## SERVICE MANUAL



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## PRECAUTIONS

Precautionary notations throughout the text are categorized relative to 1)Personal injury and 2) damage to equipment.

DANGER $\quad \begin{aligned} & \text { Signals a precaution which, if ignored, could result in serious or fatal personal injury. } \\ & \text { Great caution should be exercised in performing procedures preceded by DANGER } \\ & \text { Headings. }\end{aligned}$
WARNING Signals a precaution which, if ignored, could result in damage to equipment.
The precautionary measures itemized below should always be observed when performing repair/maintenance procedures.

## DANGER

1. ALWAYS DISCONNECT THE PRODUCT FROM THE POWER SOURCE AND PERIPHERAL DEVICES PERFORMING ANY MAINTENANCE OR REPAIR PROCEDURES.
2. NO WORK SHOULD BE PERFORMED ON THE UNIT BY PERSONS UNFAMILIAR WITH BASIC SAFETY MEASURES AS DICTATED FOR ALL ELECTRONICS TECHNICIANS IN THEIR LINE OF WORK.
3. WHEN PERFORMING TESTING AS DICTATED WITHIN THIS MANUAL, DO NOT CONNECT THE UNIT TO A POWER SOURCE UNTIL INSTRUCTED TO DO SO. WHEN THE POWER SUPPLY CABLE MUST BE CONNECTED, USE EXTREME CAUTION IN WORKING ON POWER SUPPLY AND OTHER ELECTRONIC COMPONENTS.

## WARNING

1. REPAIRS ON EPSON PRODUCT SHOULD BE PERFORMED ONLY BY AN EPSON CERTIFIED REPAIR TECHNICIAN.
2. MAKE CERTAIN that the source voltages is the same as the rated VOLTAGE, LISTED ON THE SERIAL NUMBER/RATING PLATE. IF THE EPSON PRODUCT HAS A PRIMARY AC RATING DIFFERENT FROM AVAILABLE POWER SOURCE, DO NOT CONNECT IT TO THE POWER SOURCE.
3. ALWAYS VERIFY THAT THE EPSON PRODUCT HAS BEEN DISCONNECTED FROM THE POWER SOURCE BEFORE REMOVING OR REPLACING PRINTED CIRCUIT BOARDS AND/OR INDIVIDUAL CHIPS.
4. IN ORDER TO PROTECT SENSITIVE MICROPROCESSORS AND CIRCUITRY, USE STATIC DISCHARGE EQUIPMENT, SUCH AS ANTI-STATIC WRIST STRAPS, WHEN ACCESSING INTERNAL COMPONENTS.
5. REPLACE MALFUNCTIONING COMPONENTS ONLY WITH THOSE COMPONENTS BY THE MANUFACTURE; INTRODUCTION OF SECOND-SOURCE ICs OR OTHER NONAPPROVED COMPONENTS MAY DAMAGE THE PRODUCT AND VOID ANY APPLICABLE EPSON WARRANTY.

## PREFACE

This manual describes basic functions, theory of electrical and mechanical operations, maintenance and repair procedures of FX1180/880. The instructions and procedures included herein are intended for the experienced repair technicians, and attention should be given to the precautions on the preceding page. The chapters are organized as follows:

## CHAPTER 1. PRODUCT DESCRIPTIONS

Provides a general overview and specifications of the product.

## CHAPTER 2. OPERATING PRINCIPLES

Describes the theory of electrical and mechanical operations of the product.

## CHAPTER 3. TROUBLESHOOTING

Provides the step-by-step procedures for troubleshooting.

## CHAPTER 4. DISASSEMBLY AND ASSEMBLY

Describes the step-by-step procedures for disassembling and assembling the product.

## CHAPTER 5. ADJUSTMENTS

Provides Epson-approved methods for adjustment.

## CHAPTER 6. MAINTENANCE

Provides preventive maintenance procedures and the lists of Epson-approved lubricants and adhesives required for servicing the product.

## APPENDIX

Provides the following additional information for reference:

- Connector pin assignments
- Electric circuit boards components layout
- Exploded diagram
- Electrical circuit boards schematics


## REVISION STATUS

| Rev. | Date | Page(s) | Contents |
| :---: | :---: | :---: | :---: |
| A | 1997/09/30 | All | First release |
| B | 1998/04/02 | All | Second release owing to release of FX-1180 |
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CHAPTER


PRODUCT SPECIFICATION

### 1.1 SPECIFICATION

The FX-1880/880 is a small foot, 9 pins serial impact dot matrix printer. The main specification is as follows;

## HARDWARE SPECIFICATIONS

| Print method | 9 pins Impact dot matrix |
| :--- | :--- |
| Print pin arrangement | $9 \times 1$ |
| Print pin diameter | $0.29 \mathrm{~mm}(0.0114$ inch $)$ |

## RESOLUTION

Table 1-1. Resolution ( dpi )

| Printing mode | Horizontal density | Vertical density | Adjacent dot print |
| :--- | :---: | :---: | :---: |
| High speed draft | 90 dpi | 72 | No |
| Draft | 120 dpi | 72 | No |
| NLQ | 240 dpi | 144 | No |
| Bit image | $60,72,80,90$ or 120 dpi | 72 | Yes |
|  | 120 or 240 dpi | 72 | No |

## PRINTING SPEED

Table 1-2. Printing Speed (cps) and Printable Columns

|  | Printing mode | Character | Printable | Printing speed |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  |  | pitch | column | Normal | Copy |
|  | High speed Draft | 10 cpi | 136 | 410 cps | 345 cps |
|  | Draft | 10 cpi | 136 | 310 cps | 260 cps |
|  | NLQ | 10 cpi | 136 | 77 cps | 65 cps |
|  | FX-880 | 10 cpi | 80 | 410 cps | 345 cps |
|  | Draft | 10 cpi | 80 | 310 cps | 260 cps |
|  | NLQ | 10 cpi | 80 | 78 cps | 65 cps |

- When the power supply voltage drops to the lower limit, the printer stops printing once and then starts printing rest data on that line again more slowly than before.
- When the head temperature rises to the upper limit, the printer stops printing once. If the head temperature falls down to the normal level, it begins to print again more slowly than before.


## FEEDING METHOD

## Friction feed

Push tractor feed
Push \& Pull tractor feed
Pull tractor feed

Front, Rear
Front, Rear
Front, Rear
Front, Rear, Bottom

## FEED SPEED

| Normal mode | 62 ms | $1 / 6$ inch feed |
| :--- | :--- | :--- |
| Copy mode | $0.127 \mathrm{MPS}(5.0 \mathrm{IPS})$ | continuos feeding |
|  | 83 ms | $1 / 6$ inch feeding |
|  | $0.078 \mathrm{MPS}(3.1 \mathrm{IPS})$ | continuos feed |

## FEEDER

Front push tractor
Rear push tractor
CSF ( Option, bin1 / bin2 )
Pull tractor ( Option )
Roll paper holder ( Option )

## PAPER / MEDIA

## Table 1-3. Cut Sheet

| Insertion | Front entry | Rear entry |
| :---: | :---: | :---: |
| Width | FX-1880: 148 ~ 420mm (5.8 |  |
|  | FX-880: $148 \sim 257 \mathrm{~mm}$ (5.8 ~ |  |
| Length | 182 ~ 364mm ( 7.2 ~ 14.3 ) | 92 ~ 364mm ( 3.6 ~ 14.3") |
| Thickness | $0.065 \sim 0.14 \mathrm{~mm}$ ( 0.0025~0.0055") |  |
| Weight | $52 \sim 90 \mathrm{~g} / \mathrm{m}^{2}$ (14~24 lb ) |  |
| Quality | Plain paper, Reclaimed paper, not curled, not folded, not crumpled |  |

Table 1-4. Cut Sheet ( Multi-Part)

| Insertion | Front entry $\quad$ FX-1880: $148 \sim 420 \mathrm{~mm}(5.8 \sim 16.5 ")$ |
| :--- | :--- |
| Width | FX-880: $148 \sim 257 \mathrm{~mm}\left(5.8 \sim 10.1^{\prime \prime}\right)$ |
|  | $182 \sim 364 \mathrm{~mm}\left(7.2 \sim 14.3^{\prime \prime}\right)$ |
| Length | 1 (original) +5 |
| Copies | $0.12 \sim 0.46 \mathrm{~mm}\left(0.0047 \sim 0.018{ }^{\prime \prime}\right)$ |
| Total thickness | $40 \sim 58 \mathrm{~g} / \mathrm{m}^{2}(12 \sim 15 \mathrm{lb})$ |
| Weight | Plain paper, Reclaimed paper, not curled, not folded, not crumpled |
| Quality | Line glue at the top or one side of a form |
| Jointing |  |

Table 1-5. Envelope

| Insertion | Rear entry only |  |
| :---: | :---: | :---: |
| Envelope | <No.6> | <No.10> |
| Width | 165 mm ( 6.5") | 241 mm (9.5") |
| Length | 92mm (3.6") | 105 mm ( 4.1") |
| Total thickness | $0.16 \sim 0.52 \mathrm{~mm}$ ( 0.0063 ~ 0.020 " ) <br> The difference of thickness at the printable area is within 0.25 mm ( 0.0098") |  |
| Weight | $45 \sim 90 \mathrm{~g} / \mathrm{m}^{2}(12 \sim 24 \mathrm{lb})$ |  |
| Quality | BOND paper, plain paper, AIR MAIL, no glue at a flap, not curled, not folded, not crumpled |  |

Table 1-6 Continuous Paper ( Single Sheet and Multi-Part )

| Insertion | Front entry, Rear entry, Bottom entry |
| :--- | :--- |
| Width | FX-1880: $101.6 \sim 406.4 \mathrm{~mm}(4 \sim 16 ")$ |
|  | FX-880: $101.6 \sim 254 \mathrm{~mm}(4 \sim 10$ " $)$ |
| Length | $101.6 \sim 558.8 \mathrm{~mm}(4 \sim 22$ " $)$ |
| Copies | 1 (original $)+5$ |
| Total thickness | $0.065 \sim 0.46 \mathrm{~mm}\left(0.0025 \sim 0.018^{\prime \prime}\right)$ |
| Weight | $52 \sim 82 \mathrm{~g} / \mathrm{m}^{2}(14 \sim 22 \mathrm{lb})$ |
| Weight ( multi part) | $40 \sim 58 \mathrm{~g} / \mathrm{m}^{2}(12 \sim 15 \mathrm{lb})$ |
| Quality | Plain paper, Reclaimed paper, carbon less multi part paper |
| Jointing | Point glue or both sides paper staple |

Table 1-7. Continuous Paper with Labels

| Insertion | Front entry, Bottom entry |
| :---: | :---: |
| Label size | See the figure below; <br> Figure 1-1. Label |
| Base sheet width | FX-1180: $101.6 \sim 406.4 \mathrm{~mm}\left(4 \sim 16^{\prime \prime}\right)$ <br> FX-880: $101.6 \sim 254.0 \mathrm{~mm}\left(4 \sim 10^{\prime \prime}\right)$ |
| Base sheet length | 101.6 ~ 558.8mm ( 4 ~ $22^{\prime \prime}$ ) |
| Base sheet thickness | $0.07 \sim 0.09 \mathrm{~mm}$ ( $0.0028 \sim 0.0035$ ") |
| Total thickness | $0.16 \sim 0.19 \mathrm{~mm}$ ( $0.0063 \sim 0.0075$ " ) |
| Label weight | $68 \mathrm{~g} / \mathrm{m}^{2}(17 \mathrm{lb})$ |
| Quality | A very continuous form labels, a very mini-line labels or the same quality labels |

