 1    |                    |
| 3   |                | Philips screw driver (S) | 1    |                    |
| 4   |                | Flat screw drivers (S)   | 1    |                    |
| 5   | <b>(i</b> ———— | Philips screw driver (S) | 1    |                    |
| 6   |                | Radio pliers             | 1    |                    |
| 7   |                | Nippers                  | 1    |                    |
| 8   |                | Multimeter               | 1    | Short-ciucuit test |



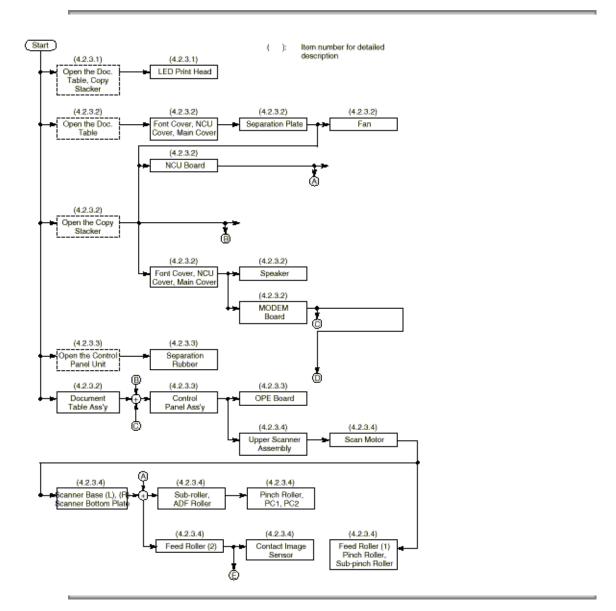
**Chapter 4 Disassembly** 

This section explains how to disassemble and reassemble the fax.

- Figure 4.2 shows the disassembly procedure flow as generalization.
- The detailed disassembly procedure is explained from sub-section 4.2.3.1 to 4.2.3.8.

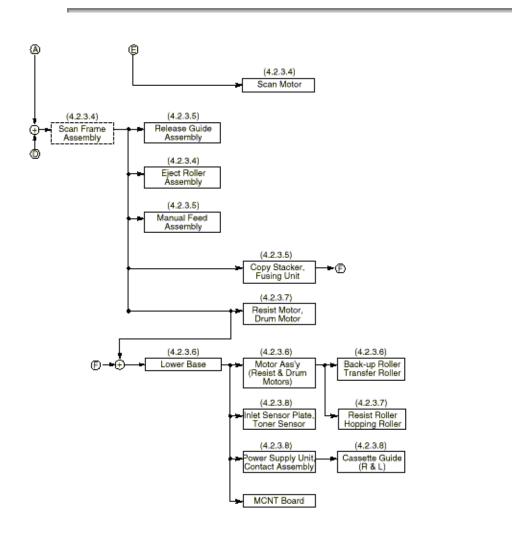


**Chapter 4 Disassembly** 





**Chapter 4 Disassembly** 



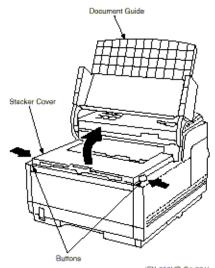


**Chapter 4 Disassembly** 

Two kinds of LED print heads are available. 208 mm (8.19 inches) width or 216 mm (8.50 inches) width

### (1) Disassembly procedure

- a) Open the Document Table assembly.
- Open the Stacker Cover by pushing the Buttons.



(FX-050VP-C4-001)

- Disconnect the PC connector from the LED print head.
- d) Disconnect the flat cable from the PC connector.
- e) Remove the LED print head while spreading the retainer on the Stacker Cover.

### Note:

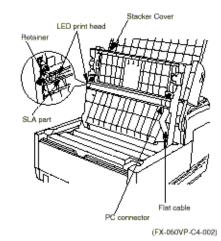
Be sure not to touch directly or push the SLA part of the LED print head.

## (2) Reassembly procedure

Reverse the disassembly procedures.

## Note:

After replacing the LED print head, set drive time of the LED print head following the marking. (Refer to section 5.1). When you replace the LED print head, if the width of the LED head to be used is changed from current version, you should select the head width by the service personnel initial setting (No. 28). (Refer to table 2.9.1 TF No. 28)

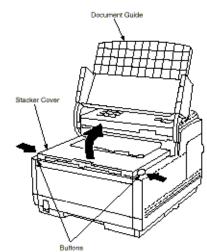




**Chapter 4 Disassembly** 

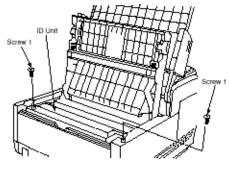
- (1) Disassembly procedure

  1) ID Unit, Rear Cover, NCU Cover, Main Cover
  - Open the Document Guide assembly.
  - b) Open the stack cover by removing the buttons.



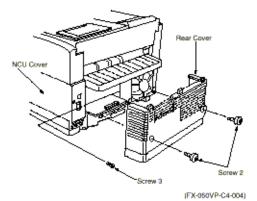
(FX-050VP-C4-001)

- Take out the ID Unit from the equipment.
- Remove the two screws

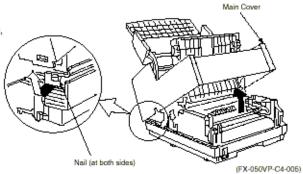


(FX-050VP-C4-003)

- Remove the Rear Cover by removing the two screws 2.
- Remove the NCU Cover by removing the screws

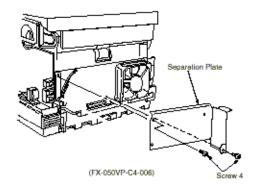


g) First, open the Main Cover from the front side, and then, remove the Main Cover by removing the nails at both sides on the rear side.



## 2) Separation Plate

 a) Remove the Separation Plate by removing the two screws 4.

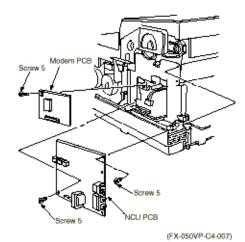


### 3) NCU Board, MODEM Board

- a) Remove the NCU Board by removing the two screws 5.
- Board by removing the screw 6.
  - OKIFAX 5300:

14.4 kbps board normally mounted.

OKIFAX 5600:
 28.8 kbps board normally mounted.



## (2) Reassembly procedure

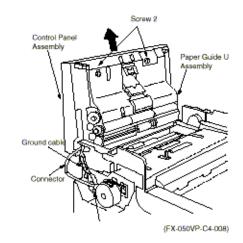
Reverse the disassembly procedures.



**Chapter 4 Disassembly** 

## (1) Disassembly procedure

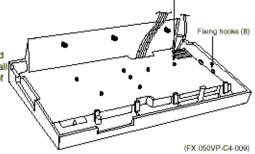
- Control Panel Assembly and Paper Guide (U) Assembly
  - First, carry out the disassembly procedure up to the point of the 4.2.3.2 (Main Cover, NCU Cover and Rear Cover).
  - Remove the ground cable by removing the screw 1.
  - Disconnect the connector of the Control Panel from the MCNT Board.
  - d) The removal of the two screws 2 results into two separate assemblies: Control Panel Assembly and Paper Guide (U) Assembly.



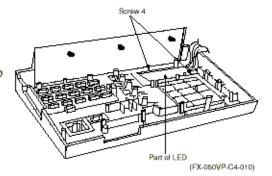
Screw 3 (10)



 Remove the OPE Board by removing the 10 small screws 3 and the part of the fixing hooks (8).

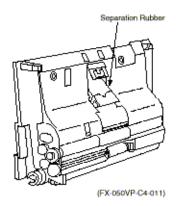


 Remove the part of LED by removing the two screws 4.



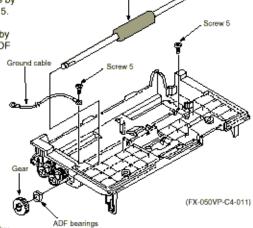


- a) Separation Rubber
- The Separation Rubber can be removed from the Paper Guide (U) Assembly.





- Remove the ground cable by removing the two screws 5.
- Remove the Feed Roller by removing the gear and ADF bearings.



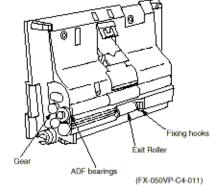
Scan Roller
 Remove the Scan Roller by removing the gear and ADF bearing.

d) Exit Roller Remove the Exit Roller while spreading and holding up the part of the fixing hooks.

Note: Be careful as not to break the shaft of the Exit Roller when removing.

## (2) Reassembly procedure

Reverse the disassembly procedures.

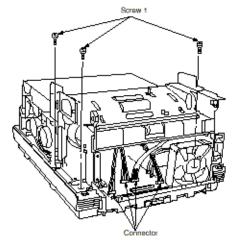




## **Chapter 4 Disassembly**

## (1) Disassembly procedure

- 1) Scanner Unit
  - a) First, carry out the disassembly procedure up to the point of the 4.2.3.2 (Rear Cover and Main Cover) and 4.2.3.3 (Control Panel Assembly and Paper Guide (U) Assembly).
  - Disconnect the connector from the MCNT Board and the AC inlet from the scanner frame.
  - Remove the Scanner Unit by removing the three screws 1.



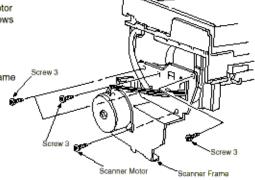
(FX-060VP-C4-013)

## Scanner Motor

 Remove the Scanner Motor by removing the two screws 2.

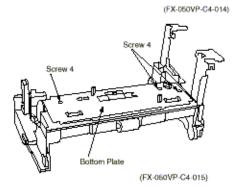
### Scanner Frame

 Remove the Scanner Frame by removing the three screws 3.

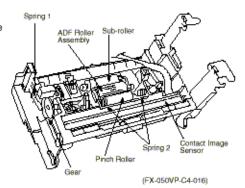


(FX-050VP-C4-014)

- Sub-roller, ADF roller assembly, Pinch Roller, Contact Image Sensor
  - Turn the Scanner Frame Assembly inside out and perform the disassembly procedure.
  - Remove the Bottom Plate by removing the three screws

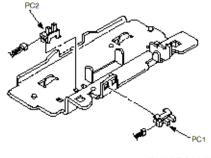


- Remove the Sub-roller from the Scanner Frame.
- Remove the spring 1 from the Scanner Frame.
- d) Remove the ADF Roller Assembly by removing the gear on the Scanner Frame.
- After removing the ADF Roller, remove the Pinch Roller by holding up the two springs 2 while the Pinch Roller Shaft is pushed and released.
- Remove the Contact Image Sensor by disconnecting the connector.



## 5) PC1, PC2

 After disconnecting the two connectors, remove the photo-coupler sensors PC1 and PC2 on the Bottom Plate by pressing the latch using the flat screwdriver or the like.



(FX-050VP-C4-017)

## (2) Reassembly procedure

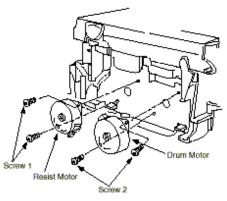
Reverse the disassembly procedure.



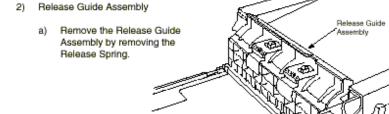
**Chapter 4 Disassembly** 

## (1) Disassembly procedure

- First, carry out the disassembly procedure up to the point of the Scanner Unit Assembly removal (Refer to Sub-section 4.2.3.4.)
- 1) Resist Motor and Drum Motor
  - a) Remove the Resist Motor by removing the two screws 1.
  - Remove the Drum Motor by removing the two screws 2.



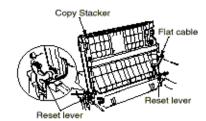
(FX-050VP-C4-018)



(FX-050VP-C4-019)

#### Stacker Cover

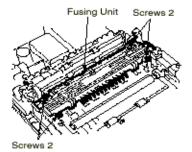
- a) Disconnect the flat cable.
- Remove the Copy Stacker by pressing inward the two latches on it from the two reset levers.
- Remove the Copy Stacker by spreading it from the lower base.



(FX050-C4-021)

### 4) Fusing Unit

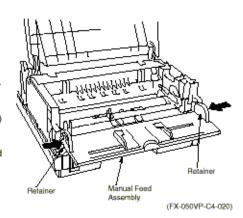
 a) Remove the Fusing Unit by removing the four screws 2.



(FX050-C4-022)

## 5) Manual Feed Assembly

- First, carry out the disassembly procedure up to the point of Main Cover removal. (Refer to sub-section 4.2.3.2)
- Remove the Manual Feed Assembly by pressing inward the two retainers.



## (2) Reassembly procedure

Reverse the disassembly procedures.

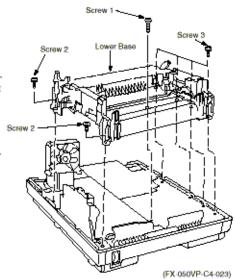


**Chapter 4 Disassembly** 

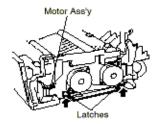
### 4.2.3.6 Lower Base, Motor Assembly, Back-up Roller, Transfer Roller

## (1) Disassembly procedure

- 1) Lower Base, Motor Assembly
  - First, carry out the disassembly procedure up to the point of the Fusing Unit removal. (Refer to sub-item 4.2.3.5.)
  - Disconnect the two connectors (CN3 and CN4 on the MCNT board).
  - Remove the Lower Base by removing the seven screws 1 to 3.

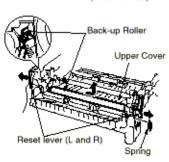


 Press up and hold the two latches while removing the Motor Assembly out.



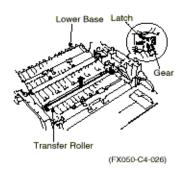
(FX050-C4-024)

- 2) Back-up Roller, Transfer Roller
  - a) After removing the Lower Base, remove the spring.
  - Lift the left side of the Backup Roller and pull it out leftwards.



(FX050-C4-022)

- Release the gear by unlocking the latch on the Lower Base.
- Lift the right side of the Transfer Roller and shift rightwards, then pull it out from the Lower Base.



## (2) Reassembly procedure

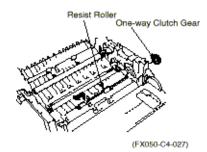
Reverse the disassembly procedures.

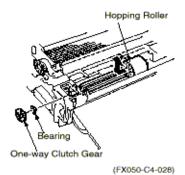


## **Chapter 4 Disassembly**

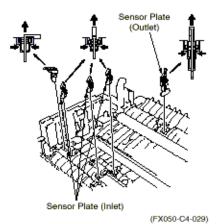
## (1) Disassembly procedure

- 1) Resist Roller, Hopping Roller
  - First, carry out the disassembly procedure up to the point of the Lower Base removal.
     (Refer to sub-item 4.2.3.6.)
  - Remove the One-way Clutch Gear.
  - c) Press the Resist Roller to the right side and lift up the left side of it, then take off the Resist Roller.
  - d) Remove the One-way Clutch Gear and Bearing.
  - Remove the Hopping Roller by sliding to the right side.

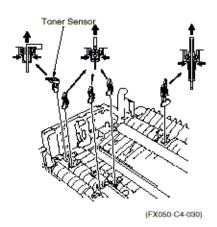




- Sensor Plates (Inlet, Outlet), Toner
  - After removing the Lower Base, remove the Sensor Plate by pressing and holding the latches while shifting the Sensor Plate up and out.



 Press and hold the Clutch while pushing the Toner Sensor up and out.



## (2) Reassembly procedure

Reverse the disassembly procedures.



**Chapter 4 Disassembly** 

MCNT Board

rFX-050VP-C4-032)

### (1) Disassembly procedure

First, carry out the disassembly procedure up to the point of the Printer Unit removal. (Refer to sub-section 4.2.3.6.)

Note: MCNT board is shown below:

#### MCNT Board

 a) Remove the MCNT Board by removing the five screws 2.



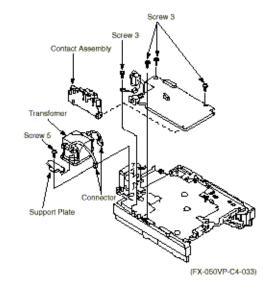
- Disconnect the two connectors from the Transformer
- Bemove the Power Supply Unit by removing the three screws 3 and the screw 4.
- Separate the Power Supply Unit from the Contact Assembly.

## Transformer

- Remove the Support Plate by removing the five screws 5.
- Femove the Transformer by disconnecting the two connectors.
- Sub-PSU
  - a) Remove 1 screw.

## (2) Reassembly procedure

Reverse the disassembly procedures.





## Service Manual for OF5300/5600 Chapter 5 Adjustments

- Adjustment point: Technical Function No. 27.
- \* To bring the LCD up to Technical Function, press SELECT FUNCTION key once, COPY key twice and "2" key (In case of no message in memory).

**Note:** When the rank marking of the replaced LED print head (new part) is the same as that of the used LED print head (old part), you do not always have to set the LED print head drive time.

## Adjustment:

- 1) Turn AC power ON.
- 2) Setting of LED print head should be according to the Table 5.1.1 below:

### Setting of Technical Function No. 27 (Table 5.1.1)

| N        |     |   |   | Ι.       | - |   |          | Ι. | T . |   |   |   |   |          |   |   | - | _        | _  |          |    |   |    | _ | _  | _ |   |   |   |   |   | _ |   |
|----------|-----|---|---|----------|---|---|----------|----|-----|---|---|---|---|----------|---|---|---|----------|----|----------|----|---|----|---|----|---|---|---|---|---|---|---|---|
| Setting  | MSB | ⊢ | ⊢ | 0        | ⊢ | ⊢ | ⊢        | -  | ⊢   | - | ⊢ | ⊢ | ⊢ | ⊢        | ⊢ | - | - | ⊢        | 1  | <u> </u> | _  | _ | Ľ. | 1 | Ľ. | Ŀ | 1 | _ | Ë | 1 | 1 | 1 | 1 |
| 1        | l t | 0 | 0 | 0        | 0 | 0 | 0        | 0  | 0   | 1 | 1 | 1 | 1 | 1        | 1 | 1 | 1 | 0        | 0  | 0        | 0  | 0 | _  | _ | 0  | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
|          |     | 0 | 0 | 0        | 0 | 1 | 1        | 1  | 1   | 0 | 0 | 0 | 0 | 1        | 1 | - | • | 0        | 0  | 0        | 0  | = | 1  | 1 | 1  | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 |
| Rank     | +   | 0 | 0 | 1        | 1 | 0 | 0        | 1  | 1   | 0 | 0 | 1 | 1 | 0        | 0 | 1 | 1 | 0        | 0  | 1        | 1  | 0 | 0  | 1 | 1  | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 |
| Marking  | LSB | 0 | 1 | 0        | 1 | 0 | 1        | 0  | 1   | 0 | 1 | 0 | 1 | 0        | 1 | 0 | 1 | 0        | 1  | 0        | 1  | 0 | 1  | 0 | 1  | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 |
| 291 – 31 | 13  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | • | Г | Г | Г        | Г |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г |   | Г | Г | П | Г | Г |
| 269 - 29 | 90  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | - | Г | Г        | Г |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г | Г | Г | Г | П | Г | Г |
| 248 - 26 | 68  | Г | Г | Г        | Г | Г | Г        | Г  | Г   |   | Г | Г | ٠ | Г        | Г |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г |   | Г | Г | П | Г | Г |
| 229 – 24 | 47  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | -        | Г |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г | Г | Г | Г | П | Г | Г |
| 212 - 22 | 28  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        |   |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г | Г | Г | Г | П | Г | Г |
| 196 – 21 | 11  | Г | Г | Г        | Г | Г | Г        | Г  | Г   |   | Г | Г | Г | Г        | Г | , |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г |   | Г | Г | П | Г | Г |
| 181 – 19 | 95  | Г | Г | Т        | Г | Г | Г        | Г  | Г   | П | Г | Г | Т |          | Г | П | * | Г        | Т  | Г        | П  |   |    | Г | Г  | Г | Г | П | Г | Г | П | Г | Г |
| 168 – 18 | 80  | Г | Г | Г        | Г | Г | Г        | Г  | Г   |   | Г | Г | Г |          | Г |   |   |          | Г  | Г        | П  |   |    | Г |    | Г | Г |   | Г |   | П | Г | Г |
| 155 – 16 | 67  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        | Г |   |   | Г        | ٠. | Г        |    |   | Г  | Г | Г  | Г | Г |   | Г | Г | П | Г | Г |
| 143 – 19 | 54  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        | Г |   |   | Г        | Г  | •        | П  | П | Г  | Г | Г  | Г | Г | П | Г | Г | П | Г | Г |
| 132 – 14 | 42  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        | Г |   |   | Г        | Г  | Г        | ٠. | П | Г  | Г | Г  | Г | Г | П | Г | Г | П | Г | Г |
| 122 – 13 | 31  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        | Г |   |   | Г        | Г  | Г        | П  |   | Г  | Г | Г  | Г | Г | Г | Г | Г | П | Г | Г |
| 113 – 12 | 21  | Г | Г | Г        | Г | Г | Г        | Г  | Г   | Г | Г | Г | Г | Г        | Г |   |   | Г        | Г  | Г        |    |   | ٠. | Г |    | Г | Г |   | Г | Г | П | Г | Г |
| 105 – 1  | 12  | Г | Г | Г        | Г | Г | Г        | Г  | Г   |   | Г | Г | Г | Г        | Г |   |   | Г        | Г  | Г        |    |   | Г  |   |    | Г | Г |   | Г |   | П | Г | Г |
| 100 - 10 | 04  | Т | Т | $\vdash$ | Т | Т | $\vdash$ | Т  | Т   | Т | Т | Т | Т | $\vdash$ | Т | Т | Т | $\vdash$ | Т  | Т        | П  |   | Т  | Т |    | Т | Т | Т | Т | Г | Н | Г | Н |

## Note:

The luminous intensity ranking is determined by the first, second and third digits from the right in the LED print head (i.e. in ---XX122, 122 is the luminous intensity ranking.)

This adjustment should be made whenever the main control board (R44 PCB) or LED Head are replaced.

In addition, this setting should be verified on initial unit install, or whenever firmware is updated.

Partner Exchange (BPX) for any updates to this material. (http://bpx.okidata.com)

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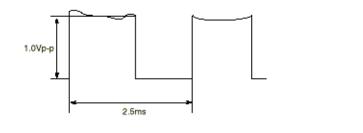
## Service Manual for OF5300/5600 Chapter 5 Adjustments

The clock frequency and power voltage of the machine are not possible to adjust in the field. However, their measurement procedures are described here for confirmation of clock frequency and each voltage.

- 1) Clock Frequency
- Measurement point: M17 board; LC2-3 pin and ground terminal
- Specification: 20.000 MHz ± 50 PPM

Note: If the counter does not read with 20.000 MHz, replace with a new crystal oscillator (X1).

- 2) +5V DC Voltage (SUB)
- Measurement point: M17 board; CN16-1 pin and ground terminal
- Specification: +5V ± 4% (+4.5V to 5.2V)
- 3) +5V DC Voltage
- Measurement point: M17 board; CN1-B12/A13/B13 pin and ground terminal
- Specification: +5V ± 4% (+4.5V to 5.2V)
- 4) +8V DC Voltage
- Measurement point: M17 board; CN1-A14 pin and ground terminal
- Specification: +6.5V to 15V
- 5) -8V DC Voltage
- Measurement point: M17 board; CN1-B14 pin and ground terminal
- Specification: -15V to -6.5V
- 6) +30V DC Voltage
- Measurement point: M17 board; CN1-A15/B15 pin and ground terminal
- Specification: +24V to +45V
- 7) Contact Image Sensor Output (SIG signal)
- Measurement point: M17 board; CN10-1 pin and ground terminal
- Specification: A waveform sample is shown below.
- Test chart: White sheet (A4 size)



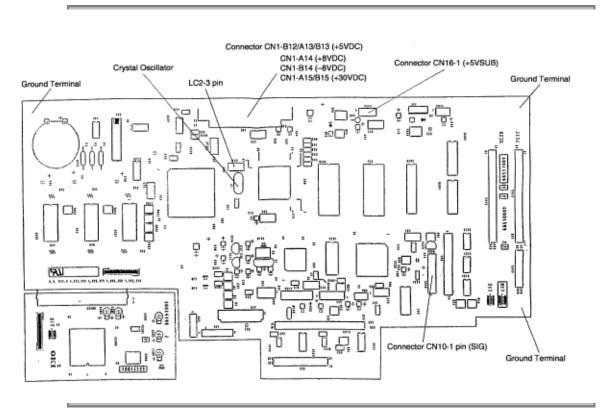
# **OKIDATA®**

## Service Manual for OF5300/5600 Chapter 5 Adjustments

- 1) Turn AC power OFF.
- 2) Carry out the disassembly procedure up to Main Cover and Scanner Unit removal. (Refer to the Mechanical Disassembly and Reassembly in Chapter 4-2.)
- 3) Connect extension cables to the M17 board.
- 4) Connect the frequency counter (for clock frequency), digital voltmeter (for power voltage) and Oscilloscope (for SIG signal). See figure 5.3.1.
- 5) Turn AC power ON. Main power supply is set to "ON" (PC1 ON) by loading the document on the cover-top. (except +5V SUB)
- 6) Measurement
- 7) Turn AC power OFF.
- 8) Reverse the disassembly procedures.



**Chapter 5 Adjustments** 





## **Chapter 6 Cleaning and Maintenance**

The user (or service personnel) is required to replace the following items as consumable parts.

## User Replaceable Items Life

| No. | Part name                     | Expected Use Before<br>Replacement   | Reference Item No.<br>in Fig.6.1.1 |
|-----|-------------------------------|--|------------------------------------|
| 1   | Toner Cartridge               | 2500 sheets/cartridge (ITU-T document sample No.1) (second or later cartridge to a new I/D Unit)  * The first toner cartridge installed in a new I/D unit will have a decreased yield. | (1)                                |
| 2   | I/D Unit<br>(Image drum unit) | up to 20,000 sheets: per unit  | (2)                                |

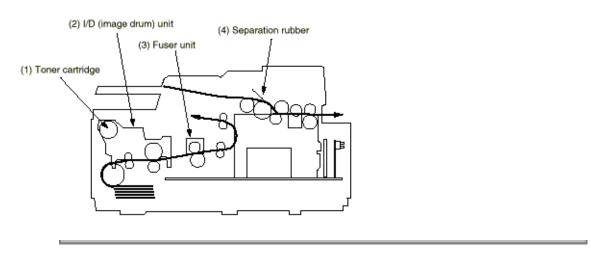
#### Service Parts Life

| No. | Part name         | Expected Use Before<br>Replacement  | Reference Item No.<br>in Fig.6.2.1 |
|-----|-------------------|---|------------------------------------|
| 1   | Fuser Unit        | 180,000 sheets  | (3)                                |
| 2   | Separation Rubber | The Separation Rubber will not require replacement for at least 30,000 documents fed. | (4)                                |

# **OKIDATA®**

# Service Manual for OF5300/5600

**Chapter 6 Cleaning and Maintenance** 





## **Chapter 6 Cleaning and Maintenance**

| No. | Item                      | Specifications  |
|-----|---------------------------|---|
| 1   | Document feeder           | Jam occurrence and misfeeds in the automatic document feeder will be less than one in 500 operations for all specified documents.   |
| 2   | Recording paper<br>feeder | Jamoccurrence in the automatic paper feeder will be less than one in 1,500 operations and misfeeds will be less than one in 500 operations for all specified recording paper. |
| 3   | Battery                   | The life of the battery is five years. Battery maintains system time and date during power outage ONLY.   |
|     |                           | It is a lithium battery. It is not rechargeable.  |
| 4   | MTBF                      | The MTBF for the overall machine will exceed 3,000 hours of actual operation.   |
|     |                           | The MTBF will be measured at a confidence level of 95% under controlled laboratory conditions.  |
|     |                           | The MTBF will be based on 50% transmit and 50% receive activities.  |

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# **OKIDATA®**

# Service Manual for OF5300/5600

**Chapter 6 Cleaning and Maintenance** 

The recommended preventative maintenance of the following items should be performed twice a year (once a year is the absolute minimum) after the machine is installed. Table 6.2.2 describes the preventative maintenance procedures.



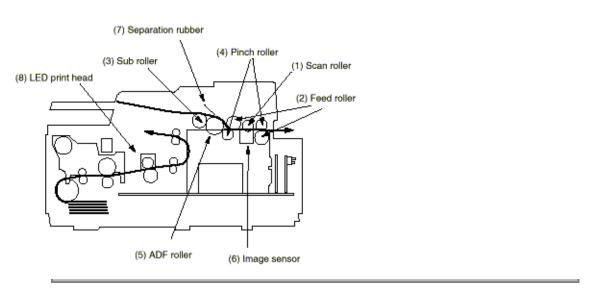
## **Chapter 6 Cleaning and Maintenance**

| No. | Part name                    | Maintenance<br>Procedure  | Reference Item No.<br>in Fig.6.2.2 |
|-----|------------------------------|---|------------------------------------|
| 1   | Scan Roller                  | Clean with water.   | (1)                                |
| 2   | Feed Rollers No. 1 and No. 2 | Clean with water. If the surface of these rollers becomes dirty and the dirt causes the transmitted image or the local copied image to expand vertically, perform this cleaning.    | (2)                                |
| 3   | Sub Roller                   | Clean with water.   | (3)                                |
| 4   | Pinch Rollers                | Clean with ethyl alcohol.   | (4)                                |
| 5   | ADF Roller                   | Clean with water. If the surface of this roller becomes dirty and the dirt causes misfeeding of documents, perform this cleaning.   | (5)                                |
| 6   | Contact Image Sensor         | Check for accumulation of paper dust, etc. Clean with ethyl alcohol if necessary.   | (6)                                |
| 7   | Separation Rubber            | Clean with water.<br>If this rubber is worn out, replace it. (once a year)  | (7)                                |
| 8   | LED print head               | Clean the surface of the LED head by using a soft, lint-free cloth. Move the cloth back and forth across the head several times, using a clean portion of the cloth with each pass. | (8)                                |
| 9   | Printer unit                 | Clean the inside of the printer unit by using a cloth dampened with cold water.   |                                    |
| 10  | Lubrication                  | Apply silicone oil to the following parts:<br>a. Gears (once year)  |                                    |
| 11  | Cleaning                     | Remove any foreign materials that may have fallen into the machine from outside.  |                                    |

# **OKIDATA®**

# Service Manual for OF5300/5600

## **Chapter 6 Cleaning and Maintenance**





## **Chapter 6 Cleaning and Maintenance**

## 1. Purpose

A user can clear the image drum counter and also check some of the other counters (such as the print counter, scan counter) by using the <--- key or ---> key.

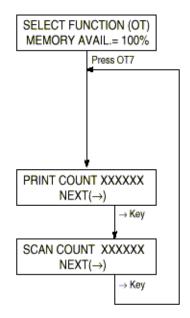
## 2. Procedure

The following example shows the menu flow when the service bit has been set OFF.

Operations:

The display shows:

- To begin, press SELECT FUNCTION key once and one-touch key No.7 in the standby mode. (with no message in the memory)
- Press
   ← key or → key.



Note: Clear Operation

After the drum counter is cleared, the warning message will disappear.



## **Chapter 6 Cleaning and Maintenance**

## 1. Purpose

The service personnel can clear and check the following counters.

- Image Drum
- Toner
- Image Drum (Total)
- Print
- Scan

**Note:** DRUM (T) count is used to display the total in-use life of the machine. This counter cannot be cleared.

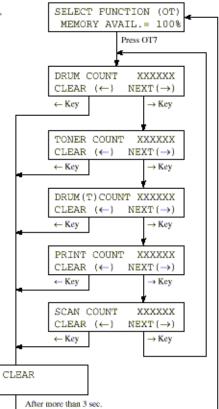
## 2. Procedure

The following example shows the menu flow when the service bit has been set ON.

### Operations:

## The display shows:

- To bring the LCD up to the desired message, press SELECT FUNCTION key once and one-touch key No. 7 in the standby mode. (In case of no message in the memory)
- Press ← key or → key.





## **Chapter 6 Cleaning and Maintenance**

Purpose

To check ROMs, RAMs and printing function.

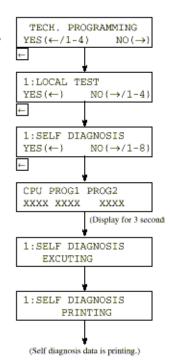
2. Procedure

## Operations:

- To begin, press SELECT FUNCTION key once and COPY key twice in the standby mode. (With no message in the memory)
- Press ← key.
- Press ← key.
- Press key to activate self-diagnosis.

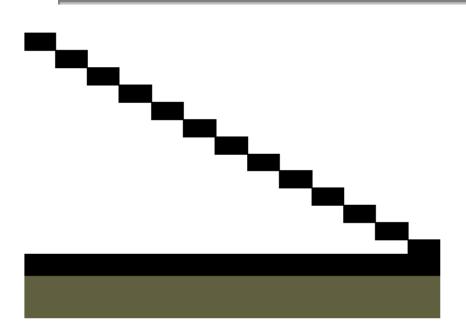
(Figure 6.5.1 shows the printed data.)

## The display shows:





**Chapter 6 Cleaning and Maintenance** 



|    | CPU-ROM   | VERSION | AA00  |          |
|----|-----------|---------|-------|----------|
|    |           | HASH    | OK.   | DACD     |
|    | CPU-RAM   |         | OK.   |          |
|    | PROG1     | VERSION | AA00  |          |
|    | PROG1     | HASH    | OK.   | 3142     |
|    | PROG2     | VERSION | AA00  |          |
|    | PROG2     | HASH    | OK.   | 1234     |
|    |           |         |       |          |
|    | LANGUAGE  | VERSION | LL10  |          |
|    |           | HASH    | OK.   | 3P06     |
|    | DEFAULT   | VERSION | 0010  |          |
|    |           | HASH    | OK    | A683     |
| 1  | RAM1      |         | 1M    | OK       |
| 2  | RAM2      |         | OK    |          |
| 13 | OPT-RAM1  |         | 1M    | OK       |
| •3 | OPT-I/P   |         | PARAL | LEL      |
|    | DEFAULT 1 | MYPE    | 01    | 07/01/96 |
|    |           |         |       |          |

 $<sup>^{\</sup>rm *l}$  marked item is shown for condition of all RAN except EXCEED RAM.  $^{\rm *2}$  marked item is shown to SRAM for EXCEED.

<sup>\*3</sup> marked items are option.

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## **Chapter 6 Cleaning and Maintenance**

a) Pattern 1 All white (32 lines)

b) Pattern 2 Stair pattern (32 lines in each step)

c) Pattern 3 All black (32 lines)

d) Pattern 4 Alternate printing of black dots and white dots (32 lines x 2)

e) Pattern 5 All white (32 lines)

f) CPU-ROM VERSION

CPU-ROM In case CPU-ROM is good. HASH OK

In case CPU-ROM is not good. HASH NG

CPU-RAM In case CPU-RAM is good. OK

In case CPU-RAM is not good. NG

g) PROG1 VERSION

PROG1 In case PROG1 is good. HASH OK

In case PROG1 is not good. HASH NG

h) PROG2 VERSION

PROG2 In case PROG2 is good. HASH OK

i) LANGUAGE VERSION

LANGUAGE In case LANGUAGE is good. HASH OK

In case LANGUAGE is not good. HASH NG

j) DEFAULT VERSION

DEFAULT In case DEFAULT is good. HASH OK

In case DEFAULT is not good. HASH NG

k) RAM1 In case RAMi is good. OK

In case RAMi is not good. NG

("1" is RAM's number)

OPT-RAM1 In case OPT-RAM1 is good. OK

In case OPT-RAM1 is not good. NG

m) OPT-I/F In case OPT-I/F is good. PARALLEL

In case OPT-I/F is not good. (ALL BLANK)

· Figure 6.5.1 shows a printed sample.

NG = No Good



## **Chapter 6 Cleaning and Maintenance**

### 1. Purpose

To adjust the linearity of the contact image sensor output levels.

#### NOTE:

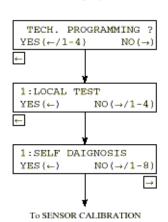
After adjusting the levels, check the copy quality of the unit.

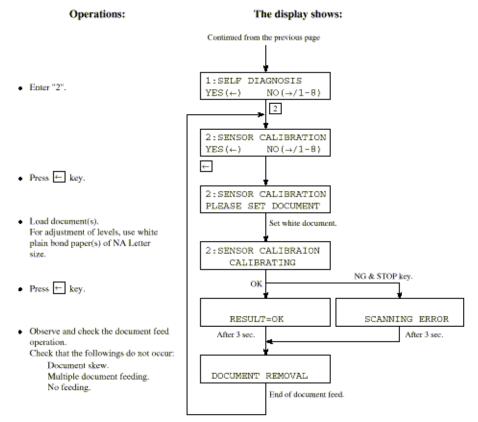
Using the unit, make copies of test charts or known good documents.

## Operations:

- To begin, press SELECT FUNCTION key once and COPY key twice in the standby mode, (with no message in the memory)
- Press ← key.
- Press ← key.

## The display shows:





## NOTE:

After performing the adjustment, make copies of test charts or known good documents. Compare the copies to the originals to evaluate the copy print quality.



## **Chapter 6 Cleaning and Maintenance**

To check the operation of the LEDs on the operator panel.

2. Procedure

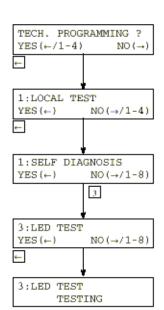
#### Operations:

- · To begin, press SELECT FUNCTION once and COPY key twice in the standby mode. (with no message in memory)
- Press ← key.
- Press ← key.
- Enter \*3".
- Press ← key.
- · Observe and check that LEDs are blinking. - All LEDs will be sequentially turned on for one second in the following order.

(Start)



· To end the test, press STOP key.



The display shows:



## **Chapter 6 Cleaning and Maintenance**

- 1. Purpose
  - To send the G3 tonal frequencies to the line.
- 2. Procedure

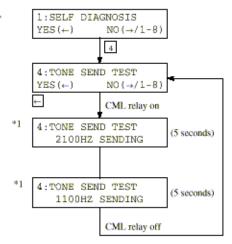
message in memory)

## Operations:

## To begin, press SELECT FUNCTION key once, COPY key twice and ← key twice, (with no

- Enter "4".
- Press ← key.
- After the checking, press STOP key or end of the transmission.

## The display shows:



\*1: When the display indicates \*2100Hz or 1100Hz SENDING", you may extend the tone send test for 30 more seconds by pressing the START key.



## **Chapter 6 Cleaning and Maintenance**

|    | _                   |   |
|----|---------------------|---|
| N  | $\boldsymbol{\cap}$ | - |
| 14 | v                   |   |

This procedure requires coordination with technical staff at the remote location.

In addition, both locations must have a telephone handset connected to each machine.

