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TOSHIBA Satellite Pro M10 Portable Personal Computer User's Manual

First edition March 2003

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# **EU Declaration of Conformity**



This product carries the CE-Mark in accordance with the related European Directives. Responsibility for CE-Marking rests with Toshiba Europe GmbH, Hammfelddamm 8, 41460 Neuss, Germany.

# **Description of Laser specification**

The optical drive such as DVD-ROM drive, DVD-ROM/CD-RW drive and DVD Multi drive that is used in this computer is equipped with a laser. A classification label with the following notice is affixed to the surface of the drive.

CLASS 1 LASER PRODUCT
LASER KLASSE 1
LUOKAN 1 LASERLAITE
APPAREIL A LASER DE CLASSE 1
KLASS 1 LASER APPARAT

The drive with the above label is certified by the manufacturer that the drive complies with the requirement for laser product on the date of manufacturing pursuant to article 21 of Code of Federal Regulations by the United States of America, Department of Health & Human Services, Food and Drug Administration.

In other countries, the drive is certified to comply with the requirement pursuant to IEC 825 and EN60825 on class 1 laser product.

This computer is equipped with the optical drive in the following list according to the model.

Manufacturer	Туре
TOSHIBA	SD-C2612
TEAC	DW-224E
Panasonic Communications	UJDA740
Panasonic Communications	UJ-810

# **General Precautions**

TOSHIBA computers are designed to optimise safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury, damage to the computer or impaired performance.

Be certain to read the general precautions below and to note the cautions included in the text of the manual.

#### Stress injury

Carefully read the *Safety Instruction Manual*. It contains information on prevention of stress injuries to your hands and wrists than can be caused by extensive keyboard use. Chapter 3, *Getting Started*, includes information on work space design, posture and lighting that can help reduce physical stress.

#### **Heat Warning**

The base of the PC can become very warm; while the temperature will not be too hot to the touch, prolonged physical contact may result in a temporary heat imprint on the skin. It is recommended that prolonged physical contact is avoided.

If the computer has been used for a long time, avoid direct contact with the metal plate supporting the I/O ports. It can become hot.

The surface of the AC adaptor can become hot when in use. This condition does not indicate a malfunction. If you need to transport the AC adaptor, disconnect it and let it cool before moving it.

Do not lay the AC adaptor on a material that is sensitive to heat. The material could be damaged.

#### **Mobile phones**

Use of mobile phones can interfere with the PC sound system. The PC operation is not impaired but it is recommended that a distance of 30cm is maintained between the PC & the mobile phone.

#### Central Processing Unit ("CPU") Performance Disclaimer

CPU performance in your computer product may vary from specifications under the following conditions:

- Use of certain peripheral products
- Use of battery power instead of AC power
- Use of certain multimedia games or videos with special effects
- Use of standard telephone lines or low speed network connections
- Use of complex modelling software, such as high end computer aided design applications
- Use of the computer in areas with low air pressure (high altitude > 1,000 meters or > 3,280 feet above sea level)
- Use of the computer at temperatures outside the range of 5°C to 35°C (41°F to 95°F) or > 25°C (77°F) at high altitude (all temperature references are approximate).
- CPU performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shut down. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. For optimum performance, use your computer product only under recommended conditions. Read additional restrictions in bundled documents. Contact TOSHIBA Service and Support for more information.

#### Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to strong impact. Excessive pressure or impact can cause damage to computer components or otherwise cause malfunctions.

#### **PC** card overheating

Some PC cards can become hot with prolonged use. If two cards are installed, both can become hot even if only one is used extensively. Overheating of a PC card can result in errors or instability in the PC card operation. Also, be careful when you remove a PC card that has been used for a long time.

# **CE** compliance

This product and the original options are designed to observe the related EMC (Electromagnetic compatibility) and safety standards. However, Toshiba should not guarantee that this product still observes these EMC standards if options or cables not produced by Toshiba are connected or implemented. In this case the persons who have connected / implemented those options / cables have to assure that the system (PC plus options / cables) still fulfils the required standards. To avoid in general EMC problems following advice should be observed:

- Only CE marked options should be connected / implemented
- Only best shielded cables should be connected

#### **Working environment**

This product was designed to fulfil the EMC (electromagnetic compatibility) requirements to be observed for so-called "Residential, commercial and light industry environments".

Toshiba do not approve the use of this product in working environments other than the above mentioned "Residential, commercial and light industry environments".

For example, the following environments are not approved:

- Industrial Environments (environments with a mains voltage >230V~)
- Medical Environments
- Automotive Environments
- Aircraft Environments



If this product is supplied with a network port, please refer to the paragraph "Network connection".

Any consequences resulting from the use of this product in working environments that are not approved are not the responsibility of Toshiba Europe GmbH.

The consequences of the use of this product in non-approved working environments may be:

- Interference with other devices or machines in the near surrounding area
- Malfunction of, or data loss from, this product caused by disturbances generated by other devices or machines in the near surrounding area

Therefore Toshiba strongly recommend that the electromagnetic compatibility of this product should be suitably tested in all non-approved working environments before use. In the case of automobiles or aircraft, the manufacturer or airline respectively should be asked for permission before use of this product.

Furthermore, for general safety reasons, the use of this product in environments with explosive atmospheres is not permitted.

#### **Network connection (class A warning)**

If this product has networking capabilities and will be connected to a network, Class A radiation limits will be observed (in accordance with technical conventions). This means that if the product will be used in a domestic environment, other devices in the near surrounding may suffer interference. Consequently, please do not use this product in such environments (for example a living room), otherwise you could be held responsible for any ensuing interference.

# **Modem warning notice**

#### **Conformity Statement**

The equipment has been approved to [Commission Decision "CTR21"] for pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

However, due to differences between the individual PSTNs provided in different countries/regions the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

# **Network Compatibility Statement**

This product is designed to work with, and is compatible with the following networks. It has been tested to and found to conform with the additional requirements contained in EG 201 121.

Germany	- ATAAB AN005, AN006, AN007, AN009, AN010, and DE03, 04, 05, 08, 09, 12, 14, 17
Greece	- ATAAB AN005, AN006 and GR01, 02, 03, 04
Portugal	- ATAAB AN001, 005, 006, 007, 011 and P03, 04, 08, 10
Spain	- ATAAB AN005, 007, 012, and ES01
Switzerland	- ATAAB AN002
All other countries/regions	- ATAAB AN003, 004

Specific switch settings or software setup are required for each network. The hookflash (timed break register recall) function is subject to separate national type approval. It has not been tested for conformity to national type regulations, and no guarantee of successful operation of that specific function on specific national networks can be given.

# Information to Wireless LAN Users

# Wireless Interoperability

The TOSHIBA Wireless LAN Mini PCI Card products are designed to be interoperable with any Wireless LAN product that is based on Direct Sequence Spread Spectrum (DSSS) radio technology, and is compliant to:

- The IEEE 802.11 Standard on Wireless LANs (Revision B), as defined and approved by the Institute of Electrical and Electronics Engineers.
- The Wireless Fidelity (WiFi) certification as defined by the WECA Wireless Ethernet Compatibility Alliance.

#### Wireless LAN and your Health

Wireless LAN products, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by Wireless LAN devices however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because Wireless LAN products operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Wireless LAN is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of Wireless LAN may be restricted by the proprietor of the building or responsible representatives of the organisation. These situations may for example include:

- Using the Wireless LAN equipment on board of aeroplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organisation or environment (e.g. airports), you are encouraged to ask for authorisation to use the Wireless LAN device prior to turning on the equipment.

# **Regulatory Information**

The TOSHIBA Wireless LAN Mini PCI Card must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. This device complies with the following radio frequency and safety standards.

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# **Europe - EU Declaration of Conformity**

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC with essential test suites as per standards:

- EN 60950 Safety of Information Technology equipment
- ETS 300 328 Technical requirements for radio equipment
- ETS 300 826 General EMC requirements for radio equipment.

#### België/Belgique

For outdoor usage only channel 10 (2457 MHz) and 11 (2462 MHz) is allowed.

For private usage outside buildings across public grounds over less than 300m no special registration with IBPT/BIPT is required. Registration to IBPT/BIPT is required for private usage outside buildings across public grounds over more than 300m. An IBPT/BIPT license is required for public usage outside building.

For registration and license please contact IBPT/BIPT.

Gebruik buiten gebouw alleen op kanalen 10 (2457 MHz) en 11 (2462 MHz). Voor privégebruik buiten gebouw over publieke groud over afstand kleiner dan 300m geen registratie bij BIPT/IBPT nodig; voor gebruik over afstand groter dan 300m is wel registratie bij BIPT/IBPT nodig. Voor publiek gebruik buiten gebouwen is licentie van BIPT/IBPT verplicht. Voor registratie of licentie kunt u contact opnemen met BIPT.

L'utilisation en extérieur est autorisé sur le canal 10 (2457 MHz) et 11 (2462 Mhz).

Dans le cas d'une utilisation privée, à l'extérieur d'un bâtiment, au-dessus d'un espace public, aucun enregistrement n'est nécessaire pour une distance de moins de 300m. Pour une distance supérieure à 300m un enregistrement auprès de l'IBPT est requise. Pour une utilisation publique à l'extérieur de bâtiments, une licence de l'IBPT est requise. Pour les enregistrements et licences, veuillez contacter l'IBPT.

#### Deutschland:

License required for outdoor installations. Check with reseller for procedure to follow

Anmeldung im Outdoor-Bereich notwendig, aber nicht genehmigungspflichtig. Bitte mit Händler die Vorgehensweise abstimmen.

France:	Restricted frequency band: only channels 10 and 11 (2457 MHz and 2462 MHz respectively) may be used in France. License required for every installation, indoor and outdoor installations. Please contact ART for procedure to follow.
	Bande de fréquence restreinte : seuls les canaux 10 à 11 (2457 et 2462 MHz respectivement) doivent être utilisés en France.
	Toute utilisation, qu'elle soit intérieure ou extérieure, est soumise à autorisation. Vous pouvez contacter l'Autorité de Régulation des Télécommuniations (http://www.art-telecom.fr) pour la procédure à suivre.
Italia:	License required for indoor use. Use with outdoor installations not allowed
	E'necessaria la concessione ministeriale anche per l'uso interno.
	Verificare con i rivenditori la procedura da seguire. L'uso per installazione in esterni non e' permessa.
Nederland	License required for outdoor installations. Check with reseller for procedure to follow
	Licentie verplicht voor gebruik met buitenantennes. Neem contact op met verkoper voor juiste procedure

#### **Caution: Exposure to Radio Frequency Radiation.**

The radiated output power of the TOSHIBA Wireless LAN Mini PCI Card is far below the FCC radio frequency exposure limits. Nevertheless, the TOSHIBA Wireless LAN Mini PCI Card shall be used in such a manner that the potential for human contact during normal operation is minimised. When using this device in combination with Wireless LAN Outdoor Antenna products, a certain separation distance between antenna and nearby persons has to be kept to ensure RF exposure compliance. The distance between the antennas and the user should not be less than 5.0cm.

Refer to the Regulatory Statements as identified in the documentation that comes with those products for additional information.

The TOSHIBA Wireless LAN Mini PCI Card is far below the FCC radio frequency exposure limits.

Nevertheless, it is advised to use the TOSHIBA Wireless LAN Mini PCI Card in such a manner that human contact during normal operation is minimised.

#### Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

TOSHIBA is not responsible for any radio or television interference caused by unauthorised modification of the devices included with this TOSHIBA Wireless LAN Mini PCI Card, or the substitution or attachment of connecting cables and equipment other than specified by TOSHIBA.

The correction of interference caused by such unauthorised modification, substitution or attachment will be the responsibility of the user.

#### **Taiwan**

Article 14	Unless approved, for any model accredited low power radio frequency electric machinery, any company, trader or user shall not change the frequency, increase the power or change the features and functions of the original design.
Article 17	Any use of low power radio frequency electric machinery shall not affect the aviation safety and interfere with legal communications. In event that any interference is found, the use of such electric machinery shall be stopped immediately, and reusing of such products can be resumed until no interference occurs after improvement.
	The legal communications mentioned in the above item refer to radio communications operated in accordance with telecommunication laws and regulations.
	Low power radio frequency electric machinery shall resist against interference from legal communications or from industrial, scientific and medical radio emission electric machinery.

#### **Using this equipment in Japan**

In Japan, the frequency bandwidth of 2,400~2,483.5MHz for second generation low-power data communication systems such as this equipment overlaps that of mobile object identification systems (premises radio station and specified low-power radio station).

#### 1. Sticker

Please put the following sticker on devices incorporating this product.

In the frequency bandwidth of this equipment, industrial device, scientific device, medical device like microwave oven, licensed premises radio station and non-licensed specified low-power radio station for mobile object identification system (RF-ID) that is used in product line of factories, (Other Radio Stations) are used.

- Please make sure before using this equipment that no Other Radio Stations are used in the neighbourhood.
- 2. In case that RF interference occurs to Other Radio Stations from this equipment, please change promptly the frequency for use, place to use, or stop emitting Radio.
- Please contact TOSHIBA Direct PC if you have a problem, such as interference from this equipment to Other Radio Stations.

#### 2. Indication

The indication shown below appears on this equipment.



- (1) 2.4: This equipment uses a frequency of 2.4GHz.
- (2) DS: This equipment uses DS-SS modulation.
- (3) 4: The interference range of this equipment is less than 40m.

(4): This equipment uses a frequency bandwidth from 2,400mhz to 2,483.5MHz.

It is impossible to avoid the band of mobile object identification systems.

#### **Electronic communication device authorisation**

This device obtains the Technical Conditions Compliance Approval, and it belongs to the device class of radio equipment of low-power data communication system radio station stipulated in the Telecommunications Business Law.

The following restrictions apply:

- Do not disassemble or modify the device.
- Do not remove the authorisation label from the device.

#### **Device Authorisation**

This device obtains the Technical Regulation Conformity Certification, and it belongs to the device class of radio equipment of low-power data communication system radio station stipulated in the Radio Law of Japan.

The following restrictions apply:

- Do not disassemble of modify the device.
- Do not remove the authorisation label from the device.

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#### Information to Bluetooth users

#### Bluetooth wireless technology Interoperability

Bluetooth<sup>™</sup> Card from TOSHIBA are designed to be interoperable with any product with Bluetooth wireless technology that is based on Frequency Hopping Spread Spectrum (FHSS) radio technology, and is compliant to:

- Bluetooth Specification Ver.1.1, as defined and approved by The Bluetooth Special Interest Group.
- Logo certification with Bluetooth wireless technology as defined by The Bluetooth Special interest Group.

#### Bluetooth wireless technology and your Health

The products with Bluetooth wireless technology, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by devices with Bluetooth wireless technology however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because products with Bluetooth wireless technology operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Bluetooth wireless technology is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of Bluetooth wireless technology may be restricted by the proprietor of the building or responsible representatives of the organisation. These situations may for example include:

- Using the equipment with Bluetooth wireless technology on board of aeroplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organisation or environment (e.g. airports), you are encouraged to ask for authorisation to use the device with Bluetooth wireless technology prior to turning on the equipment.

#### **Regulatory statements**

#### General

This product complies with any mandatory product specification in any country/region where the product is sold. In addition, the product complies with the following.

#### European Union (EU) and EFTA

This equipment complies with the R&TTE directive 1999/5/EC and has been provided with the CE mark accordingly.

#### United States of America and Canada

Tested To Comply With FCC Standards FOR HOME OR OFFICE USE. See FCC 47CFR part 15.19(b)(2)

This device complies with part15 of the FCC rules and with RSS-210 / RSS-139 of the Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note that any changes or modifications to this equipment not expressly approved by the manufacturer may void the FCC authorisation to operate this equipment.

#### Canada

#### **IC** Notice

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment that is installed outdoors is subject to licensing.

Pour empêcher un brouillage radioélectrique au service faisant l'objet d'une licence, cet appareil doit être utilisé à l'interieur et loin des fenêtres afin de founir un écran de blindage maximal. Au cas aù un installation en plain air, le materiel doit faire l'objet d'une licence.

#### **EU Declaration of Conformity**

Toshiba declares, that this product conforms to the following standards:

Supplementary Information:

"The product complies with the requirements of the Low Voltage Directive 73/23/EEC and the EMC Directive 89/336/EEC and/or the R&TTE Directive 1999/05/FFC."

This product is carrying the CE-Mark in accordance with the related European Directives. Responsible for CE-Marking is Toshiba Europe GmbH, Hammfelddamm 8, 41460 Neuss, Germany.

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# **Preface**

Congratulations on your purchase of the Satellite Pro M10 Series computer. This powerful notebook computer provides excellent expansion capability, including multimedia devices, and it is designed to provide years of reliable, high-performance computing.

This manual tells how to set up and begin using your Satellite Pro M10 Series computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the *Introduction* and *The Grand Tour* chapters to familiarise yourself with the computer's features, components and accessory devices. Then read *Getting Started* for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to look over the *Special features* section of the *Introduction*, to learn about features that are uncommon or unique to the computers and carefully read *HW Setup and Passwords*.

#### **Manual contents**

This manual is composed of nine chapters, nine appendices, a glossary, and an index.

Chapter 1, *Introduction*, is an overview of the computer's features, capabilities and options.

Chapter 2, *The Grand Tour*, identifies the components of the computer and briefly explains how they function.

Chapter 3, *Getting Started*, provides a quick overview of how to begin operating your computer and gives tips on safety and designing your work area.

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Chapter 4, *Operating Basics*, includes instructions on using the following devices: TOSHIBA Dual Pointing Device, Slim Select Bay modules, USB diskette drive, optical media drives, microphone, modem, wireless communication features and LAN. It also provides tips on care of the computer, diskettes and CD/DVDs.

Chapter 5, *The Keyboard*, describes special keyboard functions including the keypad overlay and hotkeys.

Chapter 6, *Power and Power-Up Modes*, gives details on the computer's power resources and battery save modes.

Chapter 7, *HW Setup and Passwords*, explains how to configure the computer using the HW Setup program. It also tells how to set a password.

Chapter 8, Optional Devices, describes the optional hardware available.

Chapter 9, *Troubleshooting*, suggests courses of action if the computer doesn't seem to be working properly.

The Appendices provide technical information about your computer.

The Glossary defines general computer terminology and includes a list of acronyms used in the text.

The Index quickly directs you to the information contained in this manual.

#### **Conventions**

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

#### **Abbreviations**

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parentheses following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

#### **Icons**

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

#### **Keys**

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **Enter** identifies the Enter key.

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# **Key operation**

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (+). For example, **Ctrl + C** means you must hold down **Ctrl** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

#### **Display**



ABC

Names of windows or icons or text generated by the computer that appears on its display screen is presented in the type face you see to the left.

Text generated by the computer is usually preceded by the screen icon.

# **Messages**

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.



**Pay attention!** A **caution** informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.



**Please read.** A **note** is a hint or advice that helps you make best use of your equipment.

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# **Chapter 1**

# Introduction

This chapter provides an equipment checklist, and it identifies the computer's features, options and accessories.



Some of the features described in this manual may not function properly if you use an operating system that was not preinstalled by TOSHIBA.

# **Equipment checklist**

Carefully unpack your computer. Save the box and packing materials for future use.

#### **Hardware**

Check to make sure you have all the following items:

- Satellite Pro M10 Portable Personal Computer
- Universal AC adaptor and power cord
- USB diskette drive
- Modular cable
- Spare AccuPoint (pointing device) cap
- Slim Select Bay weight saver module

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#### **Software**

#### Windows XP Professional

- The following software is preinstalled:
  - Microsoft® Windows XP Professional
  - Microsoft Internet Explorer
  - Modem driver
  - Display Driver
  - TOSHIBA Utilities
  - Wireless LAN driver
  - Bluetooth driver
  - Sound Driver
  - DVD-Video Player
  - LAN Driver
  - Infrared Device Driver
  - TOSHIBA Power Saver
  - TOSHIBA Console
  - Pointing Device Driver
  - Online manual
- Documentation:
  - Satellite Pro M10 Series Personal Computer User's Manual
  - Satellite Pro M10 Series QuickStart
  - Microsoft Windows XP Professional manual
  - Safety Instruction Manual
  - Warranty information
- Product Recovery CD-ROM or DVD-ROM
- Tools & Utilities CD-ROM

# **Features**

The computer uses TOSHIBA's advanced Large Scale Integration (LSI), Complementary Metal-Oxide Semiconductor (CMOS) technology extensively to provide compact size, minimum weight, low power usage, and high reliability. This computer incorporates the following features and benefits:

#### **Processor**

Built-in	<ul> <li>Intel® Pentium® M processor 1.3 GHz</li> <li>Intel® Pentium® M processor 1.5 GHz</li> </ul>
	Other processors may be offered.



Some models of the computers carry Intel® CentrinoTM technology, which is based on three separate technologies of Intel® Pentium® M, Intel® PRO/Wireless Network Connection, and Intel® 855 Chipset Family.

#### Memory

Slots	128, 256 or 512 MB memory modules can be installed in the two memory slots for a maximum of 1 GB system memory.
Video RAM	32 MB of RAM is provided for video display.
Power	
Battery pack	The computer is powered by one rechargeable lithium-ion battery pack.

# The computer has an internal battery to back up the internal Real Time Clock (RTC) and calendar. AC adaptor The universal AC adaptor provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord. Because it is universal, it can receive a range of AC voltage from 100 to 240 volts; however, the output current varies among different models. Using the wrong model can damage your computer. See the AC adaptor section.

# Disks

Hard disk drive	Available in three sizes.  30.0 GB (27.94 billion bytes)  40.0 GB (37.26 billion bytes)  60.0 GB (55.89 billion bytes)  Other hard disk drives may be offered in the future.
USB diskette drive	3 ½" 1.44-megabyte or 720-kilobyte connects to a USB port. (Windows XP does not support 720-kilobyte diskettes.)
DVD-ROM drive	A full-size, DVD-ROM drive module lets you run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor. It runs DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. The drive supports the following formats:  ■ DVD-ROM ■ DVD-Video ■ CD-DA ■ CD-Text ■ Photo CD™ ■ CD-Text ■ Photo CD™ ■ CD-Text ■ Photo CD™ ■ CD-EXTRA) (CD-EXTRA) (CD-EXTRA) ■ Session) ■ CD-G (Audio CD only) ■ CD-ROM Mode 1, Mode 2 ■ Addressing Method ■ CD-ROM XA Mode 2 (Form1, Form2)
CD-RW/DVD-ROM drive	A full-size, CD-RW/DVD-ROM drive module that lets you run CD/DVDs without using an adaptor. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 24 speed and CD-RW at up to 10 speed. For reading, this drive supports the same formats as the DVD-ROM drive.
DVD Multi drive	A full-size DVD Multi drive lets you read/write DVD-R, DVD-RW, DVD-RAM, CD-R and CD-RW discs. DVD Multi media can be read, written and erased with random access like a diskette. Data can be rewritten hundreds of thousands of times over the life of a disc. For reading, this drive supports the same formats as the DVD-ROM drive. Refer to chapter 2, <i>The Grand Tour</i> , for details.

# Display

The computer's LCD panel supports high-resolution video graphics. The screen can be set at a wide range of viewing angles for maximum comfort and readability.

Built-in	14.1" XGA TFT screen, 16 M colours, with 1024 horizontal x 768 vertical pixels
	15.0" TFT screen, 16 M colours, with one of the following resolutions:
	■ XGA, 1024 horizontal x 768 vertical pixels
	SXGA+, 1400 horizontal x 1050 vertical pixels
	■ UXGA, 1600 horizontal x 1200 vertical pixels
Graphics controller	A 128-bit graphics controller maximizes display performance. Refer to <i>Appendix E</i> for more information.
Keyboard	
Built-in	85 keys or 86 keys, compatible with IBM® enhanced keyboard, embedded numeric overlay dedicated cursor control, and keys. See Chapter 5, <i>The Keyboard</i> , for details.
TOSHIBA Dual P	ointing Device
Touch pad	A Touch pad and control buttons in the palm resenable control of the on-screen pointer and scrolling of windows.
AccuPoint	This pointer control stick, located in the centre of the keyboard, provides convenient control of the cursor.

# **Ports**

External monitor	15-pin, analogue VGA port supports VESA DDC2B compatible functions.
Parallel	Parallel printer or other parallel device (ECP compatible).
Universal Serial Bus (USB 2.0)	The computer has two Universal Serial Bus ports that comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.)
i.LINK™ (IEEE1394)	This port enables high-speed data transfer directly from external devices such as digital video cameras.
Docking	Special port for connecting an optional Port Replicator.
Infrared	The serial infrared port is compatible with Infrared Data Association (IrDA 1.1) standards. It enables cableless 4 Mbps, 1.152 Mbps, 115.2 Kbps, 57.6 Kbps, 38.4 Kbps, 19.2 Kbps or 9.6 Kbps data transfer with IrDA 1.1 compatible external devices.
Slots	
PC card	The PC card slot accommodates two 5 mm Type II cards or one Type III card.
SD card	This slot lets you easily transfer data from devices, such as digital cameras and Personal Digital Assistants, that use SD card flashmemory.

# Multimedia

Sound system	Windows Sound System compatible sound system provides internal speakers and an internal microphone as well as jacks for an external microphone and headphones. It also has a volume control dial.
Video-out jack	This RCA jack lets you transfer NTSC or PAL data to external devices.
TV out button	Press this button to set your display device to TV (Video-out). Press it again to return to the LCD.
Headphone jack	A 3.5 mm mini headphone jack enables connection of stereo headphones.
Microphone jack	A 3.5 mm mini microphone jack enables connection of a monaural microphone.

# **Communications**

Modem	An internal modem provides capability for data and fax communication. It supports V.90. The speed of data transfer and fax depends on analogue telephone line conditions. It has a modem jack for connecting to a telephone line.
LAN	The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-Tx).
Bluetooth	Some computers in this series are equipped with Bluetooth functions. Bluetooth wireless technology eliminates the need for cables between electronic devices such as computers and printers. Bluetooth provides fast, reliable, and secure wireless communication in a small space.

#### Wireless LAN

Some computers in this series are equipped with a wireless LAN mini-PCI card that is compatible with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with the IEEE 802.11 Standard (Revision A or B). Revision-A supports data transfer up to 54 Mbit/s. Revision-B supports data transfer up to 11 Mbit/s. Turbo Mode (USA, Canada only) supports data transfer up to 108 Mbit/s. It has Frequency Channel Selection (5 GHz or 2.4 GHz) and allows roaming over multiple channels.

#### Slim Select Bay

#### **Modules**

Slim Select Bay is a single-drive bay that accommodates a DVD-ROM drive, CD-RW/DVD-ROM drive, DVD Multi drive, optional DVD-R/RW drive, optional Slim Select Bay HDD adaptor, optional Slim Select Bay 2nd battery pack or optional TOSHIBA Style Bay Bridge media adaptor. The TOSHIBA Mobile Extension enables hot insertion of modules when you are using a plug and play operating system.

#### Security

#### Security lock slot

Connects an optional security lock to anchor the computer to a desk or other large object.

#### Software

#### Standard

Windows XP Professional operating system and TOSHIBA Utilities and drivers preinstalled on the hard disk.

#### Plug and Play

When you connect an external device to the computer, Plug and Play capability enables the system to recognize the connection and make the necessary configurations automatically.

# **Special features**

The following features are either unique to TOSHIBA computers or are advanced features, which make the computer more convenient to use.

TOSHIBA Console button  Press this button to launch an application automatically. The default is TOSHIBA Console button  Key combinations let you quickly modify the system configuration directly from the keybowithout running a system configuration progression or pointing device for a time specific Power is restored when any key is pressed owhen there is input from a pointing device. You can specify the time in the Turn off monitor it of the Power Save Mode window in TOSHIB. Power Saver.  HDD automatic power off  This feature automatically cuts off power to thard disk drive when it is not accessed for a specified. Power is restored when the hard disk drive when it is not accessed for a specified. Power is restored when the hard disk accessed. You can specify the time in the off hard disks item of the Power Save Mode window in TOSHIBA Power Saver.  Hibernation  This feature lets you turn off the power without exiting from your software. The contents of memory is saved to the hard disk, when you on the power again, you can continue working right where you left off. Refer to the Turning of the power section in Chapter 3, Getting Standor details.  Standby  If you have to interrupt your work, you can to off the power without exiting from your softwo Data is maintained in the computer's main memory. When you turn on the power again, can continue working right where you left off.  System automatic  Standby/Hibernation  System automatic  Standby/Hibernation  This feature automatically shuts down the system in standby mode or Hibernation mod when there is no input or hardware access for time specified. You can specify the time and select either System Standby or System Hibernate in the System Standby or System hibernate in the Power Save Mode winder with the power Save		
Hotkeys  Key combinations let you quickly modify the system configuration directly from the keybo without running a system configuration progration progration of the system configuration progration of the system configuration progration of the system of the system automatically cuts off power to the internal display when there is no input from the keyboard or pointing device for a time specification of the system and severe from a pointing device. You can specify the time in the system of the system standby of the system standby or System hibernate in the system standby and System hibernate in the System standby or System hibernate in the System standby and System hibernate in the System Standby wince the system standby and System hibernate in the System Standby wince wince the system standby and System hibernate in the System Standby wince wince the system standby and System hibernate in the System Standby wince wince the system standby wince system wince the system standby wince the system standby wince system wince the system standby wince the system standby wince system wince the system standb	Internet button	Press this button to launch an Internet browser. See Chapter 2, <i>The Grand Tour</i> , for details.
Display automatic power off  Display automatic power off  This feature automatically cuts off power to to internal display when there is no input from the keyboard or pointing device for a time specific Power is restored when any key is pressed on when there is input from a pointing device. You can specify the time in the Tum off monitor it of the Power Save Mode window in TOSHIB. Power Saver.  HDD automatic power off  This feature automatically cuts off power to the hard disk drive when it is not accessed for a specified. Power is restored when the hard disk accessed. You can specify the time in the off hard disks item of the Power Saver.  Hibernation  This feature lets you turn off the power without exiting from your software. The contents of memory is saved to the hard disk, when you on the power again, you can continue working right where you left off. Refer to the Turning of the power section in Chapter 3, Getting Stand for details.  Standby  If you have to interrupt your work, you can the off the power without exiting from your softw. Data is maintained in the computer's main memory. When you turn on the power again, can continue working right where you left off.  System automatic Standby/Hibernation  This feature automatically shuts down the system in standby mode or Hibernation mode when there is no input or hardware access for time specified. You can specify the time and select either System Standby or System Hibernate item of the Power Save Mode wind		Press this button to launch an application automatically. The default is TOSHIBA Console.
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exiting from your software. The contents of n memory is saved to the hard disk, when you on the power again, you can continue workin right where you left off. Refer to the <i>Turning athe power</i> section in Chapter 3, <i>Getting Start</i> for details.  Standby  If you have to interrupt your work, you can to off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, can continue working right where you left off.  System automatic Standby/Hibernation  This feature automatically shuts down the system in standby mode or Hibernation mod when there is no input or hardware access for time specified. You can specify the time and select either System Standby and System Hibernate in the System standby and System hibernate item of the Power Save Mode wind		
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Standby/Hibernation system in standby mode or Hibernation mod when there is no input or hardware access for time specified. You can specify the time and select either System Standby or System Hibernate in the System standby and System hibernate item of the Power Save Mode wind	Standby	If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off.
III TOSHIDA TOWEI Savei.		system in standby mode or Hibernation mode when there is no input or hardware access for a time specified. You can specify the time and

Low battery automatic hibernation	When battery power is exhausted to the point that computer operation cannot be continued, the system automatically enters Hibernation and shuts down. You can specify the setting in the <i>Battery Alarm</i> item of the <i>Alarm</i> window in TOSHIBA Power Saver.	
Keypad overlay	A ten-key pad is integrated into the keyboard. Refer to the <i>Keypad overlay</i> section in Chapter 5 <i>The Keyboard</i> , for instructions on using the keypad overlay.	
Power on password	Two levels of password security, supervisor and user, are available to prevent unauthorized access to your computer.	
Instant security	A hotkey function blanks the screen and disables the computer providing data security.	
Intelligent power supply	A microprocessor in the computer's intelligent power supply detects the battery's charge and calculates the remaining battery capacity. It also protects electronic components from abnormal conditions, such as voltage overload from an Adadaptor. You can monitor remaining battery capacity. Use the Battery remaining item of the Power Save Modes window in TOSHIBA Power Saver.	
Battery save mode	This feature lets you save battery power. You can specify the Power Save Mode in the Running on batteries item of the Power Save Modes window in TOSHIBA Power Saver.	
Panel power on/off	This feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened. You can specify the setting in the <i>When I close the lid</i> item of the <i>System Power Mode</i> window in TOSHIBA Power Saver.	
Heat dispersal	The CPU has an internal temperature sensor that automatically activates cooling procedures. Refer to the <i>Heat dispersal</i> section in Chapter 4, <i>Operating Basics</i> , for details on setting the options for cooling methods.	