Table 1-8. Roll Paper

| Insertion | Rear entry |
| :--- | :--- |
| Width | $216 \mathrm{~mm}\left(8.5^{\prime \prime}\right)$ |
| Thickness | $0.07 \sim 0.09 \mathrm{~mm}\left(0.0028^{\prime \prime} \sim 0.0035 \prime\right)$ |
| Weight | $52 \sim 82 \mathrm{~g} / \mathrm{m}^{2}(14 \sim 22 \mathrm{lb})$ |
| Quality | Plain paper, not curled, not folded, not crumpled |

## TYPEFACE

| Bit map Font | EPSON Draft | 10cpi, 12cpi, 15cpi |
| :--- | :--- | :--- |
|  | EPSON Roman | 10cpi, 12cpi, 15cpi, Proportional |
|  | EPSON Sans Serif | 10cpi, 12cpi, 15cpi, Proportional |
| Bar code fonts | EAN-13, EAN-8, Interleaved 2 of 5, UPC-A, UPC-E, Code 39, |  |
|  | Code 128, POSTNET |  |

## CHARACTER TABLES

| Standard version | 11 tables |
| :--- | :--- |
| NLSP version | 35 tables |

## INPUT BUFFER

0 Kbytes / 32 Kbytes

## ELECTRICAL SPECIFICATION

## 120 V version

## Rated voltage

Input voltage range Rated frequency range Input frequency range
Rated current
Power consumption

Insulation resistance
Dielectric strength

## 230 V version

Rated voltage Input voltage range Rated frequency range Input frequency range
Rated current
Power consumption

Insulation resistance Dielectric strength

## UPS Version

Rated voltage Input voltage range
Rated frequency range
Input frequency range
Rated current
Power consumption
Insulation resistance
Dielectric strength

AC 120 V
AC 103.5 to 132 V
50 to 60 Hz
49.5 to 60.5 Hz
0.7 A ( Max. 1.6 A )

FX-1180: Approx. 36 W ( ISO/IEC10561 Letter pattern)
FX-880: Approx. 34 W ( ISO/IEC10561 Letter pattern)
Energy Star compliant
Min. $10 \mathrm{M} \Omega$ (between AC line and chassis)
AC 1000 V rms 1 min . or AC 1200 V rms 1 sec .(between AC line and chassis)

AC 220 to 240 V
AC 198 to 264 V
50 to 60 Hz
49.5 to 60.5 Hz
0.4 A ( Max. 0.9 A )

FX-1180: Approx. 36 W ( ISO/IEC10561 Letter pattern)
FX-880: Approx. 34 W ( ISO/IEC10561 Letter pattern)
Energy Star compliant
Min. $10 \mathrm{M} \Omega \quad$ (between AC line and chassis)
AC 1000 V rms 1 min . or
AC 1200 V rms 1 sec . (between AC line and chassis)

AC 100 to 120 V / AC220 to AC240V
AC 90 to 132 V / AC198 to 264V
50 to 60 Hz
49.5 to 60.5 Hz
0.8A (Max. 20.A) $\quad$. $0.5 \mathrm{~A}($ Max. 1.0 A$)$

Approx. 38 W (ISO/IEC10561 Letter pattern)
Energy Star compliant
Min. $10 \mathrm{M} \Omega$ (between AC line and chassis, DC500V)
AC 1500 V rms 1 min . (between AC line and chassis)

## ACOUSTIC NOISE

$55 \mathrm{~dB}(\mathrm{~A}) \quad$ ( ISO 7779 pattern )

## ENVIRONMENTAL CONDITION

| Temperature | 5 to $35^{\circ} \mathrm{C}$ ( Operating ) |
| :--- | :--- |
| Humidity | -30 to $60{ }^{\circ} \mathrm{C}$ ( Non-operating) |
|  | 10 to $80 \%$ ( Operating without condensation ) |
|  | 0 to $85 \%$ ( Non-operation without condensation) |


| RELIABILITY |  |
| :---: | :---: |
| Total print volume | 6.5 million lines ( Except Print head) |
| MTBF | 10000 POH |
| Print head life | approx. 200 million characters |
| RIBBON CARTRIDGE |  |
| Type | Fabric |
| Color | Black |
| Ribbon life | Approx. 3 million characters ( Draft $10 \mathrm{cpi}, 14$ dots / character) |
| SAFETY APPROVALS |  |
| 120 V version |  |
| Safety standards | UL 1950, CSA C22.2 No. 950 |
| EMI | FCC part 15 subpart B class B, CSA C108.8 class B |
| $\underline{230} \mathrm{~V}$ version |  |
| Safety standards | EN60950 ( VDE, NEMKO ) |
| EMI | EN55022 ( CISRP pub. 22 ) class B AS/NZS. 3548 class B |
| UPS Version |  |
| Safety standards | UL 1950, CSA C22.2 No. 950 |
| EMI | FCC part 15 subpart B class B, CSA C108.8 class B |
| CE MARKING |  |
| 230 V version |  |
| Low Voltage Directive 73/23/EEC |  |
|  | EN60950 |
| EMC Directive 89/336/EEC | EN55022 class B |
|  | EN61000-3-2 |
|  | EN61000-3-3 |
|  | EN50082-1 |
|  | IEC801-2 |
|  | IEC801-3 |
|  | IEC801-4 |
| INTERFACE |  |
| Bi-directional parallel Interface ( IEEE-1284 nibble mode supported ) Type-B I/F level 2 ( Option ) |  |
|  |  |
| CONTROL CODE |  |
| ESC/P |  |
| PHYSICAL SPECIFICATIONS |  |
| FX-1880: | [Dimensions] 590mm( W ) x 350mm (D) x 54mm (H) |
|  | [Weight] Approx. 9.6 Kg |
| FX-880: | [Dimensions] 415 mm (W) $\times 350 \mathrm{~mm}$ ( D ) $\times 154 \mathrm{~mm}$ ( H ) |
|  | [Weight] Approx. 7.6 kg |

## CONSUMABLES \& OPTIONS

Table 1-9. Consumable \& Option

| Consumables | Code No. |  |
| :---: | :---: | :---: |
|  | FX-1180 | FX-880 |
| Ribbon cartridge | \#8755 | \#8750 |
| Ribbon pack | \#8758 | \#8758 |
| Options |  |  |
| High capacity cut sheet feeder ( Bin1) | C80640* | C80638* |
| Single bin cut sheet feeder ( Bin 2 ) | C80639* | C80637* |
| Pull tractor unit | C80021* | C80020* |
| Roll paper holder | \#8310 | \#8310 |
| Front paper guide | C81403* | C81402* |
| Front sheet guide | C81401* | C81400* |
| Serial Interface card | C82305* / C82306* | C82305* / C82306* |
| 32KB intelligent serial Interface card | C82307* / C82308* | C82307* / C82308* |
| 32KB intelligent Interface card | C82310* / C82311* | C82310* / C82311* |
| Local Talk I/F card | C82312* | C82312* |
| 32KB IEEE-1284 I/F card | C82313* | C82313* |
| Coax I/F card | C82314* | C82314* |
| Twinax I/F card | C82315* | C82315* |
| IEEE-1284 parallel I/F card | C82345* | C82345* |
| Ethernet I/F card | C82357* | C82357* |

"*": According to each destination.


Figure 1-2. Exterior View of the FX-880(FX-1180)

### 1.2 OPERATION

This section describes the operations equipped with this printer.

### 1.2.1 Control panel

The control panel of this printer consists of 5 switches and 5 LEDs, as shown below;


Figure 1-3. Panel Operation Outline

### 1.2.2 Switches

### 1.2.2.1 Usual Operation

In the normal mode, pressing panel switches executes the following functions;
(1) Operate

This switch turns the printer on and off. It is the secondary switch in the power supply circuit.

Unplug the power cable from the AC Inlet when connecting/ disconnecting the Interface cable to/from the printer.

## (2) Pause

This switch alternates printer activity between printing and non-printing states.
If this button is held down for over 3 seconds when the printer is in the non-printing status, the Micro Adjust function and Font selection are enabled. If it is pressed again, these function are disabled.
(3) Load/Eject

- Loads the paper when the printer is out of paper.
- Ejects the paper to the paper park.
(4) LF/FF
- Feeds a line if pressed shortly.
- Feeds the continuos paper or eject the cut sheet.
(5) Tear Off

Advances the continuos paper to the Tear-OFF position. If it is pressed again, the paper is moved to the TOF position.
(6) Bin

Selects the CSF bin number when the CSF is used.
(7) Font

Selects the font from the list on the panel when the Micro Adjust function is enabled.
(8) Micro Adjust

The Micro Adjust switch is available in the Micro Adjust mode.
Micro switch executes micro feed forward or backward by $1 / 216$ inch one by one.
The TOF adjustment is enabled in the TOF position after loading the paper, and the Tear-off adjustment is enable in the Tear-off position.

### 1.2.2.2 Operations at Power-on

Pressing the specified switch (switches) while turning on the printer enables the following special functions:

1. Self test

- Switches: "Load / Eject" while turning on the printer.

Function: Executes the printing NLQ self test printing.

- Switch: "LF / FF" while turning on the printer.

Function: Executes the Draft self test printing.
2. Data dump mode

Switches: "Load / Eject" and "LF / FF" switches while turning on the printer.
Function: Executes the data dump function.
3. Clearing the line counter value for the ribbon life in the EEPROM

Switches: "Tear-off / Bin" and "Pause" while turning on the printer.
Function: Clears the line counter value stored in the EEPROM.
4. Bi-D adjustment

Switches: "Pause" switch while turning on the printer.
Function: Executes the Bi-D adjustment.

### 1.2.3 Indicators ( LEDs )

This printer has the following indicators to indicate its current condition, as shown in the table below:

1. Pause (Orange)

- Comes On when the printer is paused, and goes Off when the printer is not paused.
- Blinks when the Micro adjust function and the Font selection are enabled or the printhead is in the overheated condition.

2. Paper Out (Red)

- Comes On when the printer is in the Paper out condition.
- Blinks when the paper eject error has occurred.

3. Tear Off / Bin (Green)

- Blinks when the continuos paper is in the tear off position.
- Comes On when the CSF Bin1 is selected, and goes Off when the CSF Bin2 is selected.

4. Font ( Green )

Indicates the font selections.
Table 1-10. LED Status

| Printer status | Font | Tear-Off $/$ <br> Bin | Pause | Paper Out |
| :--- | :---: | :---: | :---: | :---: |
| Pause | - | - | On | - |
| Paper out error | - | - | On | On |
| Release lever error | - | - | On | - |
| Paper eject warning | - | - | On | Blinks |
| Head hot warning | - | - | Blinks | Blinks |
| Micro adjust \& Font selection | - | According as <br> paper path <br> According as <br> Binks | - | - |
| Tear off | - | - | - |  |
| Bin selection | - | - | - | - |
| Font selection | According as <br> font selection <br> Blinks | Blinks | Blinks | Blinks |

### 1.2.4 Buzzer

This printer has the buzzer to indicate its current condition with the following indications:
Table 1-11. Buzzer Status

| Printer status | Beep sounds |
| :--- | :---: |
| Paper out error | $\bullet \bullet \bullet$ |
| Release lever error | ---- |
| Paper eject warning | $\bullet \bullet$ |
| Illegal panel operation | $\bullet$ |

Note: The symbols used in the table represents the following:
"•" = A beep sounds for approximately 100 ms with the interval of approximately 100 ms .
" - " = A beep sounds for approximately 500ms with the interval of approximately 100 ms .