#### 1. Purpose

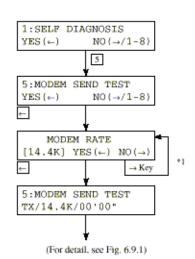
To check the telephone line quality in combination with a remote station programmed to the high-speed modem receive test mode.

#### 2. Procedure

#### Operations:

- To begin, press SELECT FUNCTION key once, COPY key twice and key twice. (with no message in memory)
- Enter "5".
- ◆ Press ← key.
- Press ← key.
   All zero data will be continuously sent.
- After the test, press STOP key.

#### The display shows:



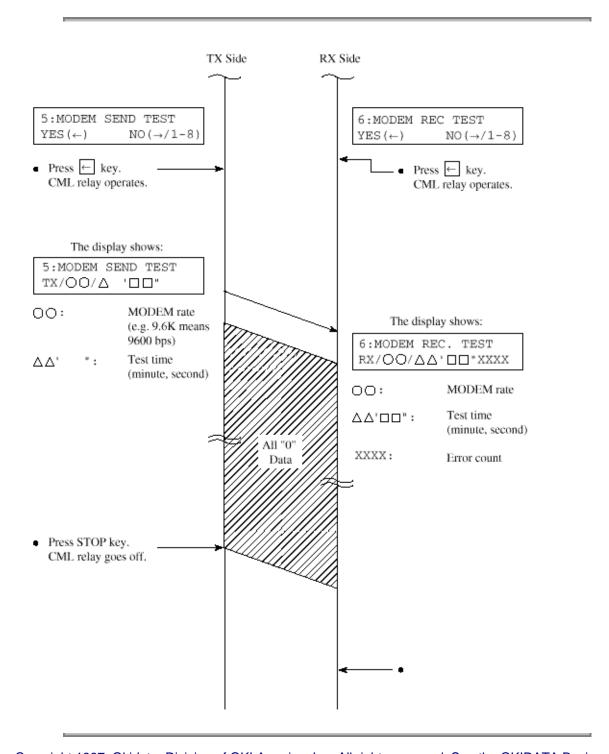


33.6K and 28.8K are skipped for the MODEM without 33.6/28.8K bps function.

# **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter 6 Cleaning and Maintenance** 





## **Chapter 6 Cleaning and Maintenance**

This procedure requires coordination with technical staff at the remote location.

In addition, both locations must have a telephone handset connected to each machine.

## 1. Purpose

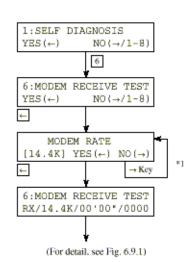
To check the telephone line quality in combination with a remote station programmed to the high-speed modem send test mode.

#### 2. Procedure

#### Operations:

- To begin, press SELECT FUNCTION key once, COPY key twice and ← key twice. (with no message in memory)
- Enter 6.
- Press ← key.
- Set MODEM rate by → key.
- Press ← key.
- · After the test, press STOP key.

#### The display shows:



\*1:  $\rightarrow$  14.4K  $\rightarrow$  12.0K  $\rightarrow$  9.6KT (V.17)  $\rightarrow$  7.2KT (V.17)  $\rightarrow$  9.6K (V.29)  $\rightarrow$  7.2K (V.29)  $\rightarrow$  4.8K  $\rightarrow$  2.4K  $\rightarrow$ 



## **Chapter 6 Cleaning and Maintenance**

## 1. Purpose

To send the multi-frequencies of tone dialing to the line.

#### 2. Procedure

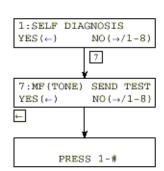
#### Operations:

- To begin, press SELECT FUNCTION key once, COPY key twice and key twice. (with no message in memory)
- Enter 7.
- Press ← key.
- Press 1, 2, 3, 4, 5, 6, 7, 8, 9, 0, \* or # key. MF tone corresponding to the key pressed will be sent until the next key is pressed.
- After the test, press STOP key. Frequencies of MF tones are as follows:
  - 3 697 Hz/1477 Hz 4 770 Hz/1209 Hz 770 Hz/1366 Hz 6 7 770 Hz/1477 Hz 852 Hz/1209 Hz 852 Hz/1366 Hz

697 Hz/1209 Hz 697 Hz/1366 Hz

- 852 Hz/1477 Hz
- $\mathbf{0}$ 941 Hz/1366 Hz
- 941 Hz/1209 Hz
- 941 Hz/1477 Hz

#### The display shows:





## **Chapter 6 Cleaning and Maintenance**

1. Purpose

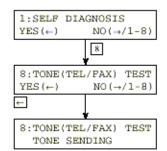
To check the pseudo-ring back tone of TEL/FAX automatic switching.

2. Procedure

#### Operations:

- To begin, press SELECT FUNCTION key once, COPY key twice and ← key twice. (with no message in memory)
- · Enter 8.
- Press ← key.
- · After the test, press STOP key.

#### The display shows:





## **Chapter 6 Cleaning and Maintenance**

Technical Function 1 (Service Bit) must be set to ON to print the Protocol Data Dump.

#### Purpose

To analyze the transmitted/received G3 protocol signals.

#### 2. Procedure

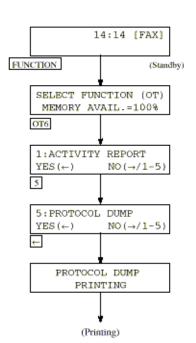
· Manual printout of the last communication.

(a) Manual printout

#### Operations:

#### The display shows:

- Verify that Technical Function 1 (Service Bit) is set to ON.
   Then, press SELECT FUNCTION key.
- · Press one-touch key No.6
- Enter 5.
- Press 🔄 key.





# Service Manual for OF5300/5600

**Chapter 6 Cleaning and Maintenance** 

Sample is from the transmitter side.

# PROTOCOL DUMP

DATE TIME S.R-TIME DISTANT STATION ID MODE PAGES RESULT

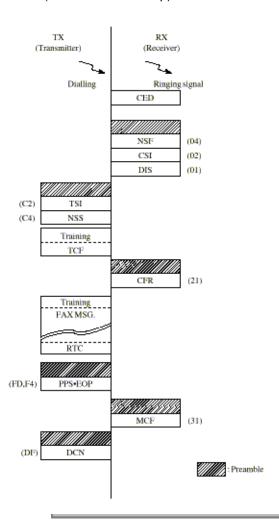
07/01/96 09:21 ID=OKI SHIBAURA

|               |      | 07/0 | 01  |      | 09: | :16 |     | 0            | 0'4 | 6*  |     | 0   | KI I | HON | JO   |     |    |    |    |    | С   | ALL | ING |    | 01  |     |     | c   | K. |    | 0 |
|---------------|------|------|-----|------|-----|-----|-----|--------------|-----|-----|-----|-----|------|-----|------|-----|----|----|----|----|-----|-----|-----|----|-----|-----|-----|-----|----|----|---|
| FCF.          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| TX            |      |      | 0   | 2 0  | 16  | ,   | PD  | P4           |     |     | DF  |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| $\overline{}$ | 04 ( | 02 0 |     |      | _   | 21  |     |              | 31  |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    | _   |     |     |     |    |    |   |
| -             |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| TX            |      |      |     |      | _   |     |     |              |     |     |     | _   |      |     |      |     | _  |    |    |    |     |     |     |    |     |     |     | _   | _  |    |   |
| RX            |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| TK.           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| DIS           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      | DI  | Ċ  |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 00   | 00  | 00   | 00  |     |     |              |     |     |     |     |      |     |      | 0.0 | 00 | 00 | 00 | 00 | 00  | 00  |     |    |     |     |     |     |    |    |   |
| DCS           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 C<br>NSP   | 0 00 | 00   | 00  | 00   | 00  | 00  | 00  |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 00   | 00  | 00   | 00  | 00  | 00  | cc           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | aa  | aa  | 00 | oo  | 00  | 00  | 00  | 00 | 00 |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| NES           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| FF C          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 80 4          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0<br>00 0  |      |      | 00  | 00   | 00  | vu  | UU  | uü           | uü  | ųü  | uü  | uü  | ψÜ   | ψÜ  | 00   | 00  | 00 | 00 | 00 | UU | uu  | uu  | uu  | 90 | uu  | uü  | uti | uu  | 50 | 55 |   |
| NSC           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 00   | 00  | 00   | 00  | 00  | 0.0 | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | CC  | 00  | 00  | 00 | 00  | 00  | 00  | 00  | 00 | 00 |   |
| 00 0          | 0 00 | 00   | 00  |      |     | 00  | 00  | 00           | 00  |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 DI         | 0.00 | 0.0  |     | JM   |     |     | 00  | ,            |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| RX            | 0.00 |      |     |      |     | ,   |     | ,            |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| DIS           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| FF C          | в 01 | 00   | 73  | 17   | 22  | 00  | 00  | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | CC |    |    |     |     |     |    |     |     |     |     |    |    |   |
| DTC           |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 00   | 00  | 00   | 00  | CC  | 00  | 00           | 00  | 00  | 00  | 00  | 00   | Q C | 00   | 00  | 00 | 00 |    |    |     |     |     |    |     |     |     |     |    |    |   |
| DCS<br>000    | 0.00 | nn   | 00  | 00   | oo. | 00  | 00  | 00           | 00  | 00  | 00  | ٥٥  | 00   | 0.0 | αò   | 00  | 00 | 00 |    |    |     |     |     |    |     |     |     |     |    |    |   |
| NSP           |      | -    |     | ••   | ••  | ••  |     |              |     |     | ••• | **  | ••   |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| FF C          | 0 04 | 00   | 00  | 84   | 80  | 08  | 40  | F4           | 10  | 40  | F9  | 7D  | 20   | 0C  | 0C   | 0C  | 0C | 90 | F2 | 52 | 72  | F2  | 12  | 04 | 92  | D2  | F2  | 80  | 70 | 80 |   |
| 40 B          |      |      |     |      | 00  | 00  | 00  | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | 00  | 00  | 00 | 00  | 00  | 00  | 00  | 00 | 00 |   |
| 00 0          | 0 00 | 00   | CC  | 00   |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| NUSS<br>OO O  | o or | 00   | 00  | 00   | nn. | pp. | n n | o o          | no  | 00  | 00  | nn  | 90   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | aa  | αa  | οo | 00  | 00  | 00  | oo  | 00 | 00 |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 00   | 00  | 00   | 00  | 00  | 0.0 | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | αa  | 00  | 00 | 00  | 00  | 00  | 00  | 00 | 00 |   |
| 00 0          | 0 00 | 0.0  |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| NISC<br>OO O  |      |      |     |      |     |     |     |              |     |     | 20  |     |      | 00  | p.o. | 00  | 00 | 00 | 00 | 00 | 0.0 | 0.0 | 00  | 00 | 0.0 | 0.0 | n e | n n | 00 | 00 |   |
| 00 C          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          |      |      |     |      | 00  |     | vv  |              | 00  | vv  | 00  |     | 20   | -   | -    |     |    |    |    |    |     |     |     |    |     |     |     |     | -  |    |   |
| СЖ            |      |      |     |      |     |     | JW  | 1            |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          |      | 00   | 00  | 00   | )   |     | 0   | 0 0          | 0 0 | 0 0 | 0 0 | 0 0 | 0    |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| V 34          |      |      | _   |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| SYMB<br>DATA  |      |      |     |      |     | (PP |     | 1429<br>= 23 |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| RŠEU          |      |      |     | - 24 | - E | 100 |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| TX            |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          | 0 00 | 0.0  | 0.0 | 00   | 00  | 00  | 00  | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | 00  | uü  | uü | U C | 00  | UÜ  | υÜ  | ud | 00 |   |
| PX<br>00 0    | 0 00 | 00   | 00  | 00   | 00  | 00  | 00  | 00           | 00  | 00  | 00  | 00  | 00   | 00  | 00   | 00  | 00 | 00 | 00 | 00 | 00  | 00  | 00  | 00 | 00  | 00  | 00  | 00  | 00 | 00 |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| 00 0          |      |      |     |      |     |     |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
| RECE          |      |      |     |      |     |     |     |              |     |     |     | _   |      |     |      | _   |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |
|               |      | 00   | 0C  | 2C   | AC: | 04  | 4C  | 4C           | 04  | AC  | 9C  | 2C  | 0C   | 04  | 04   | 04  | 04 | 04 | 04 | 04 | 04  |     |     |    |     |     |     |     |    |    |   |
| PF C          |      |      |     |      |     | -   |     |              |     |     |     |     |      |     |      |     |    |    |    |    |     |     |     |    |     |     |     |     |    |    |   |



**Chapter 6 Cleaning and Maintenance** 

The printed out data permits to analyze G3 facsimile communication protocol signals between two facsimile machines. Figure 6.13.2 shows the result of an analysis on the printed data referring to Figure 6.13.1 (Protocol Data Dump).





## **Chapter 6 Cleaning and Maintenance**

Table 6.14.1 shows all Facsimile Control Field (FCF) signals which are needed to analyze the printed out protocol dump data.

Some signals have two different hexadecimal codes in accordance with the calling party or called party.

| Abbreviation | Hex. Codes | Description of Function                |
|--------------|------------|--|
| NSF          | 04         | Non-Standard Facilities                |
| CSI          | 02         | Called Subscriber Identification       |
| DIS          | 01         | Digital Identification Signal          |
| NSC          | 84         | Non-Standard Facilities Command        |
| CIG          | 82         | Calling Subscriber Identification      |
| DTC          | 81         | Digital Transmit Command               |
| NSS          | 44 C4      | Non-Standard Set-Up                    |
| TSI          | 42 C2      | Transmitting Subscriber Identification |
| DCS          | 41 C1      | Digital Command Signal                 |
| CFR          | 21 A1      | Confirmation to Receive                |
| MCF          | 31 B1      | Message Confirmation                   |
| FTT          | 22 A2      | Failure to Train                       |
| MPS          | 72 F2      | Multi-Page Signal                      |
| EOM          | 71 F1      | End of Message                         |
| EPO          | 74 F4      | End of Procedure                       |
| RTP          | 33 B3      | Retain Positive                        |
| RTN          | 32 B2      | Retrain Negative                       |
| PIP          | 35 B5      | Procedure Interrupt Positive           |
| PIN          | 34 B4      | Procedure Interrupt Negative           |
| PRI-MPS      | 7A FA      | Procedure Interrupt-MPS                |
| PRI-EOM      | 79 F9      | Procedure Interrupt-EOM                |
| PRI-EOP      | 7C FC      | Procedure Interrupt-EOP                |
| DCN          | 5F DF      | Disconnect                             |
| ECM          |            | Error Correction Mode                  |
| CRP          | 58 D8      | Command Repeat                         |
| CTC          | 48 C8      | Continue to Correct                    |
| CTR          | 23 A3      | Response to Continue to Correct        |
| EOR          | 73 F3      | End of Retransmission                  |
| ERR          | 38 B8      | Response to End of Retransmission      |
| FCD          | 60         | Facsimile Coded Data                   |
| PPS          | 7D FD      | Partial Page Signal                    |
| PPR          | 3D BD      | Partial Page Request                   |
| RCP          | 61         | Return to control for Partial Page     |
| RNR          | 37 B7      | Receiver not Ready                     |
| RR           | 76 F6      | Receiver Ready                         |



## Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 

This chapter contains:

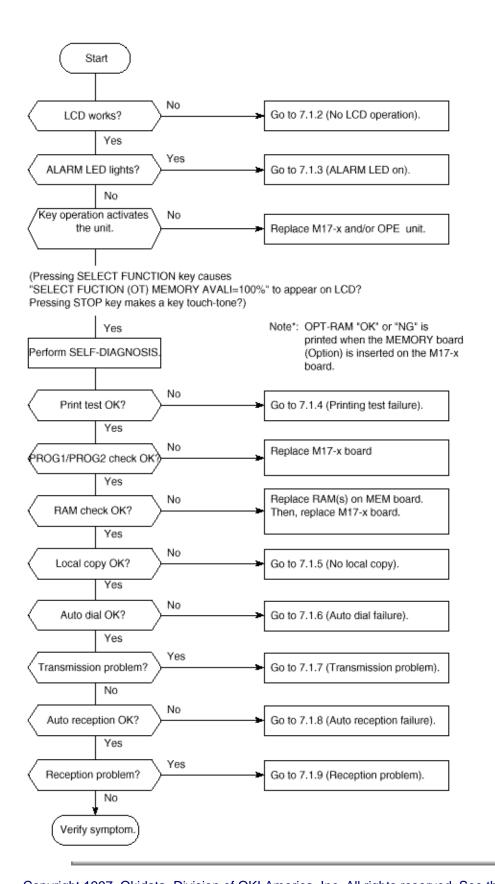
- (a) Troubleshooting flow charts related to general operations
- (b) Troubleshooting flow charts by test operations
- (c) Troubleshooting flow charts placing an emphasis on mechanical portions

| Section No. | Name of Flow Chart                 | (a) | (b) | (c) |
|-------------|------------------------------------|-----|-----|-----|
| 7.1.1       | Overall troubleshooting flow chart | Х   | X   |     |
| 7.1.2       | No LCD operation                   | Х   |     |     |
| 7.1.3       | ALARM LED on                       | Х   |     |     |
| 7.1.4       | Printing test failure              | Х   | X   |     |
| 7.1.5       | No local copy                      | Х   | X   |     |
| 7.1.6       | Auto dial failure                  | Х   |     |     |
| 7.1.7       | Transmission problem               | Х   |     |     |
| 7.1.8       | Auto reception failure             | Х   |     |     |
| 7.1.9       | Reception problem                  | Х   |     |     |
| 7.1.10      | Sensor calibration test            |     | X   |     |
| 7.1.11      | LED test                           |     | X   |     |
| 7.1.12      | Tone send test                     |     | X   |     |
| 7.1.13      | High-speed modem test              |     | X   |     |
| 7.1.14      | MF (Tone) send test                |     | X   |     |
| 7.1.15      | Tone (TEL/FAX) send test           |     | X   |     |
| 7.1.16      | No acoustic line monitor           | Х   |     |     |
| 7.1.17      | Power supply unit                  | Х   |     |     |
| 7.1.18      | No document feeding                |     |     | Х   |
| 7.1.19      | Multiple document feeding          |     |     | Х   |
| 7.1.20      | Document skew                      |     |     | Х   |
| 7.1.21      | Document jam                       |     |     | X   |
| 7.1.22      | Printer unit                       |     |     |     |



# Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 



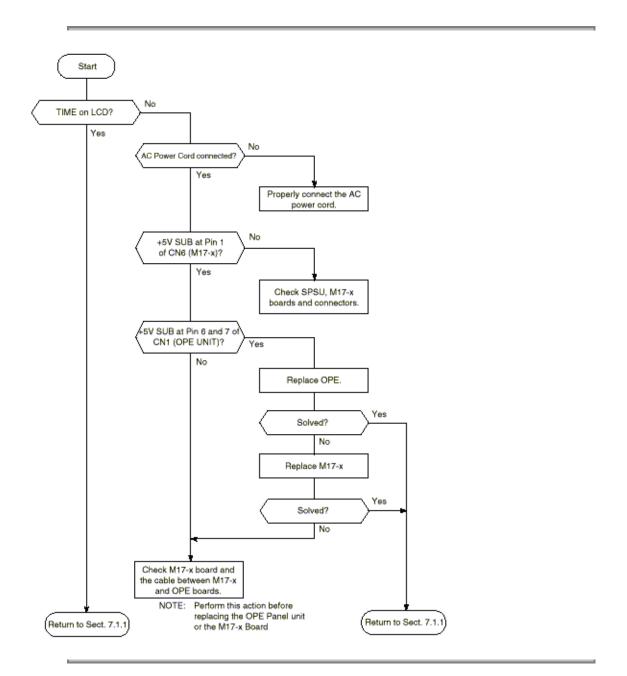
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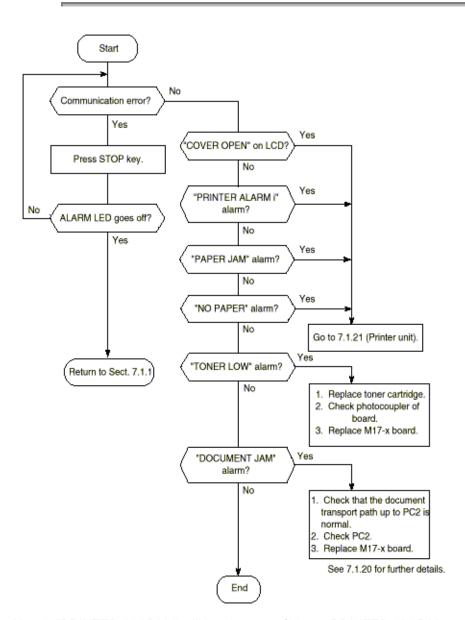
# Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 





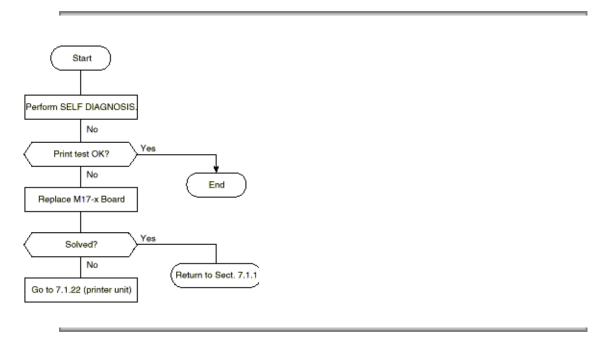
**Chapter 7 Troubleshooting** 



Note\*: "PRINTER ALARM i" will be shown as follows: PRINTER ALARM 1 to PRINTER ALARM 4.



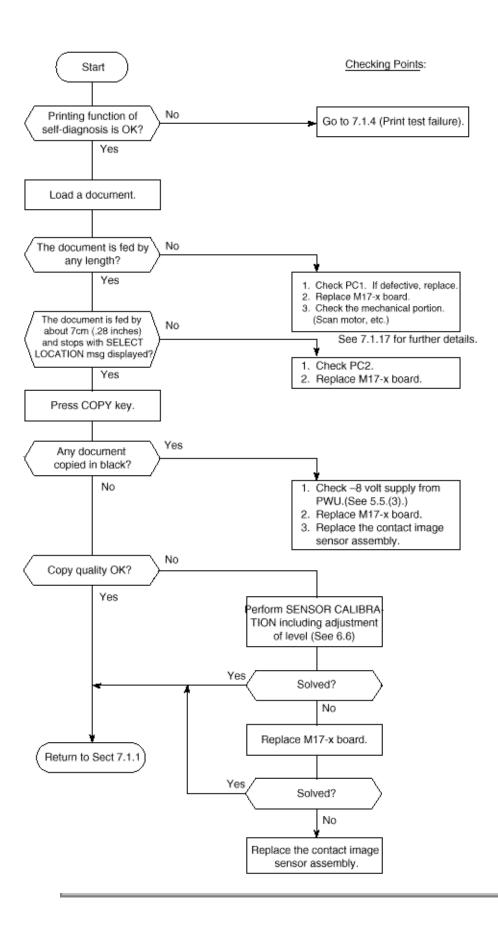
**Chapter 7 Troubleshooting** 





# Service Manual for OF5300/5600

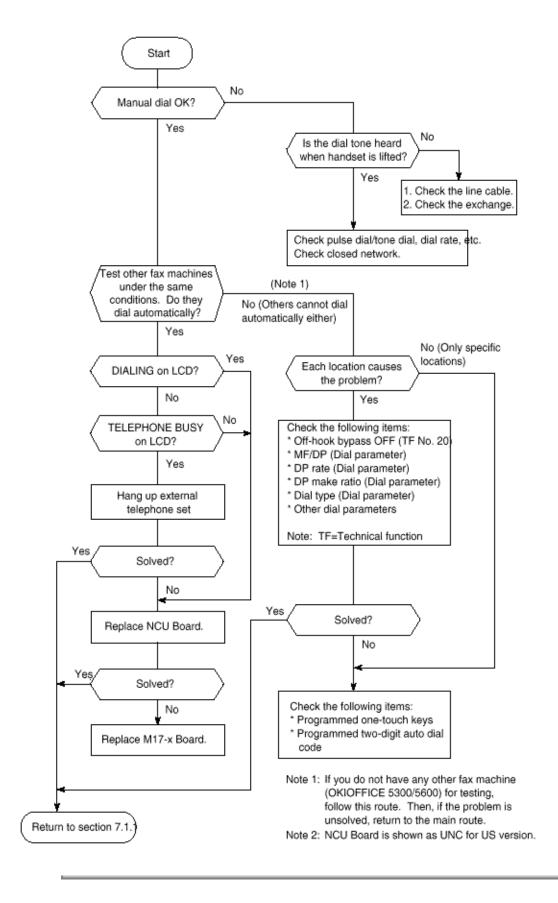
**Chapter 7 Troubleshooting** 





# Service Manual for OF5300/5600

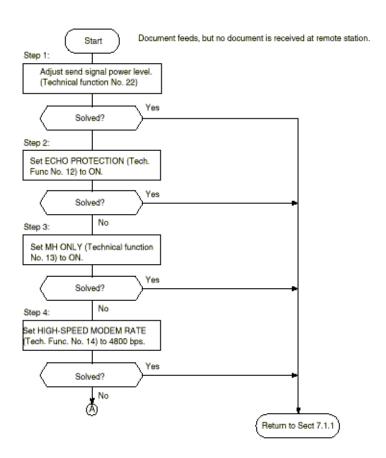
**Chapter 7 Troubleshooting** 

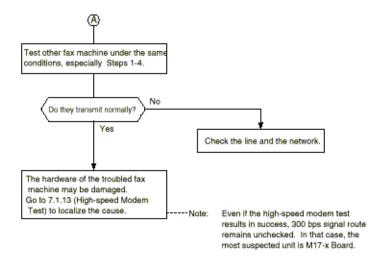




**Chapter 7 Troubleshooting** 

This section explains how to localize the cause of problems occurred after completion of connection with a remote station.

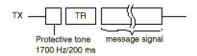




Description: Protective tone is 1700 Hz/200 ms.

This signal is added to training signal to protect the training signal against echo

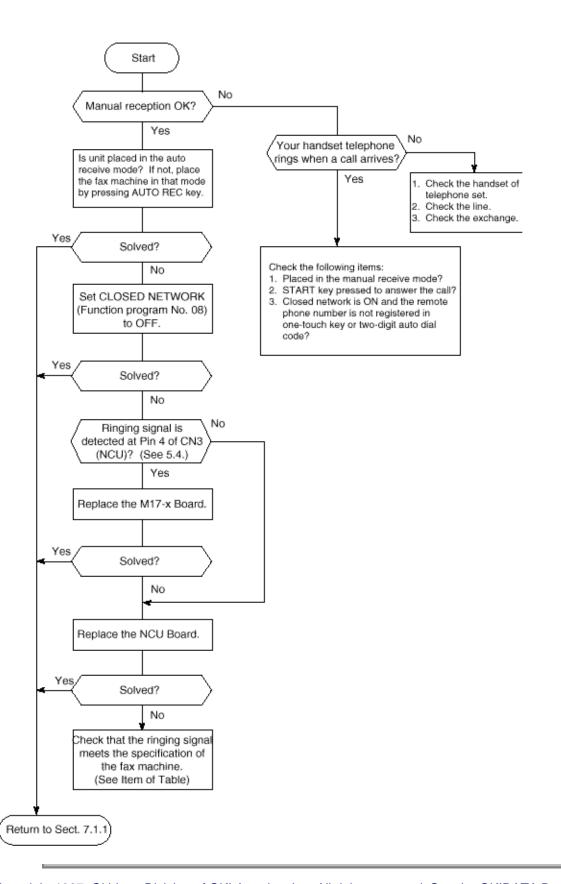
as follows.





# Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 

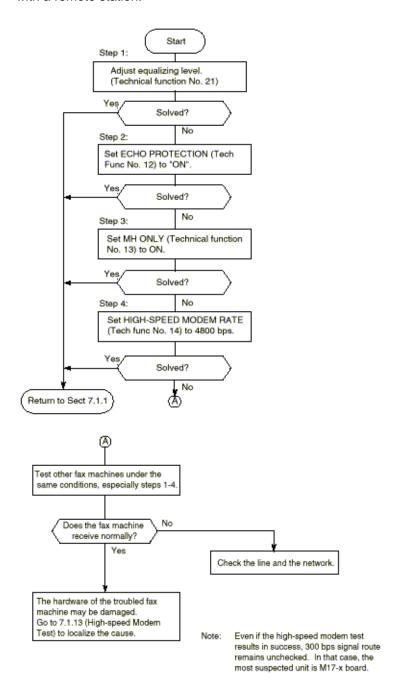


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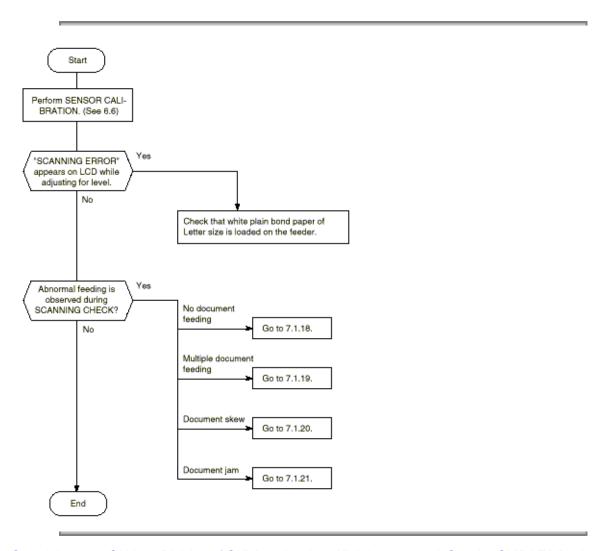
**Chapter 7 Troubleshooting** 

This section explains how to localize the cause of problems occurred after completion of connection with a remote station.





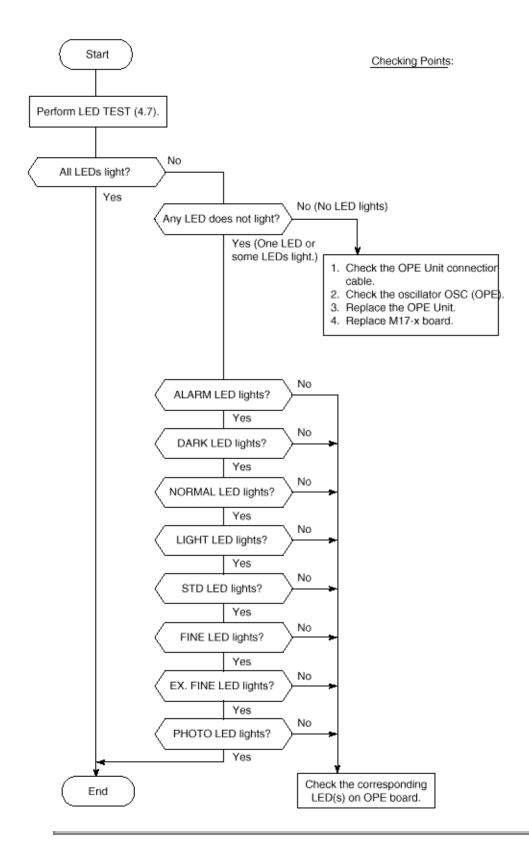
**Chapter 7 Troubleshooting** 





# Service Manual for OF5300/5600

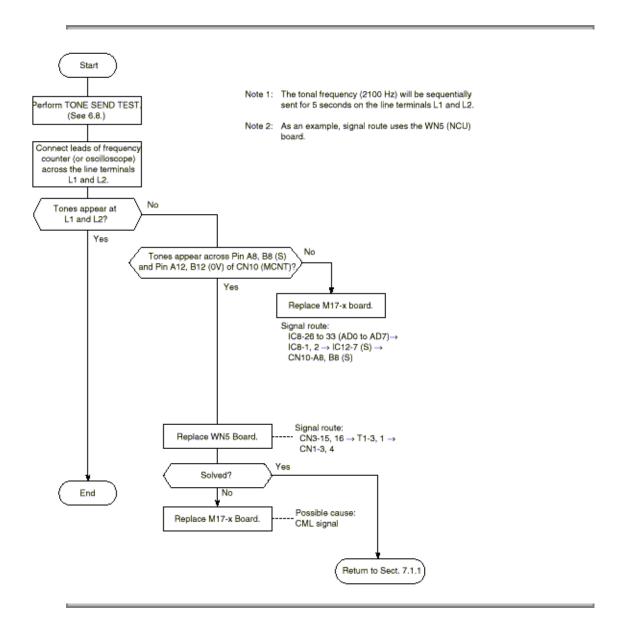
**Chapter 7 Troubleshooting** 



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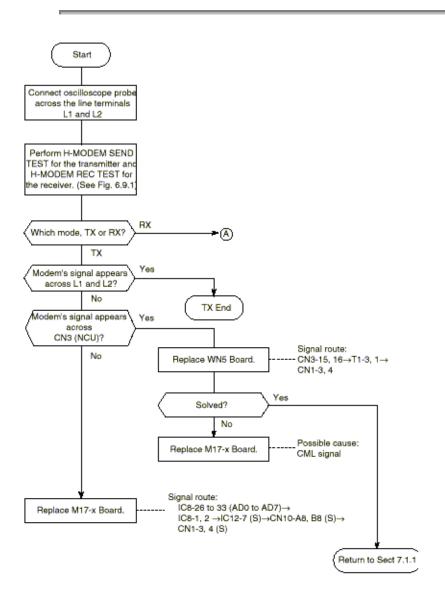


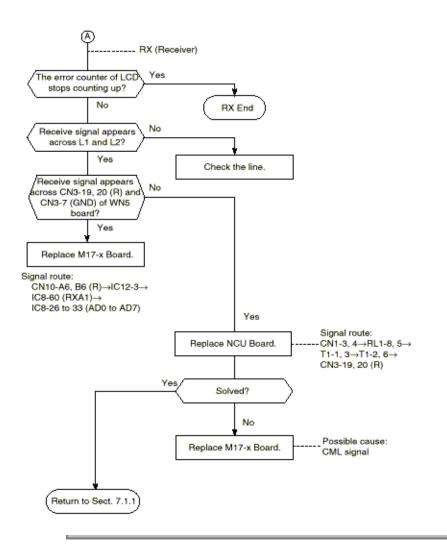
**Chapter 7 Troubleshooting** 





**Chapter 7 Troubleshooting** 



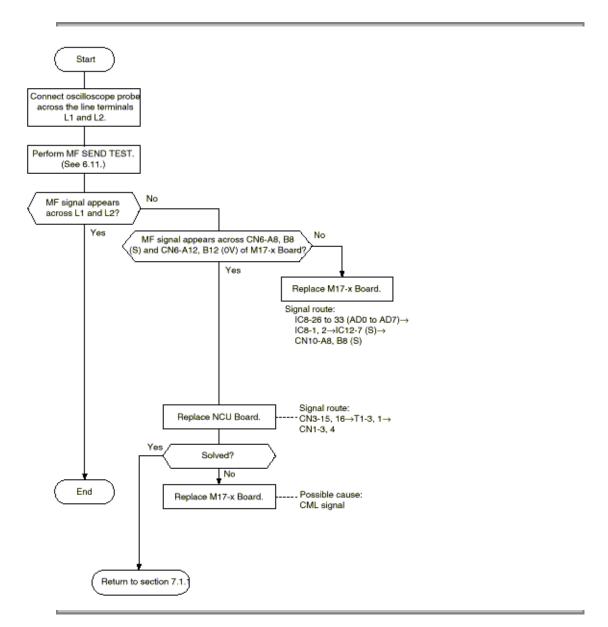


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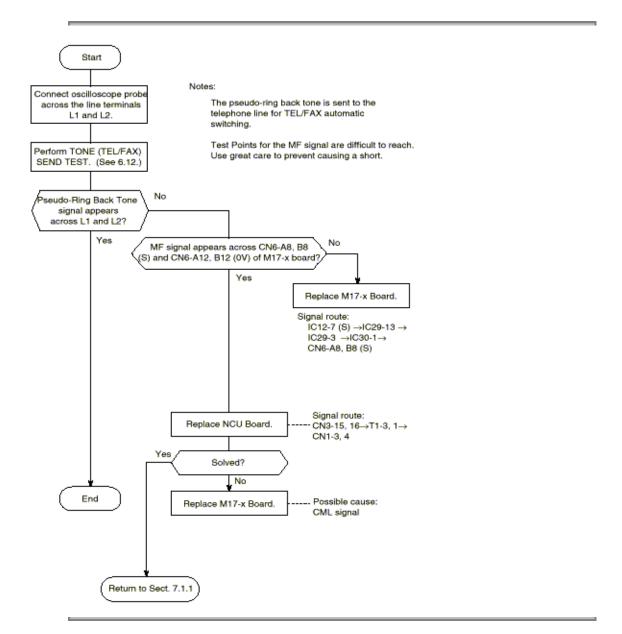
## Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 





**Chapter 7 Troubleshooting** 

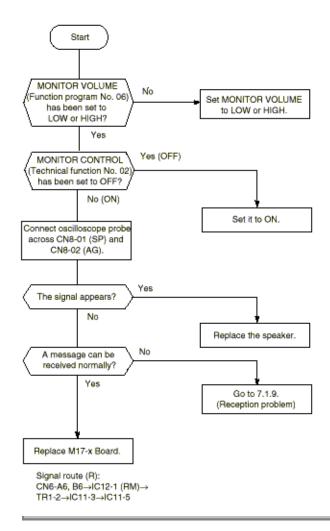




**Chapter 7 Troubleshooting** 

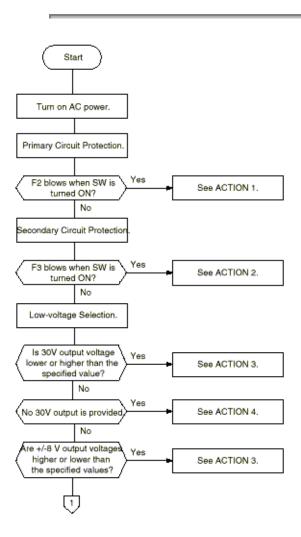
There are two source routes of acoustic line monitor:

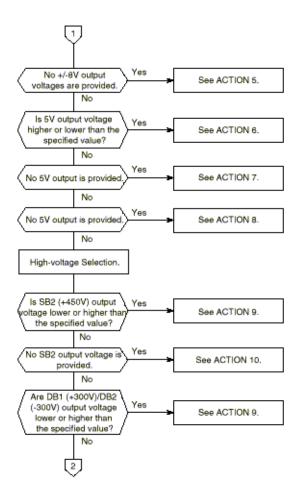
- (a) General communication signal
- (b) DP pulse signal