#### **Utilities**

This section describes preinstalled utilities and tells how to start them. For details on operations, refer to each utility's online manual, help files or readme files.

TOSHIBA Power Saver	To access this power savings management program in Windows 2000, open the Control Panel and double-click the TOSHIBA Power Saver icon. In Windows XP, open the Control Panel, click Performance and Maintenance and click the TOSHIBA Power Saver icon.	
HW Setup	This program lets you customize your hardward settings according to the way you work with you computer and the peripherals you use. To start the utility, open the Control Panel, click Printers and Other Hardware and click the TOSHIBA HIS Setup icon.	
TOSHIBA Controls	This utility has two sections to let you do the following:  Buttons: Assign applications to the Internet button (default setting is the browser), the TOSHIBA Console button (default setting is the TOSHIBA Console) and to the TV out Button (default setting is TV out).  Media Apps: Set the mode for the Audio/Video control buttons. Select the application for audio and video playback.	
TOSHIBA Console	TOSHIBA Console is a graphical user interface that provides access to help and services. It is the default function launched by the TOSHIBA Console button.	
DVD Video Player	The DVD Video Player is used to play DVD-Video. It has an on-screen interface and functions. To start the utility, click the Windows Start button, point to All Programs, point to InterVideo WinDVD 4, then click InterVideo WinDVD 4.	

ConfigFree	ConfigFree is a suite of utilities to allow easy control of communication devices and network connections. ConfigFree also allows you to find communication problems and create profiles for easy switching between locations and communication networks.	
Bluetooth TOSHIBA Stack	This software enables communication between remote Bluetooth devices.	
Drag'n Drop CD	This easy-to-use software lets you record CDs with just a few mouse clicks. You can create CDs in several formats including audio CDs that can be played on a standard stereo CD player and data CDs to store the files and folders on your hard drive. This software can be used only on models with CD-RW/DVD-ROM or DVD Multi drive.	
TOSHIBA Mobile Extension	This utility enables hot insertion of Slim Select Bay modules (optical media drives or HDD adaptor). You can insert/remove, Slim Select Bay modules while the computer is on. To activate the utility, select TOSHIBA Mobile Extension from TOSHIBA Console.	
TOSHIBA Dual Pointing Utility	This utility lets you enable/disable the TOSHIBA Dual Pointing Device and customize its features.  To enable or disable the TOSHIBA Dual Pointing Device, press Fn + F9.  To customize the settings, open Mouse Properties in the Control Panel or click the Mouse icon in the system tray (Task Bar).	
TOSHIBA Password Utility	This utility lets you set a password that restricts access to the computer.	

### **Options**

You can add a number of options to make your computer even more powerful and convenient to use. The following options are available:

Memory expansion	A 128, 256 or 512 MB memory module can easily be installed in the computer.	
Battery pack	An additional battery pack can be purchased from your TOSHIBA dealer. Use it as a spare or replacement.	
AC adaptor	If you use your computer at more than one site frequently, it may be convenient to purchase an additional AC adaptor for each site so you will not have to carry the adaptor with you. Two AC adaptors are available as options: 75 W, 5.0 A and 60 W, 4.0 A. You can use either adaptor with the computer.	
USB diskette drive	An additional 3 ½" diskette drive accommodat 1.44-megabyte or 720-kilobyte diskettes. It connects to a USB port. (Windows XP does no support 720-kilobyte diskettes.)	
Battery charger	The battery charger lets you charge extra batteries outside the computer.	
Security lock	A slot is available to attach a security cable to the computer to deter theft.	
Wireless LAN Kit	This option enables Wireless LAN functions in computers that do not have wireless preinstalled. It is installed by dealers only.	
Bluetooth Kit	This option enables Bluetooth wireless communications in computers that do not have Bluetooth preinstalled. It is installed by dealers only.	
Advanced Port Replicator II	The Advanced Port Replicator II provides the ports available on the computer in addition to separate PS/2™ mouse and PS/2 keyboard ports, a digital visual interface (DVI) port, i.LINK (IEEE1394) port, line-in jack and line-out jack.	



The Satellite Pro M10 does not support the DVI port on the Advanced Port Replicator II.

### Slim Select Bay options

The following modules can be inserted in the Slim Select Bay:

DVD-ROM drive	Refer to the Features section for details.	
CD-RW/DVD-ROM drive	Refer to the Features section for details.	
DVD Multi drive	Refer to the Features section for details.	
CD-R/RW drive	A full-size, CD-R/RW drive module lets you record CDs as well as run either digital versatile or compact discs without using an adaptor. It runs CDs and CD-Rs at maximum 24 speed and CD-RWs at maximum 14 speed. It writes CD-Rs at maximum 8 speed and CD-RWs at maximum 8 speed. This drive supports the following formats:	
	■ Photo CD ■ CD-R	
	■ CD-ROM ■ CD-Rewritable	
	■ CD-DA ■ CD-Text	
	■ CD-ROM XA Mode 2 ■ Enhanced CD (Form1, Form2) (CD-EXTRA)	
Slim Select Bay HDD adaptor	An adaptor lets you insert an optional HDD described in Chapter 8, Optional Devices.	
Hard disk drive	You can increase your computer's data storage capacity with an additional 30 GB (27.94 billion bytes), 40 GB (37.26 billion bytes) and 60 GB (55.89 billion bytes) hard disk drive in the Slim Select Bay HDD adaptor.	
Slim Select Bay 2nd battery pack	The secondary battery increases your computer's battery power and operating time when a main battery is also installed.	
TOSHIBA Bridge media adaptor	This adaptor lets you insert CompactFlash™, Memory Stick® and SmartMedia memory cards. Refer to Chapter 8, <i>Optional Devices</i> .	

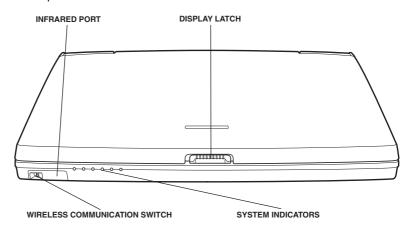
# **Chapter 2**

### The Grand Tour

This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.

### Front with the display closed

The figure below shows the computer's front with its display panel in the closed position.



Front of the computer with the display closed

Display latch	This latch secures the LCD panel in its closed position. Slide the latch to open the display.
Wireless communication switch	Slide this switch toward the left to turn off Wireless LAN and Bluetooth functions. Slide it toward the right to turn on the functions.



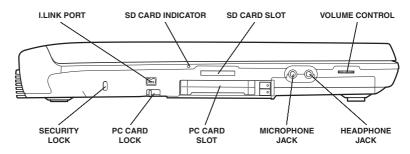
Set the switch to off in airplanes and hospitals. Check the **Wireless communication** indicator. It will stop glowing when the wireless communication function is off.

User's Manual 2-1

Infrared port	This infrared port is compatible with Infrared Data Association (IrDA 1.1) standards. It enables cableless 4 Mbps, 1.15 Mbps, 115.2 kbps, 57.6 kbps, 38.4 kbps, 19.2 kbps or 9.6 kbps data transfer with IrDA 1.1 compatible external devices.	
System indicators	LEDs let you monitor the status of various computer functions. Details are given in the <i>System indicators</i> section.	

### Left side

The figure below shows the computer's left side.



The left side of the computer

<b>4</b> E3E	Security lock	A security cable attaches to this slot. The optional security cable anchors your computer to a desk or other large object to deter theft.
<b>S400</b> IEEE1394	i.LINK (IEEE1394) port	Connect an external device, such as a digital video camera to this port for high-speed data transfer.
	SD card indicator	This indicator glows green when the computer is accessing the SD card slot.
S TIM	SD card slot	SD cards are used in a wide variety of external devices. This slot lets you transfer data from the device to your computer. An indicator on the left side of the slot glows when a card is being accessed.

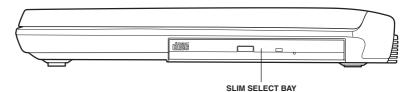


Keep foreign objects out of the SD card slot. A pin or similar object can damage the computer's circuitry.

	PC card lock	This lock prevents removal of a PC card when it is in the lock position and a security card is attached.
0	PC card slot	A PC card slot can accommodate two 5 mm Type II cards or one 10.5 mm Type III card. You can install any industry standard PC card such as a SCSI adaptor, Ethernet adaptor or flash memory card.
2	Keep foreign objects damage the compute	out of the PC card slot. A pin or similar object can er's circuitry.
$\underline{\P}$	Microphone jack	A standard 3.5 mm mini microphone jack enables connection of a monaural microphone o other device for audio input.
$\bigcap$	Headphone jack	A standard 3.5 mm mini headphone jack enables connection of a stereo headphone (16 ohm minimum) or other device for audio output. Wher you connect headphones, the internal speaker is automatically disabled.
	Volume control	Use this dial to adjust the volume of the stereo

### **Right side**

The figure below shows the computer's right side.



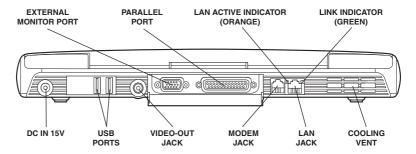
speakers or the stereo headphones.

#### The right side of the computer

Slim Select Bay	A DVD-ROM drive, CD-RW/DVD-ROM drive, DVD Multi drive, optional DVD-R/RW drive, optional Slim Select Bay HDD adaptor, optional Slim Select Bay 2nd battery pack or optional TOSHIBA Bridge media adaptor can be installed in the Slim Select Bay. A weight saver can be installed when there is no module.

### **Back side**

The figure below shows the computer's back side.



The back side of the computer

A single cover protects the external monitor port and parallel port.



#### **DC IN 15V**

The AC adaptor connects to this socket. Use only the model of AC adaptor that comes with the computer. Using the wrong adaptor can damage your computer.



# Universal Serial Bus (USB 2.0) ports

Two Universal Serial Bus ports are on the left side. The ports comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.)



Keep foreign objects out of the USB connectors. A pin or similar object can damage the computer's circuitry.



Operation of all functions of all USB devices has not been confirmed. Some functions might not execute properly.



#### Video-out jack

Plug a RCA video connector into this jack. to carry video data to a television. Use the TV out Button to turn on and off the TV display.



### External monitor port

This 15-pin port lets you connect an external video display.



#### Parallel port

This Centronics-compatible, 25-pin parallel port is used to connect a parallel printer or other parallel device. This port supports Extended Capabilities Port (ECP) standard.



#### Modem jack

Cooling vent

A modem jack lets you use a modular cable to connect the modem directly to a telephone line.

This vent provides an outlet for air pulled through



In case of a lightning storm, unplug the modem cable from the telephone jack.

Do not connect the modem to a digital telephone line. A digital line will damage the modem.

This jack lets you connect to a LAN. The adaptor has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-Tx). The LAN has two indicators. See Chapter 4, <i>Operating Basics</i> , for details.
This indicator glows orange when data is being exchanged between the computer and the LAN.
This indicator glows green when the computer is connected to a LAN and the LAN is functioning properly.

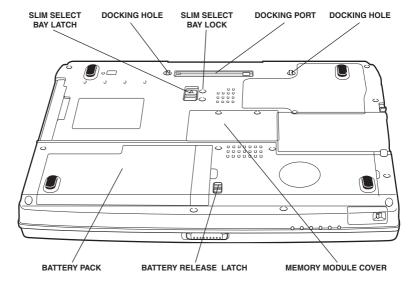


Be careful not to block the cooling vent. Also be careful to keep foreign objects out of them. A pin or similar object can damage the computer's circuitry.

the computer by the fan.

### **Underside**

The figure below shows the underside of the computer. Make sure the display is closed before turning over your computer.



The underside of the computer



Slim SelectBay latch

Slide this latch to free the Slim SelectBay for removal.

Slim SelectBay lock

There are two screw holes next to the Slim SelectBay latch. One screw is initially set in the front hole, which is the unlock position. To lock the Slim SelectBay latch, set the screw in the back hole.



Use a point size 0 Phillips screwdriver.

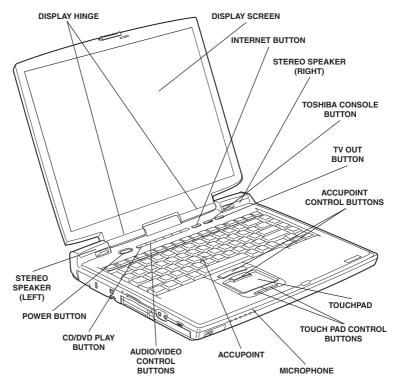
	Battery pack	The battery pack powers the computer when the AC adaptor is not connected. For detailed information on the battery pack, refer to Chapter 6, <i>Power and Power-Up Modes</i> .
	Battery release latch	Slide this latch to release the battery pack for removal.
	Memory module cover	This cover protects two memory module sockets. One or two modules are preinstalled. Refer to the <i>Memory expansion</i> section in Chapter 8, <i>Optional Devices</i> .
K	Docking port	Use this port to connect an optional Advanced Port Replicator II.



Keep foreign objects out of the docking port. A pin or similar object can damage the computer's circuitry.

### Front with the display open

This section shows the computer with the display open. To open the display, slide the display latch on the front of the display and lift up. Position the display at a comfortable viewing angle.



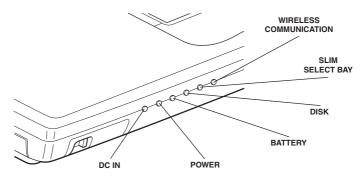
The front of the computer with the display open

Display hinge	The display hinge holds the display screen at easy-to-view angles.
Display screen	The LCD displays high-contrast text and graphics. The computer's LCD consists of up to 1024 x 768 pixels, 1400 x 1050 pixels or 1600 x 1200 pixels. Refer to <i>Appendix E</i> .
	When the computer operates on the AC adaptor the display screen's image will be somewhat brighter than when it operates on battery power. The lower brightness level is intended to save battery power.

Stereo speakers	The speakers emit sound generated by your software as well as audio alarms, such as low battery condition, generated by the system.
Power button	Press the power button to turn the computer's power on and off.
Internet button	Press this button to launch an Internet browser. If the computer's power is off, you can press this button to turn on the computer's power and launch the browser automatically in one step.
TOSHIBA Console button	Press this button to launch an application automatically. The default is TOSHIBA Console.
TV out Button	Press this button to set your display device to T (Video-out). Press it again to return to LCD.
Touch pad	A Touch pad located in the centre of the palm rest is used to control the on-screen pointer. Refer to the <i>Using the Touch Pad</i> section in Chapter 4, <i>Operating Basics</i> .
Touch pad control buttons	Control buttons below the Touch pad let you select menu items or manipulate text and graphics designated by the on-screen pointer.
AccuPoint	A pointer control device located in the centre of the keyboard is used to control the on-screen pointer. Refer to the <i>Using the AccuPoint</i> section in Chapter 4, <i>Operating Basics</i> .
AccuPoint control buttons	Control buttons below the keyboard let you select menu items or manipulate text and graphics designated by the on-screen pointer.
Microphone	A built-in microphone lets you record sounds into your applications. Refer to the <i>Using the microphone</i> section in Chapter 4, <i>Operating Basics</i> .

## **System indicators**

The figure below shows the indicators, which light when various computer operations are in progress.



System indicators

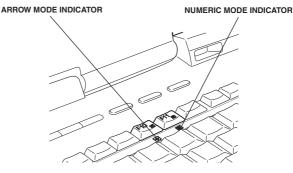
DC IN	The <b>DC IN</b> indicator glows green when DC power is supplied from the AC power adaptor. If the adaptor's output voltage is abnormal or if the power supply malfunctions, this indicator flashes orange.
Power	The <b>Power</b> indicator glows green when the computer is on. If you select <b>Standby</b> from <b>Shut Down Windows</b> , this indicator flashes orange (one second on, two seconds off) while the computer shuts down.

	Battery	The <b>Battery</b> indicator shows the condition of the battery's charge: Green indicates full charge, orange indicates battery charging and flashing orange indicates a low battery charge. Refer to Chapter 6, <i>Power and Power-Up Modes</i> .
	Disk	The <b>Disk</b> indicator glows green when the computer is accessing the built-in hard disk drive.
<b>Q</b>	Slim Select Bay	The <b>Slim Select Bay</b> indicator glows green when the computer is accessing a DVD-ROM drive, CD-RW/DVD-ROM drive, DVD Multi drive, CD-R/RW drive, Slim Select Bay HDD adaptor, Slim Select Bay 2nd battery pack or TOSHIBA Bridge media adaptor in the Slim Select Bay. When the secondary battery is in the Slim Select Bay, the <b>Slim Select Bay</b> indicator glows as follows:
		Green: fully charged
		Orange: charging the battery
(((1)))	Wireless communication	The <b>Wireless communication</b> indicator glows orange when the Bluetooth/Wireless LAN function is turned on.

### **Keyboard indicators**

The figures below show the positions of the keypad overlay indicators and the Caps Lock indicator.

When the F10 key indicator glows, the keypad overlay lets you control the cursor. When the F11 key indicator glows, the keypad overlay lets you enter numbers.



#### Keypad overlay indicators



#### **Arrow mode**

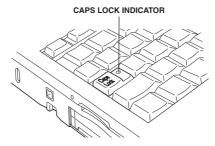
When the **Arrow mode** indicator lights green, you can use the keypad overlay (grey labelled keys) as cursor keys. Refer to the *Keypad overlay* section in Chapter 5, *The Keyboard*.



#### **Numeric mode**

You can use the keypad overlay (grey labelled keys) for numeric input when the **Numeric mode** indicator lights green. Refer to the *Keypad overlay* section in Chapter 5, *The Keyboard*.

When the Caps Lock indicator glows, the keyboard is in all-caps mode.



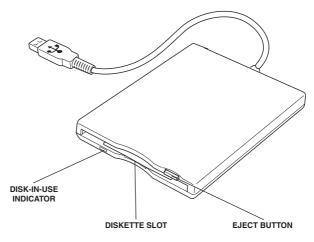
Caps Lock indicator

#### Caps Lock

This indicator glows green when the alphabet keys are locked in uppercase.

### **USB** diskette drive

A 3 ½" diskette drive accommodates 1.44-megabyte or 720-kilobyte diskettes. It connects to the USB port.



USB diskette drive

Disk-In-Use Indicator	This indicator lights when the diskette is being accessed.
Diskette slot	Insert diskette in this slot.
Eject button	When a diskette is fully seated in the drive, the eject button pops out. To remove a diskette, push in the eject button and the diskette pops out partially for removal.



Check the **Disk-In-Use** indicator when you use the diskette drive. Do not press the eject button or turn off the computer while the light is glowing. Doing so could destroy data and damage the diskette or the drive.



The external diskette drive should be placed on a flat, horizontal surface when in use. Do not set the drive on an incline greater than 200 while it is operating.

Do not set anything on top of the diskette drive.

### **Slim Select Bay modules**

The Slim Select Bay can accommodate the following modules: DVD-ROM drive, CD-RW/DVD-ROM drive, DVD Multi drive, optional CD-R/RW drive, optional Slim Select Bay HDD adaptor, optional Slim Select Bay 2nd battery pack or TOSHIBA Bridge media adaptor.

#### **DVD-ROM** drive

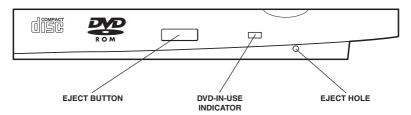
The full-size DVD-ROM drive module lets you run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor. It runs DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed.



The read speed is slower at the centre of a disc and faster at the outer edge.

This drive supports the following formats:

- DVD-ROM DVD-Video
- CD-DA CD-Text
- Photo CD (single/multi-session)
   CD-ROM Mode 1, Mode 2
- CD-ROM XA Mode 2 Enhanced CD (CD-EXTRA) (Form1, Form2) Addressing Method 2
- CD-G (Audio CD only)



#### The DVD-ROM drive

Eject button	Press the eject button to open the drawer partially.
DVD-In-Use Indicator	This indicator lights when a CD/DVD is being accessed.
Eject hole	Insert a slender object to open the drawer when the power to the DVD-ROM drive is off.



Check the **Slim Select Bay** indicator or **DVD-In-Use** indicator when you use the DVD-ROM drive. Do not press the eject button or turn off the computer while the light is glowing. Doing so could damage the CD/DVD or the drive.

DVD-ROM drives and media are manufactured according to the specifications of six marketing regions. When you purchase DVD media, make sure it matches your drive, otherwise it will not play properly.

Code	Region
1	Canada, United States
2	Japan, Europe, South Africa, Middle East
3	Southeast Asia, East Asia
4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
6	China

#### **CD-RW/DVD-ROM** drive

The full-size CD-RW/DVD-ROM drive module lets you record data to rewritable CDs as well as run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor.



The read speed is slower at the centre of a disc and faster at the outer edge.

DVD read 8 speed (maximum)
CD read 24 speed (maximum)
CD-R write 24 speed (maximum)

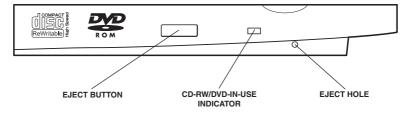
CD-RW write 10 speed (maximum, high-speed media)

This drive supports the following formats:

DVD-ROMDVD-VideoCD-DACD-Text

Photo CD (single/multi-session)
 CD-ROM Mode 1, Mode 2
 Enhanced CD (CD-EXTRA)
 (Form1, Form2)
 Addressing Method 2

CD-G (Audio CD only)



The CD-RW/DVD-ROM drive

Eject button	Press the eject button to open the drawer partially.
CD-RW/DVD-In-Use Indicator	This indicator lights when a CD/DVD is being accessed.
Eject hole	Insert a slender object to open the drawer when the power to the CD-RW/DVD-ROM drive is off.



Check the **Slim SelectBay** indicator or **CD-RW/DVD-In-Use** indicator when you use the CD-RW/DVD-ROM drive. Do not press the eject button or turn off the computer while the light is glowing. Doing so could damage the CD/DVD or the drive.

CD-RW/DVD-ROM drives and media are manufactured according to the specifications of six marketing regions. When you purchase DVD media, make sure it matches your drive, otherwise it will not play properly.

Code	Region
1	Canada, United States
2	Japan, Europe, South Africa, Middle East
3	Southeast Asia, East Asia
4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
6	China

CD-R describes compact discs that can be written only once. The recorded data cannot be erased or changed.

CD-RW describes compact discs that can be recorded more than once. Use either 1, 2, or 4 multi speed CD-RW discs or high-speed 4- to 10-speed discs. The write speed of the high-speed CD-RW discs is maximum 10-speed.

Use Drag'n Drop CD to write compact discs.

#### **DVD Multi drive**

The full-size DVD Multi drive module lets you record data to rewritable CD/DVDs as well as run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor. An ATAPI interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD, an indicator on the drive glows and Slim SelectBay indicator glows.



The read speed is slower at the centre of a disc and faster at the outer edge.

**DVD read** 8 speed (maximum)

DVD-R write 1 speed
DVD-RW write 1 speed
DVD-RAM write 2 speed

CD read 24 speed (maximum)
CD-R write 16 speed (maximum)
CD-RW write 8 speed (maximum)

This drive supports the following formats:

■ DVD-ROM ■ DVD-Video
■ CD-DA ■ CD-Text

Photo CD (single/multi-session)
 CD-ROM Mode1, Mode2
 Enhanced CD (CD-EXTRA)
 (Form1, Form2)
 Addressing Method 2

CD-G (Audio CD only)

DVD Multi drives and disc are manufactured according to the specifications of six marketing regions. When you purchase DVD-Video, make sure it matches your drive, otherwise it will not play properly.

Code	Region
1	Canada, United States
2	Japan, Europe, South Africa, Middle East
3	Southeast Asia, East Asia
4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
6	China



Use the WinDVD 4 application to view DVD-Video discs.

CD-R and DVD-R discs can be written only once. The recorded data cannot be erased or changed.

CD-RW discs can be recorded more than once. Use either 1, 2, or 4 multi speed CD-RW discs or high-speed 4- to 10-speed discs. The write speed of the high-speed CD-RW discs is maximum 10-speed.

DVD-RW/-RAM discs can be recorded more than once.

#### CD-R/RW drive

An optional full-size CD-R/RW drive module lets you record data to rewritable CDs as well as run either 12 cm (4.72") or 8 cm (3.15") CDs without using an adaptor.



The read speed is slower at the centre of a disc and faster at the outer edge.

CD, CD-R read 24 speed (maximum)
CD-RW read 14 speed (maximum)
CD-R write 8 speed (maximum)
CD-RW write 8 speed (maximum)

This drive supports the following formats:

■ Photo CD ■ CD-R

■ CD-ROM
■ CD-Rewritable

■ CD-DA
■ CD-Text

■ CD-ROM XA Mode 2 ■ Enhanced CD (CD-EXTRA) (Form1, Form2)



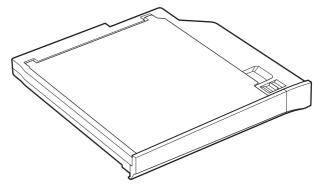
The physical features of this drive are similar to those of the DVD-ROM drive. Refer to the illustration in the DVD-ROM drive section.



Check the **Slim SelectBay** indicator when you use the CD-R/RW drive. Do not press the eject button, disconnect a drive or turn off the computer while the light is glowing. Doing so could damage the CD or the drive.

### **Slim Select Bay HDD adaptor**

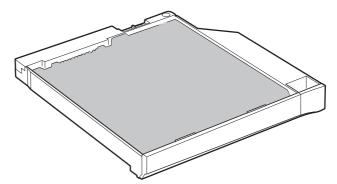
You can increase your computer's data storage capacity by inserting an optional, integrated, 2 ½" HDD in the Slim Select Bay. Refer to Chapter 8, Optional Devices, for details on inserting a Slim Select Bay HDD adaptor.



The Slim Select Bay HDD adaptor

#### Slim Select Bay 2nd battery pack

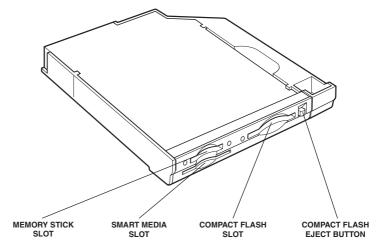
An optional battery pack can be inserted in the Slim Select Bay to increase the computer's battery power and operating time. A Slim Select Bay 2nd battery pack is composed of a battery pack and an adaptor. For details, refer to the documentation accompanying the secondary battery pack. Refer to Chapter 8, *Optional Devices*, for details on inserting a Slim Select Bay 2nd battery pack.



The Slim Select Bay 2nd battery pack

### **TOSHIBA Bridge media adaptor**

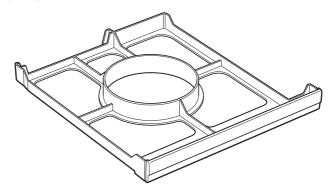
Three types of memory cards, CompactFlash, Memory Stick and SmartMedia can be used in the Bridge media adaptor. Refer to Chapter 8, *Optional Devices*, for details on using a TOSHIBA Bridge media adaptor.



The TOSHIBA Bridge media adaptor

### **Weight saver**

Inserting a weight saver module in the Slim SelectBay lets you reduce the carrying weight of the computer.

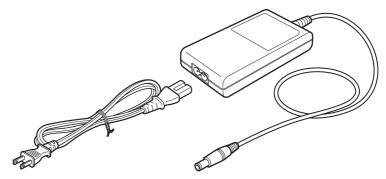


The weight saver

### **AC** adaptor

The AC adaptor converts AC power to DC power and reduces the voltage supplied to the computer. It can automatically adjust to any voltage from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use the computer in almost any country/region.

To recharge the battery, simply connect the AC adaptor to a power source and the computer. See Chapter 6, *Power and Power-Up Modes*, for details.



The AC adaptor



The computer's current rating is 4.0 amperes and comes with an AC adaptor rated 4.0 amperes and 60 watts. You can also use an optional AC adaptor rated 5.0 amperes and 75 watts.



Use only the AC adaptor that came with the computer or an approved optional adaptor. Use of the wrong adaptor could damage your computer. TOSHIBA assumes no liability for any damage in such case.

# **Chapter 3**

# **Getting Started**

This chapter provides basic information to get you started using your computer. It covers the following topics:

■ Setting up your work space — for your health and safety



Be sure also to read the Safety Instruction Manual. This guide, which is included with the computer, explains product liability.

- Connecting the AC adaptor
- Opening the display
- Turning on the power
- Starting up for the first time
- Turning off the power
- Restarting the computer
- Restoring the preinstalled software



All users should be sure to read the section Restoring the preinstalled software.

If you are a new user, follow the steps in each section of this chapter as you prepare to operate your computer.

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### **Setting up your work space**

Establishing a comfortable work site is important for you and your computer. A poor work environment or stressful work habits can result in discomfort or serious injury from repetitive strain to your hands, wrists or other joints. Proper ambient conditions should also be maintained for the computer's operation. This section discusses the following topics:

- General conditions
- Placement of the computer
- Seating and posture
- Lighting
- Work habits

#### **General conditions**

In general, if you are comfortable, so is your computer, but read the following to make sure your work site provides a proper environment.

- Make sure there is adequate space around the computer for proper ventilation.
- Make sure the AC power cord connects to an outlet that is close to the computer and easily accessible.
- The temperature should be 5 to 35 degrees Centigrade (41 to 95 degrees Fahrenheit) and the relative humidity should be 20 to 80 percent.
- Avoid areas where rapid or extreme changes in temperature or humidity may occur.
- Keep the computer free of dust, moisture, and exposure to direct sunlight.
- Keep the computer away from heat sources, such as electric heaters.
- Do not use the computer near liquids or corrosive chemicals.
- Some components in the computer, including data storage media, can be damaged by magnets. Do not place the computer near magnetic objects or bring magnetic objects close to the computer. Be careful of objects, such as stereo speakers, that produce strong magnetic fields during operation. Also, be careful with metal objects, such as bracelets, which can be inadvertently magnetized.
- Do not operate the computer in close proximity to a mobile phone.
- Leave ample ventilation room for the fan. Do not block the vents.

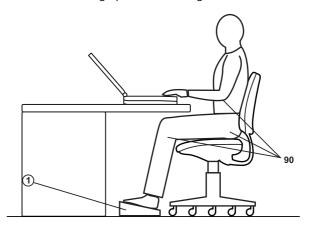
### **Placement of the computer**

Position the computer and peripheral devices to provide comfort and safety.

- Set the computer on a flat surface at a comfortable height and distance. The display should be no higher than eye level to avoid eye strain.
- Place the computer so that it is directly in front of you when you work and make sure you have adequate space to easily operate other devices.
- Allow adequate space behind the computer to let you freely adjust the display. The display should be angled to reduce glare and maximise visibility.
- If you use a paper holder, set it at about the same height and distance as the computer.

#### **Seating and posture**

The height of your chair in relation to the computer and keyboard as well as the support it gives your body are primary factors in reducing work strain. Refer to the following tips and to the figure below.