### 1.2.5 Default Setting Mode 1

You can change some parameters that the printer refers to at printer initialization.

### 1.2.5.1 Setting Method

Refer to the following flowchart for the default setting mode 1.


Figure 1-4. Flowchart for Default Setting Mode 1

### 1.2.5.2 Setting Items

Setting values available for the default setting mode including factory settings are as shown in the following table:

Table 1-12. Setting Values Available for Default Setting Mode 1

| Items | Setting values <br> (BOLD font : factory setting) |
| :--- | :--- |
| Skip over perforation | On, Off |
| Auto tear off | On, Off |
| Auto line feed | On, Off |
| Print direction | Bi-D, Uni-D |
| I/F mode | Auto, Parallel, Option |
| Auto I/F wait time | 10 sec., 30 sec. |
| Software | ESC/P, IBM 2380 Plus |
| 0 slash | $\mathbf{0 , \varnothing}$ |
| High speed draft | On, Off |
| Input buffer | On, Off |
| Buzzer | On, Off |
| Auto CR (IBM 2380 Plus )*1 | On, Off |
| IBM character table | table 2, table 1 |
| (IBM 2380 Plus )*1 |  |

*1: This setting is effective when the IBM 2380 Plus emulation is selected only.

### 1.2.6 Default Setting Mode 2

Refer to the following flowchart for the default setting mode 2.


Figure 1-5. Flowchart for Default Setting Mode 2

### 1.2.6.1 Setting Items

Setting values available for the default setting mode including factory settings are as shown in the following table:

Table 1-13. Setting Values Available for Default Setting Mode 2

| Items | Setting values (BOLD font : factory setting) |
| :---: | :---: |
| Page length for front tractor | 3 inch, 3.5 inch, 4 inch, 5.5 inch, 6 inch, 7 inch, 8 inch, 8.5 inch, 11 inch, $70 / 6$ inch, 12 inch, 14 inch, 17 inch |
| Page length for rear tractor | 3 inch, 3.5 inch, 4 inch, 5.5 inch, 6 inch, 7 inch, 8 inch, 8.5 inch, 11 inch, $70 / 6$ inch, 12 inch, 14 inch, 17 inch |
| Character table | Standard version: <br> Italic, PC437, PC850, PC860, PC863, PC865, PC861, BRASCII, Abicomp, Roman 8, ISO Latin 1 <br> NLSP version: <br> Italic, PC437, PC850, PC437 Greek, PC 853, PC855, PC852, PC857, PC866, PC869, MAZOWIA, Code MJK, ISO 8859-7, ISO Latin 1T, Bulgaria, PC774, Estonia, ISO 8859-2, PC866 LAT, PC866UKR, PCAPTEC, PC708, PC720, PCAR864, PC860, PC861, PC865 |
| International character set for Italic table | Italic U.S.A., Italic France, Italic Germany, Italic U.K., Italic Denmark 1, Italic Sweden, Italic Italy, Italic Spain 1 |

Note: Settings with bold weight means the standard factory settings.

### 1.2.7 EEPROM Clear Function

You can change some parameters into the factory settings to perform panel operation easily. Pressing Tear off / Bin and Load / Eject switches at same time while turning on the printer turns the default settings into the factory settings:

Table 1-14. Cleared Items and Values on EEPROM (Standard Model)

| Item | Value |
| :---: | :---: |
| Character table selection | PC437 |
| Page length for rear tractor | 11 inch |
| Page length for front tractor | 11 inch |
| Page length for CSF bin 1 | 22 inch |
| Page length for CSF bin 2 | 22 inch |
| TOF adjustment value for rear tractor | 8.5 mm |
| TOF adjustment value for front tractor | 8.5 mm |
| TOF adjustment value for CSF bin 1 | 8.5 mm |
| TOF adjustment value for CSF bin 2 | 8.5 mm |
| TOF adjustment value for rear manual insertion | 8.5 mm |
| TOF adjustment Value for front manual insertion | 8.5 mm |
| Bottom margin for rear tractor | 11 inch |
| Bottom margin for front tractor | 11 inch |
| Font Selection | Draft 10 cpi |
| Print direction setting | Bi-D |
| I/F mode selection | Auto |
| Auto I/F waiting time setting | 10 sec . |
| Auto line feed | Off |
| Auto tear off | Off |
| Skip over perforation | Off |
| High speed draft | On |
| Input buffer | On |
| Software | ESC/P |
| 0 slash | Off |
| Buzzer | On |
| Auto CR | Off |
| Tear-off adjustment value | 0 |
| Manual insertion time | 2 or 3 sec . |
| Tear-off wait time | 3 sec . |
| I/F timing data | BUSY timing data |
| TOF minimum value | 4.2 mm |
| Paper edge length | 0 |
| Paper length for rear manual insertion | 22 inch |
| Paper length for front manual insertion | 22 inch |
| sub number for customization | Standard |

### 1.2.8 Bi-D Adjustment

Refer to the following flowchart for the Bi-D adjustment.


Figure 1-6. Bi-D Adjustment flowchart


OPERATING PRICIPLES

### 2.1 MAIN COMPONENTS

This printer is divided into several main components for easy removal and repair. The main components are :
$\square$ C229MAIN:
C229PSB/PSE/PSH:
$\square$ C229PNL:
$\square$ M-3J60/3J10:
$\square$ Housing:

Control board
Power supply board
Operation panel board
Printer mechanism for FX-1180/FX-880
Upper case, Lower case, Rear sheet guide, Knob, Printer cover

### 2.1.1 C229MAIN Board

The C229MAIN board consists of CPU TMP96C141AF (IC3), gate array E05B50 (IC2), EEPROM AT93C46 (IC4), 1/4M PSRAM (IC5), 2/4M PROM (IC7), driver elements, and so on.


Figure 2-1 . C229MAIN Component

### 2.1.2 C229PSB/PSE/PSH Board

The C229 PSB/PSE power supply board consists of Transformer, Switching FET, Regulator IC, Diode bridge, Fuse, Photo-coupler, and so on.


Figure 2-2. C229PSB/PSE/PSH Component

### 2.2 PRINTER MECHANISM

This printer mechanism consists of Printhead, Paper feed mechanism, Carriage movement mechanism, Tractor feed mechanism, Platen gap adjustment mechanism, Ribbon feed mechanism, PF motor, CR motor, detectors, and so on.

### 2.2.1 Printhead

The printhead prints data from the control board on paper using the ink ribbon. The printhead is mounted on the carriage unit.

### 2.2.2 Paper Feed Mechanism

The paper feed mechanism picks up paper and transports it to the printhead, then ejects the paper step by step or continuously driven by the PF motor. PF motor drives the paper feed mechanism gears and the platen roller. The top of form and paper out condition are detected by the front and rear PE detector, respectively.

### 2.2.3 Carriage Movement Mechanism

The carriage movement mechanism carries the carriage unit left and right along the CR guide shaft and mechanism frame, and stops it at any position for printing. It is driven by torque sent from the CR motor via the timing belt. Home position is detected by the HP (home position) detector at power on and CR motor phase changing timing.

### 2.2.4 Tractor Feed Mechanism

The tractor feed mechanism feeds continuous paper to the printhead and ejects it. Torque from the PF motor is transferred to the tractor unit via the release mechanism in the paper feed mechanism. The release lever in the release mechanism switches torque from the PF motor between cut sheet feeding and continuous paper feeding. This printer is equipped with several tractor feeding methods (front / rear push tractor feeding, front / rear push \& pull tractor feeding and front / rear pull tractor feeding), which is selected according to the tractor unit setting positions and the lever positions. The tractor detector detects the release lever setting position, for cut sheet feeding or continuous paper feeding.

### 2.2.5 Platen Gap Adjustment Mechanism

The platen gap (the gap between the platen and the printhead) adjustment mechanism consists of CR guide shaft, parallelism adjustment bushing, PG adjust lever and PG detector. PG adjust lever is attached to the left side of the CR guide shaft. The bushings are attached to the both sides of the frame. As the both sides of CR guide shaft are eccentric toward external form of them, printhead approaches or recedes from the platen roller as the PG lever turns forward or backward. PG detector detects PG lever position. If the lever is set to a position between " 2 " and " 6 ", the printer is in the copy mode.

### 2.2.6 Ribbon Feed Mechanism

The CR motor drives the ribbon feed mechanism via the timing belt. The ribbon feed mechanism has the sun and planetary gear system. No matter the carriage unit is driven left and right, the ink ribbon is driven in one direction.


Figure 2-3. Printer Mechanis Outline

### 2.3 CIRCUIT OPERATION

### 2.3.1 C229PSB/PSE/PSH Power Supply Circuit

This printer can be powered by one of the following three power supply boards: the C229PSB (120V) board, the C229PSE (230V) board, or the C229PSH (Universal) board. The function of the boards is the same, except for a difference in the primary circuitry. The power supply outputs the DC current necessary to drive the printer control circuit and drive the mechanism. The input voltages and fuse ratings are as shown in the following table:

Table 2-1. Input Voltage and Fuse Rating

| Board | Input Voltage | Fuse F1 Rating |
| :---: | :---: | :---: |
| C229PSB | $85-138 \mathrm{VAC}$ | $4 \mathrm{~A}, 125 \mathrm{~V}$ or 250 V |
| C229PSE | $187-276 \mathrm{VAC}$ | T2.0AH, 250 V |
| C229PSH | $85-276 \mathrm{VAC}$ | T4.0AH, 250 V |

The power supply circuit outputs voltages used to drive the various control circuits and the mechanism, as shown in the following table:

Table 2-2. Output Voltages and Applications

| Output Voltage | Applications |
| :--- | :--- |
| $5 \mathrm{~V} \pm 5 \% 0.7 \mathrm{~A}$ |  |
|  | Logic lines |
|  | Detectors |
|  | Panel Switches \& LEDs |
| $35 \mathrm{~V} \pm 6 \% 0.8 \mathrm{~A}$ | CR Motor |
|  | PF Motor |
|  | Printhead |

The power supply circuit consists of the line filter circuit, ZC-RCC (Zero-Cross Ringing Choke Converter) switching circuit and 5 V chopper regulator IC. The AC voltage is first input to the line filter circuit for higher harmonics absorption, then input to the switching circuit and transformed to $+35 \mathrm{VDC} .+5 \mathrm{VDC}$ is generated from +DC35V by the regulator IC. The over current / voltage protection circuit is also designed on the board.
The power switch set in the secondary circuit that is controlled by the signal PSC from the control panel.