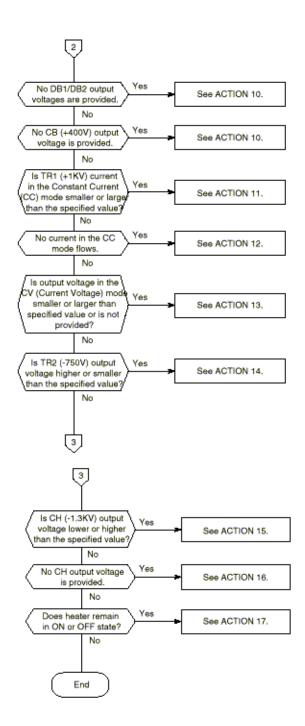




**Chapter 7 Troubleshooting** 







| No. | ACTION   |
|-----|--|
| 1   | Probable cause 1: A double AC voltage is applied (200V is applied to a 120V transformer).  Check item 1: Check the input AC voltage.   |
|     | Probable cause 2: A short-circuit between lines after F2. Check item 2: Check the pattern on PCB and T1.   |
| 2   | Probable cause 2: Short-circuit in 30V output circuit. Check item 1: Check DS1, C7, and R53.   |
|     | Probable cause 2: A short-circuit in 5V output circuit.  Check item 2: Check Q1, D6, D7, C6, C10, C20, D6, D8, R4, R9, R83, R10, R11, and C35.  If D8 and D6 operate and F3 blows when 5V overvoltage is detected, D8 and Q1 may be detective. Replace both D8 and Q1. |
| 3   | Probable cause 1: If the AC voltage is high (127V or more)/(250V or more), the output voltage becomes higher than the specified value. If the AC voltage is low (102V or less)/(198V or less), the output voltage becomes lower than the specified value.              |
|     | Check item 1: Check the AC voltage.  Probable cause 2: If the load setting is large, the output voltage becomes lower than the specified value.  Check item 2: Check the load resister.  |
|     | Probable cause 3: DS1 is defective (if the 30V output voltage is low). Check item 3: Check DS1 and R53.  |
| 4   | Probable cause 1: F3 blows. → See ACTION 2.  |
|     | Probable cause 2: T1 is defective.  Check item 2: Check secondary side pins 1 to 3 and primary side pins 1 and 2 of T1.  Check item 3: Check DS1 for shorting and opening.   |
| 5   | Probable cause 1: D10 and D11 are defective. Check item 1: Check the AC voltage.   |
|     | Probable cause 2: T1 is defective. Check item 2: Check pins 5 and 6 of T1 (thermal fuse may blow).   |
| 6   | Probable cause 1: The reference resister is defective.  Check item 1: Check R83, R10 and R11 (tolerance error: +/- 1%).  |
|     | Probable cause 2: IC1 is defective.  Check item 2: Check IC1-1 pin (normal value: 2.45 to 2.69V).  |
| 7   | Probable cause 1: F3 blows. → See ACTION 2.  |
| 8   | Probable cause 1: C19 and C20 are defective. Check item 1: Check C10 and C20.  |
|     | Probable cause 2: L3 is defective. Check item 2: Check L3.   |
|     | Probable cause 3: C8 and C35 are defective. Check item 3: Check C8 and C35.  |

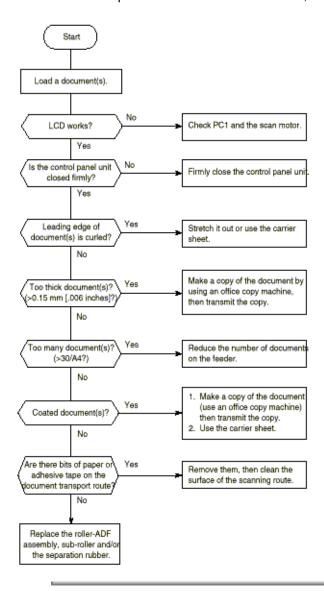
| No. |   | ACTION   |  |
|-----|---|--|--|
| 9   | Probable cause 1:<br>Check item 1:  | D85 is defective.<br>Replace D85.  |  |
|     | Probable cause 2: The load is larger than the normal value. Check item 2: Check if the load current is 2µA or less. |  |  |
|     | Probable cause 3:<br>Check item 3:  | D52 is defective.<br>Check if D52 is iZ300 class Y or Z (class X is not acceptable).   |  |
| 10  | Probable cause 1:<br>Check item 1:  | Q11 and Q12 are malfunctioning.<br>Check the PWM waveform of DB output (cycle: 142 μs, ON time: 36μs).   |  |
|     | Check item 2:   | Check Q11 and Q12. Check the base voltage of Q21, Q22 and Q23 (3.7V or more to 3.9V or more).  |  |
| 11  | Probable cause 1:<br>Check item 1:  | Current set resistor R115 is defective.<br>Check R115 (tolerance error: +/-1%)   |  |
|     | Probable cause 2:<br>Check item 2:  | The reference voltage is incorrect. Check if the voltage at CN3-B10 pin is 2.5V.   |  |
|     | Check item 3:   | Check the PWM waveform of TR1 (cycle: 142Ms, ON time: 36 μs).  |  |
| 12  | Probable cause 1:<br>Check item 1:  | CC (Constant Current) mode is not set.<br>Check if TR SEL2 is "H".   |  |
|     | Probable cause 2:<br>Check item 2:  | T2 is defective. Replace T2. Check T2.   |  |
|     | Probable cause 3:   | Check (3) of ACTION 11.  |  |
| 13  | Probable cause 1:<br>Check item 1:  | The voltage memory circuit is malfunctioning. Check if the average value of the VSEN voltage in the CC mode is equal to that in the CV (Current Voltage) mode. Check if the voltage across C230 remains unchanged in the CV mode (for 15 seconds or more). |  |
| 14  |   | D65 or D66 is defective.<br>Check if these diodes are 1ZB390.  |  |
|     | Check item 2:   | Check the PWM waveform of TR2 output (cycle: 146μs, ON time: 36μs).  |  |
|     | Check item 3:   | Check if TR1 is "L" or TR2 is "H" (if TR1 is "H", TR1 output appears).   |  |
| 15  | Probable cause 1:<br>Check item 1:  | The class of D76 or D82 is incorrect.<br>Check if both D76 and D82 are of EB-2 class.  |  |
|     | Probable cause 2:<br>Check item 2:  | The load current is lower than the specified value. The load current shall be 6 to $8\mu A$ . (Namely, the load current shall not be more than or less than this limit range.)   |  |
| ш   |   |  |  |

| No. | ACTION                             |   |  |
|-----|------------------------------------|---|--|
| 16  | Check item 1:                      | Check the PWM waveform of CH (cycle: 42μs, ON time: 36μs).  |  |
| 17  | Probable cause 1: D1 is detective. |   |  |
|     | Check item 1:                      | Check if both D1 and T1 or D1 and T2 are shorted.   |  |
|     |                                    | The D1 drive circuit is defective.  Check PC1. [Whether PC1 turns ON or OFF according to the level of HEAT signal (CN3-B7)?]  Check if R2 or R3 is in open state (This cannot be observed from the external appearance because these resistors are fusible resistor.) |  |



**Chapter 7 Troubleshooting** 

**Note:** This section places an emphasis on troubleshooting of mechanical portions. Therefore, it is recommended to replace the MCNT Board first and, then if not solved, follow this flow chart.

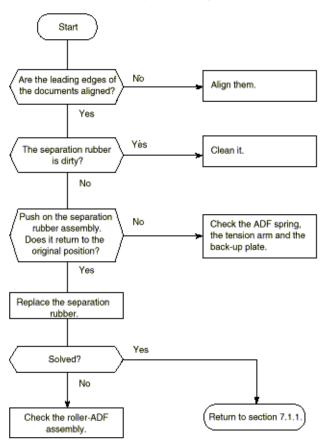




**Chapter 7 Troubleshooting** 

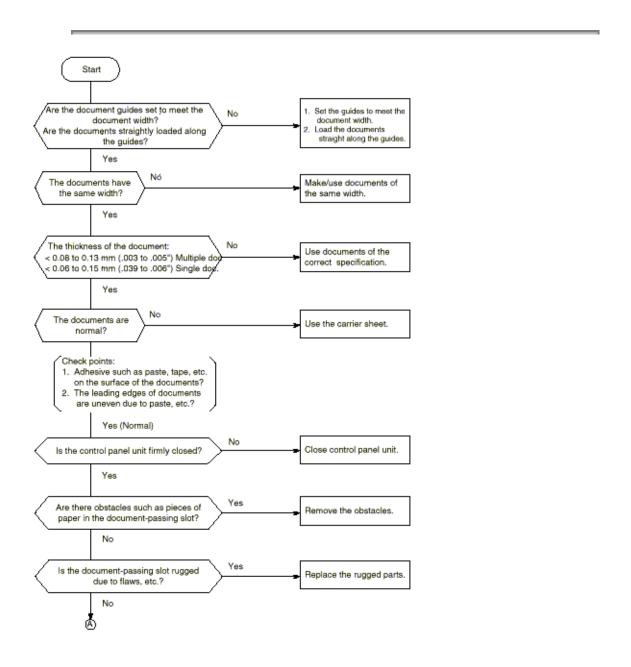
Definition: Multiple document feeding.

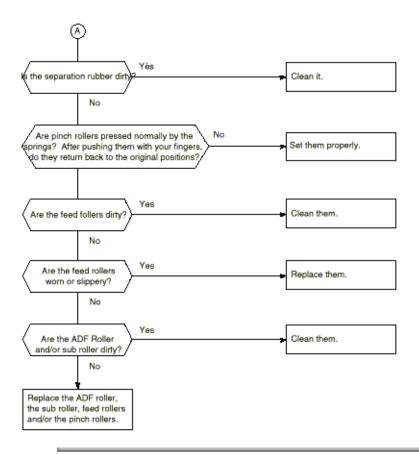
Multiple documents are not separated and they are fed all at the same time.





#### **Chapter 7 Troubleshooting**



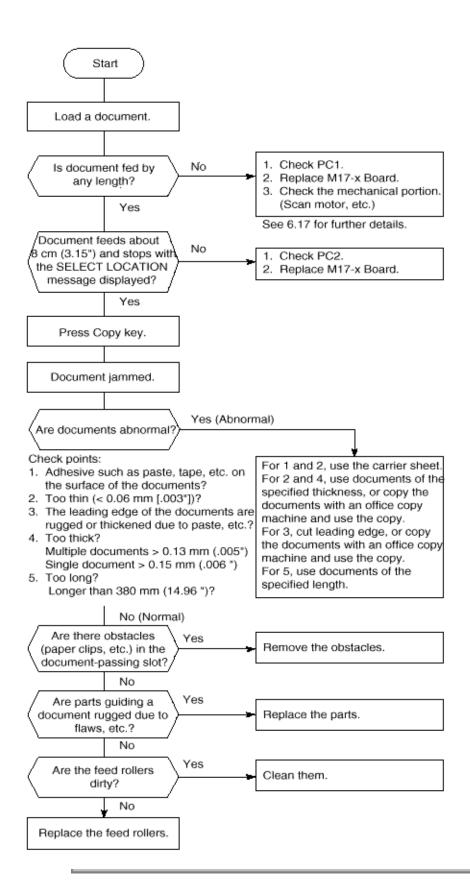


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## Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 



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## Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 

- 7.1.22.1 Precautions
- 7.1.22.2 Troubleshooting Flow Charts of Printer Unit
- 7.1.22.3 Image Problems Table



## Service Manual for OF5300/5600

#### **Chapter 7 Troubleshooting**

#### 1. Points to check before correcting image troubles

- (1) Is the printer being run in proper ambient conditions?
- (2) Have the supplies (toner) and the routine replacement part (EP unit) been replaced properly?
- (3) Is the recording paper normal?
- (4) Has the EP unit been loaded properly?

#### 2. Tips for correcting image troubles

- (1) Do not touch, or bring foreign matter into contact with the surface of the drum.
- (2) Do not expose the drum to direct sunlight.
- (3) Keep hands off the fuser unit as it is heated during operation.
- (4) Do not expose the drum to light for longer than 5 minutes at room temperature.

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## **Service Manual for OF5300/5600**

#### **Chapter 7 Troubleshooting**

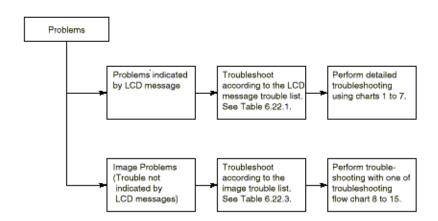
Overall Troubleshooting Flowchart

- 1: Top Cover is Open
- 2: Replace Image Drum Message
- 3: Engine Controller Error
- 4: Fan Motor Rotation Error
- 5: Fuser Unit Thermal Error
- 6: Paper Jams
- 7: No Paper Tray or No Paper

Action Items (Printer Unit-LCD Message) Table 7.1.22.2



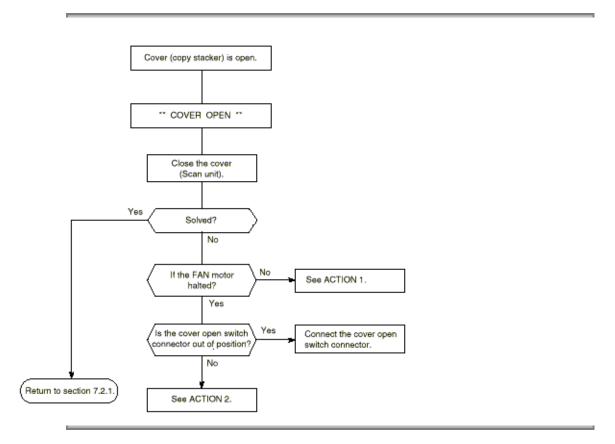
**Chapter 7 Troubleshooting** 



| Category                      | LCD message display                    | Trouble   | Troubleshooting<br>flow chart number |
|-------------------------------|--|---|--------------------------------------|
| Cover open                    | 14:14 [FAX]<br>COVER OPEN              | The cover (cover-top) is open.  | 1                                    |
| Image drum<br>alarm           | 14:14 [FAX]<br>CHANGE DRUM             | Warning message to replace EP unit<br>because of its life.                    | 2                                    |
|                               | PRINTER ALARM 2[TEL]<br>PLEASE CONFIRM | Engine controller error (Opt.: 2nd Tray)                                      | 3                                    |
| Engine errors                 | PRINTER ALARM 3[TEL]<br>PLEASE CONFIRM | Fan Motor Rotation Error  | 4                                    |
|                               | PRINTER ALARM 4[TEL]<br>PLEASE CONFIRM | Fuser unit thermal error  | 5                                    |
| Recording papers<br>jam error | PAPER JAM [FAX]<br>CONFIRM AND "STOP"  | Recording paper feed jam, transport jam<br>ejection jam, recording size error | 6                                    |
| Paper cassette<br>request     | NO PAPER [FAX]<br>REPLACE PAPER        | No recording paper tray or no<br>recording paper                              | 7                                    |
| Daily status                  | TONER LOW [FAX]<br>REPLACE TONER CART. | Toner is running short.<br>Note: No toner memory RX is ON.                    |                                      |
| Zan, olatos                   | 14:14 [FAX]<br>REPLACE TONER CART.     | Toner is running short.<br>Note: No toner memory RX is OFF.                   |                                      |

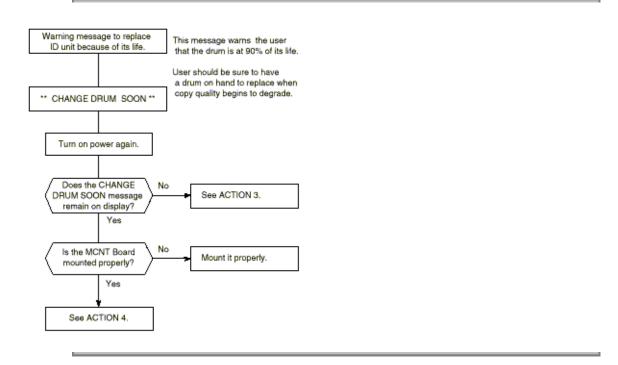


**Chapter 7 Troubleshooting** 



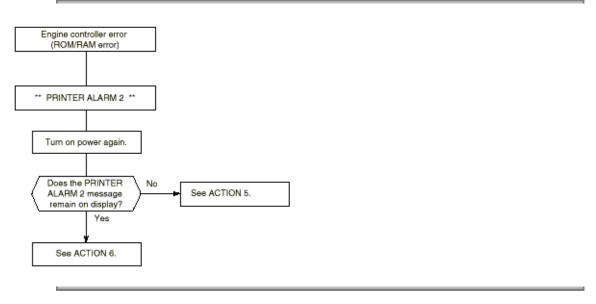


**Chapter 7 Troubleshooting** 



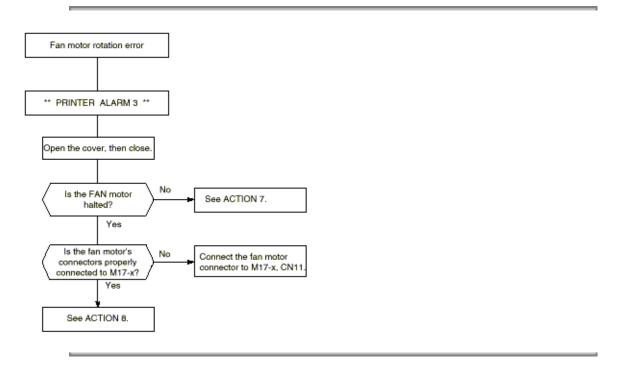


**Chapter 7 Troubleshooting** 



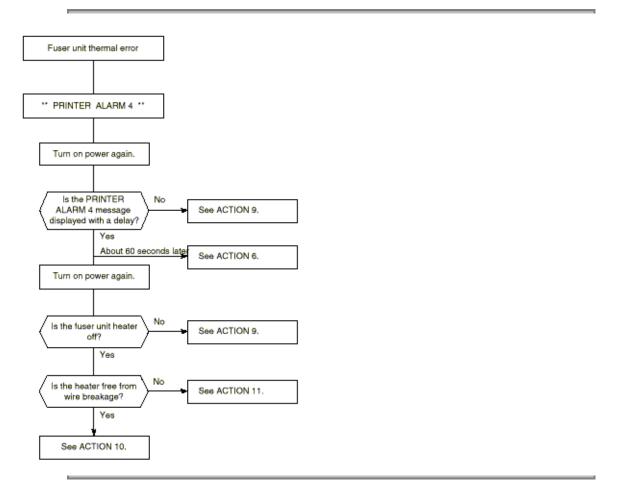


**Chapter 7 Troubleshooting** 



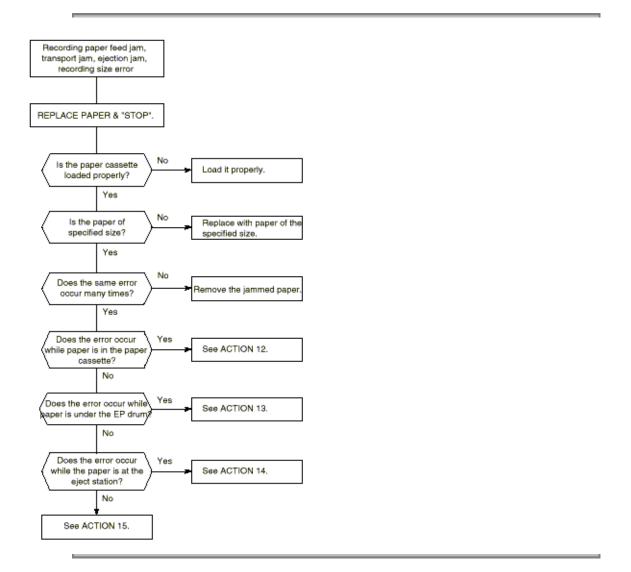


**Chapter 7 Troubleshooting** 



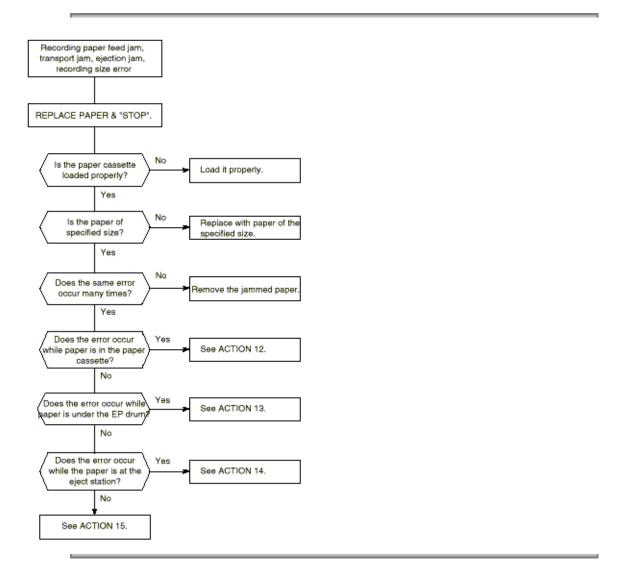


**Chapter 7 Troubleshooting** 



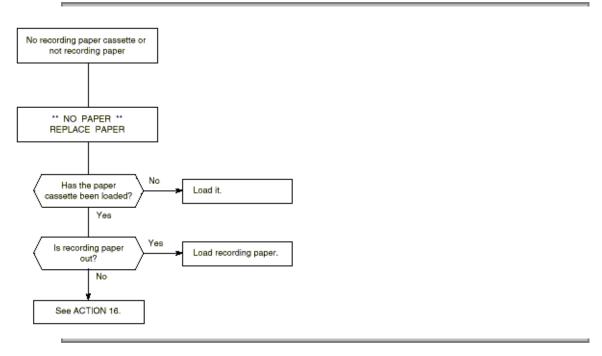


**Chapter 7 Troubleshooting** 





**Chapter 7 Troubleshooting** 





#### **Chapter 7 Troubleshooting**

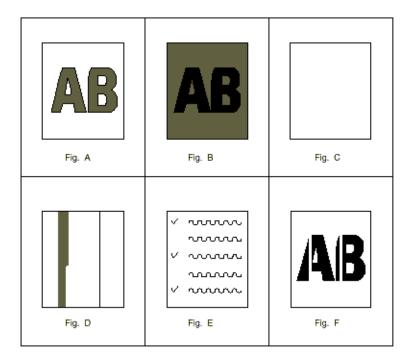
| No. | ACTION  | No. | ACTION  |  |
|-----|---|-----|---|--|
| 1   | Check M17-x Board.  | 10  | Check connection between the  |  |
| 2   | Check POWER SUPPLY UNIT.<br>cover open switch.  |     | PWU and the fuser assembly,<br>heater, thermostat.  |  |
|     | cover open switch connection.<br>Check M17-x Board.   | 11  | Check PWU. Clean and check<br>all contacts to the fuser assembly  |  |
| 3   | Return to Section 7.1.  | 4.0 | for continuity.   |  |
| 4   | Replace the ID Unit.  | 12  | Check inlet sensor lever for<br>sticking or breaking,<br>hopping roller, resist motor,  |  |
| 5   | Check installation of M17-x board,<br>POWER SUPPLY UNIT board.<br>Ensure good connection between<br>the machine and the 2nd Tray Unit.  | 13  | M17-x Board, cover setting state.  Check "COVER OPEN STATE", drum motor, clean drum motor and drive gears, M17-x Board. Check gears for proper lubrication. |  |
| 6   | Check M17-x Board.  | 14  | Check exit sensor lever for<br>sticking or breakage,  |  |
| 7   | Check FAN motor, M17-x Board.   |     | cover setting state, PWU  |  |
| 8   | Check FAN motor, M17-x Board,   | 15  | Check M17-x Board.  |  |
|     | POWER SUPPLY UNIT.  | 16  | Check paper sensor levers,  |  |
| 9   | Check thermister (resistance about 100 kilo ohms at room temperature and about 1.5 kilo ohms at high temperature), POWER SUPPLY UNIT. Clean contacts on fuser and contact assembly. |     | PWÚ, M17-x board.   |  |



#### **Chapter 7 Troubleshooting**

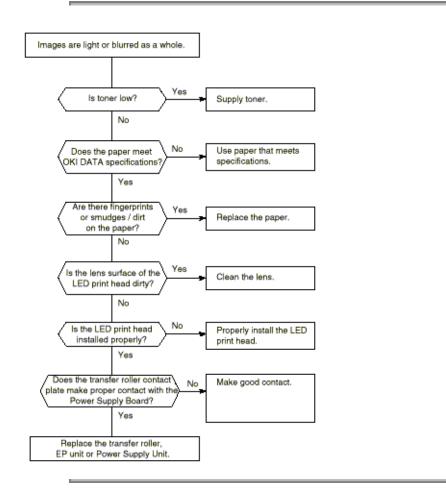
| Abnormal Symptom   | Reference<br>Figure | Troubleshooting<br>Flow Chart No. |
|--|---------------------|-----------------------------------|
| Images are light or blurred as a whole.                              | Fig. A              | 8                                 |
| The blank background is smeared.                                     | Fig. B              | 9                                 |
| Blank paper is output.   | Fig. C              | 10                                |
| Black belts or black stripes in vertical direction.                  | Fig. D              | 11                                |
| Periodic abnormal printing.  | Fig. E              | 12                                |
| Some parts not printed.  | _                   | 13                                |
| White belts or some white stripes in vertical direction              | Fig. F              | 14                                |
| Poor fusing (Images are blurred or peeled off when touched by hands) | _                   | 15                                |

#### Sample Image Problems (Figure 7.1.22.1)



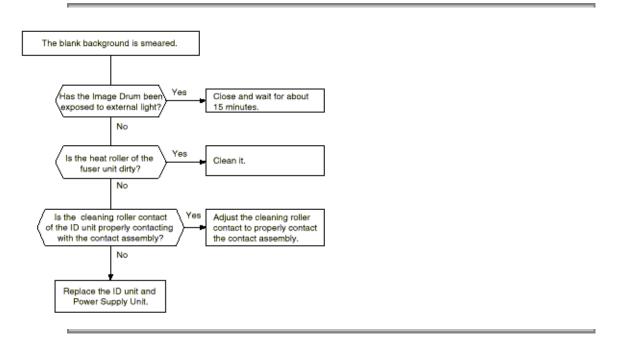


**Chapter 7 Troubleshooting** 



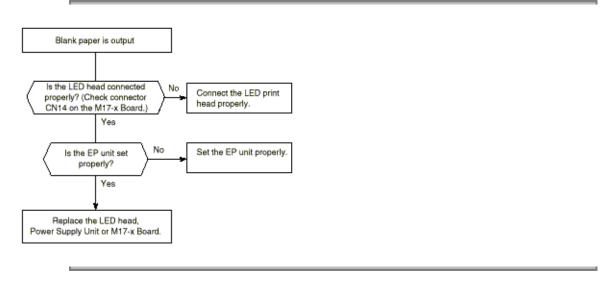


**Chapter 7 Troubleshooting** 



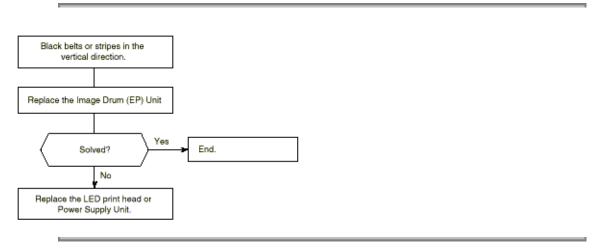


**Chapter 7 Troubleshooting** 





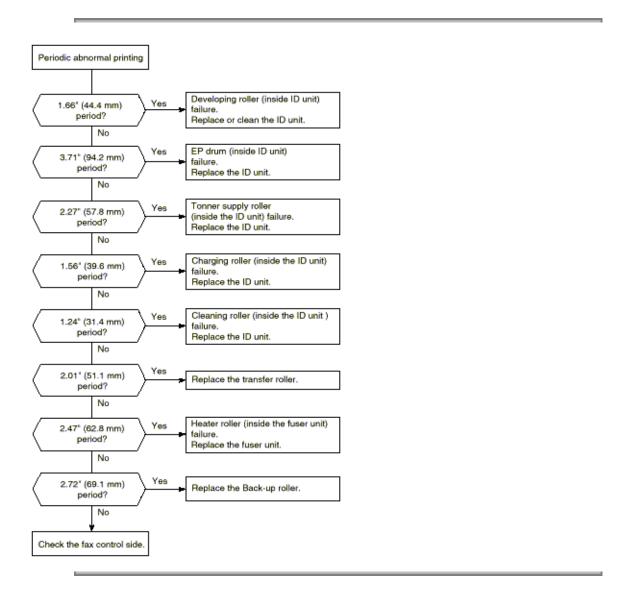
**Chapter 7 Troubleshooting** 



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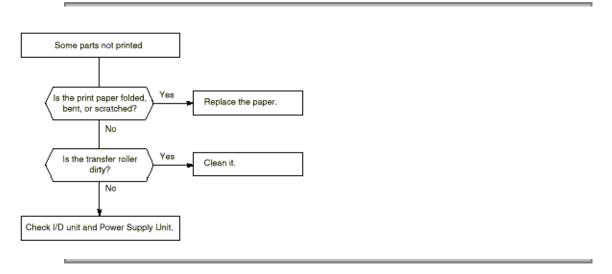
# Service Manual for OF5300/5600

**Chapter 7 Troubleshooting** 



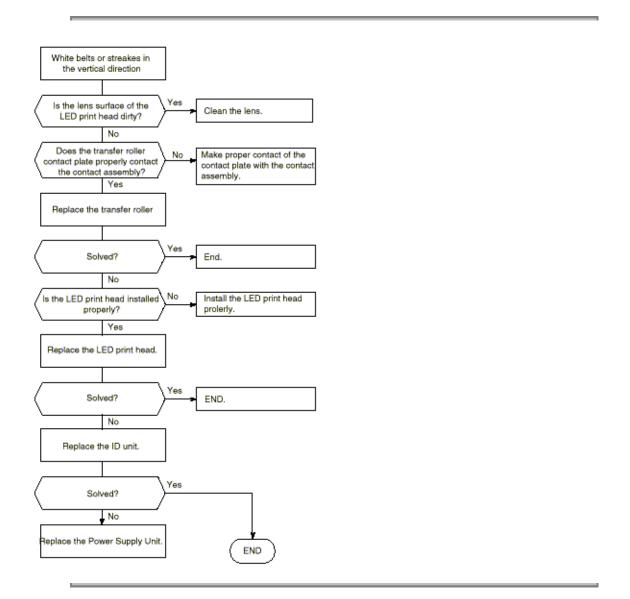


**Chapter 7 Troubleshooting** 



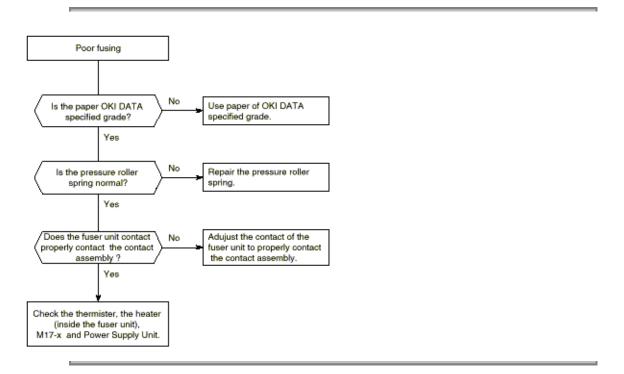


**Chapter 7 Troubleshooting** 





**Chapter 7 Troubleshooting** 



# **OKIDATA®**

### **Service Manual for OF5300/5600**

**Chapter 8 Dipswitch Settings** 

| The OKIFAX 5300 and OKIFAX 5600 do not have any dipswitches. |  |
|--|--|
|  |  |



#### **Chapter A Board Descriptions**

#### 1. The unit configuration is shown below.

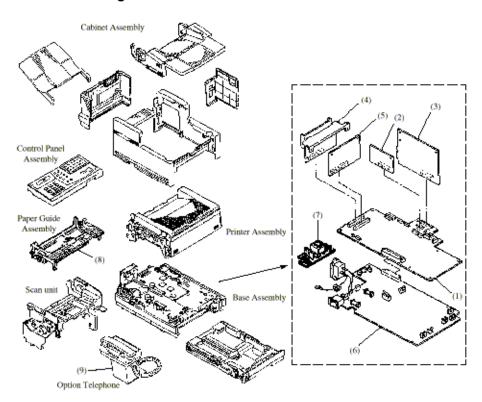


Figure A.1.1.2 Unit Configuration Diagram

(1) Main control board OKIFAX 5300: M17 PCB; OKIFAX 5600: M17

(2) Modem board (MODEM): OKIFAX 5600 only

(3) Network control unit (UNC-5)

(4) PC interface board (CTR): option

(5) Memory board (MEM): option

(6) Power supply unit (1VP: 120V, 2VP: 230V)

(7) Power supply unit (SUB POW)

(8) Operation panel board (05WH)

(9) Optional board

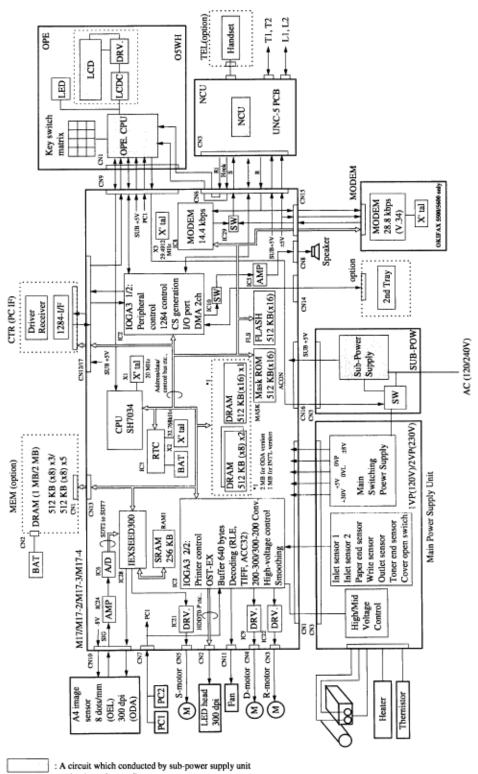
- Telephone interface board (TEL)
- Hook board (HOOK)

**Note:** Item 7 will be removed from the product in later revisions.



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 



at the time of a standby state.

#### NOTE: The sub-power supply assembly will be removed from later revisions of the products.



**Chapter A Board Descriptions** 

| A/D      | Analog-to-digital converter  |
|----------|------------------------------|
| AMP      | Amplifier                    |
| BATT     | Battery                      |
| CNi      | Connector number i           |
| CPU      | Central processing unit      |
| D-MOTOR  | Drum motor                   |
| DRV      | Motor drive                  |
| DRAM     | Dynamic random-access memory |
| EXSEED   | Image processing gate array  |
| FAN      | Fan motor                    |
| FLASH    | Flash memory                 |
| IOGA 3   | Input output gate array      |
| PCi      | Photocoupler number i        |
| POW.UNIT | Power supply unit            |
| PSRAM    | Pseudo-SRAM                  |
| R-MOTOR  | Resist motor                 |
| RTC      | Real time clock              |
| S-MOTOR  | Send motor                   |
| SRAM     | Static random-access memory  |
| Xtal     | Crystal oscillator           |



# Service Manual for OF5300/5600

#### **Chapter A Board Descriptions**

The section describes the principal functions of the individual units of the fax machines electrical sections.

The block diagram is shown in Figure A1.2.2.

(1) OKIFAX 5300: M17 PCB OKIFAX 5600: M17 PCB

CPU

Basic processor Scanning control Picture processing control Printing control SIO (Serial input/output) control

- IOGA (Input/output gate array)
   Scanning control
   Printing control
   Peripheral input/output control
- Flash memory (Instead of EP-ROM and SRAM)
   Memory storage for work area.
- DRAM

Memory storage for ECM operations, memory broadcast, delayed broadcast, etc.

- Back-up battery circuit
- Real-time clock IC
- Audio monitor circuit
- Contact image sensor control
- I EXSEED
   Image data processing
- SRAM

Memory storage for image picture data

- Supervision of the following external statuses:
   Presence of document on hopper
   Presence of document at scanning position
- Send motor control
- Fan motor control

- Drum motor control
- Resist motor control
- Modem chip/Modem board (For OKIFAX 5600)
   Modulation and demodulation for V.34 (for OKIFAX 5600)
- Modulation and demodulation for V.33 and V.17

Modulation and demodulation for V.29 and V.27 ter

Modulation and demodulation for V.21

Generation of single-frequency signals for tonal signals

Detection of single-frequency tonal signals

Generation of dual time multiple-frequency signals for tone dialing

#### (2) Operation panel unit: 05W board

- Supervision of switches on operation panel
- Control of LEDs on operation panel
- Control of LCD on operation panel

LED : Light-emitting diode LCD : Liquid crystal display

#### (3) NCU Board (UNC5 PCB)

- Conversion of receive data and receive signals to internal signal level
- Conversion of send data and send signals to external signal level
- Generation of dial pulses to telephone line
- Detection of ringing signal
- Detection of busy tone (conjunction with Modem unit)
- Detection of hook up signal
- Interface with telephone handset (option)
- Output of send data and send signals to telephone line
- Input of receive data and receive signals from telephone line

#### (4) Power supply unit: SUB-POW board

- Conversion of main alternating current to the following direct currents:
  - +5V DC power supply
  - +8V DC/-8V DC power supply (+8V for OKIFAX 5300/5600 series)
  - +30V DC power supply
- Supplying of main alternating current to fuser unit
- Generation of medium voltages +300V, -300V, +400V, -450V and 0V
- Generation of high voltages -1.35 kV, -0.75 kV and +3.5 kV

#### (5) MEM (memory) board (Option)

DRAM

Memory storage for ECM operations, memory broadcast, delayed broadcast, etc.

#### (6) CTR board (PC Interface)

Driver circuits for bi-directional, parallel port

#### (9) HOOK board (Option)

Hook switch circuit

#### 10) TELU board (Option):

NOTE: this board is contained within the optional handset.

Speech network circuit
 Basic speech functions included.

#### (11) TQSB board (option)

Second paper cassette unit for OKIFAX 5300/5600

- MOS-CPU
- Motor control

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#### Service Manual for OF5300/5600 Chapter A Board Descriptions

Note: The OKIOFFICE 44 and OKIFAX 5300/5600 machines have very similar signal flows.

The differences are:

The one-line scanning processing speed of OKIFAX 5300/5600 is faster. The EXSEED (image processing LSI) and SRAM (dark/light level correction data) have been added to the OKIFAX 5300/5600 circuits. The OKIOFFICE 44 and OKIFAX 5300/5600 machines have very similar signal flows.

The differences are:

The one-line scanning processing speed of OKIFAX 5300/5600 is faster. The EXSEED (image processing LSI) and SRAM (dark/light level correction data) have been added to the OKIFAX 5300/5600 circuits.



**Chapter A Board Descriptions** 

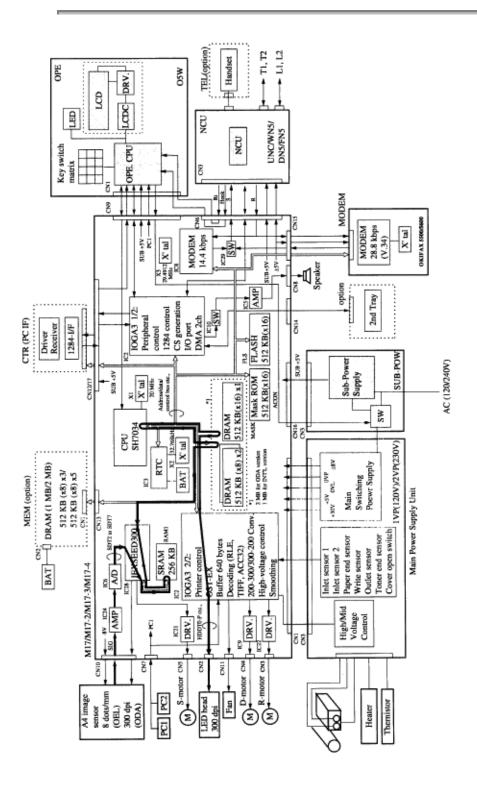
Figure A2.2.1 shows the picture signal route in local copy mode.