Posture and positioning of the computer

- Place your chair so that the keyboard is at or slightly below the level of your elbow. You should be able to type comfortably with your shoulders relaxed.
- Your knees should be slightly higher than your hips. If necessary, use a foot rest (1) to raise the level of your knees to ease pressure on the back of your thighs.
- Adjust the back of your chair so it supports the lower curve of your spine.
- Sit straight so that your knees, hips and elbows form approximately 90 degree angles when you work. Do not slump forward or lean back too far.

### Lighting

Proper lighting can improve legibility of the display and reduce eye strain.

- Position the computer so that sunlight or bright indoor lighting does not reflect off the screen. Use tinted windows, shades or other screen to eliminate sun glare.
- Avoid placing the computer in front of bright light that could shine directly in your eyes.
- If possible, use soft, indirect lighting in your computer work area. Use a lamp to illuminate your documents or desk, but be sure to position the lamp so that it does not reflect off the display or shine in your eyes.

#### Work habits

A key to avoiding discomfort or injury from repetitive strain is to vary your activities. If possible, schedule a variety of tasks into your work day. If you must spend long periods at the computer, finding ways to break up the routine can reduce stress and improve your efficiency.

- Sit in a relaxed posture. Good positioning of your chair and equipment as described earlier can reduce tension in your shoulders or neck and ease back strain.
- Vary your posture frequently.
- Occasionally stand up and stretch or exercise briefly.
- Exercise and stretch your wrists and hands a number of times during the day.
- Frequently, look away from the computer and focus your eyes on a distant object for several seconds, for example 30 seconds every 15 minutes.
- Take frequent short breaks instead of one or two long breaks, for example, two or three minutes every half hour.
- Have your eyes examined regularly and visit a doctor promptly, if you suspect you might be suffering from a repetitive strain injury.

A number of books are available on ergonomics and repetitive strain injury or repetitive stress syndrome. For more information on these topics or for pointers on exercises for such stress points as hands and wrists, please check with your library or book vendor. Also refer to the computer's *Instruction Manual for Safety & Comfort*.

### **Connecting the AC adaptor**

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power.

The AC adaptor can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adaptor to charge the battery pack, refer to Chapter 6, *Power and Power-Up Modes*.

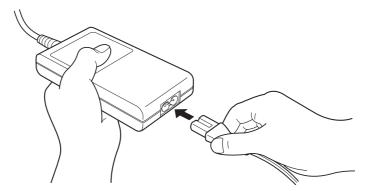


The computer's current rating is 4.0 amperes and comes with an AC adaptor rated 4.0 amperes and 60 watts. You can also use an optional AC adaptor rated 5.0 amperes and 75 watts.



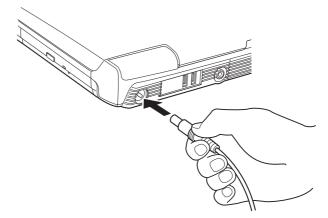
Use only the AC adaptor that came with the computer or an approved optional adaptor. Use of the wrong adaptor could damage your computer. TOSHIBA assumes no liability for any damage in such case.

**1.** Connect the power cord to the AC adaptor.



Connecting the power cord to the AC adaptor

Connect the AC adaptor's DC output plug to the DC IN port on the back side of the computer.



Connecting the adaptor to the computer

3. Plug the power cord into a live wall outlet. The **Battery** and **DC IN** indicator on the front of the computer should glow.

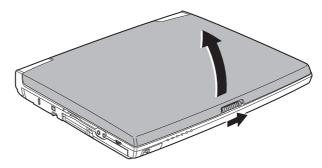
### **Opening the display**

The display panel can be rotated in a wide range of angles for optimal viewing.

- 1. Slide the display latch on the front of the computer to the right.
- 2. Lift the panel up and adjust it to the best viewing angle for you.



Use reasonable care when opening and closing the display panel. Opening it vigorously or slamming it shut could damage the computer.



Opening the display

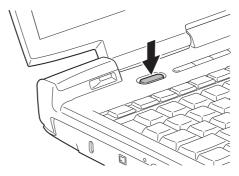
### **Turning on the power**

This section describes how to turn on the power.



After you turn on the power for the first time, do not turn it off until you have set up the operating system. Refer to the section Starting up for the first time in this chapter.

- 1. Open the display.
- Press and hold the computer's power button for two or three seconds.



Turning on the power

### Starting up for the first time

When you first turn on the power, the computer's initial screen is the Microsoft Windows XP Professional Startup Screen Logo.

Follow the on-screen directions.

### **Turning off the power**

The power can be turned off in one of the following modes: Shut down (Boot), Hibernation or Standby mode.

### Shut down mode (Boot mode)

When you turn off the power in boot mode, no data is saved and the computer will boot to the operating system's main screen.

- 1. If you have entered data, save it to the hard disk or to a diskette.
- Make sure all disk activity has stopped, then remove any CD/DVDs or diskette.



Make sure the **Disk, Slim Select Bay** and Slim Select Bay's module indicators are off. If you turn off the power while a disk is being accessed, you can lose data or damage the disk.

- Click start then click Turn off computer. From the Turn off computer menu select Turn off.
- 4. Turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

#### **Hibernation mode**

The hibernation feature saves the contents of memory to the hard disk when the computer is turned off. The next time the computer is turned on, the previous state is restored. The hibernation feature does not save the status of peripheral devices.



While entering hibernation mode, the computer saves the contents of memory to the HDD. Data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the **Disk** indicator to go out.

Do not install or remove a memory module while the computer is in hibernation mode. Data will be lost.

#### Benefits of hibernation

The hibernation feature provides the following benefits:

Saves data to the hard disk when the computer automatically shuts down because of a low battery.



For the computer to shut down in hibernation mode, the hibernation feature must be enabled in two places in TOSHIBA Power Saver: the Hibernate window and the Battery Alarm item of the Alarm window. Otherwise, the computer will shut down in Standby mode. If battery power becomes depleted, data saved in Standby will be lost.

- You can return to your previous working environment immediately when you turn on the computer.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System hibernate feature.
- You can use the panel power off feature.

#### Starting Hibernation

To enter Hibernation mode, follow the steps below.

- 1. Click Start.
- 2. Select Turn Off Computer.
- Open the Turn Off Computer dialog box. Hibernate is not displayed.
- 4. Press the **Shift** key. The **Standby** item will change to **Hibernate**.
- 5. Select Hibernate.

#### **Automatic Hibernation**

The computer will enter Hibernate mode automatically when you press the power button or close the lid. First, however, make the appropriate settings according to the steps below.

- 1. Open the Control Panel.
- 2. Open Performance and Maintenance and open TOSHIBA Power Saver.
- 3. Select the **Hibernate** window, select the **Enable Hibernate support** check box and click the **Apply** button.
- 4. Select the **Power Save Modes** window.
- Double-click Power Mode (Full Power, Normal, etc.) and open the System Power Mode window.
- Enable the desired Hibernation settings for When I press the power button and When I close the Iid.
- 7. Click the **OK** button.

#### Data save in hibernation mode

When you turn off the power in hibernation mode, the computer takes a moment to save current memory data to the hard disk. During this time, the **Disk** indicator will light.

After you turn off the computer and memory is saved to the hard disk, turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

#### Standby mode

In standby mode the power remains on, but the CPU and all other devices are in sleep mode.



Before entering Standby mode, be sure to save your data.

Do not install or remove a memory module while the computer is in standby mode. The computer or the module could be damaged.

Do not remove the battery pack while the computer is in standby mode (unless the computer is connected to an AC power source). Data in memory will be lost.

If you carry the computer on board an aircraft or into a hospital, be sure to shut down the computer in hibernation mode or in shutdown mode to avoid radio signal interference.

#### Benefits of standby

The standby feature provides the following benefits:

- Restores the previous working environment more rapidly than does hibernation.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System Standby feature.
- You can use the panel power off feature.

#### **Executing standby**



You can also enable Standby by pressing **Fn + F3**. See Chapter 5, The Keyboard for details.

You can enter standby mode in one of three ways:

- 1. Click Start, click Turn Off Computer and click Stand by.
- Close the display panel. This feature must be enabled. Refer to the System Power Mode item in Power Saver Utility described in the Control Panel.

Open **Performance and Maintenance** and open **TOSHIBA Power Saver**.

Press the power button. This feature must be enabled. Refer to the System Power Mode item in Power Saver Utility described in the Control Panel.

Open Performance and Maintenance and open TOSHIBA Power Saver.

When you turn the power back on, you can continue where you left when you shut down the computer.



When the computer is shut down in standby mode, the **Power** indicator glows orange.

If you are operating the computer on battery power, you can lengthen the operating time by shutting down in hibernation mode. Standby mode consumes more power.

#### Standby limitations

Standby will not function under the following conditions:

- Power is turned back on immediately after shutting down.
- Memory circuits are exposed to static electricity or electrical noise.

## **Restarting the computer**

Certain conditions require that you restart the computer system. For example, if:

- You change certain computer settings.
- An error occurs and the computer does not respond to your keyboard commands.

There are three ways to restart the computer system:

- Click start then click Turn off computer. From the Turn off computer menu select Restart.
- 2. If the computer is already on, press Ctrl + Alt + Del.
- Press the power button and hold it down for five seconds. Wait 10 to 15 seconds, then turn the power on again by pressing the power button.

## Restoring the preinstalled software

If preinstalled files are damaged, use the Product Recovery CD-ROM or the TOSHIBA Tools & Utilities CD-ROM to restore them.

#### **Restoring the complete system**

To restore the operating system and all preinstalled software, follow the steps below.



When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost. Make sure you have a backup copy of your data, before you perform a complete system recovery.

- 1. Load the Product Recovery CD-ROM in the optional optical media drive and turn off the computer's power.
- 2. Hold down the F12 key and turn on the power. When the TOSHIBA logo appears, release the F12 key.
- Use the left or right cursor key to select the CD-ROM icon in the displayed menu. For details, refer to the Boot Priority section in Chapter 7, HW Setup and Passwords.
- 4. Follow the on-screen instructions.
- If your computer came with additional software installed, this software can not be recovered from the Recovery CD. Re-install these applications (e.g. Works Suite, DVD Player, Games, etc) separately from other media.

#### **Restoring Toshiba utilities and drivers**

If Windows is working properly, individual drivers or applications can be separately restored. Use the Tools & Utilities CD-ROM according to instructions in the booklet contained in the CD box to reinstall Toshiba utilities and drivers.

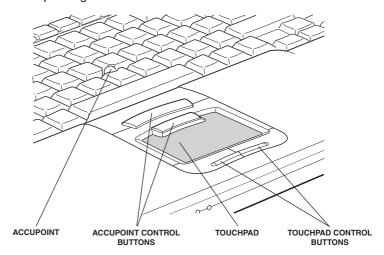
# **Chapter 4**

## **Operating Basics**

This chapter gives information on basic operations including using the TOSHIBA Dual Pointing Device, USB diskette drive, optical media drives, the microphone, the internal modem, wireless communication, LAN and changing Slim Select Bay modules. It also provides tips on caring for your computer, diskettes and CD/DVDs.

### **TOSHIBA Dual Pointing Device**

The computer is equipped with a dual point system: a Touch pad and an AccuPoint pointing stick.



Touch pad, AccuPoint and control buttons

User's Manual 4-1

#### **Using the Touch pad**

To use the Touch pad, simply touch and move your finger tip across it in the direction you want the on-screen pointer to go.

Two buttons below the Touch pad are used like the buttons on a mouse pointer. Press the left button to select a menu item or to manipulate text or graphics designated by the pointer. Press the right button to display a menu or other function depending on the software you are using.



You can also tap the Touch pad to perform functions similar to those of the left button.

Click: Tap the Touch pad once

Double click: Tap twice

**Drag and drop:** Tap to select the material you want to move. Leave your finger on the Touch pad after the second tap and move the material.

#### **Using the AccuPoint**

To use the AccuPoint, simply push it with your finger tip in the direction you want to move the on-screen pointer.

Two buttons above the Touch pad work in the same way with the AccuPoint as they do with the Touch pad. Refer to the *Using the Touch pad* section for details.

#### **AccuPoint precautions**

Certain conditions can affect the on-screen pointer when using AccuPoint. For example, the pointer may travel contrary to AccuPoint operation or an error message may appear, if

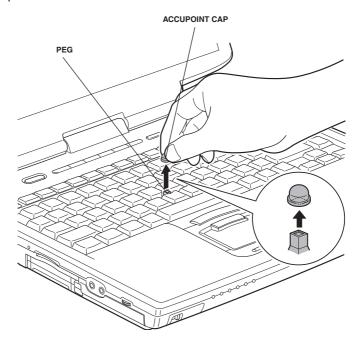
- You touch the AccuPoint during power-up.
- You apply constant, soft pressure during power-up.
- There is a sudden temperature change.
- Strong stress is applied to the AccuPoint.

If an error message appears, reboot the computer. If an error message does not appear, wait a moment for the pointer to stop, then continue operation.

#### Replacing the cap

The AccuPoint cap is an expendable item that should be replaced after prolonged use. This is one spare AccuPoint cap supplied with the computer.

 To remove the AccuPoint cap, firmly grasp the cap and pull it straight up.



Removing the AccuPoint cap

2. Position a new cap on the peg and press it into place.



The peg is square, so be careful to align the cap's square hole with the peg.

## Using the USB diskette drive

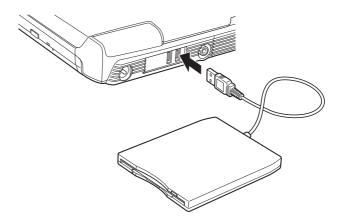
A 3 ½" diskette drive connects to the computer's USB port. It accommodates 1.44-megabyte or 720-kilobyte diskettes. Refer to Chapter 2, *The Grand Tour*, for more information.

#### Connecting 3 1/2" diskette drive

To connect the drive, plug the diskette drive connector into a USB port. Refer to the figure below.



Make sure the connector is right side up and properly aligned with the socket. Do not try to force the connection, doing so can damage the connecting pins.



Connecting the USB diskette drive



If you connect the diskette drive after turning on the computer, it will take about 10 seconds for the computer to recognize the drive. Do not disconnect and reconnect before 10 seconds has elapsed.

#### Disconnecting 3 1/2" diskette drive

When you have finished using the diskette drive, follow the procedures below to disconnect it:

1. Wait for the indicator light to go out to make sure all diskette activity has stopped.



If you disconnect the diskette drive or turn off the power while the computer is accessing the drive you may lose data or damage the diskette or the drive.

- 2. Open the Safety Remove Hardware icon on the system tray.
- 3. Click Diskette drive.
- **4.** Pull the diskette drive connector out of the USB port.

## **Changing Slim Select Bay modules**

This section explains how to change modules in the Slim Select Bay. The illustrations show replacement of the DVD-ROM drive with the Slim Select Bay HDD adaptor. Therefore, the text refers to those modules. However, the procedures are the same for any of the modules: CD-RW/DVD-ROM drive, DVD Multi drive, CD-R/RW drive, Slim Select Bay 2nd battery pack, TOSHIBA Bridge media adaptor with separate tray or weight saver.



To avoid injury, do not put your hand into the Slim Select Bay slot. Before removing or inserting a second battery pack, turn off the computer's power.



The TOSHIBA Mobile Extension is preinstalled to support hot swapping under Windows. Refer to Chapter 1, Introduction, for information on using this utility to change modules while the computer's power is on. If you are using a Bridge media adaptor, you can click the Windows Safety Remove Hardware icon on the System tray (Task Bar) to remove the Bridge media adaptor.

#### Removing a module

Remove the DVD-ROM drive as described below.

- 1. Check all disc indicators to make sure no discs are operating.
- 2. Turn the computer upside down.

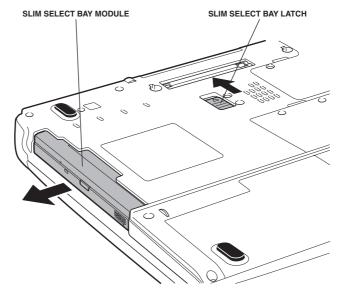


Wait for all disc indicators to go out before you turn over the computer and be careful to lay the computer down gently. Shock can damage the HDD or other components.

- 3. Remove the screw near the icon securing the Slim Select Bay.
- Make sure the screw in the Slim Select Bay lock is set in the hole for the unlock position.
- **5.** Slide the Slim Select Bay latch to the unlock position.
- 6. Grasp the DVD-ROM drive and slide it out.



The DVD-ROM drive and other Slim Select Bay modules can become hot with use. Be careful when removing the module.

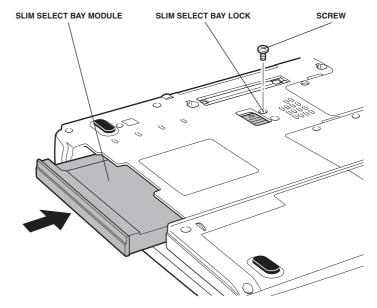


Removing the DVD-ROM drive

#### Inserting a module

Insert the Slim Select Bay HDD adaptor as described below.

- 1. Insert the Slim Select Bay HDD adaptor in the computer as shown below and press until the ejector clicks.
- 2. If you want to lock the Slim Select Bay module, set the screw of the Slim Select Bay lock in the back hole.



Inserting the Slim Select Bay HDD adaptor

## Using optical media drives

The text and illustrations in this section refer primarily to the DVD-ROM drive. However, operation is the same for the CD-RW/DVD-ROM, DVD Multi and optional CD-R/RW drives. The full-size drive provides high-performance execution of CD/DVD-ROM-based programs. You can run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without an adaptor. An ATAPI interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD-ROM, an indicator on the drive glows and the **Slim Select Bay** indicator glows.



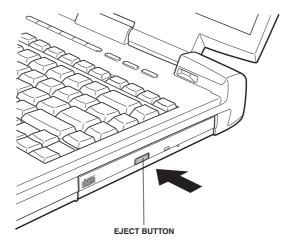
Use the WinDVD 4 application to view DVD-Video discs.

If you have a CD-RW/DVD-ROM drive, refer also to the *Writing CDs on CD-RW/DVD-ROM drive* or *Writing CD/DVDs on DVD Multi drive* sections for precautions on writing to CD/DVDs.

### **Loading discs**

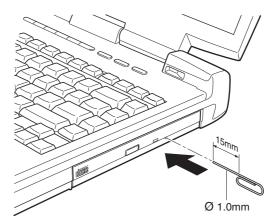
To load CD/DVDs, follow the steps below and refer to figures 4-6 to 4-10.

1. a. When the power is on, press the DVD-ROM eject button to open the drawer slightly.



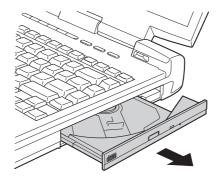
Pressing the DVD-ROM eject button

b. Pressing the eject button will not open the drawer when the DVD-ROM drive's power is off. If the power is off, you can open the drawer by inserting a slender object (about 15 mm) such as a straightened paper clip into the eject hole just to the right of the eject button.



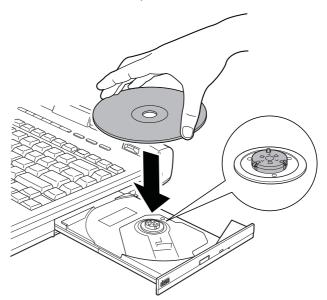
Manual release with the eject hole

2. Grasp the drawer gently and pull until it is fully opened.



Pulling the drawer open

**3.** Lay the CD/DVD, label side up, in the drawer.



Inserting a CD/DVD



When the drawer is fully opened, the edge of the computer will extend slightly over the CD/DVD tray. Therefore, you will need to turn the CD/DVD at an angle when you place it in the tray. After seating the CD/DVD, however, make sure it lies flat, as shown above.

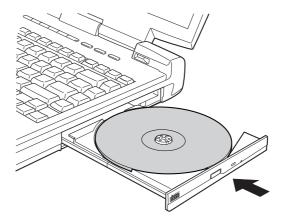


Do not touch the laser lens. Doing so could cause misalignment. Be careful to keep foreign matter from entering the drive. Check the back edge of the tray to make sure it carries no debris before closing the drive.

- **4.** Press gently at the centre of the CD/DVD until you feel it click into place. The CD/DVD should lie below the top of the spindle, flush with the spindle base.
- 5. Push the centre of the drawer to close it. Press gently until it locks into place.



If the CD/DVD is not seated properly when the drawer is closed, the CD/DVD might be damaged. Also, the drawer might not open fully when you press the eject button.



Closing the DVD-ROM drawer

#### **Removing discs**

To remove the CD/DVD, follow the steps below and refer to the figure below.



Do not press the eject button while the computer is accessing the DVD-ROM drive. Wait for the **DVD-In-Use** indicator to go out before you open the drawer. Also, if the CD/DVD is spinning when you open the drawer, wait for it to stop before you remove it.

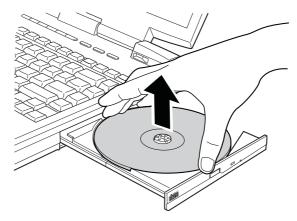
1. To pop the drawer partially open, press the eject button. Gently pull the drawer out until it is fully opened.



When the drawer pops open slightly, wait a moment to make sure the CD/DVD has stopped spinning before pulling the drawer fully open.

Turn off the power before you use the eject hole. If the CD/DVD is spinning when you open the drawer, the CD/DVD could fly off the spindle and cause injury.

The CD/DVD extends slightly over the sides of the drawer so you can grasp it. Hold the CD/DVD gently and lift it out.



Removing a CD/DVD

3. Push the centre of the drawer to close it. Press gently until it locks into place.

## Writing CDs on CD-RW/DVD-ROM drive

Depending on the type of drive installed, you may be able to write CDs. The CD-RW/DVD-ROM drive lets you write as well as read CD-ROMs. Observe the precautions in this section to ensure the best performance for writing CDs. For information on loading and unloading CDs refer to the *Using optical media drive* section.



CD-R discs can be written to only once. CD-RW discs can be rewritten many times.

#### **Before writing or rewriting**

Please observe the following points when you write or rewrite the data.

We recommend the following manufacturers of CD-R and CD-RW media. Media quality can affect write or rewrite success rates.

CD-R: TAIYOYUDEN CO., LTD.

Mitsui Chemicals Inc.

MITUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

Hitachi Maxell Ltd.

CD-RW: MITUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

TOSHIBA has confirmed the operation of CD-R and CD-RW media of the manufacturers above. Operation of other media cannot be guaranteed.

- CD-RW can generally be rewritten about 1,000 times. However, the actual number of rewrites is affected by the quality of the media and the way it is used.
- Be sure to connect the AC adaptor when you write or rewrite.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver which can put a heavy load on the CPU.
- Operate the computer at full power. Do not use power-saving features.

- Do not write while virus check software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disk utilities, including those intended to enhance HDD access speed. They may cause unstable operation and damage data.
- Write from the computer's HDD to the CD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than Drag'n Drop CD has not been confirmed. Therefore, operation with other software cannot be guaranteed.

#### When writing or rewriting

Note the following when you write or rewrite a CD-R or CD-RW.

- Always copy data from the HDD to the CD. Do not use cut-and-paste. The original data will be lost if there is a write error.
- Do not perform any of the following actions:
  - Operate the computer for any other function, including use of a mouse or Touch pad, closing/opening the LCD panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the PC.
  - Install, remove or connect external devices, including the following:
    - PC card, SD card, USB devices, external display, i.LINK devices, optical digital devices.
  - Use the CD/MP3 control buttons to reproduce music and voice.
  - Open the optical media drive.
- If the media is poor in quality, dirty or damaged, writing or rewriting errors may occur.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes trains, or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.

## Writing CD/DVDs on DVD Multi drive

You can use the DVD Multi drive to write data to either CD-R/-RW or DVD-R/-RW/-RAM discs. The following applications for writing are supplied on CD-ROM: Drag'n Drop CD, licensed by Easy Systems Japan Ltd., and DigiOn Inc., MotionDV STUDIO, DVDfunSTUDIO and DVD-MovieAlbum, licensed by Matsushita Electric Industrial Co.,Ltd.

#### Important message

Before you write or rewrite to CD-R/-RW or DVD-R/-RW/-RAM disc, read and follow all set-up and operating instructions in this section. If you fail to do so, the DVD Multi drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

#### **Disclaimer**

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R/-RW or DVD-R/-RW/-RAM disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R/-RW or DVD-R/-RW/-RAM disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software.

Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.

#### Read/write function chart

Disc type	CD-R	CD-RW	DVD-R	DVD-RW	DVD-RAM	DVD+ R	DVD+ RW
Read	Yes	Yes	Yes	Yes	Yes	No	No
Write	Yes	Yes	Yes	Yes	Yes	No	No
Drag'n Drop CD*1	Yes	Yes	Yes	Yes	No	No	No
DVDfunSTUDIO*1	No	No	Yes	Yes	No	No	No
DVD-MovieAlbum*1	No	No	No	No	Yes	No	No
DVD-Video*2	No	No	Yes	Yes	No	No	No
DVD VR*2 (DVD Video Recording)	No	No	No	No	Yes	No	No

<sup>\*1</sup> Software supplied with the product can be used for writing to a disc.

Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R/-RW and DVD-R/-RW/-RAM disc. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

CD-R: TAIYOYUDEN CO., LTD.

Mitsui Chemicals Inc.

MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd. Hitachi Maxell I td.

CD-RW: MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

DVD-R: **DVD Specifications for Recordable Disc for General** 

Version 2.0

TAIYOYUDEN CO., LTD.

PIONEER VIDEO CORPORATION

MITSUBISHI CHEMICAL CORPORATION

DVD-RW: DVD Specifications for Re-recordable Disc for

Version 1.1

VICTOR COMPANY OF JAPAN I IMITED

**TDK Corporation** 

DVD-RAM: DVD Specifications for DVD-RAM Disc for

Version 2.0 or Version 2.1

Matsushita Electric Industrial Co., Ltd.

<sup>\*2</sup> Video format can be written.

- If the disc is poor in quality, dirty or damaged, writing or rewriting errors may occur. Be careful to check the disc for dirt or damage before you use it.
- The actual number of rewrites to CD-RW or DVD-RW/-RAM is affected by the quality of the disc and the way it is used.
- There are two types of DVD discs: authorizing and general use discs. Do not use authorizing discs. Only general use discs can be written to by a computer drive.
- You can use DVD-RAM discs that can be removed from a cartridge and DVD-RAM discs designed without a cartridge. You cannot use a disc with a 2.6 GB single-sided capacity or 5.2 GB double-sided capacity.
- Other DVD-ROM drives for computers or other DVD players may not be able to read DVD-R/-RW discs.
- You cannot add data to a DVD-R/-RW disc that has previously been written to.
- You cannot overwrite data that has been previously written to a DVD-RW disc.
- You cannot partially delete any data written to a DVD-RW disc.
- Data written to a CD-R/DVD-R disc cannot be deleted either in whole or in part.
- Data deleted (Erase) from a CD-RW and DVD-RW/-RAM disc cannot be recovered. Check the content of the disc carefully before you delete it. If multiple drives that can be written to are connected, be careful not to delete data from the wrong drive.
- In writing to a DVD-R/-RW disc, some disc space is required for file management, so you may not be able to write the full capacity of the disc.
- Since the disc is based on the DVD standard, it will be filled with dummy data if the written data is less than about 1 GB. Even if you write only a small amount of data, it will take time to fill in the dummy data.
- Two types of DVD-R/-RW/-RAM discs are on the market: data and video. Use a video disc to store video data. You can use video discs on a DVD recorder as well as on your computer's DVD-ROM drive. You cannot use data discs on a DVD recorder.
- DVD-RAM formatted by FAT32 cannot be read in Windows 2000 without DVD-RAM Driver Software.

#### **Before writing or rewriting**

Please observe the following points when you write or rewrite data.

- When multiple drives that can be written are connected, be careful not to write to the wrong drive.
- Be sure to connect the AC adaptor before you write or rewrite.
- Before you enter standby/hibernation mode, be sure to finish DVD-RAM writing. Writing is finished if you can eject DVD-RAM media.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver, which can put a heavy load on the CPU.
- Operate the computer in the full-power mode. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disk utilities, including those intended to enhance HDD access speed. They may cause unstable operation and data damage.
- Write from the computer's HDD to the CD/DVD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than Drag'n Drop CD, DVDfunSTUDIO and DVD-MovieAlbum is not recommended.

#### When writing or rewriting

Please observe/consider the following when you write or rewrite to a CD-R/-RW or DVD-R/-RW/-RAM disc.

- Do not perform any of the following actions when writing or rewriting:
  - Operate the computer for any other function, including using a mouse or Touch pad or closing/opening the LCD panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the computer.
  - Install, remove or connect external devices, including the following:
    - PC card, SD card, USB devices, external display, i.LINK devices, optical digital devices.
  - Use the Audio/Video control button to reproduce music or voice.
  - Open the DVD Multi drive
- Do not use standby/hibernation while you write or rewrite.
- Make sure writing or rewriting is completed before going into standby/hibernation. Writing is completed if you can open the DVD Multi drive tray.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes, trains, or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.
- Always copy data from the HDD to the DVD-RAM. Do not use cutand-paste. The original data will be lost if there is a write error.

#### **Drag'n Drop CD**

Note the following limitations when you use Drag'n Drop CD:

- DVD-Video cannot be created using Drag'n Drop CD.
- DVD-Audio cannot be created using Drag'n Drop CD.
- You cannot use Drag'n Drop CD's music CD function to record music to a DVD-R/-RW disc.
- Do not use the DISC Backup function of Drag'n Drop CD to copy DVD-Video and DVD-ROM with copyright protection, because the copy will not play correctly.
- DVD-RAM disc cannot be backed up with the DISC Backup function of Drag'n Drop CD.
- You cannot backup a CD-ROM or CD-R/-RW to DVD-R/-RW using the DISC Backup function of Drag'n Drop CD.
- You cannot back up DVD-ROM, DVD-Video or DVD-R/-RW to CD-R/-RW using the DISC Backup function of Drag'n Drop CD.
- Drag'n Drop CD cannot record in packet format.
- You might not be able to use the DISC backup function of Drag'n Drop CD to back up a DVD-R/-RW disc that was made with other software on a different DVD-R/-RW recorder.

#### **Data Verification**

To verify that data is written or rewritten correctly, follow the steps below before you write or rewrite a Data CD/DVD.

- Right-click Data BOX and select Options to display the DATA DISC Option window.
- 2. Mark the **Record and Verify** check box and select **Byte compare**.
- Click the OK button.

The "Record and Verify" function automatically checks whether data has been correctly recorded onto a CD/DVD. "Byte compare" compares the original data file with the data recorded on the CD/DVD and checks that the data completely matches.

#### Video (DVD-R/-RW/-RAM)

Note the following limitations when you write video to DVD:

- When installing, uninstalling or MotionDV STUDIO, DVDfunSTUDIO or DVD-MovieAlbum, the computer should be set to system administrator or equivalent privilege.
- Whether MotionDV STUDIO and DVD-MovieAlbum use NTSC or PAL format is determined when the application is installed. To change the format, you will have to reinstall MotionDV STUDIO and DVD-MovieAlbum.
- When Drag'n Drop or similar software is resident in the computer's memory, the DVD Multi drive locks. In this situation, other software cannot be used to write data to the disc.
- While you are editing DVD-R/-RW/-RAM, you can display previews. However, if an application other than WinDVD is running, the preview might not display properly. To ensure proper display of previews, do not start other applications while you are editing DVD-R/-RW/-RAM disc.
- Do not change the resolution or the number of screen colours while MotionDV STUDIO, DVDfunSTUDIO or DVD-MovieAlbum is running.
- Although the online manual and Help files indicate that JPEG files can be used, in fact, they cannot be used.
- 8 cm (3.15") DVD-R/-RW discs cannot be use with DVDfunSTUDIO.
- DVDfunSTUDIO cannot make DVD-Audio, VideoCD, and miniDVD.
- DVD-R/-RW discs cannot be written in VR format.
- It may take several hours for DVDfunSTUDIO to convert video to MPEG format, and several hours more to save the MPEG file to a DVD Multi drive.
- In order to write to a DVD-RW disc that has already been written to using DVDfunSTUDIO, you will first have to delete all of the data with Drag'n Drop CD or similar software.
- You will need at least 20 GB of empty hard disk space to write to a DVD-R/-RW disc.
- You cannot record in DVD-Video format on a DVD-RAM disc.
- You will need to format a DVD-RAM for UDF 2.0 using a formatting tool, before you write to DVD-RAM using DVD-MovieAlbum.
- You cannot edit DVD-RAM video data that has copyright protection, using DVD-MovieAlbum.
- You can add PAL format images only to a PAL type DVD-RAM and NTSC format images only to an NTSC-type DVD-RAM.
- You cannot convert a PAL format DVD-RAM to NTSC format or an NTSC type DVD-RAM to PAL format.