Figure 2-4. Power Supply Circuit Block Diagram

### 2.3.2 C229MAIN Board Circuit

The C229MAIN board is the control circuit board of this printer. This board consists of several IC chips and drivers, as shown in the table below:

Table 2-3. Function of the Main IC

| Element | Location | Function |
| :---: | :---: | :---: |
| TMP96C141AF | IC3 | 16 bit CPU runs at 14.47 MHz <br> - Main controller <br> - Detectors control <br> - CR Motor Control |
| E05B50 | IC2 | Gate array : System Controller <br> - Parallel I/F control <br> - Option Type-B I/F control <br> - Panel Switch, LED control <br> - Printhead Control <br> - PF Motor Control <br> - CR Motor Current control |
| PST594E | IC1 | Reset IC : Hardware reset function |
| AT93C46 | IC4 | EEPROM : <br> System control data (Market, TTL threshold, Bi-D setting, Page length, TOF, etc.) containing |
| PSRAM | IC5 | 1M/4M bit <br> - Buffer and Working area of CPU \& Gate array |
| ROM | IC7 | 2/4M bit EPROM/ Mask ROM <br> - Control program containing |
| SLA7024M | IC8 | CR Motor driver |
| A2917SEB | IC11 | PF Motor driver |
| Comparator | IC12 | Power-off signal sensing |



Figure 2-5. C229MAIN Board Circuit Block Diagram

Data from the host computer is stored in the input buffer once, then converted into image data and transmitted to the printhead through the gate array, as shown in the figure below:


Figure 2-6. Data Flow

CHAPTER


TROUBLESHOOTING

### 3.1 OVERVIEW

The printer may exhibit different symptoms for the same problem, which makes troubleshooting more difficult. This section, however, provides simple and effective ways to facilitate troubleshooting. The following flowchart illustrates the main steps of the troubleshooting process.


Figure 3-1. Troubleshooting Process Flowchart

### 3.1.1 Main Component Checking Point

The following components can be checked by a simple measurement equipment such as a multimeter, etc.) easily.

Table 3-1. Motor Coil Resistance Test Points

| Motor <br> Connector <br> Number | Test Pin <br> Number | Test Method <br> (Set Meter to Ohms. Disconnect <br> Motor from Main Board and check it <br> with Printer Power off.) | Meter Reading |
| :--- | :--- | :--- | :---: |
| PF Motor <br> (CN8) | 1 and3, 2 and 4 | Place one lead on pin 1 (pin2) and the <br> other lead on pin3 (pin 4) on each of the <br> test pins to check the two motor phases. | $\mathbf{1 6 . 0} \boldsymbol{\Omega} \pm \mathbf{1 0 \%}$ <br> (at $25^{\circ} \mathrm{C}$ par one <br> phase) |
| CR Motor <br> (CN9) | Common pin :5 5 <br> Test pins :1, 2, 3 <br> and 4 | Place one lead on pin 5 and the other <br> lead on each of the 4 test pins to check <br> the two motor phase. | $\mathbf{2 . 7} \boldsymbol{\Omega} \pm \mathbf{1 0 \%}$ <br> (at $25^{\circ} \mathrm{C}$ par one <br> phase) |

Table 3-2. Printhead Solenoid Resistance

| Part | Test Pin Number (See the figure below.) | Test Method <br> (Set Meter to Ohms. Disconnect Motor from Main Board and check it with Printer Power off.) | Specifications |
| :---: | :---: | :---: | :---: |
| Printhead | - Common pin :C1 Test pins: 1, 4 <br> - Common pin :C2 Test pin: 8 <br> - Common pin: C3: Test pins: 2, 6 <br> - Common pin: C4: Test pins: 5, 9 <br> - Common pin :C5 Test pins: 3, 7 | For example, place one lead on pin C1 and the other lead on Test pin 1 to check \#1 pin of the Printhead solenoid. Test pin numbers match the printhead solenoid (dot wire) numbers. | $\begin{aligned} & 8.19 \pm 0.8 \Omega \\ & \left(\text { (at } 25^{\circ} \mathrm{C}\right) \end{aligned}$ |



Figure 3-2. Printhead Connector Pin Alignment

Table 3-3. Printhead Driver Test Pin

| Transistor Numbers | Test Method <br> (Set meter to diodes. Check <br> power off.) | Meter Reading |
| :--- | :--- | :--- |
| Q2, Q3, Q4, Q5, Q6, Q7, | Check the following: <br> Q8, Q9, Q10, Q11,Q12, <br> Q13, Q14, Q15, Q16, Q17, <br> Q18, Q19, Q20 | - From the base to the collector |
| Reverse the leads to and emitter <br> Rgain. | The tester shows neither open <br> nor shorted. |  |

Table 3-4 Detector Test Point

| Detector Connector Number | Test Method <br> (Set Meter to Ohms. Check the Printer power off.) | Meter Reading |
| :---: | :---: | :---: |
| HP Detector (CN4) | Place one lead on pin 1 and the other lead on pin 2, and toggle the detector actuator. | Meter should toggle between open and short. (LOW: within CR Home position.) |
| Front PE Detector (CN6) | Place one lead on pin 1 and the other lead on pin 2, and toggle the detector actuator. | Meter should toggle between open and short. (HIGH: paper is installed in the printer.) |
| Release Lever Detector (CN10) | Place one lead on pin 1 and the other lead on pin 2, and toggle the detector actuator. | Meter should toggle between open and short. (HIGH: <br> Friction Feed mode.) |
| PG Detector (CN11) | Place one lead on pin 1 and the other lead on pin 2, and move the detector actuator from -0 to 6 . | Meter should toggle between open and short. <br> (HIGH: PG -1 ~ 3.) |
| Printhead thermistor | Place one lead on pin T and the other lead on other pin T to check the resistance.(Refer to Fig.3-2.) | Approx. $14 \mathrm{~K} \Omega$ (at $17^{\circ} \mathrm{C}$ ) |

### 3.1.2 Error

As this printer checks its condition by itself at power-on, when it finds any trouble, it indicates it with error indication buzzer and LEDs. The error Indications and corresponding remedies are shown in the table below:

Table 3-5. Error Indications

| Error | LED Status | Buzzer | Cause | Remedies |  |
| :--- | :--- | :--- | :---: | :--- | :--- |
| Paper out error | Paper Out: On  <br> Pause: $* * *$ <br> Pause: On  | The printer fails to <br> load paper. | Set paper to the printer <br> correctly. |  |  |
| Release lever <br> error | Pateas lever to |  |  |  |  |
| Fatal error | All LEDs: Blink | - | The release lever is <br> set to a wrong <br> position. | Set the relearriage unit gets <br> the correct position. <br> into out of control or <br> power supply voltage <br> becomes incorrect. | Turn off the printer <br> once and turn it back <br> on. |

Note: Symbols used in the table represent the following:
"*" : A beep sounds for approx. 100 ms with the interval of approx. 100 ms .
"-" : A beep sounds for approx. 500 ms with the interval of approx. 100ms.

### 3.2 UNIT LEVEL TROUBLESHOOTING

You may be able to identify the defective unit just from the symptom displayed. The table below provides the symptoms for a number of failures, so that you can easily identify the problem. Once the problem has been identified, refer to the flowchart listed in the right-hand column of the table below to determine the case of the problem.

Table 3-6. Symptoms and Problems

| Symptom | Problem | See Page |
| :--- | :--- | :---: |
| Printer fails to operate <br> when power is on. | - Carriage dose not move. <br> - Control panel indicator LEDs do not light. | $3-5$ |
| Abnormal carriage <br> operation at power on. <br> - Carriage moves away from the home position at <br> power on. <br> Carriage returns to home position correctly, but the <br> printer then fails to enter the READY mode. | $3-6$ |  |
| Printing is faulty during <br> self-test, but carriage <br> operation is normal. | - No printing at all. <br> - Faulty printing - some dots are not printing. <br> Abnormal paper <br> feeding | The printer prints but feeds paper incorrectly. |
| Abnormal control panel <br> operation | When the LF/FF switch is pressed, no paper is fed. | $3-7$ |
| Data sent by the host <br> computer is printed <br> incorrectly | - Carriage operates normally at power on, and self-test <br> is executed correctly, but data is not printed. <br> - Data from the computer is printed incorrectly. | $3-10$ |

The repair procedure flowcharts use the following symbols:


Preocessing


Forwarding to another items


Return to the Start of the item


Decision


END

Figure 3-3. Symbols Used in the Flowcharts

## 1. Printer fails to operate when power is on.



Figure 3-4. Flowchart (1)

## 2. Abnormal carriage operation at power on.



Figure 3-5. Flowchart (2)

## 3. Printing is faulty during self-test, but carriage operation is normal.



Figure 3-6. Flowchart (3)

## 4. Abnormal paper feeding



Figure 3-7. Flowchart (4)

## 5. Abnormal control panel operation



Figure 3-8. Flowchart (5)

## 6. Data sent by the host computer is printed incorrectly.

## START



Figure 3-9. Flowchart (6)

### 3.3 UNIT REPAIRING OF THE POWER SUPPLY BOARD

This section is necessary only for servicers who repair to the component level. Servicers who perform only board replacement can ignore this section.
The table below lets you troubleshoot problems with the power supply board
(C229PSB/PSE/PSH). The table provides various symptoms, likely cases, and checkpoints.
Checkpoints include waveforms, resistance, and other values to be checked to evaluate the operation of each component.

Table 3-7. Repair of the C229PSB/PSE/PSH

| Symptom | Condition | Cause | Checkpoint | Solution |
| :---: | :---: | :---: | :---: | :---: |
| The printer dose not operate at all. | +35 V line is defective. | Fuse F1 is blown. | Check that the fuse is not blown. | Replace the C229PSB/ PSE/PSH board. |
|  |  | Transformer ( T 1 ) is open. | Check the coil of transformer using a multimeter. | Replace the C229PSB/ PSE/PSH board. |
|  |  | Switching FET (Q1) is defective. | Check for the proper waveform at the drain of Q1. <br> Figure 3-10. Drain of Q1 | Replace the C229PSB/ PSE/PSH board. |
|  |  | Q2 or Q3 is defective. | Check for the proper waveform at the collector of Q2 or Q3. <br> Figure 3-11. Collector of Q2/Q3 | Replace the C229PSB/ PSE/PSH board. |

Table 3-8. Repair of the C229PSB/PSE/PSH (continued)

| Symptom | Condition | Cause | Checkpoint | Solution |
| :---: | :---: | :---: | :---: | :---: |
| The printer dose not operate at all. | +35 V line is defective. | PC 1 is defective. | Check for the proper waveform at pin 5 or 7 of PC1. <br> Figure 3-12. Waveform of PC1 | Replace the C229PSB/ PSE/PSH board. |
|  | +5 V line is defective. | Regulator IC (IC51) is defective. | Check for the proper waveform at pin 5 of IC51. <br> Figure 3-13. OSC of IC51 | Replace the C229PSB/ PSE/PSH board. |
|  |  |  | Check for the proper waveform at pin 9 or 10 of IC51. <br> Figure 3-14. Output of IC51 | Replace the C229PSB/ PSE/PSH board. |

### 3.4 UNIT REPAIRING OF THE MAIN BOARD

This section is necessary only for servicers who repair to the component level. Servicers who perform only board replacement can ignore this section.
The table below lets you troubleshoot problems with the main board (C229MAIN). The table provides various symptoms, likely cases, and checkpoints. Checkpoints include waveforms, resistance, and other value to be checked to evaluate the operation of each component.

Table 3-9. Repair of the C229MAIN

| Symptom | Condition | Cause | Checkpoint | Solution |
| :--- | :--- | :--- | :--- | :--- | :--- |
| The printer <br> dose not <br> operate at <br> all. | The CPU <br> dose not <br> operate. | The reset <br> circuit is not <br> operational. | Check for the proper voltage <br> waveforms output from the +5VDC <br> line (IC1, pin 3) and for the reset <br> signal (IC1, pin 1) with printer power <br> on. | Replace the <br> C229MAIN <br> board. |

Table 3-10. Repair of the C229MAIN (continued)

| Symptom | Condition | Cause | Checkpoint | Solution |
| :--- | :--- | :--- | :--- | :--- | :--- |
| The printer <br> dose not <br> operate at <br> all. | The CPU <br> dose not <br> operate. | The CPU is <br> defective. | Check for the proper oscillator signal <br> at pin 26 or 27 of the CPU (IC3). | Replace the <br> C229MAIN <br> board. |

Table 3-11. Repair of the C229MAIN (continued)

| Symptom | Condition | Cause | Checkpoint | Solution |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Paper is fed <br> abnormally. | Paper is not <br> fed at all. | IC 11 is <br> defective. | Check for the proper PF motor <br> phase control signals at pin 1, 2, 23 <br> and 24, and motor driving signals <br> at pin 3, 6, 18 and 21 of IC11. | Replace the <br> C229MAIN <br> board. |

### 3.5 REPAIRING THE PRINTER MECHANISM

For detailed procedures for replacing or adjusting matter, refer to Chapter 4, Disassembly and Assembly and Chapter 5, adjustments. If a problem or symptom occurs, refer to the following tables and find out other potential causes.