One-line picture data is transferred to A/D converter (analog/digital) via operational amplifier from the scanning unit (CIS: contact image sensor) as an analog data. After conversion from analog data to 6-bit digital data by A/D converter, the picture data is sent to EXSEED (image processing LSI) and SRAM. Here, the picture data undergoes various kinds of picture processings (EXSEED and SRAM), converted to two-level binary data (black and white) and

then sent to IOGA (scanning control). The one-line binary picture data from IOGA is stored into DRAM. When the data for one page has been stored in the DRAM, the data is read out from the DRAM and sent to IOGA. The data is converted into a serial data by the picture control of IOGA and transferred to the LED print head for printing as HDATA. Writing of data into the page memory is also possible during the printing operation.



**Chapter A Board Descriptions** 



| : A circuit which conducted by sub-power supply unit at the time of a standby state. |  |
|--|--|
| Note: The Sub-Power Supply will be removed from future revisions of the product.     |  |



**Chapter A Board Descriptions** 

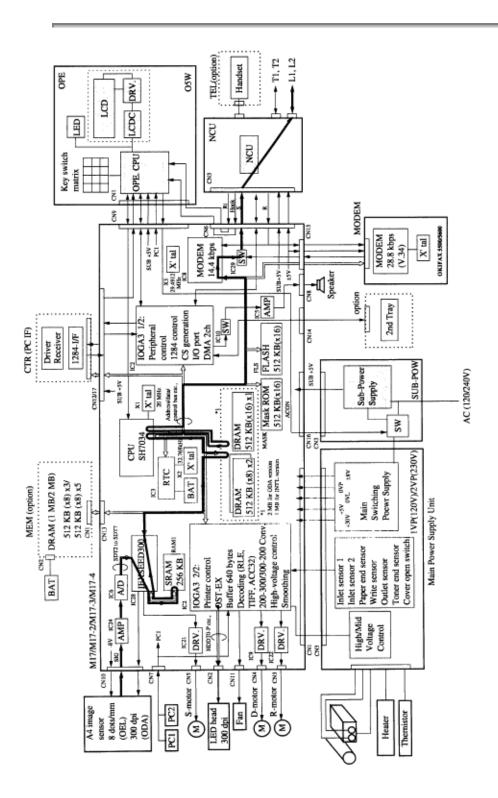
Figure A2.2.2 shows the G3 send picture signal route

In the G3 mode, the data transfer route from the scan unit up to the DRAM is the same as in the copy mode described in (1).

The picture data for one-line is transferred from DRAM to CPU. The CPU performs the picture data processing (encode) for this picture data (FILLER, fill bits are inserted etc.) and again stores into the DRAM. The stored encoded data is output from DRAM to the MODEM under the control of CPU. After modulation, the picture signal "S" is sent to the NCU board as the transmission data. The transmission data "S" goes through the amplifier and is sent to the telephone line L1 and L2 via the transformer T1 as high speed signal.



**Chapter A Board Descriptions** 



| : A circuit which conducted by sub-power supply unit at the time of a standby state. |  |
|--|--|
| Note: The Sub-Power Supply will be removed from future revisions of the product.     |  |



### Service Manual for OF5300/5600

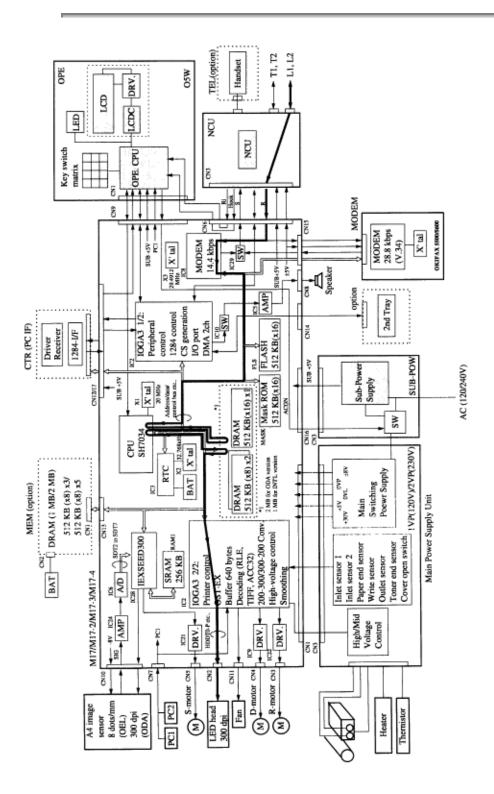
**Chapter A Board Descriptions** 

Figure A2.2.3 shows the G3 receive picture signal route

In the G3 mode, the high-speed picture signal arriving from the telephone line at L1 and L2 of NCU passes through the transformer T1 and the amplifier and is input to the MODEM as "R" signal. After demodulation by modem, the picture data is sent to CPU. The CPU performs the picture data processing (decode) for this picture data and stores into the DRAM. Then, the stored picture data is again written into DRAM (as a page memory) by the picture processing control of CPU. When the data for one page has been stored in the DRAM/P-SRAM, the data is read out from the DRAM and sent to IOGA. The picture data is converted into a signal data by the printer control of IOGA and transferred to the LED print head for printing as HDATA 0/1.



**Chapter A Board Descriptions** 



| : A circuit which conducted by sub-power supply unit at the time of a standby state. |  |
|--|--|
| Note: The Sub-Power Supply will be removed from future revisions of the product.     |  |



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

Figure A2.2.4 shows the 300bps send protocol signal route

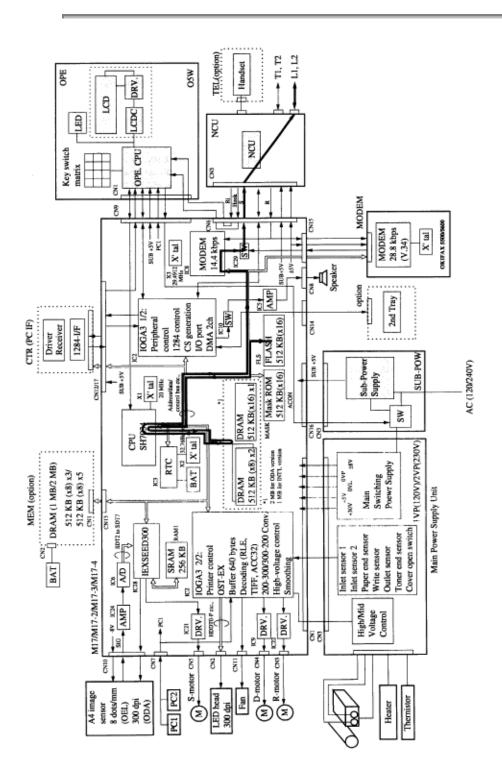
In G3 communication, this is the route of the procedural control signals (pre-message, post-message phases etc.) at 300bps.

The protocol send data is read into DRAM in the sequence the contents of various data stored in the FLASH memory area in advance under the control of CPU. The contents of the frame has been edited on the DRAM by CPU and sent to MODEM via CPU. HDLC (high level data link control) frame of the data is structured by the modem and converted to serial data in synchrony with the modem's DCLK (data clock). After modulation, the protocol signal is output from "S" of the modem and sent to the telephone line L1 and L2 via the transformer T1 of NCU.

·



**Chapter A Board Descriptions** 



| : A circuit which conducted by sub-power supply unit at the time of a standby state. |  |
|--|--|
| Note: The Sub-Power Supply will be removed from future revisions of the product.     |  |



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

Figure A2.2.5 shows the 300bps receive protocol signal route.

In G3 communication, this is the route of the procedural control signals (pre-message, post-message phases etc.) at 300bps.

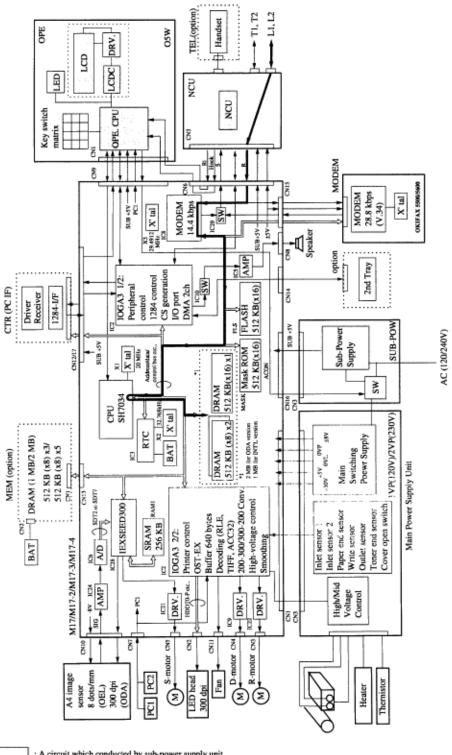
The 300bps modulated signals received via the telephone line L1 and L2 of the NCU are sent from pin R to Pin RXA1 of the modem. After demodulation by the modem, the demodulated digital signals are sent to the CPU via the data bus from the modem. The data is read and decoded by the CPU and written into the DRAM. The written data is interpreted according to bit assignment of the binary procedural signals in the ITU recommendations. The successive modes

of communication (for example, line density, encoding scheme, etc.) are determined.



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 



: A circuit which conducted by sub-power supply unit at the time of a standby state.

#### Note:

The Sub-Power Supply will be removed from future revisions of the product.



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

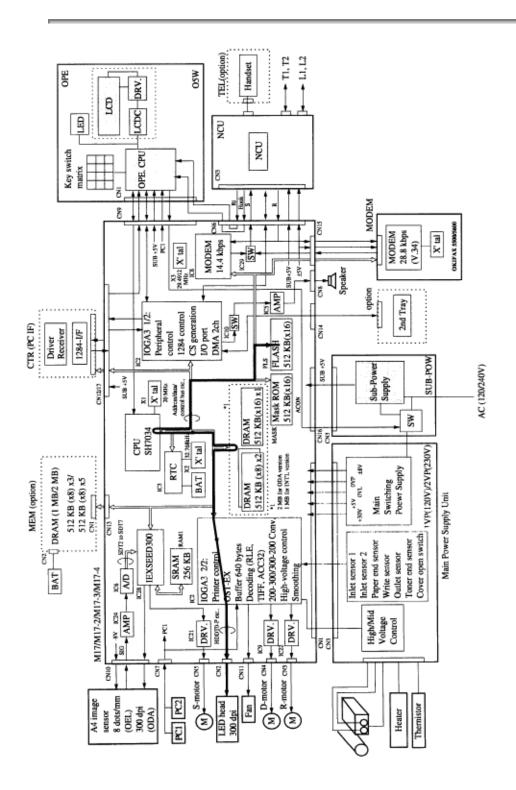
Figure A2.2.6 shows the Report Print Signal route.

This signal route describes the printing route of character data used to print Activity Report, Message Confirmation Report, etc.

The report data is read into DRAM in the sequence the contents of data stored in the FLASH memory in advance under the control of CPU. The contents of data is edited on the DRAM. The data is read out from the DRAM and sent to IOGA. The data is converted into a serial data by the picture control of IOGA and transferred to the LED print head for printing as HDATA 0/1.



**Chapter A Board Descriptions** 



| : A circuit which conducted by sub-power supply unit at the time of a standby state. |  |
|--|--|
| Note: The Sub-Power Supply will be removed from future revisions of the product.     |  |

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## Service Manual for OF5300/5600 Chapter A Board Descriptions

This signal route describes the memory transmission used in broadcast mode, delayed broadcast mode, etc.

The stored encoded data undergoes buffering, passes through CPU, MODEM and NCU and then sent out to the telephone line.

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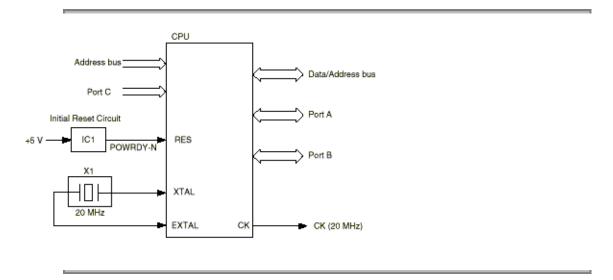
## Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

This signal route describes the memory reception used in no-paper mode, no-toner reception, confidential mode, etc.



**Chapter A Board Descriptions** 



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## Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

| 0 | 01:1-1- | D: 1-1 ( O)( | A | All deleter seems and | Con the OKIDATA Due |
|---|---------|--------------|---|-----------------------|---------------------|



#### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of a CPU, crystal oscillator circuit and reset signal generator.

Figure A3.2.1 shows the block diagram of CPU and the peripheral circuits.

#### 2. Function

1) Crystal oscillator circuit

X1 is a 20 MHz crystal ocillator. The output wave is fed to the CPU through pins 73 and 74.

CLK (20MHz) signal output from pin 71 is used as the system clock and output to IC2

(IOGA3: input/output gate array) IC20 (IEXCEED) and CTR board.

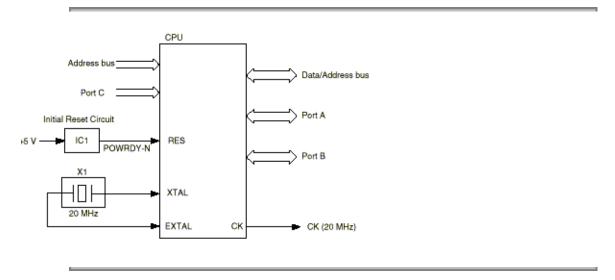
2) CPU

CPU controls the following functions in addition to the basic processor.

- Scanning control
- Picture processing control
- Printing control
- Serial communication interface (SCI)
- DMA (direct memory access) control
- Interrupt procedure control
- A/D converter
- Programmable pattern control
- 16 bit integrated timer pulse unit (ITU)
- Timing pattern control (TPC)



**Chapter A Board Descriptions** 





### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of an input/output gate array IC2 (IOGA3).

Figure A3.2.2 shows the related signals of IOGA3.

#### 2. Functions

IOGA3 is newly developed LSI for scanning and printing control of OKIFAX 5000 series.

IOGA3 contains the following functions:

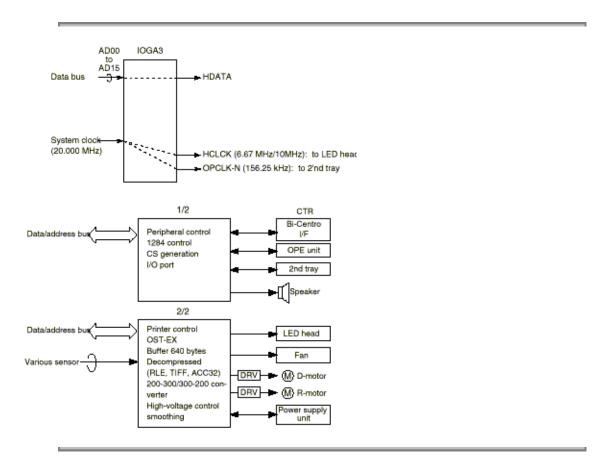
- Strobe signals control for LED head
- Smoothing control for printing data
- Interface of the peripheral LSI and CPU

#### 3. Others

- 1) The route to transfer print data to the LED head is follows:
- Data bus route: RX, Memory, Report mode, etc.
- 2) System clock (CLK) is divided by IOGA3 and these divided clocks are transferred to the IEXSEED (IC20), LED head and 2'nd tray.



**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of Flash memory, Mask ROM, IC3 (Real time clock IC) and Back up battery circuit.

Fig. A3.2.3 shows the block diagram of Flash memory, Mask ROM and Real time clock.

#### 2. Function

1) Flash memory (FLS)

Flash memory (electrically erasable and programmable device) is used for the main software program which is stored in EP-ROM of the current OKIFAX. Other than the function of EP-ROM, Flash memory is also used for the user data area instead of SRAM chips.

• 512 KByte Flash memory x 1 (FLS)

Used for work area, report recording etc.

- 2) Back-up battery circuit
- Non-rechargeable lithium for RTC-IC (real-time clock IC)
- 3) Real-time clock IC (IC3)

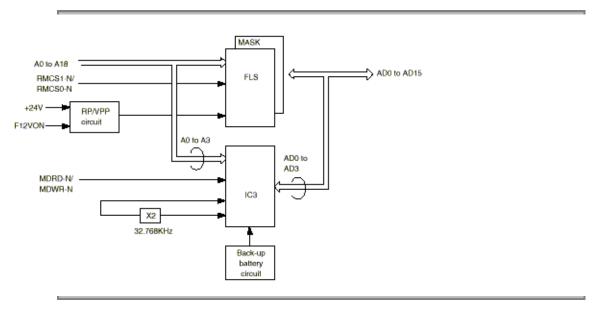
IC3 is a real-time clock IC used as a timepiece to display the data and time in year, month, day, hour, minute, and second units. Its input/output signals are the 4-bit data bus (AD00 - AD03), 4-bit address bus (A01 - A04) and the control signals PRDY0, RTCCS, MDMRD-N and RTCWR-N which perform a CPU-controlled read operation (M/D/Y H:M, Data read) and write operation (M/D/Y H:M, Data setting).

- 4) MASK
- 512 KByte Flash memory or Mask ROM x 1 (MASK)

Used for program storage



**Chapter A Board Descriptions** 



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## **Service Manual for OF5300/5600**

#### **Chapter A Board Descriptions**

#### 1. Block diagram

The audio monitor circuit consists of IC11 (analog switch IC) and IC5 (amplifier) generates the following audio monitor.

- Line monitoring
- Buzzer signals

Figure A3.2.4 shows the block diagram of audio monitor circuit.

#### 2. Function

#### 1) Line monitoring

Send and receive signals are input from the transformer on the NCU board to this circuit as RM signal and the signal power is input to the IC11. The IC11 adjusts the monitor volume by MONC0, MONC1 and MONC2 signal under the control of IOGA3. Output (high and low) from IC11 passes through the amplifier and fed to the speaker as a SP signal.

MONC0/MONC1/MONC2 signal: Volume control signal.

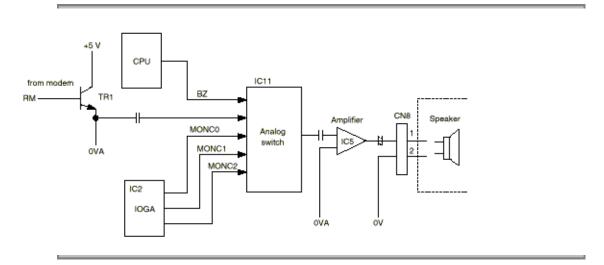
**Note:** In case of transmission mode, the monitor will be available during dialing, but the monitor will be switched off automatically after the elapse of specified time (about 5 sec).

#### 2) Buzzer control

Alarm and other signals (key touch etc.) are input from CPU to this circuit as BZ signal. The various buzzer signals are sounded under the control of CPU.



**Chapter A Board Descriptions** 





#### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of the following function:

- IC6 (A/D converter) and amplifier
- 30 V/24 V conversion circuit
- Connector CN10 that provides an interface between M17 board and CIS (contact image sensor).

Figure A3.2.5 shows the related signals and block diagram of CIS.

#### 2. Function

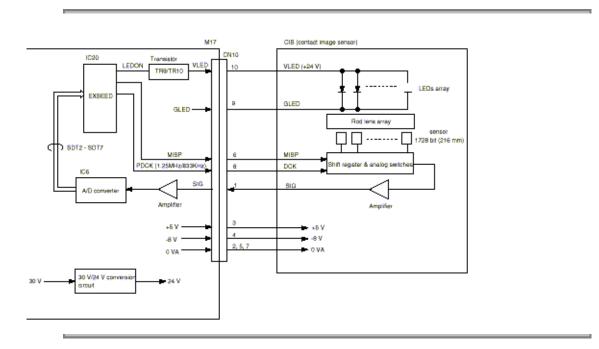
One-line picture data is read in the sequence from the scanning unit (CIS) as SIG signal (analog data) to A/D converter (analog/digital converter) of IC6 via amplifier. After conversion from analog data to 6-bit digital signal (SDT2 - SDT7) under the control of IC6, the picture data is sent to EXSEED (scanning control LSI) of IC20. Here, the picture data undergoes various kinds of picture processings.

Sensor interface signal output from EXSEED.

- LEDON : LED on/off control signal
- PDCK: Scanning sensor drive clock (1.25MHz for ODA/833KHz for INT'L)
- MISP : Scanning synchronous signal (2.5 msec)
- ADCLK: Sampling clock for A/D converter (1.25MHz for ODA/833KHz for INT'L)



**Chapter A Board Descriptions** 



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## Service Manual for OF5300/5600

#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of the IEXSEED (image processing LSI) of IC20 and SRAM.

Figure A3.2.6 shows the related signals of IEXSEED.

#### 2. Functions

IEXSEED is newly developed LSI for the image processing of OKIFAX 5300/5600.

IEXSEED contains the following functions:

- Contact image sensor driver
- Send motor forward rotation/chopping control
- Line buffer control

#### 3. SRAM

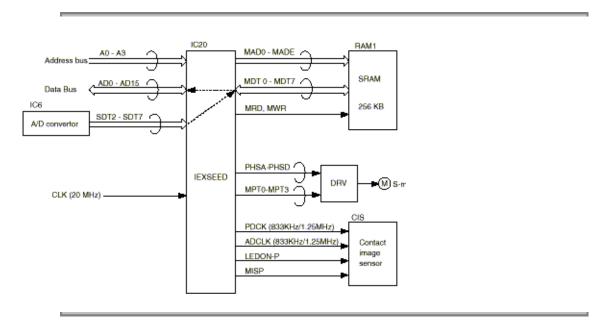
256 KByte SRAM x 1 (RAM1)

Stores the dark/light level correction data.

Error diffusion data and image separation data are processed by IEXSEED.



**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of connector CN15 that provides an interface between M17 board and the Modem board (28.8 kbps).

The circuit diagram consists of Modem (14.4kbps).

The circuit diagram consists of Modem (V34 modem or S34).

Modem consists the following functions:

Modulation/demodulation

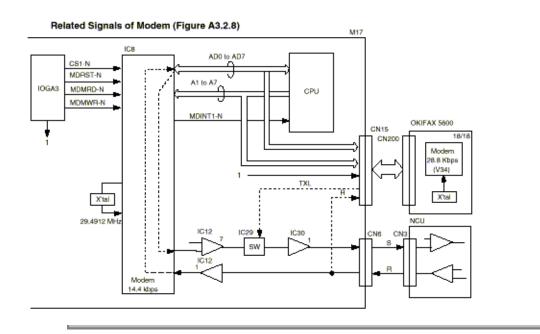
#### Modulation type:

- 1) ITU-T Rec. V34 (28800 bps) for G3 picture data: OKIFAX 5600
- 2) ITU-T Rec. V17 (14400/12000/9600/7200 bps) for G3 picture data.
- 3) ITU-T Rec. V33 (14400/12000 bps) for G3 picture data.
- 4) ITU-T Rec. V29 (9600/7200 bps) for G3 picture data.
- 5) ITU-T Rec. V27 ter (4800/2400 bps) for G3 picture data.
- 6) ITU-T Rec. V21 channel 2 (300bps) for binary signals defined in ITU-T Rec. T.30.
- Automatic adaptive equalizer for G3 receive data with 300 bps data excluded.
- Generation of signal tones
- PB tone (multi-frequency tone) generation
- Detection of single tones
- D/A converter for send data (TX)
- A/D converter for receive data (RX)
- Amplitude equalizer for RX
- Selectable attenuation for TX
- Automatic gain control

Figure A3.2.8 shows the related signals of Modem.



**Chapter A Board Descriptions** 



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#### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram shown consists of the following connectors:

- Connector CN6 that provides an interface between M17 board and NCU board.
- Connector CN7 that provides an interface between M17 board and external electro-mechanical devices (PC1 and PC2).
- Connector CN9 that provides an interface between M17 board and OPE (O5W) unit.

Figure A3.2.9 shows an interface between M17 board and NCU board.

Figure A3.2.10 shows an interface between M17 board and OPE unit.

Figure A3.2.11 shows the related signals of PC1 and PC2.

#### 2. Function

1) External status supervising interface (PC1/PC2)

External status is detected by the photocouplers (PC1/PC2) in the mechanism and the signal is output to the input port of CPU via this interface circuit.

PC1: Presence of document on hopper.

When sub-power supply is applied to the fax machine, this signal is output to OPE unit which will control the main-power supply.

PC2: Presense of document at scanning position.

#### 3. Others

#### **NCU** interface signal

- CML : Line seizure control signal
- DP : Dial pulse control signal
- SR: Control signal for connection between LINE and TEL terminals
- MUTE: Control signal for pulse dial improvement and bell shunt replay
- PP: Relay control signal for special service code detection at parallel pickup or remote reception
- PBXE: Control signal for connecting one of LINE terminal to the PBXE terminal

- OH2: Detection of off-hook of terminal connected to TEL-1 or TEL-2
- OH1 : Output upon circuit current detection after fax line seizure
- RP: Receiving sensitivity determination terminal
- RI: Ringing detection signal
- S : Send signal (picture data/protocol/tonal signals/PB tone etc.)
- R : Received signal (picture data/protocol/tonal signals etc.)

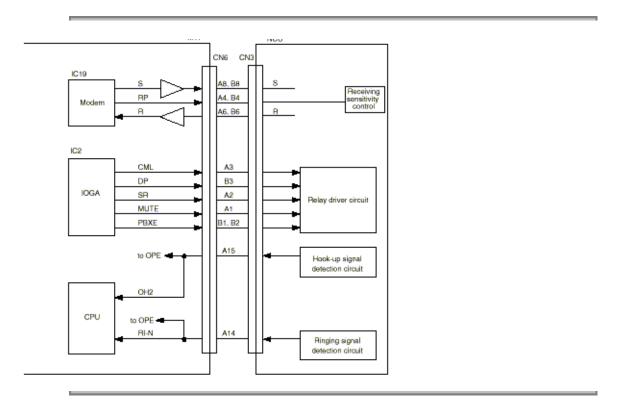
#### **OPE** interface signals

- TXDOPE: This signal transmits sequentially the contents of each data of TXD (LED on/off information, etc.) to OPE in serial data from CPU.
- RXDOPE: This signal transmits sequentially the contents of each data of RXD (key code information, etc.) to CPU in serial data from OPE.
- OPECHK: Use to monitor the operation of the OPE unit.
- OPERST : Reset signal for OPE unit
- WAKEUP-N: Wakeup signal
- PSMODE: Power Save Mode off signal from OPE.
- MP/OFF: Main Power On/Off signal to Main Power Supply Unit.
- MPREQ : Main Power off signal from CPU.

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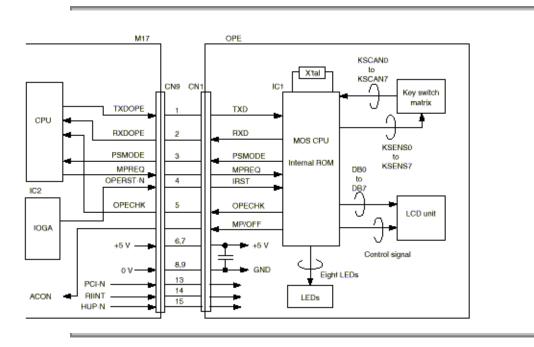
## Service Manual for OF5300/5600

**Chapter A Board Descriptions** 



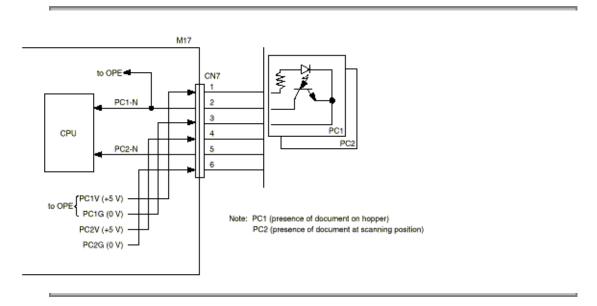


**Chapter A Board Descriptions** 





**Chapter A Board Descriptions** 





# Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of connector CN2 that provides an interface between M17 board and LED print head.

Figure A3.2.12 shows the related signals and block diagram of LED print head.

#### 2. Function

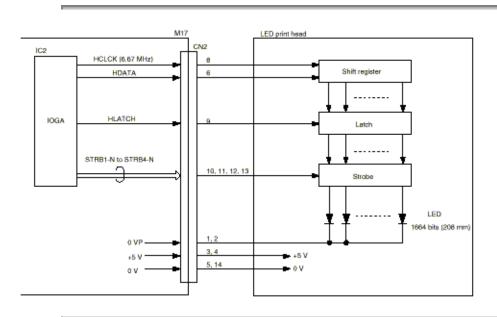
Data of 1664 LEDs on the LED print head is loaded into the shift registers by the HCLCK (6.67 MHz) signal. After the 1664 bit (208mm) data is loaded in the shift registers, it is then loaded in the latch circuit by the HLATCH signal. The turning -on and off of the LEDs are controlled by STRB1-N to STRB4-N signals.

#### LED head interface signals output from IOGA

- HDATA 0: Print data i.e., data to be printed
- HCLCK: Transfer clock for print data (6.67 MHz/10MHz)
- HLATCH: Latch signal for print data
- STRB1-N to STRB4-N : LED head strobe signals



**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of the following functions and connectors:

- IC21 (Send motor drive)
- Connector CN5 that provides an interface between M17 board and the send motor.

Figure A3.2.13 shows the related signals of the send motor.

#### 2. Function

1) Send motor rotaion and chopper control

Send motor drive signals are generated by the IEXSEED and output to send motor via IC21 (motor drive IC) of this circuit.

Note: The built-in motor control circuit of IEXSEED consists of the following blocks:

- Setting of the excitation operation
- Setting of the chopping operation
- Setting of the chopping frequency
- Setting of the motor forward
- Setting of the motor excitation method (1-2/2-1 phase excitation)
- a) Send motor rotaion control

There are several cases of the rotation operation:

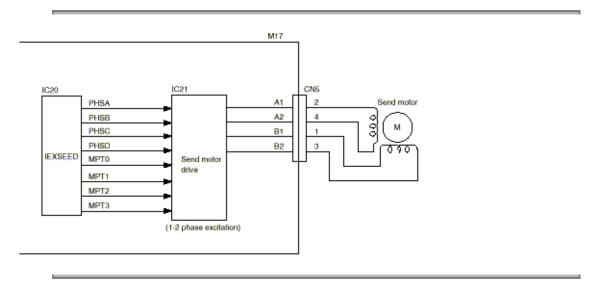
Forward rotation for feeding documents.

- Case 1: Feeding document from hopper to the position where one line data is read.
- Case 2: Feeding document while reading.
- Case 3: Feeding document after a page has been read.
- b) Send motor chopper control

The purpose of chopper control is to reduce the current to the motor by setting the phase signal on and off intermittently when a time lapse exceeding a specific time occurs without a phase update.



**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of the following functions and connectors:

- IC9 (Drum motor driver)
- IC22 (Resist motor driver)
- Connector CN3 that provides an interface between M17 board and the resist motor.
- Connector CN4 that provides an interface between M17 board and the drum motor.

Figure A3.2.14 shows the related signals of the drum motor and resist motor.

#### 2. Function

#### 1) Drum motor control

The drum motor is driven by the motor driver IC9. It is two-phase excited and bipolar-driven according to the DMPH1 and DMPH2 signals that are generated from the CPU. The DMON2-N, DMENA-N signal are generated from CPU. This drum motor rotates the image drum.

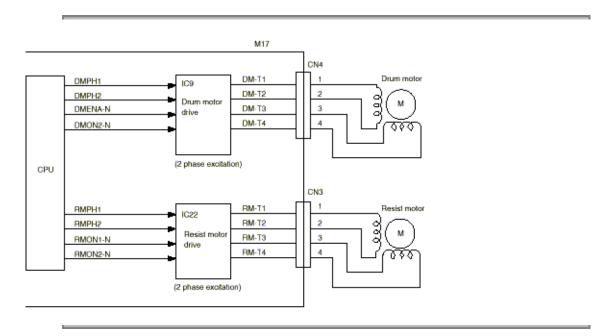
#### 2) Resist motor control

The resist motor is driven by the motor driver IC22. It is two-phase excited and bipolar-driven according to the RMPH1 and RMPH2 signals that are generated from the CPU. The RMON1-N, RMON2-N signal ARE generated from CPU. This resist motor rotates the hopping (paper hopping) and the resist (paper feed) rollers.

Refer to Appendix B for more information.



**Chapter A Board Descriptions** 





# Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of the following connectors:

- Connector CN11 that provides an interface between M17 board and the fan motor.
- Connector CN14 that provides an interface between M17 board and the second tray (option).
- Connector CN16 that provides an interface between M17 board and Sub-power unit.

Figure A3.2.15 shows the related signals of the fan motor.

Figure A3.2.16 shows an interface between M17 board and the second tray (option).

#### 2. Function

1) Fan motor control

The fan motor is controlled by the FANON signal generated from IOGA3 under the temperature control of the heater.

The operating status of the fan is supervised by the FANSNS-N signal.

The fan rotates in the following 3 status:

- Normal mode
- Cover open
- Paper jamming occurring in the paper transport route
- 2) Second tray (option)

Second tray consists of the following functions:

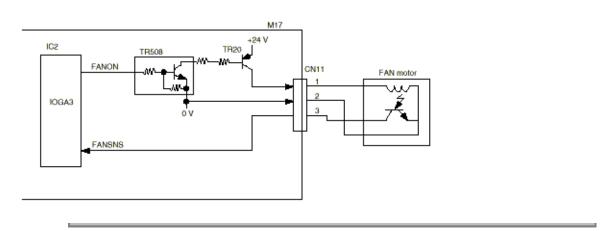
- Paper capacity: 500 sheets
- Paper size : A4, Letter, Legal
- Paper-size selection : Manual
- Cassette/no-cassette selection : Automatic
- Paper/no-paper selection : Automatic
- Paper route open to facsimile transceiver unit: Automatic decision

#### Control method:

When second tray is installed on the facsimile transceiver unit, the tray is connected to the facsimile transceiver unit by a connector. The tray controls by the command from CPU of PU (printer unit) section.

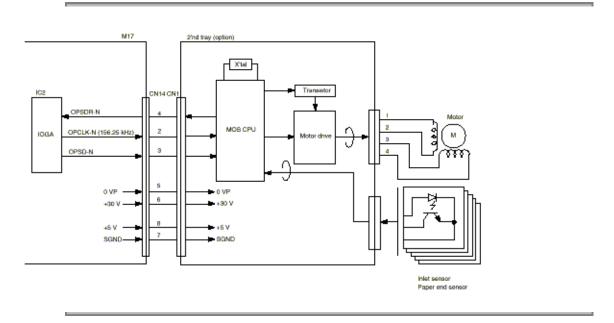


**Chapter A Board Descriptions** 





**Chapter A Board Descriptions** 





### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of the following connector:

Connector CN1 provides an interface between M17 board and main power supply unit.

#### 2. Function

1) Sensors and switch control

Six types of sensors are used in the printer as listed below. All of their output enter IOGA3 ports for referring to and processing by the CPU.

Figure A3.2.17 shows sensors and switch control.

- Inlet sensor 1 and 2
- Write sensor (To detect the paper top position for printing)
- Outlet sensor
- Paper end sensor
- Toner end sensor
- Cover status switch

The functions of various sensors are described in the table in the next section.

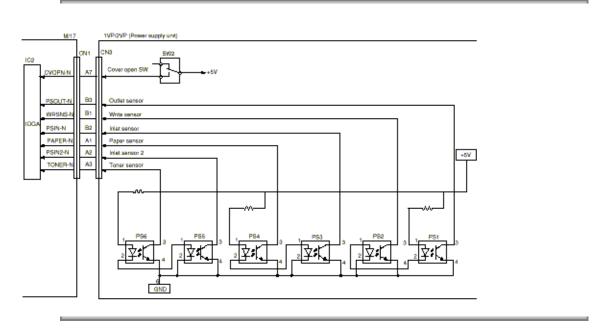


#### **Chapter A Board Descriptions**

| Sensor Type | Sensor Name    | Function  |
|-------------|----------------|---|
| PSIN-N      | Inlet sensor   | This photosensor is positioned before the resist roller to detect       |
| PSIN2-N     | Inlet sensor 2 | whether the paper has entered into the printer section.                 |
| WRSNS-N     | Write sensor   | Detects the arrival of paper at designated position on the paper        |
|             |                | transport route inside the printer in order to turn on the light of the |
|             |                | LED head.   |
|             |                | 0: Paper exists, 1: paper does not exist                                |
| PSOUT-N     | Outlet sensor  | Located at the exit of the printer to supervise the paper exit          |
|             |                | operation   |
|             |                | 0: Paper exists, 1: paper does not exist                                |
| PAPER-N     | Paper sensor   | Detects the presence of paper in the paper cassette.                    |
|             |                | 0: Paper exists, 1: paper does not exist                                |
| TNRSNS-N    | Toner sensor   | Detects the remaining toner in the toner cartridge.                     |
|             |                | "The length of time of low-toner state within fixed time interval"      |
|             |                | detects a low-toner state.  |
| CVOPN-N     | Cover open     | Detects whether the cover of the printer section is open or not.        |
|             | sensor         | 0: Paper exists, 1: paper does not exist                                |



**Chapter A Board Descriptions** 





**Chapter A Board Descriptions** 

#### 2) Fuser unit temperature control

The heater in the fuser unit is controlled by the thermister, IOGA3 and CPU to keep the heater roller surface within a prescribed temperature range. The CPU supervises the status of the port PC0 periodically, turning HEATON signal on and off according to CPU of PC0 (A/D converter input section) status to exercise temperature control.

At power on time, the CPU switches the output signal THON from pin 65 (between high and low states) to check for a blown or shorted thermister according to the status of the THCHK signal.

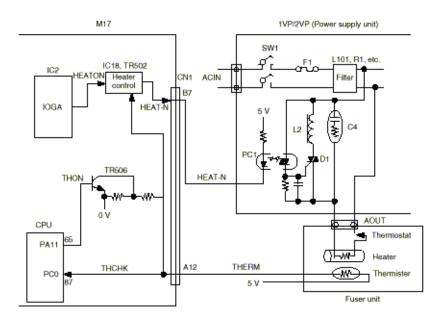
A built-in thermostat in the fuser unit prevents the heater from being overheated in event of failures in the thermister, or temperature control circuit, etc.

Figure A3.2.18 below shows the fuser unit temperature control.

Note: Heater control

Temperature of the heater at the time of printing is 150 °C to 180 °C. This temperature is maintained by controlling the on and off operation of heater according to the input of the thermister converted into analogue-digital (A/D) values by the CPU.