#### Media care

This section provides tips on protecting data stored on your CD/DVDs and diskettes.

Handle your media with care. The following simple precautions will increase the lifetime of your media and protect the data stored on them:

#### CD/DVDs

- 1. Store your CD/DVDs in the container they came in to protect them and keep them clean.
- 2. Do not bend the CD/DVD.
- **3.** Do not write on, apply a sticker to, or otherwise mar the surface of the CD/DVD that contains data.
- 4. Hold the CD/DVD by its outside edge or the edge on the centre hole. Fingerprints on the surface can prevent the drive from properly reading data.
- 5. Do not expose to direct sunlight, extreme heat or cold. Do not place heavy objects on your CD/DVDs.
- 6. If your CD/DVDs become dusty or dirty, wipe them with a clean dry cloth. Wipe from the centre out, do not wipe in a circular direction around the CD/DVD. If necessary, use a cloth dampened in water or a neutral cleaner. Do not use benzene, thinner or similar cleaner.

#### **Diskettes**

- Store your diskettes in the container they came in to protect them and keep them clean. If a diskette is dirty, do not use cleaning fluid. Clean it with a soft damp cloth.
- Do not slide back the diskette's protective metal covering or touch the diskette's magnetic surface. Fingerprints may prevent the diskette drive from reading data from the diskette.
- 3. Data may be lost if the diskette is twisted; bent; or exposed to direct sunlight, extreme heat or cold.
- 4. Do not place heavy objects on your diskettes.
- Do not eat, smoke, or use erasers near your diskettes. Foreign particles inside the diskette's jacket can damage the magnetic surface.
- Magnetic energy can destroy the data on your diskettes. Keep your diskettes away from speakers, radios, television sets and other sources of magnetic fields.

## **Using the microphone**

Your computer has a built-in microphone that can be used to record monaural sounds into your applications. It can also be used to issue voice commands to applications that support such functions.

Since your computer has a built-in microphone and speaker, "feedback" may be heard under certain conditions. Feedback occurs when sound from the speaker is picked up in the microphone and amplified back to the speaker, which amplifies it again to the microphone.

This feedback occurs repeatedly and causes a very loud, high-pitched noise. It is a common phenomenon that occurs in any sound system when the microphone input is output to the speaker (throughput) and the speaker volume is too loud or too close to the microphone. You can control throughput by adjusting the volume of your speaker or through the Mute function in the Master Volume panel. Refer to your Windows documentation for details on using the Master Volume panel.

#### Modem

This section describes how to connect and disconnect the internal modem to and from a telephone jack.



The internal modem does not support voice functions. All data and fax functions are supported.



In case of a lightning storm, unplug the modem cable from the telephone iack.

Do not connect the modem to a digital telephone line. A digital line will damage the modem.

#### **Region selection**

Telecommunication regulations vary from one region to another, so you will need to make sure the internal modem's settings are correct for the region in which it will be used.

To select a region, follow the steps below.

 Click start, point to All Programs, point to TOSHIBA Internal Modem and click Region Select Utility.



Do not use the Country/Region Select function in the Modem setup utility in the Control Panel if the function is available. If you change the Country/Region in the Control Panel, the change may not take effect.

2. The Region Selection icon will appear in the Windows Task Bar.

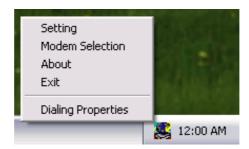


The Region Selection icon

- 3. Click the icon with the primary mouse button to display a list of regions that the modem supports. A sub menu for telephony location information will also be displayed. A check will appear next to the currently selected region and telephony location.
- Select a region from the region menu or a telephony location from the sub-menu.
  - When you click a region it becomes the modem's region selection, and the New Location for telephony will be set automatically.
  - When you select a telephony location, the corresponding region is automatically selected and it becomes the modem's current region setting.

#### **Properties menu**

Click the icon with the secondary mouse button to display the following menu.



The menu list

#### Setting

You can enable or disable the following settings:

#### AutoRun Mode

The Region Select utility starts automatically when you start up the operating system.

## Open the Dialling Properties dialog box after selecting region.

The dialling properties dialog box will be displayed automatically after you select the region.

#### Location list for region selection.

A submenu appears displaying location information for telephony.

## Open dialog box, if the modem and Telephony Current Location region code do not match.

A warning dialog box is displayed if current settings for region code and telephony location are incorrect.

#### Modem Selection

If the computer cannot recognize the internal modem, a dialog box is displayed. Select the COM port for your modem to use.

#### **Dialling Properties**

Select this item to display the dialling properties.

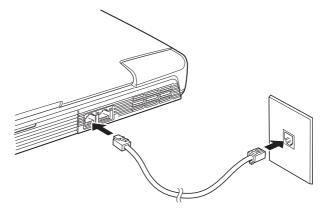


If you are using the computer in Japan, the Telecommunications Business Law requires that you select Japan region mode. It is illegal to use the modem in Japan with any other selection.

#### **Connecting**

To connect the internal modem cable, follow the steps below.

- 1. Plug one end of the modular cable into the modem jack.
- 2. Plug the other end of the modular cable into a telephone jack.



Connecting the internal modem



Do not pull on the cable or move the computer while the cable is connected.



If you use a storage device such as a DVD-ROM drive, CD-RW/DVD-ROM drive or HDD connected to a 16-bit PC card, you might experience the following modem problems:

- **3.** Modem speed is slow or communication is interrupted.
- 4. Skips may occur in sound.

#### **Disconnecting**

To disconnect the internal modem cable, follow the steps below.

- Pinch the lever on the connector in the telephone jack and pull out the connector.
- **2.** Disconnect the cable from the computer in the same manner.

#### Wireless communications

The computer's wireless communication function supports both Wireless LAN and Bluetooth devices.

#### Wireless LAN

The Wireless LAN is compatible with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with IEEE 802.11 Wireless LAN standard (Revision A or B) and Turbo Mode. It supports the following features:

- Automatic Transmit Rate Select mechanism in the transmit range of 54, 48, 36, 24, 18, 12, 9 and 6 Mbit/s. (Revision A)
- Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s. (Revision B)
- Automatic Transmit Rate Select mechanism in the transmit range of 108, 96, 72, 48, 36, 24, 18 and 12 Mbit/s. (Turbo Mode)
- Frequency Channel Selection (Revision A/Turbo Mode: 5 GHz, Revision B: 2.4 GHz)
- Roaming over multiple channels
- Card Power Management
- Wired Equivalent Privacy (WEP) data encryption, based on the 152 bit RC4 encryption algorithm.
- Advanced Encryption Standard (AES) data encryption, based on the 256 bit encryption algorithm.

Wake-up on LAN does not function on a Wireless LAN.

#### **Bluetooth wireless technology**

Bluetooth™ wireless technology eliminates the need for cables between electronic devices such as desktop computers, printers and mobile phones. You cannot use the built-in Bluetooth functions and an optional Bluetooth PC card simultaneously.

Bluetooth wireless technology has the following features:

#### Worldwide operation

The Bluetooth radio transmitter and receiver operates in the 2.45 GHz band, which is license-free and compatible with radio systems in most countries in the world.

#### Radio links

You can easily establish links between two or more devices. The link is maintained even if the devices are not within line of sight.

#### Security

Two advanced security mechanisms ensure a high level of security:

- Authentication prevents access to critical data and makes it impossible to falsify the origin of a message.
- Encryption prevents eavesdropping and maintains link privacy.

#### Wireless communication switch

You can enable or disable Wireless LAN and Bluetooth functions, with the on/off switch. No transmissions are sent or received when the switch is off. Slide the switch toward the back of the computer to turn it on and toward the front of the computer to turn it off.



Set the switch to off in airplanes and hospitals. Check the indicator. It will stop glowing when the wireless communication function is off.

#### **Wireless communication Indicator**

The wireless communication indicator indicates the status of the wireless communication functions.

Indicator status	Indication
Indicator off	Wireless communication switch is set to off.  Automatic power down because of overheating.  Power malfunction
Indicator glows	Wireless communication switch is on. Wireless LAN or Bluetooth is turned on by an application.

If you used the Task Bar to disable W-LAN, restart the computer or follow the procedures below to enable the system to recognize W-LAN. Open or click the following: start, Control Panel, System, Hardware Device Manager, Network adaptors, TOSHIBA Wireless LAN Mini PCI Card and enable.

#### LAN

The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-Tx). This section describes how to connect/disconnect to a I AN.



Do not install or remove an optional memory module while Wake-up on LAN is enabled.



The Wake-up on LAN function consumes power even when the system is off. Leave the AC adaptor connected while using this feature.

#### **Connecting LAN cable**



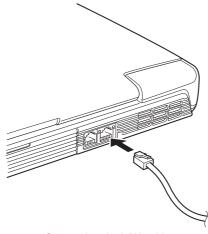
The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.

If you are using Fast Ethernet LAN (100 megabits per second, 100BASE-TX), be sure to connect with a category 5 cable, CAT5, or higher.

If you are using Ethernet LAN (10 megabits per second, 10BASE-T), connect with a category 3 cable, CAT3, or higher.

To connect the LAN cable, follow the steps below.

- 1. Turn off the power to the computer and to all external devices connected to the computer.
- 2. Plug one end of the cable into the LAN jack. Press gently until you hear the latch click into place.



Connecting the LAN cable

**3.** Plug the other end of the cable into a LAN hub connector. Check with your LAN administrator before connecting to a hub.



When the computer is exchanging data with the LAN, the **LAN active** indicator glows orange. When the computer is connected to a LAN hub but is not exchanging data, the **Link** indicator glows green.

#### **Disconnecting LAN cable**

To disconnect the LAN cable, follow the steps below.



Make sure the **LAN active** indicator (orange LED) is out before you disconnect the computer from the LAN.

- Pinch the lever on the connector in the computer's LAN jack and pull out the connector.
- 2. Disconnect the cable from the LAN hub in the same manner. Check with your LAN administrator before disconnecting from the hub.

## Cleaning the computer

To help ensure long, trouble-free operation, keep the computer free of dust and use care with liquids around the computer.

- Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely before you turn it on again.
- Clean the computer using a slightly damp (with water) cloth. You can use glass cleaner on the display. Spray a small amount of cleaner on a soft, clean cloth and wipe the screen gently with the cloth.



Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.

## Moving the computer

The computer is designed for rugged durability. However, a few simple precautions taken when moving the computer will help ensure trouble-free operation.

- Make sure all disk activity has ended before moving the computer. Check the **Disk** and **Slim Select Bay** indicators on the computer.
- If a CD/DVD is in the drive, remove it. Also make sure the drawer is securely closed.
- Turn off the power to the computer.
- Disconnect the AC adaptor and all peripherals before moving the computer.
- Close the display. Do not pick up the computer by its display panel.
- Close all port covers.
- Use the carrying case when transporting the computer.

## **Heat dispersal**

To protect from overheating, the CPU has an internal temperature sensor. If the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. You can select whether to control the CPU temperature by turning on the fan first, then if necessary, lowering the CPU speed. Or, by lowering the CPU speed first, then if necessary, turning on the fan. Use the *Cooling Method* item of the *Power Save Mode* window in TOSHIBA Power Saver.

Maximum Performance	Turn on the fan first, then if necessary, lower the CPU processing speed.
Performance	Use a combination of the fan and lowering the CPU processing speed.
Battery optimised	Lower the CPU processing speed first, then if necessary turn on the fan.

When the CPU temperature falls to a normal range, the fan is turned off and the CPU operation returns to standard speed.



If the CPU temperature reaches an unacceptably high level with either setting, the system automatically shuts down to prevent damage. Data in memory will be lost.

# **Chapter 5**

## The Keyboard

The computer's keyboard layouts are compatible with a 101/102-key enhanced keyboard. By pressing some keys in combination, all the 101/102-key keyboard functions can be executed on the computer.

The number of keys on your keyboard depends on which country/region's keyboard layout your computer is configured with. Keyboards for numerous languages are available.

There are five types of keys: typewriter keys, keypad overlay, function keys, soft keys and cursor control keys.

## **Typewriter keys**

The typewriter keys, produce the upper- and lowercase letters, numbers, punctuation marks, and special symbols that appear on the screen.

There are some differences, however, between using a typewriter and using a computer keyboard:

- Letters and numbers produced in computer text vary in width. Spaces, which are created by a "space character," may also vary depending on line justification and other factors.
- The lowercase I (el) and the number 1 (one) are not interchangeable on computers as they are on a typewriter.
- The uppercase O (oh) and the 0 (zero) are not interchangeable.
- The Caps Lock function key locks only the alphabetic characters in uppercase while the shift lock on a typewriter places all keys in the shifted position.
- The **Shift** keys, the **Tab** key, and the **BkSp** (backspace) key perform the same function as their typewriter counterparts but also have special computer functions.

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## F1 ... F12 function keys

The function keys, not to be confused with **Fn**, are the 12 keys at the top of your keyboard. These keys function differently from other keys.



**F1** through **F12** are called function keys because they execute programmed functions when pressed. Used in combination with the **Fn** key, keys marked with icons execute specific functions on the computer. See the section, *Soft keys: Fn key combinations*, in this chapter. The function executed by individual keys depends on the software you are using.

## **Soft Keys: Alt Gr Key Combinations**



The **Alt Gr** key, at the right of the space bar, is used in combination with other keys to create accented or special characters (#,@,|, etc.). Note that some of the keys at the top of the keyboard bear three symbols (not to be confused with the blue or white letters on the side of some other keys). To generate the third symbol, hold **Alt Gr** and press the key bearing the character you wish to create. Please note that since the **Alt Gr** key is not present on the American keyboard, it cannot be used if you have installed an American keyboard driver.

## Soft keys: Fn key combinations

The **Fn** (function) is unique to TOSHIBA computers and is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.



Some software may disable or interfere with soft-key operations. Soft-key settings are not restored by the Standby feature.

#### **Emulating keys on enhanced keyboard**



A 101-key enhanced keyboard layout

The keyboard is designed to provide all the features of the 101-key enhanced keyboard, shown in figure 5-1. The 101/102-key enhanced keyboard has a numeric keypad and scroll lock key. It also has additional **Enter** and **Ctrl** keys to the right of the main keyboard. Since the keyboard is smaller and has fewer keys, some of the enhanced keyboard functions must be simulated using two keys instead of one on the larger keyboard.

Your software may require you to use keys that the keyboard does not have. Pressing the **Fn** key and one of the following keys simulates the enhanced keyboard's functions.

$$frac{1}{2}$$
 +  $frac{1}{2}$  or  $frac{1}{2}$  +  $frac{1}{2}$ 

Press **Fn** + **F10** or **Fn** + **F11** to access the integrated keypad. When activated, the keys with grey markings on the bottom edge become numeric keypad keys (**Fn** + **F11**) or cursor control keys (**Fn** + **F10**). Refer to the *Keypad overlay* section in this chapter for more information on how to operate these keys. The power on default for both settings is off.

Press Fn + F12 (ScrLock) to lock the cursor on a specific line. The power on default is off.



Press **Fn + Enter** to simulate **Enter** on the enhanced keyboard's numeric keypad.



Press **Fn** + **Ctrl** to simulate the enhanced keyboard's right **Ctrl** key.

# **Hotkeys**

Hotkeys (**Fn** + a function or Esc key) let you enable or disable certain features of the computers.



**Sound mute:** Pressing **Fn + Esc** in a Windows environment turns sound on or off. When you press these hotkeys, the current setting will change and be displayed as an icon.



**Instant security:** Press Fn + F1 to blank the screen to prevent others from accessing your data. To restore the screen and original settings, press any key or press the Touch Pad. If a screensaver password is registered, a dialog box will appear. Enter the screensaver password and click OK. If no password is set, the screen will be restored when you press any key or press the Touch Pad.



**Power save mode:** Pressing **Fn + F2** changes the power save mode.

If you press **Fn** + **F2** in a Windows environment, the Power Save Mode is displayed in a dialog box similar to the one below. Continue holding down **Fn** and press **F2** again to change the setting. You can also change this setting through the *Plugged in* or *Running on batteries* item of the *Power Saver Properties* window in Power Saver.



**Standby:** When you press Fn + F3, the computer enters Standby. To avoid entering Standby unexpectedly, a dialog box appears for verification. However, if you select the check box, it will not appear in the future.



**Hibernation:** When you press Fn + F4, the computer enters Hibernation. To avoid entering Hibernation unexpectedly, a dialog box appears for verification. However, if you select the check box, it will not appear in the future.



**Display selection:** Press Fn + F5 to change the active display device. When you press these hot keys, a dialog box appears. Only selectable devices will be displayed. Hold down Fn and press F5 again to change the device. When you release Fn and F5, the selected device will change. If you hold down these hotkeys for three seconds the selection will return to **LCD**.



If you select TV while an Advanced Port Replicator II is connected to the computer, the computer's LCD will go blank. Press **Fn** + **F5** for three seconds or press the TV out Button to restore the LCD.



**Display Brightness:** Pressing **Fn** + **F6** decreases the display brightness in decrements. When you press these hotkeys, the current setting will be displayed for two seconds by an icon. You can also change this setting through the *Monitor brightness* item of the *Power Save Mode* window in Power Saver.



**Display Brightness:** Pressing **Fn + F7** increases the display brightness in increments. When you press these hotkeys, the current setting will be displayed for two seconds by a pop-up icon. You can also change this setting through the *Monitor brightness* item of the *Power Save Mode* window in Power Saver.



The brightness level is always set at the maximum value for about 18 seconds, when the LCD turns on. After 18 seconds, the brightness level will appear at the Power Save Mode setting or you can change it manually.

Display clarity increases with the brightness level.



Wireless setting: If your computer has both Bluetooth and wireless LAN functions, you can press Fn + F8 to select which type of wireless communication you want to use. When you press these hotkeys, a dialog box will appear. Continue holding down Fn and press F8 to change the setting. If wireless communication is turned off, Disabled Wireless Communication Switch will be displayed.



If no wireless communication device is installed, no dialog box will appear.



**TOSHIBA Dual Pointing Device:** Pressing **Fn** + **F9** in a windows environment enables or disables the TOSHIBA Dual Pointing Device function. When you press these hotkeys, the current setting will change and be displayed as an icon.

### **Emulating Fn key on external keyboard**

The **Fn** key is only on TOSHIBA keyboards. If you use an external keyboard attached to the computer, you can execute **Fn** key combinations by emulating the **Fn** key. (PS/2 keyboard only) See Chapter 7, HW Setup and Passwords, for details on setting the **Fn** key equivalent.

# Fn Sticky key

You can use the TOSHIBA Accessibility Utility to make the **Fn** key sticky, that is, you can press it once, release it, and they press an "**F number**" key. To start the TOSHIBA Accessibility Utility, click **start**, point to **All Programs**, point to **TOSHIBA Utilities** and click **Accessibility**.

# Windows special keys

The keyboard provides two keys that have special functions in Windows: one activates the **start** menu and the other has the same function as the secondary mouse button.



This key activates the Windows start menu.



This key has the same function as the secondary mouse button.

# **Keypad overlay**

Your computer's keyboard does not have an independent numeric keypad, but its numeric keypad overlay functions like one.

The keys in the centre of the keyboard with grey letters make up the numeric keypad overlay. The overlay provides the same functions as the numeric keypad on the 101/102-key enhanced keyboard shown below.

# **Turning on the overlays**

The numeric keypad overlay can be used for numeric data input or cursor and page control.

#### Arrow mode

To turn on the Arrow mode, press **Fn + F10**. The Arrow mode **F10** indicator lights. Now try cursor and page control using the keys shown in the figure below. Press **Fn + F10** again to turn off the overlay.

### Numeric mode

To turn on the Numeric mode, press Fn + F11. The Numeric mode F11 indicator lights. Now try numeric data entry using the keys in the figure below. Press Fn + F11 again to turn off the overlay.



The numeric keypad overlay

### Temporarily using normal keyboard (overlay on)

While using the overlay, you can temporarily access the normal keyboard without turning off the overlay:

- Hold Fn and press any other key. All keys will operate as if the overlay were off.
- Type uppercase characters by holding Fn + Shift and pressing a character key.
- **3.** Release **Fn** to continue using the overlay.

# Temporarily using overlay (overlay off)

While using the normal keyboard, you can temporarily use the keypad overlay without turning it on:

- 1. Press and hold down Fn.
- 2. Check the keyboard indicators. Pressing Fn turns on the most recently used overlay. If the Numeric mode indicator lights, you can use the overlay for numeric entry. If the Arrow mode indicator lights, you can use the overlay for cursor and page control.
- 3. Release **Fn** to return to normal keyboard operation.

# **Temporarily changing modes**

If the computer is in **Numeric mode**, you can switch temporarily to **Arrow mode** by pressing a shift key.

If the computer is in **Arrow mode**, you can switch temporarily to **Numeric mode** by pressing a shift key.

# **Generating ASCII characters**

Not all ASCII characters can be generated using normal keyboard operation. But, you can generate these characters using their ASCII codes.

With the overlay on:

- 1. Hold down Alt.
- 2. Using the overlay keys, type the ASCII code.
- **3.** Release **Alt**, and the ASCII character appears on the display screen. With the overlay off:
- 1. Hold down Alt + Fn.
- **2.** Using the overlay keys, type the ASCII code.
- 3. Release Alt + Fn, and the ASCII character appears on the display screen.

# **Chapter 6**

# **Power and Power-Up Modes**

The computer's power resources include the AC adaptor and internal batteries. This chapter gives details on making the most effective use of these resources including charging and changing batteries, tips for saving battery power, and power up modes.

# **Power conditions**

The computer's operating capability and battery charge status are affected by the power conditions: whether an AC adaptor is connected, whether a battery is installed and what the charge level is for the battery.

		Power on	Power off (no operation)
AC adaptor connected	Main battery fully charged	Operates  No charge  LED: Battery green DC IN green	No charge     LED: Battery green     DC IN green
	Main battery partially charged or no charge	Operates Charge *1  LED: Battery orange DC IN green	Quick charge *1     LED: Battery orange     DC IN green
	No main battery installed	Operates     No charge     LED: Battery off     DC IN green	No charge     LED: Battery off     DC IN green
	2nd battery fully charged	Operates  No charge  LED: 2nd battery green  DC IN green	LED: 2nd battery green     DC IN green
	2nd battery partially charged or no charge	Operates     Charge *2     LED: 2nd battery orange DC IN green	Quick charge *2     LED: 2nd battery orange     DC IN green
	No 2nd battery installed	Operates  No charge  LED: 2nd battery off DC IN green	No charge     LED: 2nd battery off     DC IN green

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Power off (no operation)

AC adaptor not connected		Main battery charge is above low battery trigger point	Operates     LED: Battery off     DC IN off	
		Main battery charge is below low battery trigger point	Operates     LED: Battery flashes orange     DC IN off	
	Main battery charge is exhausted	Computer shuts down *3		
		No main battery installed	No operation *4     LED: Battery off     DC IN off	
		2nd battery	Operates	

• LED: 2nd battery off

LED: 2nd battery

No operation \*5

Operates

DC IN off

flash orange

DC IN off

Computer shuts down \*3

 LED: 2nd battery off DC IN off

Power on

charge is above

charge is below

low battery trigger

point 2nd battery

point

2nd battery

charge is exhausted

No 2nd battery is

installed

low battery trigger



**2nd battery** indicator refers to the **Slim Select Bay** indicator when a secondary battery is installed.

- \*1 When the secondary battery is not charging.
- \*2 When the main battery is not charging
- \*3 For the computer to shut down in hibernation mode, the hibernation feature must be enabled in two places in TOSHIBA Power Saver: the Hibernate window and the Battery Alarm item of the Alarm window. If a main battery and a secondary battery are installed, the computer does not shut down until the charge in both batteries is exhausted.
- \*4 When no secondary battery is installed
- \*5 When no main battery is installed



When batteries are charged, the main battery is charged first. When it is fully charged, the secondary battery is charged.

# **Power indicators**

As shown in the above table, the **Battery, Slim Select Bay, DC IN** and **Power** indicators on the system indicator alert you to the computer's operating capability and battery charge status.

# **Battery indicators**

Check the **Battery** indicator to determine the status of the main battery and the **Slim Select Bay** indicator to determine the status of the secondary battery. The following indicator lights indicate the battery status:

Flashing orange	The battery charge is low. The AC adaptor must be connected to recharge the battery.
Orange	Indicates the AC adaptor is connected and charging the battery.
Green	Indicates the AC adaptor is connected and the battery is fully charged.
No light	Under any other conditions, the indicator does not light.



If the battery becomes too hot while it is being charged, the charge will stop and the battery indicator will go out. When the battery's temperature falls to a normal range, charge will resume. This occurs whether the computer's power is on or off.

### **DC IN indicator**

Check the **DC IN** indicator to determine the power status with the AC adaptor connected:

Green	Indicates the AC adaptor is connected and supplying proper power to the computer.
Flashing orange	Indicates a problem with the power supply. Plug the AC adaptor into another outlet. If it still does not operate properly, see your dealer.
No light	Under any other conditions, the indicator does not light.

### **Power indicator**

Check the **Power** indicator to determine the power status:

Green	Indicates power is being supplied to the computer and the computer is turned on.
Blinking orange	Indicates power is being supplied to the computer while the computer is in Standby mode. The indicator turns on for one second and off for two seconds.
No light	Under any other conditions, the indicator does not light.

# **Battery types**

The computer has three types of batteries:

- Main battery
- Slim Select Bay 2nd battery (option)
- Real Time Clock (RTC) battery

### **Main battery**

When the AC adaptor is not connected, the computer's main power source is a removable lithium ion battery pack, also referred to in this manual as the main battery. You can purchase additional battery packs for extended use of the computer away from an AC power source.

Before you remove the battery pack, set the computer to Hibernation mode or save your data and shut down the computer. Do not change the battery pack while the AC adaptor is connected.



The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

Do not remove the battery pack while the computer is in Standby mode. Data is stored in RAM, so if the computer loses power it will be lost. When the computer is powered off in Standby mode, and the AC adaptor is not connected, the main battery pack and optional secondary battery pack supply power to maintain data and program in memory. If the battery pack(s) is completely discharged, Standby mode does not function and the computer loses all data in memory.

To ensure that the battery pack maintains its maximum capacity, operate the computer on battery power at least once a month until the battery pack is fully discharged. Refer to *Extending battery life* in this chapter for procedures. If the computer is continuously operated on AC power through an AC adaptor for an extended period, more than a month, the battery may fail to retain a charge. It may not function efficiently over the expected life of the battery and the **Battery** indicator may not indicate a low-battery condition.

# Slim Select Bay 2nd battery (option)

An optional 2nd battery can be installed in the Slim Select Bay to increase your battery operating time. Note the caution on Standby mode in the previous section *Main battery*.



The 2nd battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

### Real time clock battery

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar. It also maintains the system configuration.

If the RTC battery becomes completely discharged, the system loses this data and the real time clock and calendar stop working. The following message appears when you turn on the power:



\*\*\*\* RTC battery is low or CMOS checksum is inconsistent \*\*\*\*

Press [F1] key to set Date/Time.



The computer's RTC battery is a lithium ion battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.

# Care and use of the battery pack

The battery pack is a vital component of portable computing. Taking proper care of it will help ensure longer operating time on battery power as well as a longer life for your battery pack. Follow the instructions in this section carefully to ensure safe operation and maximum performance.

# Safety precautions

Mishandling of batteries can cause death, serious injury or property damage. Carefully observe the following advisories:

**Danger:** Indicates an imminently hazardous situation, which could result in death or serious injury, if you do not follow instructions.

**Warning:** Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.

**Caution:** Indicates a potentially hazardous situation, which if not avoided, may result in moderate or minor injury or property damage.

**Note:** Provides important information.

### Danger

- Never try to dispose of the battery pack by burning or expose it to a heating device such as a microwave oven. The battery pack could explode and cause bodily injury.
- 2. Never try to disassemble, repair or otherwise tamper with a battery pack. The battery pack will overheat and ignite. Leakage of caustic alkaline solution or other electrolytic substances will cause fire or injury, possibly resulting in death or serious injury.
- 3. Never short-circuit the battery pack by contacting the terminals with a metal object. A short-circuit can cause fire or otherwise damage the battery pack and possibly cause injury. To avoid accidental short-circuit, always wrap the battery pack in plastic and cover the terminals with electrical tape when storing or disposing of the battery pack.
- **4.** Never puncture the battery pack with a nail or other sharp object. Never strike it with a hammer or other object. Never step on it.
- 5. Never try to charge the battery pack in any manner other than that described in the user's manual. Never connect the battery pack to a plug socket or to a automobile's cigarette lighter socket. It may rupture or ignite.
- 6. Use only the battery pack supplied with the computer or other device or a battery pack approved by the computer or device manufacturer. Battery packs have different voltages and terminal polarities. Use of an improper battery could cause smoke, fire or rupture of the battery pack.
- 7. Never subject a battery pack to heat, such as storage near a heat source. Exposure to heat can cause the battery pack to ignite, explode or leak caustic liquid and cause death or serious injury. It could also fail or malfunction causing data loss.

- 8. Never expose the battery pack to abnormal shock, vibration or pressure. The battery pack's internal protective device will fail, causing it to overheat, explode, ignite or leak caustic liquids possibly resulting in death or serious injury.
- Never let a battery pack become wet. A wet battery pack will overheat, ignite or rupture possibly resulting in death or serious injury.

### Warning

- 1. Never allow caustic electrolyte fluid leaked from a battery pack to contact your eyes, skin or clothing. If caustic electrolyte fluid should contact your eyes, immediately wash your eyes with large amounts of running water and seek medical attention, to help prevent eye damage. If electrolyte fluid should contact your skin, immediately wash it under running water to prevent rash. If it contacts your clothes, promptly remove them to prevent the fluid from contacting your skin or eyes.
- 2. Immediately turn off the power, disconnect the AC adaptor and remove the battery if any of the following events are observed in the battery pack: offensive or unusual odour, excessive heat, discoloration or deformation. Never use the computer again until it has been checked by a TOSHIBA service provider. It might generate smoke or fire, or the battery pack might rupture.
- 3. Make sure the battery is securely installed in the computer before attempting to charge the battery pack. Improper installation could generate smoke or fire, or cause the battery pack to rupture.
- Keep the battery pack out or reach of infants and children. It can cause injury.

#### **Caution**

- Never continue to use a battery pack after its recharging capacity has become impaired, or after the display of a warning message indicating that the battery pack's power is exhausted. Continued use of an exhausted or impaired battery pack could cause the loss of data.
- 2. Never dispose of battery packs with normal trash. Bring them to your TOSHIBA dealer or to another recycling centre to save resources and prevent environmental damage. Cover the terminals with electrical tape to prevent short-circuits, which could cause the battery pack to ignite or rupture.
- **3.** Use only battery packs recommended by TOSHIBA as replacements.
- 4. Always make sure the battery pack is installed correctly and securely. Otherwise, a battery pack could fall out and possibly cause injury.

- 5. Charge the battery pack only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, battery pack performance might deteriorate and the battery life might be shortened.
- 6. Be sure to monitor the remaining battery power. If the battery pack and real time clock battery discharge completely, Standby and Suspend will not function and data in memory will be lost. Also, the computer might register an incorrect time and date. In this case, connect the AC adaptor to recharge the batteries.
- Never install or remove the battery pack without first turning off the power and disconnecting the AC adaptor. Never remove the battery pack while the computer is in Suspend or Standby mode. Data will be lost.