Table 3-12. Repairing the Printer Mechanism

| Symptom | Cause | Checkpoint | Solution |
| :---: | :---: | :---: | :---: |
| V Problem: The CR motor fails to operate. |  |  |  |
| The CR motor fails to drive the timing belt after power on. | Foreign matter is lodged in the mechanism. | Manually move the timing belt to see if the motor can rotate freely. | Remove the foreign substance. |
|  | The CR motor is defective. | Measure the motor coil resistance. It should be about 16 ohms. If the coil is shorted, check CR motor driver IC8 on the main board. | Replace the CR motor (and main board, if necessary). |
| P Problem: The carriage dose not operate at power on (after carriage has been manually <br> centered prior to power on). |  |  |  |
| The CR motor rotates, but the carriage dose not move. | The belt drive or driven pulley is defective. | Check the pulleys which are broken or worn. | Replace the pulleys. |
|  | The timing belt is defective. | Check if the timing belt is correctly set to the carriage. | Reset the belt to the carriage. |
|  |  | Check if the timing belt is broken. | Replace the belt. |
| The carriage moves to the left slightly, then stops. | The carriage movement is not smooth. | Check if the carriage moves smoothly as you move it manually. | Clean and lubricate the CR guide shaft or frame. Otherwise, replace the CR motor. |
| The carriage moves to the left or right end, then stops. | The HP detector is defective. | Check the HP detector using a multi meter. | Replace the HP detector. |
| V Problem: Self test printing is not executed. |  |  |  |
| The carriage moves, but dose not print. | The printhead FFC common wires are disconnected. | Check whether FFC is properly connected to the printhead or the main board. | Connect the FFC to the printhead or the main board correctly. |
|  | The printhead is defective. | Measure the printhead coil resistance. It should be about 8 ohms. If the printhead is shorted, check the drivers on the main board. | Replace the printhead, (and drivers , if necessary). |

Table 3-13. Repairing the Printer Mechanism (continued)

| Symptom | Cause | Checkpoint | Solution |
| :---: | :---: | :---: | :---: |
| - Problem: Self test printing is not executed. |  |  |  |
| A particular dot is missing. | The printhead is defective. | Measure the printhead coil resistance. It should be about 8 ohms. If the printhead is shorted, check the drivers on the main board. | Replace the printhead, (and drivers, if necessary). |
|  |  | Check if the head wire is broken. | Replace the printhead. |
| The printing is too light, or the print density is uneven. | The printhead is defective. | Check if the head wire is broken. | Replace the printhead. |
|  | The platen gap is not properly adjusted. | Set the gap adjustment lever to the first position, and check for the correct platen gap, $0.365 \pm 0.015$. | Adjust the platen gap. Refer to Chapter 5. |
| - Problem: Paper is fed abnormally. |  |  |  |
| The printer tries to print, but paper is not fed or not fed constantly. | Foreign matter is lodged in the paper path. | Check if any foreign matter is lodged in the paper path. | Remove the foreign matter. |
|  | The PF motor dose not drive the mechanism. | Check if any foreign matter is lodged in the mechanism. | Remove the foreign matter. |
|  | The PF motor is defective. | Measure the motor coil resistance. It should be about 16 ohms. If the motor is shorted, also check the drivers on the main board. | Replace the PF motor, (and drivers, if necessary). |
| V Problem: Ribbon operation is abnormal. |  |  |  |
| The ribbon is not turning. | The ribbon cartridge is defective. | Remove the ribbon cartridge and check if the ribbon feeds normally as you turn it manually. | Replace the ribbon cartridge. |
|  | Foreign matter is lodged in the gears. | Check if the RD ratchet rotates as you manually move the carriage right and left. | Remove the foreign matter. Otherwise, replace the ribbon feed mechanism. |
| The ribbon feeds properly only when the carriage moves in one direction (i.e., it fails to feed when the carriage moves in the other direction). | The planetary gear in the ribbon drive gears is defective. | Move the carriage manually, and check if the ribbon feed gears turn in reverse and engages with the gear. | Replace the ribbon feed mechanism. |

Table 3-14. Repairing the Printer Mechanism (continued)

| Symptom | Cause | Checkpoint | Solution |
| :--- | :--- | :--- | :--- |
| $\boldsymbol{\nabla}$ Problem: Paper is stained with ink. | Reinstall the ribbon <br> mask. |  |  |
| Ink stains appear on <br> printed areas. | The ribbon mask is <br> positioned incorrectly. | Check if the ribbon <br> mask is installed in the <br> correct position. | The platen gap is not <br> adjusted correctly. |
| Set the gap adjustment <br> lever to the first position, <br> and check the platen <br> gap. The correct platen <br> gap is 0.365 $\pm 0.015$. | Adjust the platen <br> gap. Refer to the <br> chapter 5 <br> Adjustment. |  |  |
| $\boldsymbol{\nabla}$ Problem: The printer continues to print after paper ends or when no paper is loaded. |  |  |  |
| The printer keeps <br> printing beyond the <br> end of the page. | The PE detector is <br> defective. | Check if the PE detector <br> is bad. | Replace the PE <br> detector. |



DISASSEMBLY AND ASSEMBLY

# FX-1180/FX-880 Service Manual <br> Chapter 4 DISASSEMBLY AND ASSEMBLY 

### 4.1 OVERVIEW

This section describes procedures for disassembling and assembling the printer. Unless otherwise specified, disassembled units or components can be re-assembled by reversing the disassembly procedure. Therefore, no assembly procedures are included in this section. Precautions for any disassembly or assembly procedure are described under the heading "CHECK POINT". Any adjustments required after disassembling the units are described under the heading
"ADJUSTEMNTS".

### 4.1.1 Disassembly Precautions

Follow the precautions below when disassembling the printer.

> Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.
> Be careful with the printhead when you handle it as it may be very hot right after printing.
> Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off, as it may be very hot.
> Never touch the heat sink attached to the switching FET (Q1) while The AC power cable is connected to the AC outlet, as it is not electrically isolated.

## $\triangle$ CAUTION

To maintain efficient printer operation, take the precautions below:

- Use only the recommended tools for maintenance work.
- Use only the recommended lubrications and adhesives (See Chapter 6.)
- Adjust the printer only in the manner described in this manual.
- Be aware that the existing drawings for Fx-880 are substituted for $F X-1180$. It is because no exclusive drawings for $F X-1180$ has been made since the major mechanical difference between FX-1180 and FX-880 is width only.


### 4.1.2 Tools and Instruments

The table below lists the tools and the instruments required for disassembling, assembling or adjusting the printer. Use only tools that meet these specifications.

Table 4-1 . Tool and Instrument List

| Name | Specification | EPSON Part No. |
| :--- | :--- | :---: |
| Phillips Screwdriver | No.2 | B743800200 |
| Phillips Screwdriver | No.1 | B743800100 |
| Box Driver | 7.0 mm Diagonal | B741700200 |
| Tweezers | - | B741000100 |
| Round-nose pliers | - | B740400100 |
| Thickness gage | - | B776702201 |
| Soldering iron | Size: \#6 | B740200100 |
| E-Ring holder | OHM/Voltage/Current | B740800800 |
| Multi-Meter | Min. 50 MHz | - |
| Oscilloscope |  |  |

Note) All tools and instruments listed above are commercially available.

### 4.1.3 Service Check After Repair

After completing repair of the product, use the check list shown below to check the status of the repaired product and overall repair work performed before returning the product to the users. This list can be used as a record of all service works performed with the product.

Table 4-2. Repair Status Check List

| Category | Component | Item to Check | Status |
| :---: | :---: | :---: | :---: |
| Printer Mechanism | Printhead | Do all wires print properly? | Checked, OK <br> $\square$ Not necessary |
|  | Carriage Mechanism | Dose the carriage move smoothly? <br> - Noisy <br> - Any dirt or excessive oil? | Checked, OK $\square$ Not necessary |
|  |  | Is the CR motor at the normal temperature? (Not too hot?) | Checked, OK $\square$ Not necessary |
|  | Paper Feed Mechanism | Does paper advance smoothly? <br> - Noisy? <br> - Paper is jamming? | Checked, OK $\square$ Not necessary |
|  |  | Is the PF motor at the normal temperature? (Not too hot?) | Checked, OK $\square$ Not necessary |
|  | Paper Path | Do all types of paper advance smoothly? | Checked, OK $\square$ Not necessary |
|  |  | Is the tractor feeding paper smoothly? | Checked, OK $\square$ Not necessary |
|  |  | Are all paper paths clear of obstructions? | $\square$ Checked, OK |
|  |  | Is the plate free of damage? | Checked, OK $\square$ Not necessary |
|  | Ribbon Mask | Is the ribbon mask free of damage? | Checked, OK $\square$ Not necessary |
| Operation | Self-Test | Was the self-test printing successful? | $\square$ Checked, OK $\square$ Not necessary |
|  | On-line Test | Was the on-line printing successful? | $\square$ Checked, OK |
| Adjustment | Platen-Gap | Is the gap adjusted correctly? $(\mathrm{PG}=0.38 \pm 0.02 \mathrm{~mm})$ | $\square$ Checked, OK $\square$ Not necessary |
|  | Bi-D Alignment | Is the Bi-Directional alignment made properly? | Checked, OK $\square$ Not necessary |
| ROM | Version | Latest version = | Checked, OK $\square$ Not necessary |
| Packing | Ribbon Cartridge | Has the ribbon cartridge been removed from the printer? | $\square$ Checked, OK $\square$ Not necessary |
|  | Attachments | Have all relevant attachments been packed together with the printer? | $\square$ Checked, OK <br> $\square$ Not necessary |

### 4.1.4 Abbreviations for Small Parts

The table below lists the abbreviations used in this manual for small parts, such as screws and washers.

Table 4-3. Abbreviations and Screw Type

| Abbreviation | Description |
| :---: | :--- |
| CB Screw | Cross-recessed Bind-head Screw |
| CBS Screw | Cross-recessed Bind-head S-tight Screw |
| CBB Screw | Cross-recessed Bind-head B-tight Screw |
| CBP Screw | Cross-recessed Bind-head P-tight Screw |
| CP Screw | Cross-recessed Pan-head Screw |
| Cross-recessed Bind-head Screw with Outside toothed lock |  |
| washer |  |

Table 4-4. Screw Types and Abbreviations

| Head |  | Body | Washer (assembled) |
| :---: | :---: | :---: | :---: |
| Top | Side |  |  |
| Crossrecessed | Bind-head | S-tight | Outside toothed lock washer |
|  | Pan-head | B-tight |  |
|  |  | P-tight |  |

### 4.2 DISASSEMBLY AND ASSEMBLY

This section provides the disassembly procedures. The basic order for disassembly is shown in the flowchart below. The exploded diagrams are also provided in the APPENDIX. Refer to them to see how components are engaged each other if necessary.