#### Fuser Unit Temperature Control (Figure A3.2.18)





#### **Chapter A Board Descriptions**

#### 3) High-voltage and medium-voltage control

High voltages are activated by IOGA3 and generated by the high-voltage circuit inside the power supply unit. The CH (charge) voltage of about -1.35 kV is used for the charge roller. The TR1/TR2 (transfer) voltage of about +3.5 kV/-0.75 kV is used for the transfer roller.

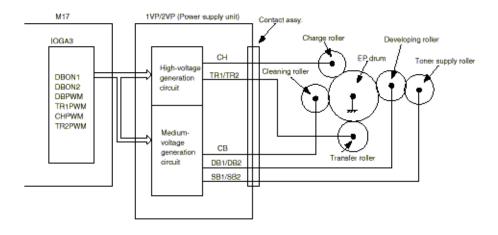
Medium voltages are activated by IOGA3 and generated by the medium-voltage circuit inside the power supply unit. The SB1/SB2 (toner supply) voltage of about +0 V/-450 V is used for the toner supply roller. The DB1/DB2 (developing) voltage of about +300 V/-300 V is used for the developing roller. The CB (cleaning) voltage of about +400V is used for the cleaning roller.

Figure A3.2.19 below shows high/medium voltages control.

\* Signals used to control the high/medium-voltages are listed below.

| SIGNAL NAME | DESCRIPTION  |
|-------------|--|
| CHPWM       | P.W.M.: CH is output.                                |
| DB1ENB      | "1"; + ive polarity voltage of DB1/SB1 is output.    |
| DB2ENB      | "1"; - ive polarity voltage of DB2/SB2/CB is output. |
| TR1PWM      | P.W.M.: TR1 is output.                               |
| TR2PWM      | P.W.M.: TR2 is output.                               |
| DBPWM       | P.W.M.: DB/SB/CB is output.                          |

#### High/Medium Voltage Control (Figure A3.2.19)





#### Service Manual for OF5300/5600 Chapter A Board Descriptions

#### 1. Block diagram

The circuit diagram consists of the following connector:

- Connector CN13 that provides an interface between M17 board and optional memory board.
- Connector CN12 and CN17 that provides an interface between M17 board and CTR (PC interface) board.

Figure A3.2.20 shows the interface between M17 and memory board.

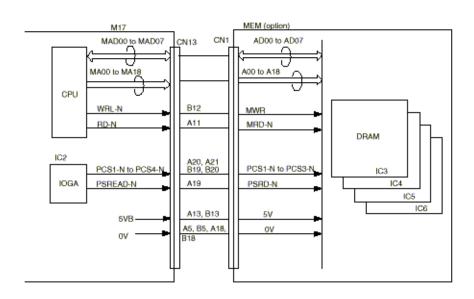
Figure A3.2.21 shows the interface between M17 and PC interface board.

**Note 1:** One of 1 Mbyte or 2 Mbyte memory board can be added to the memory capacity for OKIFAX 5600.

1M byte for OKIFAX 5300.

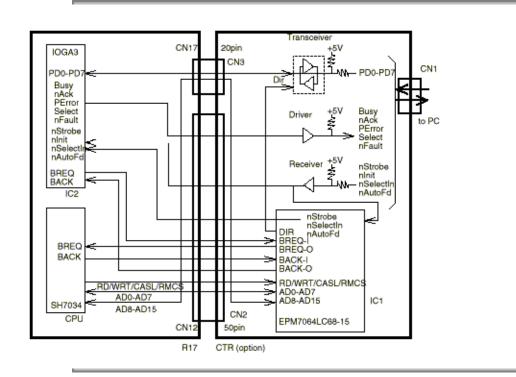


**Chapter A Board Descriptions** 





**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

The circuit diagram consists of the following functions and connectors:

RAM3 to RAM5

Figure A3.2.22 shows the block diagram of DRAM.

#### 2. Function

1) PSRAM

2 MByte DRAM x 1 (RAM3) for ODA version

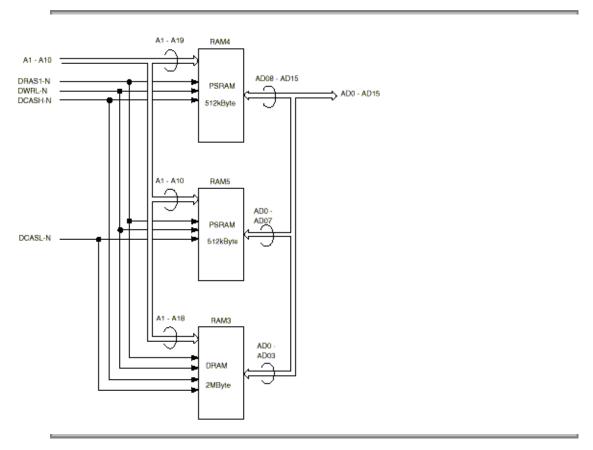
512 KByte DRAM x 2 (RAM4 and RAM5) for INT'L version

Used as follows:

Picture memory for the ECM send/receive modes. Picture memory for the memory transmission mode. Picture memory for the retransmission mode. Picture memory for the reception in memory. Editing for report printing.



**Chapter A Board Descriptions** 





#### **Chapter A Board Descriptions**

#### 1. Block diagram

Figure A3.4.1 shows a block diagram of OPE (05W).

The O5WH (operation unit) circuit consists of the following blocks:

- 1) IC1 (one chip MOS-CPU)
- Output ports

Setting LEDs on and off: 8 ports

Specifies the row during key switch matrix scanning: 8 ports

Input ports

Detect the column whose key is pressed: 8 ports

- 2) Key switch matrix (8 rows x 8 columns)
- 3) LEDs (8 LEDs)
- 4) LCD unit

#### 2. Key switch scanning

Output ports (KSCAN0 to KSCAN7 signal) corresponding to 8 rows of key matrix are scanned sequentially by the software. In the case 1 is any of output from KSCAN0 to KSCAN7 signal which corresponds to the row 8 in the block diagram, the software reads input port, KSENS0 to KSENS7, and determines which in the row 8 is pressed.

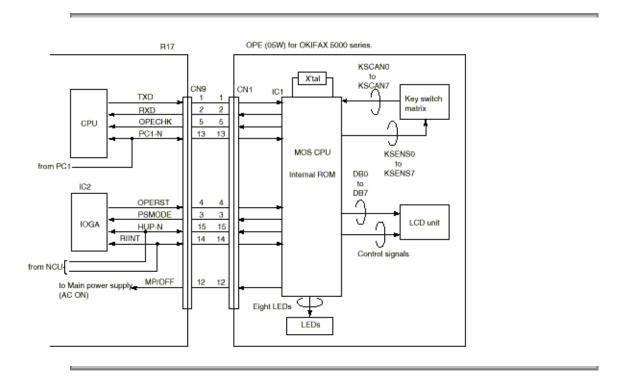
#### 3. LED drives and LEDs

Eight LEDs (ALARM, PHOTO, LIGHT, etc.) on the control panel are driven by output of IC1 via resistors R1, R4-9 and R11 respectively. An LED lights when a port output is 1.

- **4.** In case sub-power supply is applied to the fax machine: when PC1-N, HUP-N or RIINT signal is input to OPE unit, OPE unit controls the main power supply (120/230 board) by outputting the MP/OFF (ACON) signal.
- PC1-N: Presence of document on hopper
- HUP-N: OFF-Hook detection for TEL 1 and TEL 2 terminal
- RIINT: Ringing detection signal



**Chapter A Board Descriptions** 



# **OKIDATA®**

# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

A3.6.1 1VP (for 120 V)/2VP (for 230 V) Circuit Diagram (1/2)

A3.6.2 1VP (for 120 V)/2VP (for 230 V) Circuit Diagram (2/2)



#### **Chapter A Board Descriptions**

**IMPORTANT:** Oki Data Corporation recommends that maintenance of the Power supply unit (1VP/2VP board) be performed by replacement of the whole power supply unit, not by replacement of components.

Therefore,

- 1) circuit descriptions in this section are for reference.
- 2) orders for components of the power supply unit cannot always be accepted.

Functions of unit:

1VP/2VP circuit generates the following direct currents (DC) based on the alternating current,

AC 120 V +6%, -15%

AC 230 V +15%, -14%

1. Low-voltage power supply circuit

This circuit generates the following voltages.



**Chapter A Board Descriptions** 

This circuit generates the following voltages.

| Output Voltage | Output Voltage   |
|----------------|--|
| +5 V           | Logic circuit supply voltage (IC LSI), and high-voltage source voltage, etc.             |
| +8 V           | CIS (contact image sensor)   |
| -8 V           | CIS (contact image sensor)   |
| +30 V          | Send motor, drum motor, resist motor, fan drive, flash memory, CIS, and 2nd tray voltage |



## Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

• Voltage: AC 120 V +6%, -15% (AC 102 V to 127 V

AC 230 V +15%,-14% (AC 198 V to 264 V)

Frequency: 50/Hz/60Hz +/-2%



**Chapter A Board Descriptions** 

#### Transformer type B

| Pin No.    | Rated<br>Voltage | Rated<br>Current | Current<br>Range | Voltage<br>Range | Output<br>Ripple | Output<br>Noise |
|------------|------------------|------------------|------------------|------------------|------------------|-----------------|
| CN3-B11-B1 | +5V              | 1.8 A            | 0.2 to 4.5 A     | 5 V +/-4%        | 100 mVP-P        | 250 mVP-P       |
| 3          |                  |                  |                  |                  |                  |                 |
| A13        |                  |                  |                  |                  |                  |                 |
| CN3-A15,   | +30 V            | 1.20 A           | 0 to 1.20 A      | -                | 4.0 VP-P         | -               |
| B15        |                  |                  |                  |                  |                  |                 |
| CN3-A14    | +8 V             | 0.1 A            | 0 to 0.1 A       | 6.5 to 15 V      | 3.0 VP-P         | 3.6 VP-P        |
| CN3-B14    | -8 V             | 0.1 A            | 0 to 0.1 A       | -15 to 6.5 V     | 3.0 VP-P         | 3.6 VP-P        |



**Chapter A Board Descriptions** 

| Symbol               | 1VP Board        | 2VP Board        | Remarks |
|----------------------|------------------|------------------|---------|
| INLET Ass'y          | 4YS4011-2894P001 | 4YS4011-2894P002 |         |
| F1                   | 51MS063L         | 19181-5A         |         |
| F2                   | 51MS016L         | Not mounted      |         |
| F3                   | GGS 3.15         | 21702.5          |         |
| T1 (Transformer 10   | 4YB4049-7082P1   | 4YB4049-7083P1   |         |
| C1, C2, C56 and C242 | Not mounted      | Mounted          |         |
| R18, R51, R52 and    | Not mounted      | Mounted          |         |
| R125                 |                  |                  |         |

<sup>\*</sup> This information contained herein can change without notice owing to product and/or technical improvements.



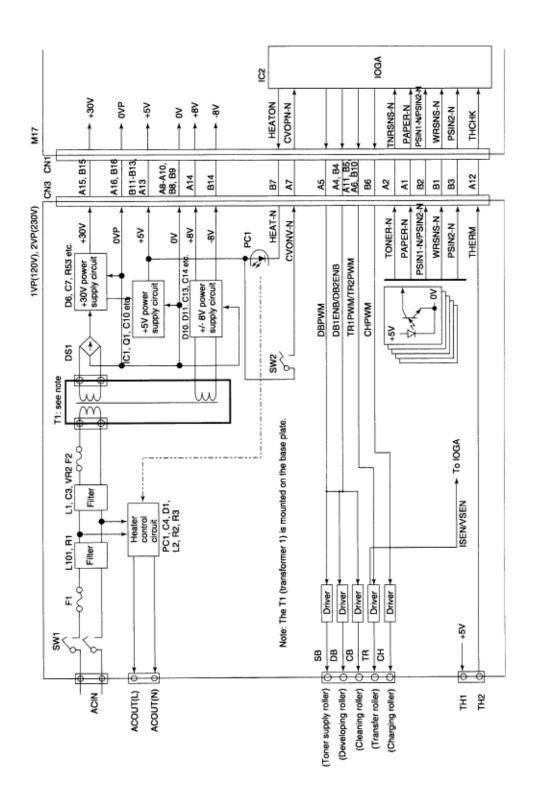
**Chapter A Board Descriptions** 

Figure A3.6.1 shows a block diagram of 1VP (120V)/2VP (230V).

Note: The differences between 1VP (AC120V) and 2VP (AC230V) board are shown in the following table.

| Symbol                 | 1VP board        | 2VP board        | Remarks |
|------------------------|------------------|------------------|---------|
| INLET Ass'y            | 4YS4011-2894P001 | 4YS4011-2894P002 |         |
| F1                     | 51MS063L         | 19181-5A         |         |
| F2                     | 51MS016L         | Not mounted      |         |
| F3                     | GGS 3.15         | 21702.5          |         |
| T1 (Transformer 1)     | 4YB4049-7082P1   | 4YB4049-7083P1   |         |
| C1, C2 C56 and C242    | Not mounted      | Mounted          |         |
| R18, R51, R52 and R125 | Not mounted      | Mounted          |         |

<sup>\*</sup> The information contained herein can change without notice owing to product and/or technical improvements.



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# **OKIDATA®**

## Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

- 5-1 General
- 5-2 Circuit description
- 5-3 Low-voltage section
- 5-4 Protection circuits
- 5-5 Cover open circuit



### Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

The power supply unit consists mainly of AC transformer and a power PCB (1VP board for AC120V/2VP board for AC230V). A block diagram of the power supply unit is shown in Figure A3.6.1 The power PCB is composed of five main circuits: AC input section, heater control section, low-voltage section, high-voltage section and protection circuit.

The low-voltage section provides a +5V output by a DC-DC converter and other output voltages (+30V, +8V and -8V) simply by rectifying and smoothing the respective outputs of the AC transformer. The high-voltage section (TR1, TR2, DB1, DB2, SB1, SB2, CB and CH) produces a flyback voltage from 5V by using a drum coil and a high-voltage transformer.



# **Service Manual for OF5300/5600**

**Chapter A Board Descriptions** 

| 5-2-1 | I AC | innut | section |
|-------|------|-------|---------|
|       |      |       |         |

5-2-2 Heater control circuit



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

- 1) AC commercial power is supplied to line filter circuit through the AC inlet, power switch (SW1) and the fuse (F1). Fuse F1 is used for protecting the heater circuit.
- 2) The filter circuit consists of L101, R1, C1, C2, C3 and L1. Capacitors C1 and C2 are not mounted in the power unit for 120VAC input.
- 3) Fuse F2 is used for protection for the double voltage input in the power supply unit for 120VAC input and will not blow by shorting or opening the secondary circuit. This fuse F2 is not mounted in the power supply unit for 230VAC input.



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

- 1) The AC power divided from the AC input section passes through L2 for noise elimination and is fed to the heater via D1 (operating as a switch) from the power PCB.
- 2) The on/off operation of D1 is controlled by the operation of photocoupler PC1 whose operation is controlled by the HEAT-N signal applied to CN3-B7 pin from the control PCB (M17 board).
- 3) Resistors R2 and R3 connected on the AC side of PC1 are fuse resistors to protect themselves from firing when PC1 turns on in the event of D1 open failure.



**Chapter A Board Descriptions** 

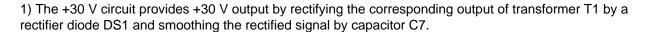
5-3-1 +30 V circuit

5-3-2 +/- 8 V circuit

5-3-3 +5 V circuit

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### Service Manual for OF5300/5600 Chapter A Board Descriptions



2) Resistor R53 is used to discharge the electric charge of C7 when the power switch (SW1) turned off.

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# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

- 1) The +/- 8 V circuit provides +8 V and -8 V outputs by rectifying the corresponding output of transformer T1 by rectifier diodes D10 and D11 and smoothing the rectified signals by capacitors C13 and C14.
- 2) Resistors R22 and R23 are used to discharge the electric charge of C13 and C14 when the power switch (SW1) is turned off.



# Service Manual for OF5300/5600 Chapter A Board Descriptions

- 1) +5 V circuit provides +5 V output by lowering +30 V output by means of DC-DC converter circuit.
- 2) IC1 is a control IC of frequency fixed type (operating at about 30 kHz in present power supply unit)
- 3) Q1 is a power transistor, D7 is a flywheel diode, and L3, C10 and C20 compose a smoothing circuit.
- 4) The +5 V output is regulated as follows. The rectified +5 V is divided by resistors R83, R10 and R11 and the resulting voltage is applied to IC1, in which this voltage is regulated to a constant voltage. Thus, the regulated +5 V output is obtained by controlling IC1.



**Chapter A Board Descriptions** 

- 1) The protection circuit includes fuse F3 for +30 V and +5 V overcurrent protection circuit.
- 2) If an overvoltage is applied to the +5 V circuit, D8, R9 and D6 operate to short-circuit the +30 V circuit for half-wave cycle and fuse F3 will blow.
- 3) F1 will blow only in the event of AC line short-circuit.



# Service Manual for OF5300/5600

**Chapter A Board Descriptions** 

1) The cover open circuit consists of SW2. When the stacker cover is opened, the cover open microswitch (SW2) on the 1VP/2VP board is turned off to cut the supply of H5V to the high-voltage power supply circuit. As a result all high-voltage outputs are interrupted. At the same time, the CVOPN-N signal is sent to the control board to notify it the off state of the microswitch, and the control board performs the cover open processing.

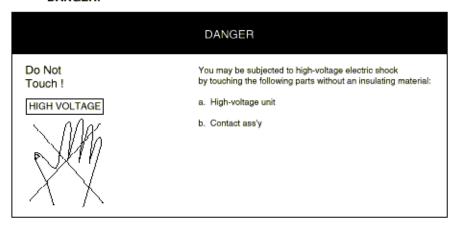


**Chapter A Board Descriptions** 

This circuit consists of photo-sensors and high voltage generation unit.

**Note:** If the high-voltage unit inside the 1VP/2VP circuit board is replaced, the output voltage and current output from the terminals must be checked and adjusted. This section does not describe the checking and adjustment methods, however.

#### DANGER:



High voltage outputs are connected to the contact ass'y as shown in 5-6-1.



**Chapter A Board Descriptions** 

5-6-1 Functional overview

5-6-2 SB2, DB1, DB2 and CB

5-6-3 TR1 and TR2

5-6-4 CH



**Chapter A Board Descriptions** 

The high-voltage outputs consist of TR1 (3.5 kV), TR2 (-0.75 kV), DB1 (+300 V), DB2 (-300 V), SB2 (-450V), CB (+400 V) and CH (-1.35 kV) and are obtained as follows. The control signal obtained from IOGA of M17 board is applied to High-voltage power supply circuit. As result, the driver current is applied to the drive circuit, which will provide the high-voltage outputs.

| Signal Name | Output Voltage   | Application                             |
|-------------|------------------|---|
| SB1/SB2     | 0 +/- 5 V/-450 V | Voltage applied to toner supply roller. |
| DB1/DB2     | +300 V/-300 V    | Voltage applied to developing roller.   |
| TR1/TR2     | +3.5 kV/-0.75 kV | Voltage applied to transfer roller.     |
| CH          | -1.35 kV         | Voltage applied to charging roller.     |
| СВ          | +400 V           | Voltage applied to cleaning roller.     |

# **OKIDATA®**

# Service Manual for OF5300/5600 Chapter A Board Descriptions

- 1) These four high-voltage outputs are obtained from the flyback voltage of Q10.
- 2) The positive and negative voltages of DB1 and DB2 are obtained by switching the charging direction under the triac and thyristor.
- 3) Feedback is not applied to these outputs. However, SB2 is limited by D85 and DB2 is limited by D84 so as not to provide an output exceeding a preset voltage.



# Service Manual for OF5300/5600 Chapter A Board Descriptions

- 1) The TR1 high-voltage is obtained by rectifying the secondary output of Q17 switching circuit by a voltage-doubler rectifier.
- 2) TR1 output circuit has both constant current (hereinafter called CC) and constant voltage (hereinafter called CV) modes.
- 3) At first, TR1 output circuit operates in the CC mode. Once the voltage determined by parameters such as roller and medium is obtained, this circuit changes to operate in the CV mode by the control signal.
- 4) The TR2 output voltage is regulated by keeping the voltage obtained by switching operation of Q15 at a constant voltage by D66 and D65.

# **OKIDATA®**

## **Service Manual for OF5300/5600**

**Chapter A Board Descriptions** 

1) The CH output voltage is stabilized by keeping the primary flyback voltage obtained by switching operation of Q16 at a constant voltage by D76 and D82.



## Service Manual for OF5300/5600

#### **Chapter A Board Descriptions**

The photosensors mounted on this circuit board/sensor board supervise the paper running state during printing. These six photosensors are used in this printer as listed below. All of their outputs enter IOGA for referring to and processing by the CPU.

1) PS1 (photosensor 1): PSOUT Supervises the paper feed according to the time of arrival at the sensor and the time of passage of paper.

2) PS2 (photosensor 2): WRSNS Detects the leading part of sensor. Supervises the paper running state.

3) PS3 (photosensor 3): PSIN1

Detects the leading part of the paper and gives the supervision timing for switching from hopping operation to feeding operation. Supervises the paper running state and the paper size according to the paper arrival time and running time.

4) PS4 (photosensor 4): PAPER Detects the end of the paper.

5) PS5 (photosensor 5): PSIN2 Not used

6) PS6 (photosensor 6): TONER Detects the lack of the toner.



### **Chapter A Board Descriptions**

#### 1. Block diagram

Figure A3.7.1 shows a block diagram of UNC5 (NCU) circuit.

#### 2. General functions of this circuit are as follows:

- 1) Generates and detects signals to be exchanged with a telephone exchange or network in Phases A and E defined by ITU T.30.
- Loop formation for call origination
- Line current detection (see note 1) before call origination
- Dial tone detection (see note 1)
- Generation of dial pulses (see note 2)
- Busy tone detection (see note 1)
- Ringing signal detection
- 2) Sends various data and signals from the R44/M17 board to the telephone line after amplification.
- Picture data/Protocol/Tonal signals/PB tone, etc.
- 3) Sends the following signals received from the line to the R44/M17 board as data after amplification.
- Picture data/Protocol/Tonal signals, etc.

**Note 1:** This procedure may be omitted depending on the dial parameters.

**Note 2:** MF (Multi-frequency) tone is generated by the modem and transferred to the telephone line via the NCU board.

#### 4. Description on the NCU Block Diagram

#### 4.1 UNC circuit diagram

#### 1 Lightning arresters (AR1, 2)

The nominal operating voltage is 350 V.

When connecting the ground of the arrestor to the chassis, tighten ARG on the PCB with a screw. At this time, the PCB is grounded through the power cable. The TB1 arrestor ground terminal can also be used to connect to the earth directly.

#### 4 DC circuits (R10, R11, C4)

These circuits provide DC characteristics according to the line requirements using the primary DC resistor in the line transformer T1 and the R10 and R11 resistors. The capacitor C4 bypasses AC signals.

#### 5 Impedance matching network (R523, R536, C503)

This circuit matches the impedance between the line and equipment to reduce reflection of transmitted signals.

#### 6 Receiving sensitivity (R574, R504)

The receiving sensitivity at line seizuring is determined by R574 and the MF tone receiving sensitivity at parallel pickup is determined by R504.

#### 7 CML (RL1)

This circuit selectively switches the line between the telephone or facsimile.

#### 8 SR (RL2)

This circuit connects the line with the telephone. During facsimile transmission, it disconnects the telephone.

#### 11 PP (RL6)

If this circuits detects MF or CNG tones without seizuring a line, it sets a proper receiving sensitivity.

#### 12 DP (RL3)

This circuit generates pulse dials.

If the circuit detects MF or CNG tones without seizuring a line, it opens to increase the impedance.

#### 13 Pickup RC (R5, C31)

These circuits insert a high-impedance resistor and capacitor serially to prevent the line impedance from dropping by the line transformer T1.

#### 14 Ring detectors (IC1)

These circuits detect a ring signal arriving to the line. If the input ring signal exceeds a specific voltage, the circuits output a signal having of RI the same frequency as incoming RI.

#### 15 Line transformer (T1)

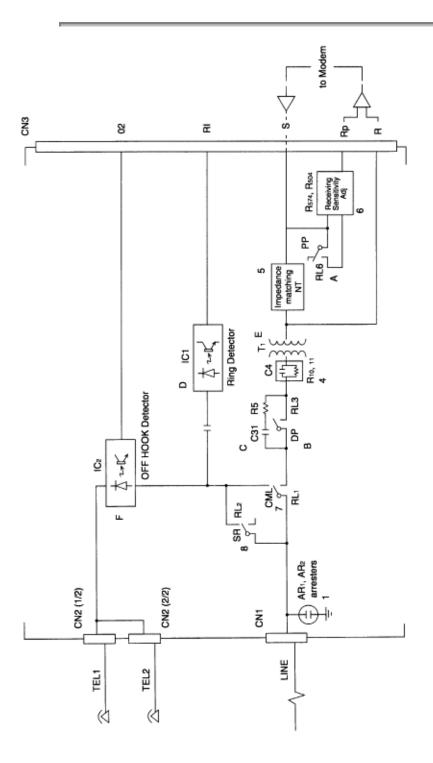
This circuit processes send/receive signals required for facsimile transmission, dial tone receive signals required for automatic dialing, and MF tone send and remote receive signals. It separates between the line and equipment in terms of DC and also keeps a balance between the line and the ground. The transformer on the UNC board for OKIFAX 5600 is covered with the shield case for the low-level receiving countermeasure.

#### 16 Off-hook detector (IC2)

This circuit detects the off-hook state of the telephone connected to the TEL1, TEL2 through LINE terminals.



**Chapter A Board Descriptions** 





### **Chapter A Board Descriptions**

The TELU board is the control board of the telephone set when the optional telephone assembly is installed on the facsimile transceiver.

#### 1. Block diagram

Figure A3.8.1 shows a block diagram of TELU circuit.

#### 2. General functions of this circuit are as follows:

- Speech IC
- Sending Level Adjustment
- Receiving Level Adjustment
- Sending Frequency Response Adjustment
- Side Tone Adjustment
- DC V-1 Characteristics Adjustment
- Return Loss Adjustment
- AGC (automatic gain control)
- Manual Pad
- Sending Frequency Response Adjustment
- Receiving Frequency Response Adjustment
- Handset Interface

### 3. Explanation of TEL circuit diagram

This section describes functional blocks of individual TEL circuit diagram.

#### 3-1 TELU circuit diagram

TELU circuit diagram is formed by Speech IC and interface of UNC, HOOK SW and HANDSET.

1) Speech IC

The hybrid circuit is formed by Speech IC.

2) Handset Interface

### Transmitter signal route

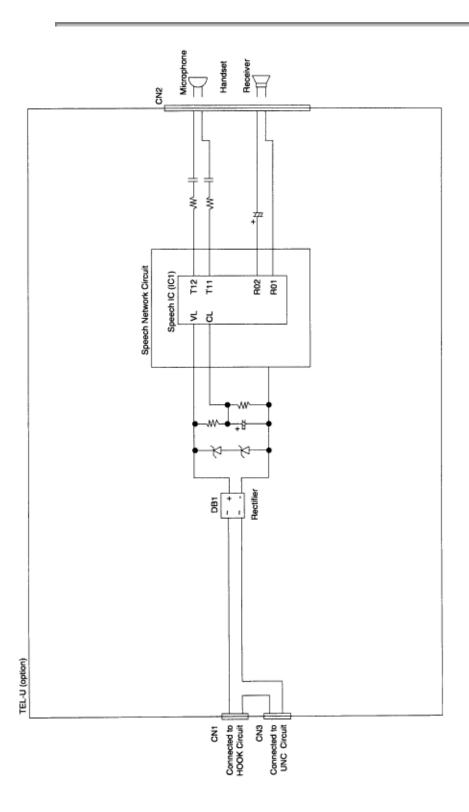
Signal from the microphone of the handset is input to pin 15 and 16 of Speech IC. This signal is determined by the amplification factor and output to the telephone line via UNC, Hook switch and DB2 (rectifier).

### • Receive signal route

Receive signal from the telephone line enters Speech IC via UNC, Hook switch and DB2 and is output to pin 2 & 3 of the speaker of the handset.



**Chapter A Board Descriptions** 





### **Chapter A Board Descriptions**

By mounting this optional memory board (MEM/MEM-2), it can be used for the expansion memory.

### 1. Block diagram

Figure A3.11.1 shows a related signal of memory board.

Memory board circuit consists of the following block.

1) 512 kbyte MOS Dynamic RAM x 4 (IC3 to IC6).

Used as follows:

- Picture memory for the ECM send/receive modes.
- Picture memory for the memory transmission mode.
- Picture memory for the retransmission data.
- Picture memory for the reception in memory
- 2) Memory capacity
- 1 Mbyte memory board can be added for OKIFAX 5300.

The relationship between memory capacity and mounted boards are shown in the following table.

| Equipment   | Memory<br>Capacity | IC3     | IC4     | IC5         | IC6         |
|-------------|--------------------|---------|---------|-------------|-------------|
| OKIFAX 5300 | 1 Mbyte            | Mounted | Mounted | Not mounted | Not mounted |
| OKIFAX 5600 | 1 Mbyte            | Mounted | Mounted | Not mounted | Not mounted |
| OKIFAX 5600 | 2 Mbyte            | Mounted | Mounted | Mounted     | Mounted     |

#### Note:

Minimum one hour of back-up time during electrical interruption.

Battery back-up of image memory is provided by the optional memory card itself. This card contains a battery.

## 3) Image memory capacity

|                   | Memory Condition  | OKIFAX 5300 | OKIFAX 5600   |
|-------------------|-------------------|-------------|---------------|
|                   |                   | (pages)     | LEGAL Setting |
| With Option Board | Standard (without | 17          | 35            |
|                   | option)           |             |               |
|                   | 1.0 Mbyte         | 100         | 120           |

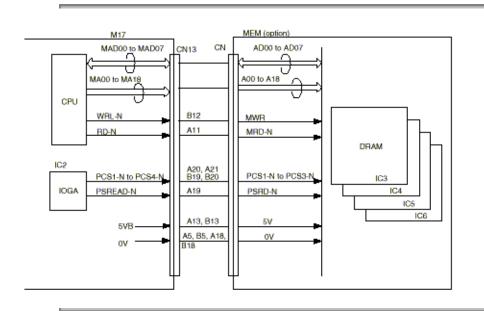
|           |   | • |     |
|-----------|---|---|-----|
| 2.0 Mbyte | - |   | 200 |

Note: No. of sheets are counted provided that ITU-T No.1 sample document is used.

No. of sheets are typical value.



**Chapter A Board Descriptions** 





### Service Manual for OF5300/5600

### **Chapter A Board Descriptions**

CTR board is used as an interface board of PC and FAX when PC is connected to facsimile machine.

#### 1. Block diagram

CTR board circuit is formed by Receiver, Driver, and 1284-I/F.

Figure A3.12.1 shows related signals of CTR board.

#### 2. Function

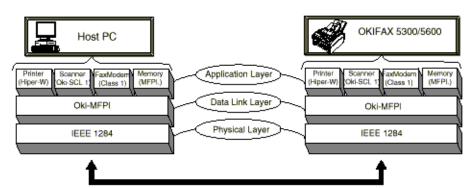
#### 2.1 Summary

By installing the optional board (Bi-Centro), the following MFP (Multi-Function Peripheral) function can be realized.

#### Example:

- PC printer function (300/Q600 dpi) 8PPM
- PC Scanner function 300 dpi
- PC Fax Modem function (TIA/EIA Class 1)
- PC Memory function
- PC Multiplex functionDisable Enable

Interface between Fax machine and Host PC consists of three layer structure as detailed below, each sub-system can be operated at the same time by adopting a Oki-MFPI proto-col in both Fax machine and Host PC.



#### a) Application layer:

Performs a function control of each sub-system at the Host PC and Fax machine.

#### b) Data-Link layer:

Performs a protocol control at the Host PC and Oki-MFPI (TIA IS650 Level 1 re-quirement). (Packetize/Unpacketize, flow control, Transfers command/data between each sub-system)

#### c) Physical layer:

Has a bi-directional interface control circuit which conforms to IEEE1284.

Standard mode: Compatible, Nibble

Oki special mode: MCE (Mode Change Express)

#### Following devices are as sub-system:

1) Printer (HIPER-W: Host based Image PrintER for Windows)

Encodes a rater image data in Host PC and transfers a data with HIPER-W emula-tion.

2) Scanner (Oki-SCL 1: Oki-Scanner Control Language 1)

Transfers and image data of document scanned in Fax machine to the Host PC with

Oki-SCL 1 command.

3) FaxModem (TIA/EIA Class 1)

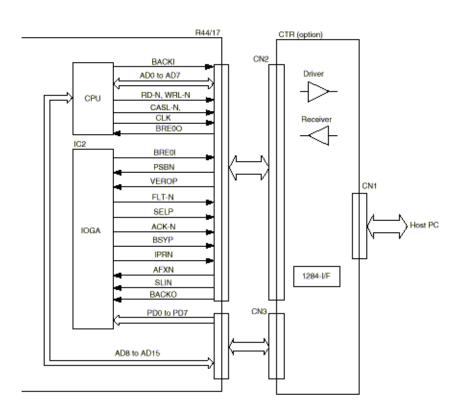
Send/receive a Class 1 command between Host PC and Fax machine.

4) Memory (MFPL: Multi-Function Peripheral Language)

By using MFPL command, it is possible to display on screen of Host PC for condition of Fax machine and performs the initial registration of the telephone number used in Fax machine.

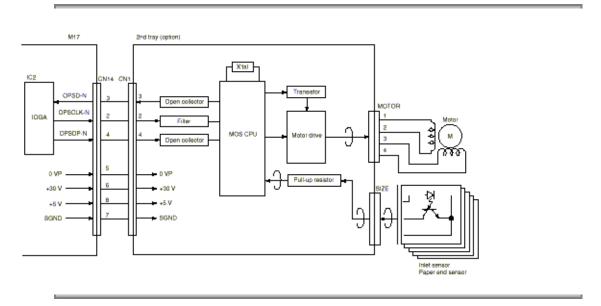


**Chapter A Board Descriptions** 





**Chapter A Board Descriptions** 



# **OKIDATA®**

## Service Manual for OF5300/5600

#### **Chapter A Board Descriptions**

#### 1. Block diagrm

This board is installed as the optional board for the unit.

Figure A3.13.1 shows a block diagram of the second tray (option).

2. Function

Second tray consists of the following functions:

- Paper capacity: 500 sheets
- Paper size: A4, Letter, Legal
- Paper-size selection: Automatic
- Cassette/no-cassette selection: Automatic
- Paper/no-paper selection: Automatic
- Paper route open to facsimile transceiver unit : Automatic decision

Control method:

When second tray is installed with the facsimile transceiver unit, the tray is connected to the facsimile transceiver unit by a connecting cable. The tray is controlled by the com-mand from CPU of PU (printer unit) section.



# **Service Manual for OF5300/5600**

**Chapter B Print Operation Description** 

| This appendix describes the print operation processes and assemblies of the unit. |
|---|
|---|

# **OKIDATA®**

# **Service Manual for OF5300/5600**

**Chapter B Print Operation Description** 

| 1) Image drum cartridge |  |  |
|-------------------------|--|--|
| 2) Resist motor         |  |  |
| 3) Drum motor           |  |  |

4) LED head

5) Fuser



# Service Manual for OF5300/5600

**Chapter B Print Operation Description** 

The image drum cartridge (I/D or EP [electro-photographic) consists of an image drum, a charger, and a developer. The cartridge forms a toner image on the drum, using an electrostatic latent image formed by the LED print head.



# Service Manual for OF5300/5600

**Chapter B Print Operation Description** 

This resist motor is a pulse motor of 48 steps/rotation that is two-phase excited by the signal from the M17 board. It drives the hopping roller and the resist roller via two one-way clutches according to the direction of rotation.



# **Service Manual for OF5300/5600**

**Chapter B Print Operation Description** 

This drum motor is a pulse motor of 48 steps/rotation that is two-phase excited by the signal from the M17 board and is the main motor of this mechanism.



# Service Manual for OF5300/5600

**Chapter B Print Operation Description** 

Image data for each dot on a line from the M17 board is received by the shift registers and latch registers. The Letter size LED head are driven to radiate the image data on to the EP (image) drum.



# Service Manual for OF5300/5600 Chapter B Print Operation Description

Onapter B T Time Operation Description

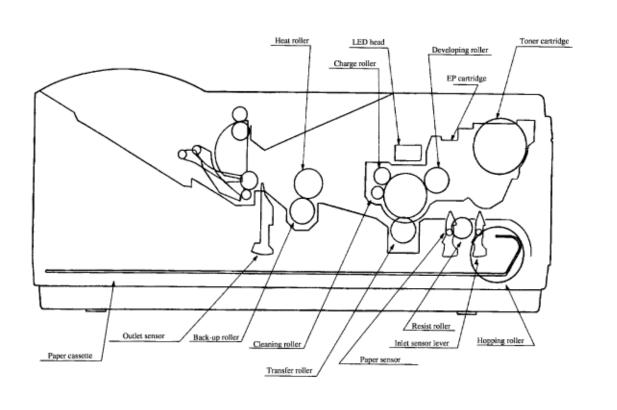
The fuser consists of a heater, a heat roller, a thermister and a thermostat.

An AC voltage from the power supply board (1VP/2VP) is applied to the heater under the control of the HEAT-N signal from the M17 board. This AC voltage heats the heater. The M17 board supervises the heat roller temperature via the thermistor, and regulates the heater roller at a predetermined temperature (about 185 °C for OKIFAX 5000 series) by connecting or disconnecting the AC voltage supply to the heater.

If the heater roller temperature rises abnormally, the thermostat of the heater voltage supply circuit is activated to cut off the AC voltage supply forcibly.



### **Chapter B Print Operation Description**



# **OKIDATA**°

# **Service Manual for OF5300/5600**

**Chapter B Print Operation Description** 

| B2.2.1 Process Operations |  |  |
|---------------------------|--|--|
| •                         |  |  |
|                           |  |  |

# **OKIDATA®**

# Service Manual for OF5300/5600

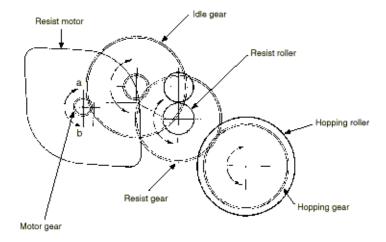
**Chapter B Print Operation Description** 





**Chapter B Print Operation Description** 

Hopping and feeding are affected by a single resist motor in the mechanism shown below.



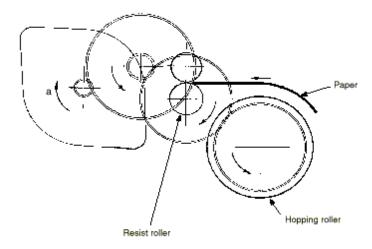
Turning the resist motor in the "a" direction drives the hopping roller. Turning the resist motor in the "b" direction drives the resist roller. The resist gear and hopping gear each contain one-way clutches, so that turning each of these gears in the reverse direction will not be transmitted to the corresponding roller.