#### Note

- Never remove the battery pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a battery pack, disable the Wake-up on LAN function.
- 2. To ensure the battery pack maintains maximum capacity, operate the computer on battery power once a week until the battery pack is fully discharged. Refer to the section Extending battery life in this chapter for procedures. If the computer is continuously operated on AC power for an extended period, more than a week, the battery might fail to retain a charge. It might not function efficiently over the expected life of the battery pack and the Battery indicator might not indicate a low-battery condition.
- After the battery pack is charged, avoid leaving the AC adaptor connected and the computer turned off for more than a few hours at a time. Continuing to charge a fully charged battery pack can damage the battery.

# **Charging the batteries**

When the power in the battery pack becomes low, the **Battery** indicator flashes orange indicating that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer enables Hibernation mode (so you don't lose data) and automatically turns off.



The computer enters Hibernate mode only if Hibernation is enabled in two places in TOSHIBA Power Saver: the Hibernate window and the Battery Alarm item of the Alarm window.

You must recharge a battery pack when it becomes discharged.

#### **Procedures**

To recharge a battery pack while it is installed in the computer, connect the AC adaptor to the **DC IN** socket and plug the other end into a working outlet.

The **Battery** indicator glows orange when the battery is being charged.



Use only the computer connected to an AC power source or the optional TOSHIBA Battery charger to charge the battery pack. Never attempt to charge the battery pack with any other charger.

#### Time

The following table shows the approximate time required to fully charge a discharged battery.

### Charging time (hours)

Battery type	Power on	Power off
Main battery pack (6600 mAH)	16	about 3
Main battery pack (4400 mAH)	10 or longer	about 2.5
Secondary battery pack	9	2.5
RTC battery	8	Doesn't charge



The charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you use the computer. If you make heavy use of external devices, for example, the battery might scarcely charge at all during operation. Refer also to the section Maximizing battery operating time.

### **Battery charging notice**

The battery may not charge right away under the following conditions:

- The battery is extremely hot or cold. If the battery is extremely hot, it might not charge at all. To ensure the battery charges to its full capacity, charge the battery at room temperature of 10° to 30°C (50° to 88°F).
- The battery is nearly completely discharged. Leave the AC adaptor connected for a few minutes and the battery should begin charging.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left in the computer for a long time.
- A cool battery is installed in a warm computer.

In such case, follow the steps below.

- 1. Fully discharge the battery by leaving it in the computer with the power on until the power automatically shuts off.
- 2. Plug in the AC adaptor.
- 3. Charge the battery until the **Battery** indicator glows green.

Repeat these steps two or three times until the battery recovers normal capacity.



Leaving the AC adaptor connected will shorten battery life. At least once a month, run the computer on battery power until the battery is fully discharged, then recharge the battery.

# Monitoring battery capacity

Remaining battery power can be monitored in the *Power Save Modes* window in Power Saver.



Wait at least 16 seconds after turning on the computer before trying to monitor the remaining operating time. The computer needs this time to check the battery's remaining capacity and to calculate the remaining operating time, based on the current power consumption rate and remaining battery capacity. The actual remaining operating time may differ slightly from the calculated time.

With repeated discharges and recharges, the battery's capacity will gradually decrease. Therefore, an often used, older battery will not operate for as long as a new battery even when both are fully charged. In this case, Power Save Modes window in TOSHIBA Power Saver will indicate a 100% charge for both the old and new battery, but the displayed estimated time remaining will be shorter for the older battery.

# **Maximising battery operating time**

A battery's usefulness depends on how long it can supply power on a single charge.

How long the charge lasts in a battery depends on:

- How you configure the computer (for example, whether you enable battery-power saving options). The computer provides a battery save mode, which can be set in TOSHIBA Power Saver, to conserve battery power. This mode has the following options:
  - Processor speed
  - Monitor brightness
  - System standby
  - System hibernate
  - Turn off monitor
  - Turn off hard disks
- How often and how long you use the hard disk, optical media drive and the diskette drive.
- How much charge the battery contained to begin with.
- How you use optional devices, such as a PC card, to which the battery supplies power.
- Enabling Standby mode conserves battery power if you are frequently turning the computer off and on.
- Where you store your programs and data.
- Closing the display when you are not using the keyboard saves power.
- Operating time decreases at low temperatures.
- The condition of the battery terminals. Make sure the battery terminals stay clean by wiping them with a clean dry cloth before installing the battery pack.

# Retaining data with power off

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods:

Battery pack	7 days (Standby mode)
(6600 mAH)	28 days (Boot mode)
Battery pack	4 days (Standby mode)
(4400 mAH)	18 days (Boot mode)
RTC battery	30 days

# **Extending battery life**

To maximise the life of your battery pack:

- At least once a month, disconnect the computer from a power source and operate it on battery power until the battery pack fully discharges. Before doing so, follow the steps below.
  - 1. Turn off the computer's power.
  - 2. Disconnect the AC adaptor and turn on the computer's power. If it does not turn on go to step 4.
  - **3.** Operate the computer on battery power for five minutes. If the battery pack has at least five minutes of operating time, continue operating until the battery pack is fully discharged. If the **Battery** indicator flashes or there is some other warning to indicate a low battery, go to step 4.
  - 4. Connect the AC adaptor to the computer and the power cord to a power outlet. The DC IN indicator should glow green, and the Battery indicator should glow orange to indicate that the battery pack is being charged. If the DC IN indicator does not glow, power is not being supplied. Check the connections for the AC adaptor and power cord.
  - 5. Charge the battery pack until the **Battery** indicator glows green.
- If you have extra battery packs, rotate their use.
- If you will not be using the system for an extended period, more than one month, remove the battery pack.
- Disconnect the AC adaptor when the battery is fully charged. Overcharging makes the battery hot and shortens life.
- If you are not going to use the computer for more than eight hours, disconnect the AC adaptor.
- Store spare battery packs in a cool dry place out of direct sunlight.

# Replacing the battery pack

When the battery pack reaches the end of its operating life you will need to install a new one. The life of the battery pack is generally about 500 recharges. If the **Battery** indicator or **Slim Select Bay** indicator (if a Slim Select Bay 2nd battery pack is installed) flashes orange shortly after fully recharging the battery, the battery pack needs to be replaced.

You might also replace a discharged battery pack with a charged spare when you are operating your computer away from an AC power source. This section explains how to remove and install the battery pack. For the details about removing/installing the Slim Select Bay 2nd battery pack, refer to Chapter 8, *Optional Devices*.

### Removing the battery pack

To replace a discharged battery, follow the steps below.



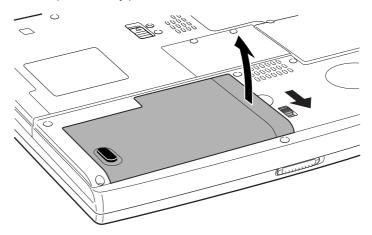
When handling battery packs, be careful not to short circuit the terminals. Also do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the battery pack.

Do not remove the battery pack while the computer is in Standby mode. Data is stored in RAM, so if the computer loses power it will be lost.

In Hibernation mode, data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the **Disk** indicator to go out.

- 1. Save your work.
- **2.** Turn the computer's power off. Make sure the **Power** indicator is off.
- 3. Remove all cables connected to the computer.

- 4. Turn the computer upside down.
- 5. Slide the battery release latch to free the battery pack for removal, then lift up the battery pack.



Releasing the battery cover



For environmental reasons, do not throw away a spent battery pack. Please return spent battery packs to your TOSHIBA dealer.

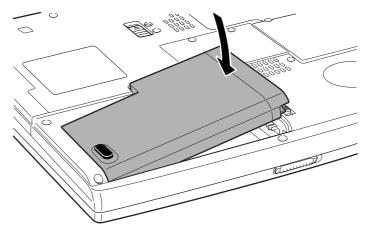
# Installing the battery pack

To install a battery, follow the steps below.



The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

- 1. Turn the computer's power off.
- 2. Disconnect all cables connected to the computer.
- 3. Insert the battery pack.



Securing the battery cover

# **Power-up modes**

The computer has the following power-up modes:

- Boot: Computer shuts down without saving data. Always save your work before you turn the computer off in boot mode.
- Hibernation: Data in memory is saved to the hard disk.
- Standby: Data is maintained in the computer's main memory.



Refer also to the sections Turning on the power and Turning off the power in Chapter 3, Getting Started.

#### Windows utilities

You can specify the setting in TOSHIBA Power Saver.

### **Hotkeys**

You can use hotkeys **Fn + F3** to enter Standby mode and **Fn + F4** to enter Hibernation. See Chapter 5, *The Keyboard*, for details.

# Panel power on/off

You can set up your computer so that power turns off automatically when you close the display panel. When you open the panel, power turns on in Standby or Hibernation mode but not in boot mode.



If the panel power off function is enabled and you use Shut down Windows, do not close the display until the shut down function is completed.

# **System Auto Off**

This feature turns the system off automatically if it is not used for a set duration. The system shuts down in Standby mode or Hibernation mode in Windows.

# **Chapter 7**

# **HW Setup and Passwords**

This chapter explains how to use TOSHIBA HW Setup program to configure your computer and how to set passwords. TOSHIBA HW Setup lets you configure settings for boot priority, keyboard, USB, LAN, device config. parallel/printer, display, CPU and general.

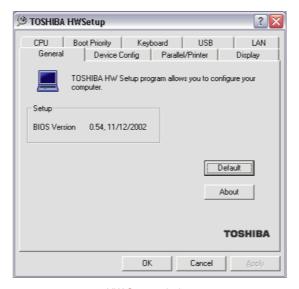
# **Accessing HW Setup**

Click start, click Control Panel, click Printers and Other Hardware and select TOSHIBA HW Setup to run HW Setup in Windows XP.

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# **HW Setup window**

The HW Setup window contains the following tabs: Boot Priority, Keyboard, USB, LAN, Device Config, Parallel/Printer, Display, CPU and General.



HW Setup window

There are also three buttons: **OK**, **Cancel** and **Apply**.

OK	Accepts your changes and closes the HW Setup window.
Cancel	Closes the window without accepting your changes.
Apply	Accepts all your changes without closing the HW Setup window.

### General

This window displays the BIOS version and contains two buttons: **Default** and **About**.

### Setup

This field displays BIOS Version and date.

#### Default

Click **Default** to return all HW Setup values to the factory settings.

#### **About**

Click **About** to display the HW Setup version.

### **Device Config**

### **Device Configuration**

This option lets you set the device configuration.

All Devices	BIOS sets all devices.
Setup by OS	Operating system sets devices that it can control. (Default)

### Parallel/Printer

This tab lets you set the Parallel Port Mode. Use the Windows Device Manager to make settings for the Parallel port.

#### Parallel Port Mode

The options in this tab are ECP and Standard Bi-directional.

ECP	Sets the port type to Extended Capabilities Port (ECP). For most printers, the port should be set to ECP. (Default)
Standard Bi- directional	This setting should be used with some other parallel devices.

# **Display**

This tab lets you customize your computer's display settings for either the internal LCD screen or for an external monitor.

### **Power On Display**

Lets you set the display to be used when the computer is booted.

Auto-Selected	Selects an external monitor if one is connected. Otherwise, it selects the internal LCD. (Default)
LCD + AnalogRGB	Selects both the internal LCD and external monitor for simultaneous display.

# **CPU**

This function lets you set the CPU operating mode.

# **Dynamic CPU Frequency Mode**

This option lets you choose from the following settings:

Dynamically Switchable	CPU power consumption and clock speed automatic switching function is enabled. When the computer is in use, CPU operation is automatically switched when necessary. (Default)
Always High	CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at its fastest speed.
Always Low	CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at low power consumption and low speed.

# **Boot Priority**

### **Boot Priority Options**

This option sets the priority for booting the computer. Select from the following settings:

	FDD -> -> LAN	The computer looks for bootable files in the following order: HDD, diskette drive, CD-ROM* and LAN. (Default)
	HDD -> -> LAN	The computer looks for bootable files in the following order: diskette drive, HDD, CD-ROM* and LAN.
HDD ->	CD-ROM -> FDD	The computer looks for bootable files in the following order: HDD, CD-ROM*, LAN and diskette drive.
FDD ->	CD-ROM -> HDD	The computer looks for bootable files in the following order: diskette drive, CD-ROM*, LAN and HDD.
CD-ROM HDD ->	-> LAN -> FDD	The computer looks for bootable files in the following order: CD-ROM*, LAN, HDD, diskette drive.
CD-ROM FDD ->	-> LAN -> HDD	The computer looks for bootable files in the following order: CD-ROM*, LAN, diskette drive and HDD.

<sup>\*</sup> In this computer, CD-ROM refers to the Slim Select Bay optical media drive.

To change the boot drive, follow the steps below.

- 1. Hold down F12 and boot the computer.
- 2. A menu will be displayed with the following icons: Built-in HDD, Slim Select Bay HDD, CD-ROM, FDD, Network (LAN), PCA (ATA) card boot.















A bar will appear only under the selected device.

3. Use the left/right cursor keys to highlight the boot device you want and press **Enter**.



If a supervisor password is set, the menu above does not appear when you use the user password to start the computer.

The selection method above does not change the boot priority settings in HW Setup.

If you press a key other than one of those above or if the selected device is not installed, the system will boot according to the current setting in HW Setup.

Support of PCA (ATA) card boot is guaranteed only for TOSHIBA PC card HDDs.

A PCA (ATA) card takes the position of HDD in the Boot Priority Options list.

### **HDD Priority Options**

If more than one HDD is installed in the computer, this option lets you set the priority for HDD detection. If the first detected HDD has a boot command, the system will boot from the HDD.

Built-in HDD -> 2nd HDD -> PC Card (Default)	HDDs are searched for a boot command in the following order: the built-in HDD, the HDD installed in the Slim Select Bay and the PC card. (Default)
2nd HDD -> Built- in HDD -> PC Card	HDDs are searched for a boot command in the following order: the HDD installed in the Slim Select Bay, the built-in HDD and the PC card.
Built-in HDD -> PC Card -> 2nd HDD	HDDs are searched for a boot command in the following order: the built-in HDD, the PC card and the HDD installed in the Slim Select Bay.
2nd HDD -> PC Card -> Built-in HDD	HDDs are searched for a boot command in the following order: the HDD installed in the Slim Select Bay, the PC card and the built-in HDD.
PC Card -> Built- in HDD -> 2nd HDD	HDDs are searched for a boot command in the following order: the PC card, the built-in HDD and the HDD installed in the Slim Select Bay.
PC Card -> 2nd HDD -> Built-in HDD	HDDs are searched for a boot command in the following order: the PC card, the HDD installed in the Slim Select Bay and the built-in HDD.



If a boot command is not found on the first detected HDD, the system will not boot from the other HDD. It will search the next device in the boot priority for a boot command.

#### **Network Boot Protocol**

This feature sets the protocol to remotely boot from the network.

[PXE]	Sets PXE as the protocol. (Default)
[RPL]	Sets RPL as the protocol.

# **Keyboard**

### External Keyboard Fn key

Use this option to set a key combination on an external keyboard to emulate the **Fn** key on the computer's internal keyboard. Setting an **Fn** key equivalent will let you use Hotkeys by pressing the set combination instead of the **Fn** key. This function works only with a PS/2 keyboard, which can be used with an optional Port Replicator. The computer does not have a PS/2 port.

Disabled	No <b>Fn</b> key	equiv	alent (Default)
Fn Equivalent	Left Ctrl	+	Left Alt
	Right Ctrl	+	Right Alt
	Left Alt	+	Left Shift
	Right Alt	+	Right Shift
	Left Alt	+	Caps Lock



If you select Left Ctrl + Left Alt or Right Ctrl + Right Alt for this option, you cannot use the selected keys to reboot the computer in combination with the Del key. For example, if you select Left Ctrl + Left Alt, you must use Right Ctrl, Right Alt and Del to reboot the computer. Left Ctrl, Left Alt and Del cannot be used.

# Wake-up on Keyboard

When this feature is enabled and the computer is in Standby mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in standby mode.

Enabled	Enables Wake-up on Keyboard.
Disabled	Disables Wake-up on Keyboard. (Default)

### **USB**

### **USB KB/Mouse Legacy Emulation**

Use this option to enable or disable USB KB/Mouse Legacy Emulation. If your operating system does not support USB, you can still use a USB mouse and keyboard by setting the USB KB/Mouse Legacy Emulation item to Enabled.

Enabled	Enables the USB KB/Mouse Legacy Emulation. (Default)
Disabled	Disables the USB KB/Mouse Legacy Emulation.

### **USB-FDD Legacy Emulation**

Use this option to enable or disable USB-FDD Legacy Emulation.

Enabled	Enables the USB-FDD Legacy Emulation. (Default)
Disabled	Disables the USB-FDD Legacy Emulation.

#### LAN

### Wake-up on LAN

This features lets the computer's power be turned on when it receives a wake-up signal from the LAN.

Enabled	Enables Wake-up on LAN.
Disabled	Disables Wake-up on LAN. (Default)



Do not install or remove an optional memory module while Wake-up on LAN is enabled.



The Wake-up on LAN function consumes power even when the system is off. Leave the AC adaptor connected while using this feature.

#### **Built-in LAN**

This feature enables or disables the Built-in LAN.

Enabled	Enables Built-in LAN functions. (Default)
Disabled	Disables Built-in LAN functions.

# **TOSHIBA Password Utility**

The TOSHIBA Password Utility provides two levels of password security: User and Supervisor.



Passwords set in TOSHIBA Password Utility are different from the Windows password.

### **User password**

To start the utility, point to or click the following items:

 Start -> All Programs -> TOSHIBA Utilities -> TOSHIBA Password Utility

The user password dialog box contains two main fields: User Password and User Token.

#### User Password field

■ **Set**: Click this button to register a password of up to 50 characters. After a password is set, you will be prompted to enter it when you start the computer.



After you set the password, a dialog box will be displayed asking whether you want to save it to a diskette or other media. If you forget the password, you can open the password file on another computer. Be sure to keep the media in a safe place.

- **Delete:** Click this button to delete a registered password. Before you can delete a password, you must first enter the current password correctly or insert a proper token.
- Change: Click this button to change a registered password. Before you can change a password, you must first enter the current password correctly or insert a proper token.
- Owner String: You can use this box to associate text with the password. After you enter text, click Apply or OK. The text will be displayed when you are prompted to enter a password.

#### User Token field

■ Create: You can use an SD card token, instead of entering the password. After you have registered a password, insert an SD card and click Create. You can use an SD card of any capacity, but it must be formatted correctly.

If an unformatted card or one with an incompatible format is inserted, you will be prompted to format it with a tool named TOSHIBA SD Memory Card Format. To start the format tool, point to or click the following items:

Start -> All Programs -> TOSHIBA SD Card Utilities -> TOSHIBA SD Memory Card Format



When you format an SD Memory card, all data will be deleted. Be sure to save data on the card to other media before you format the card.

■ **Disable:** Click this button to invalidate the token. You cannot revalidate old tokens, but you can use the same SD cards to create new tokens.

### Supervisor password

If you set a supervisor password, some functions might be restricted when a user logs on with the user password. To set a supervisor password, execute the file TOSUP.EXE. The file is located at:

C:\Program Files\Toshiba\Windows Utilities\
SVPWTool\TOSUP.EXE

This utility lets you do the following:

- Register, delete or change the supervisor password.
- Create or invalidate a supervisor password token



This function in the Supervisor password utility lets you invalidate only supervisor tokens or all tokens, including user and supervisor tokens.

Specify restrictions for general users.

# Starting the computer by password

If you registered a password, there are two ways to start the computer:

- Insert a password token before you turn on the computer. The computer will start normally, without displaying a password prompt.
- Enter the password manually.



The password is necessary only if the computer was shut down in boot mode. It is not needed in Hibernation or Standby mode.

To enter a password manually, follow these steps:

1. Turn on the power as described in Chapter 3, *Getting Started*. The following message will appear in the LCD:



Password=

- 2. Enter the Password.
- 3. Press Enter.



If you enter the password incorrectly three times in a row, the computer shuts off. In this case, you must turn the computer back on to retry password entry.

# **Chapter 8**

# **Optional Devices**

Optional devices can expand the computer's capabilities and its versatility. This chapter describes connection or installation of the following devices, which are available from your TOSHIBA dealer:

### Cards/memory

- PC cards
- SD cards
- Memory expansion
- TOSHIBA Bridge media adaptor (Compact Flash/Memory Stick/SmartMedia memory)

### Power devices

- Additional battery pack
- Slim Select Bay 2nd battery pack
- Universal AC adaptor
- Battery charger

# Peripheral devices

- USB FDD kit
- Slim Select Bay HDD adaptor
- Advanced Port Replicator II
- External monitor
- Parallel printer
- TV
- i.LINK (IEEE1394) devices

#### Other

Security lock

User's Manual 8-1

# **PC** cards

The computer is equipped with a PC card expansion slot that can accommodate two 5 mm Type II cards or one 10.5 mm Type III card. Any PC card that meets industry standards (manufactured by TOSHIBA or other vendor) can be installed. The slot supports 16-bit PC cards, including PC card 16's multifunction card and CardBus PC cards.

CardBus supports the standard 32-bit PC cards. The bus provides superior performance for the greater demands of multimedia data transmission.

### Inserting a PC card

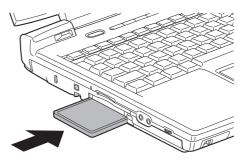
Windows' hot-install feature lets you insert PC cards while the computer's power is on.



Do not insert a PC card while the computer is in standby or hibernation mode. Some cards might not work properly.

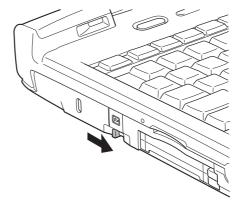
To insert a PC card, follow the steps below.

- 1. Insert the PC card.
- 2. Press gently to ensure a firm connection.



Inserting a PC card

3. Slide the PC card lock into the locked position.



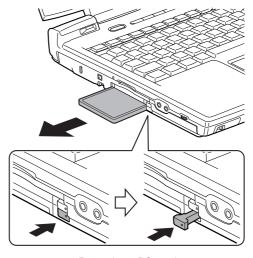
Locking a PC card

After inserting the card, refer to the card's documentation and check the configuration in Windows to make sure it is appropriate for your card.

### Removing a PC card

To remove a PC card, follow the steps below.

- 1. Slide the PC card lock into the unlocked position.
- 2. Open the Safety Remove Hardware icon on the System tray and disable the PC card.
- 3. Press the PC card eject button to extend it.
- 4. Press the extended eject button to pop the card out slightly.
- 5. Grasp the PC card and remove it.



Removing a PC card

# **SD** cards

The computer is equipped with an SD card slot that can accommodate Secure Digital flash memory cards with capacities of 8 MB, 16 MB, 32 MB, 64 MB and 128 MB. SD cards let you easily transfer data from devices, such as digital cameras and Personal Digital Assistants, that use SD card flash-memory. The cards have a high level of security and copy protection features. The slot cannot accommodate MultiMedia cards. Befer to the card's documentation for details.



Keep foreign objects out of the SD card slot. A pin or similar object can damage the computer's circuitry.

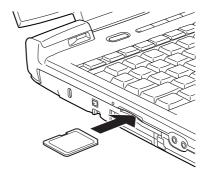


SD memory cards comply with SDMI (Secure Digital Music Initiative), which is a technology adopted to prevent unlawful copy or playback of digital music. For this reason, you cannot copy or playback protected material on another computer or other device. You may not use the reproduction of any copyrighted material except for your personal enjoyment.

# Inserting an SD card

To insert an SD card, follow the steps below.

- 1. Insert the SD card.
- 2. Press gently to ensure a firm connection.



Inserting an SD card

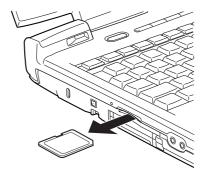


Make sure the SD card is oriented properly before you insert it.

# Removing an SD card

To remove an SD card, follow the steps below.

- Open the Safety Remove Hardware icon on the System tray and disable the SD card.
- 2. Push in the card and release it to pop the card out slightly.
- 3. Grasp the card and remove it.



Removing an SD card



Make sure the **SD card** indicator is out before you remove the card or turn off the computer's power. If you remove the card or turn off the power while the computer is accessing the card you may lose data or damage the card.

Do not remove an SD card while the computer is in Standby or Hibernation mode. The computer could become unstable or data in the SD card could be lost.

#### SD card care



Set the write-protect switch to the lock position, if you do not want to record data.

- 1. Do not write to an SD card if the battery power is low. Low power could affect writing accuracy.
- 2. Do not remove an SD card while read/write is in progress.
- 3. The SD card is designed so that it can be inserted only one way. Do not try to force the card into the slot.
- **4.** Do not leave an SD card partially inserted in the slot. Press the SD card until you hear it click into place.
- 5. Do not twist or bend SD cards.
- Do not expose SD cards to liquids or store in humid areas or lay media close to containers of liquid.
- 7. After using an SD card, return it to its case.
- **8.** Do not touch the metal part or expose it to liquids or let it get dirty.

# **Memory expansion**

You can install additional memory in the computer's memory module socket to increase the amount of RAM. This section describes how to install and remove a memory module.



Use only memory modules approved by TOSHIBA.

Do not try to install or remove a memory module under the following conditions. You can damage the computer and the module. Also, data will be lost:

- The computer is turned on.
- The computer was shut down using Standby mode or Hibernation mode.
- Wake-up on LAN is enabled.

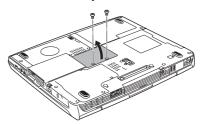


Use a 0-bit, Phillips screwdriver to remove and fasten the screws. Use of an incorrect screwdriver can damage the screw heads.

# Installing memory module

Follow the steps below to install a memory module.

- **1.** Set the computer to boot mode and turn off the power.
- 2. Remove all cables connected to the computer.
- **3.** Turn the computer upside down and remove the battery pack (refer to Chapter 6, *Power and Power-Up Modes*).
- **4.** Remove two screws securing the memory module cover.
- 5. Slide your fingernail or a thin object under the cover and lift it off.



Removing the memory module cover

**6.** Lift one side of the insulator sheet and fit the module's connectors into the computer's connectors at about a 45 degree angle. Press the module carefully to ensure a firm connection.

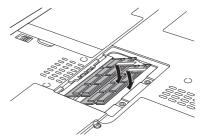


Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.



You can install the main memory module in either slot.

Push the module down so it lies flat. Latches on either side will click into place to secure the module.



Installing the memory module

- 8. Seat the cover and secure it with two screws.
- **9.** Replace the battery pack as described in Chapter 6, *Power and Power-Up Modes*.
- 10. Turn the power on and make sure the added memory is recognized. Open System Properties in the Control Panel and click the General tab.

# Removing a memory module

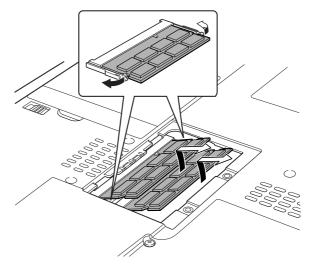
To remove the memory module, make sure the computer is in boot mode then:

- Be sure the power is off and all cables are disconnected from the computer.
- 2. Turn the computer upside down and remove the battery and two screws securing the memory module cover.
- 3. Slide your fingernail or a thin object under the cover and lift it off.
- **4.** Lift one side of the insulator and push the latches to the outside to release the module. A spring will force one end of the module up.
- 5. Grasp the module by the sides and pull it out.



If you use the computer for a long time, the memory modules will become hot. In this case, let the memory modules cool to room temperature before you replace them.

Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.



Removing the memory module

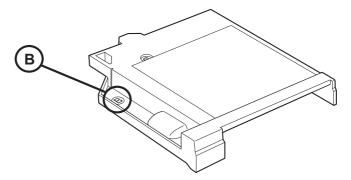
Seat the cover and secure it with two screws and replace the battery pack.

# **TOSHIBA Bridge media adaptor**

You can insert three types of flash memory cards — CompactFlash, Memory Stick and SmartMedia — in the computer's TOSHIBA Bridge media adaptor. For details on using the adaptor, follow the steps below. For details on inserting modules in the Slim Select Bay, refer to Chapter 4, Operating Basics.

# **Before installing**

Make sure you have the correct Bridge media adaptor case. Two cases come with the Bridge media adaptor: one marked **A** and one marked **B**. The case for the Satellite Pro M10 is marked with a **B**.

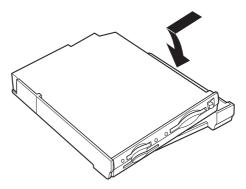


The Bridge media adaptor case

# Installing

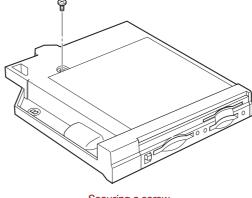
To install the Bridge media adaptor in the case, follow the steps below.

- 1. Fit the side of the Bridge media adaptor opposite the connector into the case.
- 2. Lay the Bridge media adaptor into the case. The latch should close automatically to secure the adaptor.



Installing the Bridge media adaptor in the case

**3.** Turn the Bridge media adaptor with case upside down and secure the case to the adaptor with one screw.

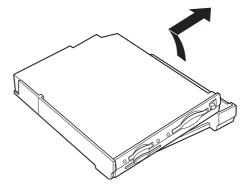


Securing a screw

# Removing

To remove the Bridge media adaptor from the case, follow the steps below.

- Turn the Bridge media adaptor with case upside down and remove one screw.
- 2. Slide the latch in the direction of the arrow shown below.
- 3. Push the Bridge media adaptor up from the bottom and lift it out.



Removing the Bridge media adaptor from the case

# **Memory card inserting/removing**

Read the following precautions before you insert or remove memory cards:

- Do not turn off the power or remove or reinsert a card while data is being written or read. Data could be destroyed. Wait for the indicator (CompactFlash indicator, Memory Stick indicator or SmartMedia indicator) to go out.
- Do not touch the card's connector. You could expose the storage area to static electricity, which can destroy data.
- Hold the card straight when you insert or remove it.
- Pull the card completely out when you remove it. Do not leave it partially inserted.

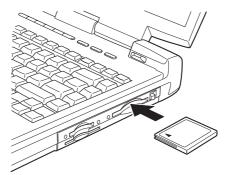
## CompactFlash

This slot accommodates CompactFlash from 8 MB to 512 MB (type I memory only). You cannot use CompactFlash that does not conform to CompactFlash Association specifications.

## Inserting a CompactFlash

To insert a CompactFlash module, follow the steps below.

- 1. Insert the CompactFlash module into the slot.
- 2. Press gently to ensure a firm connection.



Inserting a CompactFlash module

# Removing a CompactFlash

To remove a CompactFlash module, follow the steps below.

- Right click (right button of the Touch Pad or small button of the AccuPoint) on the CompactFlash drive's icon and select **Eject** from the pop-up menu.
- 2. Press the CompactFlash eject button to extend it.
- 3. Press the extended eject button to pop the CompactFlash module out slightly.
- 4. Grasp the CompactFlash module and pull out.



Make sure the **CompactFlash** indicator is out before you remove the CompactFlash or turn off the computer's power. If you remove the CompactFlash or turn off the power while the computer is accessing the CompactFlash you may lose data or damage the Compact Flash.

## **Memory Stick**

This slot accommodates Memory Sticks from 16 MB to 128 MB.



The slot does not support Magic Gate functions.

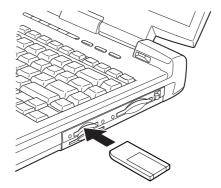
## Write protection

Memory Stick can be write protected to safeguard your data. To write-protect a Memory Stick, slide the lock on the back of the Memory Stick to the lock position.

# **Inserting a Memory Stick**

To insert a Memory Stick, follow the steps below.

- 1. Insert the Memory Stick into the slot.
- 2. Press gently to ensure a firm connection.



Inserting a Memory Stick

# Removing a Memory Stick

To remove a Memory Stick, follow the steps below.