Figure 4-1. Disassembly Flowchart

### 4.2.1 Printhead Removal

1. Remove the top cover.
2. Remove 2 CBS $(\mathrm{M} 3 \times 8)$ screws attaching the printhead to the carriage assembly.
3. Disconnect the head FFC from the printhead and remove it.

## $\triangle$ WARNING

■ Before disassembling or assembling the printhead, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.

- Be careful with the printer when you handle it, as it may be very hot right after printing.

After replacing the printhead, perform the platen gap adjustment. (Refer to Chapter 5.)


Figure 4-2. Printhead Removal

### 4.2.2 HP (Home Position) Detector Removal

1. Remove the top cover.
2. Release the hook attaching the HP detector to the printer mechanism, and remove it.
3. Disconnect the harness of the detector from the detector connector.


Figure 4-3. HP Detector Removal

### 4.2.3 Pre-disassembly Procedures

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit.


Figure 4-4. Pre-Desassembly

## $\triangle$ CAUTION

Remove the paper eject cover and the tractor unit by pushing and releasing the hooks at the both sides. When remounting them, be sure to snap these hooks on the projecting parts.

### 4.2.4 Upper Housing Removal

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove $2 \mathrm{CBS}(\mathrm{M} 3 \times 6)$ screws and a CBB $(4 \times 12)$ screw securing the upper housing to the lower case.
3. Set the release lever to the friction feed side.
4. Opening the front side of the upper housing a little, disconnect the Panel FFC from the connector in the panel assembly.
5. Opening the front side of the upper housing a little, release 2 hooks securing the panel assembly to the upper housing at the front bottom side of the upper housing. Then remove the panel.
6. Open the upper housing from the front side, and remove it .


Figure 4-5. Upper Housing Removal

## $\triangle$ CAUTION

■ When assembling the upper housing, put the hooks in the upper housing on the catching holes at the rear side of the lower case at first, then close the housing.

- Mount the Panel assembly onto the upper housing before installing the upper housing assembly.
- Sheet, Release, Cap can be assembled after the upper housing assembly is installed.


### 4.2.5 C229MAIN Board Removal

## $\triangle$ WARNING

- Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.
- Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off, as it may be very hot.
- Never touch the heat sink attached to the switching FET (Q1) while The AC power cable is connected to the AC outlet, as it is not electrically isolated.

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove the upper housing. (See Section 4.2.4.)
3. Remove 5 CBS $(\mathrm{M} 3 \times 4)$ screws and $3 \mathrm{CBB}(3 \times 12)$ screws securing the shield cover to the printer mechanism and lower housing. Then remove the shield cover.
4. Disconnect the harnesses from the connectors CN3, CN4, CN5, CN6, CN7, CN8, CN9, CN10, CN11 and CN12 on the C229MAIN board.
5. Remove 2 CBS $(\mathrm{M} 3 \times 12)$ screws securing the COVER,CONNECTOR,UPPER to the I/F GROUNDING PLATE.
6. Remove 6 CBB $(3 \times 12)$ screws securing C229MAIN Board to the lower case.
7. Remove the GUIDE, I/F BOARD and GROUNDING PLATE,I/F,UPPER.
8. Remove $2 \mathrm{CP}(\mathrm{M} 3 \times 8)$ screws securing the I/F GROUNDING PLATE to the C229MAIN board. Then remove the I/F GROUNDING PLATE.

## $\triangle$ CAUTION

- Be careful with the edges of the shield plate, as they are very sharp.
- Be sure to match the connector colors with each other. However, the yellow harness must be connected to CN10, and the blue harness must be connected to CN11.
- The red line sides of the harnesses for CN3, CN8 and CN9 must be set to No. 1 pin side. d adjustment to store the new data into the EEPROM on the main board. (Refer to Chapter 5.)


Figure 4-6. C229MAIN Board Removal

### 4.2.6 C229PSB/PSE/PSH Board Removal

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove the upper housing. (See Section 4.2.4.)
3. Remove 5 CBS ( $\mathrm{M} 3 \times 4$ ) screws and 3 CBB $(3 \times 12)$ screws securing the shield cover to the printer mechanism and lower housing. Then remove the shield cover. (See Section 4.2.5.)
4. Disconnect the harness from the connector CN3 on the C229MAIN board.
5. Disconnect the power cable from the connector CN1 on the C229PSB/PSE/PSH Board.
6. Remove 2 CBB $(3 \times 12)$ screws securing the C229PSB/PSE/PSH Board to the Lower Case, and remove the C229PSB/PSE/PSH Board.

## $\triangle$ WARNING

Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.

- Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off as it may be very hot.
- Never touch the heat sink attached to the switching FET (Q1) while The AC power cable is connected to the AC outlet, as it is not electrically isolated.


Figure 4-7. C229PSB/PSE/PSH Board Removal

### 4.2.7 ROM Removal

## ⓌARNING

- Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.
- Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off, since it may be very hot.
- Never touch the heat sink attached to the switching FET (Q1) while the AC power cable is connected to the AC outlet, since it is not electrically isolated.

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove the upper housing. (See Section 4.2.4.)
3. Remove 5 CBS $(\mathrm{M} 3 \times 4)$ screws and $3 \mathrm{CBB}(3 \times 12)$ screws securing the shield cover to the printer mechanism and lower housing and remove the shield cover. (See Section 4.2.5.)
4. Remove the ROM from the C229MAIN Board.

### 4.2.8 Platen Removal

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove the upper housing. (See Section 4.2.4.)
3. Remove 2 CBS $(\mathrm{M} 3 \times 8)$ screws securing the COVER,PLATEN.
4. Rotating the teeth of the PLATEN SHAFT HOLDERs forward, disengage them from the Left/Right Side Frame.
5. Slide the PLATEN right a little and remove it by lifting it up.

After replacing the platen, perform the platen gap adjustment. (Refer to Chapter 5.)


Figure 4-8. Platen Removal

### 4.2.9 Printer Mechanism Removal

1. Remove the PAPER GUIDE ASSEMBLY, top cover, front cover, paper eject cover, knob and tractor unit. (See Section 4.2.3.)
2. Remove the upper housing. (See Section 4.2.4.)
3. Remove 5 CBS ( $\mathrm{M} 3 \times 4$ ) screws and 3 CBB $(3 \times 12)$ screws securing the shield cover to the printer mechanism and lower housing. Then remove the shield cover. (See Figure 4-6. )
4. Disconnect the harnesses from the connectors CN3, CN4, CN5, CN6, CN7, CN8, CN9, CN10 and CN11 on the C229MAIN board.
5. Remove 2 CBB $(4 \times 12)$ screws securing the front frame to the lower housing, and remove the front frame.
6. Remove 4 mechanism fixing screws, and remove the printer mechanism by lifting it up.

## ADJUSTMENT

Once you have removed the printer mechanism, be sure to perform the platen gap and the Bi-D adjustment.


Figure 4-9. Printer Mechanism Removal

### 4.2.10 Printer Mechanism Disassembly

### 4.2.10.1 CR Motor Removal

1. Release the tension spring.
2. Disengage the TIMING BELT from the CR motor pinion and hang it on the hook.
3. Remove 2 SHAFT,MOUNT,CR screws securing the CR motor assembly to the FRAME,SUB,RIGHT, and remove the CR motor.
4. Remove $2 \mathrm{CB}(\mathrm{M} 3 \times 6)$ screws securing the $C R$ motor to the motor bracket, and remove the CR motor.


Figure 4-10. PF Motor Removal

## ADJUSTMENT

After replacing the CR motor or TIMING BELT, perform the Bi-d adjustment. (See Chapter 5.)

## CHECK POINT

Position the CR motor assembly on the CR motor bracket correctly as shown below;


Figure 4-11. Positioning the CR Motor on the CR Motor Bracket

### 4.2.10.2 PF Motor Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Release the motor harness from the printer mechanism.
3. Set the release lever to the vertical (Rear Push tractor) or forward (Push tractor) position.
4. Remove $2 \mathrm{CBS}(\mathrm{M} 3 \times 8)$ screws securing the PF motor to the FRAME,SUB,RIGHT, and remove the PF motor.

## $\triangle$ CAUTION

If the release lever is set to the Friction feeding position, PF motor is not released.


Figure 4-12. PF Motor Removal

### 4.2.10.3 PF Gear Train Disassembly

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Remove the CR motor. (See Section 4.2.10.1.)
3. Remove the PF motor. (See Section 0)
4. Remove the head FFC from the FRAME,SUB,RIGHT of the printer mechanism.
5. Remove 2 CBS $(M 3 \times 8)$ screws securing the FRAME,SUB,RIGHT, and remove the FRAME,SUB,RIGHT.


Figure 4-13. PF Gear Train Disassembly

- Be sure to mesh the teeth of the release lever with the INTERMITTEN GEAR properly, as shown below:


Figure 4-14.
Engaging the Release Lever with INTERMITTENT GEAR
Be sure to engage the hole of CAM,CLUTCH,TRACTOR with the ejection part of the release lever.

### 4.2.10.4 PG (Platen Gap) Detector Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Release 2 clips attaching the PG detector to the LEFT FRAME in the printer mechanism, and remove the detector.


LEFT FRAME
Figure 4-15. PG Detector Removal

### 4.2.10.5 Release Detector Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Release 2 clips attaching the Release detector to the FRAME,SUB,RIGHT in the printer mechanism, and remove the detector.


Figure 4-16. Release Detector Removal

### 4.2.10.6 Front PE (Paper End) Detector Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Release 2 clips attaching the front PE detector to the REAR PAPER GUIDE ASSEMBLY, and remove the detector.
3. Disconnect the harness from the detector.


Figure 4-17. Front PE Detector Removal

### 4.2.10.7 Rear PE Detector Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Hold the printer mechanism horizontally.
3. Release 2 clips securing Rear PE detector to REAR PAPER GUIDE ASSEMBLY. (1)
4. Release 2 notches on the REAR PAPER GUIDE ASSEMBLY securing the detector, and slide the detector toward rear a little. Then remove the detector by pulling it downward. (2)
5. Disconnect the harness from the detector.


Figure 4-18. Rear PE Detector Removal

### 4.2.10.8 Carriage Assembly Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Remove the Head FFC. (See Section 4.2.1.)
3. Remove the Platen. (See Section 4.2.8.)
4. Remove the hexagon nut and the washer securing the LEVER,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever.
5. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE.
6. Disengage the TIMING BELT from the CR motor. (See Section 4.2.10.1.)
7. Move the carriage assembly to the right end, and remove it from the rack of the FRAME,FRONT with the SHAFT,CR,GUIDE.
8. Release the TIMING BELT from the 2 clips at the bottom of the carriage assembly.


Figure 4-19. Carriage Assembly Removal

When attaching the TIMING BELT to the carriage assembly, secure the TIMING BELT with the left and right clips in the carriage assembly, as shown below, and ensure there is no slack in the TIMING BELT.