#### (a) Hopping

1 Hopping turns the resist motor in the "a" direction (in the clockwise [CW] direction) and drives the hopping roller to advance the paper until the inlet sensor turns on.

(In this case, the resist gear also turns, but the resist roller is prevented from turning by the one-way clutch gear.)

**2** After the paper has turned on the inlet sensor, the paper is further advanced by a predetermined length until the paper hits the resist roller. (The skew in the paper can thus be corrected.)

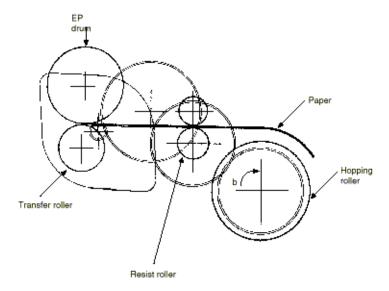


CW = Clockwise

#### (b) Feeding

1 After end of hopping, turning the resist motor in the "b" direction (in the counter-clockwise [CCW] direction) drives the resist roller to advance the paper. (In this case, the hopping gear also turns, but the hopping roller is prevented from turning by the one-way clutch gear.)

2 The paper is further advanced in synchrony with the print data.

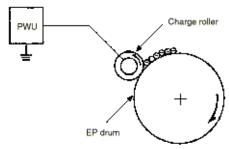


CCW = Counterclockwise

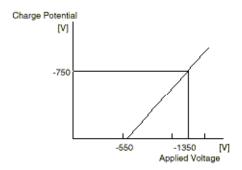


**Chapter B Print Operation Description** 

Charging is affected by applying a DC voltage to the charge roller that is in contact with the image drum surface.



The charge roller is composed of two layers consisting of a conductive layer and a surface protective layer that has elasticity, in order to secure a good contact with the image drum. When the DC voltage (-1.35 KVDC) applied from the Power Supply Unit exceeds a threshold value, charging begins. The applied voltage is proportional to charge potential with off set of approx. -550V.

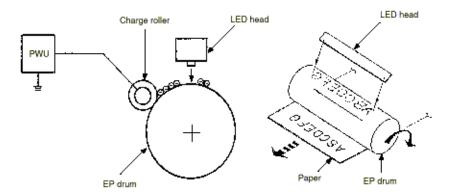




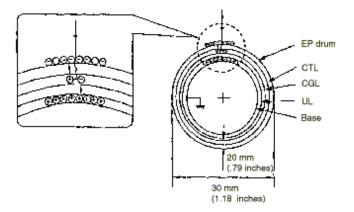
#### **Chapter B Print Operation Description**

#### 3) Exposure

Light emitted from the LED head irradiates the image drum surface with negative charges. The surface potential of the irradiated part of the image drum drops, thereby forming an electrostatic latent image associated with the image signal.



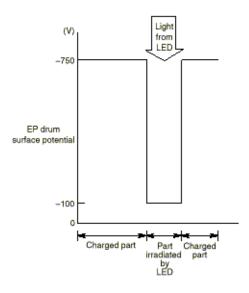
The image drum is coated with an underlayer (UL), a carrier generation layer (CGL), and carrier transfer layer (CTL) on the aluminum base. The organic photo conductor layer (OPC), comprising a CTL and a CGL, is about 20 mm thick.



The image drum surface is charged to about -750 V by the contact charge of the charge roller.

When light from the LED head irradiates the image drum surface, the light energy generates positive and negative carriers in the CGL. The positive carriers are moved to the CTL by an electrical field acting on the image drum. Likewise, the negative carriers flow into the aluminum layer (ground).

The positive carriers moved to the CTL combine with the negative charges on the image drum surface accumulated by the contact charge of the charge roller, lowering the potential on the image drum surface. The resultant drop in the potential of the irradiated part of the image drum surface forms an electrostatic latent image on it. The irradiated part of the image drum surface is kept at about -100 V.



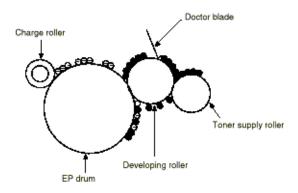
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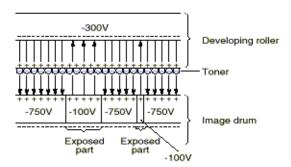
**Chapter B Print Operation Description** 

Toner is attracted to the electrostatic latent image on the image drum surface to convert it into a visible toner image. Developing takes place at the contact between the image drum and the developing roller.

**1** As the toner supply roller rotates while rubbing on the developing roller, a friction charge is generated between the developing roller and the toner, allowing the toner to be attracted to the developing roller. (The developing roller surface is charges positive and the toner, negative.)

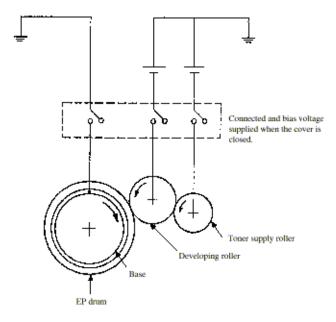


- **2** The toner attracted to the developing roller is scraped off by the doctor blade, forming a thin coating of toner on the developing roller surface.
- **3** Toner is attracted to the exposed part (low-potential part) of the image drum at the contact between the image drum and the developing roller, making the electro-static latent image visible.



An illustration of activities at the contact point of the image drum surface and the developing roller (arrow marks denote the direction of the electric field).

**Note:** The toner supply roller and the developing roller are supplied with bias voltages required during the developing process as shown below. -450 VDC is supplied to the toner supply roller, -300 VDC to the developing roller.



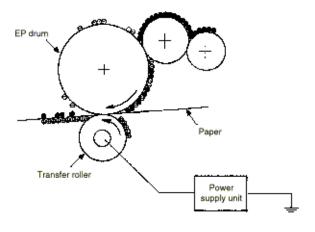


**Chapter B Print Operation Description** 

The transfer roller is composed of conductive sponge material and is designed to make the image drum surface and the paper closely into contact.

Paper is placed over the image drum surface, and a positive charge, opposite in polarity to the toner, is applied to the paper from its reverse side.

The application of a high positive voltage (+1 KVDC) from the Power Supply Unit (1VP/2VP board) to the transfer roller causes the positive charge induced on the transfer roller surface to be transferred to the paper at the contact between the transfer roller and the paper. As a result, toner charged negative that is attracted to the image drum surface is transferred to the upper side of the paper by the positive charge on the lower side of the paper.



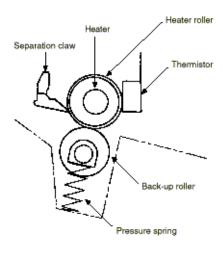


**Chapter B Print Operation Description** 

After the end of the transfer operation, the unfused toner image is fused on the paper under heat and pressure as it passes between the heater roller and the back-up roller. The heater roller with a Teflon coating incorporates a 500 W heater (Halogen lamp), which heats the heat roller.

A thermister, which is in contact with the heater roller, regulates the heater roller at a predetermined temperature (about 185 °C for OKIFAX 5000 series). A safety thermostat cuts off voltage supply to the heater by opening the thermostat in the event of abnormal rise in temperature.

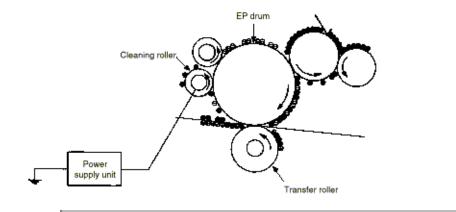
The back-up roller is held under a pressure of 2.5 kg by the pressure spring at each side.





**Chapter B Print Operation Description** 

After the end of the transfer, residual toner on the image drum is attracted to the cleaning roller temporarily by static electricity to clean the image drum surface.





#### **Chapter B Print Operation Description**

The charge roller, transfer roller and cleaning roller are cleaned in the following cases:

- In warning up at power-on time
- In warning up after the cover is opened and closed
- When the number of accumulated sheets is 10 or more and the printout operation ends

Changes in bias voltage applied to each roller move adhesive toner from the roller to the image drum and return it to the developer.

|               | Cleaning "NO" (V) | Cleaning "YES" (V) |
|---------------|-------------------|--------------------|
| DB+           | -                 | +300 V             |
| DB-           | -300 V            | -300 V             |
| TR+           | +1000 V           | +1000 V            |
| TR-           | -                 | -750 V             |
| CB (cleaning) | +400 V            | +400 V             |
| CH-           | -1350 V           | -1350 V            |



#### **Chapter B Print Operation Description**

B2.3.1 Errors List

B2.3.2 Major Trouble Errors

B2.3.3 Recoverable Errors



#### **Chapter B Print Operation Description**

The errors are listed below.

- 1) Major trouble errors
- Fuser error (Printer Alarm 4)
- Fan error (Printer Alarm 3)
- Paper supply error
- Paper transport system error
- Paper exit jam
- Paper size error
- 2'nd tray communication error (Printer Alarm 2)
- Cover open
- 2) Recoverable errors
- 2'nd tray route open
- No cassette in 2'nd tray
- No paper in 1'st cassette
- No paper in 2'nd cassette
- 3) Alarms (warning)
- Low toner
- Paper width error

#### Notes

- 1. The major trouble errors do not recover after an error has been removed unless a reset is not performed.
- 2. A recoverable error resets automatically by itself once the cause of error has been removed. Printing is not possible while an error is existing.
- 3. The alarm serves as a warning only and the printing operation is performed.



#### **Chapter B Print Operation Description**

B2.3.2.1 Fuser Error (Printer Alarm 4)

B2.3.2.2 Fan Error (Printer Alarm 3)

B2.3.2.4 2'nd Tray Communication Error (Printer Alarm 2)

B2.3.2.5 Cover Open

B2.3.2.3 Paper Feed Monitoring



**Chapter B Print Operation Description** 

The fuser error indicates an error in thermister on heater.

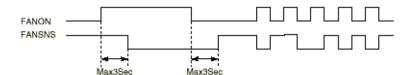
In case the fuser error occurs at the time of printing, the heater is turned off soon but the printing continues of that page.

However, if the error occurs before the write sensor is turned on, the motor stops soon.



#### **Chapter B Print Operation Description**

The fan error is generated when the FANSNS signal lead goes "1" while the fan is running at full speed. Operation of the FANSNS signal when the fan is turned on is described below.



Since the fan alarm is not monitored during printing, the fan alarm does not appear from the moment the printing is started until the completion of printing operation.

In other words, the printing will continue even if the fan alarm occurs during printing.



#### **Chapter B Print Operation Description**

| Status                 | Description and Supervising Sensor   | Distance  |
|------------------------|--|---|
| Paper supply error     | Indicates monitoring error in hopping.<br>Hopping is retried 3 times.  | 118 mm (4.64") or less path<br>Length +36 (hopping) x 3 |
| Transport system jam 1 | Indicates an error in the paper transport path.<br>Error on resist roller section.<br>From resist ON to write sensor (PS2) ON.   | 30 mm (1.18") or less<br>Inlet ~ write +20              |
| Transport system jam 2 | From inlet sensor OFF up to write sensor OFF.  | 44 mm (1.73°) or less                                   |
| Transport system jam 3 | Indicates an error in the paper transport system.<br>Error of transfer roller and/or heat roller.<br>From write sensor ON to outlet sensor ON.   | 207 mm (8.15") or less<br>Write – outlet +69            |
| Paper size error       | Indicates paper size other than specified one.<br>From resist ON to inlet sensor OFF.  | Recording paper<br>+/- 45 mm (1.77*)                    |
| Paper outlet jam 1     | Supervises slipping of the recording paper.<br>From outlet sensor ON to OFF.   | Recording paper<br>+/- 45 mm (1.77")                    |
| Paper outlet jam 2     | Supervises jamming at the near paper outlet,<br>From outlet sensor ON to OFF,<br>When a crumpled recording paper is detected, the<br>outlet sensor is set to "OFF" earlier than usual, | 135 mm (5.31*)<br>or less: NG                           |



## Service Manual for OF5300/5600

**Chapter B Print Operation Description** 

This error is generated if on sending a command to the 2'nd tray is returned no-status (40s) or an undefined status. However, in case there is no status when reset, it will be considered that the 2'nd tray is not mounted.



#### Service Manual for OF5300/5600 Chapter B Print Operation Description

Cover open sensor "0" indicates an open cover.

When the cover is closed the CU (control unit) section sends the reset signal and processes in the same way as if the power has been turned on.



## Service Manual for OF5300/5600

#### **Chapter B Print Operation Description**

The three recoverable errors are listed in the table below.

| Status               | Description of Supervising Sensor  |
|----------------------|--|
| 2'nd tray route open | Paper supply route from the option 2'nd tray to the main body is open, recording |
|                      | paper of the 1'st tray is being replaced.  |
| No paper 1'st        | No paper has been detected by the 1'st tray's paper sensor.                      |
| cassette             | No paper has been detected by paper sensor in "1" state.                         |
| No paper 2'nd        | Response from the option tray indicated no paper in 2'nd tray.                   |
| cassette             |  |



#### Service Manual for OF5300/5600 Chapter B Print Operation Description

Composition

Operation

Operation during toner full state

Operation during toner low state

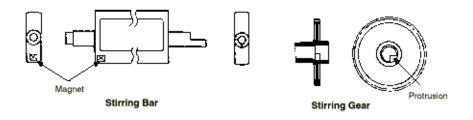
Low Toner Alarm



#### **Chapter B Print Operation Description**

The device consists of the stirring gear which rotates at a constant rate, the stirring bar and the magnet on the stirring bar. The stirring bar rotates through the link on the protrusion in the stirring gear.

The configuration of stirring bar in the figure below may differ. The principle of toner detection, however, remains the same.





## **Service Manual for OF5300/5600**

**Chapter B Print Operation Description** 

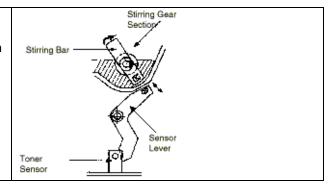
Toner Low is detected by monitoring the time interval between the encounter of the magnet set on the sensor lever and the magnet on the stirring bar.



#### **Chapter B Print Operation Description**

#### Operation during toner full state

- The stirring bar rotates due to interlocking with the stirring gear.
- Even when the magnet on the stirring bar reaches the maximum height, since the other side is being dipped in the toner, the stirring bar is pushed by the stirring gear.

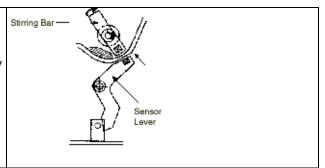




#### **Chapter B Print Operation Description**

#### Operation during toner low state

 When the stirring bar reaches the maximum height, since there is no resistance provided by the toner on the other side, it falls to the minimum height due to its own weight.
 Because of this, the time interval during which it is in encounter with the magnet of the sensor lever becomes long. By monitoring this time interval, toner low can be detected.

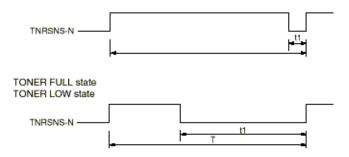




#### **Chapter B Print Operation Description**

A check for low toner is carried out at all times when the drum is rotating (rotation in opposite direction is excluded).

• The toner sensor is not monitored while the drum motor is in halt.



- When the toner low state is detected 2 times consecutively, Toner Low is established.
- When the toner full state is detected 2 times consecutively, Toner Low is canceled.
- When there is no change with the toner sensor for 2 cycles (6.5 sec. x 2) or more, then the Toner Sensor Alarm is activated.

| Printing Speed | T        | t1 (Toner Exists) | Remarks            |
|----------------|----------|-------------------|--------------------|
| 8 ppm          | 3.2 sec. | 0.16 - 1.00 sec.  | OKIFAX 5000 series |



#### **Chapter B Print Operation Description**

| Status                 | Description and Supervising Sensor                | Distance                    |
|------------------------|---|-----------------------------|
| Paper supply error     | Indicates monitoring error in hopping.            | 118 mm (4.64") or less path |
|                        | Hopping is retried 3 times                        | Length +36 (hopping) x 3    |
| Transport system jam 1 | Indicates an error in the paper transport path.   | 30 mm (1.18") or less       |
|                        | Error on resist roller section.                   | Inlet - write +20           |
|                        | From resist ON to write sensor (PS2) ON.          |                             |
| Transport system jam 2 | From inlet sensor OFF up to write sensor OFF.     | 44 mm (1.73") or less       |
| Transport system jam 3 | Indicates an error in the paper transport system. | 207 mm (8.15") or less      |
|                        | Error of transfer roller and/or heat roller.      | Write - outlet +69          |
|                        | From write sensor ON to outlet sensor ON.         |                             |
| Paper size error       | Indicates paper size other than specified one.    | Recording paper             |
|                        | From resist ON to inlet sensor OFF.               | +/- 45 mm (1.77")           |
| Paper outlet jam 1     | Supervises slipping of the recording paper.       | Recording paper             |
|                        | From outlet sensor ON to OFF.                     | +/- 45 mm (1.77")           |
| Paper outlet jam 2     | Supervises jamming at the near paper outlet.      | 135 mm (5.31")              |
|                        | From outlet sensor ON to OFF.                     | or less: NG                 |
|                        | When a crumpled recording paper is detected,      |                             |
|                        | the outlet sensor is set to "OFF" earlier than    |                             |
|                        | usual.  |                             |



#### Service Manual for OF5300/5600

**Chapter C Circuit Diagrams** 

he OKIFAX 5300 and OKIFAX 5600 Circuit Diagrams contain component level repair information and are OKIDATA proprietary.



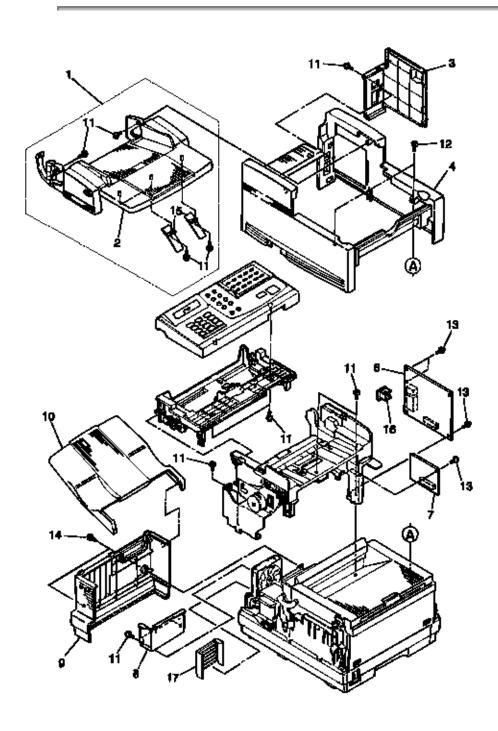
OPTION TELEPHONE

#### Service Manual for OF5300/5600

**Chapter D Illustrated Parts List** 

# ASSEMBLY SECTION1 CABINET ASSEMBLY SECTION2 CONTROL PANEL ASSEMBLY SECTION6 PAPER GUIDE U ASSEMBLY SECTION3 RINTER ASSEMBLY SECTION4 SECTION5 BASE ASSEMBLY

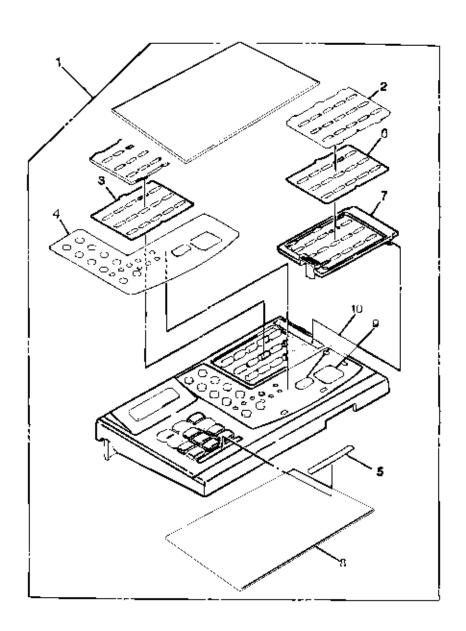




| Rev. | No. | Oki parts | Description | Q'ty | Remarks |
|------|-----|-----------|-------------|------|---------|
|      |     | Number    |             |      |         |

| 1a | 1PA4120-1079G<br>1 | Hopper: Document assy.         | 1 | 50607301 RSPL |
|----|--------------------|--------------------------------|---|---------------|
| 2a | 2PP4120-1084P<br>1 | Tray: Sub Hopper               | 1 | 50220901 RSPL |
| 3a | 2PP4120-1091P      | Cover: NCU                     | 1 | 53075901 RSPL |
| 4a | 1PP4120-1089P      | Cover: Main                    | 1 | 53075801 RSPL |
| 5a | 2PA4083-6130G<br>1 | Guide: Manual Feed Assy (Gray) | 1 | 51011001 RSPL |
| 6a | 40044501           | Board-UNC                      | 1 | 40044501 RSPL |
| 6f | 40044502           | Board: UNC                     | 1 | 40044502 RSPL |
| 7  | 40274601           | Board: S34 (OF5600)            | 1 | 40274601 RSPL |
| 8  | 3PP4120-1088P      | Plate: Partition               | 1 | 51019501 RSPL |
| 9a | 1PP4120-1090P<br>1 | Cover: Rear                    | 1 | 5307601 RSPL  |
| 10 | 1PP4120-1093P<br>1 | Tray: Stacker                  | 1 | 50221001 RSPL |
| 11 | N/A                | Screw                          |   | N/A           |
| 12 | . N/A              | Screw                          |   | N/A           |
| 13 | N/A                | Screw                          |   | N/A           |
| 14 | 4PB4120-1136P      | Screw: Thumb                   | 2 | 50317601 RSPL |
| 15 | 4PP4120-1161G<br>1 | Guide: Assist                  | 3 | 51019601 RSPL |
| 16 | 223A7010P003       | Cover: Modular Cap             | 1 | 53078001 RSPL |
| 17 | 40275501           | Plate-guard                    | 1 | 40275501 RSPL |

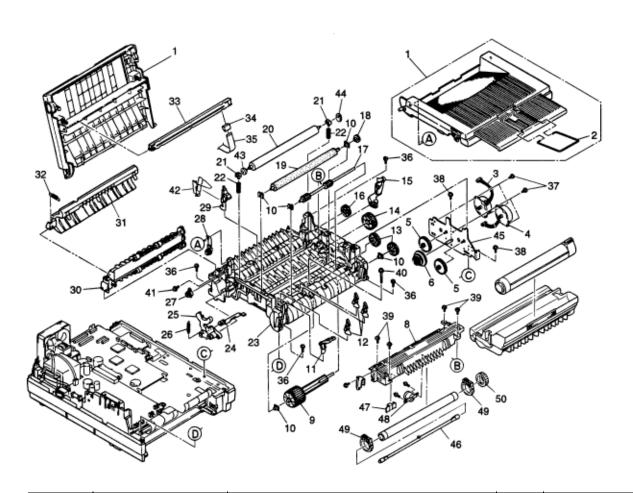




| Rev. | No. | Oki parts Number | Description             | Q'ty | Remarks       |
|------|-----|------------------|-------------------------|------|---------------|
|      | 1   | 40105301         | Unit: Op Panel (OF5300) | 1    | 40105301 RSPL |
|      |     |                  |                         |      |               |
|      | 1b  | 40079101         | Unit: Op Panel (OF5600) | 1    | 40079101 RSPL |
|      |     |                  |                         |      |               |
|      | 2   | 4PB4120-1074P1   | Film: One-touch Cover   | 1    | 52203301 RSPL |

| 4PB4120-1073P10      | Sheet: One-touch (L)   | 1  | 52081310 RSPL  |
|----------------------|--|--|--|
| 1                    |  |  |  |
| 40047110             | Sheet-F-050V   | 1  | N/A  |
| 40076810             | Sheet-F-175V   | 1  | N/A  |
| 4PB4014-4776P20<br>1 | Label: Ten Key (OK)  | 1  | N/A  |
| 40047001             | Sheet: One Touch (OF5300)  | 1  | 53077901 RSPL  |
| 1PP4120-1111P1       | Cover: One-touch Cover-175   | 1  | 53076101 RSPL  |
| 1PP4120-1072P1       | One-touch Cover-175  | 1  | 53076101 RSPL  |
| N/A                  | Board: Op Panel Control (05W)  | 1  | N/A  |
| N/A                  | Button-Start (S)   | 1  | N/A  |
| N/A                  | Button-Stop (S)  | 1  | N/A  |
|                      | 1<br>40047110<br>40076810<br>4PB4014-4776P20<br>1<br>40047001<br>1PP4120-1111P1<br>1PP4120-1072P1<br>N/A | 40076810 Sheet-F-175V  4PB4014-4776P20 Label: Ten Key (OK)  40047001 Sheet: One Touch (OF5300)  1PP4120-1111P1 Cover: One-touch Cover-175  1PP4120-1072P1 One-touch Cover-175  N/A Board: Op Panel Control (05W)  N/A Button-Start (S) | 1 40047110 Sheet-F-050V 1 40076810 Sheet-F-175V 1 4PB4014-4776P20 Label: Ten Key (OK) 1 40047001 Sheet: One Touch (OF5300) 1 1PP4120-1111P1 Cover: One-touch Cover-175 1 1PP4120-1072P1 One-touch Cover-175 1 N/A Board: Op Panel Control (05W) 1 N/A Button-Start (S) 1 |

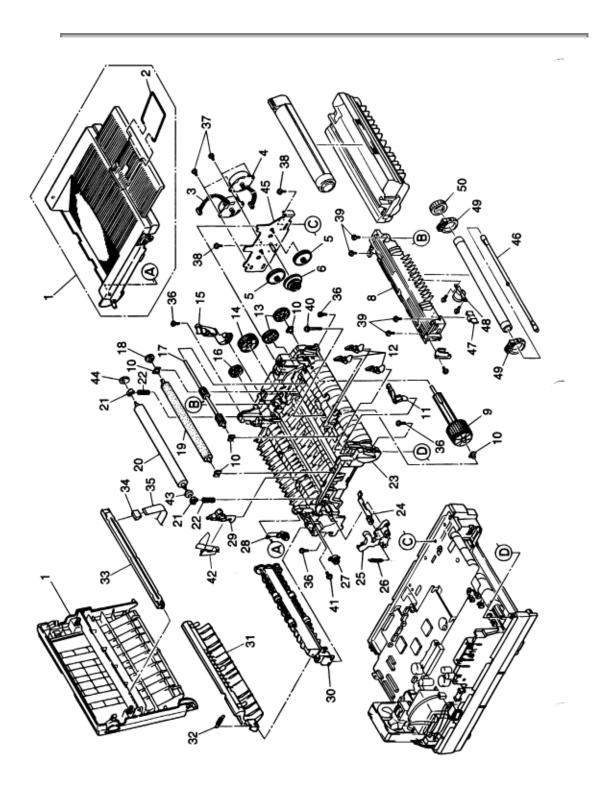




| Rev. | No. | Oki parts Number | Description                | Q'ty | Remarks       |
|------|-----|------------------|----------------------------|------|---------------|
|      | 1   | 2PA4120-1214G1   | Cover: Stacker Assy        | 1    | 53077801 RSPL |
|      | 2   | 4PB3517-1567P1   | Wire: Guide                | 1    | 51013801 RSPL |
|      | 3   | 4YB4120-1117P1   | Motor: (Main)              | 1    | 56512701 RSPL |
|      | 4   | 4YB4120-1118P1   | Motor: Registration        | 1    | 56512601 RSPL |
|      | 5   | 4PP4083-2593P1   | Gear: Stepper Motor Idle   | 1    | 51225701 RSPL |
|      | 6   | 3PP4083-6076P1   | Gear: Reduction            | 1    | 50220801 RSPL |
|      | 8a  | 2YX4120-1128G1   | Fusing: Unit Assy (120V)   | 1    | 51229301 RSPL |
|      | 8b  | 2YX4120-1128G2   | Fusing: Unit Assy (230V)   | 1    | 50220802 RSPL |
|      | 9   | 3PA4122-1295G1   | Shaft: Hopping Roller Assy | 1    | 50219601 RSPL |
|      | 10  | 4PP4083-6022P2   | Bearing                    | 5    | 51607402 RSPL |
|      | 11  | 4PP4083-6086G1   | Sensor: Toner              | 1    | 50405501 RSPL |
|      | 12  | 4PP4083-6083P1   | Plate: Sensor (Inlet)      | 3    | 51010701 RSPL |
|      | 13  | 4PB4083-6024P1   | Gear: One-way Clutch       | 2    | 51228901 RSPL |
|      | 14  | 4PP4083-6080P1   | Gear: Fuser Roller Idle    | 1    | 51229101 RSPL |
|      | 15  | 3PP4083-6054P1   | Lever: Reset (R)           | 1    | 50805901 RSPL |

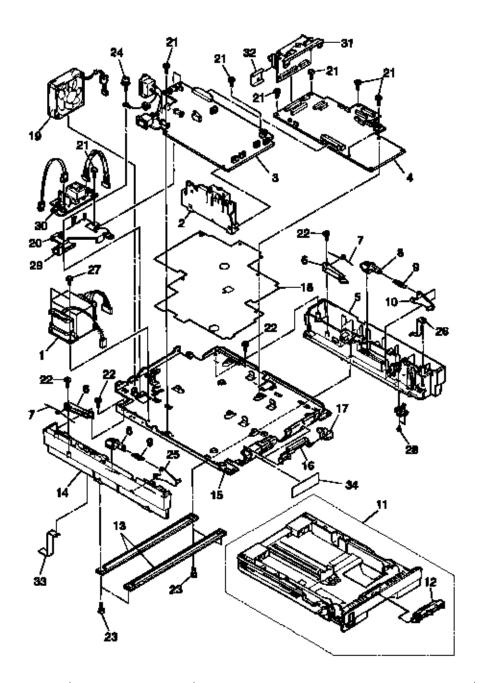
| 16 | 4PP4083-6081P1   | Gear: Eject Roller Idle     | 1 | 51229201 RSPL |
|----|------------------|-----------------------------|---|---------------|
| 17 | 3PB4083-6030P1   | Roller: Registration        | 1 | 53342501 RSPL |
| 18 | 4PP4083-6042P1   | Gear: Transfer Roller       | 1 | 51229001 RSPL |
| 19 | 4YB5084-7640P1   | Roller: Transfer            | 1 | 50409301 RSPL |
| 20 | 3PB4083-6064P2   | Roller: Back-up             | 1 | 53343701 RSPL |
| 21 | 4PP4083-6052P1   | Bushing: Pressure Roller    | 2 | 51607601 RSPL |
| 22 | 4PP4083-6065P1   | Spring: Bias                | 2 | 50925301 RSPL |
| 23 | 1PP4083-6035G001 | Base: Lower Sub Assy        | 1 | 50223201 RSPL |
| 24 | 3PP4083-6058P1   | Arm: Cover Open             | 1 | 53068901 RSPL |
| 25 | 3PP4083-6053P1   | Lever: Reset (L)            | 1 | 50805801 RSPL |
| 26 | 4PP4083-6057P1   | Spring: Stacker Cover Reset | 1 | 50924201 RSPL |
| 27 | 4PB4083-6197P1   | Gear: Stacker Cover Damper  | 1 | 51229401 RSPL |
| 28 | 4PP4083-6191G1   | Arm: Stacker Cover Damper   | 1 | 53069101 RSPL |
| 29 | 4PA4083-6025G1   | Plate: Sensor (Outlet)      | 1 | 51010802 RSPL |
| 30 | 2PA4120-1129G1   | Roller: Exit Assy.          | 1 | 50409901 RSPL |





| Rev. | No. | Oki parts Number | Description           | Q'ty | Remarks       |
|------|-----|------------------|-----------------------|------|---------------|
|      | 31  | 2PA4120-1085G1   | Guide: Release Assy.  | 1    | 51019201 RSPL |
|      | 32  | 4PP4120-1087P1   | Spring: Release       | 1    | 50930001 RSPL |
|      | 33  | 4YA4116-1228G1   | LED Head (1228G10     | 1    | 56112101 RSPL |
|      | 34  | 224A1286P0140    | Connector: LED Cable  | 1    | 56730201 RSPL |
|      | 35  | 4YX4120-1124G1   | Cable: LED Head Assy  | 1    | 56632401 RSPL |
|      | 36  | N/A              | Screw                 |      | N/A           |
|      | 37  | N/A              | Screw                 |      | N/A           |
|      | 38  | N/A              | Screw                 |      | N/A           |
|      | 39  | N/A              | Screw                 |      | N/A           |
|      | 40  | N/A              | Screw                 |      | N/A           |
|      | 41  | N/A              | Screw                 |      | N/A           |
|      | 42  | 4PA4120-1170G1   | Wire: Sensor Assy.    | 1    | 56633001 RSPL |
|      | 43  | 4PP4120-1209P1   | Washer: B             | 1    | 50517001 RSPL |
|      | 44  | 4PP4120-1210P1   | Washer: C             | 1    | 50517201 RSPL |
|      | 45  | 3PP4083-6071G00  | Bracket: Motor        | 1    | 51709901 RSPL |
|      |     | 1                |                       |      |               |
|      | 46a | N/A              | Halogen Lamp (Q)-F120 | 1    | N/A           |
|      | 46b | N/A              | Halogen Lamp (Q)-F230 | 1    | N/A           |
|      | 47  | N/A              | Sensor: Heat          | 1    | N/A           |
|      | 48  | N/A              | Thermostat A          | 1    | N/A           |
|      | 49  | N/A              | Bearing: B            | 2    | N/A           |
|      | 50  | N/A              | Gear: A               | 1    | N/A           |

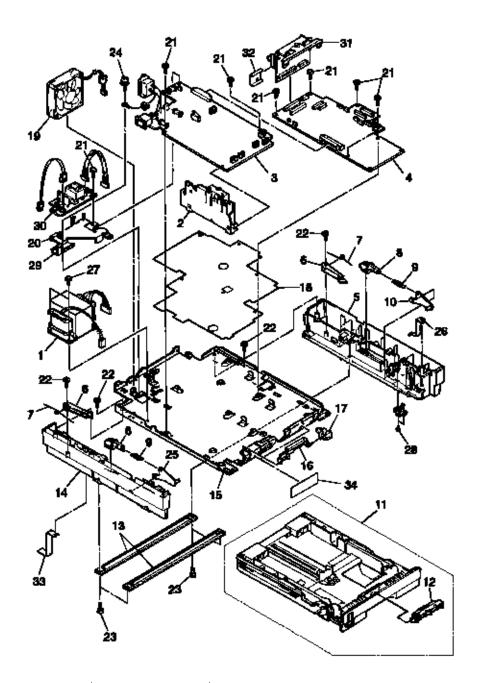




| Rev. | No. | Oki parts Number | Description        | Q'ty | Remarks       |
|------|-----|------------------|--------------------|------|---------------|
|      | 1a  | 4YB4049-7082P1   | Transformer: 120 V | 1    | 56414201 RSPL |
|      | 1b  | 4YB4049-7083P1   | Transformer: 230 V | 1    | 56414001 RSPL |
|      | 2   | 3PA4083-6090G1   | Assy: Contact      | 1    | 56730001 RSPL |

| 3a | 40035901             | PWR Unit-ACDC DROP (120V)   | 1 | 40035901 RSPL |
|----|----------------------|-----------------------------|---|---------------|
| 3b | 40035902             | PWR Unit-ACDC DROP (230V)   | 1 | 40035902 RSPL |
| 4a | 40050803             | Board: M17-3                | 1 | 40050803 RSPL |
| 5  | 2YX4076-7012G00<br>1 | Guide: Cassette (R) Assy    | 1 | 1024301 RSPL  |
| 6  | 3PP4083-7653P1       | Lever: Lock Cassette        | 2 | 50808401 RSPL |
| 7  | 4PP4083-7655P1       | Spring: Cassette Lock       | 2 | 50929501 RSPL |
| 8  | 4PP4122-1170P1       | Block: Link Pull            | 2 | 53345201 RSPL |
| 9  | 4PP4083-7666P1       | Spring: Sheet               | 2 | 50929901 RSPL |
| 10 | 4PP4083-7658G1       | Link: Sheet (R)             | 1 | 50808601 RSPL |
| 11 | 1PA4120-1162G1       | Cassette: Paper Assy (Gray) | 1 | 50110501 RSPL |
| 12 | 3PP4083-5663G1       | Frame: Separator Assy.      | 1 | 53345601 RSPL |
| 13 | 3PP4083-7660P1       | Beam                        | 2 | 51608801 RSPL |
| 14 | 2PA4076-7011G00<br>1 | Guide: Cassette (L) Assy.   | 1 | 51024201 RSPL |
| 15 | 1PP4120-1078P00<br>1 | Plate: Base                 | 1 | 51024401 RSPL |
| 16 | 3PP4083-6154P1       | Plate: Cassette Sensor      | 1 | 51011501 RSPL |
| 17 | 4PP4083-7667P1       | Plate: Paper Supply Sensor  | 1 | 51019701 RSPL |
| 18 | 2PB4120-1103P1       | Insulator                   | 1 | 51711301 RSPL |
| 19 | 4YB4120-1119P1       | Motor: Fan                  | 1 | 56512801 RSPL |
| 20 | 40234201             | Locking Card Spacer         | 1 | N/A           |
| 21 | N/A                  | Screw                       |   | N/A           |
| 22 | N/A                  | Screw                       |   | N/A           |
| 23 | N/A                  | Screw                       |   | N/A           |
| 24 | N/A                  | Screw                       |   | N/A           |
| 25 | 4PP4083-7657G1       | Link: Sheet (L)             | 1 | 50808501 RSPL |
| 26 | 4PP4083-762P1        | Plate: FG C                 | 1 | 51023701 RSPL |
| 28 | N/A                  | Screw                       |   | N/A           |
| 29 | 40088401             | Bracket-SPSU                |   | N/A           |
| 30 | 4YB4049-1876P00      | Board-SPSU (120V)           |   | N/A           |
| а  | 1                    |                             |   |               |

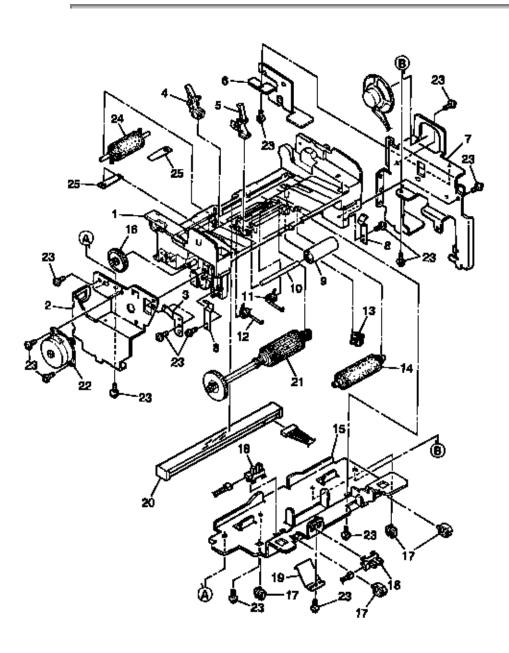




| F | Rev. | No. | Oki parts Number | Description       | Q'ty | Remarks  |
|---|------|-----|------------------|-------------------|------|----------|
|   |      | 30b | 4YB4049-1878P00  | Board-SPSU (230V) | 1    | 40123401 |
|   |      |     | 1                |                   |      | RSPL     |

| 31 | 40123401        | Plate: Assembly (PC Interface) (OF5600) | - | 51024001 |
|----|-----------------|---|---|----------|
|    |                 |   |   | RSPL     |
| 32 | 4PP4120-1187P1  | Plate: Earth (PCFX) (OF5600)            | 1 | 51023601 |
|    |                 |   |   | RSPL     |
| 33 | 4PP4083-7665P00 | FG Plate D                              | 1 | 51023601 |
|    | 1               |   |   | RSPL     |
| 34 | 4YC4061-5115P00 | Tape: Teflon                            | 2 | 52202601 |
|    | 1               |   |   | RSPL     |