- Right click (right button of the Touch pad or small button of the AccuPoint) on the Memory Stick driver's icon and select **Eject** from the pop-up menu.
- 2. Push in the Memory Stick and release it to pop the Memory Stick out slightly.
- 3. Grasp the Memory Stick and pull it out.



Make sure the **Memory Stick** indicator is out before you remove the Memory Stick or turn off the computer's power. If you remove the Memory Stick or turn off the power while the computer is accessing the Memory Stick, you may lose data or damage the Memory Stick.

#### **SmartMedia**

This slot accommodates 3.3 V SmartMedia from 2 MB to 128 MB.

- You cannot use SmartMedia that does not conform to SSFDC specifications.
- Operation of SmartMedia developed after the computer was manufactured is not guaranteed.
- After you finish using SmartMedia, return it to its case, which is resistant to static electricity.

## Write protection

SmartMedia can be write protected to safeguard your data.

To write-protect SmartMedia, apply a seal to the write-protect area. To write-enable, remove the seal.

- Do not use the standard Windows format, because your camera or other device might not be able to read it. Formatting destroys all data on the card, so be sure it contains no data you want to keep.
- Do not reuse a write-protect seal that has been removed. A reused seal might peel off in the computer or device and cause a malfunction.

# Inserting a SmartMedia

To insert a SmartMedia, follow the steps below.

- 1. To insert SmartMedia, turn the card so that the connector (metal area) faces up.
- 2. Push the card into the slot until it locks into place.



If Windows does not recognize a SmartMedia card, try removing the card and inserting it again. Be careful not to touch the connectors. You could expose the storage area to static electricity, which can destroy data.



Inserting a SmartMedia card

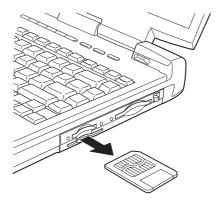
## Removing a SmartMedia

To remove a SmartMedia, follow the steps below.



Do not remove a SmartMedia card while data is being written or read. Data could be destroyed. Wait for the **SmartMedia** indicator on the left side of the SmartMedia slot to go out.

- Right click (right button of the Touch pad or small button of the AccuPoint) on the SmartMedia drive's icon and select **Eject** from the pop-up menu.
- 2. Push the card and release it. The card will pop out slightly.
- Lift the left side of the computer slightly and grasp the card. Pull it straight out.



Removing a SmartMedia card

# **Memory card care**

- 1. Memory cards used in the Bridge media adaptor are consumable items, so make sure you back up important data.
- 2. Do not twist or bend memory cards.
- **3.** Do not expose memory cards to liquids or store in humid areas or lay media close to containers of liquid.
- Do not touch the metal part of a memory card or expose it to liquids or let it get dirty.
- **5.** After using memory card, return it to its case.



For more details on using memory cards, see manuals accompanying the cards.

# **Additional battery pack**

You can increase the portability of the computer with additional battery packs (PA3259U). If you're away from an AC power source, you can replace a low battery with a fully charged one. See Chapter 6, *Power and Power-Up Modes*.

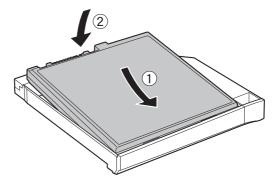
# Slim Select Bay 2nd battery pack

You can install a secondary battery pack (PA3129U) in the computer's Slim Select Bay. The battery comes with an adaptor. For details on using the adaptor, follow the steps below. For details on installing modules in the Slim Select Bay, refer to Chapter 4, *Operating Basics*.

## Installing

To install the secondary battery pack in the adaptor, follow the steps below.

- 1. Fit the side of the secondary battery pack opposite the connector into the adaptor.
- **2.** Lay the battery into the adaptor. The latch should close automatically to secure the secondary battery pack.

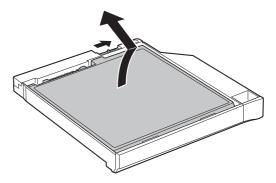


Installing the secondary battery pack in the adaptor

# Removing

To remove the secondary battery pack from the adaptor, follow the steps below.

- 1. Slide the latch in the direction of the arrow shown below.
- 2. Push the secondary battery pack up from the bottom and lift it out.



Removing the secondary battery pack from the adaptor

# **Universal AC adaptor**

If you frequently transport the computer between different sites such as your home and office, purchasing an AC adaptor (PA3260, 4.0 amperes or PA3215, 5.0 amperes) for each location will reduce the weight and bulk of your carrying load.



The 5.0 ampere adaptor (PA3215) is supplied with the optional Advanced Port Replicator II.

# Battery charger

The battery charger (PA3091U/E) provides a convenient way to charge battery packs without requiring the use of your computer. The battery charger holds up to two Lithium-ion battery packs.

# **USB FDD kit**

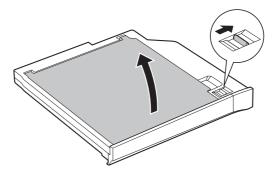
The 3  $\frac{1}{2}$ " external diskette drive module can be connected to the USB port. For details on connecting the 3  $\frac{1}{2}$ " external diskette drive module, refer to Chapter 4, *Operating Basics*.

# **Slim Select Bay HDD adaptor**

You can increase your computer's data storage capacity by installing an additional 30 GB (27.94 billion bytes), 40 GB (37.26 billion bytes) or 60 GB (55.89 billion bytes) hard disk drive in the Slim Select Bay.

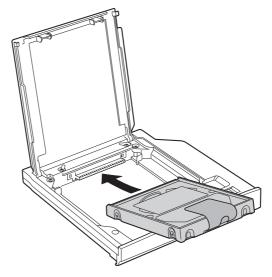
To install an HDD in the Slim Select Bay HDD adaptor follow the steps below.

1. Slide the lock to the unlock position and open the lid.



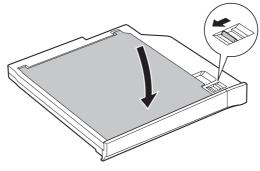
Opening the lid

2. Insert the HDD and push forward to ensure a firm connection.



Installing the HDD

#### 3. Close the lid and slide the lock to the lock position.



Closing the lid

For details on inserting the Slim Select Bay HDD adaptor in the Slim Select Bay, refer to Chapter 4, *Operating Basics*.

# **Advanced Port Replicator II**

In addition to the ports available on the computer, the Advanced Port Replicator II provides audio line-out jack, line-in jack and separate ports for PS/2 mouse and PS/2 keyboard. IT connects directly to the docking interface on the bottom of the computer. The AC adaptor connects the Advanced Port Replicator II to a power source.



The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.

The following ports and accessories are available on the Advanced Port Replicator II.

- One RJ45 LAN jack
- One RJ11 Modem jack
- External monitor port
- Parallel port
- Serial port
- PS/2 mouse port
- PS/2 keyboard port
- DC IN socket
- Security lock slot

- Audio line-in, line-out jacks
- Two Universal Serial Bus ports
- i.LINK (IEEE 1394) port
- DVI port (This port is not supported by the computer.)



When an Advanced Port Replicator II is connected to the computer, you can use the computer's i.LINK port and headphone and microphone jacks only. Disconnect all other cables connected to the computer.

If you use Hotkeys to select TV output while an Advanced Port Replicator II is connected, the computer's LCD will go blank. Press **Fn** + **F5** for three seconds to restore the LCD. Refer to Chapter 5, The Keyboard, for details.

# **External monitor**

An external analogue monitor can be connected to the external monitor port on the computer. The computer supports VGA and Super VGA video modes. To connect a monitor, follow the steps below.

- 1. Turn the computer off.
- **2.** Connect the monitor to the external monitor port.
- **3.** Turn the monitor's power on.
- 4. Turn the computer on.

When you turn on the power, the computer automatically recognizes the monitor and determines whether it is colour or monochrome.

To change the display settings, press **Fn + F5**. If you disconnect the monitor before you turn the computer off, be sure to press **Fn + F5** to switch to the internal display. Refer to Chapter 5, *The Keyboard*, for details on using hot keys to change the display setting.

# **Parallel printer**

You can connect any standard Centronics-compatible parallel printer to your computer. All you need is an IBM PC<sup>™</sup> parallel printer cable. Your dealer can supply one or you can purchase one at most computer stores.

The cable's connectors are designed so that it is impossible for you to connect them incorrectly. You can also connect a parallel printer to an optional Advanced Port Replicator II. To connect a printer, follow these steps:

- 1. Turn off the computer.
- 2. Insert one end of the cable into the computer's parallel port.
- Tighten the screws that fasten the cable connector to the computer's parallel port.
- **4.** Insert the other end of the cable into the printer's parallel connector.
- **5.** Fasten the connector to the printer with the clips on the parallel port.
- **6.** Turn on the printer.
- **7.** Turn on the computer.
- 8. Start the HW Setup program. Refer to Chapter 7, HW Setup and Passwords.
- Select the Parallel/Printer tab from the TOSHIBA HW Setup window.
- 10. Set the Parallel Port Mode and press OK.
- 11. Choose Reboot for the change to take effect.
- 12. Select the printer in Windows Add Print Wizard. To access the Add Print Wizard utility, click Start, point to Settings, click Printers and double click the Add Printer icon.

#### TV

You can connect a television set to the video-out jack on the computer. Follow the steps below.

# **Using the TV out Button**

- 1. Turn the computer off.
- **2.** Use a video cable (not supplied) to connect the TV adaptor cable's mini-jack to the video-out jack on the computer.
- 3. Connect the TV adaptor cable's RCA jack to the RCA jack on the TV.
- 4. Turn the television on.
- 5. Turn the computer on.
- 6. Press the TV out button.

You can use the hotkeys **Fn + F5** to change the display device. Refer to Chapter 5, *The Keyboard*.

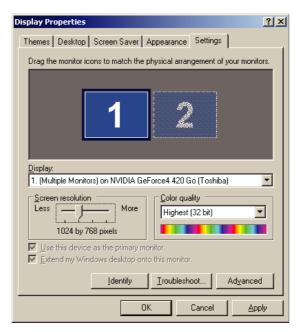
If a television is connected to the computer, set the TV type in Display Properties. Follow the steps below.

- 1. Click start and click Control Panel.
- 2. Double-click the **Display** icon to open the Display Properties window.
- 3. Click the **Settings** tab and click the **Advanced** button.
- Click the nView Display Mode tab, click Device Settings and click Select Output Device.
- 5. Select Advanced and select TV in the Device Selection window.
- **6.** Select the **Format** box and select the format that your TV supports.

# **Changing the resolution**

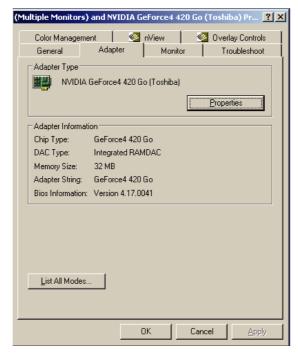
When you press the TV out Button, the CRT resolution is also set. (The default is  $1024 \times 768$ .) If you want to change the resolution, follow the steps below.

- 1. Open **Display** properties and select the **Settings** tab.
- 2. Select Advanced.



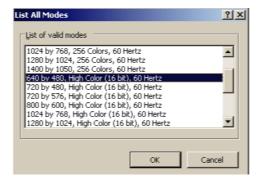
Display properties

3. Select the Adaptor tab, then select List All Modes....



The Adaptor window

4. Select 640 by 480, High Colour (16 bit), 60 Hertz.



Resolution menu

# i.LINK (IEEE1394)

i.LINK (IEEE1394) is used for high-speed data transfer for a range of compatible devices such as

- Digital video cameras
- Hard disk drives
- MO drives
- CD-RW drives



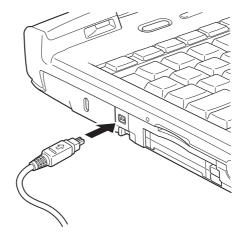
i.LINK uses a four-pin connector, which does not carry electric current. External devices will need their own power supply.

#### **Precautions**

- Make a back-up of your data before transferring it to the computer. There is a possibility that the original data will be damaged. There is a particular risk that some frames will be deleted in the case of digital video transfer. TOSHIBA assumes no liability for such loss of data.
- Do not transfer data in areas where static electricity is easily generated or in areas subjected to electronic noise. Data can be destroyed.
- If you are transferring data through an IEEE1394 hub, do not connect or disconnect other devices from the hub during data transfer. There is a likelihood that data will be damaged. Connect all devices to the hub before you turn on the computer's power.
- You may not use any copyrighted video or music data copied from a video camera except for your personal enjoyment.
- If you connect/disconnect an i.LINK device to/from another i.LINK device that is currently exchanging data with the computer, data frames might be dropped.
- Make sure data transfer has ended or turn off the computer, before you:
  - Connect/disconnect an i.LINK device to/from the computer.
  - Connect/disconnect an i.LINK device to/from another i.LINK device that is connected to the computer.

# **Connecting**

 Make sure the connectors are properly aligned and plug the i.LINK (IEEE1394) cable into the computer.



Connecting the i.LINK cable

2. Plug the other end of the cable into the device.

Note the following when you use i.LINK:

- You may need to install drivers for your i.LINK devices.
- Not all i.LINK devices have been tested. Therefore, compatibility with all i.LINK devices cannot be guaranteed.
- Use S100, S200 or S400 cables no longer than three meters.
- Some devices might not support standby or automatic off functions.
- Do not connect or disconnect an i.LINK device while it is using an application or when the computer is automatically shutting it down to save power. Data might be destroyed.

# **Disconnecting**

- a. In Windows XP, open the Safety Remove Hardware icon on the System tray.
  - b. In Windows 2000, open the **Unplug or Eject Hardware** icon on the Task Bar.
- 2. Point to i.LINK (IEEE1394) device and click.
- 3. Disconnect the cable from the computer then from the i.LINK device.

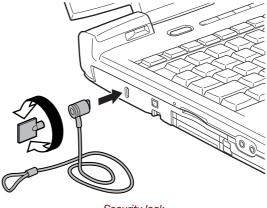


Refer also to the documentation that came with your i.LINK device.

# **Security lock**

A security lock enables you to anchor your computer to a desk or other heavy object to help prevent unauthorized removal of the computer.

Attach one end of a cable to the desk and the other end to the security lock slot on the right side of the computer.



Security lock

# **Chapter 9**

# **Troubleshooting**

TOSHIBA designed the computer for durability. However, should problems occur, following the procedures in this chapter can help to determine the cause.

All readers should become familiar with this chapter. Knowing what might go wrong can help prevent problems from occurring.

# **Problem solving process**

Resolving problems will be much easier if you observe the following quidelines:

- Stop immediately when you recognise a problem exists. Further action may result in data loss or damage. You may destroy valuable problem-related information that can help solve the problem.
- Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using **PrtSc**.

The questions and procedures offered in this chapter are meant as a guide, they are not definitive problem solving techniques. Many problems can be solved simply, but a few may require help from your dealer. If you find you need to consult your dealer or others, be prepared to describe the problem in as much detail as possible.

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# **Preliminary checklist**

Consider the simplest solution first. The items in this checklist are easy to fix and yet can cause what appears to be a serious problem.

- Make sure you turn on all peripheral devices before you turn on the computer. This includes your printer and any other external device you are using.
- Before you attach an external device, turn the computer off. When you turn the computer back on it recognises the new device.
- Make sure all options are set properly in the setup program.
- Check all cables. Are they correctly and firmly attached? Loose cables can cause signal errors.
- Inspect all connecting cables for loose wires and all connectors for loose pins.
- Check that your diskette or CD/DVD-ROM is correctly inserted and that the diskette's write protect tab is correctly set.

Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

# **Analysing the problem**

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:

- Which part of the system is not operating properly: keyboard, diskette drives, hard disk drive, optical media drive, display. Each device produces different symptoms.
- Is the operating system configuration set properly? Check the configuration options.
- What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.
- Do any indicators light? Which ones? What colour are they? Do they stay on or blink? Write down what you see.
- Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

#### Software

The problems may be caused by your software or disk. If you cannot load a software package, the media may be damaged or the program might be corrupted. Try loading another copy of the software.

If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.

Next, check any error messages in the OS documentation.

#### Hardware

If you cannot find a software problem, check your hardware. First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals.

# Hardware and system checklist

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

- System start-up
- Self test
- Power
- Password
- Keyboard
- LCD panel
- Hard disk drive
- CD-R/RW drive
- DVD-ROM drive
- CD-RW/DVD-ROM drive
- DVD Multidrive
- Diskette drive
- PC card

- SD card
- Infrared port
- Printer
- TOSHIBA Dual Pointing Device
- **■** USB
- Memory Expansion
- Sound system
- TV output signal
- Monitor
- i.LINK
  - Modem
  - LAN
- Wireless LAN
- Bluetooth

## System start-up

When the computer does not start properly, check the following items:

- Self Test
- Power Sources
- Power-on Password

#### Self test

When the computer starts up, the self-test will be run automatically, and the following will be displayed:



In Touch with Tomorrow TOSHIBA

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system. Depending on how the Boot Priority is set in the TOSHIBA HW Setup program.

If any of the following conditions are present, the self test failed:

- The computer stops and does not proceed to display information or messages except the TOSHIBA logo.
- Random characters appear on the screen, and the system does not function normally.
- The screen displays an error message.

Turn off the computer and check all cable connections as well as PC card and memory module connections. If the test fails again, contact your dealer.

#### **Power**

When the computer is not plugged into an AC outlet, the battery pack is the primary power source. However, your computer has a number of other power resources, including intelligent power supply, Real Time Clock battery. These resources are interrelated and any one could affect apparent power problems. This section provides check lists for AC power and the battery. If you cannot resolve a problem after following them, the cause could lie with another power resource. In such case, contact your dealer.

# Overheating power down

If the computer's internal temperature becomes too high, the computer will automatically shut down.

Problem	Procedure
Computer shuts down and DC IN indicator blinks orange	Leave the computer off until the computer reaches room temperature, then turn it back on. If the computer is still too warm, the DC IN indicator will continue blinking when you turn on the power. Let it cool longer and try again.
	If the computer has reached room temperature and still does not start, or if it starts but shuts down quickly, contact your dealer.

## AC power

If you have trouble turning on the computer with the AC adaptor connected, check the **DC IN** indicator. Refer to Chapter 6, *Power and Power-Up Modes*, for more information.

Problem	Procedure	
AC adaptor doesn't power the computer ( <b>DC IN</b> indicator does not glow green)	Check the connections. Make sure the cord is firmly connected to the computer and a power outlet.	
	Check the condition of the cord and terminals. If the cord is frayed or damaged, replace it. If the terminals are soiled, wipe them with cotton or a clean cloth.	
	If the AC adaptor still does not power the computer, contact your dealer.	

# **Battery**

If you suspect a problem with the battery, check the **DC IN** indicator as well as the **Battery** and **Slim Select Bay** indicators. For information on indicators and battery operation see Chapter 6, *Power and Power-Up Modes*.

Procedure	
The battery may be discharged. Connect the AC adaptor to charge the battery.	
If the battery is completely discharged, it will not begin charging at once. Wait a few minutes. If the battery still does not charge, make sure the outlet is supplying power. Plug in an appliance and see if it works. If it doesn't, try another power source.	
Check whether the battery is hot or cold. If the battery is too hot or too cold, it will not charge properly. Let it reach room temperature.	
Unplug the AC adaptor and remove the battery to make sure the terminals are clean. If necessary wipe them with a soft dry cloth dipped in alcohol.	
Connect the AC adaptor and replace the battery.	
Make sure the battery is securely seated.	
If the indicator still does not glow, the battery may be at the end of its operating life. Replace it.	
If you do not think the battery is at the end of its operating life, see your dealer.	
Check the power consumption settings in TOSHIBA Power Saver Utility. Consider using a power saving mode.	

# **RTC Battery**

Problem	Procedure	
The following message is displayed: RTC battery is low or CMOS checksum is inconsistent Press [F1] key to set Date/Time. The RTC battery is discharged	<ol> <li>Press F1 to start the BIOS setup.</li> <li>Set the system date.</li> <li>Set the system time.</li> <li>Press End to end the program.</li> <li>When a confirmation dialog box appears, make sure your settings are correct and press Y.</li> <li>Restart the computer.</li> </ol>	

### **Password**

For information on setting and using a password, refer to the *TOSHIBA Password Utility* section in Chapter 7, *HW Setup and Passwords*.

Problem	Procedure
Cannot enter or forgot password	If you have made a password token, insert the token and turn on the power.
	If you have saved the password to a file, open the file on another computer and check the password.
	If the password token does not work or you still cannot enter the password, see your dealer.

# **Keyboard**

Keyboard problems can be caused by your setup configuration. For more information refer to Chapter 5, *The Keyboard*.

Problem	Procedure
Some letter keys produce numbers	Check that the numeric keypad overlay is not selected. Press Fn + F10 and try typing again.
Output to screen is garbled	Make sure the software you are using is not remapping the keyboard. Remapping involves reassigning the meaning of each key. See your software's documentation.  If problems persist, contact your dealer.

# **LCD** panel

Problem	Procedure	
No display	Display might be set for an external device. Hold down hotkeys Fn + F5 for three seconds to return to the internal LCD.	
Markings appear on the LCD.	They might have come from contact with the keyboard or Touch pad. Try wiping the LCD gently with a clean dry cloth. If markings remain, use LCD cleaner. Be sure to let the LCD dry before closing it.	
Problems above remain unresolved or other problems occur	Refer to your software's documentation to determine if the software is causing the difficulty. If problems persist, contact your dealer.	

# Hard disk drive

Problem	Procedure
Computer does not boot from hard disk drive	Check if a diskette is in the diskette drive or a disc is in the optical media drive. Remove any diskette and/or disc and check Boot priority. Refer to the <i>Boot Priority</i> section in Chapter 7, <i>HW Setup and Passwords</i> .
	There may be a problem with your operating system files. Refer to your OS documentation.
Slow performance	Your files may be fragmented. Run SCANDISK and defragmenter to check the condition of your files and disk. Refer to your OS documentation or online HELP for information on running SCANDISK and the defragmenter.
	As a last resort, reformat the hard disk. Then, reload the operating system and other files.
	If problems persist, contact your dealer.

# **DVD-ROM** drive

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure
You cannot access a DVD in the drive	Make sure the drive's drawer is securely closed. Press gently until it clicks into place.
	Open the drawer and make sure the DVD is properly seated. It should lie flat with the label facing up.
	A foreign object in the drawer could block laser light from reading the DVD. Make sure there is no obstruction. Remove any foreign object.
	Check whether the DVD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. See the <i>Media care</i> section in Chapter 4, <i>Operating Basics</i> , for details on cleaning.
	Check the Slim Select Bay lock on the bottom of the computer. It should be in the lock position.
	Check Device Manager, if DVD-ROM is not displayed as the Slim Select Bay module, remove the DVD-ROM drive and reinsert it.
Some DVD/CDs run correctly, but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the DVD/CD's documentation.
	Check the type of DVD/CD you are using. The drive supports:
	DVD-ROM: DVD-ROM, DVD-Video
	CD-ROM: Enhanced CD (CD-EXTRA), Photo CD, CD-R (read only), CD-ROM, CD-Rewritable (read only), CD-ROM XA Mode 2 (Form1, Form2), CD-DA, CD-Text
	Check the region code on the DVD. It must match that on the DVD drive. Region codes are listed in the <i>DVD-ROM drive</i> section in Chapter 2, <i>The Grand Tour</i> .
DVD does not play correctly in an optional Expansion Station	Some video discs might not play properly in a Expansion Station. Play the disc in the DVD-ROM drive installed in the computer.
	If problems persist, contact your dealer.

# **CD-RW/DVD-ROM** drive

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure	
You cannot access a DVD/CD in the drive		ne drive's drawer is securely closed. until it clicks into place.
	•	awer and make sure the DVD/CD is ted. It should lie flat with the label
	light from rea	ect in the drawer could block laser ading the DVD/CD. Make sure there ction. Remove any foreign object.
	it with a clea cleaner. See	ner the DVD/CD is dirty. If it is, wipe in cloth dipped in water or a neutral the <i>Media care</i> section in operating <i>Basics</i> , for details on
Some DVD/CDs run correctly, but others do not	causing a processing configuration	e or hardware configuration may be oblem. Make sure the hardware n matches your software's needs. VD/CD's documentation.
	Check the ty drive suppor	pe of DVD/CD you are using. The ts:
	DVD-ROM:	DVD-ROM, DVD-Video
	CD-ROM:	Enhanced CD (CD-EXTRA), Photo CD, CD-R, CD-ROM, CD-Rewritable, CD-ROM XA Mode 2 (Form1, Form2), CD-DA, CD-Text
	match that o	gion code on the DVD. It must n the DVD drive. Region codes are CD-RW/DVD-ROM drive section in the Grand Tour.

Problem	Procedure
Cannot write correctly	If you have trouble writing, make sure you are observing the following precautions:
	Use only media recommended by TOSHIBA.
	Do not use the mouse or keyboard during writing.
	Use only the software supplied with the computer for recording.
	Do not run or start other software during writing.
	Do not jar the computer during writing.
	Do not connect/ disconnect external devices or install/remove internal cards during writing.
	If problems persist, contact your dealer.

# **DVD** Multi drive

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure
You cannot access a DVD/CD in the drive	Make sure the drive's drawer is securely closed. Press gently until it clicks into place.
	Open the drawer and make sure the DVD/CD is properly seated. It should lie flat with the label facing up.
	A foreign object in the drawer could block laser light from reading the DVD/CD. Make sure there is no obstruction. Remove any foreign object.
	Check whether the DVD/CD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. See the <i>Media care</i> section in Chapter 4 for details on cleaning.

Problem	Procedure	
Some DVD/CDs run correctly, but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the DVD/CD's documentation.	
	Check the type of DVD/CD you are using. The drive supports:	
	DVD-ROM:	DVD-ROM, DVD-Video
	CD-ROM:	CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only), Addressing Method 2
	match that o Region code	gion code on the DVD. It must in the CD-RW/DVD-ROM drive. is are listed in the DVD Multi drive mapter 2, The Grand Tour.
Cannot write correctly		ve trouble writing, make sure you are g the following precautions:
	Use only	media recommended by TOSHIBA.
	Do not us writing.	se the mouse or keyboard during
		the software supplied with the r for recording.
	Do not ru writing.	n or start other software during
	Do not ja	r the computer during writing.
		onnect/ disconnect external devices fremove internal cards during
	If problems p	persist, contact your dealer.

### **CD-R/RW drive-option**

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure	
You cannot access a CD in the drive		e drive's drawer is securely closed. until it clicks into place.
		wer and make sure the CD is ed. It should lie flat with the label
	light from rea	ect in the drawer could block laser ding the CD. Make sure there is no Remove any foreign object.
	wipe it with a neutral cleane	er the CD is dirty. If necessary, clean cloth dipped in water or a er. See the <i>Media care</i> section in details on cleaning.
	,	config.sys and autoexec.bat files to ey have the necessary drivers and es.
Some CDs run correctly, but others do not	causing a pro	or hardware configuration may be oblem. Make sure the hardware match's your software's needs. O's documentation.
	Check the typ	oe of CD you are using. The drive
	CD:	Enhanced CD (CD-EXTRA), Photo CD, CD-R, CD-ROM, CD-Rewritable, CD-ROM XA Mode 2 (Form1, Form2), CD-DA, CD-Text

Problem	Procedure
Cannot write correctly	If you have trouble writing, make sure you are observing the following precautions:
	Use only media recommended by TOSHIBA.
	Do not use the mouse or keyboard during writing.
	Use only the software supplied with the computer for recording.
	Do not run or start other software during writing.
	Do not jar the computer during writing.
	Do not connect/ disconnect external devices or install/remove internal cards during writing.
	If problems persist, contact your dealer.

### **Diskette drive**

For more information, refer to Chapter 4, Operating Basics.

Procedure
There may be a faulty cable connection. Check the connection to the computer and to the drive.
Try another diskette. If you can access the diskette, the original diskette (not the drive) is probably causing the problem.  If problems persist, contact your dealer.

### **PC** card

Refer also to Chapter 8, Optional Devices.

Problem	Procedure
PC card error occurs	Reseat the PC card to make sure it is firmly connected.
	Make sure the connection between the external device and the card is firm.
	Check the card's documentation.
	If problems persist, contact your dealer.

### **SD** card

Refer also to Chapter 8, Optional Devices.

Problem	Procedure
SD card error occurs	Reseat the SD card to make sure it is firmly connected.
	Check the card's documentation.
You cannot write to an SD card	Make sure the card is not write protected.
You cannot read a file	Make sure the target file is on the SD card inserted in the slot.
	If problems persist, contact your dealer.

### **Infrared port**

Refer also to the documentation for your IrDA compatible device and related software.

Problem	Procedure
Infrared devices do not work as expected	Make sure there is no obstruction blocking communication between the computer and the target device.
	If problems persist, contact your dealer.

#### **Printer**

Refer also to the *Parallel printer* sections in Chapter 8, *Optional Devices*, and to the troubleshooting and other relevant sections in your printer and software documentation.

Problem	Procedure
Printer does not turn on.	Check that the printer is connected to an electric outlet. Make sure the outlet is supplying power by plugging in an appliance.

Problem	Procedure
Computer/printer do not communicate	Make sure the printer is turned on and is online (ready to use).
	Inspect the cable connecting the printer to the computer for damage. Make sure it is securely connected.
	A parallel printer connects to the parallel port. Make sure the ports are configured correctly.
	Make sure your software is configured to recognize the printer. Check your printer and software documentation.
Printer error	Check your printer documentation.  If problems persist, contact your dealer.

### **TOSHIBA Dual Pointing Device**

If you are using a USB mouse, also refer to the *USB* section in this chapter and to your mouse documentation.

### Touch pad/AccuPoint

Problem	Procedure	
Either the Touch Pad or the AccuPoint does not work.	Check the Device Select settings. Open the Mouse properties icon and click the Dual Point tab. Then click the Detail Setting button and click the Device Select tab.	
	Check that the Touch pad is not selected. Press <b>Fn + F9</b> to enable the TOSHIBA Dual Pointing Device.	
On-screen pointer does not respond to Pad operation	The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it.	
The mouse pointer moves too fast or too slowly	Try changing the speed setting in the mouse control utility.	
	<b>1.</b> Open the Control Panel, select the Mouse icon and press Enter.	
	2. Click the Pointer Options tab.	
	<b>3.</b> Set the speed as instructed and click OK.	

Problem	Procedure
Double-tapping (Touch Pad) or double-clicking (AccuPoint) does not work	Try changing the double-click speed setting in the mouse control utility.
	Open the Control Panel, select the Mouse icon and press Enter.
	2. Click the Buttons tab.
	3. Set the double-click speed as instructed and click OK.
	If problems persist, contact your dealer.

### **USB** mouse

Problem	Procedure
On-screen pointer does not respond to mouse operation	The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it.
	Make sure the mouse is properly connected to the USB port.
Double-clicking does not work	Try changing the double-click speed setting in the mouse control utility.
	<b>1.</b> Open the Control Panel, select the Mouse icon and press Enter.
	2. Click the Buttons tab.
	<b>3.</b> Set the double-click speed as instructed and click OK.
The mouse pointer moves too fast or too slowly	Try changing the speed setting in the mouse control utility.
	<b>1.</b> Open the Control Panel, select the Mouse icon and press Enter.
	2. Click the Pointer Options tab.
	<b>3.</b> Set the speed as instructed and click OK.
The mouse pointer moves erratically	The mouse might be dirty. Refer to your mouse documentations for instructions on cleaning.  If problems persist, contact your dealer.

### **USB**

Refer also to your USB device's documentation.

Problem	Procedure
USB device does not work	Check for a firm cable connection between the USB ports on the computer and the USB device.
	Make sure the USB device drivers are properly installed. Refer to your Windows documentation for information on checking the drivers.
	If problems persist, contact your dealer.

### **Memory expansion**

Refer also to Chapter 8, *Optional Devices*, for information on installing memory modules.