Figure 4-20. Attaching the TIMING BELT

### 4.2.10.9 Rear Paper Guide Assembly Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Remove the Platen. (See Section 4.2.8.)
3. Remove the hexagon nut and the washer securing the LEVERR,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever. (See Section 4.2.10.8.)
4. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE. (See Section 4.2.10.8.)
5. Remove the PG Detector. (See Section 4.2.10.4.)
6. Remove the harness for HP Detector.
7. Remove 4 CBS $(M 3 \times 8)$ screws securing the LEFT FRAME in the printer mechanism, and remove the LEFT FRAME.
8. Remove the Head FFC from the FRAME,REAR in the printer mechanism.
9. Remove 2 CBS $(M 3 \times 8)$ screws securing the FRAME,REAR to the RIGHT FRAME, and remove the REAR PAPER GUIDE ASSEMBLY.
10. Push the clip at the bottom of the REAR PAPER GUIDE ASSEMBLY, and slide out the REAR PAPER GUIDE ASSEMBLY from the REAR FRAME.


Figure 4-21. REAR PAPER GUIDE ASSEMBLY Removal

### 4.2.10.10 Ribbon Drive (RD) Assembly Removal

1. Remove the printer mechanism. (See Section 4.2.9.)
2. Remove the Platen. (See Section 4.2.8.)
3. Remove the hexagon nut and the washer securing the LEVER,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever.
4. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE. (See Section 4.2.10.8.)
5. Remove the harness for PG Detector. (See Section 4.2.10.4.)
6. Remove the harness for HP Detector from the LEFT FRAME.
7. Remove 4 CBS $(\mathrm{M} 3 \times 8)$ screws securing the LEFT FRAME in the printer mechanism, and remove the LEFT FRAME.
8. Remove the $\mathrm{CBC}(\mathrm{M} 3 \times 8)$ screw and the $\mathrm{CBB}(3 \times 8)$ screw securing the ribbon drive assembly.
9. Release the ribbon drive assembly engaging with the ROLLER ASSEMBLY,DRIVE, and remove the ribbon drive assembly.


Figure 4-22. RD Assembly Removal

CHAPTER


ADJUSTMENT

### 5.1 ADJUSTMENT OVERVIEW

### 5.1.1 Required Adjustment

This section describes the adjustments required after specified parts are removed or replaced. The following table shows the parts removed/replace and corresponding adjustments required.

Table 5-1. Required Adjustment

| Required Adjustment | Platen Gap | Factory Setting | Bi-D Adjustment |
| :---: | :---: | :---: | :---: |
| Printhead Removal or | $\bigcirc$ | --- | O |
| Replacement |  |  |  |
| Printer Mechanism Replacement | --- | --- | 0 |
| Printer Mechanism Removal | O | --- | O |
| Main Boar Replacement | --- | 0 | 0 |
| Timing Belt Replacement | O | --- | $\bigcirc$ |
| Platen Replacement | O | --- | --- |
| Carriage Assembly | O | --- | O |
| Replacement |  |  |  |
| CR Motor Replacement | --- | --- | 0 |
| EEPROM Clear | --- | --- | O |

Note 1) "O":Adjustment required.
Note 2) "---":Adjustment not required.

### 5.1.2 Adjustment Tools

The following table shows the tools required for each adjustment.
Table 5-2. Required Adjustment Tool

| Adjustment | Required Tool |
| :---: | :---: |
| Platen Gap | Thickness gauge |
| Factory Setting | Setting a diskette |
| Bi-D Adjustment | Setting a diskette |

### 5.2 ADJUSTING AND RESETTING THE PRINTER

### 5.2.1 Platen Gap Adjustment

When the SHAFT,CR,GUIDE or BUSHING,PARALLEL,ADJUST is rotated or reassembled, or printing is too faint or stained, the Platen Gap adjustment must be performed in the following order:

1. Remove the Upper Housing. (See Section 4.2.4.)
2. Remove the printhead from the carriage assembly. (See Section 4.2.1.)
3. Using tweezers, remove the ribbon mask from the carriage assembly.


Figure 5-1. Ribbon Mask Removal
4. Attach the printhead onto the carriage assembly.
5. Set the paper adjustment lever to the position "0"(the second step position) from the rear.
6. Rotate the SHAFT,CR,GUIDE so that the large countersink on the left edge of the shaft comes upward.


Figure 5-2. SHAFT,CR,GUIDE Setting
7. Move the carriage assembly to the right end.
8. Loosen the hexagon nut securing the PG adjust lever and the SHAFT,CR,GUIDE a little.
9. Insert a thickness gauge ( 0.38 mm ) between the Printhead and PLATEN.
10. Insert a screwdriver into the countersink located on the left side of the SHAFT,CR,GUIDE and turn it until the PLATEN and Printhead come in light contact.
11. Move the carriage assembly to the left end.
12. Insert the thickness gauge ( 0.38 mm ) between the Printhead and the PLATEN.
13. Insert the screwdriver into the countersink and turn it until the PLATEN and Printhead come in light contact.
14. Repeat the steps from 10 to 13 , rotating the BUSHING,PARALLELISM,ADJUST until the parallelism gaps at the right and left become less than 0.02 mm .
15. When the parallelism gaps at the right and left are less than 0.02 mm , move the carriage assembly to the center of the printable area.
16. Insert the thickness gauge between the printhead and the PLATEN, and turn the SHAFT,CR,GUIDE so that the platen gap becomes $0.365 \pm 0.015 \mathrm{~mm}$.


Figure 5-3. Platen Gap
17. When the adjustment is complete, tighten the hexagon nut and the washer securing the adjust lever.
18. Remove the printhead once, and install the ribbon mask.
19. Attach the printhead back onto the carriage assembly.

### 5.2.2 Factory Setting

The factory settings of the printer for each destination are written in the EEPROM on the main board. Therefore, If you have replaced the main board, you must use the adjustment program to write the factory settings again. This section describes how to write the factory settings:

1. Connect the printer and the host DOS/V computer with a parallel interface cable.
2. Set continuous paper * to the printer.

* Set the appropriate size of continuous paper, as follows;

FX-1880: $\quad 15$ inch in width
FX-880: 10 inch in width
3. Run the adjustment program in the host computer.
4. The printhead wire select menu appears. Move the cursor using " $\uparrow$ " or " $\downarrow$ " key to select " 9 pins" from the list and press "Return" key.

| Program : $x x x x x$ VR $0=x$ | Setting: <br> VR $1=x$ | VR $2=x$ |
| :---: | :---: | :---: |
| [ Printer setting ] |  |  |
| >(1) 9 pins |  |  |
| (2) 24 pins |  |  |

5. Then the market setting menu appears. Referring to the market list table, move the cursor using " $\uparrow$ "or " $\downarrow$ "key to select your market from the list and press "Return" key. To change the selection to another market, press "ESC" key only, and the market setting menu appears again. An example (for EAI) is shown below:

| Program : xxxxx | Setting: |  | VR $2=x$ |
| :---: | :---: | :---: | :---: |
| 9 pins VR $0=x$ | VR 1 = x |  |  |
|  |  |  |  |
| [ Setting File ] |  |  |  |
| (1) DEFSTD | (6) | ITALIC |  |
| >(2) USASTD |  |  |  |
| (3) EURSTD |  |  |  |
| (4) NLSP |  |  |  |
| (5) RUSSIAN |  |  |  |

Table 5-3. Market List

| Destination | Code | Destination | Code |
| :--- | :--- | :--- | :---: |
| EAI, EAI (Latin) | USASTD | EDG (NLSP) | NLSP |
| EURO, EDG, EUL, EUL <br> (SCANDINAVIA), EFS, <br> EIS, EIB | EURSTD | EUL (MIDDLE EAST), | DEFSTD |

6. The process selection menu appears. Move the cursor using " " " or " $\downarrow$ "key to select "In line" and press "Return" key.

| Program : xxxxx | Setting: |  |
| :--- | :--- | :--- |
| 9 pins VR $0=x$ | VR $1=\underset{* *}{x}$ | VR $2=x$ |
| [ Process select ] |  |  |
| (1) In line |  |  |
| (2) Out-Going |  |  |

7. The carriage width select menu appears. Move the cursor using " $\uparrow$ " or " $\downarrow$ " key to select the carriage width and press "Return" key.
The carriage width to be selected is as follows:
FX-1180:
(3) 136 columns
FX-880:
(1) 80 columns

| Program : xxxxx | Setting: |  |
| :--- | :--- | :--- |
| 9 pins VR $0=x$ | VR $1=x$ | VR $2=x$ |
|  |  |  |
| [ Carriage Width ] |  |  |
| $>$ (1) 80 colume ${ }^{* *}$ |  |  |
| (2) 106 column |  |  |
| (3) 136 column |  |  |

8. The main menu appears. Move the cursor using " $\uparrow$ " or " $\downarrow$ " key to select "(2) FF paper" from the list and press "Return" key, and the test pattern printing starts.

| Program : xxxxx | Setting: |
| :--- | :--- |
| 9 pins VR $0=x$ | VR $1=x \quad$ VR $2=x$ |
| ( Main Menu ] |  |
| (1) Bi-D Adjust | (6) Envelope |
| >(2)FF paper | (7) $\cdot$ SUB MENU |
| (3) --- N/A ---- |  |

9. After the test pattern is printed out, turn the printer off once to write the factory setting into the EEPROM.
10. Press "ESC" key several times to quite the program.

- As this adjustment program is same as the check program in the factory and includes many other check items which are not needed for service, you should not perform any items which are not described in this manual. Otherwise, the printer functions are not guaranteed.
- The factory setting value is not written into the EEPROM without this FF paper printing.


### 5.2.3 Bi-D Adjustment

Bi-D adjustment can be made either through the panel operation or with the adjustment program.
This section describes $\mathrm{Bi}-\mathrm{D}$ adjustment performed with the following program:

1. Connect the printer and the PC by a parallel interface cable.
2. Set 10-inch-wide continuous paper to the printer.
3. Run the adjustment program in the host computer.
4. Select the printhead wire. (Refer to 5.2.2.)
5. Select the market setting. (Refer to 5.2.2.)
6. Select the carriage width. (Refer to 5.2.2.)
7. The main menu appears. Move the cursor using " $\uparrow$ " or " $\downarrow$ " key to select "(1) Bi-D Adjust" from the list and press "Return" key, and the test pattern printing starts.

| Program : xxxxx | Setting: |
| :--- | :--- |
| 9 pins VR $0=x$ | VR $1=x \quad$ VR $2=x$ |
| [ Main Menu ] |  |
| (1) Bi-D Adjust | (6) Envelope |
| (2)FF paper | (7) - SUB MENU |
| (3) --- N/A ---- |  |

8. Then the Bi-D adjustment menu appears. Move the cursor using "个" or " $\downarrow$ " key to select $\mathrm{Bi}-\mathrm{D}$ printing mode from the three printing modes and " $\leftarrow$ " or " $\rightarrow$ " key to change the setting value.

9. Press "Space" key, and a Bi-D pattern in four tiers for the current setting print mode and the value shown below are printed:

Mode $0 \quad$ VRO $=0$





Figure 5-4. Bi-D Adjustment Pattern
10. Repeat Step 8 and Step 9 to align the lines continuously by making "a" as specified below:

| All mode | : Less than 0.05 mm (at the center of the column) |
| :--- | :--- |
| Mode 0 | : Less than 0.3 mm (at the left and right sides of the column) |
| Mode 1 | : Less than 0.2 mm (at the left and right sides of the column) |
| Mode 4 | : Less than 0.05 mm (at the left and right sides of the column) |

11. Press "Return" key to fix the adjustment value in each mode.
12. Turn off the printer once to write the Bi-D setting into the EEPROM.
13. Press "ESC" key several times to quite the program.

- As this adjustment program is the same as the check program in the factory and includes many other check items which are not needed for service, you should not perform any items which are not described in this manual. Otherwise, the printer functions are not guaranteed.
- The Bi-D adjustment value is not written into the EEPROM without turning the printer off.