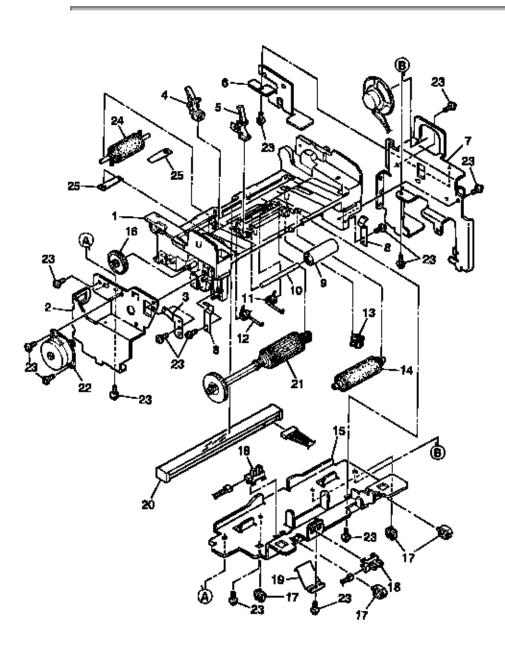




| Rev. | No. | Oki parts Number | Description       | Q'ty | Remarks       |
|------|-----|------------------|-------------------|------|---------------|
|      | 1   | 1PP4120-1015P00  | Frame: Scanner    | 1    | 53350701 RSPL |
|      |     | 1                |                   |      |               |
|      | 2   | 2PP4120-1034P1   | Base: Scanner (L) | 1    | 50221101 RSPL |
|      | 3   | 4PP4120-1023P1   | Plate: ADF Ground | 1    | 51019901 RSPL |
|      | 4   | 4PP4120-1017P1   | Lever: PC2        | 1    | 5080801 RSPL  |

| 5  | 4PP4120-1016P1       | Lever: PC1                                | 1 | 50808701 RSPL |
|----|----------------------|---|---|---------------|
| 6  | 3PP4120-1038P1       | Pocket Plate                              | 1 | 51020001 RSPL |
| 7  | 2PP4120-1037P1       | Base: Scanner (R)                         | 1 | 50221201 RSPL |
| 8  | 4PP4120-1032P1       | Spring: Latch                             | 2 | 50930101 RSPL |
| 9  | 4PP3529-5045P1       | Roller: Pinch (Feed)                      | 1 | 50405201 RSPL |
| 10 | 4PP4120-1020P1       | Shaft: Pinch Roller                       | 1 | 51113701 RSPL |
| 11 | 4PP4120-1022P1       | Spring: Pinch R                           | 1 | 50930301 RSPL |
| 12 | 4PP4120-1021P1       | Spring: Pinch L                           | 1 | 50930201 RSPL |
| 13 | 4PP3529-5033P1       | Gear: ADF Idle                            | 1 | 51229501 RSPL |
| 14 | 4PA3529-5082G1       | Roller: Sub Assy.                         | 1 | 50406101 RSPL |
| 15 | 2PP4120-1029P1       | Plate: Scanner Bottom                     | 1 | 51020101 RSPL |
| 16 | 4PP3529-5039P1       | Gear: (Z81/15)                            | 1 | 51236301 RSPL |
| 17 | 4PB3527-5803P1       | Clamp: Mini                               | 4 | 50708701 RSPL |
| 18 | 4YB4120-1137P1       | Sensor: Photo                             | 2 | 50410001 RSPL |
| 19 | 4PP4120-1030P1       | Spring: Scanner                           | 1 | 50930401 RSPL |
| 20 | 40141401             | Sensor: Contact Image Sensor-A4 (300 dpi) | 1 | 40141401 RSPL |
| b  |                      |   |   |               |
| 21 | 3PA4120-1018G1       | Roller: ADF Assy.                         | 1 | 50410201 RSPL |
| 22 | 40047601             | Motor: S (FX-VP)                          | 1 | 40047601 RSPL |
| 23 | N/A                  | Screw                                     | 1 | N/A           |
| 24 | 4PB4120-1024P00<br>1 | Roller: Eject Pinch                       | 1 | 50411501 RSPL |
| 25 | 4PP4120-1025P00<br>1 | Spring: Eject Pinch                       | 2 | 50932301 RSPL |



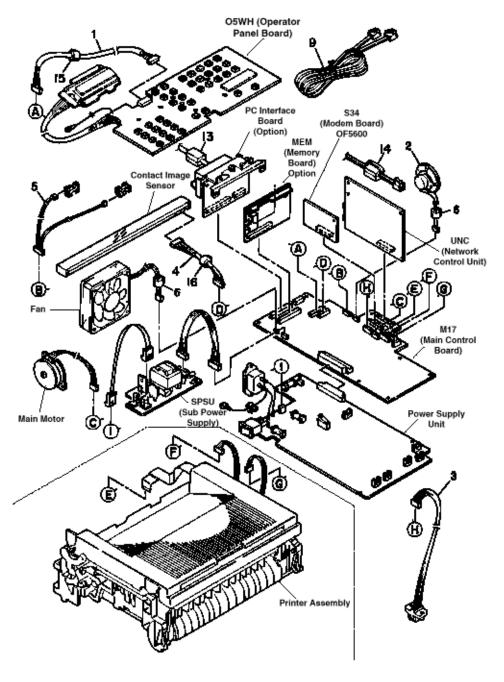


| Rev. | No. | Oki parts Number | Description            | Q'ty | Remarks       |
|------|-----|------------------|------------------------|------|---------------|
|      | 1   | 3PA4120-1045G1   | Roller: Feed (1) Assy. | 1    | 53350701 RSPL |
|      | 2   | 4PP4120-1226P00  | Plate: Earth (SR)      | 1    | 51023801 RSPL |
|      |     | 1                |                        |      |               |

| 3  | 4PP4120-1227P00      | Plate: Earth (SL)        | 1 | 51023901 RSPL     |
|----|----------------------|--------------------------|---|-------------------|
| 4  | 4YS4011-1714P2       | Earth Code               | 1 |                   |
| 5  | 1PP4120-1040P00      | Guide: Paper (U)         | 1 | 51024501 RSPL     |
| 6  | 4PA4120-1041G1       | Plate: Pinch Assy.       | 1 | 51020501 RSPL     |
| 7  | 4PB4120-1051P1       | Brush: Ground            | 1 | 51305101 RSPL     |
| 8  | 4PP3529-5035P1       | Gear: Z28                | 1 | 51236401 RSPL     |
| 9  | 4PA3529-5087G1       | Rubber: Separation Assy. | 1 | 53344901 RSPL     |
| 10 | 3PA4120-1049G1       | Roller: Sensor Assy.     | 1 | 514510501<br>RSPL |
| 11 | 4PP3529-5034P1       | Gear: Z22                | 1 | 51236501 RSPL     |
| 12 | 3PA4120-1052G1       | Roller: Exit Assy.       | 1 | 51410401 RSPL     |
| 13 | 4PP3527-5153P1       | Plate: Back-up ADF       | 1 | 53339801 RSPL     |
| 14 | 4PP4120-1044P1       | Spring: ADF              | 1 | 50930501 RSPL     |
| 15 | 4PB4120-1051P2       | Brush: Ground            | 2 | 51305102 RSPL     |
| 16 | 4PP3522-3568P1       | Bearing                  | 2 | 51608901 RSPL     |
| 17 | N/A                  | Screw                    |   | N/A               |
| 18 | 4YS4011-1714P3       | Earth Cord               | 1 | N/A               |
| 19 | 4PP3527-5034P00<br>1 | Gear (Z16)               | 2 | Part of Item 1    |
| 20 | 4PB4013-3501P00<br>3 | Ring: CS4-SUS            | 2 | 50709103 RSPL     |



**Chapter D Illustrated Parts List** 



| Rev. | No. | Oki parts Number | Description               | Q'ty | Remarks       |
|------|-----|------------------|---------------------------|------|---------------|
|      | 1   | 40040002         | Cord: Op Panel Connection | 1    | 40041002 RSPL |
|      | 2   | 4YB4120-1026P1   | Speaker                   | 1    | 57001701 RSPL |

| 3  | 3YS4111-3527P2       | Cable: 2nd Tray Connector              | 1 | 56632801 RSPL |
|----|----------------------|--|---|---------------|
| 4  | 4YS4111-3441P1       | Cord: Connector (C1S)                  | 1 | 56634501 RSPL |
| 5  | 4YS4111-3442P1       | Cord: Connector (PC1/2)                | 1 | 56634601 RSPL |
| 6  | 105A1070C0001        | Core: Ferrite D                        | 2 | 55505201 RSPL |
| 7b | 4YS3512-1485P1       | Cord: AC Power                         | 1 | 56618901 RSPL |
| 7c | 236A6058P0001        | Cord: AC 220V                          | 1 | 56631701 RSPL |
| 9a | 236A3161P2           | Cord: Modular Telephone                | 1 | 56621001 RSPL |
| 9b | 4YB3522-1297G1       | Core: Ferrite                          | 1 | 56634801 RSPL |
| 10 | 105A1051C1003        | Core: Ferrite                          | 1 | 55505303 RSPL |
| 11 | 40048201             | Connection Cord-Wire (PSU)             | 1 | N/A           |
| 12 | 40040101             | Connection Cord-Wire (SPSU)            | 1 | N/A           |
| 13 | 105A1062C0002        | 0443-167251 Core                       | 1 | N/A           |
| 14 | 105A1068C1004        | 5FC-8 Core                             | 1 |               |
| 15 | 105A1070C0004        | TFC-23-11-14 Core                      | 1 |               |
| 16 | 105A1070C0003        | Core: Ferrite                          | 1 | 55505203 RSPL |
|    | 40050803             | M17 (Main Control) Board               |   | 40050803 RSPL |
|    | 40035901             | PWR Unit-ACDC Drop (120V) Power Supply |   | 40035901 RSPL |
|    |                      | Unit                                   |   |               |
|    | 40035902             | PWR Unit-ACDC Drop (230V) Power Supply |   | 40035902 RSPL |
|    |                      | Unit                                   |   |               |
|    | 40105301             | 05WH (Operator Panel) Board (OF5300)   |   | 40105301 RSPL |
|    | 40079201             | Unit: Op Panel (OF5600)                |   | 40079101 RSPL |
|    | 40044501             | UNC (Network Control Unit) Board       |   | 40044501 RSPL |
|    | 40044502             | UNC (Network Control Unit) Board       |   | 40044502 RSPL |
|    | 4YB4049-1878P00<br>1 | SPSU (Sub Power Supply) Board          |   | N/A           |
|    |                      | MEM (Memory) Board (Option) 1 MB       |   | 70031501      |
|    |                      |  |   | Option        |
|    |                      | MEM (Memory) Board (Option) 2 MB       |   | 70031601      |
|    |                      | (OF5600)                               |   | Option        |
|    |                      | PC Interface Board (Option)            |   | 58241701      |
|    |                      |  |   | Option        |
|    |                      | S34 (Modem) Board (OKIFAX 5600)        |   | 40274601      |

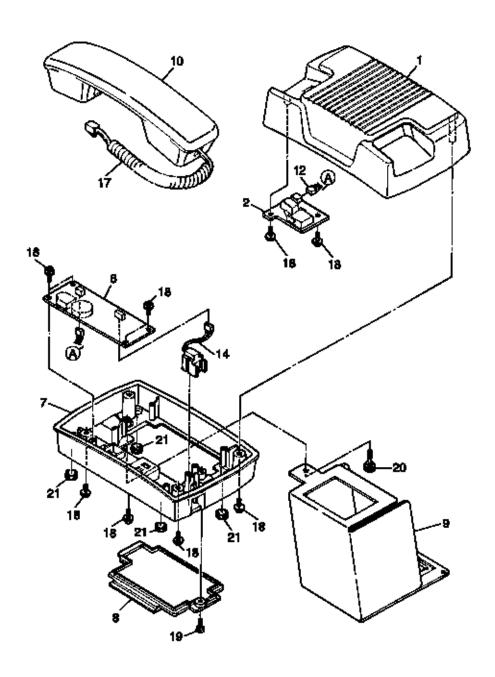
Notes:

Item 7 is not shown.

The SPSU (Sub Power Supply) Board will be removed from future revisions of the product.



**Chapter D Illustrated Parts List** 

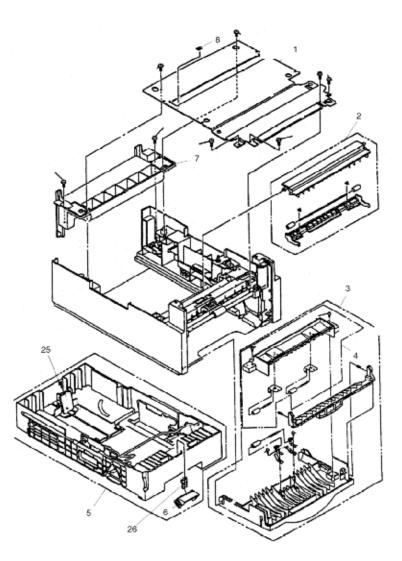


| Rev. | No. | Oki parts Number | Description | Q'ty | Remarks |
|------|-----|------------------|-------------|------|---------|
|      | 1   | 1PP4120-1095P01  | Cradle      | 1    | N/A     |
|      |     | 1                |             |      |         |

| 2  | 4YA4129-1006G00      | Board-Hook          | 1 | N/A           |
|----|----------------------|---------------------|---|---------------|
| 6  | 4YA4129-1005G00<br>1 | Board-TELU          | 1 | N/A           |
| 7  | 1PP4120-1096P00      | Base-Cradle         | 1 | N/A           |
| 8  | 3PP4120-1097P00      | Cover-Terminal      | 1 | N/A           |
| 9  | 3PA4120-1140G00<br>1 | Attachment-Assembly | 1 | N/A           |
| 10 | 4YB3512-2029G00<br>4 | Handset             | 1 | N/A           |
| 12 | 4YS4111-5552P00<br>1 | Connection-Cord     | 1 | N/A           |
| 14 | 4YS4111-5551P00<br>1 | Moduler-Jack Cord   | 1 | N/A           |
| 17 | 4YS3522-1252G00<br>2 | Cord-Handset        | 1 | 56628101 RSPL |
| 18 | N/A                  | Tapping-Screw       | 1 | N/A           |
| 19 | N/A                  | Screw               | 1 | N/A           |
| 20 | 4PB4120-1136P00<br>1 | Knob-Screw          | 1 | N/A           |
| 21 | 4PB4016-1960P00<br>1 | Rubber-Foot         | 4 | N/A           |



**Chapter D Illustrated Parts List** 



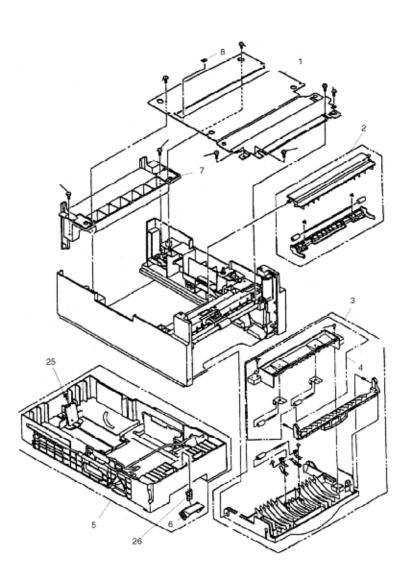
| Rev. | No. | Oki parts Number     | Description                  | Q'ty | Remarks  |
|------|-----|----------------------|------------------------------|------|----------|
|      | 1   | 1PP4122-1401P00<br>1 | Plate: Upper                 | 1    | 51023301 |
|      | 2   | 3PA4122-1370G00<br>1 | Guide: Sheet Assembly        | 1    | 50222001 |
|      | 3   | 1PA4122-1369G00<br>1 | Cover: Front Assembly        | 1    | 53075301 |
|      | 4   | 3PA4122-1371G00<br>1 | Guide: Inner Assembly        | 1    | 50221501 |
|      | 5   | 1PA4122-1362G00<br>4 | Cassette Assembly (2nd Tray) | 1    | 50107304 |

| 6  | 4PP4120-1009G00 | Frame: Separation (F) Assembly   | 1 | 50222101 |
|----|-----------------|----------------------------------|---|----------|
| 7  | 1PP4122-1323P00 | Cover: Rear                      | 1 | 53075201 |
| 8  | 4PB4122-1441P00 | Ground: Stick Finger             | 1 | 51023401 |
| 9  | 1PA4122-1366G00 | Frame: Hopping Assembly          | 1 | 50222401 |
| 10 | 4PP3522-3568P00 | Bearing                          | 1 | 51608901 |
| 11 | 4PP4122-1207P00 | Gear (Z70)                       | 1 | 51239001 |
| 12 | 3PP4122-1331P00 | Sensor: Lever (P)                | 1 | 50414201 |
| 13 | 3PA4122-1393G00 | Roller: Feed Assembly            | 1 | 50222501 |
| 14 | 3YS4111-3528P00 | Cable & Connector                | 1 | 56633901 |
| 15 | 3PB4122-1399P00 | Motor: Pulse                     | 1 | 56512201 |
| 16 | 4PP4122-1384G00 | Bracket                          | 1 | 51712001 |
| 17 | 4PP4122-1383P00 | Gear (Z24)                       | 2 | 51238901 |
| 18 | 4PP4122-1226P00 | Gear (Z87/Z60)                   | 1 | 51239101 |
| 19 | 4PP4122-1389P00 | Plate: Bottom                    | 1 | 51023201 |
| 20 | 4PP4122-1365G00 | Guide: 2nd Cassette (L) Assembly | 1 | 50222301 |
| 21 | 3PA4122-1367G00 | Roller: Hopping Assy 2nd Tray    | 1 | 50409501 |
| 22 | 1YX4122-1364G00 | Guide: 2nd Cassette (R) Assembly | 1 | 50222201 |
| 23 | 4PB4122-1382P00 | Clutch: One-way 2nd Tray         | 1 | 51401101 |
| 24 | 4YA4046-1651G00 | TQSB-2 PCB                       | 1 | 55078102 |
| 25 | 3PA4122-1372G00 | Tail Guide Assembly              | 1 |          |
| 26 | 4PP4122-1238P00 | Spring: Separation               | 1 | 50927502 |
| 27 | 4PP4122-1184P00 | Cassette Lock Lever              | 1 | RSPL     |
| 28 | 4PP4122-1347P00 | Locks Spring                     | 1 |          |
| 29 | 4PP4122-1217P00 | Pull Block                       | 1 |          |
| 30 | 4PP4122-1398P00 | Sheet Spring                     | 1 |          |
| 31 | 4PP4122-1339G00 | Sheet Link (L)                   | 1 |          |

| 32 | 4PP4122-1338G00 | Sheet Link (R) | 1 |  |
|----|-----------------|----------------|---|--|
|    | 1               |                |   |  |



**Chapter D Illustrated Parts List** 



| Rev. | No. | Oki parts Number     | Description           | Q'ty | Remarks  |
|------|-----|----------------------|-----------------------|------|----------|
|      | 1   | 1PP4122-1401P00<br>1 | Plate: Upper          | 1    | 51023301 |
|      | 2   | 3PA4122-1370G00<br>1 | Guide: Sheet Assembly | 1    | 50222001 |
|      | 3   | 1PA4122-1369G00<br>1 | Cover: Front Assembly | 1    | 53075301 |
|      | 4   | 3PA4122-1371G00<br>1 | Guide: Inner Assembly | 1    | 50221501 |

| 5  | 1PA4122-1362G00<br>4 | Cassette Assembly (2nd Tray)     | 1 | 50107304 |
|----|----------------------|----------------------------------|---|----------|
| 6  | 4PP4120-1009G00      | Frame: Separation (F) Assembly   | 1 | 50222101 |
| 7  | 1PP4122-1323P00      | Cover: Rear                      | 1 | 53075201 |
| 8  | 4PB4122-1441P00      | Ground: Stick Finger             | 1 | 51023401 |
| 9  | 1PA4122-1366G00      | Frame: Hopping Assembly          | 1 | 50222401 |
| 10 | 4PP3522-3568P00      | Bearing                          | 1 | 51608901 |
| 11 | 4PP4122-1207P00      | Gear (Z70)                       | 1 | 51239001 |
| 12 | 3PP4122-1331P00      | Sensor: Lever (P)                | 1 | 50414201 |
| 13 | 3PA4122-1393G00      | Roller: Feed Assembly            | 1 | 50222501 |
| 14 | 3YS4111-3528P00      | Cable & Connector                | 1 | 56633901 |
| 15 | 3PB4122-1399P00      | Motor: Pulse                     | 1 | 56512201 |
| 16 | 4PP4122-1384G00      | Bracket                          | 1 | 51712001 |
| 17 | 4PP4122-1383P00      | Gear (Z24)                       | 2 | 51238901 |
| 18 | 4PP4122-1226P00      | Gear (Z87/Z60)                   | 1 | 51239101 |
| 19 | 4PP4122-1389P00      | Plate: Bottom                    | 1 | 51023201 |
| 20 | 4PP4122-1365G00      | Guide: 2nd Cassette (L) Assembly | 1 | 50222301 |
| 21 | 3PA4122-1367G00      | Roller: Hopping Assy 2nd Tray    | 1 | 50409501 |
| 22 | 1YX4122-1364G00      | Guide: 2nd Cassette (R) Assembly | 1 | 50222201 |
| 23 | 4PB4122-1382P00      | Clutch: One-way 2nd Tray         | 1 | 51401101 |
| 24 | 4YA4046-1651G00      | TQSB-2 PCB                       | 1 | 55078102 |
| 25 | 3PA4122-1372G00      | Tail Guide Assembly              | 1 |          |
| 26 | 4PP4122-1238P00      | Spring: Separation               | 1 | 50927502 |
| 27 | 4PP4122-1184P00      | Cassette Lock Lever              | 1 | RSPL     |
| 28 | 4PP4122-1347P00      | Locks Spring                     | 1 |          |
| 29 | 4PP4122-1217P00      | Pull Block                       | 1 |          |
| 30 | 4PP4122-1398P00      | Sheet Spring                     | 1 |          |

| 31 | 4PP4122-1339G00      | Sheet Link (L) | 1 |  |
|----|----------------------|----------------|---|--|
| 32 | 1<br>4PP4122-1338G00 | Sheet Link (R) | 1 |  |

# **OKIDATA®**

# **Service Manual for OF5300/5600**

**Chapter D Illustrated Parts List** 

| Whole Unit                  |  |
|-----------------------------|--|
| Consumables                 |  |
| Options                     |  |
| Packaging                   |  |
| User's Manuals              |  |
| Service (Technical) Manuals |  |



# Service Manual for OF5300/5600

**Chapter D Illustrated Parts List** 

OKIFAX 5300 P/N 62209201 OKIFAX 5600 P/N 62209301



# Service Manual for OF5300/5600

**Chapter D Illustrated Parts List** 

Kit: Image Drum P/N 56116901 Cartridge: Toner P/N 52106701



## Service Manual for OF5300/5600

**Chapter D Illustrated Parts List** 

1 MB Fax Memory Expansion Card 2 MB Fax Memory Expansion Card 500 Sheet Letter/Legal Paper Tray Printer Interface Telephone Handset P/N 70013501 P/N 70031601 OKIFAX 5600 ONLY

P/N 70029401 P/N 58241701 P/N 70031801



## **Service Manual for OF5300/5600**

#### **Chapter D Illustrated Parts List**

 Box: Spares Kraft
 P/N 53552209

 Cap: End - Left
 P/N 53591101

 Cap: End - Right
 P/N 53591102



## Service Manual for OF5300/5600

#### **Chapter D Illustrated Parts List**

Guide: Quick Start Guide (English Only)
Handbook: Hardware
Kit: PC Interface

P/N 59279001 P/N 59279501 P/N 58327601



## Service Manual for OF5300/5600

#### **Chapter D Illustrated Parts List**

Kit: OKIFAX 5300/5600 Service Training P/N 58241901

Includes the items listed below:

Sheet: ID/Read Me First P/N 58327301
Manual: Certification P/N 59278401
Manual: Service P/N 59278301

Guide: Quick Start Guide (English Only)

Handbook: Hardware

P/N 59279001

P/N 59279501

Kit: PC Interface

P/N 58327601

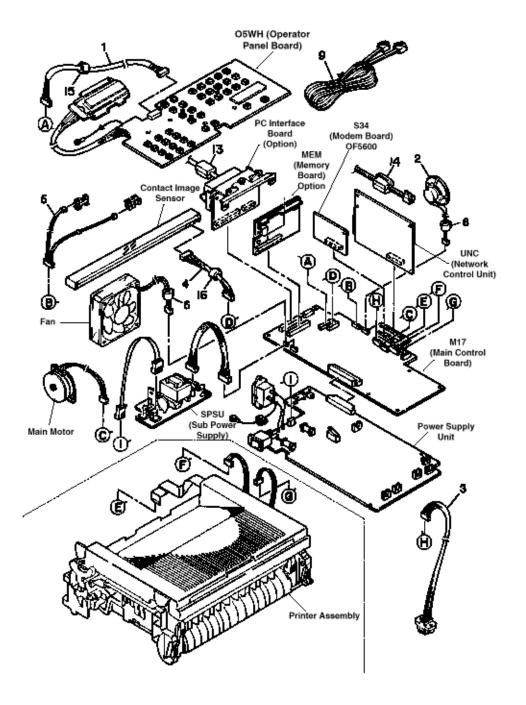


### Service Manual for OF5300/5600 Chapter E Board Layout

The boards used in the OKIFAX 5300 and OKIFAX 5600 are listed below.

- M17 (Main Control) Board
- UNC-5 (Network Control Unit)
- Power Supply Unit
- O5WH (Operator Panel) Board
- S34 (Modem) Board MODEM (OKIFAX 5600 Only)
- CTR (PC Interface) Board Option
- MEM (Memory) Board Option
- TEL (Telephone Interface) Board Option
- HOOK (Hook) Board Option
- TQXB (Second Tray) Option

For more information, please refer to Appendix A, Board Descriptions.



| Rev. | No. | Oki parts Number | Description               | Q'ty | Remarks       |
|------|-----|------------------|---------------------------|------|---------------|
|      | 1   | 40040002         | Cord: Op Panel Connection | 1    | 40041002 RSPL |
|      | 2   | 4YB4120-1026P1   | Speaker                   | 1    | 57001701 RSPL |
|      | 3   | 3YS4111-3527P2   | Cable: 2nd Tray Connector | 1    | 56632801 RSPL |
|      | 4   | 4YS4111-3441P1   | Cord: Connector (C1S)     | 1    | 56634501 RSPL |
|      | 5   | 4YS4111-3442P1   | Cord: Connector (PC1/2)   | 1    | 56634601 RSPL |
|      | 6   | 105A1070C0001    | Core: Ferrite D           | 2    | 55505201 RSPL |
|      | 7b  | 4YS3512-1485P1   | Cord: AC Power            | 1    | 56618901 RSPL |
|      | 7c  | 236A6058P0001    | Cord: AC 220V             | 1    | 56631701 RSPL |
|      | 9a  | 236A3161P2       | Cord: Modular Telephone   | 1    | 56621001 RSPL |

| 9b | 4YB3522-1297G1  | Core: Ferrite                          | 1 | 56634801 RSPL |
|----|-----------------|--|---|---------------|
| 10 | 105A1051C1003   | Core: Ferrite                          | 1 | 55505303 RSPL |
| 11 | 40048201        | Connection Cord-Wire (PSU)             | 1 | N/A           |
| 12 | 40040101        | Connection Cord-Wire (SPSU)            | 1 | N/A           |
| 13 | 105A1062C0002   | 0443-167251 Core                       | 1 | N/A           |
| 14 | 105A1068C1004   | 5FC-8 Core                             | 1 |               |
| 15 | 105A1070C0004   | TFC-23-11-14 Core                      | 1 |               |
| 16 | 105A1070C0003   | Core: Ferrite                          | 1 | 55505203 RSPL |
|    | 40050803        | M17 (Main Control) Board               |   | 40050803 RSPL |
|    | 40035901        | PWR Unit-ACDC Drop (120V) Power Supply |   | 40035901 RSPL |
|    |                 | Unit                                   |   |               |
|    | 40035902        | PWR Unit-ACDC Drop (230V) Power Supply |   | 40035902 RSPL |
|    |                 | Unit                                   |   |               |
|    | 40105301        | 05WH (Operator Panel) Board (OF5300)   |   | 40105301 RSPL |
|    | 40079201        | Unit: Op Panel (OF5600)                |   | 40079101 RSPL |
|    | 40044501        | UNC (Network Control Unit) Board       |   | 40044501 RSPL |
|    | 40044502        | UNC (Network Control Unit) Board       |   | 40044502 RSPL |
|    | 4YB4049-1878P00 | SPSU (Sub Power Supply) Board          |   | N/A           |
|    | 1               |  |   |               |
|    |                 | MEM (Memory) Board (Option) 1 MB       |   | 70031501      |
|    |                 |  |   | Option        |
|    |                 | MEM (Memory) Board (Option) 2 MB       |   | 70031601      |
|    |                 | (OF5600)                               |   | Option        |
|    |                 | PC Interface Board (Option)            |   | 58241701      |
|    |                 |  |   | Option        |
|    |                 | S34 (Modem) Board (OKIFAX 5600)        |   | 40274601      |

#### Notes:

Item 7 is not shown.

The SPSU (Sub Power Supply) Board will be removed from future revisions of the product.

# **OKIDATA®**

# **Service Manual for OF5300/5600**

**Chapter F Second Paper Feeder** 

| 4 | Francisco -   |  |
|---|---------------|--|
| 1 | <br>Functions |  |

1.2 External View and Component Names (Figure 1-1)



#### Service Manual for OF5300/5600

#### **Chapter F Second Paper Feeder**

When the Second Paper Feeder is installed, the Second Paper Feeder is connected to the facsimile by a connector. The Second Paper Feeder supplies paper automatically through the operation of pulse motor (hopping), which is driven by signals sent from CPU of the Second Paper Feeder under the control of the facsimile.

The main functions are listed below.

Paper that can be used:

#### **Paper Type**

Standard paper: Xerox 4200 (20-lb)

• Special paper: PPC sheets; use of envelopes or thick paper is not possible

Cut sheet size: A4, Letter, Legal13, Legal14

Special size: Paper width: 210 to 216 mm (82.7 to 8.5 inches)

Paper length: 279.4 to 355.6 mm (11 to 14 inches)

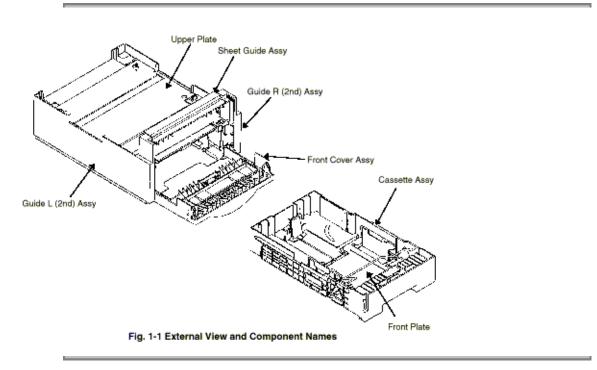
#### Weight

• 16-lb to 24-lb (60 to 90 g/m<sup>2</sup>)

Paper setting quantity: 500 sheets of paper weighing 17.07 lb. (64 g/m²)



#### **Chapter F Second Paper Feeder**



# **OKIDATA®**

# **Service Manual for OF5300/5600**

**Chapter F Second Paper Feeder** 

| 2.1 General Mechanism |  |  |
|-----------------------|--|--|
| 2.2 Hopper Mechanism  |  |  |



## **Service Manual for OF5300/5600**

**Chapter F Second Paper Feeder** 

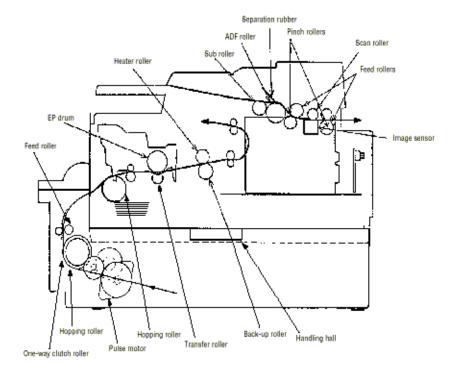
The Second Paper Feeder feeds the paper into the facsimile by receiving the signal from the facsimile, which drives the pulse motor inside the Second Paper Feeder, and this motion is transmitted to rotate the one-way clutch of the hopping frame assembly. The paper is delivered from the hopper into the facsimile through the turning of the hopping roller and feed roller.

Once delivered into the facsimile, the paper is then controlled and fed through by pulse motor (registration) of the facsimile.



**Chapter F Second Paper Feeder** 

The hopper automatically feeds the facsimile with the paper being set, single sheet at a time. When the paper is loaded in the paper cassette, it is then transported by the pulse motor, carrying forward only a single sheet caught by the separation rubber at a time.





## Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

This section covers the procedures for the disassembly, reassembly and installations in the field. This section describes the disassembly procedures, and for reassembly procedures, basically proceed with the disassembly procedures in the reverse order.



#### **Chapter F Second Paper Feeder**

- (1) Parts replacements must be carried out, by first turning the facsimile power switch off "O" and removing the facsimile from the Second Paper Feeder.
- (2) Do not disassemble the Second Paper Feeder if it is operating normally.
- (3) Establish the extent of disassembly suitable for the purpose of the procedure, and do not disassemble any more than necessary.
- (4) Only specified service tools may be used.
- (5) Disassembly must be carried out according to the prescribed procedures. Parts may be damaged if such procedures are not followed.
- (6) Small parts such as screws and collars can easily be lost, therefore these parts should be temporarily fixed in the original location.
- (7) When handling printed circuit boards, do not use any glove which may generate static electricity.
- (8) Do not place the printed circuit boards directly on the equipment or floor.

#### **Service Tools**

Table 3-1 shows the tools required for the replacement of printed circuit boards, assemblies and units in the field.

#### Service Tools (Table 3-1)

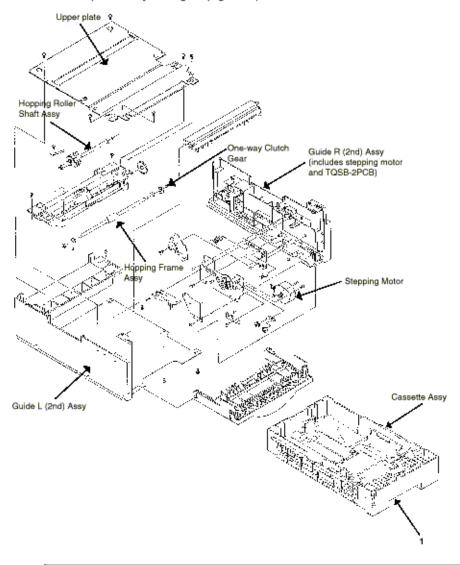
| No. | Service Tools |                                   | Q'ty | Application       | Remarks |
|-----|---------------|-----------------------------------|------|-------------------|---------|
| 1   |               | No. 1-100 Phillips<br>screwdriver | 1    | 2 ~ 2.5 mm screws |         |
| 2   |               | No. 2-100 Phillips<br>screwdriver | 1    | 3 ~ 5 mm screws   |         |
| 3   |               | No. 3-100 screwdriver             | 1    |                   |         |
| 4   |               | Digital multimeter                | 1    |                   |         |
| 5   |               | Pliers                            | 1    |                   |         |



**Chapter F Second Paper Feeder** 

This section describes the layout of the main components.

#### Main Components Layout Diagram (Figure 3-1)





## Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

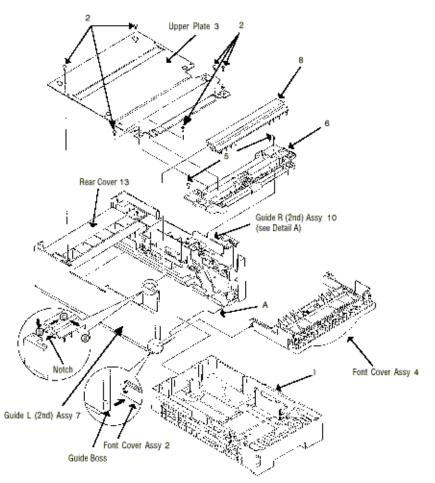
This section describes the parts replacement methods for the components listed in the disassembly order diagram below.

| Second Paper Feeder | Stepping motor (hopping) (3.3.1)                          |  |
|---------------------|---|--|
|                     | —— TQSB-2PCB (3.3.2)                                      |  |
|                     | Hopping roller shaft assy and One-way clutch gear (3.3.3) |  |
|                     |   |  |



**Chapter F Second Paper Feeder** 

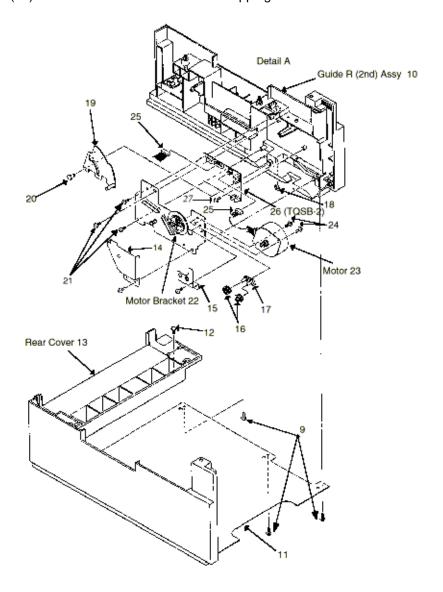
- (1) Turn the facsimile power switch off, pull out the AC cord from the outlet. Remove the facsimile from the Second Paper Feeder.
- (2) Take the paper cassette assy 1 out of Second Paper Feeder.
- (3) Remove six screws 2 and remove the upper plate 3. Remove two screws 5 and remove the hopping frame assy 6.
- (4) Remove the front cover assy 4 off the guide boss on the guide L (2nd) assy 7 by bending the guide L (2nd) assy 7 in the direction of the arrow shown in the magnified view below.
- (5) Pull the sheet guide assy 8 in the direction of arrow A and also push in the direction of arrow B to unlock the notch, and bring the sheet guide assy 8 in the direction of arrow B to remove the sheet guide assy 8.