Problem	Procedure	
Beep sounds. (If slot A two beeps, If slot B three beeps, If both two and three beeps)	Make sure the memory module installed in the expansion slot is compatible with the computer. If an incompatible module has been installed, follow the steps below.	
	<b>1.</b> Disconnect the AC adaptor and all peripheral devices.	
	2. Remove the battery pack.	
	3. Remove the memory module.	
	<b>4.</b> Replace the battery pack and/or connect the AC adaptor.	
	5. Turn on the power.	
	If problems persist, contact your dealer.	

### **Sound system**

Refer also to documentation for your audio devices.

Problem	Procedure
No sound is heard	Adjust the volume control dial.  Check the software volume settings.
	Make sure the headphone connection is secure.
	If problems persist, contact your dealer.
Annoying sound is heard	You may be experiencing feedback. Refer to Using the microphone section in Chapter 4, Operating Basics.
	If problems persist, contact your dealer.

### TV output signal

Refer also to your Personal Conferencing Kit's documentation.

Problem	Procedure
Display on TV is poor	Make sure the TV type is correct for your area: NTSC (US, JAPAN), PAL (Europe).
No display	Try adjusting the contrast and brightness controls on the external monitor.
	Press hotkeys <b>Fn + F5</b> to change the display. Refer to Chapter 5, <i>The Keyboard</i> .
	If problems persist, contact your dealer.



If you turn the computer off in Standby mode while the display is on TV, the computer will select either the internal LCD or an external computer CRT as the display device.

### **Monitor**

Refer also to Chapter 8, *Optional Devices*, and to your monitor's documentation.

Problem	Procedure
Monitor does not turn on Make sure that the external monitor's particle switch is on. Confirm that the external power cable is plugged into a working outlet.	
No display	Try adjusting the contrast and brightness controls on the external monitor.
	Press hotkeys <b>Fn + F5</b> to change the display priority and make sure it is not set for the internal display.
Display error occurs	Check that the cable connecting the external monitor to the computer is attached firmly.
	If problems persist, contact your dealer.

### i.LINK (IEEE1394)

Problem	Procedure
i.LINK device does not function	Make sure the cable is securely connected to the computer and to the device.
	Make sure the device's power is turned on.
	Reinstall the drivers. Open the Windows Control Panel and double-click the Add Hardware icon. Follow the on-screen directions.
	Restart Windows.
	If problems persist, contact your dealer.

### **Modem**

Problem	Procedure
Communication software can't initialize modem	Make sure the computer's internal modem settings are correct. Refer to <i>Phone and Modem</i> Properties in the Control Panel.
You can hear a dial tone but can't make a call	If the call is going through a PBX machine, make sure the communication application's tone dial detection feature is disabled.
You place a call, but a connection can't be made	Make sure the settings are correct in your communications application.
After making a call you can't hear a ring	Make sure the tone or pulse selection in your communications application is set correctly.
Communication is cut off unexpectedly	The computer will automatically cut off communication when connection with the carrier is not successful for a set time interval. Try lengthening this time interval.
A CONNECT display is quickly replaced by NO CARRIER	Check the error control setting in your communications application.
Character display becomes garbled during a communication	In data transmission, make sure the parity bit and stop bit settings correspond with those of the remote computer. Check the flow control and communication protocol.
You cannot receive an incoming call	Check the rings before auto answer setting in your communications application.  If problems persist, contact your dealer.

### LAN

Procedure
Check for a firm cable connection between the LAN jack and the LAN HUB.
Make sure the AC adaptor is connected. The Wake-up on LAN function consumes power even when the system is off.
If problems persist, consult your LAN administrator.

### **Wireless LAN**

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Wireless LAN	Make sure the computer's wireless communication switch is set to on.
	If problems persist, contact your LAN administrator or dealer.

#### **Bluetooth**

For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Bluetooth device	Make sure the computer's wireless communication switch is set to on.
	Make sure the Bluetooth Manager is running and the power to the Bluetooth device is turned on.
	Make sure no optical Bluetooth PC card is installed in the computer. The built-in Bluetooth function and an optional Bluetooth PC card cannot operate simultaneously.
	If problems persist, contact your dealer.

### If you need further assistance

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact Toshiba for additional technical assistance.

### Before you call

Some problems you experience may be related to software or the operating system, it is important to investigate other sources of assistance first. Before contacting Toshiba, try the following:

- Review troubleshooting sections in the documentation for software and peripheral devices.
- If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions.
  Call the software company's technical support for assistance.
- Consult the dealer you purchased your computer and/or software from. They are your best sources for current information and support.

#### Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to Toshiba at the nearest location listed in Appendix C.

# **Appendix A**

### **Specifications**

This appendix summarises the computer's technical specifications.

### **Physical Dimensions**

Size	335 (w) $\times$ 293 (d) $\times$ 36/43 (h) millimetres (not including parts that extend beyond the main body)
Weight (typical)	2.9 kilograms, configured with: 14XGA, 512 MB, 40 GB, DVD-ROM, modem, LAN, 6 cell battery
	3.1 kilograms, configured with: 15XGA, 512 MB, 40 GB, CD-R/RW, modem, LAN, Wireless LAN, Bluetooth, 9 cell battery
	3.3 kilograms, configured with: 15UXGA, 512 MB, 40 GB, CD-R/RW, modem, LAN, Wireless LAN, Bluetooth, 9 cell battery
	Weight will very with other configurations.

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### **Environmental Requirements**

Conditions	Ambient temperature	Relative humidity
Operating	5°C (41°F) to 35°C (95°F)	20% to 80%
Nonoperating	-20°C (-4°F) to 65°C (149°F)	10% to 95%
Thermal Gradient	15°C per hour maximur	n
Wet-bulb temperature	26°C maximum	
Conditions	Altitude (from sea leve	el)
Operating	-60 to 3,000 meters	
Nonoperating	-60 to 10,000 meters n	naximum

### **Power Requirements**

AC adaptor	100- 240 volts AC 50 or 60 hertz (cycles per second)
Computer	15 VDC 4.0 amperes

### **Built-in Modem**

Network control unit	t (NCU)			
Type of NCU	AA			
Type of line	Teleph	one line (analog only)		
Type of dialling Pulse				
	Tone			
Control command	AT commands			
	EIA-57	EIA-578 commands		
Monitor function	Computer's speaker			
Communication spe	cification	s		
Communication	Data:	Full duplex		
system	Fax:	Half duplex		

Communication protocol	Data	ITU-T-Rec (Former CCITT)	V.21/V.22/V.22bis/ V.32/V.32bis/V.34/ V.90	
		Bell	103/212A	
	Fax	ITU-T-Rec (Former CCITT)	V.17/V.29/V.27ter/ V.21 ch2	
Communication Speed Data transmission and recept 300/1200/2400/4800/7200/96 16800/19200/21600/24000/26 33600 bps			0/9600/12000/14400/	
	28000 37333	/38666/40000/413 /48000/49333/506	V.90 00/33333/34666/36000/ 33/42666/44000/45333/ 66/52000/53333/54666/	
	Fax 2400/4	1800/7200/9600/12	2000/14400 bps	
Transmitting level	-10 dE	3m		
Receiving level	-10 to	-40 dBm		
Input/output impedance	600 of	600 ohms ±30%		
Error correcting	MNP o	class 4 and ITU-T V	<sup>7</sup> .42	
Data compression	MNP o	MNP class 5 and ITU-T V.42bis		
Power supply	+3.3V (supplied by computer)			

# **Appendix B**

### **AC Power Cord and Connectors**

The power cord's AC input plug must be compatible with the various international AC power outlets and the cord must meet the standards for the country in which it is used. All cords must meet the following specifications:

Length:	Minimum 2 metres
Wire size:	Minimum 0.75 mm2
Current rating:	Minimum 2 Amperes
Voltage rating:	125 or 250 VAC (depending on country's power standards)

### **Certification agencies**

U.S. and Canada:	UL listed and CSA certified No. 18 AWG, Type SVT or SPT-2 two conductor		
Australia:	AS		
Europe:			
Austria:	OVE		
Belgium:	CEBEC		
Denmark:	DEMKO		
Finland:	SETI		
France:	UTE		
Germany:	VDE		

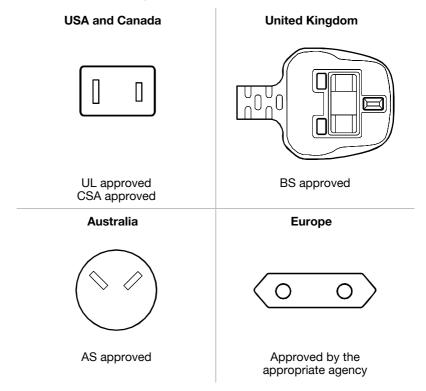
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Italy:	IMQ
The Netherlands:	KEMA
Norway:	NEMKO
Sweden:	SEMKO
Switzerland:	SEV
United Kingdom:	BSI

In Europe, power cords must be VDE type, H05VVH2-F and two conductor.

For the United States and Canada, plug configuration must be a 2-15P (250 V) or 1-15P (125 V) as designated in the U.S. National Electrical code handbook and the Canadian Electrical Code Part II.

The following illustrations show the plug shapes for the U.S.A. and Canada, the United Kingdom, Australia and Europe.



# **Appendix C**

# The TOSHIBA International Warranty

The TOSHIBA International Warranty is a service policy on the parts and repair on your TOSHIBA portable personal computer which is automatically available to purchasers of the computer.

The cover is assured in major industrial countries of the world. It means that wherever you take your TOSHIBA mobile PC in this area, you will never be left without help should any problems arise.

### What the warranty covers

The Warranty covers the computer in the standard version, including the AC adaptor. Batteries, modems, memory expansion kits and other TOSHIBA branded options, as well as third party expansion boards are NOT covered by this warranty. For information concerning warranties for these products, please consult your dealer.



If you would like to use the international warranty, please register with TOSHIBA. In case no registration card for the international warranty was bundled with your computer, please contact the nearest TOSHIBA representation for registration.

On the following pages is a list of the TOSHIBA companies who can be contacted if a claim on the warranty needs to be made.

If users need further addresses in Eastern Europe or outside Europe, these are available from the national or European companies.

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### **TOSHIBA's Worldwide Computer Representatives**

Australia	Toshiba (Australia) Pty. Limited 84-92 Talavera Road, North Ryde NSW 2113	Tel: +61-2-9887-3322 Fax: +61-2-9888-3664 http://www.isd.toshiba.com.au
Austria	Toshiba Europe GmbH Handelskai 388 1020 Wien	Tel: +43-1-72031000 Fax: +43-1-72031002 http://www.toshiba.at
Azerbaijan	AZEL (Azerbaijan Electronics) Floor 5, 65 Fizuli Str. 370014 Baku	Tel: +99412-974040 Fax: +99412-974042 http://www.azel.net
Belgium	Toshiba Information Systems (Belgium) SANV Excelsiorlaan 40, B-1930 Zaventem	Tel: +32-900-10990 Fax: +32-2-725-3030 http://www.toshiba.be
Bulgaria	IMPEX Sofia Ltd. 12, Anton Naydenov Street, PO Box 184, 1710 Sofia	Tel: +359-2-962-1219 Fax: +359-2-962-5062
Canada	Toshiba of Canada Ltd. 191 McNabb Street Markham, Ontario L3R-8H2	Tel: +1-905-470-3500 Fax: +1-905-470-3487 http://www.toshiba.ca
Czech Republic	CHG Service , s.r.o. Vídeòská 201, 619 00 Brno	Tel: +420-5-4742-6581 Fax: +420-5-4742-6590 http:// www.chgservice.cz or www.toshiba-pc.cz
Denmark	Scribona Toshiba Digital Media Hovedvejen 9, DK-2600 Glostrup	Tel: +45-3823-7600 Fax: +45-3823-7601 http://www.toshiba.dk
Egypt	El Araby Co. 10, Mohammed Sabry Abolaalm Street P.O. Box 1224, Cairo 11511	Tel: +202-291-6989 Fax: +202-291-6454 http://www.elaraby.com.eg
Estonia	ServiceNet EE Pärnu str. 142A 11317 Tallinn	Tel: +372-6504-949 Fax: +372-6504-916 http://www.gnt.ee
Finland	Scribona TPC OY / Toshiba Digital Media Sinimäentie 14,P.O.Box 83, 02630 ESPOO	Tel: +358-9-5272555 Fax: +358-9-5272500 http://www.toshiba.se
France	Toshiba Systèmes (France) S.A. 7 Rue Ampère, 92804 Puteaux Cedex	Tel: 08 92 69 70 92 (only within France) Fax: +33 1 41 37 73 11 http://www.pc.toshiba.fr
Germany	Toshiba Europe GmbH Leibnizstraße 2, D-93055 Regensburg	Tel: +49-(0)941-7807-888 Fax: +49-(0)941-7807-948 http://www.toshiba-tro.de

Greece	Ideal Electronics S.A. 3, Aristotelous Street 176 71 Kalithea/Athens	Tel: +30-(0)10-9001130 Fax: +30-(0)10-9001194 http://www.ideal.gr
Hungary	Technotrade Kft. Öv u, 185, 1147 Budapest	Tel: +36-1-467 6100 Fax: +36-1-252 6470 http://www.technotrade.hu
Ireland	See 'United Kingdom'	
Israel	Mafil Technologies (3000) Ltd 8 Bareket Street 49517 Petah Tikwa	Tel: +972-3-918-3333 Fax: +972-3-924-1310 http://www.mafil.co.il
Italy	Progetto Elettronica 92.S.p.A Via de Gasperi 88a, 20017 Mazzo di Rho	Tel: +39-02-9397-5551 Fax: +39-02-9397-5299 http://www.pe92.it
Japan	Toshiba Corporation, IOPC 1-1, Shibaura 1-Chome, Minato-KU Tokyo 105-01	Tel: +81-3-3457-5565 Fax: +81-3-5444-9262 http://www.toshiba.co.jp
Jordan	Scientific & Medical Supplies Co. Jabal Amman, 1st Circle, Al Hayyek Street, Opposite to Housing Bank 11118 Amman	Tel: +962 (6) 4624907 Fax: +962 (6) 462858
Kuwait	Arabian Business Machines Co. Al Rai-Maintenance Dept., P.O. Box 29961, 13160 Safat	Tel: +965-242-9154 Fax: +965-241-4399
Latvia	ServiceNet LV Kalnciema 12a LV1048 Riga	Tel: +371-27 60 20 52 Fax: + 371-7 61 38 87 http://www.gnt.lv
Lebanon	ALCS Diab Bldg. Mkalles Rd., P.O. Box 11-316 Beirut	Tel: +961-1-682-956 Fax: +961-1-682-965
Lithuania	ServiceNet LT Palemono 7A 3023 Kaunas	Tel: + 370 37 4000 88 Fax: + 370 37 3108 05 http://www.gnt.lt
Luxemburg	See 'Netherlands'	
Malta	Tabone Computer Centre Limited 111 Old Railway Track HMR-16 St Venera	Tel: +356-49 36 04 Fax: +356-49 36 03 http://www.tabone.com.mt
Morocco	C.B.I. Lotissement Attoufik, Rue No 1 Immeuble 29, Sidi Maar 20190, Casablanca	Tel: +212-2-243 71 71 Fax: +212-2-243 71 87
Netherlands	Toshiba Information Systems Benelux B.V. Rivium Boulevard 41 2909 LK Capelle a/d IJssel	Tel: +31-0900-1000-1000 Fax: +31-10-2882-390 http://www.toshiba.nl

Norway	Scribona Norge A/S; Toshiba PC Service Stålfjæra 20, P.O.Box 51, Kalbakken 0901 Oslo	Tel: +47-22-897-189 Fax: +47-22-897-166 http://www.toshiba.se
Oman (Sultanate of Oman)	Suhail&Saud Bahwan (SSB) Sarco Building, Ground Floor No. 459, Way No. 310 Al Noor Street, Ruwi 113 Muscat	Tel: +968-790 117 Fax: +968-790 192 http://www.ssbcd.co.com
Poland	AC Serwis Sp. Z o. o. ul. Partyzantów 71, 43-316 Bielsko-Biala	Tel: +48- 33-8130-205 Fax: +48- (33-8130-209 http://www.acserwis.com.pl
Portugal	Toshiba Information Systems Portugal Edificio D. Pedro I, Sala 17 Quinta da Fonte 2780-730 Paço d'Arcos	Tel: +351-707 265 265 Fax: +351-21-000-1675 http://www.toshiba.pt
Qatar	Mannai Trading Company Rayyan Road, P.O. Box 76 Doha	Tel: +974 441-2555 Fax: +974 444-5413
Romania	Scop Computers SRL 162 Barbu Vacarescu St, Sector 2 71424 Bucharest	Tel: +40-1-231-4602 Fax: +40-1-231-4606 http://www.scop.ro
Russia	AC SERSO Sovetskoi Armii st. 5 127018 Moscow	Tel: +7 - 095 28 5577 Fax: +7 - 095 284 5880 http://www.cepco.ru
Saudi Arabia	Arabian Business Machines Co. Dareen Center, Ahsaa Road P.O. Box 2006 11451 Riyadh	Tel: +966-1 478 4909 Fax: +966-1 477 7803
Slovakia	HT Computers a.s. Dobrovicova 8; 81109 Bratislava	Tel: +421-2-59334 550 Fax: +421-2-59334 555 http://www.htc.sk
Slovenia	Inea d.o.o. Stegne 11, 1000 Ljubljana	Tel: +386-1-513-81-00 Fax: +386-1-513-81-60 http://www.inea.si
South Africa	CS IT Solutions Block D, 241 Third Road Halfway Gardens MIDRAND 1685 Midrand	Tel: +27 (0) 11 205 7000 Fax: +27 (0) 11 205 8205 http://www.cs.co.za/it.htm.
Spain	Toshiba Information Systems (España) S.A. Parque Empresarial San Fernando Edificio Europa, 1a Planta, Escalera A 28831 (Madrid) San Fernando de Henares	Tel: +34-91-6606-700 Fax: +34-91-6606-760 http://www.toshiba.es
Sweden	Scribona Toshiba PC AB Sundbybergsvägen 1, Box 1374 171 27 Solna	Tel: +46-200-212100 Fax: +46-8-734-4656 http://www.toshiba.se

Switzerland	TOSHIBA Europe (Schweiz) Chriesbaumstrasse 4 Postfach 171 CH-8604 Volketswil	Tel: +41-848-845250 Fax: +41-1-908 5658 http://www.toshiba.ch
Turkey	Bekom Bilgisayar Elekronik Komunikasyon Buyukdere Cad. Laie Ishani No. 62 K., 1 Mecidiyeköy, Istanbul	Tel: +90 212 275 87 97 Fax: +90 212 275 8740 http://www.toshibatr.com
Ukraine	DKT-SERSO Lesya Ukrainka blv, 26 01133 Kiev	Tel: +380-44-573-9627 Fax: +380-44-254-4646 http://www.dkt-cepco.com.ua
United Arab Emirates	Al-Futtaim Electronics P.O. Box 531, Bin Ham Building, Mezzanine Floor Adjacent to BurJuman Dubai	Tel: +971 4 351 5004 Fax: +971 4 351 4254 http://www.toshibauae.com
United Kingdom	Toshiba Information Systems (UK) Ltd. Toshiba Court, Weybridge Business Park Addlestone Road, Weybridge KT15 2UL	Tel: +44-1932-828828 Fax: +44-1932-822958 http://www.toshiba.co.uk
United States	Toshiba America Information Systems, Inc. 9740 Irvine Blvd., P.O. Box 19724 Irvine, CA 92713-9724	Tel: +1-949-583-3000 Fax: +1-949-583-3345 http://www.toshiba.com
Yugoslavia	CT Computers d.o.o. Vladimira Popovica 6 11070 Beograde	Tel: +381-11-311-2060 Fax: +381-11-311-2060 http://www.comtrade.co.yu
Toshiba Intern	ries not listed, please call the national Service Line: ibawarranty@nl.unisys.com	Tel: +352 460433 Fax: +31-20-488 7654

### **TOSHIBA** addresses for the Internet/World Wide Web

**TOSHIBA Europe** 

http://www.toshiba-europe.com

TOSHIBA America

http://www.toshiba.com

TOSHIBA Japan

http://www.toshiba.co.jp

**TOSHIBA Canada** 

http://www.toshiba.ca

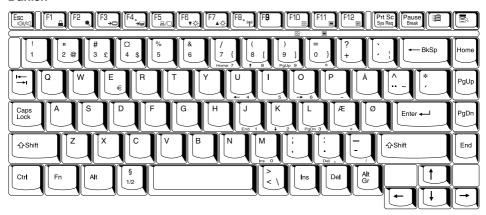
# **Appendix D**

### **Keyboard Layouts**

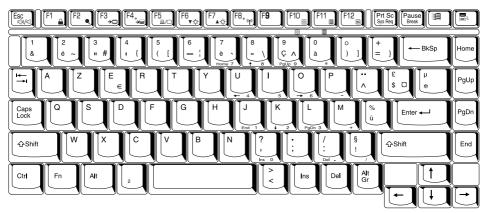


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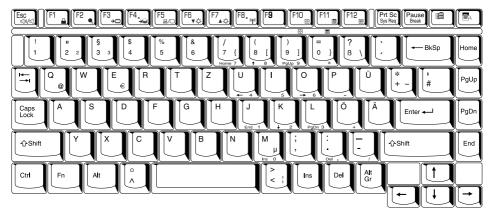
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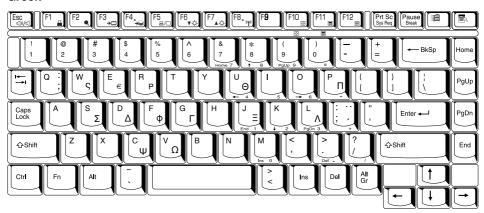
#### **French**



### German



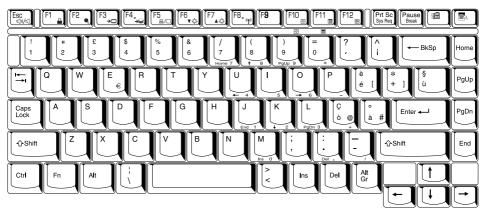
#### Greek



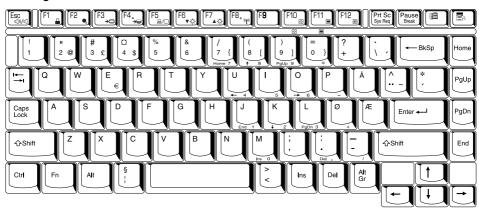
#### **Hebrew**



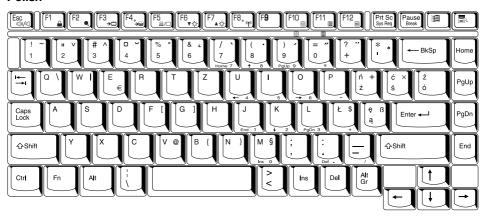
### Italian



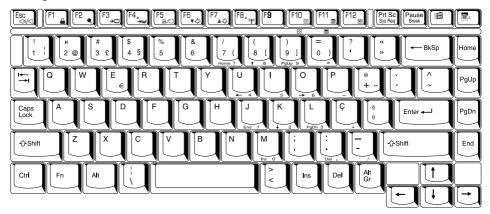
### Norwegian



#### **Polish**



### Portuguese



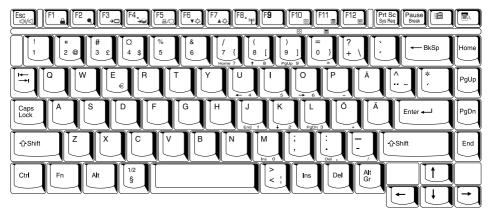
#### Russian



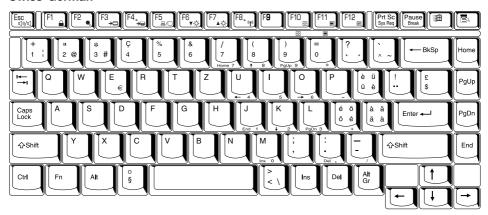
### **Spanish**



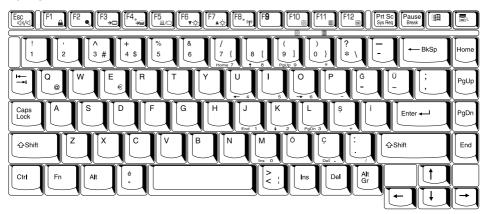
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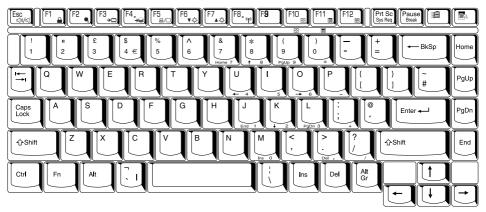
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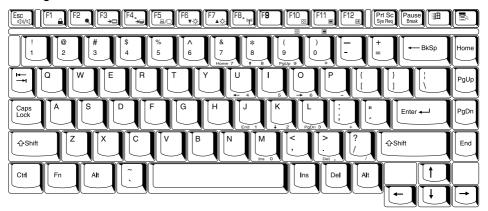
#### **Turkish**



### **UK English**



### **US English**



# **Appendix E**

### **Display Controller and Modes**

### **Display controller**

The display controller interprets software commands into hardware commands that turn particular pels on or off.

The controller is an advanced Video Graphics Array (VGA) that provides Super VGA (SVGA), Extended Graphics Array (XGA), Super Extended Graphics Array (SXGA), Super Extended Graphics Array Plus (SXGA+) and Ultra Extended Graphics Array (UXGA) support for the internal LCD and external monitors.

The following models are available:

- 14.1" XGA, 1024 horizontal x 768 vertical pixels
- 15.0" XGA, 1024 horizontal x 768 vertical pixels
- 15.0" SXGA+, 1400 horizontal x 1050 vertical pixels
- 15.0" UXGA, 1600 horizontal x 1200 vertical pixels

A high-resolution external monitor connected to the computer can display up to 2048 horizontal and 1536 vertical pixels at up to 16M colours.

The display controller also controls the video mode, which uses industry standard rules to govern the screen resolution and the maximum number of colours that can be displayed on screen.

Software written for a given video mode will run on any computer that supports the mode.

The computer's display controller supports all VGA and SVGA modes, the most widely used industry standards.

### Video modes

The computer supports video modes defined in the tables below. If your application offers a selection of mode numbers that do not match the numbers on the table, select a mode based on mode type, resolution, character matrix, number of colours and refresh rates. Also, if your software supports both graphics and text modes, the screen display may appear to operate faster using a text mode.

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### Video modes (VGA)

Video mode	Туре	Resolution	Character matrix (pels)	LCD colors	CRT colors	Scanning frequency Vertical (Hz)
0, 1	VGA Text	40 x 25 Characters	8 x 8	16 of 256K	16 of 256K	70
2, 3	VGA Text	80 x 25 Characters	8 x 8	16 of 256K	16 of 256K	70
0*, 1*	VGA Text	40 x 25 Characters	8 x 14	16 of 256K	16 of 256K	70
2*, 3*	VGA Text	80 x 25 Characters	8 x 14	16 of 256K	16 of 256K	70
0+, 1+	VGA Text	40 x 25 Characters	9 x 16	16 of 256K	16 of 256K	70
2+, 3+	VGA Text	80 x 25 Characters	9 x 16	16 of 256K	16 of 256K	70
4, 5	VGA Grph	320 x 200 Pels	8 x 8	4 of 256K	4 of 256K	70
6	VGA Grph	640 x 200	8 x 8 Pels	2 of 256K	2 of 256K	70
7	VGA Text	80 x 25 Characters	9 x 14	Mono	Mono	70
7+	VGA Text	80 x 25 Characters	9 x 16	Mono	Mono	70
D	VGA Grph	320 x 200 Pels	8 x 8	16 of 256K	16 of 256K	70
Е	VGA Grph	640 x 200 Pels	8 x 8	16 of 256K	16 of 256K	70
F	VGA Grph	640 x 350 Pels	8 x 14	Mono	Mono	70
10	VGA Grph	640 x 350 Pels	8 x 14	16 of 256K	16 of 256K	70
11	VGA Grph	640 x 480 Pels	8 x 16	2 of 256K	2 of 256K	60
12	VGA Grph	640 x 480 Pels	8 x 16	16 of 256K	16 of 256K	60
13	VGA Grph	320 x 200 Pels	8 x 8	256 of 256K	256 of 256K	70

### Video modes (XGA)

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 x 480	256/256K	256/256K	60 75 85 100
800 x 600	256/256K	256/256K	60 75 85 100
1024 x 768	256/256K	256/256K	60 75 85 100
1280 x 1024	256/256K (Virtual)	256/256K	60 75 85 100
1600 x 1200	256/256K (Virtual)	256/256K	60 75 85 100
1920 x 1440	256/256K (Virtual)	256/256K	60 75 85
2048 x 1536	256/256K (Virtual)	256/256K	60 75
640 x 480	64K/64K	64K/64K	60 75 85 100
800 x 600	64K/64K	64K/64K	60 75 85 100
1024 x 768	64K/64K	64K/64K	60 75 85 100
1280 x 1024	64K/64K (Virtual)	64K/64K	60 75 85 100
1600 x 1200	64K/64K (Virtual)	64K/64K	60 75 85 100

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
1920 x 1440	64K/64K (Virtual)	64K/64K	60 75 85
2048 x 1536	64K/64K (Virtual)	64K/64K	60 75
640 x 480	16M/16M	16M/16M	60 75 85 100
800 x 600	16M/16M	16M/16M	60 75 85 100
1024 x 768	16M/16M	16M/16M	60 75 85 100
1280 x 1024	16M/16M (Virtual)	16M/16M	60 75 85 100
1600 x 1200	16M/16M (Virtual)	16M/16M	60 75 85 100
1920 x 1440	16M/16M (Virtual)	16M/16M	60 75
2048 x 1536	16M/16M (Virtual)	16M/16M	60

### Video modes (Super XGA+)

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 x 480	256/256K	256/256K	60 75 85 100
800 x 600	256/256K	256/256K	60 75 85 100
1024 x 768	256/256K	256/256K	60 75 85 100
1280 x 1024	256/256K	256/256K	60 75 85 100
1400 x 1050	256/256K	256/256K	60 75 85 100
1600 x 1200	256/256K (Virtual)	256/256K	60 75 85 100
1920 x 1440	256/256K (Virtual)	256/256K	60 75 85
2048 x 1536	256/256K (Virtual)	256/256K	60 75
640 x 480	64K/64K	64K/64K	60 75 85 100
800 x 600	64K/64K	64K/64K	60 75 85 100
1024 x 768	64K/64K	64K/64K	60 75 85 100
1280 x 1024	64K/64K	64K/64K	60 75 85 100

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
1400 x 1050	64K/64K	64K/64K	60 75 85 100
1600 x 1200	64K/64K (Virtual)	64K/64K	60 75 85 100
1920 x 1440	64K/64K (Virtual)	64K/64K	60 75 85
2048 x 1536	64K/64K (Virtual)	64K/64K	60 75
640 x 480	16M/16M	16M/16M	60 75 85 100
800 x 600	16M/16M	16M/16M	60 75 85 100
1024 x 768	16M/16M	16M/16M	60 75 85 100
1280 x 1024	16M/16M	16M/16M	60 75 85 100
1400 x 1050	16M/16M	16M/16M	60 75 85 100
1600 x 1200	16M/16M (Virtual)	16M/16M	60 75 85 100
1920 x 1440	16M/16M(Virtual)	16M/16M	60 75
2048 x 1536	16M/16M (Virtual)	16M/16M	60

### Video modes (Ultra XGA)

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 x 480	256/256K	256/256K	60 75 85 100
800 x 600	256/256K	256/256K	60 75 85 100
1024 x 768	256/256K	256/256K	60 75 85 100
1280 x 1024	256/256K	256/256K	60 75 85 100
1600 x 1200	256/256K	256/256K	60 75 85 100
1920 x 1440	256/256K (Virtual)	256/256K	60 75 85
2048 x 1536	256/256K (Virtual)	256/256K	60 75
640 x 480	64K/64K	64K/64K	60 75 85 100
800 x 600	64K/64K	64K/64K	60 75 85 100
1024 x 768	64K/64K	64K/64K	60 75 85 100
1280 x 1024	64K/64K	64K/64K	60 75 85 100
1600 x 1200	64K/64K	64K/64K	60 75 85 100

1920 x 1440	64K/64K (Virtual)	64K/64K	60 75 85
2048 x 1536	64K/64K (Virtual)	64K/64K	60 75
640 x 480	16M/16M	16M/16M	60 75 85 100
800 x 600	16M/16M	16M/16M	60 75 85 100
1024 x 768	16M/16M	16M/16M	60 75 85 100
1280 x 1024	16M/16M	16M/16M	60 75 85 100
1600 x 1200	16M/16M	16M/16M	60 75 85
1920 x 1440	16M/16M (Virtual)	16M/16M	60 75
2048 x 1536	16M/16M (Virtual)	16M/16M	60

# **Appendix F**

# If your computer is stolen



Always take care of your computer and try to prevent it from being stolen. You are the owner of a valuable technical device, which may be highly attractive to thieves, so please do not leave it unattended in a public place. To further help protect against theft, security cables can be bought for use with your notebook when it is being used at home or in the office.