MAINTENANCE

### 6.1 PREVENTIVE MAINTENANCE

Preventive maintenance is important to keep the printer in the best condition and to prevent potential troubles from occurring. If necessary, use denatured alcohol to clean the exterior cases. Use a vacuum cleaner to remove dust and paper debris accumulated in the printer.

## ^WARNING $\quad$ Disconnect the printer from the AC socket before servicing.

## CAUTION

- Do not use thinner, trichloroethylene, or ketone-based solvents on the plastic components of the printer.
Never use the oil and grease other than those specified in this manual, and using different type of lubrication can damage the printer and the components.


### 6.2 LUBRICATION

Influence that oil and grease give is considerably large especially in low temperature. Therefore, EPSON has tested and analyzed various types of oil and grease extensively, and found the oil and grease listed below most applicable to the printer.

Table 6-1. Lubrication

| Type | Name | Quantity | Available | Part No. |
| :--- | :---: | :---: | :---: | :---: |
| Oil | O-2 | 40 cc | EPSON | B710200001 |
| Grease | G-26 | 40 g | EPSON | B702600001 |

Table 6-2. Lubrication Points

| Ref. No. | Lubrication Point | Lubricant |
| :---: | :---: | :---: |
| 1 | 2 holes in the SPUR GEARs, 34.5 | G-26 (5mg) |
| 2 | The hole in the left side frame where the ROLLER,PF,DRIVE is in contact | G-26 (5mg) |
| 3 | The surface of the left side frame where the gap adjustment lever is in contact | G-26 (3mg for each slot) |
| 4 | Oil Pad | O-2 (0.6 ml) |
| 5 | The contact surface of the gear and the shaft in the RD ASSEMBLY | G-26 (3mg) |
| 6 | 3 shafts and the hole in HOUSING,RD | G-26 (3mg) |
| 7 | The contact surfaces of the gears in RD ASSEMBLY | G-26 (3mg) |
| 8 | 6 contact points for the release shaft and ROLLER ASSEMBLY, PF | G-26 (5mg) |

Note: Lubricant must be applied during the reassembling process.


Figure 6-1. Lubrication Point (1)


Figure 6-2. Lubricating Point (2) and (3)


Figure 6-3. Lubricating Point (4)


Figure 6-4. Lubricating Points (5), (6) and (7)


Figure 6-5. Lubricating Point (8)

CHAPTER


APPENDIX

### 7.1 CONNECTOR SUMMARY

The primary components of the printer are connected as shown below;


Figure 7-1. Cable Connections
Table 7-1. Connector Summary

| Board | Connector No. | Pin | Description |
| :--- | :---: | :---: | :--- |
| C229MAIN Board | CN1 | 36 | Parallel I/F |
|  | CN2 | 36 | Type-B I/F (Option) |
|  | CN3 | 10 | DC input, Power On/Off |
|  | CN4 | 2 | HP Detector |
|  | CN5 | 3 | Rear PE Detector |
|  | CN6 | 2 | Front PE Detector |
|  | CN7 | 16 | Printhead, Thermistor |
|  | CN8 | 4 | PF Motor |
|  | CN9 | 5 | CR Motor |
|  | CN10 | 2 | Release Detector |
|  | CN11 | 2 | PG Detector |
|  | CN12 | 12 | Panel |
| C229PSB/PSE/PSH | CN1 | 2 | AC line input |
| Board | CN2 | 10 | DC output |

Table 7-2. Connector Pin Assignment - CN1

| Pin No. | 1/0 | Signal Name | Function |
| :---: | :---: | :---: | :---: |
| 1 | I | /STROBE | Strobe pulse. Input data is latched at falling edge of the signal. |
| 2-9 | 1 | DATA1 - DATA8 | Parallel input data to the printer |
| 10 | O | /ACKNLG | This pulse indicates that the printer has received data and turned into ready to accept next one. |
| 11 | 0 | BUSY | When this signal is HIGH, the printer is not ready to accept data. |
| 12 | 0 | PE | When this signal is HIGH, the printer is in a state of paper-out error |
| 13 | 0 | SLCT | This signal is always HIGH when printer power is on. |
| 14 | I | /AFXT | Not used. |
| 15 | - | NC | Not connected. |
| 16 | - | GND | Signal ground |
| 17 | - | Chassis | Chassis ground |
| 18 | 0 | Logic H | This line is pulled up to +5 V through $3.9 \mathrm{k} \Omega$. |
| 19-30 | - | GND | Signal ground |
| 31 | 1 | /INIT | This signal initializes the printer. |
| 32 | 0 | /ERROR | This signal is output when the printer is in an error status. |
| 33 | - | GND | Signal ground |
| 34 | - | NC | Not connected. |
| 35 | 0 | +5V | This line is pulled up to +5 V through $1.0 \mathrm{k} \Omega$. |
| 36 | 0 | /SLIN | This signal is always HIGH when printer power is on. |

Table 7-3. Connector Pin Assignment - CN2

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :---: |
| 1-6 | - | +5 | +5 V |
| 7 | 0 | TXD | Transmit data |
| 8 | 0 | /READY | Ready to receive data |
| 9 | 1 | RXD | Receive data |
| 10 | - | NC | Not connected. |
| 11 | 0 | /RST | Reset |
| 12 | 0 | INH | Inhibit |
| 13 | I | /CMREQ | Command request |
| 14 | I | /WRRDY | Write ready |
| 15 | 1 | /RDRDY | Read request |
| 16 | O | /WR | Write |
| 17 | 0 | /RD | Read |
| 18 | 0 | /CS | chip select |
| 19-24 | - | GND | Ground |
| 25 | 0 | A3 | Address bus bit 3 |
| 26 | 0 | A2 | Address bus bit 2 |
| 27 | 0 | A1 | Address bus bit 1 |
| 28 | 0 | A0 | Address bus bit 0 |
| 29 | I/O | D7 | Data bus bit 7 |
| 30 | I/O | D6 | Data bus bit 6 |
| 31 | I/O | D5 | Data bus bit 5 |
| 32 | I/O | D4 | Data bus bit 4 |
| 33 | I/O | D3 | Data bus bit 3 |
| 34 | I/O | D2 | Data bus bit 2 |
| 35 | I/O | D1 | Data bus bit 1 |
| 36 | I/O | D0 | Data bus bit 0 |

Table 7-4. Connector Pin Assignment - CN3

| Pin No. | I/O | Signal Name |  | Function |
| :---: | :---: | :---: | :--- | :--- |
| 1 | O | PSC |  |  |
| 2 | 1 | PWDN |  |  |
| $3-4$ | - | $+5 V$ | $+5 V$ |  |
| $5-6$ | - | GND | Ground |  |
| 7 | - | +35 V | +35 V |  |
| 8 | - | +35 V | +35 V |  |
| $9-10$ | - | GP | Ground |  |

Table 7-5. Connector Pin Assignment - CN4

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | 1 | HP | HP Detector signal |
| 2 | - | GND | Ground |

Table 7-6. Connector Pin Assignment - CN5

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | - | +5 V | +5 V |
| 2 | I | PE | Rear PE Detector signal |
| 3 | - | GND | Ground |

Table 7-7. Connector Pin Assignment - CN6

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | PE | Front PE Detector signal |
| 2 | - | GND | Ground |

Table 7-8. Connector Pin Assignment - CN7

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | - | +5 V | +5V |
| 2 | 1 | HTMP | Head temperature signal |
| 3 | 0 | HEAD3 | \#3 Head Data |
| 4 | 0 | HEAD1 | \#1 Head Data |
| 5 | 0 | HEAD5 | \#5 Head Data |
| 6 | 0 | C5 | \#3, 7 Common |
| 7 | 0 | HEAD7 | \#7 Head Data |
| 8 | 0 | C4 | \#5,9 Common |
| 9 | 0 | HEAD9 | \#9 Head Data |
| 10 | 0 | HEAD8 | \#8 Head Data |
| 11 | 0 | HEAD4 | \#4 Head Data |
| 12 | 0 | C3 | \#3 Common |
| 13 | 0 | C2 | \#8 Common |
| 14 | 0 | HEAD6 | \#8 Head Data |
| 15 | 0 | C1 | \#1,4 Common |
| 16 | 0 | HEAD2 | \#2 Head Data |

Table 7-9. Connector Pin Assignment - CN8

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | O | PFA | PF Motor phase A |
| 2 | 0 | PF-A | PF Motor phase /A |
| 3 | 0 | PFB | PF Motor phase B |
| 4 | 0 | PF-B | PF Motor phase /B |

Table 7-10. Connector Pin Assignment - CN9

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | 0 | CRA | CR Motor phase A |
| 2 | 0 | CR-A | CR Motor phase /A |
| 3 | 0 | CRB | CR Motor phase B |
| 4 | 0 | CR-B | CR Motor phase /B |
| 5 | - | $+35 V$ | Common |

Table 7-11. Connector Pin Assignment - CN10

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | RELEASE | Release Detector signal |
| 2 | - | GND | Ground |

Table 7-12. Connector Pin Assignment - CN11

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | PG1 | PG Detector signal |
| 2 | - | GND | Ground |

Table 7-13. Connector Pin Assignment - CN12

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :--- | :--- |
| 1 | - | +5 V | +5 V |
| 2 | O | POUTL | Paper Out LED |
| 3 | 0 | PAUSE | Pause LED |
| 4 | 0 | TOFFL | Tear Off/Bin LED |
| 5 | 0 | FONT2L | Font LED |
| 6 | 0 | FONT1L | Font LED |
| 7 | 1 | FONTSW | Font Switch |
| 8 | 1 | LFFFSW | FF/LF Switch |
| 9 | 1 | LDEJSW | Load/Eject Switch |
| 10 | 1 | PAUSSW | Pause Switch |
| 11 | I | PSC | Power Switch Control signal |
| 12 | - | GND | Ground |

### 7.2 COMPONENT LAYOUT



Figure 7-2. C229MAIN Board Component Layout


Figure 7-3. C229PSB Board Component Layout


Figure 7-4. C229PSE Board Component Layout


Figure 7-5. C229PSH Component Layout


Figure 7-6. C229PNL Board Component Layout

### 7.3 DIMENSIONS AND WEIGHT

[ FX-1180
Dimensions: $\quad 590 \mathrm{~mm}(\mathrm{~W}) \times 350 \mathrm{~mm}(\mathrm{D}) \times 154 \mathrm{~mm}(\mathrm{H})$
Weight:
Appearance:


Figure 7-7. Physical Specifications for FX-1180

Dimensions: $\quad 415 \mathrm{~mm}(\mathrm{~W}) \times 350 \mathrm{~mm}(\mathrm{D}) \times 154 \mathrm{~mm}(\mathrm{H})$
Weight:
Approximately 9.6 Kg
Appearance: See the figures below.


Figure 7-8. Physical Specification for FX-880

### 7.4 EXPLODED DIAGRAM

See the following pages for the exploded diagrams below:

- Exploded Diagram for FX-1180 (1)
- Exploded Diagram for FX-1180 (2)
- Exploded Diagram for FX-880 (1)
- Exploded Diagram for FX-880 (2)



EXPLODED DIAGRAM FOR FX-1180(2)



### 7.5 CIRCUIT DIAGRAM

See the following pages for the circuit diagrams below:

- C229MAIN Circuit Diagram
- C229PSB Circuit Diagram
- C229PSE Circuit Diagram
- C229PSH Circuit Diagram
- C229PNL Circuit Diagram






Mode 1