(6) Remove three screws 9 which are holding the guide R (2nd) assy 10 to the bottom plate 11. Remove the screw 12 which is keeping the rear cover 13 and guide R (2nd) assy 10. Remove the guide R (2nd)

assy 10.

- (7) Remove the protect (M) 14, guide bracket 15, planet gears 16 and planet gear bracket 17.
- (8) Remove the E-ring 18 which is keeping the sheet link 19 on the guide R (2nd) assy 10, and pull out the hinge stand 20.
- (9) Remove three remaining screws 21 which are keeping the motor on the motor bracket 22, and remove the connector off the Stepping Motor 23.
- (10) Remove two screws 24 on the Stepping Motor 23.



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# Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

- (1) Remove the pulse motor (see 3.3.1).
- (2) Remove the connector 25 from the TQSB-2PCB 26.
- (3) Remove the screw 27 and remove the TQSB-2PCB 26.

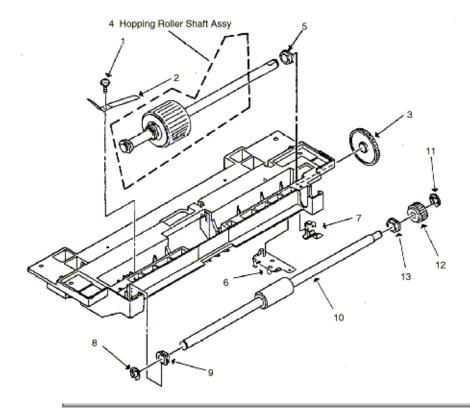
Note: Refer to Detail A in previous section (see 3.3.1).



**Chapter F Second Paper Feeder** 

- (1) Follow up to step (3) of 3.3.1 and remove the hopping frame assy.
- (2) Remove the screw 1 and remove the earth plate 2. Remove the sensor lever 7 and remove the ground plate 6. Remove the gear 3 and remove the metal bush 5 and Hopping Roller shaft Assy 4.
- (3) Remove the E-ring 11 and remove the one-way clutch gear 12 on the right side of the feed roller 10.

Note: The metal bush 13 also comes off. Be careful not to lose it.





# Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

- 4.1 Precautions Prior to the Troubleshooting
- 4.2 Preparations for the Troubleshooting
- 4.3 Troubleshooting Method
- 4.3.1 LCD Status Message List



### Service Manual for OF5300/5600 Chapter F Second Paper Feeder

- (1) Go through the basic checking items provided in the facsimile Handbook.
- (2) Obtain detailed information concerning the problem from the user.
- (3) Go through checking in the conditions similar to that in which the problem occurred.

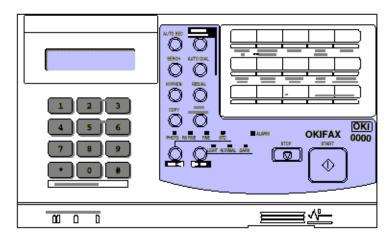


## Service Manual for OF5300/5600

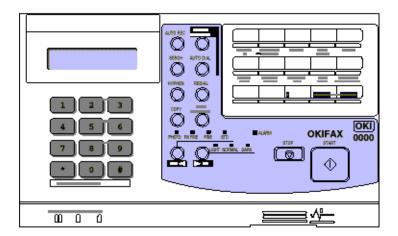
**Chapter F Second Paper Feeder** 

#### (1) Display on the Operator panel

The status of the problem is displayed on the LCD (Liquid Crystal Display) on the Operator panel. Go through the appropriate troubleshooting procedures according to the messages displayed on the LCD.



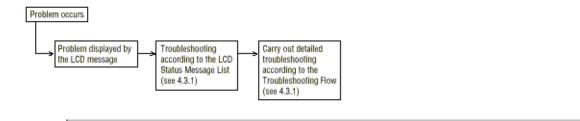
Control Panel of OKIFAX 5300





# Service Manual for OF5300/5600 Chapter F Second Paper Feeder

When a problem occurs, go through the troubleshooting according to the following procedure.





# Service Manual for OF5300/5600

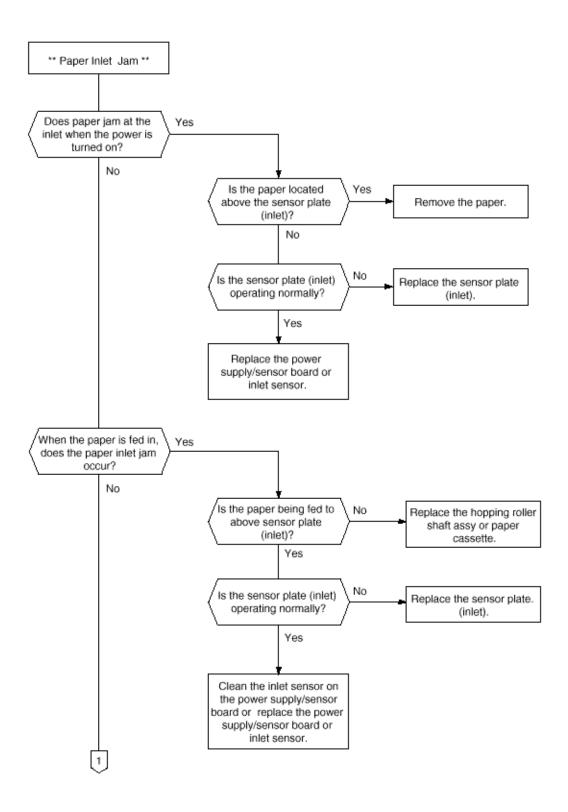
#### **Chapter F Second Paper Feeder**

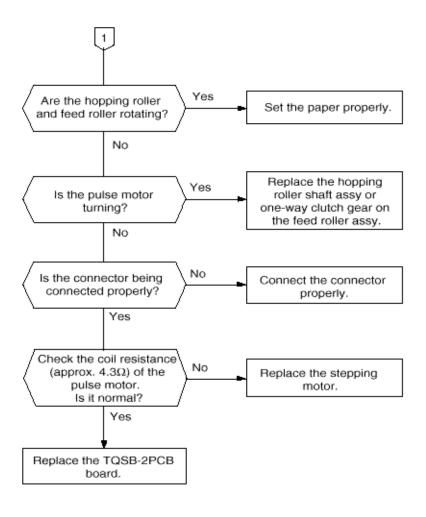
Table 4-1 lists the statuses and problems displayed as LCD (Operator Panel) messages.

| Classification              | LCD Status Message                   | Description   | Recovery method   |
|-----------------------------|--------------------------------------|---|---|
| Jametror<br>(feeding)<br>*1 | PAPER MISFEED [FAX]<br>REPLACE PAPER | Notifies of occur-<br>rence of jam while<br>the paper is being<br>ted from Second<br>Paper Feeder.      | Check the paper in the Second Paper Feeder. Carry out the recovery printing by opening and closing the cover, and turn the error display off. When the problem occurs frequently, go through the Troubleshooting.               |
| Jam error<br>(ejection)     | PAPER JAM [FAX]<br>REPLACE PAPER     | Notifies of occur-<br>rence of jam while<br>the paper is being<br>ejected from the<br>2nd Paper Feeder. | Check the paper in the 2nd<br>Paper Feeder. Carry out the<br>recovery printing by opening<br>and closing the cover, and<br>turn the error display off.  |
| Paper size error            | PAPER JAM [FAX]<br>REPLACE PAPER     | Notifies of incor-<br>rect size paper<br>feeding from<br>Second Paper<br>Feeder.                        | Check the paper in the<br>Second Paper Feeder.<br>Also check to see if there was<br>a feeding of multiple sheets.<br>Carry out the recovery<br>printing by opening and<br>closing the cover, and turn<br>the error display off. |
| Tray paper out              | NO PAPER [FAX]<br>REPLACE PAPER      | Notifies of no<br>paper state when<br>both cassettes (1st<br>and 2nd) has no<br>recording paper.        | Load the paper in Second<br>Paper Feeder.   |

<sup>\*1:</sup> Indicates the same message on the display, when 1st or 2nd cassette becomes jam error (feeding).

<sup>\*2:</sup> However, if 1st cassette has recording paper, LCD indicates the standby mode on the display and alarm message does not indicate.





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# **Service Manual for OF5300/5600**

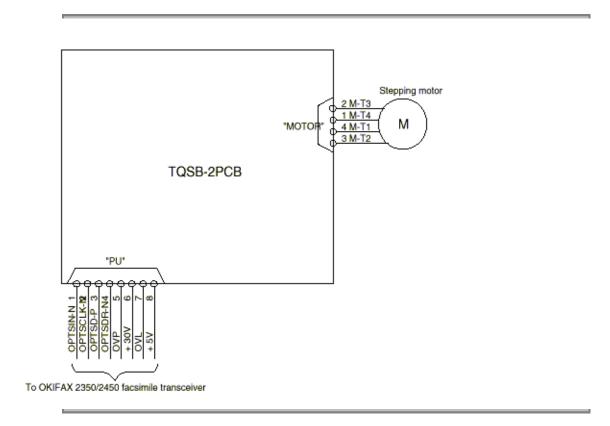
**Chapter F Second Paper Feeder** 

| 5.1 Interconnection Diagram |  |
|-----------------------------|--|
| 5.2 PCB Layout              |  |

# **OKIDATA®**

# Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

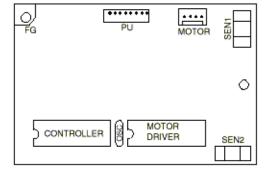




# Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

TQSB-2PCB





# Service Manual for OF5300/5600

**Chapter F Second Paper Feeder** 

## 1: Cabinet and Cassette Assembly (Figure 6-1)

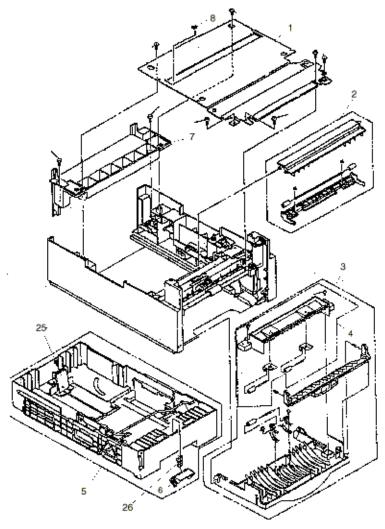


Figure 6-1

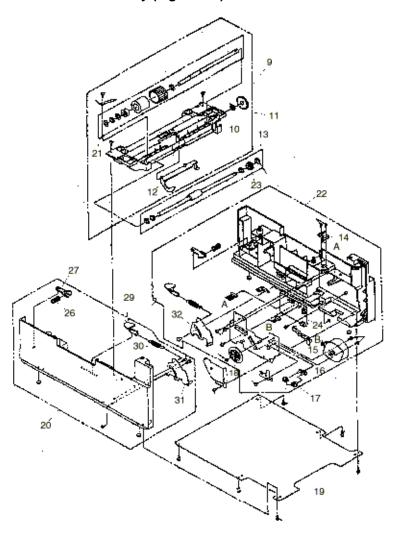
# Paper Feeder (Table 6-1)

| Rev. | No. | Oki parts Number     | Description           | Q'ty | Remarks  |
|------|-----|----------------------|-----------------------|------|----------|
|      | 1   | 1PP4122-1401P00<br>1 | Plate: Upper          | 1    | 51023301 |
|      | 2   | 3PA4122-1370G00<br>1 | Guide: Sheet Assembly | 1    | 50222001 |
|      | 3   | 1PA4122-1369G00<br>1 | Cover: Front Assembly | 1    | 53075301 |

| 4  | 3PA4122-1371G00 | Guide: Inner Assembly            | 1 | 50221501      |
|----|-----------------|----------------------------------|---|---------------|
| 5  | 1PA4122-1362G00 | Cassette Assembly (2nd Tray)     | 1 | 50107304      |
| 6  | 4PP4120-1009G00 | Frame: Separation (F) Assembly   | 1 | 50222101      |
| 7  | 1PP4122-1323P00 | Cover: Rear                      | 1 | 53075201      |
| 8  | 4PB4122-1441P00 | Ground: Stick Finger             | 1 | 51023401      |
| 9  | 1PA4122-1366G00 | Frame: Hopping Assembly          | 1 | 50222401      |
| 10 | 4PP3522-3568P00 | Bearing                          | 1 | 51608901      |
| 11 | 4PP4122-1207P00 | Gear (Z70)                       | 1 | 51239001      |
| 12 | 3PP4122-1331P00 | Sensor: Lever (P)                | 1 | 50414201      |
| 13 | 3PA4122-1393G00 | Roller: Feed Assembly            | 1 | 50222501      |
| 14 | 3YS4111-3528P00 | Cable & Connector                | 1 | 56633901      |
| 15 | 3PB4122-1399P00 | Motor: Pulse                     | 1 | 56512201      |
| 16 | 4PP4122-1384G00 | Bracket                          | 1 | 51712001      |
| 17 | 4PP4122-1383P00 | Gear (Z24)                       | 2 | 51238901      |
| 18 | 4PP4122-1226P00 | Gear (Z87/Z60)                   | 1 | 51239101      |
| 19 | 2PP4122-1389P00 | Plate: Bottom                    | 1 | 51023201      |
| 20 | 1PA4122-1365G00 | Guide: 2nd Cassette (L) Assembly | 1 | 50222301      |
| 21 | 3PA4122-1367G00 | Roller: Hopping Assy 2nd Tray    | 1 | 50409501      |
| 22 | 1YX4122-1364G00 | Guide: 2nd Cassette (R) Assembly | 1 | 50222201      |
| 23 | 4PB4122-1382P00 | Clutch: One-way 2nd Tray         | 1 | 51401101      |
| 24 | 4YA4046-1651G00 | TQSB-2 PCB                       | 1 | 55078102      |
| 25 | 3PA4122-1372G00 | Tail Guide Assembly              | 1 |               |
| 26 | 4PP4122-1238P00 | Spring: Separation               | 1 | 50927502 RSPL |
| 27 | 4PP4122-1184P00 | Cassette Lock Lever              | 1 |               |
| 28 | 4PP4122-1347P00 | Locks Spring                     | 1 |               |
| 29 | 4PP4122-1217P00 | Pull Block                       | 1 |               |

| 30 | 4PP4122-1398P00<br>2 | Sheet Spring   | 1 |  |
|----|----------------------|----------------|---|--|
| 31 | 4PP4122-1339G00<br>1 | Sheet Link (L) | 1 |  |
| 32 | 4PP4122-1338G00<br>1 | Sheet Link (R) | 1 |  |

# 2: Mechanical Assembly (Figure 6-2)



| Rev. | No. | Oki parts Number     | Description                  | Q'ty | Remarks  |
|------|-----|----------------------|------------------------------|------|----------|
|      | 1   | 1PP4122-1401P00<br>1 | Plate: Upper                 | 1    | 51023301 |
|      | 2   | 3PA4122-1370G00<br>1 | Guide: Sheet Assembly        | 1    | 50222001 |
|      | 3   | 1PA4122-1369G00<br>1 | Cover: Front Assembly        | 1    | 53075301 |
|      | 4   | 3PA4122-1371G00<br>1 | Guide: Inner Assembly        | 1    | 50221501 |
|      | 5   | 1PA4122-1362G00<br>4 | Cassette Assembly (2nd Tray) | 1    | 50107304 |

| 6       | 4PP4120-1009G00      | Frame: Separation (F) Assembly   | 1 | 50222101      |
|---------|----------------------|----------------------------------|---|---------------|
|         | 1                    |                                  |   | 50075004      |
| 7       | 1PP4122-1323P00<br>1 | Cover: Rear                      | 1 | 53075201      |
| 8       | 4PB4122-1441P00<br>1 | Ground: Stick Finger             | 1 | 51023401      |
| 9       | 1PA4122-1366G00      | Frame: Hopping Assembly          | 1 | 50222401      |
| 10      | 4PP3522-3568P00      | Bearing                          | 1 | 51608901      |
| 11      | 4PP4122-1207P00      | Gear (Z70)                       | 1 | 51239001      |
| 12      | 3PP4122-1331P00      | Sensor: Lever (P)                | 1 | 50414201      |
| 13      | 3PA4122-1393G00      | Roller: Feed Assembly            | 1 | 50222501      |
| 14      | 3YS4111-3528P00      | Cable & Connector                | 1 | 56633901      |
| 15      | 3PB4122-1399P00      | Motor: Pulse                     | 1 | 56512201      |
| 16      | 4PP4122-1384G00      | Bracket                          | 1 | 51712001      |
| 17      | 4PP4122-1383P00      | Gear (Z24)                       | 2 | 51238901      |
| 18      | 4PP4122-1226P00      | Gear (Z87/Z60)                   | 1 | 51239101      |
| 19      | 2PP4122-1389P00      | Plate: Bottom                    | 1 | 51023201      |
| 20<br>b | 1PA4122-1365G00      | Guide: 2nd Cassette (L) Assembly | 1 | 50222301      |
| 21      | 3PA4122-1367G00      | Roller: Hopping Assy 2nd Tray    | 1 | 50409501      |
| 22      | 1YX4122-1364G00      | Guide: 2nd Cassette (R) Assembly | 1 | 50222201      |
| 23      | 4PB4122-1382P00      | Clutch: One-way 2nd Tray         | 1 | 51401101      |
| 24      | 4YA4046-1651G00      | TQSB-2 PCB                       | 1 | 55078102      |
| 25      | 3PA4122-1372G00      | Tail Guide Assembly              | 1 |               |
| 26      | 4PP4122-1238P00<br>2 | Spring: Separation               | 1 | 50927502 RSPL |
| 27      | 4PP4122-1184P00      | Cassette Lock Lever              | 1 |               |
| 28      | 4PP4122-1347P00      | Locks Spring                     | 1 |               |
| 29      | 4PP4122-1217P00      | Pull Block                       | 1 |               |
| 30      | 4PP4122-1398P00      | Sheet Spring                     | 1 |               |
| 31      | 4PP4122-1339G00      | Sheet Link (L)                   | 1 |               |

| - | <br> |                 |                |   |  |
|---|------|-----------------|----------------|---|--|
|   | 32   | 4PP4122-1338G00 | Sheet Link (R) | 1 |  |
|   |      | 4               | <b>、</b>       |   |  |
|   |      | 1               |                |   |  |



All RMCS stands for the Remote Management Center System. RMCS refers to setting registration data and conducting the following types of maintenance operations from a remote location. (Refer to Figure 1)

The purpose of this system is to speed up customer service and reduce maintenance costs.

RMCS model for FX050 series is only Model 20.

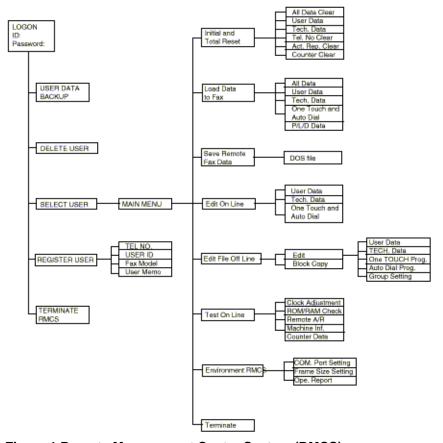


Figure 1 Remote Management Center System (RMCS)



# Service Manual for OF5300/5600 Chapter G RMCS System

- 1.1 Identifying the Packaged Contents
- 1.2 Required Devices
- 1.3 Connectable Peripheral Equipment



# Service Manual for OF5300/5600 Chapter G RMCS System

Before using this system, the packaged contents with the package list. Contact your dealer if any component from the package.



The following devices and software are required to operate this system.

| Personal computer       | IBM PC/AT or compatible model                  |
|-------------------------|--|
| Internal memory         | 300KB or more                                  |
| Extended memory         | 1MB or more                                    |
| Fixed disk drive        | 20MB or more                                   |
| Display                 | CGA/EGA/VGA type                               |
| FX-050 series facsimile |  |
| PC-I/F card             | P050 (Ver.PA2 or later)                        |
| RS-232C cable           | 25-pin female connector                        |
| Telephone line          | Public telephone line or two-way local channel |
| Operating system        | PC-DOS Ver.3.1 or later                        |

This system requires ANSI.SYS for screen control.

Confirm the following line in the CONIG.SYS file, if not found please add to write the command.

#### DEVICE=C:\(\text{DOS\(\text{ANSI.SYS}}\)

This system uses EMS memory. In case of memory manager consisted of those EMM386.EXE or similar types is used by configuration without EMS function, you should remark it does not work.

#### EXP.: DEVICE=C:\(\text{DOS\text{YEMM386.EXE NOEMS}\)

Cannot use in settings of the COM port which connect to PC-I/F excluding default.

| Comx | SERIAL PORT<br>START ADDRESS | SERIAL PORT<br>END ADDRESS | IRQ  |
|------|------------------------------|----------------------------|------|
| COM1 | 3F8                          | 3FF                        | IRQ4 |
| COM2 | 2F8                          | 2FF                        | IRQ3 |
| COM3 | 3E8                          | 3EF                        | IRQ4 |
| COM4 | 2E8                          | 2EF                        | IRQ3 |



# Service Manual for OF5300/5600 Chapter G RMCS System

| Printer   |                               |
|-----------|-------------------------------|
| Mouse     | Microsoft mouse or equivalent |
| Telephone |                               |

To use a mouse, a mouse driver program is required. This program is automatically incorporated by the installation program.

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## Service Manual for OF5300/5600 Chapter G RMCS System

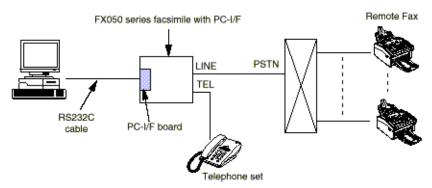
- 2.1 Mounting
- 2.1.1 Mounting Procedures
- 2.2 Installation
- 2.2.1 Registering the RMCS Basic System
- 2.2.2 Registering the Facsimile Model No.
- 2.2.3 Deleting the Facsimile Model No.
- 2.2.4 Updating the Password
- 2.2.5 Updating the Dip Switches
- 2.2.6 Deleting the RMCS Basic Switches



Conceptual connection diagram of RMCS with other devices

This system (RMCS Model 20) is used FX050 series Facsimile with PC-I/F.

Conceptual connection diagram of RMCS Model 20 with other devices



No problem is caused for the basic operation of this system even if no telephone set connected.



# Service Manual for OF5300/5600 Chapter G RMCS System

- 1) Before operation, disconnect the power plug of the IBM PC/AT from the system plug socket.
- 2) Disconnect the power plug of FX050 series Facsimile, too and set PC-I/F board to the Facsimile.
- 3) Connect RS232C cable between COM. Port of the IBM PC/AT and PC-I/F board of the Fac-simile.
- 4) Connect the power plug of the IBM PC/AT and the Facsimile and turn their power switch on.



#### Service Manual for OF5300/5600 Chapter G RMCS System

When the PC/AT is activated by using the hard disk, insert an RMCS system disk into drive A. When C>\_ is displayed, enter commands as shown below to activate the installation program.

C> A:[Enter]
A> INST[Enter]

#### Remote Management Center System

<< INSTALL MENU >>
1: RMCS SETTING
2: FAX SETTING
3: FAX DELETE
4: PASSWORD UPDATE
5: DIP SW UPDATE (For Model 10)
6: RMCS DELETE
7: END

Please select the desired item.

Select processing with the numeric keypad.

- [1] Register the RMCS basic system.
- [2] Register the facsimile model number.
- [3] Delete the facsimile model number.
- [4] Update the password.
- [5] Update the dip switches.
- [6] Delete the RMCS basic system.
- [7] End of the Menu.

Each processing from [1] to [6] is described later.



The flow of new registration is different from that of updating. First, the flow of new registration is described below.

#### Remote Management Center System

```
<< RMCS SETTING >>
HARD DISK DRIVE = [C]
```

Press the Esc key to cancel.

1) Enter the drive No. used to register the system.

#### Remote Management Center System

```
<< RMCS SETTING >>
HARD DISK DRIVE = [C]
DIRECTORY = [C:\RMCS_ ]
```

Press the Esc key to cancel.

2) Enter the directory name with up to eight alphanumeric characters.

#### Remote Management Center System

```
<< RMCS SETTING >>
HARD DISK DRIVE = [C]
DIRECTORY = [C:\RMCS ]
PASSWORD = [_ ]
```

Press the Esc key to cancel.

3) Register a password of up to 15 alphanumeric characters excluding [\],["]. If the system operator is not

defined, password registration not required.

#### Remote Management Center System

```
<< RMCS SETTING >>
HARD DISK DRIVE = [C]

DIRECTORY = [C:\RMCS ]

PASSWORD = [ ]

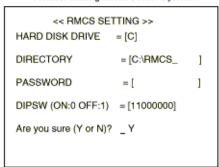
DIPSW (ON:0 OFF:1) = [11000000]
  (For RMCS Model 10 only)
```

Press the Esc key to cancel.

4) When you use RMCS Model 10, set the dip switches on the RMCS card. Normally, you need only press [Enter]. When an other extension slot and conflicting address space are being used, change the address space with the dip switches, then set the contents by using 1 and 0. When you use RMCS Model 20, you need only press [Enter].

OFF corresponds to 1 and ON to 0. Therefore set the dip switches to 11000000 in the following case.

Remote Management Center System



Press the Esc key to cancel.

5) When the setting is correct, enter [Y]. The system is now registered. If not correct, enter [N]. Then repeat from step 1) again.

When registering the system, also register ANSI.SYS required for screen control and MOUSE.SYS for using the mouse.

If RMCS is already set in the IBM PC/AT, RMCS SETTING MENU is displayed as below.

| Remote | Management | Center | System |
|--------|------------|--------|--------|
|        |            |        |        |

| << RMCS SETTING >>                                   |
|--|
| "RMCS" system already registered!  Over write OK? _Y |
|  |

Press the Esc key to cancel.

6) When updating, enter [Y]. Then updating status. When not updating, enter [N].



#### Service Manual for OF5300/5600 Chapter G RMCS System

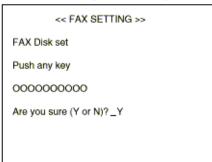
1) Search the directory in which the system is registered. When the system is found, register the model number.

| << FAX SETTING >>            |
|------------------------------|
| FAX Disk set                 |
| Push any key                 |
|                              |
|                              |
|                              |
|                              |
| Press the Esc key to cancel. |

Remote Management Center System

2) Insert a disk corresponding to the model into drive A, then press any key. The model number is displayed and the confirmation screen is displayed.

Remote Management Center System



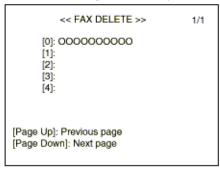
Press the Esc key to cancel.

3) When the model number to be registered is correct, enter [Y]. The program corresponding to the model number is now registered. If not correct, enter [N]. Then repeat from step 1) again.



1) Search the directory in which the system is registered. When the system is found, a list of registered models is displayed.

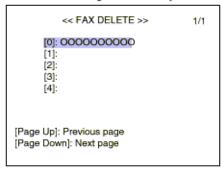
Remote Management Center System



Please select the FAX model. Press the Esc key to cancel.

2) Select the model number to be deleted. This number is then displayed in inverse video. The confirmation screen is also displayed.

Remote Management Center System



Are you sure (Y or N)?\_Y

Press the Esc key to cancel.

3) When the model number deleted is correct, enter [Y]. The program corresponding to the model number is now deleted. If not correct, enter [N]. Then repeat from step 1) again.



1) Search the directory in which the system is registered. When the system is found, the old password is displayed on the screen requesting entry of a new password is displayed.



```
<< PASSWORD UPDATE >>
OLD PASSWORD = [1234567890 ]
NEW PASSWORD = [_ ]
```

Press the Esc key to cancel.

2) Register a new password of up to 15 alphanumeric characters excluding [\], ["]. Press [Enter] to display the confirmation screen.

Remote Management Center System

```
<< PASSWORD UPDATE >>
OLD PASSWORD = [1234567890 ]
NEW PASSWORD = [ABCDEFGH ]
Are you sure (Y or N)? _Y
```

Press the Esc key to cancel.

3) When the setting is correct, enter [Y]. The password is now updated. If not correct, enter [N]. Then repeat from step 1) again. If the system operator does not define the PASSWORD, PASSWORD is not checked when RMCS starting.



This setting is available for only RMCS Model 10.

1) Search the directory in which the system is registered. When the system is found, the dip switch setting is displayed.

Remote Management Center System

<< DIP SW UPDATE >>

DIP SW (ON:0 OFF:1) = [11010000]

(For RMCS Model 10 only.)

Press the Esc key to cancel.

For the detail of setting, refer to 2.2.1.

After setting is completed, press [Enter]. Then the screen for verification is displayed.

Remote Management Center System

<< DIP SW UPDATE >>
DIP SW (ON:0 OFF:1) = [11010000]
Are you sure (Y or N)? \_ Y

Press the Esc key to cancel.

3) When the setting is corrected, enter [Y]. The dip switches are now updated. If not correct, enter [N]. Then repeat from step 1) again.



# Service Manual for OF5300/5600 Chapter G RMCS System

1) When to delete, enter [Y], then whole RMCS system is deleted. When not to delete, enter [N]. Then the installation menu appears.

# Remote Management Center System << RMCS DELETE >> DIRECTORY: [C:\RMCS] Are you sure (Y or N)?\_ N

Press the Esc key to cancel.



- 3.1 Activating and Terminating the system
- 3.1.1 To Activate
- 3.1.2 Entering the ID and Password
- 3.2 TEL Directory
- 3.2.1 To Terminate
- 3.2.2 Selecting Destination Drive
- 3.3 Main Menu
- 3.4 Environment Setting



# Service Manual for OF5300/5600 Chapter G RMCS System

#### **Before Activating the system**

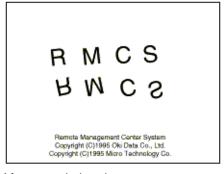
If the facsimile terminal is equipped with a selector function to "enable" or "unable" remote maintenance, set to "enable" in advance.



# Service Manual for OF5300/5600 Chapter G RMCS System

Enter the following command in the PC-DOS command input state.

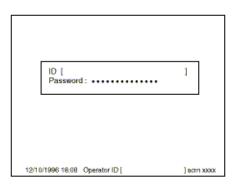
#### C>RMCS



After completing the necessary preparations, the ID and password entry screen is displayed.



#### Service Manual for OF5300/5600 Chapter G RMCS System



The ID is recorded in the operation report as part of the system operator history. Enter up to 50 alphanumeric characters except ["], [\] for the ID.

Enter the password registered at installation. When the correct password is entered. TEL Directory menu screen is displayed.

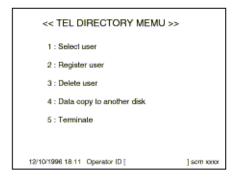
If you enter wrong password three times, ID and password entry screen is closed and return to the PC-DOS command input state.



## Service Manual for OF5300/5600 Chapter G RMCS System

You can select such services (items) registration and deletion of information related to users. We describe the detail of each service later.

There are two ways to specify an item: select by using the up arrow key and the down arrow key, then press [Enter] or enter the number before the item.



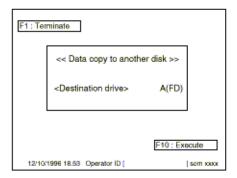


# Service Manual for OF5300/5600 Chapter G RMCS System

To terminate this system select "Terminate" on TEL directory menu screen or the main menu screen to return to PC-DOS.

**Caution:** After terminating remote management, restore the original facsimile terminal setting. (See to "Unable" remote diagnosis.)





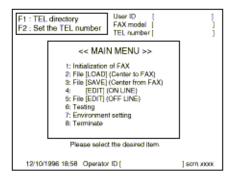
Now, select the destination drive. Press [Space] to change the drive name.

Select "Terminate" to stop processing and return to the TEL directory menu screen.

Select "Execute" to copy user information between the drives and return to the TEL directory menu screen.



The main menu screen varies according to FAX models. For further operation, refer to each FAX model manual.



There are two ways to specify an item: select by using the [up arrow] and [down arrow] keys, then press [Enter] or enter the number before each item.

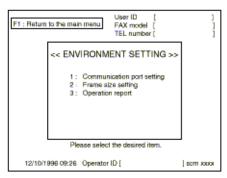
Detail on "Environment Setting" is described later.

Submenus can also be specified by using the function keys.

Press [F1] to return to TEL directory menu screen.

Press [F2] to display the TEL number setting screen when you want to change the number registered into the user information file temporarily.





Selecting "ENVIRONMENT SETTING" on the main menu to display this screen.

#### Communication port setting:

Select communication port to connect the IBM PC/AT and PC-I/F.

#### Frame size setting:

Select a frame size for each frame to transfer TEL number data and program/language/default data during execution of File [LOAD] (Center to FAX) and [EDIT] (ON LINE).

#### **Operation report:**

The operation report displays the transmission status.

Press [F1] to return to the main menu screen.

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## Service Manual for OF5300/5600 Chapter G RMCS System

- 4.1 Activating the Program
- 4.2 Modifying Message
- 4.2.1 File Selection
- 4.3 Saving Message
- 4.3.1 Confirmation
- 4.4 Loading Message
- 4.4.1 Confirmation
- 4.5 Other Message File



## Service Manual for OF5300/5600 Chapter G RMCS System

After activating the PC/AT with a hard disk, insert the RMCS system disk into drive A.

When C>\_ is displayed, enter the following commands to activate the program.

C>A:[Enter]

A> SCRNED [Enter]

Then the screen for menu selection is displayed.

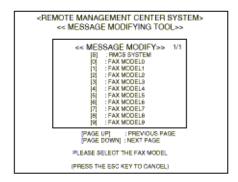


- Press [0] [2] to display a screen for FAX model selection of each service.
- Press [Q] to terminate the program and return to PC-DOS.



File selection:

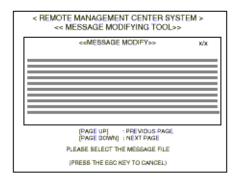
Select "MESSAGE MODIFY" on the menu screen, then the following screen is displayed.



Enter the key No. indicated on the left of the model to modify. Then the screen for file selection is displayed.

- Press [Page Up] or [Page Down] to scroll the screen back to the previous page or up to the next page.
- Press [Esc] to terminate the FAX model selection and return to the menu screen.





Select the message title to modify.

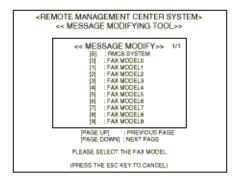
Select the position with [up arrow key], [down arrow key], [<---] and [--->] keys, and press the [Enter] key, then the position is selected.

- Press [Page Up] or [Page Down] to scroll the screen back to the previous page or up to the next page.
- Press [Esc] to terminate the title selection and return to the FAX model selection screen.



Model Selection:

Select "MESSAGE SAVE" on the menu screen. then the following screen is displayed.



Enter the key number indicated on the left side of the model with messages to store.

- Press [Page Up] or [Page Down] to scroll the screen back to the previous page or up to the next page.
- Press [Esc] to terminate the FAX model selection and return to the menu screen.





Select a drive with the [Space] key.

Since it is assumed that data is stored on a floppy disk, you can select drive A or drive B.

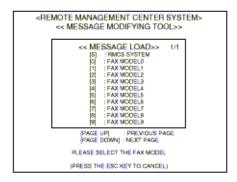
When setup is ready, insert a formatted floppy into the drive and press the [Enter] key, then saving is initiated.

Press [Esc] to terminate saving message and return to the main menu screen.



Model Selection:

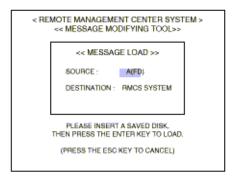
Select "MESSAGE LOAD" on the menu screen, the following screen is displayed.



Enter the key number indicated on the left side of the model with a message reset.

- Press [Page Up] or [Page Down] to scroll the screen back to the previous page or up to the next page.
- Press [Esc] to terminate the FAX model selection and return to the menu screen.





Select a drive with the [Space] key.

It is assumed that a message is loaded on the machine from the floppy disk, you can select drive A or drive B.

When setup is ready, insert a floppy disk which stores the message into the drive and press the [Enter] key.

Press [Esc] to terminate loading message and return to the main menu screen.



In addition to the "scrn OOOO. Ix" file, the following message files are available.

| RMCS SYSTEM   |                      |
|---------------|----------------------|
| err_mess. tx  | Error message text   |
| rms_env. tx   | Operator ID text     |
| sc 0000 p. tx | Printing screen text |
| u_print. tx   | Printing text        |
| rms_env2. tx  | New user text        |
| online tx. tx | "ON LINE" text       |
| inst. tx      | install text         |

| FAX MODEL     |                      |
|---------------|----------------------|
| sc 0000 p. tx | Printing screen text |
| online tx. tx | "ON LINE" text       |
| scrnerr. tx   | Error message text   |



## Service Manual for OF5300/5600

**Chapter H Product Service Bulletins** 

OKIDATA's Product Service Bulletins contain technical information obtained after product release.

Firmware updates, part number changes, and procedural changes are some of the subjects covered by these bulletins.

The Product Service Bulletins are distributed via OKIDATA's Web Site, Faxable Facts, and OKILINK II.

Use this section to store any hardcopy Product Service Bulletin information you obtain from these sources.



#### Service Manual for OF5300/5600

**Chapter H Product Service Bulletins** 

OKIDATA's Web Site provides easy access to OKIDATA's product and service information. The Business Partner Exchange (BPX) provides Dealer-Only information to OKIDATA's sales and service providers. The information covers ALL OKIDATA products, and is constantly updated.

OKIDATA's Web Site address is: www.okidata.com



#### Service Manual for OF5300/5600

**Chapter H Product Service Bulletins** 

OKIDATA's Faxable Facts is an automated fax document retrieval system. It is maintained by OKIDATA's Customer Service and Support Group. A wide variety of information is available through Faxable Facts. It is frequently updated.

You must use a touch-tone telephone to contact Faxable Facts, and have your fax number ready when you call. An automated attendant prompts you through using Faxable Facts.

The contact number for Faxable Facts is: 1-800-654-6651.



#### Service Manual for OF5300/5600

#### **Chapter H Product Service Bulletins**

OKILINK II is OKIDATA'S Bulletin Board Service. This service is available to all OKIDATA Certified Service Technicians. OKILINK II provides additional troubleshooting and service information. Technicians can download files, ask questions of OKIDATA's technical support personnel, and participate in round table discussions about OKIDATA products and services.

Product Service Bulletins, Recommended Spare Parts Lists, Printer Drivers, Product Specifications, and Service Training Information are also available.

System Requirements for OKILINK II are listed below.

Asynchronous Communications Software set to:

8 Data Bits, No Parity, 1 Stop Bit

Asynchronous Modem

up to 9600 BPS w/error correction (MNP/V.42bis)

IBM Graphics/ANSI Terminal Emulation

The dial in number for **OKILINK II is 1-800-283-5474.** 



#### Service Manual for OF5300/5600 Chapter I Recommended Spare Parts List (RSPL)

Recommended Spare Parts Lists (RSPL's) contain the current part numbers, descriptions, pricing, and stocking information for OKIDATA product spare parts.

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