Make a note of your computer's machine type, model number, and serial number, and put it in a safe place. You will find this information on the underside of your notebook. Please also keep the receipt of the computer you purchased.

**Should your computer be stolen**, however, we'll help you try to find it. Before contacting Toshiba, please prepare the following information which is necessary to uniquely identify your computer:

- In which country was your computer stolen?
- What type of machine do you have?
- What was the model number (PA number)?
- What was the serial number (8 digits)?
- When was it stolen, i.e. date?
- What was the warranty seal number (if available)?
- What is your address, phone, and fax number?

#### To register the theft, please follow these procedures:

- Fill in the Toshiba Theft Registration form (or a copy of it) below.
- Attach a copy of your receipt showing where your computer was purchased.
- Either fax or send the receipt and registration form to the address below.

Your registration will be entered in a database, which is used to track Toshiba computers at our service points around Europe.

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#### **Toshiba Theft Registration**

Send to:

Fax number:	+49 (0) 941 7807 925
Country stolen:	
Machine type: (e.g. Satellite Pro M10)	
Model number: (e.g. PSPM10E YXT)	
Serial number: (e.g. 70123456E)	
Date stolen:	
Warranty seal: (e.g. 9813 123456 049)	
Owner's details	
Name:	
Company:	
Street:	
Postal Code/City:	
Country:	
Phone:	
Fax:	

Toshiba Europe GmbH Technical Service and Support

Leibnizstr. 2 93055 Regensburg

# **Appendix G**

## **ASCII Character Codes**

This appendix shows the American Standard Code for Information Interchange (ASCII) on the following pages. The characters in the IBM char column appear on your display when you type the corresponding ASCII code (as described in Chapter 5, The Keyboard). The characters that are printed, however, depend on the software you are using. For most software, the printed output for decimal codes 32 to 128 will match your screen display.

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Dec code	Hex code	IBM char	Sort seq	Ctrl char
000	00		000	NUL
001	01	☺	1	SOH
001	02	•	2	STX
003	03	•	3	ETX
004	04	•	4	EOT
005	05	*	5	ENQ
006	06	<b>^</b>	6	ACK
007	07	•	7	BEL
008	08	•	8	BS
009	09	0	9	HT
010	0A	0	10	LF
011	OB	o <sup>r</sup>	11	VT
012	0C	Q	12	FF
013	0D		13	CR
014	0E	Ţ.	14	SO
015	0F	Ø	15	SI
016	10		16	DLE
017	11	◀	17	DC1
018	12	$\updownarrow$	18	DC2
019	13	!!	19	DC3
020	14	¶	20	DC4
021	15	§	21	NAK
022	16	-	22	SYN
023	17	$\updownarrow$	23	ETB
024	18	$\uparrow$	24	CAN
025	19	$\downarrow$	25	EM
026	1A	$\rightarrow$	26	SUB
027	1 B	$\leftarrow$	27	ESC
028	1C		28	FS
029	1D	$\leftrightarrow$	29	GS
030	1 E	<b>A</b>	30	RS
031	1F	▼	31	US

Dec code	Hex code	IBM char	Sort seq	Dec code	Hex code	IBM char	Sort seq
032	20	space	32	064	40	@	64
033	21	<u>İ</u>	33	065	41	Α	65
034	22	u	34	066	42	В	66
035	23	#	35	067	43	С	67
036	24	\$	36	068	44	D	68
037	25	%	37	069	45	E	69
038	26	ક	38	070	46	F	70
039	27	,	39	071	47	G	71
040	28	(	40	072	48	Н	72
041	29	)	41	073	49	I	73
042	2A	*	42	074	4A	J	74
043	2B	+	43	075	4B	K	75
044	2C	,	44	076	4C	L	76
045	2D	-	45	077	4D	M	77
046	2E	•	46	078	4E	N	78
047	2F	/	47	079	4F	0	79
048	30	0	48	080	50	P	80
049	31	1	49	081	51	Q	81
050	32	2	50	082	52	R	82
051	33	3	51	083	53	S	83
052	34	4	52	084	54	T	84
053	35	5	53	085	55	U	85
054	36	6	54	086	56	V	86
055	37	7	55	087	57	W	87
056	38	8	56	088	58	Χ	88
057	39	9	57	089	59	Υ	89
058	3A	:	58	090	5A	Z	90
059	3B	;	59	091	5B	[	91
060	3C	<	60	092	5C	Ţ	92
061	3D	=	61	093	5D	]	93
062	3E	>	62	094	5E	^	94
063	3F	?	63	095	5F	_	95

Dec code	Hex code	IBM char	Sort seq	Dec code	Hex code	IBM char	Sort seq
096	60	,	96	128	80	Ç	67
097	61	a	97	129	81	ü	85
098	62	b	98	130	82	é	69
099	63	С	99	131	83	â	65
100	64	d	100	132	84	ä	65
101	65	е	101	133	85	à	65
102	66	f	102	134	86	å	65
103	67	g	103	135	87	Ç	67
104	68	h	104	136	88	ê	69
105	69	i	105	137	89	ë	69
106	6A	j	106	138	8A	è	69
107	6B	k	107	139	8B	ï	73
108	6C	l	108	140	8C	î	73
109	6D	m	109	141	8D	ì	73
110	6E	n	110	142	8E	Ä	65
111	6F	0	111	143	8F	Å	65
112	70	р	112	144	90	É	69
113	71	q	113	145	91	æ	65
114	72	r	114	146	92	Æ	65
115	73	S	115	147	93	ô	79
116	74	t	116	148	94	ö	79
117	75	u	117	149	95	Ò	79
118	76	V	118	150	96	û	85
119	77	w	119	151	97	ù	85
120	78	x	120	152	98	ÿ Ö	89
121	79	у	121	153	99		79
122	7A	z	122	154	9A	Ü	85
123	7B	{	123	155	9B	¢	36
124	7C		124	156	9C	£	36
125	7D	}	125	157	9D	¥	36
126	7E	~	126	158	9E	Pt	36
127	7F	$\triangle$	127	159	9F	f	36

Dec code	Hex code	IBM char	Sort seq	Dec code	Hex code	IBM char	Sort seq
160	Α0	á	65	192	C0		
161	A1	í	73	193	<b>C</b> 1		
162	A2	ó	79	194	C2	$\top$	
163	A3	ú	85	195	C3	-	
164	A4	ñ	78	196	C4		
165	A5	Ñ	78	197	C5	+	
166	A6	ā	166	198	C6		
167	A7	ō	167	199	C7	<b> </b>	
168	A8	٤	63	200	C8		
169	A9	_	169	201	C9		
170	AA		170	202	CA	<u></u>	
171	AB	1/2	171	203	CB	ᆖ	
172	AC	$\frac{1}{4}$	172	204	CC	F	
173	AD	i	33	205	CD	==	
174	ΑE	<b>«</b>	34	206	CE	十 는	
175	AF	<b>»</b>	34	207	CF		
176	BO	***		208	D0		
177	B1	<b>#</b>		209	D1	$\overline{}$	
178	B2			210	D2	<b>TI</b>	
179	В3			211	D3	<u> </u>	
180	B4	4		212	D4	$\sqsubseteq$	
181	B5	=		213	D5	F	
182	В6	$\dashv$		214	D6		
183	B7	$\neg$		215	D7	#	
184	B8	╕		216	D8	+	
185	В9	4		217	D9		
186	BA			218	DA		
187	BB	$\neg$		219	DB		
188	BC			220	DC		
189	BD			221	DD		
190	BE	$\exists$		222	DE		
191	BF	٦		223	DF		

Dec code	Hex code	IBM char	Sort seq
224	EO	α	
225	E1	ß	83
226	E2	Γ	
227	E3	П	
228	E4	$\Sigma$	
229	E5	σ	
230	E6	μ	
231	E7	Υ	
232	E8	Φ	
233	E9	Θ	
234	EA	$\Omega$	
235	EB	δ	
236	EC	φ	
237	ED	φ	
238	EE	E	
239	EF	Λ	
240	F0	Ξ	
241	F1	±	
242	F2	≥	
243	F3	≤ ∫	
244	F4		
245	F5	J	
246	F6	÷	
247	F7	≈	
248	F8	•	
249	F9	Ē	
250	FA	-	
251	FB	$\sqrt{}$	
252	FC	η 2	
253	FD	2	
254	FE		
255	FF		

# **Appendix H**

## **Internal Modem Guide**

This appendix describes how to install and the remove the internal modern.



Do not disassemble the computer beyond the steps described in this instruction or touch any components not specifically described.



A label is applied to insulator on the module. Be sure to carefully read the label before you install or remove the module.

#### Installing the internal modem



The internal modem is preinstalled. The following is for information only.

To install the internal modem follow the procedures below.

#### Installing the modem board and jack

To install the modem board and jack, follow the steps below.

- 1. Save your data and turn off the computer.
- 2. Disconnect the AC adaptor and other peripheral devices.
- 3. Turn the computer upside down and remove the battery pack.
- 4. Remove four screws securing the cover.
- 5. Slip your fingernail or a narrow object into a notch under the cover and lift off the cover.
- 6. Remove two screws, which you use later to secure the modem board.
- 7. Connect the modern board cable and seat the modern board.
- 8. Secure the modem board with two screws removed in step 6.
- 9. Secure the cover with one screw.

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### Removing the internal modem

To remove the internal modem, follow the steps below.

- **1.** Save your data and turn off the computer.
- 2. Disconnect the AC adaptor and any other peripheral device.
- **3.** Turn the computer upside down and remove the battery pack.
- 4. Remove
- 5. four screws securing the cover.
- 6. Remove the modem cover.
- 7. Remove two screws and remove the modem board.
- 8. Disconnect the modem cable.
- 9. Secure the modem cover with one screw.
- **10.** Install the battery pack.
- **11.** Refer to the installation procedures for details.

# **Appendix I**

# **Wireless LAN**

This appendix is intended to help you get your Wireless LAN network up and running, with a minimum of parameters.

### **Card specifications**

Form Factor	Mini PCI Type III		
Capability	IEEE 802.11 Standard for Wireless LANS (DSSS)		
	Wi-Fi (Wireless Fidelity) certified by the Wireless Ethernet Compatibility Alliance (WECA)		
Network Operating System	Microsoft Windows® Networking		
Media Access	CSMA/CA (Collision Avoidance) with		
Protocol	Acknowledgment (ACK)		
Data Rate	54/48/36/24/18/12/ 9/6 Mb/s (Revision A)		
	11/5.5/2/1 Mb/s (Revision B)		
	108/96/72/48/36/24/ 18/12 Mb/s (Turbo Mode)		

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#### Radio characteristics

Radio characteristics of Wireless LAN cards may vary according to:

- Country/region where the product was purchased
- Type of product

Wireless communication is often subject to local radio regulations. Although Wireless LAN wireless networking products have been designed for operation in the license-free 2.4 GHz and 5 GHz band, local radio regulations may impose a number of limitations to the use of wireless communication equipment.



Refer to the sheet Information to the User for regulatory information that may apply in your country/region.

R-F Frequency	Band 5 GHz (5150-5850 MHz) (Revision A, Turbo Mode)
	Band 2.4 GHz (2400-2483.5 MHz) (Revision B)
Modulation	Direct Sequence Spread Spectrum
Technique	CCK, DQPSK, DBPSK (Revision B)
	OFDM-BPSK, OFDM-QPSK, OFDM-16QAM, OFDM-64QAM (Revision A, Turbo Mode)

The range of the wireless signal is related to the transmit rate of the wireless communication. Communications at lower transmit range may travel larger distances.

- The range of your wireless devices can be affected when the antennas are placed near metal surfaces and solid high-density materials.
- Range is also affected by "obstacles" in the signal path of the radio signals that may either absorb or reflect the radio signal.

#### **Supported frequency sub-bands**

Subject to the radio regulations that apply in your country/region, your Wireless LAN card may support a different set of 5 GHz/2.4 GHz channels.

Consult your Authorized Wireless LAN or TOSHIBA Sales office for information about the radio regulations that apply in your country/region.

#### Wireless IEEE 802.11 Channels Sets (Revision B)

Channel ID	Frequency Range: 2400-2472 MHz
1	2412
2	2417
3	2422
4	2427
5	2432
6	2437
7	2442
8	2447
9	2452
10	2457*
11	2462

<sup>\*</sup> Factory-set default channels

When installing Wireless LAN cards, the channel configuration is managed as follows:

- For wireless clients that operate in a Wireless LAN Infrastructure, the Wireless LAN card will automatically start operation at the channel identified by the Wireless LAN Access Point. When roaming between different access points the station can dynamically switch to another channel if required.
- For Wireless LAN cards installed in wireless clients operating in a peer-to-peer mode, the card will use the default channel 10.
- In a Wireless LAN Access Point, the Wireless LAN card will use the factory-set default channel (printed in bold), unless the LAN Administrator selected a different channel when configuring the Wireless LAN Access Point device.

#### Wireless IEEE 802.11 Channels Sets (Revision A)

Channel ID	Frequency Range: 5150- 5850 MHz	Note
36	5180	
40	5200	
44	5220	
48	5240	
52	5260	
56	5280	
60	5300	
64	5320	
149	5745	US only *
153	5765	US only *
157	5785	US only *
161	5805	US only *

\* Available Area: US (USA, CANADA) only

A peer-to-peer mode is available under the following condition:

A Wireless LAN card receives a "US county/region code" beacon of the standard IEEE 802.11 (Revision D) from a Wireless LAN Access Point.

#### Wireless Channels Sets (Turbo Mode)

Channel ID	Frequency Range 5150-5850 MHz	Note
42	5210	US only *
50	5250	US only *
58	5290	US only *
152	5760	US only *
160	5800	US only *

<sup>\*</sup> Available Area: US (USA, CANADA) only

A peer-to-peer mode is available under the following condition:

A Wireless LAN card receives a "US county/region code" beacon of the standard IEEE 802.11 (Revision D) from a Wireless LAN Access Point.

# **Glossary**

The terms in this glossary cover the topics discussed in this manual. Alternate naming is included for reference.



- **AccuPoint II:** A pointing device integrated into the TOSHIBA computer keyboard.
- adaptor: A device that provides an interface between two dissimilar electronic devices. For example, the AC adaptor modifies the power from a wall outlet for use by the computer. This term also refers to the add-in circuit cards that control external devices, such as video monitors and magnetic tape devices.
- allocate: To assign a space or function for a specific task.
- alphanumeric: Keyboard characters including letters, numbers and other symbols, such as punctuation marks or mathematical symbols.
- alternating current (AC): Electric current that reverses its direction of flow at regular intervals.
- analog signal: A signal whose characteristics such as amplitude and frequency vary in proportion to (are an analog of) the value to be transmitted. Voice communications are analog signals.
- **ANSI:** American National Standards Institute. An organisation established to adopt and define standards for a variety of technical disciplines. For example, ANSI defined the ASCII standard and other information processing requirements.
- antistatic: A material used to prevent the buildup of static electricity.
- application: A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing, and games, etc.
- **ASCII:** American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

async: Short for asynchronous.

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- asynchronous: Lacking regular time relationship. As applied to computer communications, asynchronous refers to the method of transmitting data that does not require a steady stream of bits to be transmitted at regular time intervals.
- **AUTOEXEC.BAT:** A batch file that executes a series of MS-DOS commands and programs each time you start the computer.

#### B

- **backup:** A duplicate copy of files kept as a spare in case the original is destroyed.
- batch file: A file that can be executed from the system prompt containing a sequence of operating system commands or executable files. See also AUTOEXEC.BAT.
- binary: The base two number system composed of zeros and ones (off or on), used by most digital computers. The right most digit of a binary number has a value of 1, the next a value of 2, then 4, 8, 16, and so on. For example, the binary number 101 has a value of 5. See also ASCII.
- **BIOS:** Basic Input Output System. The firmware that controls data flow within the computer. See also firmware.
- bit: Derived from "binary digit," the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. See also byte.
- **Bluetooth:** A short-range radio technology designed to simplify wireless communication among computers, communication devices and the Internet.
- **board:** A circuit board. An internal card containing electronic components, called chips, which perform a specific function or increase the capabilities of the system.
- **boot:** Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer's memory.
- **bps:** Bits per second. Typically used to describe the data transmission speed of a modem.
- **buffer:** The portion of the computer's memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.
- **bus:** An interface for transmission of signals, data or electric power.
- **byte:** The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

### C

cache memory: High speed memory which stores data that increases processor speed and data transfer rate. When the CPU reads data from main memory, it stores a copy of this data in cache memory. The next time the CPU needs that same data, it looks for it in the cache memory rather than the main memory, which saves time. The computer has two cache levels. Level one is incorporated into the processor and level two resides in external memory.

card: Synonym for board. See board.

CardBus: An industry standard bus for 32-bit PC Cards.

capacity: The amount of data that can be stored on a magnetic storage device such as a diskette (floppy disk) or hard disk. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes and megabytes (MB), where one MB = 1024 KB.

**CD-ROM:** A Compact Disk-Read Only Memory is a high capacity disk that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disk.

**Centronics:** The printer manufacturer whose method of data transmission between a parallel printer and a computer has become an industry standard.

CGA: Colour/graphics adaptor. A video display protocol defined by the IBM Colour/Graphics Monitor Adaptor and its associated circuitry. This protocol supports two-colour 640x200 and four-colour 320x200 graphics, and 16-colour 640x200 and 320x200 text modes.

**character:** Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.

**chassis:** The frame containing the computer.

chip: A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.

CMOS: Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.

cold start: Starting a computer that is currently off (turning on the power).

**COM1, COM2, COM3 and COM4:** The names assigned to the serial and communication ports.

**commands:** Instructions you enter at the terminal keyboard that direct the actions of the computer or its peripheral devices.

communications: The means by which a computer transmits and receives data to and from another computer or device. See parallel interface; serial interface.

- compatibility: 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred. 2) the ability of one device to connect to or communicate with another system or component.
- components: Elements or parts (of a system) which make up the whole (system).
- **computer program:** A set of instructions written for a computer that enable it to achieve a desired result.
- computer system: A combination of hardware, software, firmware, and peripheral components assembled to process data into useful information.
- configuration: The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the Hardware Setup, MaxTime or HW Setup program to control your system configuration.
- **control keys:** A key or sequence of keys you enter from the keyboard to initiate a particular function within a program.
- **controller:** Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).
- co-processor: A circuit built into the processor that is dedicated to intensive math calculations.
- **CPS:** Characters per second. Typically used to indicate the transmission speed of a printer.
- **CPU:** Central processing unit. The portion of the computer that interprets and executes instructions.
- CRT: Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.
- **cursor:** A small, blinking rectangle or line that indicates the current position on the display screen.

#### D

- **data:** Information that is factual, measurable or statistical that a computer can process, store, or retrieve.
- data bits: A data communications parameter controlling the number of bits (binary digits) used to make up a byte. If data bits = 7 the computer can generate 128 unique characters. If data bits = 8 the computer can generate 256 unique characters.
- **DC:** Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.
- **default:** The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.
- **delete:** To remove data from a disk or other data storage device. Synonymous with erase.
- device driver: A program that controls communication between a specific peripheral device and the computer. The CONFIG.SYS file contains device drivers that MS-DOS loads when you turn the computer on.
- **dialog box:** A window that accepts user input to make system settings or record other information.
- disk drive: The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.
- disk storage: Storing data on magnetic disk. Data is arranged on concentric tracks much like a phonograph record.
- **diskette:** A removable disk that stores magnetically encoded data used on a microcomputer. Also called floppy disk.
- **diskette drive:** An electromechanical device that reads and writes to floppy disks. See also diskette.
- display: A CRT, plasma screen, LCD, or other image producing device used to view computer output.
- documentation: The set of manual and/or other instructions written for the users of a computer system or application. Computer system documentation typically includes procedural and tutorial information as well as system functions.
- **DOS:** Disk operating system. See operating system.
- driver: A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).

### Ε

echo: To send back a reflection of the transmitted data to the sending device. You can display the information on the screen, or output it to the printer, or both. When a computer receives back data it transmitted to a CRT (or other peripheral device) and then retransmits the data to the printer, the printer is said to echo the CRT.

EGA: Enhanced Graphics Adaptor. A video display protocol defined by the IBM Enhanced Graphics Adaptor and its associated circuitry for direct drive TTL displays that supports 16-colour/monochrome 640x350 and 16-colour 640x200 and 320x200 graphics, and 16-colour 640x350 and 320x350 text modes.

erase: See delete.

escape: 1) A code (ASCII code 27), signalling the computer that what follows are commands; used with peripheral devices such as printers and modems. 2) A means of aborting the task currently in progress.

escape guard time: A time before and after an escape code is sent to the modem which distinguishes between escapes that are part of the transmitted data, and escapes that are intended as a command to the modem.

execute: To interpret and execute an instruction.

Extended Capability Port: An industry standard that provides a data buffer, switchable forward and reverse data transmission, and run length encoding (RLE) support.

#### F

**fast infrared:** An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

file: A collection of related information; a file can contain data, programs, or both.

**firmware:** A set of instructions built into the hardware which controls and directs a microprocessor's activities.

fixed disk: See hard disk. floppy disk: See diskette.

floppy disk drive (FDD): See diskette drive.

**format:** The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

folder: An icon in Windows used to store documents or other folders.

function keys: The keys labelled F1 through F12 that tell the computer to perform certain functions.

### G

- gigabyte (GB): A unit of data storage equal to 1024 megabytes. See also megabyte.
- **GND:** Ground. An RS-232C signal used in the exchange of data between a computer and serial device.
- *graphics:* The use of drawings, pictures, or other images, such as charts or graphs, to present information.

### н

- hard disk: A non-removable disk usually referred to as drive C. Also called fixed disk.
- hard disk drive (HDD): An electromechanical device that reads and writes a hard disk. See also hard disk.
- hardware: The physical electronic and mechanical components of a computer system: typically, the computer itself, external disk drives, etc. See also software and firmware.
- *hertz:* A unit of wave frequency that equals one cycle per second.
- **hexadecimal:** The base 16 numbering system composed of the digits 0 through 9 and the letters A, B, C, D, E, and F.
- **host computer:** The computer that controls, regulates, and transmits information to a device or another computer.
- **hot dock/undock:** Connecting or disconnecting a device to or from the computer while the computer's power is turned on.
- **hotkey:** The computer's feature in which certain keys in combination with the extended function key, Fn, can be used to set system parameters, such as speaker volume.
- HW Setup: A TOSHIBA utility that lets you set the parameters for various hardware components.

- icon: A small graphic image displayed on the screen or in the indicator panel. In Windows, an icon represents an object that the user can manipulate.
- *iLINK (IEEE1394):* This port enables high-speed data transfer directly from external devices such as digital video cameras.
- infrared port: A cableless communications capable of using infrared signals to send serial data.
- input: The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.
- *instruction:* Statements or commands that specify how to perform a particular task.
- interface: 1) Hardware and/or software components of a system used specifically to connect one system or device to another. 2) To physically connect one system or device to another to exchange information. 3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.
- **interrupt request:** A signal that gives a component access to the processor.
- I/O: Input/output. Refers to acceptance and transfer of data to and from a computer.
- I/O devices: Equipment used to communicate with the computer and transfer data to and from it.

#### J

**jumper:** A small clip or wire that allows you to change the hardware characteristics by electrically connecting two points of a circuit.

### K

K: Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. See also byte and kilobyte.

KB: See kilobyte.

- keyboard: An input device containing switches that are activated by manually pressing marked keys. Each keystroke activates a switch that transmits a specific code to the computer. For each key, the transmitted code is, in turn, representative of the (ASCII) character marked on the key.
- kilobyte (KB): A unit of data storage equal to 1024 bytes. See also byte and megabit.

#### L

- level 2 cache: See cache.
- **Light Emitting Diode (LED):** A semiconductor device that emits light when a current is applied.
- Liquid Crystal Display (LCD): Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewingside coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets darkens the liquid crystal to provide contrast to lighted portions of the display.
- **LSI:** Large Scale Integration. 1) A technology that allows the inclusion of up to 100,000 simple logic gates on a single chip. 2) An integrated circuit that uses the large scale integration.

### M

- main board: See motherboard.
- **MDA:** Monochrome Display Adaptor. A video display protocol defined by the IBM Monochrome Display Adaptor and its associated circuitry for direct drive TTL displays that supports a monochrome 720x350 text mode.
- megabyte (MB): A unit of data storage equal to 1024 kilobytes. See also kilobyte.
- **megahertz:** A unit of wave frequency that equals 1 million cycles per second. See also hertz.
- **menu:** A software interface that displays a list of options on the screen. Also called a screen.
- *microprocessor:* A hardware component contained in a single integrated circuit that carries out instructions. Also called the central processing unit (CPU), one of the main parts of the computer.
- **MMX:** Refers to microprocessors with additional instructions beyond the x86 standard. The instructions were developed on the basis of multimedia code requirements and thus improve the performance of multimedia applications.
- **mode:** A method of operation, for example, the boot mode or the resume mode.
- modem: Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received.
- **monitor:** A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. See CRT.

- motherboard: A name sometimes used to refer to the main printed circuit board in processing equipment. It usually contains integrated circuits that perform the processor's basic functions and provides connectors for adding other boards that perform special functions. Sometimes called a main board.
- **MPEG:** Moving picture coding expert group is an industry standard architecture for compression of video signals.

### N

- non-system disk: A formatted diskette (floppy disk) you can use to store programs and data but you cannot use to start the computer. See system disk.
- nonvolatile memory: Memory, usually read-only (ROM), that is capable of permanently storing information. Turning the computer's power off does not alter data stored in nonvolatile memory.
- numeric keypad overlay: A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.

## 0

- **OCR:** Optical Character Recognition (reader). A technique or device that uses laser or visible light to identify characters and input them into a storage device.
- **OCR wand:** A device that reads, using an optical device, hand written or machine printed symbols into a computer. See also OCR.
- on-line state: A functional state of a peripheral device when it is ready to receive or transmit data.
- operating system: A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral devices.
- output: The results of a computer operation. Output commonly indicates data 1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

#### P

- parallel: Refers to two or more processes or events that can occur simultaneously, and without interfering with each other. See also serial.
- parallel interface: Refers to a type of information exchange that transmits information one byte (8 bits) at a time. See also serial interface.
- parity: 1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1.2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none, odd, or even.
- password: A unique string of characters used to identify a specific user. The computer provides various levels of password protection such as user, supervisor and eject.
- **pel:** The smallest area of the display that can be addressed by software. Equal in size to a pixel or group of pixels. See pixel.
- peripheral component interconnect: An industry standard 32-bit bus.
- **peripheral device:** An I/O device that is external to the central processor and/or main memory such as a printer or a mouse.
- plug and play: A capability with Windows that enables the system to automatically recognise connections of external devices and make the necessary configurations in the computer.
- pixel: A picture element. The smallest dot that can be made on a display or printer. Also called a pel.
- **port:** The electrical connection through which the computer sends and receives data to and from devices or other computers.
- **Port Replicator:** Devices that enables one-point connection to a number of peripheral devices and provides additional ports and slots.
- printed circuit board (PCB): A hardware component of a processor to which integrated circuits and other components are attached. The board itself is typically flat and rectangular, and constructed of fiberglass, to form the attachment surface.
- **program:** A set of instructions a computer can execute that enables it to achieve a desired result. See also application.
- **prompt:** A message the computer provides indicating it is ready for or requires information or an action from you.

### R

- Radio frequency interference (RFI) shield: A metal shield enclosing the printed circuit boards of the printer or computer to prevent radio and TV interference. All computer equipment generates radio frequency signals. The FCC regulates the amount of signals a computing device can allow past its shielding. A Class A device is sufficient for office use. Class B provides a more stringent classification for home equipment use. TOSHIBA portable computers comply with Class B computing device regulations.
- Random Access Memory (RAM): High speed memory within the computer circuitry that can be read or written to.
- **restart:** Resetting a computer without turning it off (also called 'warm boot' or 'soft reset'). To restart the computer, press Ctrl + Alt + Del while the computer is on. See also boot.
- RCA jack: A single-pin connector that carries composite video signals, which include both contrast and colour information. See also Svideo.
- **RGB:** Red, green, and blue. A device that uses three input signals, each activating an electron gun for a primary additive colour (red, green, and blue) or port for using such a device. See also CRT.
- RJ11: A modular telephone jack.
- **ROM:** Read Only Memory: A nonvolatile memory chip manufactured to contain information that controls the computer's basic operation. You cannot access or change information stored in ROM.
- **RS-232C:** The Electronic Industries Association (EIA) interface standard that describes the 25-pin connector interface and control, data, and status signals that allow asynchronous communications between computers, printers, communications and other peripheral devices.

- **SCSI:** Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.
- serial: The handling of data bits one after the other.
- **serial communications:** A communications technique that uses as few as two interconnecting wires to send bits one after another.
- **serial interface:** Refers to a type of information exchange that transmits information sequentially, one bit at a time. Contrast: Parallel interface.
- **serial port:** A communications port to which you can connect devices, such as a modem, mouse, or serial printer.
- **SIO:** Serial Input/Output. The electronic methodology used in serial data transmission.
- soft key: Key combinations that emulate keys on the IBM keyboard, change some configuration options, stop program execution, and access the numeric keypad overlay.
- software: The set of programs, procedures and related documentation associated with a computer system. Specifically refers to computer programs that direct and control the computer system's activities. See also hardware.
- **stop bit:** One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.
- subpixel: Three elements, one red, one green and blue (RGB), that make up a pixel on the colour LCD. The computer sets subpixels independently, each may emit a different degree of brightness. See also pixel.
- S-video: This connection provides separate lines for contrast and colour, which produces a video image superior to that produced by a composite connection. See also RCA jack.
- **synchronous:** Having a constant time interval between successive bits, characters or events.
- system disk: A disk that has been formatted with an operating system. For MS-DOS the operating system is contained in two hidden files and the COMMAND.COM file. You can boot a computer using a system disk. Also called an operating system disk.

### Т

- **terminal:** A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.
- **TFT:** A colour LCD technology that applies individual transistors to each pixel enabling fine display control and excellent screen legibility.
- *TTL:* Transistor-transistor logic. A logic circuit design that uses switching transistors for gates and storage.

### U

USB: Enables chain connection of a number of USB-equipped devices to one port on your computer. For example, you might connect a USB-HUB to the computer, then connect a keyboard to the USB-HUB and a mouse to the keyboard.

### V

- **VGA:** Video graphics array is an industry standard video adaptor that lets you run any popular software.
- **volatile memory:** Random access memory (RAM) that stores information as long as the computer is connected to a power source.

## W

- **Warm dock/undock:** Connecting or disconnecting a device to or from the computer while the computer is suspended.
- warm start: Restarting or resetting a computer without turning it off.
- window: A portion of the screen that can display its own application or document. Often used to mean a Microsoft Windows window.
- Wireless LAN: A short-range radio technology designed to simplify wireless communication with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with the IEEE 802.11 Standard (Revision B).
- write protection: A method for protecting a diskette (floppy disk) from accidental erasure.

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